

# Agenda



## Licensing Sub-Committee

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Date: Thursday, 24 May 2018

Time: 12.00 pm

Venue: Committee Room 1 - Civic Centre

To: Councillors D Davies (Chair), H Thomas (Deputy Chair) and W Routley

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Item		Wards Affected
4	<u>Full Review Following Summary Review Application</u> (Pages 3 - 518) The Courtyard, 46-50 Cambrian Road, Newport, NP20 4AB. Premises Licence Number 14/00200/LAPV	Stow Hill

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# Report

## Licensing Sub Committee Report

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### Part 1

Date: 24 May 2018

**Subject** Full Review Following Summary Review Application  
The Courtyard, 46-50 Cambrian Road, Newport, NP20 4AB  
Premises Licence Number 14/00200/LAPV

**Purpose** The consideration and decision in respect of a review application under Licensing Act 2003.

**Author** Alastair Dearling (Licensing Manager)

**Ward** Stow Hill

**Summary** An application for the summary review regarding the above named premises licence was made by Gwent Police on 2<sup>nd</sup> May 2018 on the basis that the premises is associated with serious crime or disorder. The Licensing Sub-Committee is required to carry out a review of the premises licence within 28 days of that application.

**Proposal** To make a decision on the application as detailed within this report.

**Action by** Head of Law and Regulation

**Timetable** Statutory Consultation Period

**Signed**

## Application

1. An application was submitted on the 2<sup>nd</sup> May 2018 on behalf of the Chief Officer of Gwent Police for a summary review of a premises licence under Section 53A of the Licensing Act 2003 for the Courtyard, 46-50 Cambrian Road, Newport, NP20 4AB, premises licence number 14/00200/LAPV. This followed a serious outbreak of disorder outside the Courtyard Nightclub at approximately 05:30 hours on Sunday 29<sup>th</sup> April 2018, what resulted in two persons suffering life changing injuries caused by a vehicle deliberately driven into the crowd of persons.

The review was brought by Gwent Police

As it was the opinion the premises was/are associated with serious crime & disorder.

2. The application for review, together with a certificate signed by Superintendent Roberts to the effect that the Police believe that the premise was associated with serious crime and disorder was received by the Licensing Authority on the 2<sup>nd</sup> May 2018.
  - A copy of the expedited review application and copy of the certificate is attached as **Appendix A** of this report. (Any further evidence or information provided after the publication of this report by Gwent Police will be further attached to Appendix A)
3. The applicant sought the reduction of hours for the sale by retail of alcohol to be varied to:

Monday to Friday 8:00hrs till 03:00hrs

Saturday 8:00hrs till 03:00hrs

Sunday 8:00hrs till 03:00hrs

Bank Holiday Mondays 8:00hrs till 04:00hrs

& entry/exit to the Courtyard (inc Blind Tiger) can only be via the front and back door of the named premises and not through any attached buildings.

4. At 14:30hrs 3<sup>rd</sup> May 2018, the summary review application was heard and determined at a Licensing Committee hearing. A copy of the decision is attached to this report in **Appendix B**.

In summary the Licensing Committee determined to reduce the hours for the sale by retail of alcohol in line with Gwent Police application but amended the proposed condition, replacing it with the following condition:

*As an additional condition upon the licence, no alcohol is to pass through the doorways marked in red on the attached plan after the terminal hours when the sale by retail of alcohol ceases.*

5. On the 4<sup>th</sup> May 2018 NP Clubs the Licence Holder of the premises Licence submitted representation against the interim steps put in place by the Licensing Sub Committee on the 3<sup>rd</sup> May 2018.
6. A meeting to consider the representation was held on 8<sup>th</sup> May 2018 and the Licensing Committee determined to revise the decision made on the 3<sup>rd</sup> May 2018. A copy of the decision is attached as **Appendix C**.

In Summary the Licensing Committee gave careful consideration to the evidence put before it and considered it to be proportionate to allow the hours requested by the Premises Licence Holder for the sale by retail of alcohol to take place between the hours of:

Monday to Friday inclusive 0800-0330

Saturday 0800-0430

Sunday 0800-0330

Also, and as offered, a condition is to be attached that no less than six additional door staff be present on the rear and front entrances to the premises on Friday and Saturday with no less than five door staff present on the rear and front entrances at the Cambrian Road entrance on Saturday. In addition, and as offered, a full risk assessment to be undertaken in respect of door staff at the premises and that risk assessment was to be made available to the Licensing Authority by Friday 11 May 2018. A Copy of this risk assessment can be found in **Appendix G**, This was approved on the 11<sup>th</sup> May by the Licensing Manager.

### **Representations**

7. The Licensing Authority invited representation from responsible authority and other persons to be submitted before Midnight on the 14<sup>th</sup> May 2018. The Licensing Authority Received one representation supporting Gwent Police review by the Aneurin Bevan University Health Board, a copy of the representation can be found in **Appendix D**.

Representations and evidence from the Premises Licence Holder in light of making representation can be found in **Appendix G**. (Any further evidence or information provided after the publication of this report by Premises Licence Holder will be further attached to **Appendix G**)

### **Current Licence**

8. A copy of the Current Licence and conditions can be found in **Appendix E** of this report. The current Licence is held by NP Clubs Ltd with the current Designated Premises Supervisor (DPS) being a Mr Iftekhar Harris

### **Sale by retail of Alcohol**

- Monday to Friday inclusive 08:00 - 04:00
- Saturday 08:00 - 05:00
- Sunday 08:00 - 04:00
- Sunday prior to a Bank Holiday 08:00 - 05:00
- Bank Holiday Mondays 08:00 - 05:00
- Christmas Eve 08:00 - 05:00
- Boxing Day 08:00 - 05:00
- New Year's Eve 08:00 - 08:00

### **Performance of Live Music, Playing of Recorded Music, Live or Recorded Music, or similar. Performance of Dance, Exhibition of a Film.**

- Monday to Friday inclusive 08:00 - 04:30
- Saturday 08:00 - 05:30
- Sunday 08:00 - 04:30
- Sunday prior to a Bank Holiday 08:00 - 05:30
- Bank Holiday Mondays 08:00 - 05:30
- Christmas Eve 08:00 - 05:30
- Boxing Day 08:00 - 05:30
- New Year's Eve 08:00 - 08:00

### Late Night Refreshment

- Monday to Friday inclusive 23:00 - 04:30
- Saturday 23:00 - 05:30
- Sunday 23:00 - 04:30
- Sunday prior to a Bank Holiday 23:00 - 05:30
- Bank Holiday Mondays 23:00 - 05:30
- Christmas Eve 23:00 - 05:30
- Boxing Day 23:00 - 05:30
- New Year's Eve 23:00 - 05:00

### Background History

9. The premises is located on Cambrian Road, Newport, alongside a number of other licenced premises, a map and pictures of the location of the premises can be found in **Appendix F** of the report. Also within **Appendix F** is a basic map of other licenced premises in the city centre open past 1:59am, this map was briefly discussed at the last Licensing Committee on the 8<sup>th</sup> May 2018.
10. The premise was previously a Newport City Council benefit / tax office, the premise was converted by Mr Haris to a licenced premises and the premises licence was granted to NP Clubs Ltd back on the 4<sup>th</sup> December 2013. The application was objected to by Gwent Police and the Licensing Authority acting as a Responsible Authority, though through mediation the applicant revised the premises operating schedule to include further conditions recommended by the Licensing Authority & Gwent Police, as such representation was withdrawn from the responsible authorities. No objections where made on the grounds of Licensing Activities hours despite the premises falling within Newport City Council Communitive Impact Area.
11. The Premises Licence was also varied on the 25.2.2014 the variation related to the variation of the premises plan to encompasses 48-50 Cambrian Road (common known as Blind Tiger/Karma Lounge) into the Premises Licence. The variation also requested an increase in licensing hours for Saturday. Allowing for the sale of Alcohol on Saturday to be extended from 4:30 till 5:00am, no representation where made against the variation application by either a Responsible Authority or other persons.
12. The Premises was last fully inspected by the Licensing Authority on the 12th September 2017 the premise was visited as part of the Licensing Authority risk rating licensing inspection and full compliance of the licence was found at the time of the inspection. A further night time visit was also made to the premises on the 13<sup>th</sup> October 2017, once again no outstanding issues where found by the Licensing Authority.
13. The Premises also held a number of Temporary Events (TENs) extending Licensing Activity's on the premise till 6:00am. No objections have been raised by Gwent Police or Newport City Council Pollution Team (Noise) The Following TENs have been approved since March 2017.

1	26/3/2017	26/3/2017	5-6am
2	14/4/2017	17/4/2017	4-6am
3	30/4/2017	01/05/2017	5-6am
4	26/5/2017	29/5/2017	4-6am
5	28/8/2017	28/8/2017	4-6am
6	16/12/2017	16/12/2017	4-5am
7	22/12/2017	23/12/2017	4-6am
8	27/12/2017	27/12/2017	5-6am
9	30/12/2017	31/12/2017	5-6am

10	25/3/2018	25/3/2018	5-6am
11	31/3/2018	02/04/2018	4-6am
12	05/05/2018	07/05/2018	4-6am
13	20/05/2018	20/05/2018	5-6am
14	26/05/2018	28/05/2018	4-6am
15	15/07/2018	15/07/2018	5-6am
16	25/08/2018	27/08/2018	4-6am

- No Licensing reviews or formal mediation has taken place regarding the Courtyard Premises Licence.

### **Legal Considerations, Guidance, Policy Consideration.**

14. The decision must be taken following consideration of the representations received with a view to promoting the licensing objectives which are:

- Prevention of crime and disorder
- Public Safety
- Prevention of Public Nuisance
- Protection of Children from Harm

In each case the Sub-Committee may make the following determination

- 1 - To modify the conditions of the Premises licence
- 2 - To exclude a licensable activity from the scope of the premises licence
- 3 - To remove the designated premises supervisor from the licence
- 4 - To suspend the premises license for a period not exceeding 3 months
- 5 - To revoke the premises licence
- 6 - Take No Action in respect of the Premises Licence.

### **Guidance**

15. Home Office Revised Guidance issued under section 182 of the Licensing Act 2003 (April 2018) Section 11 “The review process” & Section 12 “Summary Reviews”

16. Relevant extracts of the Statement of Newport City Council Licensing Policy as regards this application include:

Paragraph 33.1

The Licensing Authority can only review a licence where it is alleged by a “responsible authority”, or other person that the licensing objectives are being breached. Responsible authorities will aim to give licence holders early warning of any concerns identified at the premises. Only Responsible Authorities or other local persons (e.g. local residents, local organisations and councillors) can apply for the review of a licence. At any subsequent hearing, the Sub-Committee will consider evidence and make a determination. It views particularly seriously applications for the review of any premises licence which involves the:

- use of licensed premises for the sale and distribution of controlled drugs and the laundering of the proceeds of drugs crimes;
- use of licensed premises for the sale and distribution of illegal firearms;
- evasion of copyright in respect of pirated films and music;
- underage purchase and consumption of alcohol;

- use of licensed premises for prostitution or the sale of unlawful pornography;
- use of licensed premises for unlawful gaming;
- use of licensed premises as a base for organised criminal activity;
- use of licensed premises for the organisation of racist, homophobic or sexual abuse or attacks;
- use of licensed premises for the sale of smuggled tobacco or goods;
- use of licensed premises for the storage or sale of stolen goods;
- the police being frequently called to attend to incidents of disorder;
- prolonged and/or repeated instances of public nuisance;
- serious risk to public safety have been identified and the management is unable or unwilling to correct;
- serious risk to children.

33.2 The Licensing Sub-Committee will consider all evidence provided at the hearing and apply appropriate weight to that evidence when making its decision. It will consider all sanctions at its disposal by virtue of the Act and guidance, including taking no action, if appropriate. In cases where a licensing objective is seriously undermined, the revocation of the licence, even in the first instance, will be considered where appropriate to ensure the licensing objectives are promoted.

#### **17. Issues for discussion**

- The review application and supporting witness evidence.
- The response by the holder of the Premises Licence to the application.
- Any other evidence or matters presented by all parties and any mitigating circumstances.
- Any action that the committee consider necessary to ensure the promotion of the four licensing objectives.



## Appendix A

Gwent Police Application for the Summary review of a premises licence under section 53A of the Licensing Act 2003 Courtyard, 46 Cambrian Road, Newport, NP20 4AB. Licence Number: 14/00200/LAPV alongside copy of the certificate.

### ANNEX B

Heddlu Gwent Police  
Newport Central Police Station  
1-3 Cardiff Road, Newport  
NP20 2EHJ

#### **CERTIFICATE UNDER SECTION 53A(1)(b) OF THE LICENSING ACT 2003**

I hereby certify that in my opinion the premises described below are associated with serious crime / serious disorder / both serious crime and serious disorder<sup>1</sup>.

*Premises<sup>2</sup>:*

The Courtyard (including the interconnected Blind Tiger venue)  
46 Cambrian Road  
Newport  
NP20 4AB

Premises licence number (if known): 14/00200/LAPV

Name of premises supervisor (if known): Iftekhar Haris

I am a Superintendent<sup>3</sup> in the Gwent police force.

I am giving this certificate because I am of the opinion that other procedures under the Licensing Act are inappropriate in this case, because<sup>4</sup>:

Two persons have suffered life changing injuries as a result of a serious outbreak of disorder directly outside the Courtyard Club at approximately 05:30 hours on Sunday 29<sup>th</sup> April. At this time, CCTV evidence shows a large group of approximately ninety people loitering around in the street having just left the premises. A large fight broke out between a number of young men and this very quickly escalated into an extreme level of violence where a vehicle was deliberately and repeatedly driven into the crowd of persons involved in the fight. The vehicle also ran over a number of innocent bystanders and two young females have received serious injuries as a result. Gwent Police have

<sup>1</sup> Delete as applicable.

<sup>2</sup> Include business name and address and any other relevant identifying details.

<sup>3</sup> Insert rank of officer giving the certificate, which must be superintendent or above.

<sup>4</sup> Give a brief description of why other procedures such as a standard review process are thought to be inappropriate, e.g. the degree of seriousness of the crime and/or disorder, the past history of compliance in relation to the premises concerned.




commenced a major investigation and four people have been arrested for offences including attempted murder and assisting an offender in connection with this incident. The level of violence used in this incident is nothing short of shocking and this has been reported widely in the national news headlines and on social media. My officers will provide evidence that the vast majority of revellers left in the city centre after 03:00 hours gravitate towards the Courtyard and that there is a history of alcohol fuelled violence at this venue all through the night and often until well after 05:00 hours.

A brief review of previous incidents shows that my officers have dealt with at least forty-seven incidents which can be directly linked to this premises in the last six months. Typically, these include assaults, theft and public order offences. I am also advised that thirty-five admissions to the Accident and Emergency Department at the Royal Gwent Hospital can be directly attributed to incidents at this premises.

My basic duty is to protect life, to prevent and detect crime and to keep the Queen's peace. In reviewing the incident in the early hours of 29<sup>th</sup> April and having had sight of the history of incidents during the last six months, I am of the opinion that this premises is associated with serious incidents of crime and disorder. I therefore respectfully submit that it is necessary for the licensing authority to carry out a prompt review of the licensing conditions under Section 53 of the Licensing Act 2003.

A summary review under Section 53 is necessary so that consideration can be given to temporary measures being put in place to reduce the risk of further harm whilst the case for the full review is prepared. I believe that a restriction on the current extended licensing hours would be proportionate at this stage.

I have considered use of alternative procedures to issue a Closure Notice and then seek a Closure Order from the Magistrates Court under the Anti-Social Behaviour, Crime and Policing Act 2014. However, this legislation is designed to address a different scenario where there is an immediate need to close a premise to prevent crime or disorder in relation to a specific, anticipated event and for a specified period of time. An example would be where intelligence was received that football fans intended to instigate acts of violence against rival fans at a specific venue on a specific date. I consider that a Closure Order would have a disproportionate impact on the licensee at this stage and would not result in the longer term outcomes which a review under the Licensing Act would achieve.

.....  
(Signed)  Supt  
(Date) 01/05/2018

**ANNEX E**

**FORM FOR APPLYING FOR A SUMMARY LICENCE REVIEW**

[insert name and address of relevant licensing authority and its reference number (optional)]

**Application for the review of a premises licence under section 53A of the Licensing Act 2003 (premises associated with serious crime or disorder)**

**PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST**

Before completing this form please read the guidance notes at the end of the form. If you are completing the form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

I PC 257 Andrew LEWIS [on behalf of] the chief officer of police for the East Gwent Local Policing Area apply for the review of a premises licence under section 53A of the Licensing Act 2003.

**1. Premises details:**

Postal address of premises, or if none or not known, ordnance survey map reference or description:

The Courtyard (Inc Blind Tiger)  
48 – 50 Cambrian Road

Post town: Newport

Post code (if known): NP20 4AB

**2. Premises licence details:**

Name of premises licence holder (if known): NP Clubs Ltd

Number of premises licence holder (if known): 14/00200/LAPV

**3. Certificate under section 53A(1)(b) of the Licensing Act 2003 [Please read guidance note 1]:**

I confirm that a certificate has been given by a senior member of the police force for the police area above that in his opinion the above premises are associated with serious crime or disorder or both, and the certificate accompanies this application.

(Please tick the box to confirm)



**4. Details of association of the above premises with serious crime, serious disorder or both:**  
[Please read guidance note 2]

Gwent Police are requesting a review of the licensed premises known as The Courtyard (inc Blind Tiger) following an incident of serious disorder which has occurred outside the premises at approximately 5.30am on Sunday 29<sup>th</sup> April 2018 and the Premises License holders failure to uphold the licencing objective to Prevent Crime and Disorder. There is CCTV footage available of this incident.

At the time of the incident there were approximately 100 persons who had all exited the premises and were in the street. A fight has occurred between two persons, one of whom has exited the Courtyard minutes earlier. A motorist who was on Cambrian Road then became involved in the incident which has caused it to escalate dramatically and numerous other persons to become involved. As a result of this vehicle becoming involved innocent persons have received numerous serious injuries.

From the initial enquires that were made with the injured parties and witnesses the vast majority of them were in officers opinions extremely drunk.

Gwent Police will say that between October 2017 and April 2018 they have dealt with 47 incidents which can be associated to The Courtyard. These include allegations of assault, theft and, Public Order Offences.

Of these 47 incidents 27 of them have occurred after 3am, which includes 15 incidents which have occurred after 4am. (Appendix 1)

Gwent Police will also provide evidence that during the calendar year of 2017- 18 that they dealt with 284 incidents on Friday/ Saturday/ Sunday on Cambrian Road over this period. Of these 284 incidents just over a third of them (101) were dealt with between the hours of 3am to 6am. (Appendix 2)

Appendix 3 – 9 is a breakdown by month showing that Gwent Police consistently have to deal with the majority of incidents on Cambrian Road after 3am.

Appendix 10 shows the total incidents of violent crime and Public Order offences which Gwent Police have dealt with on Cambrian Road for the financial year 2017 – 18

Appendix 11 shows that the over half of these violent crimes and Public Order incidents which Gwent Police dealt with for the financial year of 2017 – 18 occurred on a Friday, Saturday, Sunday.

Gwent Police will also give evidence which has been provided by the Aneurin Bevan Health Board which shows that in the 2017 calendar year 35 persons presented themselves at hospital with injuries which they stated upon arrival at hospital had occurred in The Courtyard.

It is the opinion of Gwent Police that the disorder that can be attributed to the Courtyard (inc Blind Tiger) and the disorder that can be attributed to Cambrian Road, Newport is at the levels that it is due to the intoxication of persons present.

In order to reduce the number of incidents of disorder and violence which are dealt with by Gwent Police due to the hours that The Courtyard (inc Blind Tiger) is currently licensed to operate, Gwent Police request the following;

That the times for the sale by retail of alcohol be varied to:

- Monday to Friday inclusive 08:00 – 03:00
  - Saturday 08:00 – 03:00
  - Sunday 08:00 - 03:00
  - Sunday prior to a Bank Holiday 08:00 – 04:00
  - Bank Holiday Mondays 08:00 – 04:00
  - Christmas Eve 08:00 – 04:00
  - Boxing Day 08:00 – 04:00
-

- New Year's Eve 08:00 – 04:00
- Entry/ exit to The Courtyard (inc Blind Tiger) can only be via the front and back door of the named premises and not through any attached buildings.



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Signature of applicant:

Date: 02/05/2018

Capacity: Licensing Officer

**Contact details for matters concerning this application:**

Address: Newport Central Police Station  
1 – 3 Cardiff Road,  
Newport

Telephone number(s): 01633 245229

Email: eastpolicensing@gwent.pnn.police.uk

**Notes for guidance:**

1. A certificate of the kind mentioned in the form must accompany the application in order for it to be valid under the terms of the Licensing Act 2003.

The certificate must explicitly state the senior officer's opinion that the premises in question are associated with serious crime, serious disorder or both.

Serious crime is defined by reference to section 81 of the Regulation of Investigatory Powers Act 2000. In summary, it means:

- conduct that amounts to one or more criminal offences for which a person who has attained the age of eighteen and has no previous convictions could reasonably be expected to be sentenced to imprisonment for a term of three years or more; or

- conduct that amounts to one or more criminal offences and involves the use of violence, results in substantial financial gain or is conduct by a large number of persons in pursuit of a common purpose.

Serious disorder is not defined in legislation, and so bears its ordinary English meaning.

2. Briefly describe the circumstances giving rise to the opinion that the above premises are associated with serious crime, serious disorder, or both

**File classification: OFFICIAL-SENSITIVE**

**ORIS LOGS RECORDED ON COURTYARD**

**Appendix 1**

LICENSED PREMISES	DATE	URN No	TIME	DESCRIPTION OF INCIDENT
Courtyard	29/04/18	0309		Caller reporting that he was assaulted by 5 or 6 males inside the premises at around 2am. He did not know offenders. Staed he was stamped on, kicked to the ribs, got a lump on back of his head and a fractured shoulder. 1800149967
Courtyard	29/04/18	0110	05:32	Serious incident outside premises involving a vehicle and persons. Incident involved persons who had been inside the premises
Courtyard	29/04/18	0085	03:30	Report of a fight on Cambrian Rd. Male located wwith a bloody nose, stated he had been set upon in Courtyard by unknown persons, would not make a complaint 1800149488
Courtyard	27/04/18	0456	18:22	Male alleging that he had been manhandled by staff. Staff spoken to , male had caused a disturbance inside the premises had then left. No further contact from caller
Courtyard	22/04/18	0102	04:17	Male arrested for D & D, he was one of three ejected from the premises.
Courtyard	02/04/18	0086	04:36	Male arrested on suspicion of theft of bag and contents whilst in the pub. ID'd by staff
Courtyard	01/04/18	0112	04:11	Male arrested for D & D after being ejected from the premises for causing problems inside
Courtyard	30/03/18	0044	02:56	Male alleging that he had been punched to the face by door staff and ejected from the premises. No complaint NICHE 1800110316
Courtyard	29/03/18	0044	03:31	Male arrested for racially abusing door staff after being refused entry into the premises NICHE 1800108994
Courtyard	19/03/18	0426		Caller reporting that she was assaulted inside the premises on 17 <sup>th</sup> . NICHE 1800097031
Courtyard	18/03/18	0145	11:01	Male alleging that he was assaulted by a doorman after being removed from the premises after causing problems inside. NICHE 1800095452
Courtyard	14/03/18	0041	03:05	Call from staff, female had smashed window at premise and with door staff. Arrangements made when police arrived for female to pay money for smashing window. 1800089777.
Courtyard	07/03/18	0343		Caller reporting that she was assaulted by an unknown female whilst inside the club on 4/3. NICHE 1800081452

**RESTRICTED**

**File classification: OFFICIAL-SENSITIVE**

**File classification: OFFICIAL-SENSITIVE**

**ORIS LOGS RECORDED ON COURTYARD**

Courtyard	05/03/18	0321	15:52	Caller reporting that on early hours of 04/03/18 he was drinking in the Courtyard. At back door he was punched in the face then bottled from behind. Had head glued, possible linked to log 42 05/03/18. Door staff intervened and helped him. 1800079005.
Courtyard	03/03/18	0051	04:09	Caller reporting that doorman had assaulted him. Doorman pushed the caller when he tried to get in, caller tried to get in again and doorman hit him.
Courtyard	17/02/18	0036	01:28	Officers followed a male out of the Courtyard who was hassling his partner. Male then assaulted officers and was PAVAd, he was also using homophobic abuse. 1800059517.
Courtyard	11/02/18	0096	03:13	Male alleging that he had been assaulted after he had been ejected from the premises for causing problems inside
Courtyard	11/02/18	0092	03:06	Male hit on the head by a bottle. No update on NICHE 1800051733
Courtyard	11/02/18	0057	01:48	Male was ejected from the Courtyard, he then continued to be aggressive outside and punched a window at the Greyhound causing it to smash NICHE 1800051696
Courtyard	10/02/18	0546	23:54	Male arrested for D & D after being refused entry to premises and being abusive to door staff NICHE 1800051510
Courtyard	04/02/18	0106	03:46	Doorstaff requested police assistance. Following searching a male they found a folding pocket knife. Less than 3" in length. Male handed over knife to police for destruction.
Courtyard	04/02/18	0083	02:30	Male arrested fro D & D after being ejected from the premises
Courtyard	28/01/18	0240	04:36	Male reporting having been assaulted in location, stitches to top lip, ongoing 1800034006.
Courtyard	28/01/18	0115	05:38	One arrested for drunk and disorderly, after being ejected from premise. 1800033660.
Courtyard	27/01/18	0092 0093	04:54 04:55	Caller reporting 8 people fighting at location, bouncers are getting involved, one male knocked out – persons made off and detained however no parties would confirm any offences. CCTV confirmed fight but no specifics. Further call of 30 people fighting at location, closed as duplicate.
Courtyard	27/01/18	0076	03:08	Caller reporting that he tried to get into the premises and bouncer swiped him off his feet, into the railings breaking his finger. 1800032398.
Courtyard	21/01/18	0389		Caller reporting that she was headbutted whilst in the premises on 20/1. NICHE 1800026130
Courtyard	21/01/18	0114	05:02	Male who suffers with epilepsy came out of the premises very drunk, he fell, hit his head and started fitting. Ambulance requested

**RESTRICTED**

**File classification: OFFICIAL-SENSITIVE**



**File classification: OFFICIAL-SENSITIVE**

**ORIS LOGS RECORDED ON COURTYARD**

Courtyard	05/03/18	0321	15:52	Caller reporting that on early hours of 04/03/18 he was drinking in the Courtyard. At back door he was punched in the face then bottled from behind. Had head glued, possible linked to log 42 05/03/18. Door staff intervened and helped him. 1800079005.
Courtyard	03/03/18	0051	04:09	Caller reporting that doorman had assaulted him. Doorman pushed the caller when he tried to get in, caller tried to get in again and doorman hit him.
Courtyard	17/02/18	0036	01:28	Officers followed a male out of the Courtyard who was hassling his partner. Male then assaulted officers and was PAVAd, he was also using homophobic abuse. 1800059517.
Courtyard	11/02/18	0096	02:13	Male alleging that he had been assaulted after he had been ejected from the premises for causing problems inside
Courtyard	11/02/18	0092	03:06	Male hit on the head by a bottle. No update on NICHE 1800051733
Courtyard	11/02/18	0057	01:48	Male was ejected from the Courtyard, he then continued to be aggressive outside and punched a window at the Greyhound causing it to smash NICHE 1800051696
Courtyard	10/02/18	0546	23:54	Male arrested for D & D after being refused entry to premises and being abusive to door staff NICHE 1800051510
Courtyard	04/02/18	0106	03:46	Doorstaff requested police assistance. Following searching a male they found a folding pocket knife. Less than 3" in length. Male handed over knife to police for destruction.
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Courtyard	28/01/18	0240	04:36	Male reporting having been assaulted in location, stitches to top lip, ongoing 1800034006.
Courtyard	28/01/18	0115	05:38	One arrested for drunk and disorderly, after being ejected from premise. 1800033660.
Courtyard	27/01/18	0092 0093	04:54 04:55	Caller reporting 8 people fighting at location, bouncers are getting involved, one male knocked out – persons made off and detained however no parties would confirm any offences. CCTV confirmed fight but no specifics. Further call of 30 people fighting at location, closed as duplicate.
Courtyard	27/01/18	0076	03:08	Caller reporting that he tried to get into the premises and bouncer swiped him off his feet, into the railings breaking his finger. 1800032398.
Courtyard	21/01/18	0389		Caller reporting that she was headbutted whilst in the premises on 20/1. NICHE 1800026130
Courtyard	21/01/18	0114	05:02	Male who suffers with epilepsy came out of the premises very drunk, he fell, hit his head and started fitting. Ambulance requested

**RESTRICTED**

**File classification: OFFICIAL-SENSITIVE**

**File classification: OFFICIAL-SENSITIVE**

**ORIS LOGS RECORDED ON COURTYARD**

Courtyard	20/01/18	0064	03:23	Male arrested fro assaulting a doorman after he was ejected from the club. Denied assault saying that he acted in self defence. Custody Sgt NFA'd DP stating te CCTV showed doorstaff acting in an unproffesional manner. NICHE 1800023580
Courtyard	19/01/18	0353	18:10	Caller reporting that his girlfriend has been attacked in the pub. No update on NICHE 1800023109
Courtyard	06/01/18	0047	03:45	Male arrested at the premises for public order after doorstaff reported having problems with a person who had thrown a glass at them and then attempted to cause damage.
Courtyard	01/01/18		06:00	Male arrested for D & D after being ejected from the premises NICHE 18*454
Courtyard	27/12/17	0134	05:48	Report of 18 year old female having been sexually assaulted on dancefloor at location, male has continued to touch her, has then become aggressive. Male known, enqs ongoing. JIVA interview being arranged. 1700502702.
Courtyard	27/12/17	0131	05:30	CCTV called in large amount of people fighting at premise, calmed down and then started again. Officers attended, large volume of people at location, requesting more units.
Courtyard	24/12/17	0088	05:37	Male reported for Sec 5 due to his behaviour upon leaving the premises
Courtyard	17/12/17	0064	01:46	Male states that he has been assaulted by one of the bouncers but did not have details of exactly who – he has gone away to consider what course of action to take – witness available, 1700490867.
Courtyard	17/12/17	0109	03:43	Officers requesting van, persons kicked out of Courtyard for fighting and continued down the street – 3 arrested. 1700490977.
Courtyard	16/12/17	0576	21:51	Report of a male collapsed on Cambrian Road – had been in the Courtyard and had overdosed on cocaine, walked out and collapsed – taken to RGH and family informed. 1700490844.
Courtyard	10/12/17	0047	01:04	Female arrested for D & D after causing problems outside premises
Courtyard	07/12/17	0036	04:19	Male arrested for assaulting doorman NICHE 170047853
Courtyard	07/12/17	0028	03:19	Male arrested for public order outside premises
Courtyard	07/12/17	0027	03:05	Fighting outside premises, no complaints
Courtyard	27/11/17	0386	17:13	Report from male that he was assaulted in the location when out in town at around 3am on 26 <sup>th</sup> .

**RESTRICTED**

**File classification: OFFICIAL-SENSITIVE**

**File classification: OFFICIAL-SENSITIVE**

**ORIS LOGS RECORDED ON COURTYARD**

Courtyard	18/11/17	0084	04:42	Male stated that he was punched to the face whilst in the toilets of the premises occurred stb 3 – 4am
Courtyard	18/11/17	0055	02:41	2 males removed from the premises after fighting inside, both were highly intoxicated, advised by officers to leave city centre
Courtyard	16/10/17	0549	20:37	Caller stating that he believes he was assaulted by a doorman at around 3am on 14/10. NICHE 1700403377
Courtyard/ Greyhound	07/10/17	0569	23:53	Male arrested for D & D after being refused entry to both premises by doorstaff for abusive behaviour

In total there are 47 calls over a six month period that can be associated to the Courtyard, 27 of these incidents have occurred after 3am, when the vast majority of licensed premises on the City Centre have closed.

## Appendix 2

To get started, make date selections, opposite:

Day	Date	Month	Year	Financial Year
Mon	1 2 3 4 5 6 7	Jan Apr Jul Oct	2017	2017-2018
Tue	8 9 10 11 12 13 14	Feb May Aug Nov	2018	2018-2019
Wed	15 16 17 18 19 20 21	Mar Jun Sep Dec	2019	2019-2020
Thu	22 23 24 25 26 27 28		2020	2020-2021
	29 30 31		2021	2021-2022

OR: Select a date range (Double-Click)

HELP

Make selections for analysis, using the options, below:

Search

### Geographic Area

LPA  East

Sector  Ringwood City

Team Station  CENTRAL

Ward  INCELS TOW HILL

LAA [LPU]  NEWPORT

Building#

Street  CAMBRIDGE RD

Post Code

### Opening Class

Opening Class 1

Opening Class 2

### Response Grading

Response Grade

### Person

Gender

Age

### Final Result / Type

Closing Class 1

Closing Class 2

Closing Category

Incident Result

Domestic Flag

### Warning Flag

Warning Flag#

Type

### Incident Log #'s

GWP201704020074

GWP201704020130

GWP20170402007



**Appendix 3**

To get started, make date selections, opposite:

Day	Date	Month	Year	Financial Year	OR: Select a date range (Double-Click)
Mon	1	Jan	2018	2018-2019	Date
Tue	2	Feb	2016	2009-2009	Month & Year
Wed	3	Mar	2017	2009-2010	
Thu	4	Apr	2009	2010-2011	
	5	May	2010	2011-2012	

**HELP**

Make selections for analysis, using the options, below:

Search

**Geographic Area**

- LPA: East
- Sector: **Newport City**
- Team Station: CENTRAL
- Ward: NCS1STOW HILL
- LAA [LPU]: NEWPORT
- Building #:
- Street: **CAMBRIAN AVE**
- Post Code:

**Opening Class**

- Opening Class 1:
- Opening Class 2:

**Response Grading**

- Response Grade:

**Person**

- Gender:
- Age:

**Final Result / Type**

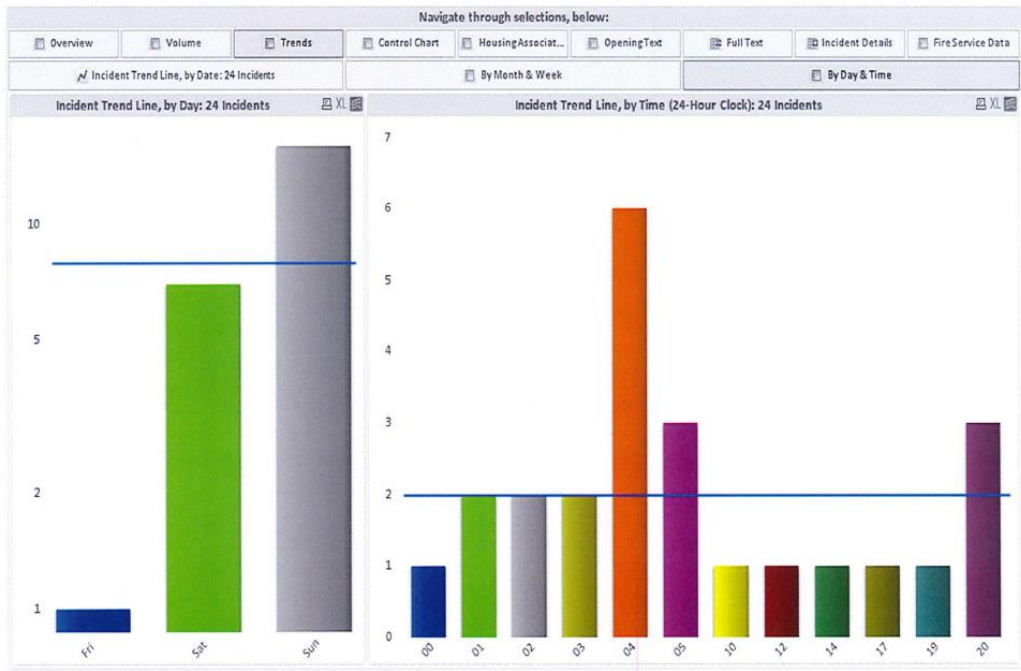
- Closing Class 1:
- Closing Class 2:
- Closing Category:
- Incident Result:
- Domestic Flag:

**Warning Flag**

- Warning Flag?:
- Type:

**Incident Log #'s**

- GWP201804010004
- GWP201804010058
- GWP201804010004



## Appendix 4

To get started, make date selections, opposite:

Day	Date	Month	Year	Financial Year
Mon	1 2 3 4 5 6 7	Jan Apr Jul Oct	2018	2017-2018
Tue	8 9 10 11 12 13 14	Feb May Aug Nov	2016	2009-2009
Wed	15 16 17 18 19 20 21	Mar Jun Sep Dec	2017	2009-2010
Thu	22 23 24 25 26 27 28		2009	2010-2011
	29 30 31		2010	2011-2012

OR: Select a date range (Double-Click)

HELP

Make selections for analysis, using the options, below:

**Geographic Area**

- LPA  East
- Sector  Newport City
- Team Station  CENTRAL
- Ward  NC1510W HILL
- LAA (LPU)  NEWPORT
- Building#  0
- Street  SAFFRON HILL
- Post Code  0

**Opening Class**

- Opening Class 1  0
- Opening Class 2  0

**Response Grading**

- Response Grds  0

**Person**

- Gender  0
- Age  0

**Final Result / Type**

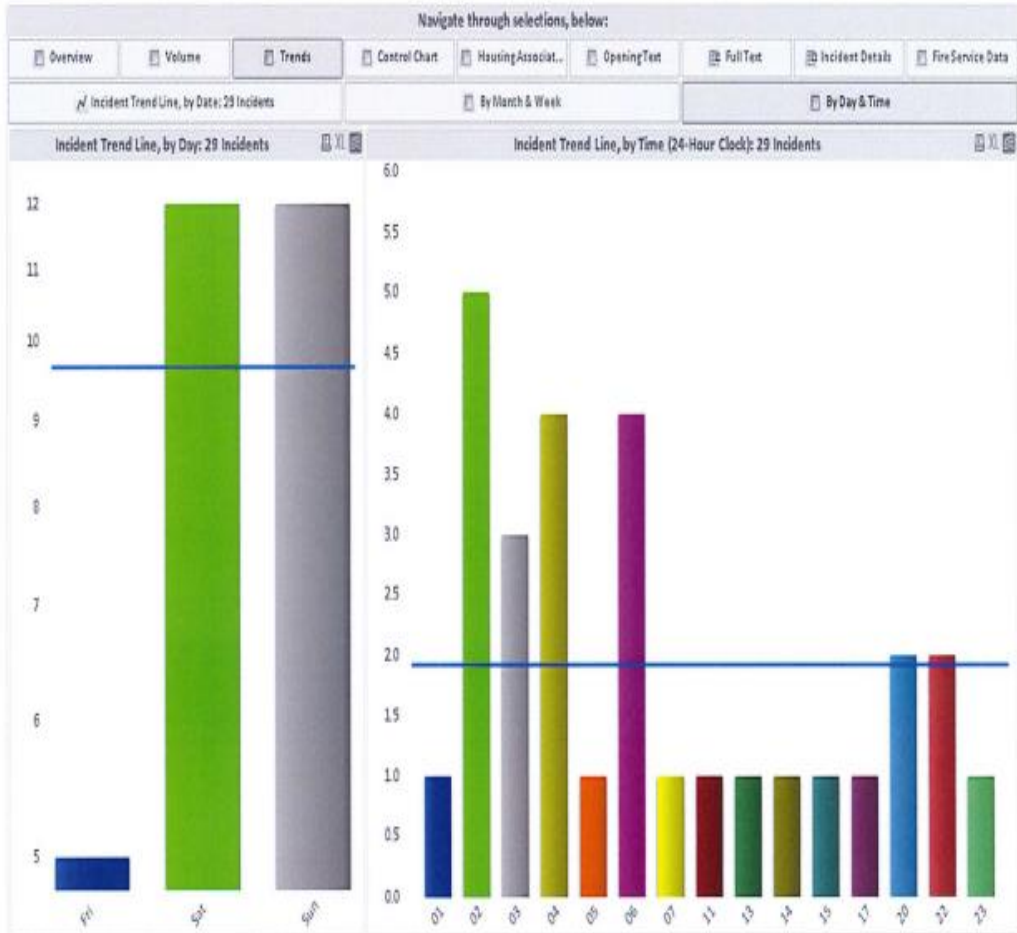
- Closing Class 1  0
- Closing Class 2  0
- Closing Category  0
- Incident Result  0
- Domestic Flag  0

**Warning Flag**

- Warning Flag?  0
- Type  0

**Incident Log #'s**

- GWP201003030051
- GWP201003030070
- GWP201003030023



## Appendix 5

To get started, make date selections, opposite:

Day	Date	Month	Year	Financial Year	OR: Select a date range (Double-Click)
Mon	1 2 3 4 5 6 7	Jan	2018	2017-2018	Date
Tue	8 9 10 11 12 13 14	Feb	2017	2008-2009	Month & Year
Wed	15 16 17 18 19 20 21	Mar	2009	2009-2010	
Thu	22 23 24 25 26 27 28		2010	2010-2011	
	29 30 31		2011	2011-2012	

HELP

Make selections for analysis, using the options, below:

**Geographic Area**

LPA: East

Sector: **Newton City**

Team Station: CENTRAL

Ward: NCS1 STOW HILL

LAA (LPU): NEWPORT

Building#: 0

Street: **SAUNDERS RD**

Post Code: 0

**Opening Class**

Opening Class 1: 0

Opening Class 2: 0

**Response Grading**

Response Grade: 0

**Person**

Gender: 0

Age: 0

**Final Result / Type**

Closing Class 1: 0

Closing Class 2: 0

Closing Category: 0

Incident Result: 0

Domestic Flag: 0

**Warning Flag**

Warning Flag: 0

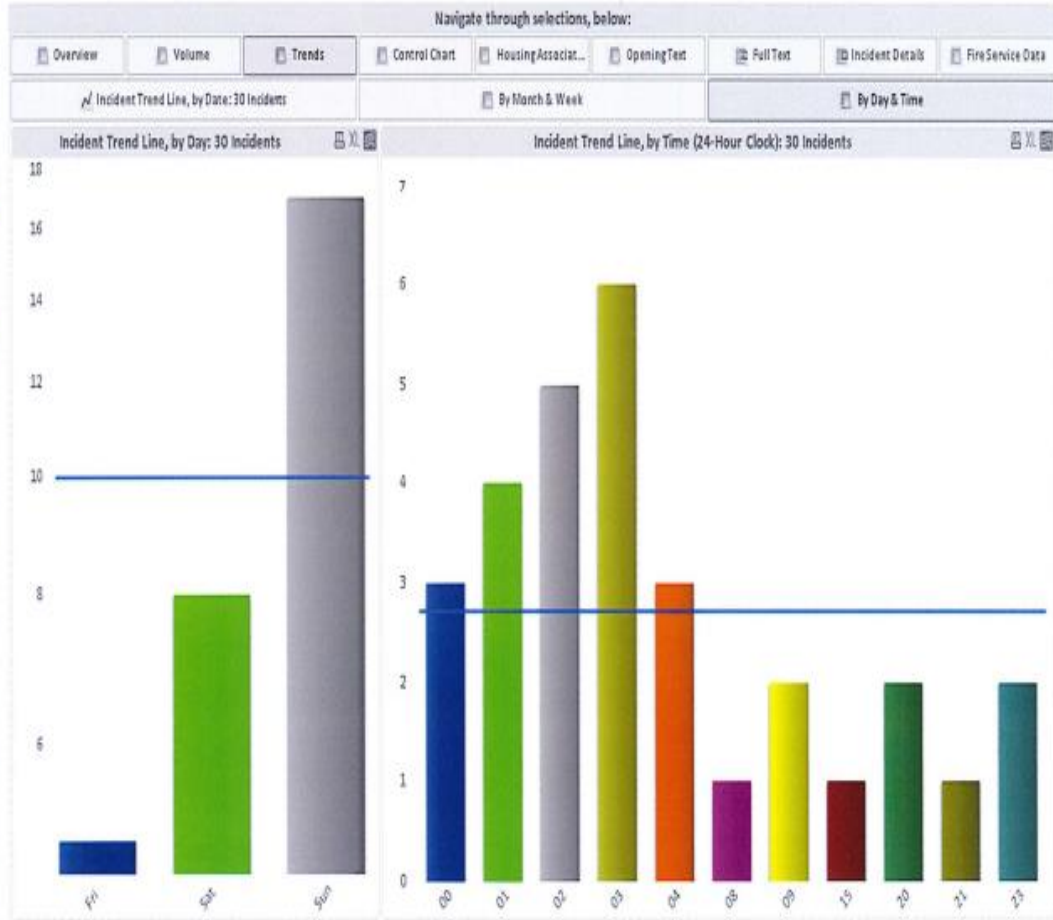
Type: 0

**Incident Log #'s**

GWP201802020036

GWP201802030947

GWP201802040029



## Appendix 6

To get started, make date selections, opposite:

Day	Date	Month	Year	Financial Year	OR: Select a date range (Double-Click)
Mon	1 2 3 4 5 6 7	Jan	2018	2017-2018	Date
Tue	8 9 10 11 12 13 14	Feb	2019	2018-2019	Month & Year
Wed	15 16 17 18 19 20 21	Mar	2010	2019-2020	
Thu	22 23 24 25 26 27 28	Apr	2011	2020-2021	
	29 30 31	May	2012	2021-2022	

HELP

Make selections for analysis, using the options, below:

Search

**Geographic Area**

LPA

Sector

Team Station

Ward

LAA (LPU)

Building#

Street

Post Code

**Opening Class**

Opening Class 1

Opening Class 2

**Response Grading**

Response Grade

**Person**

Gender

Age

**Final Result / Type**

Closing Class 1

Closing Class 2

Closing Category

Incident Result

Domestic Flag

**Warning Flag**

Warning Flag

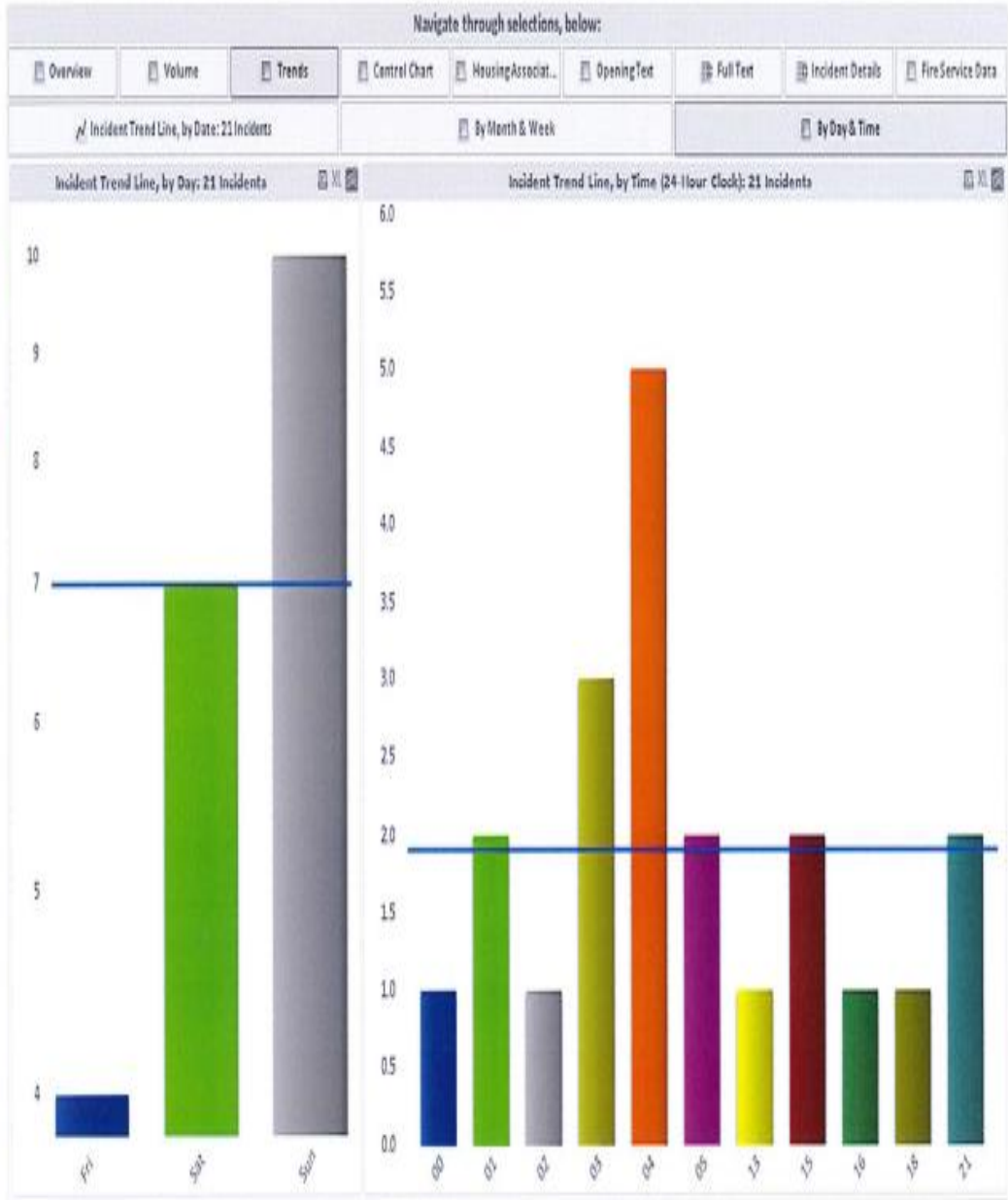
Type

**Incident Log #'s**

GWP10180100047

GWP10180100046

GWP10180107066





## Appendix 7

To get started, make date selections, opposite:

Day	Date	Month	Year	Financial Year	Off: Select a date range (Double-Click)
Mon	1	Jan	2017	2017-2018	Date
Tue	2	Apr	2016	2009-2009	Month & Year
Wed	3	May	2009	2009-2010	
Thu	4	Aug	2010	2010-2011	
	5	Nov	2011	2011-2012	

HELP

Make selections for analysis, using the options, below:

**Geographic Area**

LPA  East

Sector  Newport City

Team Station  CENTRAL

Ward  NC01STON HILL

LAA [LPU]  NEWPORT

Building#

Street  SANDHILL RD

Post Code

**Opening Class**

Opening Class 1

Opening Class 2

**Response Grading**

Response Grade

**Person**

Gender

Age

**Final Result / Type**

Closing Class 1

Closing Class 2

Closing Category

Incident Result

Domestic Flag

**Warning Flag**

Warning Flag?

Type

**Incident Log #'s**

GWP101712010405

GWP101712010462

GWP101712020047



## Appendix 8

HELP

Make selections for analysis, using the options, below:

Search

**Geographic Area**

LPA

Sector

Team Station

Ward

LAA (LPU)

Building#

Street

Post Code

**Opening Class**

Opening Class 1

Opening Class 2

**Response Grading**

Response Grade

**Person**

Gender

Age

**Final Result / Type**

Closing Class 1

Closing Class 2

Closing Category

Incident Result

Domestic Flag

**Warning Flag**

Warning Flag?

Type

**Incident Log #'s**

GWP1017111100364

GWP101711110034

GWP101711110057

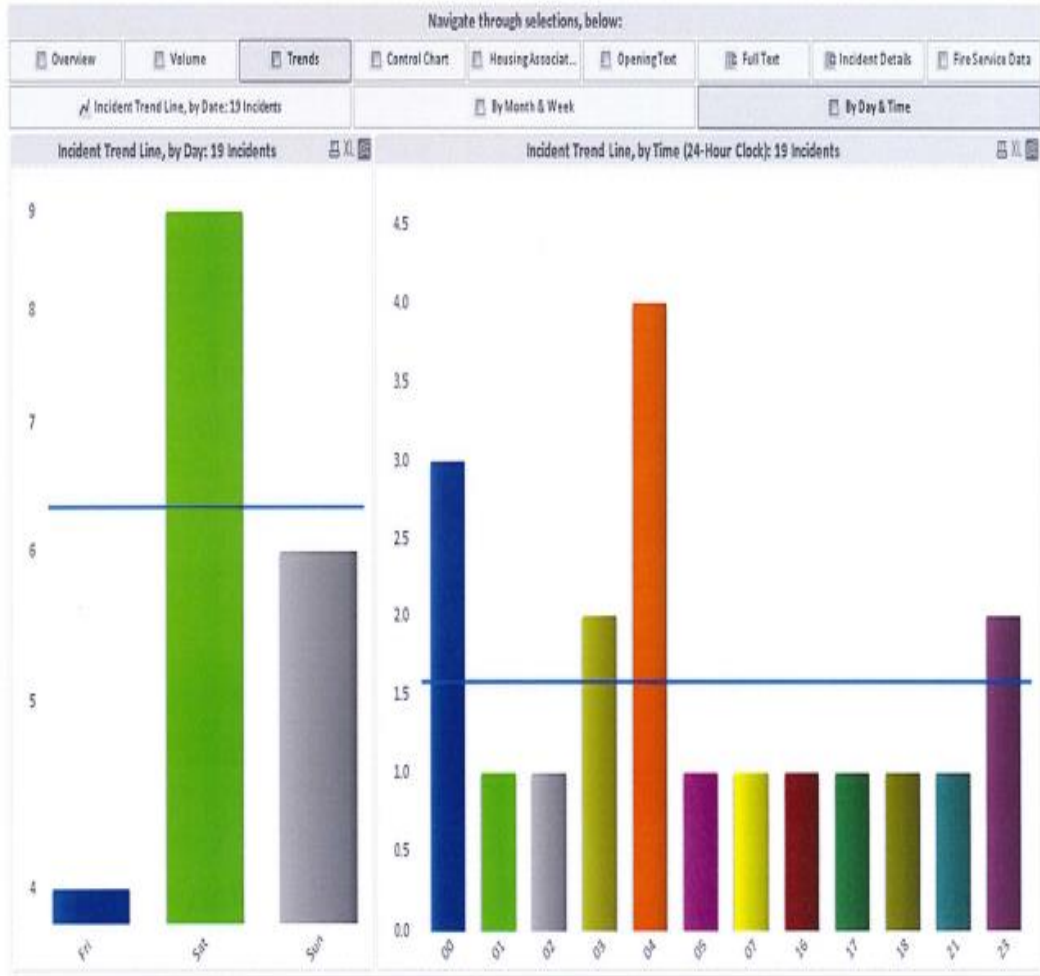
To get started, make date selections, opposite:

Day	Date	Month	Year	Financial Year
Mon	1	Jan	2017	2017-2018
Tue	2	Feb	2016	2008-2009
Wed	3	Mar	2009	2009-2010
Thu	4	Apr	2010	2010-2011
Fri	5	May	2011	2011-2012
Sat	6	Jun		
Sun	7	Jul		
	8	Aug		
	9	Sep		
	10	Oct		
	11	Nov		
	12	Dec		
	13			
	14			
	15			
	16			
	17			
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	28			
	29			
	30			
	31			

OR: Select a date range (Double-Click)

Date

Month & Year



## Appendix 9

HELP

Make selections for analysis, using the options, below:

Search

**Geographic Area**

LPA

Sector

Team Station

Ward

LAA [LPU]

Building#

Street

Post Code

**Opening Class**

Opening Class 1

Opening Class 2

**Response Grading**

Response Grade

**Person**

Gender

Age

**Final Result / Type**

Closing Class 1

Closing Class 2

Closing Category

Incident Result

Domestic Flag

**Warning Flag**

Warning Flag?

Type

**Incident Log #'s**

GWP101710060295

GWP101710060375

GWP101710060548

To get started, make date selections, opposite:

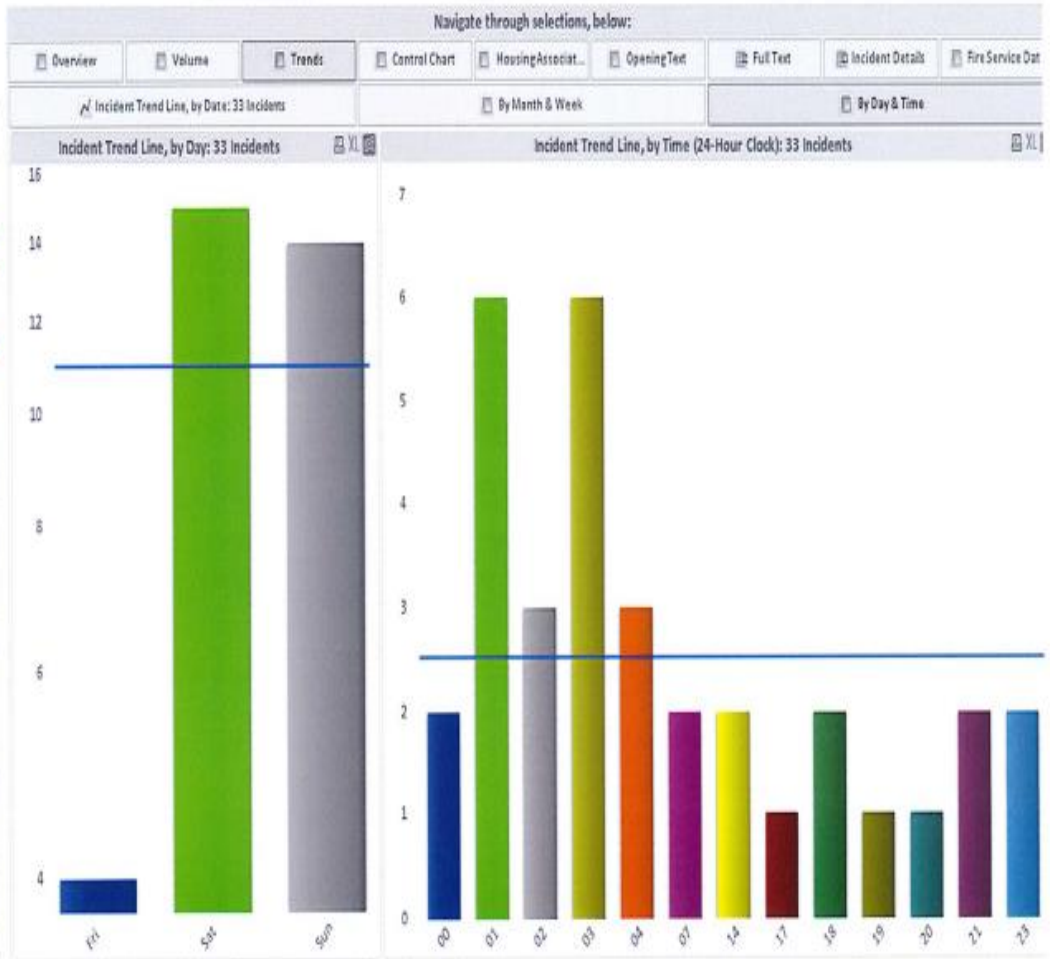
Day	Date	Month	Year	Financial Year
Mon	1	Jan	2017	2017-2018
Tue	2	Apr	2016	2008-2009
Wed	3	Jul	2009	2009-2010
Thu	4	Nov	2010	2010-2011
	5	Dec	2011	2011-2012
	6			
	7			
	8			
	9			
	10			
	11			
	12			
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	24			
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	26			
	27			
	28			
	29			
	30			
	31			

OR: Select a date range (Double-Click)

Date

Month

Year



**Appendix 10**

To get started, make date selections, opposite:

The interface shows a calendar for the month of January with days of the week (Mon-Fri) and dates (1-31). To the right is a 'Financial Year' dropdown menu with options from 2017-2018 to 2015-2016. A legend indicates that clicking the dropdown allows one to 'Select a date range' (with a 'Date' icon) or '(Double-Click)' to select a 'Month' or 'Year' (with 'Month' and 'Year' icons).



Make selections for analysis, using the options, below:

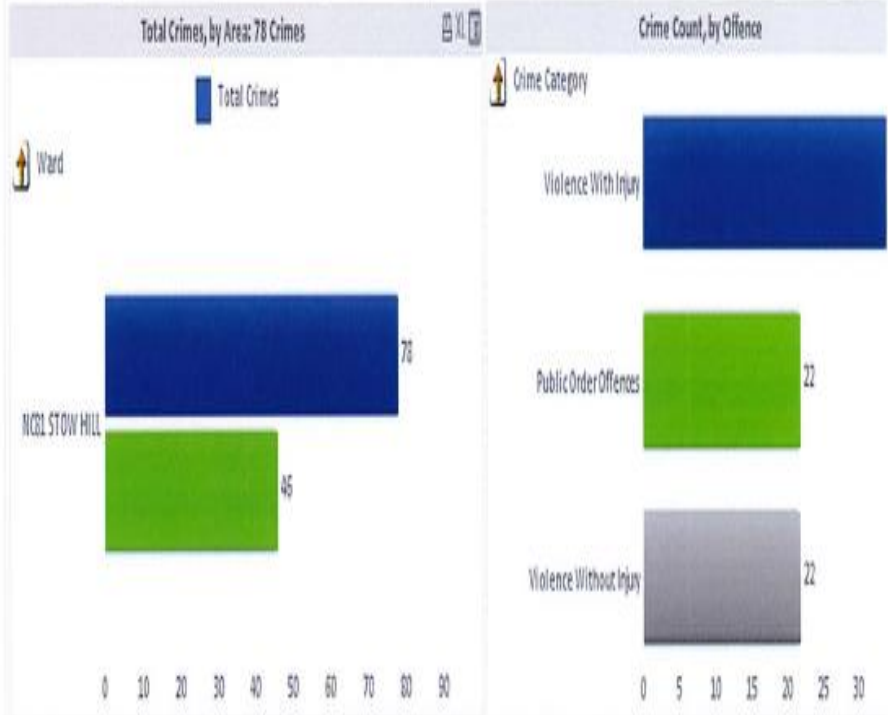
Search

- Geographic Area**
- LPA  East
  - Sector  Newport City
  - Team Station  CENTRAL
  - Ward  NCB1,STOW HILL
  - Street  NC-CAMBRI...
  - LAA [PU]  NEWPORT

- Crime Groups**
- Crime Category
  - Offence Title
  - Portfolio Group
  - Crime Tag Group
  - Crime Tag

Navigate through selections, below:

- Overview
- Volumes
- By Day
- Trends
- Control Charts
- Crime MO Search...
- Undetected Cri...
- Detected Outco...



## Appendix 11

To get started, make date selections, opposite:

Day	Date	Month	Year	Financial Year
Mon	1	Jan	2017	2017-2018
Tue	2	Apr	2018	2012-2013
Wed	3	Jul	2009	2013-2014
Thu	4	Oct	2010	2014-2015
Fri	5	Feb	2011	2015-2016

OR: Select a date range (Double-Click)

Date

Month & Year



Make selections for analysis, using the options, below:

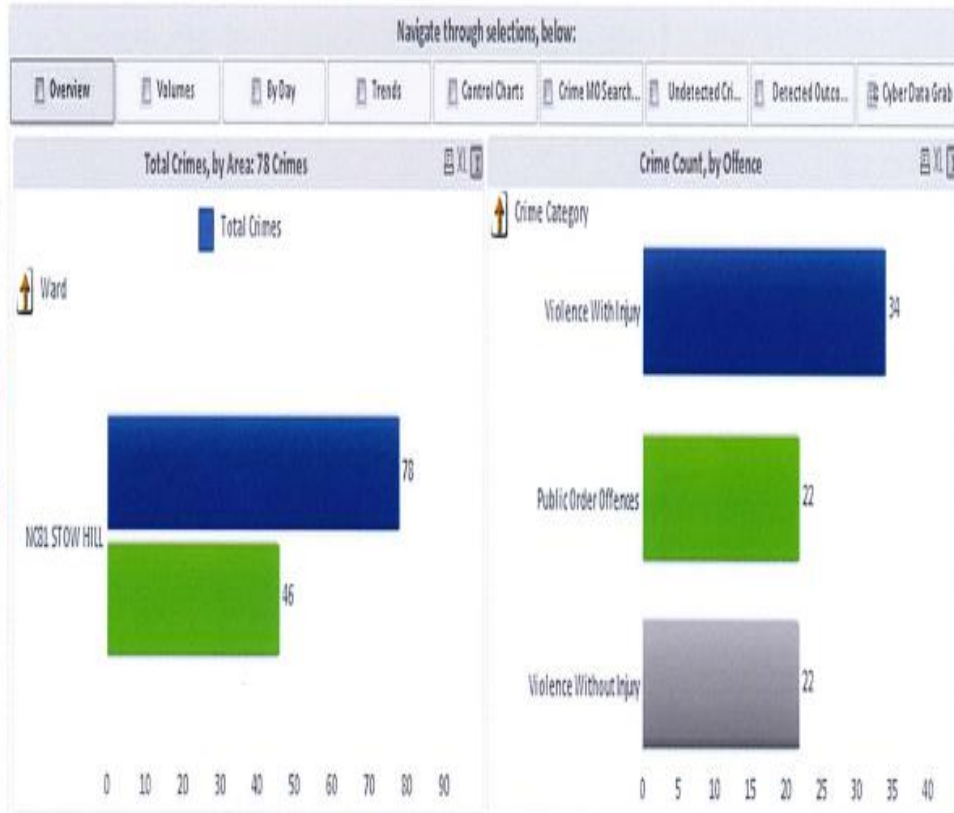
Search

### Geographic Area

- LPA ▾ East
- Sector ▾ Newport City
- Team Station ▾ CENTRAL
- Ward ▾ NC01 STOW HILL
- Street ▾ NC - CHURCH...
- IAA [PI] ▾ NEWPORT

### Crime Groups

- Crime Category ▾
- Offence Title ▾
- Portfolio Group ▾
- Crime Tag Group ▾
- Crime Tag ▾





RESTRICTED

# REPEAT LOCATIONS: TOP LOCATIONS BY AREA



## Newport

Repeat Location	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Total
Courtyard (The), Cambrian Road, Newport	2	4	4	1	6	2	2	2	4	3	2	3	35
Newport Town Centre	1			2	1	1				2	1	3	11
Cross Keys, 9 Market Street, Newport			3	2		1					2	2	10
High Street, Newport			1	2	1		4						8
Breeze, 6-8 Cambrian Road, Newport	3			1	1	1							6
Cardiff Road, Newport				2		2		1					5
Greyhound, 49 High Street, Newport	1	1	1	1			1						5
Newport Bus Station, Market Square, Newport		1	3						1				5
Cambrian Road, Newport			1				1		1		1		4
Commercial Road, Newport	1				1	1	1						4
Commercial Street, Newport					1	2						1	4

## Monmouthshire

Repeat Locations	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Total
Nevill Hall Hospital, Brecon Rd, Abergavenny		1		2	1	1		1		2			8
Auberge, Frogmore Street, Abergavenny					1			2		1			4
Chepstow Castle, 1 Bridge Street, Chepstow								3					3

File classification: OFFICIAL

RESTRICTED

# Decision Schedule

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## Licensing Committee

TO ALL MEMBERS OF NEWPORT CITY COUNCIL

### Decision Schedule published on 3 May 2018

The Licensing Sub-Committee took the following decision on 3 May 2018 and they are effective immediately.

Councillors Davies (in the Chair), H Thomas, T Holyoake, W Routley and G Berry were in attendance. **LIC01/18**

### **Expedited Summary Review of Premises Licence: The Courtyard, Newport, NP20 4AB** **Options considered/reason for decision:**

The application received from Heddlu Gwent Police for a Summary Review made under Section 53A of the Licensing Act 2003 and in respect of premises known as and situate as "The Courtyard", 48 Cambrian Road, Newport NP20 4AB has been given careful consideration by members of the Licensing Committee.

### **Decision**

In view of what was put forward by the Superintendent, together with the supporting documentation, it was decided that the times for the sale by retail of alcohol would be varied to:

Monday to Friday inclusive 0800-0300  
Saturday 0800-0300  
Sunday 0800-0300  
Sunday prior to a Bank Holiday 0800-0400  
Bank Holiday Mondays 0800-0400  
Christmas Eve 0800-0400  
Boxing Day 0800-0400

In accordance with the application received coming into immediate effect being on an interim basis only pending the outcome of a full review hearing to be held within 28 days from today.

As an additional condition upon the licence, no alcohol is to pass through the doorways marked in red on the attached plan after the terminal hours when the sale by retail of alcohol ceases.

**Implemented by:** Head of Law & Regulation  
**Implementation Timetable:** Immediate





# Decision Schedule

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## Licensing Committee

**TO ALL MEMBERS OF NEWPORT CITY COUNCIL**

### **Decision Schedule published on 9 May 2018**

The Licensing Sub-Committee took the following decision on 9 May 2018 and they are effective immediately.

Councillors D Davies (in the Chair), H Thomas, W Routley, G Berry and T Holyoake were in attendance. **LIC02/18**

### **Expedited Summary Review – Representation Against Interim Steps in respect of the Premises Licence for The Courtyard, Newport, NP20 4AB**

#### **Options considered/reason for decision:**

Following the decision taken by the Licensing Committee on Thursday 3 May 2018, the Premises Licence Holder was provided with a copy of the Decision Schedule shortly after it had been made.

On 4 May 2018, the Premises Licence Holder via his solicitor, submitted a letter to the Licensing Authority making a representation against the 'Interim Steps' put in place by the Licensing Committee on 3 May 2018.

#### **Decision**

The Licensing Committee gave careful consideration to the evidence put before it and considered it to be proportionate to allow the hours requested by the Premises Licence Holder for the sale by retain of alcohol to take place between the hours of:

Monday to Friday inclusive 0800-0330

Saturday 0800-0430

Sunday 0800-0330

Also, and as offered, a condition is to be attached that no less than six additional door staff be present on the rear and front entrances to the premises on Friday and Saturday with no less than five door staff present on the rear and front entrances at the Cambrian Road entrance on Saturday. In addition, and as offered, a full risk assessment to be undertaken in respect of door staff at the premises and that risk assessment was to be made available to the Licensing Authority by Friday 11 May 2018.

The above modifications were on a purely interim basis pending the review of the Premises Licence on 24 May 2018.

## Appendix D Health Board Representation.



13<sup>th</sup> May 2018

Dear Newport Licensing Authority

**RE: Representation relating to an application for a review of a premise licence under section 53a of the Licensing Act 2003 relating to The Courtyard (including Blind Tiger), 48-50 Cambrian Road, Newport, NP20 4AB**

Aneurin Bevan University Health Board, ('the Health Board') acting in its capacity as a Responsible Authority under the provisions of the Licensing Act 2003, is making a representation in support of Gwent Police who have requested a review of the above premise. Gwent Police have requested this review after the premise was reportedly linked to an incident which occurred on 29<sup>th</sup> April 2018, details of which are contained within the Gwent Police representation.

The Health Board are submitting this representation under the 'public safety' licensing objective for the following reasons:

- (1) *The above named premise is linked to the highest number of 'assault related injury' registrations at the Health Board's Emergency Department. The above named premise is the top repeat location for these registrations not only for Newport, but the whole of Gwent.***

The exact location of 'assault related injury' is not always recorded in the Health Board's Emergency Department statistics. However, data for the 2017 period demonstrates that the above named premise was the most mentioned licensed premise for 'assault related injury' registrations of all recorded licensed premises across Gwent.

In 2017, of the 99 registrations for 'assault related injury' at the Royal Gwent Hospital Emergency Department, 36 registrations mentioned the

above named premise at book-in. Whilst it is acknowledged that the above licensed premise is the largest operating in Newport this still represents a total of 36% of all registrations from the area.

Notwithstanding this, the Emergency Department staff within the Health Board report that these figures underestimate the true extent of alcohol-related registrations. This is because not all registrations result in injury or assault and are therefore not readily captured on the clinical IT system.

**(2) In 2017, the Health Board's Emergency Department registrations for 'assault related injury' linked to the above named premise has been estimated to have cost approximately £14,000.**

The average cost to the Health Board of an Emergency Department registration in 2017 was £230, with an emergency ambulance costing £141 per hour and the standard cost of a hospital bed being £350 per day<sup>1</sup>.

In 2017, the estimated costs to the Health Board as a result of 'assault related injuries' linked to the above premise was £13,815 (see Appendix A for a breakdown of figures).

This figure does not capture the cost of the incident which triggered this review, nor the cost of any ongoing NHS treatment as a result of the injuries sustained. Nor does it capture the social and economic costs of these incidents to the patient, their family and local communities.

**(3) The times of day for Health Board Emergency Department registrations for an 'assault related injury' linked to the above named premise are in the early hours of the morning.**

In 2017, of the 36 registrations linked to the above premise, the majority occurred after midnight. Only two registrations occurring before midnight. The Health Board's Emergency Department data demonstrates that the majority of the 'assault related injury' registrations linked to the above named premise occurred after 3am. This was 19 of the 36 registrations (see Appendix B).

---

<sup>1</sup> These figures have been provided from the annual mandatory costing returns that the Health Board makes to the Welsh Government.

- (4) The above named premise is located within a geographical area which has increased public safety concerns evidenced by a Public Space Protection Order being in operation.**

A Public Space Protection Order (PSPO) is already in place which demonstrates that this geographical area represents a public safety concern. People who are heavily intoxicated can pose both a risk to themselves and others. This situation was evident from the CCTV footage of the incident on 29<sup>th</sup> April 2018 at 05.30am which triggered this review.

- (5) Robust evidence indicates that increased availability of alcohol has a negative impact on public safety.**

Research demonstrates that some of the main factors linked to increased alcohol consumption, and therefore increased harm, are:

- close proximity of premises (saturation of licensed premises)
- increased accessibility and availability of alcohol (the number of licensed premises and the times they are able to sell alcohol)

Together, these factors result in alcohol being more available and accessible. There is a clear scientific consensus that the most effective policies and approaches to minimise the impact of alcohol related harm in the community<sup>2</sup>, and therefore public safety, is to control the availability and the price of alcohol. The Welsh Assembly Government (2008) in its substance misuse strategy highlighting reducing availability of alcohol as an effective measure to reduce alcohol-related harm. Public Health Wales<sup>3</sup> report, from World Health Organisation recommendations, that limiting the availability of alcohol, including limiting hours of sale, is one of the 'best buys' to address alcohol misuse.

#### ***In conclusion:***

Robust research evidence links increased alcohol availability with increased harms to the public. The above named premise is located within an area where there are current concerns about public safety. These concerns were highlighted during the incident which occurred at

<sup>2</sup> Gormen and Horel (2005) Drug 'hot-spots', alcohol availability and violence. Drug and Alcohol Review. 24, pp 507-513

<sup>3</sup> Public Health Wales (2016) Making a Difference: Investing in Sustainable health and Well-being for the People of Wales

05.30am on 29<sup>th</sup> April 2018. In 2017, the above named premise was linked with 36 other ED registration for 'assault related injury'. For these reasons, this Health Board representation is in support of Gwent Police who have requested a review of the above premises.

Yours faithfully



**Dr Sarah Aitken, MBBS FFPH**  
**Executive Director of Public Health**

With thanks to:

Dr Sally Jones, Consultant in Emergency Medicine, Royal Gwent Hospital  
Dr Tim Rogerson, ABUHB Clinical Director of Emergency Medicine  
Lisa Thomas, Symphony System Manager, ABUHB  
Will Beer, Consultant in Public Health  
Louise Apperley, Safer Gwent Analyst, Gwent Police

Prepared by: Jackie Williams, Senior Health Promotion Practitioner,  
Aneurin Bevan Gwent Public Health Team

## Appendix A

### Approximate costs to Health Board as a result of 'Assault Related Injury' attributed to the above named premise

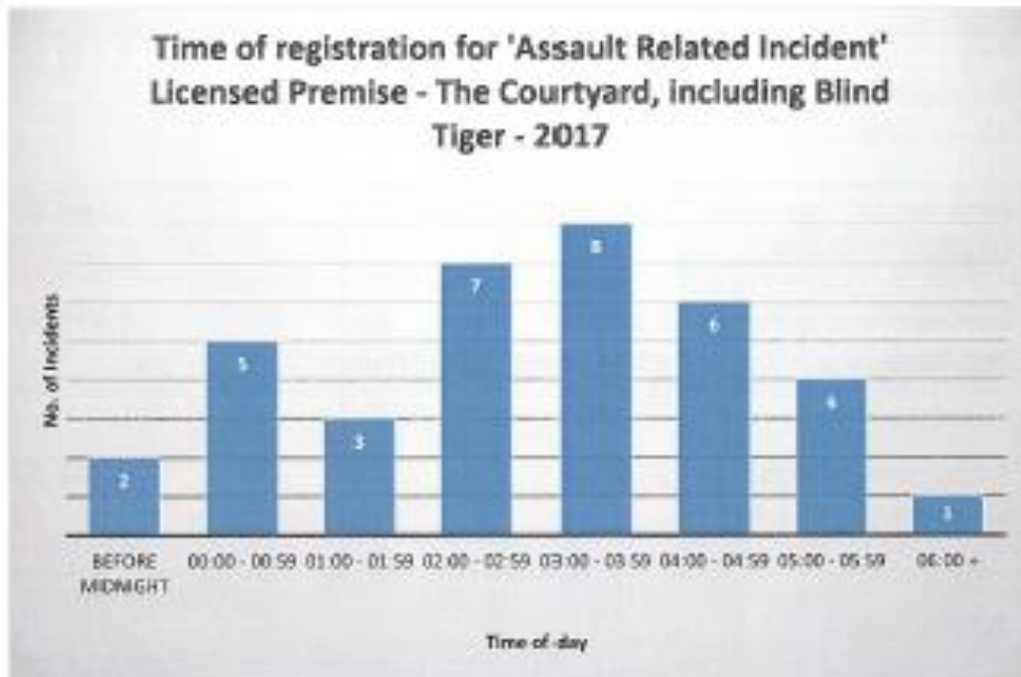
Details	Cost	Total cost
Registrations (36 plus 5 repeat visits – total 41 registrations)	£230.00* per registration	£9,430.00
Ambulance Journeys (6 patients in total)	£141.00* per hour	£846.00
Admissions and cost of bed days	£350.00* a day, but actual cost calculated in hours	£2,975.00
Ambulance transfer to Swansea (1 patient)	£564.00*	£564.00
<b>TOTAL COST</b>		<b>£13,815.00</b>

Data provided by Lisa Thomas, Symphony System Manager, Aneurin Bevan University Health Board – May 2018.

\*These figures have been provided from the annual mandatory costing returns that the Health Board makes to the Welsh Government.

## Appendix B

**Time of Health Board Emergency Department registrations recorded as 'Assault Related Injury' linked to the above named premise in 2017**



Data provided by Lisa Thomas, Symphony System Manager, Aneurin Bevan University Health Board – May 2018

**Schedule 12  
Part A**

(THIS PART OF THE LICENCE  
MUST BE KEPT AT THE  
PREMISES AT ALL TIMES AND  
PRODUCED UPON REQUEST OF  
AN AUTHORISED OFFICER)

**Premises Licence  
City of Newport**



<b>Premises Licence Number</b>	14/00200/LAPV
--------------------------------	---------------

**Part 1 – Premises Details**

<b>Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code</b>
Courtyard 46-50 Cambrian Road Newport South Wales NP20 4AB

<b>Telephone number</b>
-------------------------

<b>Where the licence is time limited the dates</b>
Not Applicable

<b>Licensable activities authorised by the licence</b>
<ul style="list-style-type: none"><li>• Sale by retail of Alcohol,</li><li>• Performance of Live Music,</li><li>• Playing of Recorded Music,</li><li>• Live or Recorded Music, or similar</li><li>• Performance of Dance,</li><li>• Exhibition of a Film</li><li>• Late Night Refreshment</li></ul>



**Times the licence authorises the carrying out of licensable activities**

**Sale by retail of Alcohol**

- Monday to Friday inclusive 08:00 - 04:00
- Saturday 08:00 - 05:00
- Sunday 08:00 - 04:00
- Sunday prior to a Bank Holiday 08:00 - 05:00
- Bank Holiday Mondays 08:00 - 05:00
- Christmas Eve 08:00 - 05:00
- Boxing Day 08:00 - 05:00
- New Year's Eve 08:00 - 08:00

**Performance of Live Music, Playing of Recorded Music, Live or Recorded Music, or similar.  
Performance of Dance, Exhibition of a Film.**

- Monday to Friday inclusive 08:00 - 04:30
- Saturday 08:00 - 05:30
- Sunday 08:00 - 04:30
- Sunday prior to a Bank Holiday 08:00 - 05:30
- Bank Holiday Mondays 08:00 - 05:30
- Christmas Eve 08:00 - 05:30
- Boxing Day 08:00 - 05:30
- New Year's Eve 08:00 - 08:00

**Late Night Refreshment**

- Monday to Friday inclusive 23:00 - 04:30
- Saturday 23:00 - 05:30
- Sunday 23:00 - 04:30
- Sunday prior to a Bank Holiday 23:00 - 05:30
- Bank Holiday Mondays 23:00 - 05:30
- Christmas Eve 23:00 - 05:30
- Boxing Day 23:00 - 05:30
- New Year's Eve 23:00 - 05:00

**The opening hours of the premises**

- Monday to Friday inclusive 07:00 - 04:30
- Saturday 07:00 - 05:30
- Sunday 07:00 - 04:30

**Where non standard timings are authorised, the opening times shall be as those authorised for licensable activities with an additional 30 minutes on the terminal hour.**

**Where the licence authorises supplies of alcohol whether these are on and / or off supplies**

- On the premises

**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

N P Clubs Ltd  
54 Cambrian Road  
Newport  
South Wales  
NP20 4AB

Telephone Number 01633 259144

**Registered number of holder, for example company number, charity number (where applicable)**

Registered Business Number 08311938

**Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol**

Mr Iftekhar Harris  
54 Cambrian Road  
Newport  
South Wales  
NP20 4AB

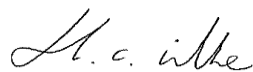
**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol**

Party Reference: NCC/11/0965

Licensing Authority: Newport City Council

**This Premises Licence is issued by Newport City Council as Licensing Authority under Part 3 of the Licensing Act 2003 and regulations made thereunder.**

**Dated this** 25th February 2014



Helen Wilkie  
Public Protection Manager

## **Mandatory conditions**

1 No supply of alcohol may be made under the premises licence:

- i) at a time when there is no designated premises supervisor in respect of the premises licence; or
- ii) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

2 Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

3 Where at specified times one or more individuals may be at the premises to carry out a security activity, each individual must be licensed by the Security Industry Authority.

For the purposes of this section:

- i) "security activity" means an activity to which paragraph 2(1)(a) of that Schedule applies; and
- ii) paragraph 8(5) of that Schedule (interpretation of references to an occasion) applies as it applies in relation to paragraph 8 of that Schedule.

4 The admission of children to the exhibition of any film must be restricted in accordance with any recommendation made by the British Board of Film Classification (BBFC) or in the absence of a recommendation from the BBFC, the Licensing Authority.

For the purposes of this section:

- i) "children" means persons aged under 18 years of age.

5 The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children -

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to -  
(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or  
(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;

(d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on -

- (i) the outcome of a race, competition or other event or process, or
- (ii) the likelihood of anything occurring or not occurring;

(e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

6 The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

7 The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.

8 (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.

(2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

9 The responsible person shall ensure that -

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures-

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml; and

(b) customers are made aware of the availability of these measures.

### **Conditions consistent with the Operating Schedule**

10 No adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children, (for example, but not exclusively, nudity or semi nudity), regardless of whether children are present on the premises, are permitted within the premises at any time when the premises is open to the public.

11 The Premises Licence holder shall be a member of and actively support Newport City Centre's Pubwatch.

12 CCTV cameras shall be in place which record all licensed areas of the premises. CCTV shall be operational at all times when the premises is trading. All recordings shall be retained for a minimum of 28 days and shall be made available to an Authorised person on request.

13 Signage shall be displayed prominently within the premises to advise that CCTV is in operation.

14 All drinking vessels shall be manufactured from polycarbonate or strengthened glass.

15 The Premise Licence Holder shall participate in Newport City Centre's Radionet.

16 When the premises closes, by way of DJ announcement and active doorstaff, all patrons shall be advised to leave the premises and surrounding area quietly.

17 Notices shall be displayed prominently at all exits from the premises to request that customers leave the premises and surrounding area quietly.

18 Any person evicted from the premises for acts of violence or criminality shall be reported immediately, to Heddlu Gwent Police. The manager shall record details of such incidents in the premises log book/diary/electronic recording system and this record shall be produced upon request to any authorised officer.

19 There shall be no admission to unaccompanied children save for those occasions when under 18yr events are taking place and for those occasions prior to 2300 hours on any day when accompanied children are taking table meals at the premises.

20 Whenever a designated premises supervisor is not at the premises, another individual must be nominated as being the responsible person nominated by the designated premises supervisor to manage the premises and they must have the contact details of the designated premises supervisor.

21 A log book shall be maintained at the premises, in which shall be recorded the following details:

(i) The door supervisor's name;

(ii) His/her Security Industry Authority full licence number;

(iii) The time and date he/she starts and finishes duty;

(iv) Each entry shall be signed by the door supervisor.

That logbook shall be available for inspection on demand by an Authorised Officer of the Council, the Security Industry Authority or a Police Constable.

22 When the premises are operating at a patron capacity of 100 or more persons:

a) 2 door supervisors to control the queue to the premises to ensure that customers are advised of the amount of time they are going to have to wait to gain entry and to prevent any customers who have behaved in such a way as to cause a public nuisance or disturbance from entering the premises.

b) Door supervisors registered with the SIA shall keep an accurate record of the numbers in attendance

c) 2 Door supervisors to be positioned at each entrance/exit (other than fire exits) to ensure that no customer leaves with any bottles or glasses.

d) The third floor smokers area shall be supervised by a minimum of 1 SIA registered door staff.

e) 2 door supervisors registered with the SIA will remain at the entrance/exits of the premises until after the last customer has left.

23 There shall be in force for the premises a search policy for prospective customers, which shall be developed in liaison with and to the satisfaction of Newport Police. There shall be displayed at the entrance to the premises a notice informing prospective customers of the search policy.

24 Door Staff will wear high visibility armbands which clearly displays their SIA licence at all times and produce their badge upon the request of a Police Officer.

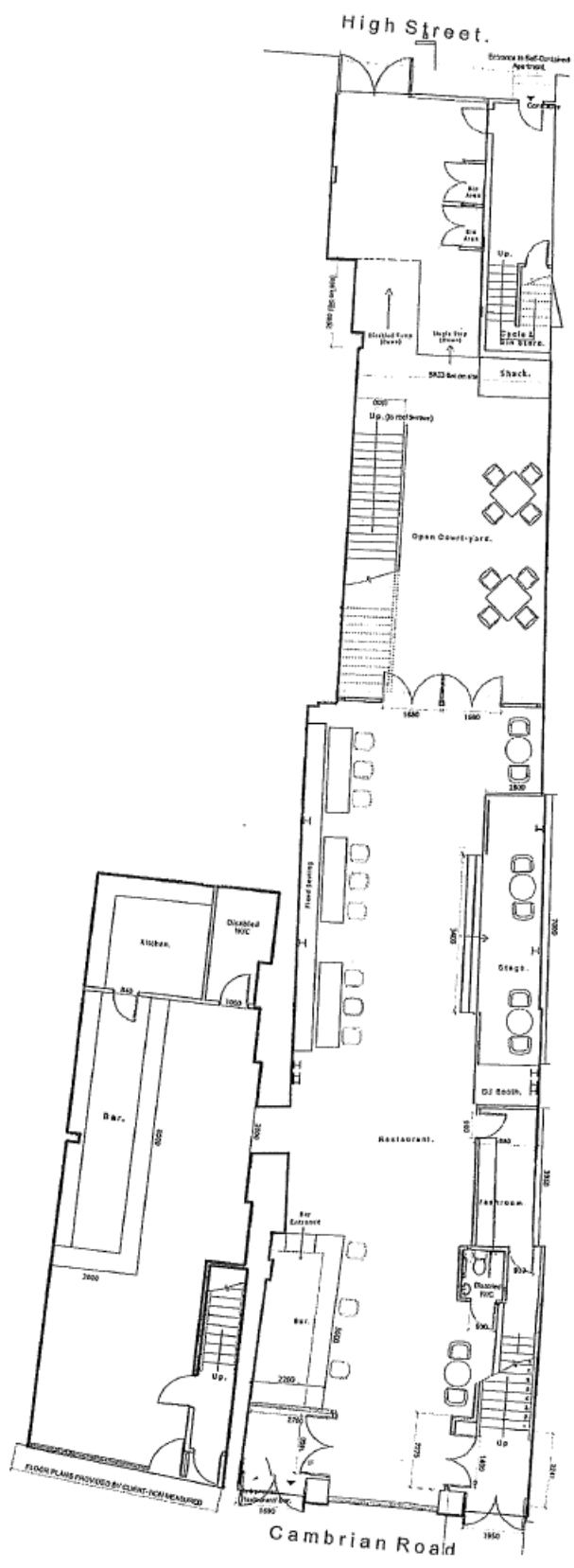
25 The appointed duty manager, who shall be the holder of a personal licence, will counter sign the incident book at the end of every shift to ensure that the door staff are recording all details of incidents and to record even if no incidents happen.

**Conditions attached after a hearing by the licensing authority**

NIL.

**Plans**

Please see attached plans (14/00200/LAPV) to include the ground floor and first floor areas of 48-50 Cambrian Road (Kama Lounge) and are accessible from both the ground and first floor levels of 46, Cambrian Road (Courtyard) and therefore form part of this Premises Licence during the permitted hours of this Premises Licence.





FLOOR PLAN (46).

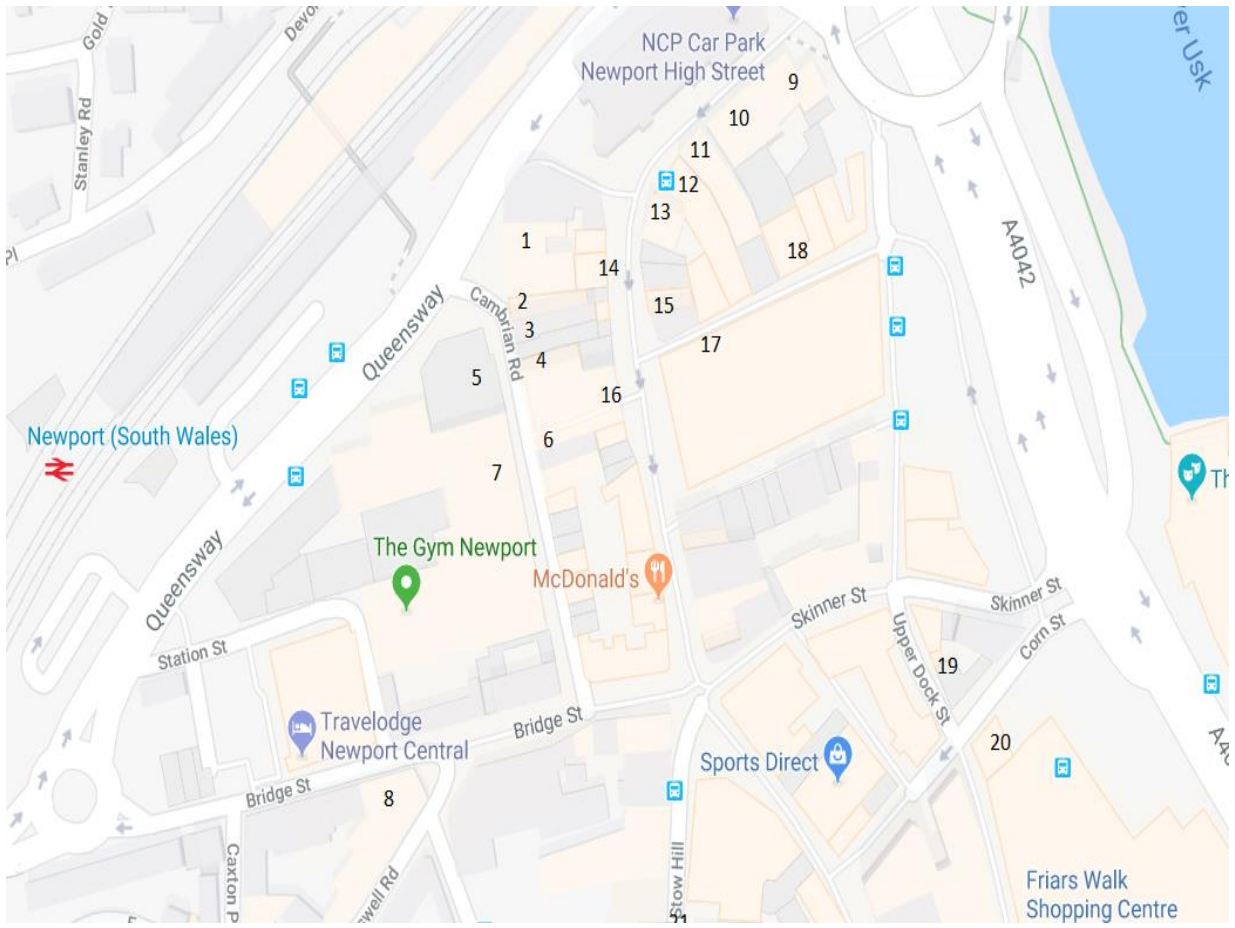
## Appendix F Map & Photos of The Premises





**Premises within City Centre Alcohol Hours on Friday & Saturday after 1:59am.**

<b>Cambrian Road</b>	Friday	Saturday	Map Reference
Warehouse 54 *			1
Karma Lounge (also known as Blind Tiger) *	24 hours	24 hours	2
The Courtyard *	04:30	05:00	3
Greyhound	06:00	06:00	4
John Wallace Linton(Weatherspoons)	02:00	02:00	5
Rootys*	03:00	03:00	6
Breeze	04:00	05:00	7
Queens Hotel Lloyds No1 (weatherspoons)	03:00	03:00	8
<b>High Street</b>			9
Carpenters	04:00	04:00	10
Mac Anns	03:00	03:00	11
Hot Rocks/ Flimings	04:00	04:00	12
Le Pub	03:00	03:00	13
Slipping Jimmys	02:30	02:30	14
La Bamba	04:00	04:00	15
Hogarths	02:00	02:00	16
<b>Market Street</b>			
Neon Bar	03:00	03:00	17
Meze / np21*	05:00	06:00	18
<b>Upper Dock Street</b>			
Windsor Castle	03:00	03:00	19
Potters	02:00	02:00	20
<b>Stow Hill</b>			
Pen & Wig	02:00	02:00	21



## Appendix G The Premises Licence Representations/ Evidence & Risk Assessment.

The risk assessment should be read in conjunction with the premises license 14/00200/LAPV and alongside the interim steps dated 09/05/18.

**This Risk Assessment has been produced including the following hazards;**

- **Violence**
- **Overcrowding**
- **Crowd management**
- **Emergency evacuation**
- **Slips, trips and falls**
- **Falls from height**
- **Noise**
- **Electrical safety**
- **Needle or stick injuries**
- **Manual handling, impact and laceration injuries**
- **Disabled persons**
- **Using specific equipment**
- **Burns/Acid**

**And the following areas;**

- **Cloakroom**
- **Foyer**
- **Toilets**

### Violence

Task	Hazard	Persons Affected	Control Measures	Risk Factor	Additional Control Measures	Action Plan
Refusing customer entry	Violent confrontation	Door supervisor. Queue supervisor. Customers.	Area covered by CCTV. Friendly attitude used at all times. Only SIA trained security employed. Staff trained to spot potential trouble makers, defuse tense situations. Information sharing with police and other security staff at licensed premises in the area via pubwatch radio.	Medium	Management work in conjunction with door staff.	None
Removing customer from premises	Violent confrontation due to the influence of alcohol  Violent Confrontation due to two parties being involved	Door supervisor. Queue supervisor. Customers.	Area covered by CCTV. Friendly attitude used at all times. Only SIA trained security employed. The violence policy is adhered to at all times. Security staff aware of all exits. Customer Monitoring Sheet used during opening hours.	Medium	Take additional care of vulnerable persons (can stay within premises for assistance from ourselves or police)	None

**Violence cont.**

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Dealing with disagreement between two customers, or groups of customers.	Violent confrontation due to the influence of alcohol.  Violent confrontation due to two parties being involved.	Door supervisor.	Area covered by CCTV. Friendly attitude used at all times. Only SIA trained security employed. Staff are vigilant at all times to intervene at earliest opportunity. Hot spots are observed before a situation may arise. The violence policy is adhered to at all times. Customer Monitoring Sheet used during opening hours. Communicate via pubwatch radio.	Low	None	None
Removing a person from an upstairs location	Violent confrontation Leading to an Increased risk of accident because of stairs/steps	Door supervisor Customers	Area covered by CCTV Friendly attitude used at all times Trained SIA security only employed The violence policy is adhered to at all times. Communicate via pubwatch radio.	Medium	Whenever possible use only the main staircase when escorting a customer from the premises	None

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Removing more than one person from the premises.	Violent confrontation due to the influence of alcohol.	Door supervisor	Area covered by CCTV Friendly attitude used at all times. Only trained SIA security employed. Customer Monitoring Sheet used during opening hours. Communicate via pubwatch radio.	Low	None	None
Removing glass from surface.	Violent confrontation due to drink being unfinished.	Glass Collector. Bar Back. Bartender.	Never remove glass if unsure whether drink is finished Always ask customer if glass is finished with	Low	None	None
Searching Customers that enter the premises.	Violent confrontation.	Door supervisor. Queue supervisor.	All customers are searched on entry in a polite way by a member of their own gender using a Metal detection wand. Communicate via pubwatch radio.	Low	A sign in the foyer saying 'consenting to a search is a condition of entry'	None

**Violence cont.**

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Barriers used outside	Violence with barriers from customer	Door supervisor Queue supervisor	Area covered by CCTV Friendly attitude used at all times At least one door supervisors are within two meters of barriers outside at all times The barriers are an integral part of the queuing system. Communicate via pubwatch radio.	Low	Monitor queues for behaviour. Direct queues and where possible disperse (queue jump).	None
Dealing with customer	Violent confrontation due to impatience at bar	Bartender, Security and Managers	All customers to be acknowledged as soon as they arrive at the bar Customer Monitoring Sheet used during opening hours. Communicate via pubwatch radio.	Low	None	None
Dealing with customer	Violent confrontation due to wrong drink	Bartender, Security and Managers	Drink is replaced straight away with correct drink Customer Monitoring Sheet used during opening hours. Communicate via pubwatch radio.	Low	None	None
Dealing with customer	Violent confrontation due to wrong change	Bartender, Security and Managers	Manager called straight away Money returned after till cashed up or/and CCTV checked. Customer Monitoring Sheet used during opening hours. Communicate via pubwatch radio.	Low	None	None
Dealing with customer	Violent confrontation due to dispute over price	Bartender, Security and Managers	Menus available at all areas of bar Menu displayed behind all bars Customer Monitoring Sheet used during opening hours. Communicate via pubwatch radio.	Low	None	None

**Violence cont.**

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Moving cash from main bar to cash office upstairs	Violence due to cash being forcibly taken	Manager	The money is carried downstairs in a plain box One doorman is used to flank the manager on the route through the customers When the manager arrives at the office, the door to the cash office is locked behind him until the money is deposited in a safe	Low	None	None
Counting money in the cash office	Violence due to cash being forcibly taken	Manager	The door to the cash office is locked at all times when money is being counted The approach to the cash office is covered by at least two CCTV cameras	Low	A 'peep' hole in the door to check when unlocking the door to leave or let someone in	None

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Dealing with customer	Violent confrontation due to customer being refused a drink	Bartender, Security and Managers	Staff trained to refuse service to drunken persons. Offer customer water free of charge Manager called first, then door supervisor called Friendly and helpful approach used Customer Monitoring Sheet used during opening hours	Low	None	None
Collection of property at cloakroom	Violent confrontation due to lost ticket or lost item	Cloakroom attendant, Security and Managers	Area well lit Area covered by CCTV Cloakroom in good location Easy access to cloakroom Adequate staffing in cloakroom Good method of operation (see Job Description) Doorman located near to cloakroom at all times	Low	None	None at this time

**Fire**

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Cigarettes being smoked	Burning cigarette left unattended may lead to fire	All	The premises are regulated by the fire authority and checked regularly to ensure standards are maintained. Fire extinguishers are placed at specific points throughout the premises. All fixtures and fittings are fire retardant Ashtrays are emptied constantly by glass collectors and bar tenders Management check in place at time of opening to ensure all fire regulations are in order	Low	None	None
Fire Risk Assessment	No Assessment leading to increased risk	All	A Fire Risk Assessment is undertaken to ensure all areas of risk are covered	N/A	The Fire Risk Assessment to be assessed yearly	N/A

**Overcrowding**

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Controlling amount of people entering the building	Loss of crowd control due to over-crowding Injuries due to pushing and shoving	All floor staff & customers	Counting in system and counting out system Recording amount of customers every 30 minutes Security supervisors monitoring crowd at all times inside the premises. The premises have been designed such that areas of the building occupied by customers can be view by a member of staff.	Low	Full risk assessment under the fire regulatory reform order 2005.	None

## Crowd management

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Managing safety of crowd during peak times	Loss of crowd control	All customers	Ratio of security to customers is a minimum of 1 to 100. Ratio of total staff to customers is minimum of 1 to 20 Counting in system and counting out system. Recording amount of customers every 30 minutes Security supervisors monitoring crowd at all times inside the premises.	Low	Each "special event" will be individually risk assessed accordingly.	None
Controlling customers entering the building	Build up of too many customers	All customers	Counting in system and counting out system. Recording amount of customers every 30 minutes Security supervisors monitoring crowd at all times inside the premises.	Low	If specific venue is at capacity, direct to another NP Club venue to avoid confrontation.	None
Controlling customers queuing outside	Customers may use designated queuing area	All customers	Queuing system used as advised by Local Council All customers queue on pavement supervisor present at all times Area covered by CCTV Area well lit	Low	Door staff monitor queue.	None
<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Customers queuing for cloakroom	Blocking main exit	All customers Spot sweeps	Doorman present at cloakroom at all times to monitor queue. Close the cloakroom for 30 mins to allow queue to die down if required. More attendants are used in the cloakroom at busy periods	Low	None	None
Removing party or parties from the venue	Violence or accidental harm to other customers	All customers	Area covered by CCTV Friendly attitude used at all times Trained SIA security only employed Staff are vigilant at all times to intervene at earliest opportunity Hot spots are observed before a situation may arise The violence policy is adhered to at all times	Low	None	None



### Emergency Evacuation

Task	Hazard	Persons Affected	Control Measures	Risk Factor	Additional Control Measures	Action Plan
Evacuating customers and staff from premises	Panic	Mainly customers But also staff	Trained Security Personnel ensure quick evacuation in a friendly but firm manner. Staff are trained to evacuate and meet at a designated point.	Low	None	None

### Slips, Trips & Falls

Task	Hazard	Persons Affected	Control Measures	Risk Factor	Additional Control Measures	Action Plan
Walking up or down the steps between floors	Tripping on the step	Customers Glass collectors Spot sweeps	The steps have been designed to be extremely visible and well lit.	Low	Raise the whole floor area so as there is no steps at all	None
Using club facility's	Slipping on a wet floor	All	Mops are located in every bar and wash up area Spot sweeps or glass collectors immediately wipe wet surfaces Careful Wet Floor signs are displayed. If necessary an area is roped off.	Low/Medium	Rubber flooring	None
Using club facility's	Tripping on a glass or bottle	Customers Glass collectors Spot sweeps	Glass collectors and security monitor and pick up any glasses including a glass that may have been dropped	Low	Plastic glasses used where possible	None
Using club facility's	Losing balance and falling over	Customers	All staff are advised to help customers if in need of assistance If customer is in distress a qualified first aid person would be called from security	Low		None
Boxing Machines	Spilling drinks & slipping on a wet floor	All	Warning Sign: "Do not use this machine with drink in hand"	Low		None

### Falls from height

Task	Hazard	Persons Affected	Control Measures	Risk Factor	Additional Control Measures	Action Plan
Placing or collecting item from top rail in cloak room	None	Cloakroom attendant	Area well lit with constant lighting	Low	None	None
Changing Disco lights	Fall from step ladder	Maintenance person	Two people are always used to remove a heavy object from the ceiling Both use British Safety step ladders at all times Ladders always in good working order	Low	None	None
Changing bulbs	Fall from step ladder	Maintenance person	British Safety step ladders used at all times Ladder always in good working order	Low	None	None

### Noise

Task	Hazard	Persons Affected	Control Measures	Risk Factor	Additional Control Measures	Action Plan
Working Bars	Hearing Damage	Staff	Noise Limiter Ear Plugs Quiet Staff Area	Medium	Noise limiter checks. Speakers located in positions designed to eliminate direct or loud noise to bar area's	None
Glass Collecting Spot Sweeps	Hearing Damage	Staff	Noise Limiter Ear Plugs Compulsory Quiet Staff Area	High	Noise limiter checks.  Job Movement to quiet Area's	None
Security	Hearing Damage	Staff	Noise Limiter Ear Plugs available Quiet Staff Area	Medium	Noise limiter checks.  Job Movement to quiet Area's	None
DJ	Hearing Damage	Staff	Noise Limiter Ear Plugs Quiet Staff Area Small Monitor Speakers	Medium	Noise limiter checks.	None
Cloak Room Toilettes Glass Wash Cellar Foyer	Hearing Damage	Staff	Noise limiter, ear plugs and a quiet staff area.	Low	Noise limiter checks.	None
Dancing	Hearing Damage	Customers	Noise Limiter Movement between noisier dance area and quieter bar area	Low	Noise limiter checks.	None

### Special events/promoters

Task	Hazard	Persons Affected	Control Measures	Risk Factor	Additional Control Measures	Action Plan
N/A	N/A	None	N/A	N/A	N/A	N/A

### Electrical safety

Task	Hazard	Persons Affected	Control Measures	Risk Factor	Additional Control Measures	Action Plan
Changing light bulbs	Electric Shock	Maintenance person	Ensuring power is switched off to any appliance before changing a bulb	Low	None	None
Faulty Plugs	Electric Shock	Maintenance person	Ensuring power is switched off to any appliance before fixing a faulty plug	Low	None	None
Checking electrical appliances for safety hazards	Electric shock	Maintenance person	Safety inspections are carried out on a weekly basis to ensure a high level of safety is secured An electrical expert is called in if a problem found that is anything above the norm.	Low	None	None
P.A.T. Testing	Electric shock	PAT Tester	PAT Testing is carried out annually by a qualified person/company/competent person.	Low	None	None

### Needle stick injuries

Task	Hazard	Persons Affected	Control Measures	Risk Factor	Additional Control Measures	Action Plan
Emptying Bins	Laceration or disease	Glass collectors Toilet attendants	Ashtrays are open top with no hidden area's A member of the management or security would be called if a needle was found. Plastic glasses now used for most drinks	Low	None	None

### Impact and laceration injuries

Task	Hazard	Persons Affected	Control Measures	Risk Factor	Additional Control Measures	Action Plan
Storing cases of beer in cellar	Cases of beer falling on to a member of staff	Cellar person Bar backs	Cases are stacked against the wall. Cases are never stacked over head height	Low	None	None
Collecting glasses from around bar area	Laceration due to broken glass	Customers Spot sweeps Glass collectors	Most glasses are now made of plastic. Regular glass collection.	Low	None	None

## Manual handling

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Lifting cases of bottled drinks	Back problems caused by lifting in an improper manner	Cellar person Bar backs Glass collectors	Follow lifting manual procedure Manual Handling posters displayed in all wash up areas and cellar Staff member never lifts more than one case at a time Areas used when carrying are well lit and have a non slip floor	Low	None	None
Moving kegs in the cellar	Back problems caused by lifting in an improper manner	Cellar person Bar backs	Follow lifting manual procedure Manual Handling posters displayed in all wash up areas and cellar At least two members of staff used to move keg	Low	None	None
<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Lifting trays of dirty or clean glasses	Back problems caused by lifting in an improper manner	Bar backs Glass collectors	Follow lifting manual procedure Manual Handling posters displayed in all wash up areas and cellar Staff member never lifts more than one tray at a time Areas used when carrying are well lit and have a non slip floor	Low	None	None
Lifting trays ice	Back problems caused by lifting in an improper manner	Bar backs Glass collectors	Follow lifting manual procedure Manual Handling posters displayed in all wash up areas and cellar Staff member never lifts more than one tray at a time Areas used when carrying are well lit and have a non slip floor	Low	None	None

**Manual handling cont.**

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Carrying bags of rubbish	Back problems caused by lifting in an improper manner	Bar backs Glass collectors	Follow lifting manual procedure Manual Handling posters displayed in all wash up areas and cellar Staff member never lifts more than one bag at a time Areas used when carrying are well lit and have a non slip floor	Low	None	None
Moving Lights from or to the ceiling	Back problems caused by lifting in an improper manner	Bar backs Glass collectors	Two members of staff move light The lights are built with two carrying handles Safety steps are used by both members of staff	Low	None	None
Deliveries of drinks	Back problems caused by lifting in an improper manner	Cellar person	Follow lifting manual procedure Manual Handling posters displayed in all wash up areas and cellar	Low	None	None

**Area Cloakroom**

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Receiving coat in cloakroom	Fall from height if using steps	Cloakroom attendant	BS steps with handle used	Low	None	None
Dispensing coat from cloakroom	Fall from height if using steps	Cloakroom attendant	BS steps with handle used	Low	None	None
Waiting in a queue to collect or dispense item of clothing to cloakroom	Customers becoming impatient	Cloakroom attendant	A security attendant is positioned near the cloakroom to monitor the queue. All door staff equipped with a radio enabling contact to front door security Extra cloakroom attendant are employed at busy times	Low	None	None
Dealing with a customer who has lost a ticket or item	Customers becoming impatient or angry Causing a violent situation	Cloakroom attendant Security personnel	A security attendant is positioned near the cloakroom All door staff are equipped with a radio enabling contact to front door security A duty manager is called to attend Any incidents involving lost property or tickets	Low	None Customers are asked to fill in a form describing lost articles If the customer can describe individual traits, a duty manger can make an executive decision	None

**Area Foyer**

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Allowing in correct customers	Confrontation due to not being allowed in the premises	Customers Security	Licensed security personnel are employed to enforce house rules. Web site explains house rules. Challenge 25 and ID scanner.	Low	None	None
Customers entering premises	Unruly crowds	Customers Security	A queuing door supervisor is employed to monitor and maintain a safe and orderly queuing system	Low	None	None

**Area Toilets**

<b>Task</b>	<b>Hazard</b>	<b>Persons Affected</b>	<b>Control Measures</b>	<b>Risk Factor</b>	<b>Additional Control Measures</b>	<b>Action Plan</b>
Using the toilet facility's	Becoming ill in toilet cubicle	Customers	Toilet doors are designed to be easily unlocked from the outside And visible check can be made if necessary	Low	None	None
Using the toilet facility's	Tripping on a wet surface	Customers	Mops are located in the toilets Toilet attendants immediately wipe wet surfaces Careful Wet Floor signs are displayed Good lighting non dimmable	Low	Rubber floor is fitted	None
Using the toilet facility's	A customer could become violent	Toilet attendant	A security attendant is positioned at the lobby immediately outside the toilets Radio enabling contact to front door security	Low	A security attendant be stationed outside the toilets	None

## Disabled Persons

Task	Hazard	Persons Affected	Control Measures	Risk Factor	Additional Control Measures	Action Plan
Using the toilet facilities	Small step	Disabled Customers	A toilet is available to use on the ground floor	Low	Assistance available if required	None
Entry and exit to and from premises	None	Disabled Customers	Entry & Exit via Main Door only	Low	None	None
Walking up or down the steps between levels	Tripping on the step	Disabled Customers	Steps have different colour nosing for ease of visibility. Stairwell adequately lit.	Low	None	None
Moving from level to level	Tripping on step	Disabled customer	All facilities will be available on same level	Low	Assistance available if required	None
Drug Searches upon entering premises.	Illegal substances, substance abuse and subsequent consequences.	Customer, staff.	Drug searches undertaken by door staff randomly (or if suspected). Drugs kept in police drug safe and recorded. Monitor people within the premises looking for signs of drug use. Toilets monitored.	Low	Customers suffering serious effects of drug use, assistance is given (provision of water, recovery position if needed) and emergency services informed, will also inform family, friends or next of kin.	

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### WITNESS STATEMENT

**Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B**

Occurrence No:

URN:

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Statement of: **ANDREW LEWIS**

Age If under 18    Over 18

Occupation:    **PC 257**

This statement (consisting of 9 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

E-Signature:



Date:

18/5/18

Tick if witness evidence is visually recorded  (supply witness details on MG09)

I am PC 257 Andrew Lewis of Gwent Police. I am the Licensing Officer for the East Gwent Local Policing Area. I am an authorised and delegated officer of the Chief Constable.

As part of my duties I collate incidents that can be associated to a licensed premise. From the Gwent Police Storm and Niche computer systems which record all reported incidents to the Police, I have found the following logs which I produce in (Appendix 1).

On Sunday 29<sup>th</sup> April 2018 a male reported that he was assaulted by 5 or 6 males inside The Courtyard by 5 or 6 males at around 2am that day. He stated that an unknown male repeatedly walked past his girlfriend inside The Courtyard and called her name every time he passed her. His girlfriend claims to not know the male and does not understand how he knows her name.

After a while, the reporting male said to the unknown male, "WHY DO YOU KEEP SAYING MY GIRLFRIEND'S NAME?" The unknown male is then said to have said words to the effect of, "WHAT'S YOUR PROBLEM? DO YOU WANT TO MAKE SOMETHING OF IT?"

The reporting male then followed the male into Blind Tiger and an argument began. The unknown male's friends then became involved and reportedly started to assault the reporting male, knocking him to the ground in the process.

Whilst on the ground, the reporting male claims to have been repeatedly kicked, including to the head. He thinks he may have been knocked unconscious but is not sure.

The reporting male said a doorman then picked him up and dragged him to the door and threw him out. Tyler said, "WHY AM I BEING KICKED OUT?" He claims the doorman said, "YOU STARTED THAT YOU CUNT AND YOU GOT FILLED IN."

The reporting male initially reported his injuries as being a fractured shoulder and cuts to various parts of his body. When the officer asked further questions about the shoulder injury he said it might not be fractured. The doctors were going to look into it further at a later appointment. He said they had taken an x-ray and said it had looked like it COULD be fractured.

As the reporting male did not want to attend court and continue with his complaint, the officer took a EPNB to this effect.

Signature:

Continuation of Statement of: **ANDREW LEWIS**

– NICHE occurrence 1800149967/ STORM 0309 – 29/04/2018

**On Sunday 29<sup>th</sup> April 2018 at 05:30am** a serious incident occurred outside The Courtyard. CCTV shows a large group of approximately 100 persons involved in this incident. The vast majority of these persons are seen to have exited the Courtyard. A fight broke out between a number of young males. Enquiries have shown that the persons involved in the fighting had previously been inside the premises. This incident quickly escalated into an extreme level of violence where a vehicle was deliberately driven into the crowd of persons involved in the fight. The vehicle also ran over a number of innocent bystanders and as a result two young females have received serious injuries.

**On Sunday 29<sup>th</sup> April 2018 at 03:30am** Officers were dispatched to HIGH STREET, NEWPORT following report from CCTV that a fight was breaking out in the street.

Upon attendance, there were no fights happening and all seemed to be in order. No persons made themselves known to officers at this time.

A short time later, a male appeared from inside THE MURENGER (which was by this time closed) with a tea towel held to his nose. The male had blood covered over his hands and face, his top was blood stained and a friend who was with him who was also covered in the injured males blood where he had been helping him.

Staff in THE MURENGER had taken him inside following a fight, but they could not provide details of what had happened. They had already called an ambulance.

The injured male stated that he had been started on in THE COURTYARD, but did not know what had happened or who was involved. This was corroborated by his friend.

The injured male would not support police action and there was no complaint forthcoming. He did not consent for photographs to be taken of his injuries (bloody nose, swelling and bruising to the eyes and face). He stated "I'M YOUNG AREN'T I? I'VE BEEN OUT AND THESE THINGS JUST HAPPEN WHEN YOU'RE IN TOWN".

Officers left the injured male with his friend and staff at THE MURENGER, awaiting the arrival of his mother and ambulance.

NICHE occurrence 1800149488 /STORM 0085 – 29/04/2018 –

**On Friday 27<sup>th</sup> April 2018 at 06.22pm** a call was received from a male alleging that he had been manhandled by door staff at the Courtyard. Officers attended The Courtyard and spoke with the door staff. The male who had made the call to police had left the area. The door man stated that he had asked the caller to finish his drink and leave the premises as he was being disruptive. The caller refused to follow this direction and was lawfully removed from the premises. As the caller was no longer in the area and his phone did not connect, no offences were apparent.

NICHE 1800147712/ STORM 0456 – 27/04/2018 –

**On Sunday 22<sup>nd</sup> April 2018 at 04:17am** officers attended at The Courtyard where a male had been ejected from the premises along with 3 others by door staff. Upon being ejected the group were aggressive towards door staff, pointing and waving arms about and were moved away by Police and instructed to leave the area. The group remained in the area, they continued to be argumentative and quarrelsome with door staff who were trying to calm them, stating that door staff were dealing drugs inside the premises. The male was pushed away several times by officers to prevent a further escalation of a breach of the peace occurring but he continued with his behaviour for approximately half an hour, squaring up to the officer several times. The males eyes were glazed, he smelt of intoxicating liquor and his behaviour erratic; he was drunk. The male was continually 'chewing his gums' and had white stuff around his mouth; it was also strongly suspected he had also taken a controlled substance.

This male was arrested for being drunk and disorderly and handcuffed to the rear.

The arrested male received a caution for being drunk and disorderly

NICHE 1800139882/ STORM 0102 – 22/04/2018 –

**On Monday 2<sup>nd</sup> April 2018 at 04:36am** a male was arrested on suspicion of theft of a handbag and its contents after intervention of staff in the premises. The circumstances were, the victim was in Blind Tiger/ Courtyard, she put her

Signature:



Continuation of Statement of: **ANDREW LEWIS**

handbag down on a step at the side of her. She noticed it was gone and reported it to staff. At around 03:30am bar staff notices that a male had been using a Barclay card and upon checking it saw that it had a females name on it. He was questioned about the card by staff who seized it and the police were called. The victim was spoken to her confirmed that Barclay card belonged to her. At the time officers spoke to the victim they were unable to take a statement from her as in their opinion she was very intoxicated and not fit to do so.

At this time the arrested male has been released under investigation for further enquiries to be made.  
NICHE 1800113637/ STORM 0086 – 02/04/2018 –

**On Sunday 1<sup>st</sup> April 2018 at 04:36am** a male was arrested for being drunk and disorderly. The circumstances of the arrest are that throughout the night officers attention was drawn to a male who was shouting, swearing and being extremely aggressive to both officers and other members of the public. The male was involved in numerous fights throughout the night albeit these were with no complaints and had been ejected from The Courtyard Newport as a result of his behaviour and identified by the manager as the main aggressor.

The male was asked to leave the area on numerous occasions by several officers however continually antagonised and goaded officers using abusive language namely "CUNTS" and "PIGS" in front of numerous members of the public who were noticeably harassed, alarmed and distressed by his conduct with many stopping to film the incident. The male was again directed to leave and seemed to do so.

At around 04:00 hours on this same day a call was received from CCTV via our tetra radios stating that two males were fighting on High Street in Newport. Upon arrival at the incident the one male was identified as the same male who had been involved in all the previous incidents throughout the night.

Again the male began shouting and swearing, lunging at officers on foot and also at a rear marked police van before running off. As a result of his behaviour the male was pursued by officers and detained Skinner Street Newport.

When attempting to arrest and handcuff the male he continually pulled away and lunged at the officers, the male attempted to spit out at officers however this landed on himself rather than elsewhere. The male refused to release his arms in order for him to be handcuffed and continually pushed officers away.

The male was arrested for being drunk and disorderly and for resisting arrest.

The arrested male received a caution  
NICHE 1800112577/STORM 0112 – 01/04/2018 –

**On Friday 30<sup>th</sup> March 2018 at 02:56am** a call was received from a male who stated he had been assaulted inside the Courtyard and had been racially abused. Officers spoke to this male the following day who stated that whilst he was out in The Courtyard PH, he witnessed some drug dealing taking place inside the premises, mainly the gents toilet upstairs. He stated that he informed bouncers of the issue but that they were not interested. The caller left it and later in the night again saw more dealing, so this time went to inform the door man at the main door to the club of what he had witnessed. On telling him the caller stated that the doorman became aggressive towards him and punched him to the face before ejecting him from the club for no apparent reason. This obviously angered the caller who contacted police at the time. He has since recovered from the effects of alcohol and decided not to pursue any formal action from police in relation to this. It was explained to him that this would still be crimed and treated as a hate incident and that all the information would be logged accordingly. The caller signed the officer's ePNB confirming that he no longer wished to have any formal police action in relation to this. The officer reassured the caller, who stated he was a Scottish traveller and was more upset with the fact that he had been called a 'Gypsy.'  
NICHE 1800110316/ STORM 0044 – 29/03/2018

**On Thursday 29<sup>th</sup> March 2018 at 03:31am** A call was received of a large fight outside the Courtyard from Newport City Council CCTV control room. Officers attended and spoke to door staff at the premises. Officers were informed that a female and a male had been refused entry to the premises and as a result had become racially abusive towards the door staff. The officers were also informed that when the male was being restrained by door staff, the female was kicking them. Upon receipt of this information officers arrested the male and female for Affray and resist arrest.

Signature: 

Continuation of Statement of: **ANDREW LEWIS**

Both arrested persons have released from custody under police investigation at this time. Officers have spoken to the victim in this incident at he stated that he did not wish to make a complaint.  
NICHE 1800108994/STORM 0044 – 29/03/18 ✓

On Monday 19<sup>th</sup> March 2018 a call was received from a female stating that she had been assaulted inside The Courtyard on the night of Saturday 17<sup>th</sup> March 2018. The caller was adamant that she did not want to speak to an officer regarding this, she just wanted the incident recorded.  
NICHE 1800097031/STORM 0426 – 19/03/2018 ✓

On Sunday 18<sup>th</sup> March 2018 a call was received from a male who stated that he had been assaulted by door staff the previous night, who had grabbed him from behind and threw him to the ground after refusing him entry to the club as he was drunk.  
The caller failed to keep ant appointments with the police and when spoken on the telephone he stated that he did not wish to pursue any complaint.  
NICHE 1800095452/ STORM 0145 – 18/03/2018 ✓

On Wednesday 14<sup>th</sup> March 2018 at 03:03am a call was received from The Courtyard that a female had smashed a window at the premises due to her intoxication level when being asked to leave the premises. Officers attended and spoke to the manager, there was no complaint as the female was going to pay for the damage which she had caused to the front door.  
NICHE 1800089777/ STORM 0041 14/03/2018 ✓

On Wednesday 7<sup>th</sup> March 2018 a call was received from a female stating that she had been assaulted by an unknown female inside the premises on the night of Saturday 3<sup>rd</sup> March 2018. As a result of this assault the caller stated that she had a split lip and a bald patch where her hair had been pulled.  
Officers investigated this incident, but were unable to identify the alleged offender.  
NICHE 1800081452/STORM 0343 – 07/03/2018 ✓

On Monday 5<sup>th</sup> March 2018 a call was received from a male who stated that on Saturday night 3/3/18, during the early hours of that morning whilst walking out of the smoking area at the rear of The Courtyard he has become involved in a scuffle which resulted in him being punched to the mouth twice and hit over the head. The door security have intervened and helped Nathan stating that his head was bleeding and the incident was captured on CCTV.

Nathan is unaware as to what the scuffle was about, he did not know the people involved and the bang to his head he believes was a bottle as somebody assumed it was a bottle used although he was unsure himself. The injury to his head resulted in a small cut which he attended the RGH and the wound was glued back together rather than using stitches.

Officers investigated this incident, but were unable to identify the alleged offender.  
NICHE 18800079005/ STORM 0321 – 05/03/2018 ✓

On Saturday 3<sup>rd</sup> March 2018 at 04:09am a call was received from a male who stated that he had been assaulted by a door man after he had been refused entry to the premises. Attempts were made to contact caller, he did not engage with the Police.  
NICHE 1800079098/ STORM 0051 – 17/02/2018 ✓

On Saturday 17<sup>th</sup> February 2018 at 01:35am a male was arrested for assault and resist arrest. Whilst on Cambrian Road officers were approached by a female who stated that she had been followed by a male from The Courtyard. Officers have intervened in order to assist the female and in doing so the arrested male has threatened officers and become abusive.

Signature:



Continuation of Statement of: **ANDREW LEWIS**

The arrested male received a Caution.  
NICHE 1800059517/STORM 0036 – 17/02/2018 - ✓

**On Sunday 11<sup>th</sup> February 2018 at 03:13am** a call was received from a male stating that he had been assaulted inside The Courtyard/ Warehouse. From enquiries that officers made it was confirmed that no assault had taken place, the male had been ejected from the premises due to his unacceptable conduct.  
NICHE 1800051734/ STORM 0096 – 11/02/2018 - ✓

**On Sunday 11<sup>th</sup> February 2018 at 03:06am** a report was received that a male had been hit on the head with a bottle. There are no updates have been recorded for this incident.  
NICHE 1800051733/ 0092 – 11/02/2018 - ✓

**On Sunday 11<sup>th</sup> February 2018 at 01:48am** a male was ejected from The Courtyard, whilst outside he has continued to be aggressive and then punched a widow of a neighbouring premises causing it to smash.  
Offender to be dealt with.  
NICHE 1800051696/ storm 0057 – 11/02/2018 - ✓

**On Saturday 10<sup>th</sup> February 2018 at 11:54pm** a male was arrested for being drunk and disorderly after he was witnessed by officer being abusive to door staff after they refused him entry to the Courtyard.  
The arrested male received a fixed penalty notice  
NICHE 1800051510/STORM 0546 – 10/02/2018 - ✓

**On Sunday 4<sup>th</sup> February 2018 at 03:46am** door staff at the Courtyard requested police assistance after they found a knife on a male during a search. The knife was a folding pocket knife less than 3" in length, it was handed over to police for destruction.  
NICHE 1800042783/ STORM 0106 – 04/02/2018 - ✓

**On Sunday 4<sup>th</sup> February 2018 at 02:30am** a male was arrested for being drunk and disorderly after he was ejected from the Courtyard. He was advised to leave the area which he did briefly, but has then returned and continued to be act aggressively.  
NICHE 1800042696/STORM 0083 - 04/02/2018 ✓

**On Sunday 28<sup>th</sup> January 2018** a call was received from a male stating that he had been assaulted at around 04:30am whilst inside The Courtyard by unknown persons. The caller stated that he had been to the RGH and had stiches to his top lip.  
A male has been interviewed by police regarding this incident and the CPS has been sent the paperwork for a charging decision.  
NICHE 1800034006/ STORM 0240 - 28/01/2018 - ✓

**On Sunday 28<sup>th</sup> January 2018 at 05:38am** a female was arrested for being drunk and disorderly after she was ejected from the premises. Officers witnessed her acting aggressively towards door staff.  
This arrested female was dealt with by way of a fixed penalty notice.  
NICHE 1800033660/STORM 0115 – 28/01/2018 - ✓

**On Saturday 27<sup>th</sup> January 2018 at 04:54** a call was received that there were 8 persons fighting at the location and that the bouncers were involved. Officers attended, all parties were spoken to, no one would disclose what had happened and there were no visible injuries on anyone. All persons dispersed from the area.  
NICHE 1800032465/ STORM 0092 – 27/01/2018 - ✓

Signature: 

Continuation of Statement of: **ANDREW LEWIS**

**On Saturday 27<sup>th</sup> January 2018 at 03:08am** a call was received from a male stating that a doorman had assaulted him by sweeping him off his feet which caused him to fall and break a little finger. The caller failed to engage with police to make a complaint.

NICHE 1800032398/ STORM 0076 – 27/01/2018 ✓

**On Sunday 21<sup>st</sup> January 2018** a female reported that on Saturday 20<sup>th</sup> January whilst in the Courtyard she was assaulted and her head bashed against the floor by a man dressed as a woman. The caller stated that the bouncers witnessed the incident and intervened. She also said that the manager was that concerned for her he walked her to the taxi rank. The caller recontacted police to say that she did not wish to pursue a complaint as she was quite drunk on the night and did not wish to take the matter any further.

NICHE 1800026130/ STORM 0389 – 21/01/2018 ✓

**On Sunday 21<sup>st</sup> January 2018 at 05:02am** a male who suffers with epilepsy came out the Courtyard drunk, fell and hit his head. The male was fitting, an ambulance was requested and the male was conveyed to the RGH.

STORM 0114 – 21/01/2018

**On Saturday 20<sup>th</sup> January 2018 at 03:22am** door staff from the Courtyard requested assistance with a male who they were restraining after he had ejected from the premises. This male was arrested on suspicion of assault. As a result of the investigation conducted the custody Sergeant released this male with no charges as the CCTV showed the door staff acting in an unprofessional manner.

NICHE 1800023580/ STORM 0064 – 20/01/2018 ✓

**On Friday 19<sup>th</sup> January 2018 at 06:10pm** a call was received from a male stating that his girlfriend had been attacked in the pub by another female.

There was no contact from the alleged victim in this incident despite numerous attempts by the police to engage with her.

NICHE 1800023109/ STORM 0353 – 19/01/2018 ✓

**On Saturday 6<sup>th</sup> January 2018 at 03:25am** a call was received via CCTV that staff at the Courtyard had requested assistance via the nite net radio. Officers attended and arrested a male for a public order offence who had been throwing glasses at them and attempted to cause damage to property.

This arrested male received a caution.

NICHE 1800006481/ STORM 0047 – 06/01/2018 ✓

**On Wednesday 27<sup>th</sup> December 2017 at 05:48am** a call was received from a female stating that her daughter had been sexually assaulted at 04:45am inside the premises. The caller stated that her daughter had been inappropriately touched. Officers spoke to the victim who declined to make any complaint.

NICHE 1700502702/ STORM 0134 – 27/12/2017 ✓

**On Wednesday 27<sup>th</sup> December 2017 at 05:30am** a call was received that there was fighting outside the Courtyard. Officers attended and stated that there were lots of people in the area, but there was no fighting at this time.

Further officers were requested due to the volume of people in the area. No arrests were made.

NICHE 1700502740/ STORM 0131 – 27/12/2017 ✓

**On Sunday 24<sup>th</sup> December 2017 at 05:37am** whilst officers were on Cambrian Road, they witnessed people leaving the Courtyard. Due to the behaviour of one of these individuals he was reported for a public order offence by an officer and conveyed to his home address.

NICHE 1700500106/ STORM 0088 – 24/12/2017 ✓

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Continuation of Statement of: **ANDREW LEWIS**

**On Sunday 17<sup>th</sup> December 2017 at 01:46am** a call was received from a male wishing to make a complaint of assault against a doorman working at the Courtyard. This incident was not investigated as the caller would not engage with the police.

NICHE 1700490867/ STORM 0064 – 17/12/2017 -

**On Sunday 17<sup>th</sup> December 2017 at 03:42am** officers reported males who appeared to come from the Courtyard were fighting with each other. As a result of this incident 3 males were arrested on suspicion of assault. The alleged victims would not make any complaints regarding the incident.

NICHE 1700490977/ STORM 0109 – 17/12/2017 -

**On Saturday 16<sup>th</sup> December 2017 AT 9:51pm** a male found collapsed with a suspected cocaine overdose. Officers believed that he had been in the Courtyard prior to collapsing. Male was conveyed to the RGH.

NICHE 1700490844/ STORM 0576 – 16/12/2017 -

**On Sunday 10<sup>th</sup> December 2017 at 01:03am** a female was witnessed by officers causing problems outside the Courtyard. This female was arrested for being drunk and disorderly.

This female appeared before the Magistrates Court for this offence where she received a conditional discharge.

NICHE 1700482224/ STORM 0047 – 10/12/2017 -

**On Thursday 7<sup>th</sup> December 2017 at 04:19am** a male was arrested on suspicion of assaulting one of the managers of the Courtyard as he had refused this person entry into the premises as he did not have the correct form of ID.

The arrested male has appeared before the Magistrates court where he received a conditional discharge for 12 months and was fined £50

NICHE 1700478353/ STORM 0036 – 07/12/2017 -

**On Thursday 7<sup>th</sup> December 2017 at 03:24am** officers were sent to an incident of disorder which was occurring outside the Courtyard. A male was arrested at the location for being verbally aggressive towards officers.

The arrested male received a caution for a public order offence

NICHE 1700478339/ STORM 0028 – 07/12/2017 -

**On Thursday 7<sup>th</sup> December 2017 at 03:05am** officers reported disorder outside of the Courtyard. There were no complaints and persons dispersed.

STORM 0027 – 07/12/2017

**On Monday 27<sup>th</sup> November 2017** a call was received from a male stating that he had been assaulted on Saturday 26<sup>th</sup> November whilst inside the Courtyard. This allegation was later withdrawn.

NICHE 1700467244/ STORM 0386 – 27/11/2017 -

**On Saturday 18<sup>th</sup> November 2017 at 02:41am** a call from FCR in relation to CCTV being notified that there were males causing a disturbance outside the Courtyard.

On arrival officers spoke to door staff who stated that two males had been removed after there was fighting inside the club, one of the males tried to leave with a glass bottle which was immediately removed from them, however once outside the club they refused to leave.

Officers spoke to both males who were told to leave to town centre as they were both highly intoxicated through drink to prevent any BOP.

No offences disclosed.

NICHE 1700453655/ STORM 0055 – 18/11/2017 -

Signature:



Mar 2012

Continuation of Statement of: **ANDREW LEWIS**

**On Monday 16<sup>th</sup> October 2017** a male reported to police that on Saturday 14<sup>th</sup> October he had been in the Courtyard. He stated that he came out the premises and there was a scuffle, he went over to see what was happening and was punched causing him to have a thick lip and was knocked out for a few seconds. He stated that he believed it was a bouncer that hit him, but he was unsure. A further call was then received from this male stating that he did not want to make a complaint. There was no resin given for this.

NICHE 1700403377/ STORM 0549 – 16/10/2017 ✓

**On Saturday 7<sup>th</sup> October 2017 at 11:53pm** a male was arrested for being drunk and disorderly after he was refused entry to the Courtyard by the door staff.

NICHE 1700390993/ STORM 0569 – 07/10/2017 ✓

I also produce Appendices 2 to 11. This information has been obtained from a business intelligence system that Gwent Police use called Qlikview. This system allows Gwent Police to analyse data which is drawn from Niche and Storm.

Appendix 2 details the times that Gwent Police have dealt with incidents on Cambrian Road on a Friday, Saturday and Sunday for 2017-18.

Appendix 3 details the times that Gwent Police have dealt with incidents on Cambrian Road on a Friday, Saturday and Sunday in April 2018

Appendix 4 details the times that Gwent Police have dealt with incidents on Cambrian Road on a Friday, Saturday and Sunday in March 2018

Appendix 5 details the times that Gwent Police have dealt with incidents on Cambrian Road on a Friday, Saturday and Sunday in February 2018

Appendix 6 details the times that Gwent Police have dealt with incidents on Cambrian Road on a Friday, Saturday and Sunday in January 2018

Appendix 7 details the times that Gwent Police have dealt with incidents on Cambrian Road on a Friday, Saturday and Sunday in December 2017

Appendix 8 details the times that Gwent Police have dealt with incidents on Cambrian Road on a Friday, Saturday and Sunday in November 2017

Appendix 9 details the times that Gwent Police have dealt with incidents on Cambrian Road on a Friday, Saturday and Sunday in October 2017

Appendix 10 details the number of violent crimes that Gwent Police dealt with on Cambrian Road on a Friday, Saturday and Sunday during 2017 - 18

Signature:



Mar 2012



## Occurrence details

Gwent Police

Printed: 15/05/2018 08:48 by GWP257

Occurrence: 1800079005

**Occurrence details:**

Report no.: 1800079005  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 03/03/2018 12:00 - 04/03/2018 12:00  
 Reported time: 05/03/2018 15:58  
 Occurrence address: 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 15/04/2018  
 Summary: HEAD SPLIT OPEN LASTNIGHT  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	05/03/2018 18:11	05/03/2018 18:11	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	05/03/2018 18:15	05/03/2018 18:15	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Victim contact	05/03/2018 21:37		#GWP639 PITT, A.	No	T1800613759 Occurrence update Closed

VG1 - [C]ontract

**[C]ontract**

I have reviewed the guidelines for minimum standards of investigation ([available here](#)): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. Yes

The victim personal statement has been explained to the victim. No

Log entry: A victim personal statement has been completed by/on behalf of the victim. No

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? Yes

The OIC has changed to ( [enter details here: of police officer / staff who is OIC](#) ). and the victim has been updated.

I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency [Click here to add VCM](#)

Victim contact	05/03/2018 21:38	#GWP639 PITT, A.	No	T1800613759 Occurrence update Closed
VG2 RMF - [A]ssessment of Needs				

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.  
 Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an

Official

**RMF is not applicable.**  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**

Any questions, please seek guidance from your Sergeant/local Inspector.

<b>Indicate your role</b>
Frontline Officers

<b>CAD Log Check</b>	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	Yes

<b>Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)</b>	
Have you checked previous VRA system/NICHE RMFs?	No

<b>Neighbourhood Team Contact</b>	
Is contact required from Neighbourhood team?	No, if Yes, <a href="#">CLICK HERE</a> to generate the task.

Log entry:

<b>Additional Questions (to be ASKED TO VICTIM/CALLER)</b>	
How severe have the incident(s) or crime(s) become?	Cut to head which resulted in being glued at RGH
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	No risk of harm as offenders not known.
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	No impact on health or wellbeing.
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	No impact
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	No <a href="#">Click here to enter details</a>

<b>Hate Incident/Crime</b> Click here for guidance regarding Hate Crime	
Is this a Hate Incident?	NO - This is NOT a Hate Incident
Hate Incident type:	<a href="#">Specify Hate Incident type here</a>

<b>Summary and assessment of risk (within NDM)</b> Click here to view the Risk Assessment Matrix and National Decision Model
<small>I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low Risk</small>

Enhanced Services Assessment (for victims of crime ONLY)	
I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
<p>The below factors identify those victims in need of an enhanced service:</p> <p><u>Victims of the most serious crime</u>                      Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.</p> <p><u>Persistently targeted victims</u>                      Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.</p> <p><u>Vulnerable or intimidated victims</u>                      Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:</p> <ul style="list-style-type: none"> <li>- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.</li> <li>- have fear or distress about testifying in court</li> <li>- behaviour towards victim by accused/family members/associates/other witnesses</li> <li>- victims of a sexual offence or human trafficking</li> <li>- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.</li> </ul>	

Victim contact 05/03/2018 21:40 #GWP639 PITT, A. No T1800613759 Occurrence update Closed  
 VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - [enter free text]

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via in person on 05/03/2018 17:30 by Pc.639 PITT Investigation status is as follows:

Log entry:

I attended the victims home address who stated that he attended The Courtyard Club on Saturday night 3/3/18. During early hours of that morning whilst walking out of the smoking area at the rear of the club he has become involved in a scuffle which resulted in him being punched to the mouth twice and hit over the head. The door security have intervened and helped stating that his head was bleeding and the incident was captured on CCTV.

I is unaware as to what the scuffle was about, he did not know the people involved and that being to his head he believes was a bottle as ~~somebody~~ <sup>somebody</sup> assumed it was a bottle used although he was unsure himself. The injury to his head resulted in a small cut which he attended the RC and the wound was glued back together rather than using stitches. (Photos of injury attached)

I is unsure of making a complaint at this stage, he stated that he wanted officers to view the CCTV, if it is established that a bottle was used then he would pursue a complaint as the injury could have been a lot worse although he stated he did not know who was responsible. He requested that after the CCTV is viewed, he be contacted and he will decide what course of action he will take.

ePNB has been signed to that effect and attached.  
 Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]

Message left: YES/NO  
[enter details of message left]

09/03/2018 02:58 #GWP674 FRASER, D. No

Log entry:

Investigator action 16/03/2018 21:35 #GWP674 FRASER, D. No

from 674-

Log entry:

Aggrieved updated regarding available cctv footage.  
 All possible evidence potential enquiries discussed. Aggrieved wishes to pursue a complaint and he has requested for possible ID of CCTV of offender.  
 A still will be send to Who's this en for possible ID if positive aggrieved will provide an s.9 and brother and sister-in-law will also provide witness

statements.  
**Victim contact** 16/03/2018 21:39 #GWP674 FRASER, D. No  
 VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - a still of cctv will be circulated on "who's this en". assault is not shown on CCTV.

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

**Log entry:** Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
 Investigation status is as follows:  
 [enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
 [enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]

Message left: YES/NO  
 [enter details of message left]

**Investigator action** 25/03/2018 19:41 #GWP674 FRASER, D. No

**Log entry:** from 674- still added to "who is this en"

**Victim contact** 14/04/2018 16:44 #GWP674 FRASER, D. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - no potential offenders identified of CCTV Still that was placed on "who's this en" website

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

**Log entry:** Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
 Investigation status is as follows:  
 [enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
 [enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]

Message left: YES/NO  
 [enter details of message left]

**Victim contact** 15/04/2018 15:21 #GWP674 FRASER, D. No

VG4 - [E]nd of Investigation

[E]nd of Investigation

**Log entry:** I have updated [ ] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows. no potential offenders identified, this will now be finalised. ( message left on phone) due to no answer after calling a couple of times

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No  
 I have advised them to contact the Police Prosecution Team on victimrightoreview@gwent.pnn.police.uk or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

**Victim contact** 15/04/2018 15:43 #GWP2000 GILES, R. No T1801026615 For finalisation Closed

VG5 - [S]upervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

**Log entry:** I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP674 FRASER, D. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP674 FRASER, D. has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:

ISR Report

GWENT POLICE

ISR Report:

GWP-20180305-0321 (\* CLOSED INCIDENT \*)

05/03/2018 15:52:26	C-VIOLENCE, VIOLENCE	GWP-20180305-0321 / GWP	101	GWENT
Grade:(2) PRIORITY	HEAD SPLIT OPEN LASTNIGHT	NC	Officer Dealing:405235	
Operator:405235	Dispatcher:401179	NC81 (331001,188288)	Creator Wkstrn:CALL21	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, NEWPORT, NP20 1YN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
GERSTONE NEWPORT,	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Date of Birth:	ex: M
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	05/03/2018	15:52:26
CALL ANSWERED	05/03/2018	15:52:26
INCIDENT CREATED	05/03/2018	15:52:26
ADDRESS VALIDATED	05/03/2018	15:52:33
INITIAL INPUT COMPLETE	05/03/2018	15:58:52
RESOURCE DISPATCHED	05/03/2018	16:17:00
ARRIVED AT SCENE	05/03/2018	17:26:10
UNITS CLEARED	05/03/2018	18:10:13
INCIDENT DISPOSED	05/03/2018	18:11:01

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
05/03/2018	15:57:21	405235	CALL21	QSET
	FINAL/THR			
05/03/2018	15:59:06	405235	CALL21	XFER1STDONE
	/NEWPORT			
05/03/2018	15:59:06	405235	CALL21	XFERINIT
	2/NEWPORT			
05/03/2018	15:59:27	405235	CALL21	media consent
	?/			
05/03/2018	15:59:27	405235	CALL21	Complainant Telephone No.
	07507214079/			
05/03/2018	15:59:27	405235	CALL21	Call Origin

	101/				
05/03/2018	15:59:27	405235	CALL21	Mod.Time	
	155852/155927				
05/03/2018	15:59:27	405235	CALL21	patient_no1	
	19940418/				
05/03/2018	15:59:27	405235	CALL21	Complainant Adress	
05/03/2018	15:59:27	405235	CALL21	loc_id	
	688084/0				
05/03/2018	15:59:27	405235	CALL21	Location Type	
	C/U				
05/03/2018	15:59:27	405235	CALL21	Level 2	
	EAST/				
05/03/2018	15:59:27	405235	CALL21	Level 1	
	GWP/				
05/03/2018	15:59:27	405235	CALL21	Intersection 1	
	GWP/				
05/03/2018	15:59:27	405235	CALL21	description	
	HEAD SPLIT OPEN LASTNIGHT/				
05/03/2018	15:59:27	405235	CALL21	patient_sex1	
	M/				
05/03/2018	15:59:27	405235	CALL21	Complainant First Name	
05/03/2018	15:59:27	405235	CALL21	Division	
	NC/				
05/03/2018	15:59:27	405235	CALL21	Section	
	NC/				
05/03/2018	15:59:27	405235	CALL21	New Section	
	NC/				
05/03/2018	15:59:27	405235	CALL21	Beat	
	NC81/				
05/03/2018	15:59:27	405235	CALL21	Post Code	
	NP20 1YN/				
05/03/2018	15:59:27	405235	CALL21	Complainant Surname	
05/03/2018	15:59:27	405235	CALL21	corporate_name	
	THE COURTYARD/				
05/03/2018	15:59:27	405235	CALL21	Validated on the Gazetteer	
	True/False				
05/03/2018	15:59:27	405235	CALL21	Location Category	
	URBAN/				
05/03/2018	15:59:27	405235	CALL21	compl_addInfo	
	VICTIM/				
05/03/2018	16:02:15	401800	CALL36	Call Origin	
	/101				
05/03/2018	16:02:15	401800	CALL36	compl_addInfo	
	/VICTIM				
05/03/2018	16:02:15	401800	CALL36	Complainant Surname	
05/03/2018	16:02:15	401800	CALL36	Complainant First Name	

05/03/2018	16:02:15	401800	CALL36	Complainant Telephone No.
	/			
05/03/2018	16:02:15	401800	CALL36	Complainant Address
	/			
05/03/2018	16:02:15	401800	CALL36	Post Code
	/			
05/03/2018	16:02:15	401800	CALL36	Beat
	/NC81			
05/03/2018	16:02:15	401800	CALL36	Section
	/NC			
05/03/2018	16:02:15	401800	CALL36	Division
	/NC			
05/03/2018	16:02:15	401800	CALL36	Level 2
	/EAST			
05/03/2018	16:02:15	401800	CALL36	Level 1
	/GWP			
05/03/2018	16:02:15	401800	CALL36	patient_no1
	/19940418			
05/03/2018	16:02:15	401800	CALL36	media_consent
	/?			
05/03/2018	16:02:15	401800	CALL36	patient_sex1
	/M			
05/03/2018	16:02:15	401800	CALL36	description
	/HEAD SPLIT OPEN LASTNIGHT			
05/03/2018	16:02:15	401800	CALL36	New Section
	/NC			
05/03/2018	16:02:15	401800	CALL36	corporate_name
	/THE COURTYARD			
05/03/2018	16:02:15	401800	CALL36	Location Category
	/URBAN			
05/03/2018	16:02:15	401800	CALL36	Intersection 1
	/GWP			
05/03/2018	16:02:15	401800	CALL36	loc_id
	0/688084			
05/03/2018	16:02:15	401800	CALL36	Modified by
	12539/9882			
05/03/2018	16:02:15	401800	CALL36	Mod.Time
	155927/160214			
05/03/2018	16:02:15	401800	CALL36	Modified at Workstation
	CALL21/CALL36			
05/03/2018	16:02:15	401800	CALL36	Validated on the Gazetteer
	False/True			
05/03/2018	16:02:15	401800	CALL36	Location Type
	U/C			
05/03/2018	16:02:27	401800	CALL36	Mod.Time
	160214/160227			
05/03/2018	16:02:27	401800	CALL36	Complainant Address
05/03/2018	16:06:04	404980	CONSOLE1	Mod.Time

	160227/160604			
05/03/2018	16:06:04	404980	CONSOLE1	Complainant Adress
05/03/2018	16:06:04	404980	CONSOLE1	Modified by
	9882/12334			
05/03/2018	16:06:04	404980	CONSOLE1	Modified at Workstation
	CALL36/CONSOLE1			
05/03/2018	16:10:22	401800	CALL36	Modified by
	12334/9882			
05/03/2018	16:10:22	401800	CALL36	Mod.Time
	160604/161022			
05/03/2018	16:10:22	401800	CALL36	Complainant Adress
05/03/2018	16:10:22	401800	CALL36	Modified at Workstation
	CONSOLE1/CALL36			
05/03/2018	18:11:00	405235	CONSOLE2	Disposition Code 1
	/C1			
05/03/2018	18:11:00	405235	CONSOLE2	Disposition Code 2
	/C10			
05/03/2018	18:11:01	405235	CONSOLE2	status16_time
	/181101			
05/03/2018	18:11:01	405235	CONSOLE2	status16_date
	/20180305			
05/03/2018	18:11:01	405235	CONSOLE2	Call Status
	14/16			
06/03/2018	10:33:54	401333	STORMT2	qualifiers
	/1			
06/03/2018	10:33:54	401333	STORMT2	work_fid2
06/03/2018	10:33:54	401333	STORMT2	Complainant City
	/NEWPORT			
06/03/2018	10:33:54	401333	STORMT2	patient_ward2
	0/791972			
06/03/2018	10:33:54	401333	STORMT2	last_disposal_comment
	1/			
06/03/2018	10:33:54	401333	STORMT2	last_historical_comment
	1/			
06/03/2018	10:33:54	401333	STORMT2	Modified by
	12539/9991			
06/03/2018	10:33:54	401333	STORMT2	Mod.Time
	181101/103354			
06/03/2018	10:33:54	401333	STORMT2	Date - Last Mod.
	20180305/20180306			
06/03/2018	10:33:54	401333	STORMT2	Complainant Adress
06/03/2018	10:33:54	401333	STORMT2	Modified at Workstation
	CONSOLE2/STORMT2			
<b>Resource Activity</b>				
NW30	05/03/2018	16:17:00	639	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, NEWPORT			



NW30	05/03/2018	16:17:01	639		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 639 PITT (#1072275) VIOLENCE; GWP-20180305-0321;				
NW30	05/03/2018	17:26:10	639		06 - AT SCENE
	THE COURTYARD, 50 HIGH ST., NEWPORT				
NW30	05/03/2018	18:10:13	639		02 - AVAILABLE
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800079005 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800079005]			
<b>INC Comments (From Date From T</b>					
PREVIOUS CALLS VIEWED 50 HIGH ST 07507214079	05/03/2018	15:54:01	CALL21	405235	
*Q* : CIRCUMSTANCES (THREAT AND RISK)	05/03/2018	15:57:09	CALL21	405235	
*A* : EARLY HOURS 04/03/2018 WHILST AT COURTYARD. WAS OUT DRINKING, LIMITED MEMORY. WAS BY BACKDOOR OF CLUB WAS PUNCHED IN FACE, REMEMBER PUTTING HAND OUT TO STOP THEM, WAS BOTTLED	05/03/2018	15:57:09	CALL21	405235	
D FROM BEHIND. CALLER CANNOT RECALL OFFENDER. CALLER INJURIES: SPLIT IN MOUTH, BACK OF HEAD CUT OPEN. ATTENDED A AND E TO GET HEAD GLUED BACK TOGETHER. SECURITY STAFF HAVE INFORMED	05/03/2018	15:57:09	CALL21	405235	
D CALLER THEY HAVE REPORTED THIS (ALTHOUGH I CANNOT FIND LOG?) AND THEY HAVE CCTV FOOTAGE OF INCIDENT	05/03/2018	15:57:09	CALL21	405235	
*Q* : OTHER PERSONS INVOLVED	05/03/2018	15:57:12	CALL21	405235	
*A* : UNKNOWN	05/03/2018	15:57:12	CALL21	405235	
*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR	05/03/2018	15:57:15	CALL21	405235	
*A* :	05/03/2018	15:57:15	CALL21	405235	
*Q* : SOLVABILITY	05/03/2018	15:57:15	CALL21	405235	
*A* :	05/03/2018	15:57:15	CALL21	405235	
*Q* : OUTCOME	05/03/2018	15:57:20	CALL21	405235	
*A* : TO SEE AN OFFICER	05/03/2018	15:57:20	CALL21	405235	
Final question automatically answered	05/03/2018	15:57:21	CALL21	405235	
GRADED PRIORITY DUE TO EXTENT OF INJURIES.	05/03/2018	15:58:49	CALL21	405235	
LOG NUMBER PROVIDED TO CALLER.	05/03/2018	15:59:00	CALL21	405235	
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET ALREADY COMPLETED	05/03/2018	15:59:04	CALL21	405235	
Transfer To NEWPORT From Terminal CALL21 Control	05/03/2018	15:59:06	CALL21	405235	
Transfer Accepted At Terminal CONSOLE1 For Control	05/03/2018	16:00:57	CONSOLE1	404980	
System Administration form submitted for request type GAZETTEER	05/03/2018	16:02:50	CALL36	401800	
DS880 WILL VIEW	05/03/2018	16:12:53	CONSOLE2	401179	
NW30 DISPATCHED BY DRAG/DROP	05/03/2018	16:17:00	CONSOLE2	401179	
AWAITING UPDATE FROM ATTENDING OFFICER	05/03/2018	16:25:14	WEBSTM	305886	
DATA SEND REQUEST TO CORVUS UPDATED	05/03/2018	16:25:14	WEBSTM	305886	
PREVIOUS CALLS VIEWED 50 HIGH ST 07507214079	05/03/2018	16:28:47	CALL35	401275	
Warning: Unlikely to hit Arrival time Target	05/03/2018	16:29:26	APPSRV	APPSRV	
***POSSIBLY LINKED TO LOG 42 05/03/18****	05/03/2018	16:31:31	CALL35	401275	
INCIDENT PRINTED IN WEBSTORM BY:	05/03/2018	16:54:50	WEBSTM	260581	
Failure to hit Arrival time Target	05/03/2018	16:59:33	APPSRV	APPSRV	
NW30 06 - AT SCENE	05/03/2018	17:26:10	CONSOLE2	405235	
REQUEST TO SEND INCIDENT TO NICHE	05/03/2018	18:10:12	CONSOLE2	405235	
NW30 02 - AVAILABLE	05/03/2018	18:10:13	CONSOLE2	405235	
639 FOR UPDATES ON NICHE	05/03/2018	18:10:21	CONSOLE2	405235	

REQUEST TO SEND INCIDENT TO NICHE	05/03/2018	18:10:24	CONSOLE2	405235
REQUEST TO SEND INCIDENT TO NICHE	05/03/2018	18:10:50	CONSOLE2	405235
Disposition code: 'C1','C10'	05/03/2018	18:11:01	CONSOLE2	405235
# Arrests # Cautions Inf. contact	05/03/2018	18:11:01	CONSOLE2	405235
Handling Officer 405235	05/03/2018	18:11:01	CONSOLE2	405235
Qualifiers ALL CRIME,NEIGHBOURHOOD POL	05/03/2018	18:11:01	CONSOLE2	405235
GWP-20180305-0321 HAS BEEN DISPOSED	05/03/2018	18:11:01	CONSOLE2	405235
OCN 1800079005 RECEIVED FROM NICHE	05/03/2018	18:13:52	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800079005	05/03/2018	18:13:52	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800079005 RECEIVED FOR INCIDENT GWP-20180305-0321	05/03/2018	18:13:52	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800079005 TO OIC	05/03/2018	18:13:52	INT3	NICSRV

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## Occurrence details

Gwent Police

Printed: 15/05/2018 08:49 by GWP257

Occurrence: 1800079098

**Occurrence details:**

Report no.: 1800079098  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 03/03/2018 04:00 - 03/03/2018 04:10  
 Reported time: 03/03/2018 04:10  
 Occurrence address: 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 12/03/2018  
 Summary: DOORMAN ASSAULTED ME  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	05/03/2018 19:33	05/03/2018 19:33	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	05/03/2018 19:37	05/03/2018 19:37	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	05/03/2018 19:38		#GWP405113 WALLACE, L.	No	
Log entry:	from- a/c caller no longer wishes to proceed with any complaint- no indication of serious injury/no aggravating factors- log to be closed				
Victim contact	12/03/2018 23:51		#GWP1423 SMITH, J.	No	T1800678147 For your attention Closed VG6 - [S]upervisor

[Supervisor]

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

Log entry:

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1684 TOWNSEND, L. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1684 TOWNSEND, L. has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:

Victim not willing to speak to police.

Occ. can be finalised - victim not supporting.



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180303-0051 (\* CLOSED INCIDENT \*)**

03/03/2018 04:09:20	C-VIOLENCE, VIOLENCE	GWP-20180303-0051 / GWP	999	GWENT
Grade:(3) SCHEDULED	DOORMAN ASSAULTED ME	NC	Officer Dealing:405451	
Operator:405451	Dispatcher:405235	NC81 (330968,188280)	Creator Wkstr:CONSOLE12	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
CLI:	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Date of Birth: f	Sex: M
Notes:	

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Date / Time Information</b>		
CALL RECEIVED	03/03/2018	04:09:08
CALL ANSWERED	03/03/2018	04:09:13
INCIDENT CREATED	03/03/2018	04:09:20
ADDRESS VALIDATED	03/03/2018	04:09:46
INITIAL INPUT COMPLETE	03/03/2018	04:10:33
TRANSFER SENT	03/03/2018	04:12:50
TRANSFER ACCEPTED	03/03/2018	04:12:57
RESOURCE DISPATCHED	04/03/2018	15:49:02
ARRIVED AT SCENE	04/03/2018	16:30:45
DIARISED	03/03/2018	14:34:07
UNITS CLEARED	04/03/2018	16:30:46
INCIDENT DISPOSED	05/03/2018	19:34:55

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
03/03/2018	04:12:19	405451	CONSOLE12	QSET
FINAL/THR				
03/03/2018	04:12:50	405451	CONSOLE12	XFER1STDONE
/NEWPORT				
03/03/2018	04:12:50	405451	CONSOLE12	XFERINIT
2/NEWPORT				
03/03/2018	04:25:46	405231	CONSOLE1	original priority
0/2				
03/03/2018	04:25:46	405231	CONSOLE1	Mod.Time

	041033/042546			
03/03/2018	04:25:46	405231	CONSOLE1	timer_time
	044033/162546			
03/03/2018	04:25:46	405231	CONSOLE1	Modified by
	12786/12535			
03/03/2018	04:25:46	405231	CONSOLE1	Priority
	2/3			
03/03/2018	04:25:46	405231	CONSOLE1	Modified at Workstation
	CONSOLE12/CONSOLE1			
03/03/2018	04:25:46	405231	CONSOLE1	Priority Modified
	False/True			
03/03/2018	04:27:20	405231	CONSOLE1	differed
	/03/03/2018 08:00:00			
03/03/2018	04:36:19	405231	CONSOLE1	timer_time
	/163619			
03/03/2018	04:36:19	405231	CONSOLE1	timer_date
	/20180303			
03/03/2018	04:36:19	405231	CONSOLE1	Status Notes
	/RO			
03/03/2018	04:36:19	405231	CONSOLE1	Mod.Time
	042719/043619			
03/03/2018	04:36:19	405231	CONSOLE1	owner_workstation
	CONSOLE3/CONSOLE1			
03/03/2018	04:36:20	405231	CONSOLE1	undiffered
	/manual			
03/03/2018	04:41:02	405231	CONSOLE1	differed
	/03/03/2018 08:00:00			
03/03/2018	08:00:13	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
03/03/2018	08:05:48	405235	CONSOLE3	differed
	/03/03/2018 14:05:41			
03/03/2018	14:06:32	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
03/03/2018	14:34:07	402227	CONSOLE5	status10_date
	/20180303			
03/03/2018	14:34:07	402227	CONSOLE5	status10_time
	/143407			
03/03/2018	14:34:07	402227	CONSOLE5	timer_time
	020632/023407			
03/03/2018	14:34:07	402227	CONSOLE5	Call Status
	03/10			
03/03/2018	14:34:08	402227	CONSOLE5	diary_differed
	/04/03/2018 15:30:00			
03/03/2018	14:34:08	402227	CONSOLE5	Status Note
	DI/DIARY			
04/03/2018	14:30:37	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
04/03/2018	16:33:13	405235	CONSOLE3	differed
	/05/03/2018 09:32:43			
05/03/2018	09:33:25	APPSRV	APPSRV	undiffered

/AppDivertedCheck				
05/03/2018	09:37:56	401251	CONSOLE3	differed
/05/03/2018 13:00:00				
05/03/2018	13:00:35	APPSRV	APPSRV	undiffered
/AppDivertedCheck				
05/03/2018	13:17:30	401251	CONSOLE3	differed
/05/03/2018 17:30:00				
05/03/2018	17:30:50	APPSRV	APPSRV	undiffered
/AppDivertedCheck				
05/03/2018	19:34:54	405113	CONSOLE1	Disposition Code 1
/C1				
05/03/2018	19:34:54	405113	CONSOLE1	Disposition Code 2
/C10				
05/03/2018	19:34:54	405113	CONSOLE1	status16_time
/193454				
05/03/2018	19:34:54	405113	CONSOLE1	status16_date
/20180305				
05/03/2018	19:34:54	405113	CONSOLE1	Call Status
14/16				
05/03/2018	19:34:55	405113	CONSOLE1	last_disposal_comment
01/				
05/03/2018	19:34:55	405113	CONSOLE1	last_historical_comment
01/				
<b>Resource Activity</b>				
DNC3	04/03/2018	15:49:02	1684	05 - EN ROUTE TO INCIDENT
THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT				
DNC3	04/03/2018	15:49:04	1684	05 - EN ROUTE TO INCIDENT
MESSAGE SENT 1684 TOWNSEND (#1070902) VIOLENCE; GWP-20180303-				
DNC3	04/03/2018	16:30:45	1684	06 - AT SCENE
THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT				
DNC3	04/03/2018	16:30:46	1684	02 - AVAILABLE
<b>ISR Relations</b>				
NICHE OCC NUMBER - ISR RELATION		OCN 1800079098 SET AS CASE REF		
DIARY - DIARY		APPOINTMENT FOR NEWPORT SURGERY / 04/03/2018, 15:30:00 CREAT		
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800079098]		
MOBILE PHONE - ISR RELATION		331017,188490,1585,1585,90,0		
<b>INC Comments (From Date From T</b>				
: 331017,188490,1585,1585,90,0,OSGB36, *MOB*, 20180303 040913		03/03/2018	04:09:21	CONSOLE12 405451
*Q* : CIRCUMSTANCES (THREAT AND RISK)		03/03/2018	04:11:55	CONSOLE12 405451
*A* : DOORMAN PUSHED THE CALLER WHEN HE TRIED TO GET INTO THE COURTYARD. WHEN THE CALLER TRIED TO GET IN AGAIN THE DOORMAN HIT HIM. HE PUT HIS HAND AROUND THE CALLERS NECK TRYING		03/03/2018	04:11:55	CONSOLE12 405451
TO GET HIM DOWN. IT WAS WTNESSED BY A GIRL CALLED GEORGA. CALLER HAS BEEN DRINKING		03/03/2018	04:11:55	CONSOLE12 405451
*Q* : OTHER PERSONS INVOLVED		03/03/2018	04:12:17	CONSOLE12 405451
*A* : THE BOUNCER IS CALLED "SEBASTIAN"		03/03/2018	04:12:17	CONSOLE12 405451

*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR	03/03/2018	04:12:19	CONSOLE12	405451
*A* :	03/03/2018	04:12:19	CONSOLE12	405451
*Q* : SOLVABILITY	03/03/2018	04:12:19	CONSOLE12	405451
*A* :	03/03/2018	04:12:19	CONSOLE12	405451
*Q* : OUTCOME	03/03/2018	04:12:19	CONSOLE12	405451
*A* :	03/03/2018	04:12:19	CONSOLE12	405451
Final question automatically answered	03/03/2018	04:12:19	CONSOLE12	405451
CALLER WANTS OFFICERS TO ATTEND	03/03/2018	04:12:48	CONSOLE12	405451
Transfer To NEWPORT From Terminal CONSOLE12 Control	03/03/2018	04:12:50	CONSOLE12	405451
Transfer Accepted At Terminal CONSOLE3 For Control	03/03/2018	04:12:57	CONSOLE3	405704
FROM AIS - SUITABLE FOR SAS	03/03/2018	04:23:59	CONSOLE1	405231
Priority changed from PRIORITY to SCHEDULED - reason FIM/SUPERVISOR/AIS AUTHORITY	03/03/2018	04:25:45	CONSOLE1	405231
Transfer To MANAGERS From Terminal CONSOLE1 Action	03/03/2018	04:25:46	CONSOLE1	405231
PREVIOUS CALLS VIEWED 46 CAMBRIAN RD	03/03/2018	04:26:16	CONSOLE1	405231
FCR - LEFT VOICEMAIL FOR CALLER TO CONTACT 101 TO BOOK SAS	03/03/2018	04:27:05	CONSOLE1	405231
CALL DEFERRED 03/03/2018 08:00:00 Workstation Group NEWPORT	03/03/2018	04:27:19	CONSOLE1	405231
AWAITING CALL BACK	03/03/2018	04:27:19	CONSOLE1	405231
Reopened at: CONSOLE1	03/03/2018	04:36:19	CONSOLE1	405231
Viewed from Transfer List by CONSOLE1	03/03/2018	04:36:25	CONSOLE1	405231
Transfer Accepted At Terminal CONSOLE1 For Control	03/03/2018	04:36:26	CONSOLE1	405231
FCR- COLLEAGUE HAS ADVISED _____ CALLED 999 TO RETURN CALL	03/03/2018	04:37:30	CONSOLE1	405231
ATTEMPTED TO CONTACT HIM BACK WITH NO ANSWER	03/03/2018	04:38:10	CONSOLE1	405231
CALL DEFERRED 03/03/2018 08:00:00 Workstation Group NEWPORT	03/03/2018	04:41:01	CONSOLE1	405231
Reopened at: APPSRV	03/03/2018	08:00:13	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE2 For Control	03/03/2018	08:00:26	CONSOLE2	403936
RINGING CALLER.	03/03/2018	08:04:46	CONSOLE3	405235
VOICEMAIL LEFT QUOTING LOG NUMBER ASKING TO RING 101	03/03/2018	08:05:15	CONSOLE3	405235
CALLER ADVISED NOT TO RING 99 FOR SAS	03/03/2018	08:05:40	CONSOLE3	405235
CALL DEFERRED 03/03/2018 14:05:41 Workstation Group NEWPORT	03/03/2018	08:05:48	CONSOLE3	405235
Reopened at: APPSRV	03/03/2018	14:06:32	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE2 For Control	03/03/2018	14:07:43	CONSOLE2	403936
HE03 - SAS ARRANGED FOR TOMORROW 1530HRS AT NEWPORT CENTRAL	03/03/2018	14:33:49	CONSOLE5	402227
Status changed Manually UNACTIONED->DIARISED	03/03/2018	14:34:07	CONSOLE5	402227
INCIDENT STATUS CHANGED AS A RESULT OF NEW DIARY APPOINTMENT	03/03/2018	14:34:07	CONSOLE5	402227
DIARY ENTRY ADDED FOR NEWPORT SURGERY - 04/03/2018 15:30:00 FOR GWP-20180303-0051	03/03/2018	14:34:08	CONSOLE5	402227
CALL DEFERRED 04/03/2018 14:30:00 Workstation group NEWPORT	03/03/2018	14:34:08	CONSOLE5	402227
INCIDENT SUCCESSFULLY DEFERRED ON DIARY SAVE WorkstationGroup NEWPORT 04/03/2018 14:30:00	03/03/2018	14:34:08	CONSOLE5	402227
Reopened at: APPSRV	04/03/2018	14:30:37	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE3 For Control	04/03/2018	14:34:03	CONSOLE3	401249
DNC3 DISPATCHED BY DRAG/DROP	04/03/2018	15:49:02	CONSOLE3	405235
DNC3 - CALLER HAS NOT ATTENDED FOR APPOINTMENT. I HAVE CALLED THE MOBILE NUMBER BUT THERE IS NO ANSWER.	04/03/2018	16:29:56	WEBSTM	405606



DNC3 06 - AT SCENE	04/03/2018	16:30:45	CONSOLE3	405235
DNC3 02 - AVAILABLE	04/03/2018	16:30:46	CONSOLE3	405235
CALL DEFERRED 05/03/2018 09:32:43 Workstation Group NEWPORT	04/03/2018	16:33:13	CONSOLE3	405235
IF NO CONTACT, FOR NOTE TO BE LEFT AT HOME ADDRESS BY CSO AND AIS VIEW FOR CLOSURE	04/03/2018	16:33:13	CONSOLE3	405235
Reopened at: APPSRV	05/03/2018	09:33:25	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE1 For Control	05/03/2018	09:33:34	CONSOLE1	404980
RINGING THE VICTIM NOW....	05/03/2018	09:35:04	CONSOLE3	401251
HAVE RUNG AND LEFT A VOICE MAIL FOR I REQUESTING HE MAKE CONTACT	05/03/2018	09:36:27	CONSOLE3	401251
CALL DEFERRED 05/03/2018 13:00:00 Workstation Group NEWPORT	05/03/2018	09:37:55	CONSOLE3	401251
FAO CO76 - NOTE TO BE LEFT AT ADDRESS IF NOTHING HEARD FROM THE VICTIM	05/03/2018	09:37:55	CONSOLE3	401251
Reopened at: APPSRV	05/03/2018	13:00:35	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE1 For Control	05/03/2018	13:00:40	CONSOLE1	404980
CO76 - NOT AVAILABLE FOR FORSEEABLE FUTURE	05/03/2018	13:13:40	CONSOLE3	401251
BETTWS CSO'S DONT HAVE A CAR	05/03/2018	13:13:50	CONSOLE3	401251
NO CSO'S AVAILABLE TO ATTEND HOME ADDRESS AT THIS TIME, WILL DEFER FOR AFTERNOON SHIFT TO SEE IF THEY HAVE ANYONE AVAILABLE	05/03/2018	13:16:56	CONSOLE3	401251
CALL DEFERRED 05/03/2018 17:30:00 Workstation Group NEWPORT	05/03/2018	13:17:29	CONSOLE3	401251
CAN CSO ATTEND VICTIMS ADDRESS PLEASE AS NO RESPONSE VIA MOBILE	05/03/2018	13:17:29	CONSOLE3	401251
Reopened at: APPSRV	05/03/2018	17:30:50	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE1 For Control	05/03/2018	17:31:01	CONSOLE1	405113
CALLED ' '	05/03/2018	17:58:16	CONSOLE3	405574
HE DOES NOT WANT TO PROCEED WITH A COMPLAINT AGAINST THE BOUNCER AT THIS TIME	05/03/2018	17:58:44	CONSOLE3	405574
AISEAST TAG ADDED	05/03/2018	18:00:20	CONSOLE3	405574
SGT - ARE WE ABLE TO CLOSE THE LOG MALE DOES NOT WANT TO PROCEED WITH A COMPLAINT	05/03/2018	18:00:42	CONSOLE3	405574
FROM AIS - CALLER NO LONGER WISHES TO PROCEED WITH ANY COMPLAINT - NO INDICATION OF SERIOUS INJURY / NO OTHER AGGRAVATING FACTORS - LOG CAN BE CLOSED AND NICHE UPDATED TO	05/03/2018	19:31:55	CONSOLE5	267391
INDICATE CALLER REFUSED TO CO-OPERATE IN THE INVESTIGATION.	05/03/2018	19:31:55	CONSOLE5	267391
REQUEST TO SEND INCIDENT TO NICHE	05/03/2018	19:32:22	CONSOLE2	405235
REQUEST TO SEND INCIDENT TO NICHE	05/03/2018	19:34:26	CONSOLE1	405113
Disposition code: 'C1','C10'	05/03/2018	19:34:55	CONSOLE1	405113
# Arrests # Cautions Inf. contact	05/03/2018	19:34:55	CONSOLE1	405113
Handling Officer 405451	05/03/2018	19:34:55	CONSOLE1	405113
Qualifiers, NEIGHBOURHOOD POL	05/03/2018	19:34:55	CONSOLE1	405113
GWP-20180303-0051 HAS BEEN DISPOSED	05/03/2018	19:34:55	CONSOLE1	405113
OCN 1800079098 RECEIVED FROM NICHE	05/03/2018	19:36:07	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800079098	05/03/2018	19:36:07	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800079098 RECEIVED FOR INCIDENT GWP-20180303-0051	05/03/2018	19:36:07	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800079098 TO OIC	05/03/2018	19:36:07	INT3	NICSRV

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*[Faint, illegible text]*

*[Faint, illegible text]*

**Occurrence details**

Gwent Police

Printed: 15/05/2018 08:50 by GWP257

Occurrence: 1800059517

**Occurrence details:**

Report no.: 1800059517  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 17/02/2018 01:28 -  
 Reported time: 17/02/2018 01:28  
 Occurrence address: STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 01/03/2018  
 Summary: POLICE GENERATED RES ACTIVITY  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	17/02/2018 01:31	17/02/2018 01:31	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
	17/02/2018 01:45	17/02/2018 01:45	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
	17/02/2018 01:49	17/02/2018 01:49	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	17/02/2018 03:22		#GWP1488 LINES, C.	No	T1800463031 Occurrence update Closed

C08 - Investigation Update

Investigation Update

A male was arrested for assault police after officers stopped him following two females. The male has then assaulted officers and been sprayed with PAVA. He was then handcuffed and conveyed to Newport Central Police Station. On route he has been repeatedly called officers FAGGOTS. Once in a cell he constantly called all officers present GAY CUNTS. The homophobic comments have been captured on 1732 body worn camera footage which has been uploaded to FOTOWEB. Statements have been provided.

Log entry: The incident on Cambrian Road has been captured on NCC CCTV as they were following the male from Courtyard. This has been copied and is waiting to be picked up.

The male has not been arrested yet for the homophobic aggravated section 5 towards officers. Custody have asked if he can be arrested in the morning.

Outstanding: -

Arrest the male for the Homophobic Agg sec 5 POA  
 Interview and obtain charging decision from CPS.

Investigator action 17/02/2018 03:29 #GWP1738 TUCKER, M. No

Log entry: from 1738- bodycam footage linked from fotoweb .

Crime Registry 17/02/2018 14:23 #GWP537 GUNTER, M. No

Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRS. No investigation or victim contact has been conducted by myself.

Log entry:

CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS).

Official

PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.

Victim  
contact

23/02/2018 07:58

#GWP1488 LINES, C. No

VG2 RMF - [A]assessment of Needs

RMF Brief Guidance	
<p>A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.</p> <p>Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!</p> <p>If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.</p> <p>All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.</p> <p>Any questions, please seek guidance from your Sergeant/local Inspector.</p>	

Indicate your role	
Frontline Officers	

CAD Log Check	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	Yes

Log entry:

Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)	
Have you checked previous VRA system/NICHE RMFs?	No

Neighbourhood Team Contact	
Is contact required from Neighbourhood team?	No, if Yes, <a href="#">CLICK HERE</a> to generate the task.

Additional Questions (to be ASKED TO VICTIM/CALLER)	
How severe have the incident(s) or crime(s) become?	N/A
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	N/A
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	N/A
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	N/A
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	No Click here to enter details

Official

<b>Hate Incident/Crime</b>	
<a href="#">Click here</a> for guidance regarding Hate Crime	
Is this a Hate Incident?	YES - This IS a Hate Incident
Hate Incident type:	Homophobic

<b>Summary and assessment of risk (within NDM)</b>
<a href="#">Click here</a> to view the Risk Assessment Matrix and National Decision Model

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low Risk

<b>Enhanced Services Assessment (for victims of crime ONLY)</b>
---

I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
---	---

The below factors identify those victims in need of an enhanced service:

Victims of the most serious crime

Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.

Persistently targeted victims

Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.

Vulnerable or intimidated victims

Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:

- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.
- have fear or distress about testifying in court
- behaviour towards victim by accused/family members/associates/other witnesses
- victims of a sexual offence or human trafficking
- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.

Victim contact      23/02/2018 08:00      #GWP1488 LINES, C.      No

VG5a - Earned Autonomy (OIC Finalisation)

*Log entry:* I am the OIC for this investigation and I am accredited with earned autonomy.  
 The investigation has been conducted within the Investigative Framework guidelines, which are documented within this OEL.  
 I have provided the occurrence number along with my contact details to the Victim.  
 I have updated the victim in accordance with their preferences and they are aware that this investigation is being finalised.



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180217-0036 (\* CLOSED INCIDENT \*)**

17/02/2018 01:28:23	D-POLGEN, POLICE GENERATED RES ACTIVITY	GWP-20180217- 0036 / GWP	RADIO	GWENT
Grade:(1) EMERGENCY	POLICE GENERATED RES ACTIVITY	NC	Officer Dealing:1488	
Operator:AWSRV	Dispatcher:AWSRV	NC81 (331098,188088)	Creator Wkstr:AWSERVER	

<b>Address Information</b>	
CORN ST	
CORN ST, , NEWPORT, NP20 1JN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
POLICE GENERATED RES ACTIVITY
POLICE GENERATED RES ACTIVITY

<b>Complainant Information</b>	
LINES COLIN 1488, UNKNOWN	
, NP20 1JN	
NC30 <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Ethnicity: UNKNOWN	Sex: U
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	17/02/2018	01:28:23
CALL ANSWERED	17/02/2018	01:28:23
INCIDENT CREATED	17/02/2018	01:28:23
ADDRESS VALIDATED	17/02/2018	01:28:23
INITIAL INPUT COMPLETE	17/02/2018	01:28:23
TRANSFER SENT	17/02/2018	01:28:23
TRANSFER ACCEPTED	17/02/2018	01:28:35
RESOURCE DISPATCHED	17/02/2018	01:28:23
ARRIVED AT SCENE	17/02/2018	01:28:23
UNITS CLEARED	17/02/2018	01:43:12
INCIDENT DISPOSED	17/02/2018	01:43:18

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	ADMIN AND INFO

<b>CAD Log</b>				
17/02/2018	01:43:17	403936	CONSOLE2	Disposition Code 1
/D7				
17/02/2018	01:43:17	403936	CONSOLE2	Disposition Code 2
/D70				
17/02/2018	01:43:18	403936	CONSOLE2	status16_time
/014318				
17/02/2018	01:43:18	403936	CONSOLE2	status16_date
/20180217				
17/02/2018	01:43:18	403936	CONSOLE2	last_disposal_comment
01/				

17/02/2018	01:43:18	403936	CONSOLE2	last_historical_comment	
	01/				
17/02/2018	01:43:18	403936	CONSOLE2	Call Status	
	14/16				
<b>Resource Activity</b>					
NC30	17/02/2018	01:28:23	1488	1732	06 - AT SCENE
	2761488				
NW33	17/02/2018	01:29:07	1657		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1657 FRANKIEWICZ (#1050403) POLICE GENERATED RES				
NW33	17/02/2018	01:29:07	1657		05 - EN ROUTE TO INCIDENT
	CORN ST, CORN ST, , NEWPORT				
NW51	17/02/2018	01:29:10	1578	1829	05 - EN ROUTE TO INCIDENT
	CORN ST, CORN ST, , NEWPORT				
NW51	17/02/2018	01:29:11	1578	1829	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1578 MULLANE (#1050405) POLICE GENERATED RES ACT				
NW51	17/02/2018	01:29:11	1578	1829	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1829 EVANS (#1050406) POLICE GENERATED RES ACTIV				
NE59	17/02/2018	01:29:40	1395	1738	05 - EN ROUTE TO INCIDENT
	CORN ST, CORN ST, , NEWPORT				
NE59	17/02/2018	01:29:41	1395	1738	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1395 EVANS (#1050408) POLICE GENERATED RES ACTIV				
NE59	17/02/2018	01:29:41	1395	1738	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1738 TUCKER (#1050409) POLICE GENERATED RES ACTI				
NC30	17/02/2018	01:32:59	1488	1732	06 - AT SCENE
	MESSAGE SENT 1488 LINES (#1050413) NICHE OCCURRENCE NUMBER 18				
NC30	17/02/2018	01:35:13	1488	1732	06 - AT SCENE DEPARTING
	CORN ST, CORN ST, , NEWPORT				
NC30	17/02/2018	01:42:57	1488	1732	02 - AVAILABLE
NE59	17/02/2018	01:42:59	1395	1738	06 - AT SCENE
	CORN ST, CORN ST, , NEWPORT				
NW33	17/02/2018	01:43:05	1657		06 - AT SCENE
	CORN ST, CORN ST, , NEWPORT				
NW51	17/02/2018	01:43:06	1578	1829	06 - AT SCENE
	CORN ST, CORN ST, , NEWPORT				
NE59	17/02/2018	01:43:07	1395	1738	02 - AVAILABLE
NW51	17/02/2018	01:43:08	1578	1829	02 - AVAILABLE
NW33	17/02/2018	01:43:09	1657		06 - AT SCENE DEPARTING
	CORN ST, CORN ST, , NEWPORT				
NW33	17/02/2018	01:43:11	1657		02 - AVAILABLE
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800059517 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800059517]			
<b>INC Comments (From Date From T</b>					
EMERGENCY INCIDENT NC30(1488)			17/02/2018	01:28:23	AWSERVER AWSRV
Transfer To NEWPORT From Terminal AWSERVER CONTROL			17/02/2018	01:28:23	AWSERVER AWSRV



NC30 05	17/02/2018	01:28:23	AWSERVER	AWSRV
NC30 06 - AT SCENE	17/02/2018	01:28:23	AWSERVER	AWSRV
Issl: 2761488, Alias: PGWTH001488	17/02/2018	01:28:24	AWSERVER	AWSRV
Officer: 1488 LINES	17/02/2018	01:28:24	AWSERVER	AWSRV
Talkgroup: 2790001 SOUTH PRIMARY	17/02/2018	01:28:24	AWSERVER	AWSRV
Transfer Accepted At Terminal CONSOLE1 For Control	17/02/2018	01:28:35	CONSOLE1	405044
NW33 DISPATCHED BY DRAG/DROP	17/02/2018	01:29:07	CONSOLE1	405044
NW51 DISPATCHED BY DRAG/DROP	17/02/2018	01:29:11	CONSOLE1	405044
NE59 DISPATCHED BY DRAG/DROP	17/02/2018	01:29:40	CONSOLE1	405044
NE59 ATTENDING WITH THE VAN	17/02/2018	01:29:49	CONSOLE1	405044
REQUEST TO SEND INCIDENT TO NICHE	17/02/2018	01:30:27	CONSOLE2	403936
OCN 1800059517 RECEIVED FROM NICHE	17/02/2018	01:32:58	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800059517	17/02/2018	01:32:58	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800059517 RECEIVED FOR INCIDENT GWP-20180217-0036	17/02/2018	01:32:58	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800059517 TO OFFICER 1488 COLIN LINES	17/02/2018	01:32:58	INT3	NICSRV
MESSAGE SENT TO : NC30(1488 LINES #1050413): NICHE OCCURRENCE NUMBER 1800059517 RECEIVED FOR INCIDENT GWP-20180217-0036	17/02/2018	01:32:59	AWSERVER	AWSRV
NC30 06 - AT SCENE DEPARTING	17/02/2018	01:35:13	ARLSERVER	ARLSRV
MALE IN CUSTODY	17/02/2018	01:42:50	CONSOLE2	403936
NC30 02 - AVAILABLE	17/02/2018	01:42:57	CONSOLE2	403936
NE59 06 - AT SCENE	17/02/2018	01:43:04	CONSOLE2	403936
NW33 06 - AT SCENE	17/02/2018	01:43:05	CONSOLE2	403936
NW51 06 - AT SCENE	17/02/2018	01:43:06	CONSOLE2	403936
NE59 02 - AVAILABLE	17/02/2018	01:43:07	CONSOLE2	403936
NW51 02 - AVAILABLE	17/02/2018	01:43:08	CONSOLE2	403936
NW33 06 - AT SCENE DEPARTING	17/02/2018	01:43:09	ARLSERVER	ARLSRV
NW33 02 - AVAILABLE	17/02/2018	01:43:12	CONSOLE2	403936
Disposition code: ,D7','D70'	17/02/2018	01:43:18	CONSOLE2	403936
# Arrests # Cautions Inf. contact	17/02/2018	01:43:18	CONSOLE2	403936
Handling Officer 1488	17/02/2018	01:43:18	CONSOLE2	403936
Qualifiers,NEIGHBOURHOOD POL	17/02/2018	01:43:18	CONSOLE2	403936
GWP-20180217-0036 HAS BEEN DISPOSED	17/02/2018	01:43:18	CONSOLE2	403936

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DATA PROTECTION ACT 1998 .



## Occurrence details

**Gwent Police**

**Printed:** 15/05/2018 08:50 by GWP257

**Occurrence:** 1800051734

**Occurrence details:**

**Report no.:** 1800051734  
**Occurrence Type:** PS10 Concern for Safety  
**Occurrence time:** 11/02/2018 03:17 -  
**Reported time:** 11/02/2018 03:17  
**Occurrence address:** 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
**Clearance status:** Allocated and finalised  
**Concluded:** Yes  
**Concluded date:** 20/02/2018  
**Summary:** I WAS ASSAULTED  
**Remarks:**

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	11/02/2018 03:19	11/02/2018 03:19	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	11/02/2018 03:33	11/02/2018 03:33	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	11/02/2018 03:37	11/02/2018 03:37	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Victim contact	15/02/2018 07:52		#GWP1594 ORPHAN, H.	No	

VG1 - [C]ontract

**[C]ontract**

I have reviewed the guidelines for minimum standards of investigation ([available here](#)): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. No

The victim personal statement has been explained to the victim. No

Log entry: A victim personal statement has been completed by/on behalf of the victim. No

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? No

The OIC has changed to ([enter details here](#): of police officer / staff who is OIC ), and the victim has been updated.

I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency [Click here to add VCM](#)

Victim contact 15/02/2018 07:52 #GWP1594 ORPHAN, H. No

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable. Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an

**Official**

RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**

Any questions, please seek guidance from your Sergeant/local Inspector.

**Indicate your role**

Frontline Officers

**CAD Log Check**

Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?

No

**Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)**

Have you checked previous VRA system/NICHE RMFs?

No

**Neighbourhood Team Contact**

Is contact required from Neighbourhood team?

No, if Yes, [CLICK HERE](#) to generate the task.

Log entry:

**Additional Questions (to be ASKED TO VICTIM/CALLER)**

How severe have the incident(s) or crime(s) become?

One off incident not severe in nature.

How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?

Low risk of harm

Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?

Male states that during the altercation his hearing aid fell out and broke which mean that he has to pay a fee in order to get them replaced.

Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?

No adverse impact disclosed. the male states that without his hearing aids he will be hard of hearing however it should not affect his ability to carry out day to day activities.

Are you/the victim disabled?

The caller/victim ARE disabled

Have you been the victim of another crime/incident linked to this crime?

NO  
[Click here to enter details](#)

**Hate Incident/Crime**

[Click here for guidance regarding Hate Crime](#)

Is this a Hate Incident?

NO - This is NOT a Hate Incident

Hate Incident type:

[Specify Hate Incident type here](#)

**Summary and assessment of risk (within NDM)**  
[Click here to view the Risk Assessment Matrix and National Decision Model](#)

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low Risk

Enhanced Services Assessment (for victims of crime ONLY)	
I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
<p>The below factors identify those victims in need of an enhanced service:</p> <p><u>Victims of the most serious crime</u>                      Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.</p> <p><u>Persistently targeted victims</u>                      Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.</p> <p><u>Vulnerable or intimidated victims</u>                      Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:</p> <ul style="list-style-type: none"> <li>- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.</li> <li>- have fear or distress about testifying in court</li> <li>- behaviour towards victim by accused/family members/associates/other witnesses</li> <li>- victims of a sexual offence or human trafficking</li> <li>- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.</li> </ul>	

Investigator action 15/02/2018 07:56

#GWP1594 ORPHAN, H. No

C08 - Investigation Update

Investigation Update

Call was received from Victim stating that he had been involved in an altercation in the courtyard/Warehouse club. He stated that during the altercation his hearing aid fell out of his ear and broke. He had called us because he wanted to report the incident and obtain a crime reference number. He stated that if he did that and he could prove that the altercation was not his fault then he would be exempt from paying the fee to have his hearing aid replaced. However, we have explained that it will not be possible to support him with this matter. It is clear that he has been responsible for the altercation that took place. One of the bouncers has confirmed this and stated that the victim was ejected from the nightclub due to his unacceptable conduct. In any case the victim was provided with the log number but it has been stipulated that we cannot support him with his request as it is clear that the male is actually the aggressor in the incident.

Log entry:

Welfare check was conducted on the male who stated that he had not been assaulted, had no injuries and did not require any medical attention. We asked if there was anything we could do to assist in relation to the fact that the male has lost his hearing aid to which he replied that he would be fine on the basis that his hearing is still fair without the use of his hearing aid. He also stated that he would remain with his partner who would provide him with assistance for his journey home.

No further actions are required with this log. Although the male has disclosed a disability there is no suggestion whatsoever that this is a hate incident. I will not record a crime as the confirmed when speaking to him in person that he was not assaulted and that an altercation only took place. On speaking to a bouncer it can not be confirmed that a crime has taken place. The victim was informed of this at the time and has been given some general safety advice.

Victim contact 15/02/2018 08:05

#GWP1594 ORPHAN, H. No

VG4 - [E]nd of Investigation

[E]nd of Investigation

Official

Official

I have updated [redacted] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.  
*Log entry:* Incident recorded. Log number provided. No hate incident has taken place. Occurrence for closure.

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No  
I have advised them to contact the Police Prosecution Team on [victimrighttoreview@gwent.pnn.police.uk](mailto:victimrighttoreview@gwent.pnn.police.uk) or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

*Victim contact* 15/02/2018 10:21 #GWP1437 WAITE, D. No T1800442835 For finalisation Closed

VG5 - [3]supervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation ([available here](#)): Yes

*Log entry:* I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1594 ORPHAN, H. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1594 ORPHAN, H. has updated the victim in accordance with their preferences. Yes

After reading OEL update from PC Orphan it is clear that the hearing Aids have been damaged/lost as a result of being ejected from the club, and that the Police were called in regards to obtaining replacements. No offence. To be finalised.

Official

ISR Report

GWENT POLICE

ISR Report:

**GWP-20180211-0096 (\* CLOSED INCIDENT \*)**

11/02/2018 03:13:13	C-VIOLENCE, VIOLENCE	GWP-20180211-0096 / GWP	999	GWENT
Grade:(1) EMERGENCY	I WAS ASSAULTED	NC	Officer Dealing:405287	
Operator:405287	Dispatcher:	NC81 (330968,188280)	Creator Wkstn:CONSOLE1	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, , NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
PERSONAL
PERSONAL

<b>Complainant Information</b>	
CLI: /	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	
Date of Birth: '                      '	Sex: M
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	11/02/2018	03:03:05
CALL ANSWERED	11/02/2018	03:03:40
INCIDENT CREATED	11/02/2018	03:13:13
ADDRESS VALIDATED	11/02/2018	03:15:10
INITIAL INPUT COMPLETE	11/02/2018	03:17:09
INCIDENT DISPOSED	11/02/2018	03:33:02

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	ANTI SOCIAL BEHAVIOUR

<b>CAD Log</b>				
11/02/2018	03:32:26	405287	CONSOLE1	Mod.Time
	031709/033226			
11/02/2018	03:32:26	405287	CONSOLE1	Modified by
	12321/12601			
11/02/2018	03:32:26	405287	CONSOLE1	Modified at Workstation
	CONSOLE2/CONSOLE1			
11/02/2018	03:32:48	405287	CONSOLE1	Disposition Code 1
	/A20			
11/02/2018	03:32:48	405287	CONSOLE1	Disposition Code 2
	/A200			
11/02/2018	03:32:59	405287	CONSOLE1	non_crime_theme
	C/A			
11/02/2018	03:33:02	405287	CONSOLE1	status16_time
	/033302			

11/02/2018	03:33:02	405287	CONSOLE1	status16 date
	/20180211			
11/02/2018	03:33:02	405287	CONSOLE1	last_disposal_comment
	01/			
11/02/2018	03:33:02	405287	CONSOLE1	last_historical_comment
	01/			
11/02/2018	03:33:02	405287	CONSOLE1	Call Status
	03/16			
<b>ISR Relations</b>				
CALL CARD - REL.	GWP-20180211-0092 ASSOCIATED BY OPERATOR 405041			
NICHE OCC NUMBER - ISR RELATION	OCN 1800051734 SET AS CASE REF			
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800051734]			
MOBILE PHONE - ISR RELATION	330943,188307,100,100,68,0			
<b>INC Comments (From Date From T</b>				
MOB* 02 ,99,20180211030122,0 ,DATA AVAILABLE826 20180211 030341	11/02/2018	03:13:13	CONSOLE1	405287
Cross Referenced By Incident GWP-20180211-0092 SIMILAR MO	11/02/2018	03:15:28	CONSOLE2	405041
MALE STATING HE WAS ASSAULTED.	11/02/2018	03:16:06	CONSOLE1	405287
VERY DIFFICULT TO GET ANSWERS - HE SAYS HE HAS LOST BOTH HIS HEARING AIDS	11/02/2018	03:16:20	CONSOLE1	405287
DOES NOT KNOW WHO ASSAULTED HIM OR WHERE THIS PERSON HAS GONE.	11/02/2018	03:16:36	CONSOLE1	405287
WILL WAIT OUTSIDE THE COURTYARD	11/02/2018	03:16:42	CONSOLE1	405287
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: CALLER DISCONNECTED	11/02/2018	03:17:47	CONSOLE2	405041
NC05 WILL ATTEND SHORTLY	11/02/2018	03:18:08	CONSOLE2	405041
REQUEST TO SEND INCIDENT TO NICHE	11/02/2018	03:19:04	CONSOLE2	405041
OCN 1800051734 RECEIVED FROM NICHE	11/02/2018	03:21:00	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800051734	11/02/2018	03:21:00	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800051734 RECEIVED FOR INCIDENT GWP-20180211-0096	11/02/2018	03:21:01	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800051734 TO OIC	11/02/2018	03:21:01	INT3	NICSRV
NC54 WILL DEAL	11/02/2018	03:21:51	CONSOLE2	405041
Warning: Unlikely to hit Arrival time Target	11/02/2018	03:23:28	APPSRV	APPSRV
1179- THIS MALE HAS NO INJURIES	11/02/2018	03:31:03	CONSOLE2	405041
1179 - CALLER WAS EJECTED BY THE BOUNCERS AFTER AN ALTERCATION WITH ANOTHER MALE.	11/02/2018	03:31:30	CONSOLE1	405287
HIS HEARING AIDS WERE LOST IN THE PROCESS.	11/02/2018	03:31:43	CONSOLE1	405287
MALE HAS BEEN GIVEN THE LOG NUMBER	11/02/2018	03:31:53	CONSOLE1	405287
LOG CAN BE CLOSED PENDING FURTHER CONTACT FROM THE MALE.	11/02/2018	03:32:04	CONSOLE1	405287
NOT A CRIME -ADDITIONAL INFO.:NO OFFENCES - NOT AN ASSAULT	11/02/2018	03:32:59	CONSOLE1	405287
Disposition code: 'A20','A200'	11/02/2018	03:33:02	CONSOLE1	405287
# Arrests # Cautions Inf. contact	11/02/2018	03:33:02	CONSOLE1	405287
Handling Officer 405287	11/02/2018	03:33:02	CONSOLE1	405287
Qualifiers,ALCOHOL,NEIGHBOURHOOD POL	11/02/2018	03:33:02	CONSOLE1	405287
GWP-20180211-0096 HAS BEEN DISPOSED	11/02/2018	03:33:02	CONSOLE1	405287

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GWENT POLICE

GWP-20180211-0092 (\* CLOSED INCIDENT \*)

ISR Report:

11/02/2018 03:06:25	C-VIOLENCE, VIOLENCE	GWP-20180211-0092 / GWP	999	GWENT
Grade:(1) EMERGENCY	MAKE HIT ON HEAD	NC	Officer Dealing:1179	
Operator:405451	Dispatcher:405041	NC81 (330968,188280)	Creator Wkstn:CONSOLE18	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
AMB - 3175322 , .	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	11/02/2018	03:06:25
CALL ANSWERED	11/02/2018	03:06:25
INCIDENT CREATED	11/02/2018	03:06:25
ADDRESS VALIDATED	11/02/2018	03:06:41
INITIAL INPUT COMPLETE	11/02/2018	03:08:20
TRANSFER SENT	11/02/2018	03:08:29
TRANSFER ACCEPTED	11/02/2018	03:08:52
RESOURCE DISPATCHED	11/02/2018	03:21:18
ARRIVED AT SCENE	11/02/2018	03:32:38
UNITS CLEARED	11/02/2018	04:37:47
INCIDENT DISPOSED	11/02/2018	04:37:50

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
11/02/2018	03:08:29	405451	CONSOLE18	XFER1STDONE
	/NEWPORT			
11/02/2018	03:08:29	405451	CONSOLE18	XFERINIT
	1/NEWPORT			
11/02/2018	04:37:47	405287	CONSOLE1	Disposition Code 1
	/C1			
11/02/2018	04:37:47	405287	CONSOLE1	Disposition Code 2
	/C10			

11/02/2018	04:37:50	405287	CONSOLE1	status16_time
	/043750			
11/02/2018	04:37:50	405287	CONSOLE1	status16_date
	/20180211			
11/02/2018	04:37:50	405287	CONSOLE1	last_historical_comment
	01/			
11/02/2018	04:37:50	405287	CONSOLE1	last_disposal_comment
	01/			
11/02/2018	04:37:50	405287	CONSOLE1	Call Status
	14/16			

**Resource Activity**

NC54	11/02/2018	03:21:17	1179	1594	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	03:21:18	1179	1594	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1594 ORPHAN( #1042755) VIOLENCE; GWP-20180211-00				
NC54	11/02/2018	03:21:18	1179	1594	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1179 ALLAM( #1042756) VIOLENCE; GWP-20180211-009				
NC54	11/02/2018	03:22:20	1179	1594	05 - EN ROUTE IN-VICINITY
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	03:32:38	1179	1594	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	03:47:05	1179	1594	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:09:54	1179	1594	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:10:08	1179	1594	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:25:03	1179	1594	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:25:31	1179	1594	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:26:08	1179	1594	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:37:47	1179	1594	02 - AVAILABLE

**ISR Relations**

CALL CARD - REL.	GWP-20180211-0096 ASSOCIATED BY OPERATOR 405041
NICHE OCC NUMBER - ISR RELATION	OCN 1800051733 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800051733]

**INC Comments (From Date From T**

BOTTLE HAS BEEN HIT ON THE HEAD WITH A	11/02/2018	03:07:28	CONSOLE18	405451
THE CALLER	11/02/2018	03:07:40	CONSOLE18	405451
AMB HAS NO ONE TO SEND - 6TH IN QUEUE	11/02/2018	03:08:15	CONSOLE18	405451
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET ALREADY COMPLETED	11/02/2018	03:08:27	CONSOLE18	405451
Transfer To NEWPORT From Terminal CONSOLE18 Control	11/02/2018	03:08:29	CONSOLE18	405451
Transfer Accepted At Terminal CONSOLE1 For Control	11/02/2018	03:08:52	CONSOLE1	405287
OFFICERS COMMITTED	11/02/2018	03:12:50	CONSOLE2	405041

UNABLE TO RAISE NC05 TO LET THEM KNOW	11/02/2018	03:13:03	CONSOLE2	405041
Warning: Unlikely to hit Arrival time Target	11/02/2018	03:14:25	APPSRV	APPSRV
Cross Referenced To Incident GWP-20180211-0096 SIMILAR MO	11/02/2018	03:15:28	CONSOLE2	405041
NC05 AWARE- UNITS COMMITTED WITH FIGHT ON THE TOWN	11/02/2018	03:15:44	CONSOLE2	405041
NC05-	11/02/2018	03:17:05	CONSOLE2	405041
NC05- WILL ATTEND SHORTLY	11/02/2018	03:18:24	CONSOLE2	405041
REQUEST TO SEND INCIDENT TO NICHE	11/02/2018	03:18:33	CONSOLE2	405041
OCN 1800051733 RECEIVED FROM NICHE	11/02/2018	03:21:00	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800051733	11/02/2018	03:21:00	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800051733 RECEIVED FOR INCIDENT GWP-20180211-0092	11/02/2018	03:21:00	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800051733 TO OIC	11/02/2018	03:21:00	INT3	NICSRV
NC54 DISPATCHED BY DRAG/DROP	11/02/2018	03:21:18	CONSOLE2	405041
NC54 05 - EN ROUTE IN-VICINITY	11/02/2018	03:22:20	ARLSERVER	ARLSRV
Failure to hit Arrival time Target	11/02/2018	03:24:28	APPSRV	APPSRV
NC54 06 - AT SCENE	11/02/2018	03:32:38	CONSOLE2	405041
NC54- BELIEVE THE SGT IS WITH THIS MALE NOW	11/02/2018	03:32:51	CONSOLE2	405041
NC54 06 - AT SCENE DEPARTING	11/02/2018	03:47:05	ARLSERVER	ARLSRV
NC54 06 - AT SCENE	11/02/2018	04:09:54	ARLSERVER	ARLSRV
NC54 06 - AT SCENE DEPARTING	11/02/2018	04:10:08	ARLSERVER	ARLSRV
NC54 06 - AT SCENE	11/02/2018	04:25:03	ARLSERVER	ARLSRV
NC54 06 - AT SCENE DEPARTING	11/02/2018	04:25:31	ARLSERVER	ARLSRV
NC54 06 - AT SCENE	11/02/2018	04:26:08	ARLSERVER	ARLSRV
1423 - LOG CAN BE CLOSED	11/02/2018	04:37:23	CONSOLE1	405287
NC54 02 - AVAILABLE	11/02/2018	04:37:47	CONSOLE1	405287
Disposition code: ,C1',C10'	11/02/2018	04:37:50	CONSOLE1	405287
# Arrests # Cautions Inf. contact	11/02/2018	04:37:50	CONSOLE1	405287
Handling Officer 1179	11/02/2018	04:37:50	CONSOLE1	405287
Qualifiers,ALCOHOL,ALL CRIME,NEIGHBOURHOOD POL	11/02/2018	04:37:50	CONSOLE1	405287
GWP-20180211-0092 HAS BEEN DISPOSED	11/02/2018	04:37:50	CONSOLE1	405287

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## Occurrence details

Gwent Police

Printed: 15/05/2018 08:51 by GWP257

Occurrence: **1800051733****Occurrence details:**

**Report no.:** 1800051733  
**Occurrence Type:** PS10 Concern for Safety  
**Occurrence time:** 11/02/2018 03:08 -  
**Reported time:** 11/02/2018 03:08  
**Occurrence address:** 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
**Clearance status:** Allocated and finalised  
**Concluded:** Yes  
**Concluded date:** 21/02/2018  
**Summary:** MAKE HIT ON HEAD  
**Remarks:**

**Reports:****Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	11/02/2018 03:19	11/02/2018 03:19	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
	11/02/2018 04:39	11/02/2018 04:39	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
	11/02/2018 04:41	11/02/2018 04:41	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
Crime Registry	11/02/2018 13:28		#GWP15 CROWE, K.	No	
					CR02 - Crime Registry
Log entry:	<u>CR2 Crime Registry</u>				
	(for use only by Crime Registry).				
	No updates on log or OEL to establish if any offences have occurred. OIC to crime if required.				
Victim contact	21/02/2018 00:17		#GWP1423 SMITH, J.	No	T1800402536 Occurrence update Closed
Log entry:	No persons located had been hit on the head.				

Official

Printed by: GWP257 Date: 15/05/2018 08:51 Computer: SWPXA-13XEN12N5 Page 1 of 1



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180211-0092 (\* CLOSED INCIDENT \*)**

11/02/2018 03:06:25	C-VIOLENCE, VIOLENCE	GWP-20180211-0092 / GWP	999	GWENT
Grade:(1) EMERGENCY	MAKE HIT ON HEAD	NC	Officer Dealing:1179	
Operator:405451	Dispatcher:405041	NC81 (330968,188280)	Creator Wkstr:CONSOLE18	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, , NEWPORT, NP20 4AB	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
AMB - :	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Date / Time Information</b>		
CALL RECEIVED	11/02/2018	03:06:25
CALL ANSWERED	11/02/2018	03:06:25
INCIDENT CREATED	11/02/2018	03:06:25
ADDRESS VALIDATED	11/02/2018	03:06:41
INITIAL INPUT COMPLETE	11/02/2018	03:08:20
TRANSFER SENT	11/02/2018	03:08:29
TRANSFER ACCEPTED	11/02/2018	03:08:52
RESOURCE DISPATCHED	11/02/2018	03:21:18
ARRIVED AT SCENE	11/02/2018	03:32:38
UNITS CLEARED	11/02/2018	04:37:47
INCIDENT DISPOSED	11/02/2018	04:37:50

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
11/02/2018	03:08:29	405451	CONSOLE18	XFER1STDONE
	/NEWPORT			
11/02/2018	03:08:29	405451	CONSOLE18	XFERINIT
	1/NEWPORT			
11/02/2018	04:37:47	405287	CONSOLE1	Disposition Code 1
	/C1			
11/02/2018	04:37:47	405287	CONSOLE1	Disposition Code 2
	/C10			

11/02/2018	04:37:50	405287	CONSOLE1	status16 time
	/043750			
11/02/2018	04:37:50	405287	CONSOLE1	status16 date
	/20180211			
11/02/2018	04:37:50	405287	CONSOLE1	last_historical_comment
	01/			
11/02/2018	04:37:50	405287	CONSOLE1	last_disposal_comment
	01/			
11/02/2018	04:37:50	405287	CONSOLE1	Call Status
	14/16			

**Resource Activity**

NC54	11/02/2018	03:21:17	1179	1594	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	03:21:18	1179	1594	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1594 ORPHAN (#1042755) VIOLENCE: GWP-20180211-00				
NC54	11/02/2018	03:21:18	1179	1594	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1179 ALLAM (#1042756) VIOLENCE; GWP-20180211-009				
NC54	11/02/2018	03:22:20	1179	1594	05 - EN ROUTE IN-VICINITY
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	03:32:38	1179	1594	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	03:47:05	1179	1594	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:09:54	1179	1594	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:10:08	1179	1594	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:25:03	1179	1594	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:25:31	1179	1594	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:26:08	1179	1594	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC54	11/02/2018	04:37:47	1179	1594	02 - AVAILABLE

**ISR Relations**

CALL CARD - REL.	GWP-20180211-0096 ASSOCIATED BY OPERATOR 405041
NICHE OCC NUMBER - ISR RELATION	OCN 1800051733 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800051733]

**INC Comments (From Data From T**

BOTTLE - HAS BEEN HIT ON THE HEAD WITH A	11/02/2018	03:07:28	CONSOLE18	405451
THE CALLER	11/02/2018	03:07:40	CONSOLE18	405451
AMB HAS NO ONE TO SEND - 6TH IN QUEUE	11/02/2018	03:08:15	CONSOLE18	405451
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET ALREADY COMPLETED	11/02/2018	03:08:27	CONSOLE18	405451
Transfer To NEWPORT From Terminal CONSOLE18 Control	11/02/2018	03:08:29	CONSOLE18	405451
Transfer Accepted At Terminal CONSOLE1 For Control	11/02/2018	03:08:52	CONSOLE1	405287
OFFICERS COMMITTED	11/02/2018	03:12:50	CONSOLE2	405041



UNABLE TO RAISE NC05 TO LET THEM KNOW	11/02/2018	03:13:03	CONSOLE2	405041
Warning: Unlikely to hit Arrival time Target	11/02/2018	03:14:25	APPSRV	APPSRV
Cross Referenced To Incident GWP-20180211-0096 SIMILAR MO	11/02/2018	03:15:28	CONSOLE2	405041
NC05 AWARE- UNITS COMMITTED WITH FIGHT ON THE TOWN	11/02/2018	03:15:44	CONSOLE2	405041
NC05-	11/02/2018	03:18:05	CONSOLE2	405041
NC05- WILL ATTEND SHORTLY	11/02/2018	03:18:24	CONSOLE2	405041
REQUEST TO SEND INCIDENT TO NICHE	11/02/2018	03:18:33	CONSOLE2	405041
OCN 1800051733 RECEIVED FROM NICHE	11/02/2018	03:21:00	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800051733	11/02/2018	03:21:00	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800051733 RECEIVED FOR INCIDENT GWP-20180211-0092	11/02/2018	03:21:00	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800051733 TO OIC	11/02/2018	03:21:00	INT3	NICSRV
NC54 DISPATCHED BY DRAG/DROP	11/02/2018	03:21:18	CONSOLE2	405041
NC54 05 - EN ROUTE IN-VICINITY	11/02/2018	03:22:20	ARLSERVER	ARLSRV
Failure to hit Arrival time Target	11/02/2018	03:24:28	APPSRV	APPSRV
NC54 06 - AT SCENE	11/02/2018	03:32:38	CONSOLE2	405041
NC54- BELIEVE THE SGT IS WITH THIS MALE NOW	11/02/2018	03:32:51	CONSOLE2	405041
NC54 06 - AT SCENE DEPARTING	11/02/2018	03:47:05	ARLSERVER	ARLSRV
NC54 06 - AT SCENE	11/02/2018	04:09:54	ARLSERVER	ARLSRV
NC54 06 - AT SCENE DEPARTING	11/02/2018	04:10:08	ARLSERVER	ARLSRV
NC54 06 - AT SCENE	11/02/2018	04:25:03	ARLSERVER	ARLSRV
NC54 06 - AT SCENE DEPARTING	11/02/2018	04:25:31	ARLSERVER	ARLSRV
NC54 06 - AT SCENE	11/02/2018	04:26:08	ARLSERVER	ARLSRV
1423 - LOG CAN BE CLOSED	11/02/2018	04:37:23	CONSOLE1	405287
NC54 02 - AVAILABLE	11/02/2018	04:37:47	CONSOLE1	405287
Disposition code: 'C1','C10'	11/02/2018	04:37:50	CONSOLE1	405287
# Arrests # Cautions Inf. contact	11/02/2018	04:37:50	CONSOLE1	405287
Handling Officer 1179	11/02/2018	04:37:50	CONSOLE1	405287
Qualifiers,ALCOHOL,ALL CRIME,NEIGHBOURHOOD POL	11/02/2018	04:37:50	CONSOLE1	405287
GWP-20180211-0092 HAS BEEN DISPOSED	11/02/2018	04:37:50	CONSOLE1	405287

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GWENT POLICE

**GWP-20180211-0096 (\* CLOSED INCIDENT \*)**

ISR Report:

11/02/2018 03:13:13	C-VIOLENCE, VIOLENCE	GWP-20180211-0096 / GWP	999	GWENT
Grade:(1) EMERGENCY	I WAS ASSAULTED	NC	Officer Dealing:405287	
Operator:405287	Dispatcher:	NC81 (330968,188280)	Creator Wkstrn:CONSOLE1	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
PERSONAL
PERSONAL

<b>Complainant Information</b>
--------------------------------

CLI: (	
VICTIM [?] Media Consent [?] Not Used [?] Victim Services? [?] Vulnerable [?] Repeat	
Date of Birth: #	Sex: M
Notes:	

Date / Time Information		
CALL RECEIVED	11/02/2018	03:03:05
CALL ANSWERED	11/02/2018	03:03:40
INCIDENT CREATED	11/02/2018	03:13:13
ADDRESS VALIDATED	11/02/2018	03:15:10
INITIAL INPUT COMPLETE	11/02/2018	03:17:09
INCIDENT DISPOSED	11/02/2018	03:33:02

Qualifiers	
DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	ANTI SOCIAL BEHAVIOUR

CAD Log				
11/02/2018	03:32:26	405287	CONSOLE1	Mod.Time
031709/033226				
11/02/2018	03:32:26	405287	CONSOLE1	Modified by
12321/12601				
11/02/2018	03:32:26	405287	CONSOLE1	Modified at Workstation
CONSOLE2/CONSOLE1				
11/02/2018	03:32:48	405287	CONSOLE1	Disposition Code 1
/A20				
11/02/2018	03:32:48	405287	CONSOLE1	Disposition Code 2
/A200				
11/02/2018	03:32:59	405287	CONSOLE1	non_crime_theme
C/A				
11/02/2018	03:33:02	405287	CONSOLE1	status16_time
/033302				
11/02/2018	03:33:02	405287	CONSOLE1	status16_date
/20180211				
11/02/2018	03:33:02	405287	CONSOLE1	last_disposal_comment
01/				
11/02/2018	03:33:02	405287	CONSOLE1	last_historical_comment
01/				
11/02/2018	03:33:02	405287	CONSOLE1	Call Status
03/16				

ISR Relations	
CALL CARD - REL.	GWP-20180211-0092 ASSOCIATED BY OPERATOR 405041
NICHE OCC NUMBER - ISR RELATION	OCN 1800051734 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800051734]
MOBILE PHONE - ISR RELATION	330943,188307,100,100,68,0

INC Comments (From Date From T			
: 330943,188307,100,100,68,0,OSGB36, *MOB* 02,99,20180211030122,0,DATA AVAILABLE826 20180211 030341	11/02/2018	03:13:13	CONSOLE1 405287

Cross Referenced By Incident GWP-20180211-0092 SIMILAR MO	11/02/2018	03:15:28	CONSOLE2	405041
MALE STATING HE WAS ASSAULTED.	11/02/2018	03:16:06	CONSOLE1	405287
VERY DIFFICULT TO GET ANSWERS - HE SAYS HE HAS LOST BOTH HIS HEARING AIDS	11/02/2018	03:16:20	CONSOLE1	405287
DOES NOT KNOW WHO ASSAULTED HIM OR WHERE THIS PERSON HAS GONE.	11/02/2018	03:16:36	CONSOLE1	405287
WILL WAIT OUTSIDE THE COURTYARD	11/02/2018	03:16:42	CONSOLE1	405287
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: CALLER DISCONNECTED	11/02/2018	03:17:47	CONSOLE2	405041
NC05 WILL ATTEND SHORTLY	11/02/2018	03:18:08	CONSOLE2	405041
REQUEST TO SEND INCIDENT TO NICHE	11/02/2018	03:19:04	CONSOLE2	405041
OCN 1800051734 RECEIVED FROM NICHE	11/02/2018	03:21:00	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800051734	11/02/2018	03:21:00	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800051734 RECEIVED FOR INCIDENT GWP-20180211-0096	11/02/2018	03:21:01	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800051734 TO OIC	11/02/2018	03:21:01	INT3	NICSRV
NC54 WILL DEAL	11/02/2018	03:21:51	CONSOLE2	405041
Warning: Unlikely to hit Arrival time Target	11/02/2018	03:23:28	APPSRV	APPSRV
1179- THIS MALE HAS NO INJURIES	11/02/2018	03:31:03	CONSOLE2	405041
1179 - CALLER WAS EJECTED BY THE BOUNCERS AFTER AN ALTERCATION WITH ANOTHER MALE.	11/02/2018	03:31:30	CONSOLE1	405287
HIS HEARING AIDS WERE LOST IN THE PROCESS.	11/02/2018	03:31:43	CONSOLE1	405287
MALE HAS BEEN GIVEN THE LOG NUMBER	11/02/2018	03:31:53	CONSOLE1	405287
LOG CAN BE CLOSED PENDING FURTHER CONTACT FROM THE MALE.	11/02/2018	03:32:04	CONSOLE1	405287
NOT A CRIME -ADDITIONAL INFO.:NO OFFENCES - NOT AN ASSAULT	11/02/2018	03:32:59	CONSOLE1	405287
Disposition code: 'A20','A200'	11/02/2018	03:33:02	CONSOLE1	405287
# Arrests # Cautions Inf. contact	11/02/2018	03:33:02	CONSOLE1	405287
Handling Officer 405287	11/02/2018	03:33:02	CONSOLE1	405287
Qualifiers.ALCOHOL.NEIGHBOURHOOD POL	11/02/2018	03:33:02	CONSOLE1	405287
GWP-20180211-0096 HAS BEEN DISPOSED	11/02/2018	03:33:02	CONSOLE1	405287
INCIDENT PRINTED IN WEBSTORM BY:	14/05/2018	14:25:20	WEBSTM	255020

GWENT POLICE INFORMATION SECURITY NOTICE  
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## Occurrence details

Gwent Police

Printed: 15/05/2018 08:52 by GWP257

Occurrence: 1800051696

**Occurrence details:**

Report no.: 1800051696  
 Occurrence Type: CR43 Damage  
 Occurrence time: 11/02/2018 01:48 -  
 Reported time: 11/02/2018 01:48  
 Occurrence address: GREYHOUND TAVERN, 49 HIGH STREET, NEWPORT, NEWPORT UK NP20 1GA (GREYHOUND TAVERN) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Under investigation  
 Concluded: No  
 Concluded date:  
 Summary: MALE PUNCHED WINDOW  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	11/02/2018 02:37	11/02/2018 02:37	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	11/02/2018 02:53	11/02/2018 02:53	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	11/02/2018 02:57	11/02/2018 02:57	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	11/02/2018 03:24		#GWP1726 WILLIAMS, A.	No	
Log entry:	<p>On 11/02/2018 I was on duty in full uniform double crewed with PC 1483 PROSSER. At around 01:45 hours on this same day my attention was drawn to The Courtyard Newport where a male I now know to be [REDACTED] was being ejected. [REDACTED] was being thrown out of the club by security and he was being held by his throat. [REDACTED] was behaving aggressively and was holding his throat and spitting blood shouting "WHAT THE FUCK HAVE I DONE WRONG". [REDACTED] became more and more irate and then he turned to The Greyhound Pub next door to The Courtyard. [REDACTED] again shouted "WHAT THE FUCK HAVE I DONE" as he did this he swung using his right arm towards the front window of The Greyhound Pub making contact causing it to smash.</p> <p>As a result of [REDACTED]'s escalating and aggressive behaviour PC 1483 along with officers restrained [REDACTED] on the floor. [REDACTED] immediately calmed down. PC 1483 and I then began to administer first aid to [REDACTED].</p> <p>[REDACTED] was conveyed to the RGH and was booked in to receive medical treatment.</p> <p>Due to [REDACTED] injuries I did not arrest him and instead will deal with him by a voluntarily interview ASAP.</p>				
Victim contact	11/02/2018 03:26		#GWP1726 WILLIAMS, A.	No	

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.  
 Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**

Official

Any questions, please seek guidance from your Sergeant/local Inspector.

**Indicate your role**

Frontline Officers

**CAD Log Check**

Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?

Yes

**Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)**

Have you checked previous VRA system/NICHE RMFs?

Yes

**Neighbourhood Team Contact**

Is contact required from Neighbourhood team?

No, if Yes, [CLICK HERE](#) to generate the task.

**Additional Questions (to be ASKED TO VICTIM/CALLER)**

Log entry:

How severe have the incident(s) or crime(s) become?

N/A

How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?

[Click here to enter reply](#)

Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?

[Click here to enter reply](#)

Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?

[Click here to enter reply](#)

Are you/the victim disabled?

The caller/victim are NOT disabled

Have you been the victim of another crime/incident linked to this crime?

No  
[Click here to enter details](#)

**Hate Incident/Crime**

[Click here for guidance regarding Hate Crime](#)

Is this a Hate Incident?

NO - This is NOT a Hate Incident

Hate Incident type:

[Specify Hate Incident type here](#)

**Summary and assessment of risk (within NDM)**

[Click here to view the Risk Assessment Matrix and National Decision Model](#)

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as [Low/Medium/High] risk.

**Enhanced Services Assessment (for victims of crime ONLY)**

<b>I have assessed the victim as eligible for:</b>	<b>STANDARD SERVICES (updates within 5 days)</b>
<p>The below factors identify those victims in need of an enhanced service:</p> <p><u>Victims of the most serious crime:</u>                  Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.</p> <p><u>Persistently targeted victims:</u>                  Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.</p> <p><u>Vulnerable or intimidated victims:</u>                  Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:</p> <ul style="list-style-type: none"> <li>- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.</li> <li>- have fear or distress about testifying in court</li> <li>- behaviour towards victim by accused/family members/associates/other witnesses</li> <li>- victims of a sexual offence or human trafficking</li> <li>- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.</li> </ul>	

Victim contact 11/02/2018 03:29 #GWP1726 WILLIAMS, A. No  
 VG1 - [C]ontract

[C]ontract

I have reviewed the guidelines for minimum standards of investigation (available here): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. Yes

The victim personal statement has been explained to the victim. No

Log entry: A victim personal statement has been completed by/on behalf of the victim. No

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? Yes - Possibly if offender is willing to pay for the damage to the window

The OIC has changed to ( enter details here: of police officer / staff who is OIC ), and the victim has been updated.

I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency [Click here to add VCM](#)

Investigator action 11/02/2018 06:10 #GWP1726 WILLIAMS, A. No

Log entry: I will make contact with The Greyhound on my next set of day shifts to ascertain where they want to go with the incident with regards to payment/prosecution.

Crime Registry 11/02/2018 13:06 #GWP15 CROWE, K. No  
 CR02 - Crime Registry

CR2 Crime Registry

(for use only by Crime Registry).

PLEASE NOTE I AM NOT THE OIC

ALL crime must be recorded on the same day the report is received or in any case within 24 hours.

Official

Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRS. No investigation or victim contact has been conducted by myself.  
**CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS).**  
**PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.**

Log entry:

The offence has been classified based on the information available at the time of recording.  
 OIC to note they have responsibility for updating the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller.  
**PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE UPDATED WITHIN 24 HOURS**

Investigator action 15/02/2018 15:29 #GWP1726 WILLIAMS, A. No

Log entry: Spoken to (owner of The Grayhound) he is willing for the offender to pay for the cost of the window in quarterly instalments. I have attempted to make contact with the offender however the phone line is currently unavailable. I will visit the address tomorrow.

Supervisor review 20/02/2018 03:21 #GWP1437 WAITE, D. No

SR07 - Further Actions Required

Further Actions Required

Log entry: I have reviewed the occurrence and have identified that there are further actions required. I will document these requirements on the Supervisors Action Plan.

PC 1726 has tried contacting with no joy. Due to working an evening shift, annual leave and two night shifts it has not been feasible to contact him the rest of this set. to be located and spoken to on the next set of shifts.

Investigator action 26/02/2018 14:31 #GWP1726 WILLIAMS, A. No

Log entry: Number I had for home address ASAP. - this is stating that the number is currently not in service. Going to try and locate at the

Investigator action 26/02/2018 15:26 #GWP405815 GRIFFITHS, A. No

Log entry: Looking to speak with 1726.

Investigator action 26/02/2018 15:44 Explained I will ask to make contact, his number is #GWP1726 WILLIAMS, A. No T1800555210 FYI Closed

Log entry: I have rang and left my Samsung number with him to make contact with me ASAP

Investigator action 28/02/2018 21:16 #GWP1726 WILLIAMS, A. No

Log entry: I have attended home address, no answer, I have left a note with my samsung work number on asking him to make contact with me

Victim contact 13/03/2018 04:43 #GWP1437 WAITE, D. No

VG3 - [R]eports of Investigation Status

Log entry: [R]eports of Investigation Status

PC 1726 contacted the victim via their preferred means and within agreed timescales. They were informed that - Once the offender has been dealt with they will be updated.

Supervisor review 13/03/2018 04:46 #GWP1437 WAITE, D. No

SR07 - Further Actions Required

Further Actions Required

Log entry: I have reviewed the occurrence and have identified that there are further actions required. I will document these requirements on the Supervisors Action Plan.

Further enquiries to be made to contact

Victim to be spoken to and updated.

Actions to be progressed next set of shifts.

Supervisor review 02/04/2018 07:01 #GWP1437 WAITE, D. No

SR07 - Further Actions Required

Further Actions Required



I have reviewed the occurrence and have identified that there are further actions required. I will document these requirements on the Supervisors Action Plan.

Log entry: PC 1726 has been off sick this set and due to call volume over the bank holiday evening/night shifts has been unable to progress.

To progress as per my last update when back in on days.  
Victim contact 07/04/2018 07:55 #GWP1726 WILLIAMS, A. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - The male is either going to be dealt with by means of a postal charge as the offence was police witnessed or to be circulated as wanted due to the fact that he has had no engagement with myself since the incident despite numerous attempts.

Log entry: I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details].  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Investigator action 21/04/2018 18:39 #GWP1726 WILLIAMS, A. No

Log entry: Arrest attempts by officers so far negative.

Supervisor review 07/05/2018 12:38 #GWP1437 WAITE, D. No

SR07 - Further Actions Required

Further Actions Required

Log entry: I have reviewed the occurrence and have identified that there are further actions required. I will document these requirements on the Supervisors Action Plan.

Victim contact 08/05/2018 16:23 #GWP1726 WILLIAMS, A. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have spoken to [redacted] and informed him that I apologise for the length of time the investigation is taking however I have been making attempts at contacting [redacted]

Log entry: I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details].  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

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ISR Report

GWENT POLICE

ISR Report:

**GWP-20180211-0057 (\* CLOSED INCIDENT \*)**

11/02/2018 01:48:06	D-POLGEN, POLICE GENERATED RES ACTIVITY	GWP-20180211- 0057 / GWP	RADIO	GWENT
Grade:(1) EMERGENCY	MALE PUNCHED WINDOW	NC	Officer Dealing:1726	
Operator:405704	Dispatcher:405704	NC81 (330994,188278)	Creator Wkstrn:CONSOLE3	

<b>Address Information</b>	
GREYHOUND TAVERN, GREYHOUND TAVERN	
49 HIGH ST, , NEWPORT, NP20 1GA	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
1 UNKNOWN	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
POLICE GENERATED RES ACTIVITY
POLICE GENERATED RES ACTIVITY

<b>Date / Time Information</b>		
CALL RECEIVED	11/02/2018	01:48:06
CALL ANSWERED	11/02/2018	01:48:06
INCIDENT CREATED	11/02/2018	01:48:06
ADDRESS VALIDATED	11/02/2018	01:48:06
INITIAL INPUT COMPLETE	11/02/2018	01:48:06
RESOURCE DISPATCHED	11/02/2018	01:48:06
ARRIVED AT SCENE	11/02/2018	01:48:07
UNITS CLEARED	11/02/2018	02:51:21
INCIDENT DISPOSED	11/02/2018	02:51:41

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	ADMIN AND INFO

<b>CAD Log</b>				
11/02/2018	01:48:06	405704	CONSOLE3	loc_id
	0/686810			
11/02/2018	01:48:07	405704	CONSOLE3	Mod.Time
	014806/014807			
11/02/2018	01:48:32	405704	CONSOLE3	Mod.Time
	014807/014832			
11/02/2018	01:48:32	405704	CONSOLE3	work_fld5
	100101046421/10002149810			
11/02/2018	01:48:32	405704	CONSOLE3	House No.
	11/49			
11/02/2018	01:48:32	405704	CONSOLE3	Latitude
	188226/188278			

11/02/2018	01:48:32	405704	CONSOLE3	Longitude	
	330955/330994				
11/02/2018	01:48:32	405704	CONSOLE3	loc_id	
	686810/787730				
11/02/2018	01:48:32	405704	CONSOLE3	loc_id	
	686810/787730				
11/02/2018	01:48:32	405704	CONSOLE3	loc_name	
	BREEZE/GREYHOUND TAVERN				
11/02/2018	01:48:32	405704	CONSOLE3	corporate_name	
	BREEZE NIGHTCLUB/GREYHOUND TAVERN				
11/02/2018	01:48:32	405704	CONSOLE3	Street Name 1	
	CAMBRIAN/HIGH				
11/02/2018	01:48:32	405704	CONSOLE3	Post Code	
	NP20 4AD/NP20 1GA				
11/02/2018	01:48:32	405704	CONSOLE3	description	
	POLICE GENERATED RES ACTIVITY/MALE PUNCHED WINDOW				
11/02/2018	01:48:32	405704	CONSOLE3	Street Type 1	
	RD/ST				
11/02/2018	01:48:32	405704	CONSOLE3	Location Type	
	U/C				
11/02/2018	02:51:40	405704	CONSOLE3	Disposition Code 1	
	/D7				
11/02/2018	02:51:40	405704	CONSOLE3	Disposition Code 2	
	/D70				
11/02/2018	02:51:41	405704	CONSOLE3	status16_time	
	/025141				
11/02/2018	02:51:41	405704	CONSOLE3	status16_date	
	/20180211				
11/02/2018	02:51:41	405704	CONSOLE3	last_disposal_comment	
	01/				
11/02/2018	02:51:41	405704	CONSOLE3	last_historical_comment	
	01/				
11/02/2018	02:51:41	405704	CONSOLE3	Call Status	
	14/16				
<b>Resource Activity</b>					
NE30	11/02/2018	01:48:06	1689	1730	02 - AVAILABLE
	DISPATCHED FROM SIA CONSOLE3 GWP-20180211-0057				
NE30	11/02/2018	01:48:06	1689	1730	05 - EN ROUTE TO INCIDENT
	BREEZE NIGHTCLUB, BREEZE, 11 CAMBRIAN RD, , NEWPORT				
NE30	11/02/2018	01:48:07	1689	1730	06 - AT SCENE
	BREEZE NIGHTCLUB, BREEZE, 11 CAMBRIAN RD, , NEWPORT				
NE30	11/02/2018	01:48:07	1689	1730	06 - AT SCENE
	MESSAGE SENT 1689 SHEPHERD (#1042599) POLICE GENERATED RES AC				
NE30	11/02/2018	01:48:07	1689	1730	06 - AT SCENE
	MESSAGE SENT 1730 CHESHIRE (#1042600) POLICE GENERATED RES AC				
NE30	11/02/2018	01:48:07	1689	1730	06 - AT SCENE
	BREEZE, 11 CAMBRIAN RD, , NEWPORT				
NE30	11/02/2018	01:52:24	1689	1730	02 - AVAILABLE
	RESOURCE HAS BEEN REMOVED GWP-20180211-0057				
NC52	11/02/2018	01:56:43	1726	1463	05 - EN ROUTE TO INCIDENT

	GREYHOUND TAVERN, GREYHOUND TAVERN, 49 HIGH ST, , NEWPORT				
NC52	11/02/2018	01:56:45	1726	1463	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1726 WILLIAMS (#1042625) POLICE GENERATED RES AC				
NC52	11/02/2018	01:56:45	1726	1463	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1463 PROSSER (#1042626) POLICE GENERATED RES ACT				
NE51	11/02/2018	01:57:21	1502	580	05 - EN ROUTE TO INCIDENT
	GREYHOUND TAVERN, GREYHOUND TAVERN, 49 HIGH ST, , NEWPORT				
NE51	11/02/2018	01:57:22	1502	580	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1502 TYLER (#1042628) POLICE GENERATED RES ACTIV				
NE51	11/02/2018	01:57:22	1502	580	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 580 DAVIES (#1042629) POLICE GENERATED RES ACTIV				
NE51	11/02/2018	01:57:27	1502	580	05 - EN ROUTE IN-VICINITY
	GREYHOUND TAVERN, GREYHOUND TAVERN, 49 HIGH ST, , NEWPORT				
NC52	11/02/2018	02:04:38	1726	1463	05 - EN ROUTE IN-VICINITY
	GREYHOUND TAVERN, GREYHOUND TAVERN, 49 HIGH ST, , NEWPORT				
NE51	11/02/2018	02:05:50	1502	580	05 - EN ROUTE TO INCIDENT
	GREYHOUND TAVERN, GREYHOUND TAVERN, 49 HIGH ST, , NEWPORT				
NC52	11/02/2018	02:07:06	1726	1463	05 - EN ROUTE TO INCIDENT
	GREYHOUND TAVERN, GREYHOUND TAVERN, 49 HIGH ST, , NEWPORT				
NE51	11/02/2018	02:33:31	1502	580	06 - AT SCENE
	GREYHOUND TAVERN, GREYHOUND TAVERN, 49 HIGH ST, , NEWPORT				
NE51	11/02/2018	02:33:34	1502	580	06 - AT SCENE DEPARTING
	GREYHOUND TAVERN, GREYHOUND TAVERN, 49 HIGH ST, , NEWPORT				
NC52	11/02/2018	02:39:03	1726	1463	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1726 WILLIAMS (#1042687) NICHE OCCURRENCE NUMBER				
NC32	11/02/2018	02:39:44	1706		02 - AVAILABLE
	MESSAGE SENT 1706 PARKER (#1042690) GREYHOUND LOG 1800051696				
NC52	11/02/2018	02:51:20	1726	1463	06 - AT SCENE
	GREYHOUND TAVERN, GREYHOUND TAVERN, 49 HIGH ST, , NEWPORT				
NC52	11/02/2018	02:51:21	1726	1463	02 - AVAILABLE
NE51	11/02/2018	02:51:21	1502	580	02 - AVAILABLE

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1800051696 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800051696]

**INC Comments ( From Date From T**

NE30 DISPATCHED FROM SIA	11/02/2018	01:48:07	CONSOLE3	405704
NE30 06 - AT SCENE	11/02/2018	01:48:07	CONSOLE3	405704
MALE PUNCHED WINDOW	11/02/2018	01:48:11	CONSOLE3	405704
CUTS TO ARM, BLEEDING QUITE BADLY, IN A BAD WAY	11/02/2018	01:48:47	CONSOLE3	405704
TRIED TO RAISE PM01 WITH A NEGATIVE	11/02/2018	01:50:52	CONSOLE3	405704
NE30 ALLOCATED CSGN - DIVERT ?	11/02/2018	01:52:24	CONSOLE3	405704
AMB - 3175237	11/02/2018	01:52:49	CONSOLE1	405287
NC52 DISPATCHED BY DRAG/DROP	11/02/2018	01:56:44	CONSOLE3	405704
NE51 DISPATCHED BY DRAG/DROP	11/02/2018	01:57:21	CONSOLE3	405704
NE51 05 - EN ROUTE IN-VICINITY	11/02/2018	01:57:26	ARLSERVER	ARLSRV
1502 - WILL CONVEY IN VAN TO RGH	11/02/2018	02:03:02	CONSOLE3	405704
NC52 05 - EN ROUTE IN-VICINITY	11/02/2018	02:04:37	ARLSERVER	ARLSRV

NE51 05 - EN ROUTE TO INCIDENT	11/02/2018	02:05:50	ARLSERVER	ARLSRV
NC52 05 - EN ROUTE TO INCIDENT	11/02/2018	02:07:05	ARLSERVER	ARLSRV
AMB STOOD DOWN	11/02/2018	02:07:48	CONSOLE1	405287
NE51 06 - AT SCENE	11/02/2018	02:33:31	CONSOLE2	405041
NE51 06 - AT SCENE DEPARTING	11/02/2018	02:33:34	ARLSERVER	ARLSRV
REQUEST TO SEND INCIDENT TO NICHE	11/02/2018	02:36:09	CONSOLE2	405041
OCN 1800051696 RECEIVED FROM NICHE	11/02/2018	02:39:02	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800051696	11/02/2018	02:39:02	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800051696 RECEIVED FOR INCIDENT GWP-20180211-0057	11/02/2018	02:39:02	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800051696 TO OFFICER 1726 ABIGAIL WILLIAMS	11/02/2018	02:39:02	INT3	NICSRV
MESSAGE SENT TO : NC52(1726 WILLIAMS #1042687): NICHE OCCURRENCE NUMBER 1800051696 RECEIVED FOR INCIDENT GWP-20180211-0057	11/02/2018	02:39:03	AWSERVER	AWSRV
MESSAGE SENT TO : NC32(1706 PARKER #1042690): GREYHOUND LOG 1800051696	11/02/2018	02:39:43	CONSOLE2	405041
1726 - MALE IS RECEIVING TREATMENT AT THE RGH. LOG CAN BE CLOSED.	11/02/2018	02:51:18	CONSOLE3	405704
NC52 06 - AT SCENE	11/02/2018	02:51:20	CONSOLE3	405704
NC52 02 - AVAILABLE	11/02/2018	02:51:21	CONSOLE3	405704
NE51 02 - AVAILABLE	11/02/2018	02:51:21	CONSOLE3	405704
Disposition code: 'D7','D70'	11/02/2018	02:51:41	CONSOLE3	405704
# Arrests # Cautions Inf. contact	11/02/2018	02:51:41	CONSOLE3	405704
Handling Officer 1726	11/02/2018	02:51:41	CONSOLE3	405704
Qualifiers, NEIGHBOURHOOD POL	11/02/2018	02:51:41	CONSOLE3	405704
GWP-20180211-0057 HAS BEEN DISPOSED	11/02/2018	02:51:41	CONSOLE3	405704

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DATA PROTECTION ACT 1998 .

## Occurrence details

**Gwent Police**

*Printed:* 22/05/2018 09:10 by GWP257

*Occurrence:* **1800051510**

**Occurrence details:**

*Report no.:* 1800051510  
*Occurrence Type:* AN18 ASB - Nuisance  
*Occurrence time:* 10/02/2018 23:54 -  
*Reported time:* 10/02/2018 23:54  
*Occurrence address:* STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
  
*Clearance status:* Allocated and finalised  
*Concluded:* Yes  
*Concluded date:* 15/02/2018  
*Summary:* DRUNK AND DISORDERLY  
*Remarks:*

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	10/02/2018 23:57	10/02/2018 23:57	#CAD INTERFACE, C.	No	
<i>Log entry:</i>	Occurrence updated with information from Command and Control.				
	11/02/2018 00:09	11/02/2018 00:09	#CAD INTERFACE, C.	No	
<i>Log entry:</i>	Occurrence updated with information from Command and Control.				
	11/02/2018 00:13	11/02/2018 00:13	#CAD INTERFACE, C.	No	
<i>Log entry:</i>	Occurrence updated with information from Command and Control.				
<i>Victim contact:</i>	11/02/2018 17:57		#GWP1734 DALLIMORE, A.	No	

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for **every** log and has recently been changed to allow you to select where the risk assessment is not applicable.  
 Every victim of crime and **ASB** (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and **why** you have deemed that an RMF is not applicable.  
**All high risk must be personally referred to an Inspector**, all medium risk must be referred to a Sergeant.

*Log entry:*

Any questions, please seek guidance from your Sergeant/local Inspector.

**Indicate your role**

Frontline Officers - Other

**Frontline Officers - Other**

Specify reason for no risk assessment: Eliot was dealt with via a FPN. No crime as it is D&D. Due to the fact it was D&D there are no victims. A FPN was taken to custody and dealt with, so I was unable to scan it onto NICHE.

Official

Keiron was dealt with via a FPN. No crime as it is D&D. Due to the fact it was D&D there are no victims. A FPN was taken to custody and dealt with, so I was unable to scan it onto NICHE.

**Summary and assessment of risk (within NDM)**

This assessment has been deemed as Low Risk



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180210-0546 (\* CLOSED INCIDENT \*)**

10/02/2018 23:54:10	A-PERS, PERSONAL	GWP-20180210-0546 / GWP	RADIO	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	DRUNK AND DISORDERLY	NC	Officer Dealing:1284	
Operator:405041	Dispatcher:405041	NC81 (330989,188145)	Creator Wkstr:CONSOLE2	

<b>Address Information</b>	
CAMBRIAN RD	
CAMBRIAN RD, NEWPORT, NP20 4AL	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
1284, 1268	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
NUISANCE
NUISANCE

<b>Date / Time Information</b>		
CALL RECEIVED	10/02/2018	23:54:10
CALL ANSWERED	10/02/2018	23:54:10
INCIDENT CREATED	10/02/2018	23:54:10
ADDRESS VALIDATED	10/02/2018	23:54:20
INITIAL INPUT COMPLETE	10/02/2018	23:54:51
RESOURCE DISPATCHED	10/02/2018	23:55:44
ARRIVED AT SCENE	10/02/2018	23:55:46
UNITS CLEARED	11/02/2018	00:07:38
INCIDENT DISPOSED	11/02/2018	00:07:46

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	ANTI SOCIAL BEHAVIOUR

<b>CAD Log</b>				
11/02/2018	00:07:31	405287	CONSOLE1	Modified by
	12321/12601			
11/02/2018	00:07:31	405287	CONSOLE1	Date - Last Mod.
	20180210/20180211			
11/02/2018	00:07:31	405287	CONSOLE1	Mod.Time
	235451/000731			
11/02/2018	00:07:31	405287	CONSOLE1	Modified at Workstation
	CONSOLE2/CONSOLE1			
11/02/2018	00:07:45	405287	CONSOLE1	Disposition Code 1
	/A21			
11/02/2018	00:07:45	405287	CONSOLE1	Disposition Code 2

	/A210			
11/02/2018	00:07:46	405287	CONSOLE1	status16_time
	/000746			
11/02/2018	00:07:46	405287	CONSOLE1	status16_date
	/20180211			
11/02/2018	00:07:46	405287	CONSOLE1	last_disposal_comment
	01/			
11/02/2018	00:07:46	405287	CONSOLE1	last_historical_comment
	01/			
11/02/2018	00:07:46	405287	CONSOLE1	Call Status
	14/16			

**Resource Activity**

NC30	10/02/2018	23:55:44	1284	1734	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1734 DALLIMORE (#1042356) PERSONAL: GWP-20180210				
NC30	10/02/2018	23:55:44	1284	1734	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC30	10/02/2018	23:55:44	1284	1734	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1284 BUCHANAN (#1042357) PERSONAL: GWP-20180210-				
NC30	10/02/2018	23:55:46	1284	1734	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC30	10/02/2018	23:59:07	1284	1734	06 - AT SCENE
	MESSAGE SENT 1284 BUCHANAN (#1042363) NICHE OCCURRENCE NUMBER				
NC30	11/02/2018	00:00:29	1284	1734	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC30	11/02/2018	00:07:38	1284	1734	02 - AVAILABLE

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1800051510 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800051510]

**INC Comments ( From Date From T**

Alias CAMBRIAN ROAD used to find CAMBRIAN RD	10/02/2018	23:54:20	CONSOLE2	405041
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: CALLER DISCONNECTED	10/02/2018	23:55:09	CONSOLE2	405041
REQUEST TO SEND INCIDENT TO NICHE	10/02/2018	23:55:14	CONSOLE2	405041
ONE IN CUSTODY FOR DRUNK AND DISORDERLY	10/02/2018	23:55:31	CONSOLE2	405041
NC30 DISPATCHED BY DRAG/DROP	10/02/2018	23:55:44	CONSOLE2	405041
NC30 06 - AT SCENE	10/02/2018	23:55:46	CONSOLE2	405041
OCN 1800051510 RECEIVED FROM NICHE	10/02/2018	23:59:05	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800051510	10/02/2018	23:59:05	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800051510 RECEIVED FOR INCIDENT GWP-20180210-0546	10/02/2018	23:59:05	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800051510 TO OFFICER 1284 ANDREW BUCHANAN	10/02/2018	23:59:05	INT3	NICSRV
MESSAGE SENT TO : NC30(1284 BUCHANAN #1042363): NICHE OCCURRENCE NUMBER 1800051510 RECEIVED FOR INCIDENT GWP-20180210-0546	10/02/2018	23:59:06	AWSERVER	AWSRV
NC30 06 - AT SCENE DEPARTING	11/02/2018	00:00:29	ARLSERVER	ARLSRV
1734 - MALE HAS BEEN CONVEYED TO CUSTODY.	11/02/2018	00:07:09	CONSOLE1	405287
LOG CAN BE CLOSED	11/02/2018	00:07:12	CONSOLE1	405287
	11/02/2018	00:07:16	CONSOLE1	405287

ELLIOT OWEN - 16/12/94	11/02/2018	00:07:28	CONSOLE1	405287
NC30 02 - AVAILABLE	11/02/2018	00:07:38	CONSOLE1	405287
Disposition code: 'A21', 'A210'	11/02/2018	00:07:46	CONSOLE1	405287
# Arrests # Cautions Inf. contact	11/02/2018	00:07:46	CONSOLE1	405287
Handling Officer 1284	11/02/2018	00:07:46	CONSOLE1	405287
Qualifiers, ALCOHOL, NEIGHBOURHOOD POL	11/02/2018	00:07:46	CONSOLE1	405287
GWP-20180210-0546 HAS BEEN DISPOSED	11/02/2018	00:07:46	CONSOLE1	405287

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**Occurrence details**

Gwent Police

Printed: 15/05/2018 08:54 by GWP257

Occurrence: 1800042783

**Occurrence details:**

Report no.: 1800042783  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 04/02/2018 03:47 -  
 Reported time: 04/02/2018 03:47  
 Occurrence address: NEWPORT CENTRAL POLICE STATION, 3 CARDIFF ROAD, NEWPORT, NEWPORT UK NP20 2EH (GWENT CONSTABULARY) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: PILL, Sector: NL, Beat: NL81, Ward: PILLGWENLLY)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 06/02/2018  
 Summary: MALE TOLD DOORSTAFF HE HAS KNIFE  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	04/02/2018 04:33	04/02/2018 04:33	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
Investigator action	04/02/2018 06:20		#GWP1684 TOWNSEND, L.	No	T1800332014 Occurrence update Closed

C08 - Investigation Update

Log entry: Investigation Update  
 Myself, SC336, pc 447, PS 539 and 953 attended Court yard on Cambrian road to a report that they had searched a male who was in possession of a knife.  
 The door men produced the knife which was a folding pocket knife, less then 3 and 1/2 inches in length. Male who was in possession of folding pocket knife was spoken to and moved out of the area.  
 No offences disclosed - No further actions.

Supervisor review 05/02/2018 05:58 #GWP539 WILLIAMS, J. No T1800332321 For finaliation Closed

SR13 - Occurrence Not Crimed

Log entry: Occurrence Not Crimed  
 This occurrence has not been crimed at this time because - as below - the knife was in fact less that 3 inches in length and was a key ring type affair. th emale was hhappy to give it to police for destruction. no offences disclosed.  
 suitable for closure



## Occurrence details

**Gwent Police**

**Printed:** 15/05/2018 08:53 by GWP257

**Occurrence:** 1800051510

**Occurrence details:**

**Report no.:** 1800051510  
**Occurrence Type:** AN18 ASB - Nuisance  
**Occurrence time:** 10/02/2018 23:54 -  
**Reported time:** 10/02/2018 23:54  
**Occurrence address:** STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
**Clearance status:** Allocated and finalised  
**Concluded:** Yes  
**Concluded date:** 15/02/2018  
**Summary:** DRUNK AND DISORDERLY  
**Remarks:**

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	10/02/2018 23:57	10/02/2018 23:57	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	11/02/2018 00:09	11/02/2018 00:09	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	11/02/2018 00:13	11/02/2018 00:13	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Victim contact	11/02/2018 17:57		#GWP1734 DALLIMORE, A.	No	

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

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 Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**

Log entry:

Any questions, please seek guidance from your Sergeant/local Inspector.

**Indicate your role**

Frontline Officers - Other

**Frontline Officers - Other**

Specify reason for no risk assessment: Eliot was dealt with via a FPN. No crime as it is D&D. Due to the fact it was D&D there are no victims. A FPN was taken to custody and dealt with, so I was unable to scan it onto NICHE.

Official

Keiron was dealt with via a FPN. No crime as it is D&D. Due to the fact it was D&D there are no victims. A FPN was taken to custody and dealt with, so I was unable to scan it onto NICHE.

**Summary and assessment of risk (within NDM)**

This assessment has been deemed as Low Risk



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180204-0106 (\* CLOSED INCIDENT \*)**

04/02/2018 03:46:09	C-VIOLENCE, VIOLENCE	GWP-20180204-0106 / GWP	999	GWENT
Grade:(1) EMERGENCY	MALE TOLD DOORSTAFF HE HAS KNIFE	NC	Officer Dealing:1684	
Operator:405813	Dispatcher:401035	NC81 (330968,188304)	Creator Wkstn:CALL26	

<b>Address Information</b>	
OTT, OTT	
54 CAMBRIAN RD, NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
CCTV	
CCTV NEWPORT	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Date / Time Information</b>		
CALL RECEIVED	04/02/2018	03:46:09
CALL ANSWERED	04/02/2018	03:46:09
INCIDENT CREATED	04/02/2018	03:46:09
ADDRESS VALIDATED	04/02/2018	03:46:49
INITIAL INPUT COMPLETE	04/02/2018	03:47:11
TRANSFER SENT	04/02/2018	03:47:56
TRANSFER ACCEPTED	04/02/2018	03:48:06
RESOURCE DISPATCHED	04/02/2018	03:48:36
ARRIVED AT SCENE	04/02/2018	03:49:27
UNITS CLEARED	04/02/2018	04:32:41
INCIDENT DISPOSED	04/02/2018	04:32:57

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
DISPOSAL QUALIFIERS	WEAPONS
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
04/02/2018	03:47:56	405813	CALL26	XFER1STDONE
	/NEWPORT			
04/02/2018	03:47:56	405813	CALL26	XFERINIT
	1/NEWPORT			
04/02/2018	04:32:56	401035	CONSOLE1	Disposition Code 1
	/C1			
04/02/2018	04:32:56	401035	CONSOLE1	Disposition Code 2
	/C10			
04/02/2018	04:32:56	401035	CONSOLE1	status16 time

	/043256				
04/02/2018	04:32:56	401035	CONSOLE1	status16_date	
	/20180204				
04/02/2018	04:32:56	401035	CONSOLE1	last_disposal_comment	
	01/				
04/02/2018	04:32:56	401035	CONSOLE1	last_historical_comment	
	01/				
04/02/2018	04:32:56	401035	CONSOLE1	Call Status	
	14/16				
<b>Resource Activity</b>					
NC50	04/02/2018	03:48:36	1684	SC336	05 - EN ROUTE TO INCIDENT
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC50	04/02/2018	03:48:36	1684	SC336	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT SC336 HARRINGTON(#1032492) VIOLENCE; GWP-201802				
NC50	04/02/2018	03:48:36	1684	SC336	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1684 TOWNSEND(#1032493) VIOLENCE; GWP-20180204-				
NC51	04/02/2018	03:48:58	953	1736	05 - EN ROUTE TO INCIDENT
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC51	04/02/2018	03:48:59	953	1736	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1736 JENKINS(#1032497) VIOLENCE; GWP-20180204-0				
NC51	04/02/2018	03:48:59	953	1736	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 953 OLDHAM(#1032498) VIOLENCE; GWP-20180204-010				
NC50	04/02/2018	03:49:27	1684	SC336	06 - AT SCENE
	2761684				
NC05	04/02/2018	03:50:47	539		05 - EN ROUTE TO INCIDENT
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC05	04/02/2018	03:50:47	539		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 539 WILLIAMS(#1032502) VIOLENCE; GWP-20180204-0				
NC51	04/02/2018	03:51:04	953	1736	06 - AT SCENE
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC05	04/02/2018	03:51:49	539		05 - EN ROUTE IN-VICINITY
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC05	04/02/2018	03:52:03	539		06 - AT SCENE
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC51	04/02/2018	03:54:03	953	1736	06 - AT SCENE
	2760953 TIMER SET TO				
NC50	04/02/2018	04:10:16	1684	SC336	06 - AT SCENE DEPARTING
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC51	04/02/2018	04:11:57	953	1736	02 - AVAILABLE
	RESOURCE HAS BEEN REMOVED GWP-20180204-0106				
NC51	04/02/2018	04:11:57	953	1736	02 - AVAILABLE
	ALLOCATED CSGN - DIVERT ?GWP-20180204-0112 GWP-20180204-0106				
NC50	04/02/2018	04:12:02	1684	SC336	06 - AT SCENE
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC05	04/02/2018	04:12:07	539		06 - AT SCENE DEPARTING
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC50	04/02/2018	04:15:48	1684	SC336	06 - AT SCENE DEPARTING
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC05	04/02/2018	04:17:06	539		06 - AT SCENE
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				

NC05	04/02/2018	04:18:40	539		06 - AT SCENE DEPARTING
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC50	04/02/2018	04:20:47	1684	SC336	06 - AT SCENE
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC50	04/02/2018	04:28:06	1684	SC336	06 - AT SCENE DEPARTING
	OTT, OTT, 54 CAMBRIAN RD, , NEWPORT				
NC05	04/02/2018	04:32:40	539		02 - AVAILABLE
NC50	04/02/2018	04:32:41	1684	SC336	02 - AVAILABLE
NC50	04/02/2018	04:35:07	1684	SC336	02 - AVAILABLE
	MESSAGE SENT 1684 TOWNSEND (#1032522) NICHE OCCURRENCE NUMBER				

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1800042783 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800042783]

**INC Comments ( From Date From T**

QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL	04/02/2018	03:47:16	CALL26	405813
CALLER REPORTING THAT THERE IS A MALE AT THE WAREHOUSE 54	04/02/2018	03:47:33	CALL26	405813
WITH A KNIFE	04/02/2018	03:47:40	CALL26	405813
THEYVE MANAGED TO TAKE THE KNIFE OFF HIM	04/02/2018	03:47:46	CALL26	405813
BUT HES BEING AGGRESSIVE TOWARDS DOOR STAFF NOW	04/02/2018	03:47:55	CALL26	405813
Transfer To NEWPORT From Terminal CALL26 Control	04/02/2018	03:47:56	CALL26	405813
ITS UP ON THE POLICE CCTV	04/02/2018	03:48:01	CALL26	405813
Transfer Accepted At Terminal CONSOLE1 For Control	04/02/2018	03:48:06	CONSOLE1	401035
MALE IN A BLUE PUFFER JACKET	04/02/2018	03:48:12	CALL26	405813
NC50 DISPATCHED BY DRAG/DROP	04/02/2018	03:48:36	CONSOLE1	401035
THERE ARE TWO MALES NOW	04/02/2018	03:48:45	CALL26	405813
AND THEY ARE MAKING THREATS	04/02/2018	03:48:50	CALL26	405813
NC51 DISPATCHED BY DRAG/DROP	04/02/2018	03:48:58	CONSOLE1	401035
CALLER IS ON THE RADIO TO THE BOUNCERS AND THEY ARE STRESSING ABOUT IT SAYING THEY NEED POLICE NOW	04/02/2018	03:49:09	CALL26	405813
NC50 06 - AT SCENE	04/02/2018	03:49:27	AWSERVER	AWSRV
NC05 DISPATCHED BY DRAG/DROP	04/02/2018	03:50:47	CONSOLE1	401035
NC51 06 - AT SCENE	04/02/2018	03:51:04	CONSOLE1	401035
NC05 05 - EN ROUTE IN-VICINITY	04/02/2018	03:51:49	ARLSERVER	ARLSRV
NC05 06 - AT SCENE	04/02/2018	03:52:03	CONSOLE1	401035
NC50 06 - AT SCENE DEPARTING	04/02/2018	04:10:16	ARLSERVER	ARLSRV
NC51 ALLOCATED CSGN - DIVERT ? GWP-20180204-0112	04/02/2018	04:11:58	CONSOLE1	401035
NC50 06 - AT SCENE	04/02/2018	04:12:02	ARLSERVER	ARLSRV
NC05 06 - AT SCENE DEPARTING	04/02/2018	04:12:07	ARLSERVER	ARLSRV
NC50 06 - AT SCENE DEPARTING	04/02/2018	04:15:48	ARLSERVER	ARLSRV
NC05 06 - AT SCENE	04/02/2018	04:17:06	ARLSERVER	ARLSRV
NC05 06 - AT SCENE DEPARTING	04/02/2018	04:18:40	ARLSERVER	ARLSRV
NC50 06 - AT SCENE	04/02/2018	04:20:47	ARLSERVER	ARLSRV
NC50 06 - AT SCENE DEPARTING	04/02/2018	04:28:06	ARLSERVER	ARLSRV
1684 ....SEND TO NICHE AND CLOSE	04/02/2018	04:32:37	CONSOLE1	401035
NC05 02 - AVAILABLE	04/02/2018	04:32:40	CONSOLE1	401035
NC50 02 - AVAILABLE	04/02/2018	04:32:41	CONSOLE1	401035

REQUEST TO SEND INCIDENT TO NICHE	04/02/2018	04:32:46	CONSOLE1	401035
Disposition code: 'C1','C10'	04/02/2018	04:32:56	CONSOLE1	401035
# Arrests # Cautions Inf. contact	04/02/2018	04:32:57	CONSOLE1	401035
Handling Officer 1684	04/02/2018	04:32:57	CONSOLE1	401035
Qualifiers,NEIGHBOURHOOD POL,WEAPONS	04/02/2018	04:32:57	CONSOLE1	401035
GWP-20180204-0106 HAS BEEN DISPOSED	04/02/2018	04:32:57	CONSOLE1	401035
OCN 1800042783 RECEIVED FROM NICHE	04/02/2018	04:35:06	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800042783	04/02/2018	04:35:06	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800042783 RECEIVED FOR INCIDENT GWP-20180204-0106	04/02/2018	04:35:06	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800042783 TO OFFICER 1684 LAUREN TOWNSEND	04/02/2018	04:35:06	INT3	NICSRV
MESSAGE SENT TO : NC50(1684 TOWNSEND #1032522): NICHE OCCURRENCE NUMBER 1800042783 RECEIVED FOR INCIDENT GWP-20180204-0106	04/02/2018	04:35:07	AWSERVER	AWSRV

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## Occurrence details

Gwent Police

Printed: 15/05/2018 08:54 by GWP257

Occurrence: **1800042696**

**Occurrence details:**

**Report no.:** 1800042696  
**Occurrence Type:** AD12 Police Generated Resource Activity  
**Occurrence time:** 04/02/2018 02:27 -  
**Reported time:** 04/02/2018 02:27  
**Occurrence address:** STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
**Clearance status:** Allocated and finalised  
**Concluded:** Yes  
**Concluded date:** 12/02/2018  
**Summary:** male arrested d&d  
**Remarks:**

**Reports:**

**Occurrence / Intelligence enquiry log:**

<u>Type</u>	<u>Entry time</u>	<u>Event time</u>	<u>Author</u>	<u>Link</u>	<u>Task</u>
	04/02/2018 02:33	04/02/2018 02:33	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	04/02/2018 02:49	04/02/2018 02:49	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	04/02/2018 02:51	04/02/2018 02:51	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	04/02/2018 03:34		#GWP2000 GILES, R.	No	
Log entry:	PNB entry completed and attached to OEL.				
Investigator action	07/02/2018 21:40		#GWP1488 LINES, C.	No	

C08 - Investigation Update

Log entry:

Investigation Update  
Male charged and file submitted



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180204-0083 (\* CLOSED INCIDENT \*)**

04/02/2018 02:26:52	C-VIOLENCE, VIOLENCE	GWP-20180204-0083 / GWP	101	GWENT
Grade:(1) EMERGENCY	BRAWL OUTSIDE BREEZE	NC	Officer Dealing:1661	
Operator:402135	Dispatcher:401756	NC81 (330989,188145)	Creator Wkstn:CONSOLE15	

<b>Address Information</b>	
CAMBRIAN RD	
CAMBRIAN RD, NEWPORT, NP20 4AL	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
CCTV DAVE, .	
WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Date / Time Information</b>		
CALL RECEIVED	04/02/2018	02:26:52
CALL ANSWERED	04/02/2018	02:26:52
INCIDENT CREATED	04/02/2018	02:26:52
ADDRESS VALIDATED	04/02/2018	02:26:56
INITIAL INPUT COMPLETE	04/02/2018	02:27:19
TRANSFER SENT	04/02/2018	02:28:24
TRANSFER ACCEPTED	04/02/2018	02:28:32
RESOURCE DISPATCHED	04/02/2018	02:29:02
ARRIVED AT SCENE	04/02/2018	02:48:09
UNITS CLEARED	04/02/2018	02:48:10
INCIDENT DISPOSED	04/02/2018	02:48:20

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
04/02/2018	02:28:11	402135	CONSOLE15	QSET
	73/THR			
04/02/2018	02:28:22	402135	CONSOLE15	Mod.Time
	022719/022822			
04/02/2018	02:28:24	402135	CONSOLE15	XFER1STDONE
	/NEWPORT			
04/02/2018	02:28:24	402135	CONSOLE15	XFERINIT
	1/NEWPORT			
04/02/2018	02:48:19	405241	CONSOLE2	Disposition Code 1

	/C1				
04/02/2018	02:48:19	405241	CONSOLE2	Disposition Code 2	
	/C10				
04/02/2018	02:48:20	405241	CONSOLE2	status16_time	
	/024820				
04/02/2018	02:48:20	405241	CONSOLE2	status16_date	
	/20180204				
04/02/2018	02:48:20	405241	CONSOLE2	last_disposal_comment	
	01/				
04/02/2018	02:48:20	405241	CONSOLE2	last_historical_comment	
	01/				
04/02/2018	02:48:20	405241	CONSOLE2	Call Status	
	14/16				

Resource Activity					
IH5	04/02/2018	02:29:01	405842		05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
IH5	04/02/2018	02:29:02	405842		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 405842 FRANCIS (#1032427) VIOLENCE: GWP-20180204				
IH5	04/02/2018	02:48:09	405842		06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
IH5	04/02/2018	02:48:10	405842		02 - AVAILABLE

ISR Relations	
CALL CARD - REL.	GWP-20180204-0086 ASSOCIATED BY OPERATOR 402225
CALL CARD - REL.	GWP-20180204-0087 ASSOCIATED BY OPERATOR 402225
NICHE OCC NUMBER - ISR RELATION	OCN 1800042696 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800042696]

INC Comments ( From Date From T				
Allas CAMBRIAN ROAD used to find CAMBRIAN RD	04/02/2018	02:26:56	CONSOLE15	402135
*Q* : CIRCUMSTANCES (THREAT AND RISK)	04/02/2018	02:28:08	CONSOLE15	402135
*A* : CCTV SSAYS THERE IS A LARGE GROUP OUTISDE BREEZE AND THERE HAVE BEEN MALES AND FEMALES FIGHTING -- ON CCTV MONITOR - THEYARE IN THE MIDDLE OF THE STREET	04/02/2018	02:28:08	CONSOLE15	402135
*Q* : OTHER PERSONS INVOLVED	04/02/2018	02:28:11	CONSOLE15	402135
*A* :	04/02/2018	02:28:11	CONSOLE15	402135
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL	04/02/2018	02:28:20	CONSOLE15	402135
Transfer To NEWPORT From Terminal CONSOLE15 Control	04/02/2018	02:28:24	CONSOLE15	402135
Transfer Accepted At Terminal CONSOLE3 For Control	04/02/2018	02:28:32	CONSOLE3	401756
TO MANY FOR DESCRIPTIONS	04/02/2018	02:28:42	CONSOLE15	402135
CITY SAFE OFFICERS ON ROUTE	04/02/2018	02:28:43	CONSOLE3	401756
IH5 DISPATCHED BY DRAG/DROP	04/02/2018	02:29:02	CONSOLE3	401756
REQUEST TO SEND INCIDENT TO NICHE	04/02/2018	02:31:26	CONSOLE15	402135
Warning: Unlikely to hit Arrival time Target	04/02/2018	02:33:08	APPSRV	APPSRV
OCN 1800042696 RECEIVED FROM NICHE	04/02/2018	02:34:58	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800042696	04/02/2018	02:34:58	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800042696 RECEIVED FOR INCIDENT GWP-20180204-0083	04/02/2018	02:34:58	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800042696 TO OIC	04/02/2018	02:34:58	INT3	NICSRV
	04/02/2018	02:35:05	CONSOLE6	402225



Cross Referenced To Incident GWP-20180204-0086 DUPLICATE CALL				
Cross Referenced To Incident GWP-20180204-0087 DUPLICATE CALL	04/02/2018	02:35:13	CONSOLE6	402225
ONE IN CUSTODY	04/02/2018	02:37:50	CONSOLE6	402225
Failure to hit Arrival time Target	04/02/2018	02:43:11	APPSRV	APPSRV
REQUEST TO SEND INCIDENT TO NICHE	04/02/2018	02:48:06	CONSOLE2	405241
IH5 06 - AT SCENE	04/02/2018	02:48:09	CONSOLE2	405241
IH5 02 - AVAILABLE	04/02/2018	02:48:10	CONSOLE2	405241
Disposition code: 'C1','C10'	04/02/2018	02:48:20	CONSOLE2	405241
# Arrests # Cautions Inf. contact	04/02/2018	02:48:20	CONSOLE2	405241
Handling Officer 1661	04/02/2018	02:48:20	CONSOLE2	405241
Qualifiers,ALCOHOL,NEIGHBOURHOOD POL	04/02/2018	02:48:20	CONSOLE2	405241
GWP-20180204-0083 HAS BEEN DISPOSED	04/02/2018	02:48:20	CONSOLE2	405241

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GWENT POLICE

**GWP-20180204-0086 (\* CLOSED INCIDENT \*)**

ISR Report:

04/02/2018 02:28:46	C-VIOLENCE, VIOLENCE	GWP-20180204-0086 / GWP	999	GWENT
Grade: (1) EMERGENCY	DOOR STAFF ASSAULTED	NC	Officer Dealing:647	
Operator:402135	Dispatcher:405241	NC81 (331020,188268)	Creator Wkstn:CONSOLE15	

<b>Address Information</b>	
MARKET ST	
MARKET ST, , NEWPORT, NP20 1FW	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
CCTV DAVE, .	
OTHER AGENCY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Date / Time Information</b>		
CALL RECEIVED	04/02/2018	02:28:46
CALL ANSWERED	04/02/2018	02:28:46
INCIDENT CREATED	04/02/2018	02:28:46
ADDRESS VALIDATED	04/02/2018	02:29:15
INITIAL INPUT COMPLETE	04/02/2018	02:29:48
TRANSFER SENT	04/02/2018	02:30:53
TRANSFER ACCEPTED	04/02/2018	02:32:03
RESOURCE DISPATCHED	04/02/2018	02:37:18
ARRIVED AT SCENE	04/02/2018	02:49:16

UNITS CLEARED		04/02/2018	02:49:21
INCIDENT DISPOSED		04/02/2018	02:49:41
<b>Qualifiers</b>			
DISPOSAL QUALIFIERS		NEIGHBOURHOOD POL	
THEME		CRIME RELATED INCIDENTS	
<b>CAD Log</b>			
04/02/2018	02:30:38	402135	CONSOLE15 QSET
	FINAL/THR		
04/02/2018	02:30:50	402135	CONSOLE15 Mod.Time
	022948/023050		
04/02/2018	02:30:53	402135	CONSOLE15 XFER1STDONE
	/NEWPORT		
04/02/2018	02:30:54	402135	CONSOLE15 XFERINIT
	1/NEWPORT		
04/02/2018	02:34:08	402135	CONSOLE15 Mod.Time
	023050/023408		
04/02/2018	02:34:08	402135	CONSOLE15 work_fid5
	10010550694/10010551685		
04/02/2018	02:34:08	402135	CONSOLE15 Latitude
	188145/188268		
04/02/2018	02:34:08	402135	CONSOLE15 Longitude
	330989/331020		
04/02/2018	02:34:08	402135	CONSOLE15 loc_id
	714823/714820		
04/02/2018	02:34:08	402135	CONSOLE15 loc_id
	714823/714820		
04/02/2018	02:34:08	402135	CONSOLE15 Street Name 1
	CAMBRIAN/MARKET		
04/02/2018	02:34:08	402135	CONSOLE15 loc_name
	CAMBRIAN RD/MARKET ST		
04/02/2018	02:34:08	402135	CONSOLE15 Address Modified
	False/True		
04/02/2018	02:34:08	402135	CONSOLE15 Post Code
	NP20 4AL/NP20 1FW		
04/02/2018	02:34:08	402135	CONSOLE15 Street Type 1
	RD/ST		
04/02/2018	02:34:14	402135	CONSOLE15 Mod.Time
	023408/023414		
04/02/2018	02:35:54	402225	CONSOLE6 original_priority
	0/1		
04/02/2018	02:35:54	402225	CONSOLE6 timer_time
	023248/143554		
04/02/2018	02:35:54	402225	CONSOLE6 Mod.Time
	023414/023554		
04/02/2018	02:35:54	402225	CONSOLE6 Timer Count
	1/0		
04/02/2018	02:35:54	402225	CONSOLE6 Priority
	1/4		
04/02/2018	02:35:54	402225	CONSOLE6 Modified by

	12338/12253				
04/02/2018	02:35:54	402225	CONSOLE6	Modified at Workstation	
	CONSOLE15/CONSOLE6				
04/02/2018	02:35:54	402225	CONSOLE6	p_cat_serv_final	
	CRIME/ADMIN				
04/02/2018	02:35:54	402225	CONSOLE6	Final Classification Code	
	C-VIOLENCE/D-DUP				
04/02/2018	02:35:54	402225	CONSOLE6	Priority Modified	
	False/True				
04/02/2018	02:35:54	402225	CONSOLE6	Nature de l'appel modifi,e	
	False/True				
04/02/2018	02:35:57	402225	CONSOLE6	Disposition Code 1	
	/D8				
04/02/2018	02:35:57	402225	CONSOLE6	Disposition Code 2	
	/D80				
04/02/2018	02:36:22	402225	CONSOLE6	Mod.Time	
	023554/023622				
04/02/2018	02:36:22	402225	CONSOLE6	timer_time	
	143554/023922				
04/02/2018	02:36:22	402225	CONSOLE6	Priority	
	4/1				
04/02/2018	02:36:22	402225	CONSOLE6	p_cat_serv_final	
	ADMIN/CRIME				
04/02/2018	02:36:22	402225	CONSOLE6	Disposition Code 1	
	D8/				
04/02/2018	02:36:22	402225	CONSOLE6	Disposition Code 2	
	D80/				
04/02/2018	02:36:22	402225	CONSOLE6	Final Classification Code	
	D-DUP/C-VIOLENCE				
04/02/2018	02:49:39	405241	CONSOLE2	Disposition Code 1	
	/C1				
04/02/2018	02:49:39	405241	CONSOLE2	Disposition Code 2	
	/C10				
04/02/2018	02:49:40	405241	CONSOLE2	status16_time	
	/024940				
04/02/2018	02:49:40	405241	CONSOLE2	status16_date	
	/20180204				
04/02/2018	02:49:40	405241	CONSOLE2	Call Status	
	14/16				
04/02/2018	02:49:41	405241	CONSOLE2	last_historical_comment	
	01/				
04/02/2018	02:49:41	405241	CONSOLE2	last_disposal_comment	
	01/				
<b>Resource Activity</b>					
NE61	04/02/2018	02:37:18	647	1350	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 647 DENT (#1032441) VIOLENCE; GWP-20180204-0086;				
NE61	04/02/2018	02:37:18	647	1350	05 - EN ROUTE TO INCIDENT
	MARKET ST, MARKET ST, , NEWPORT				
NE60	04/02/2018	02:37:27	1587	1571	05 - EN ROUTE TO INCIDENT
	MARKET ST, MARKET ST, , NEWPORT				

NE60	04/02/2018	02:37:28	1587	1571	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1587 VELASQUEZ-CRIPPS(#1032443) VIOLENCE; GWP-2				
NE60	04/02/2018	02:37:28	1587	1571	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1571 BARRETT(#1032444) VIOLENCE; GWP-20180204-0				
NE60	04/02/2018	02:42:44	1587	1571	05 - EN ROUTE IN-VICINITY
	MARKET ST, MARKET ST, NEWPORT				
NE60	04/02/2018	02:47:39	1587	1571	05 - EN ROUTE TO INCIDENT
	MARKET ST, MARKET ST, NEWPORT				
NE60	04/02/2018	02:49:16	1587	1571	06 - AT SCENE
	MARKET ST, MARKET ST, NEWPORT				
NE60	04/02/2018	02:49:17	1587	1571	02 - AVAILABLE
NE61	04/02/2018	02:49:20	647	1350	06 - AT SCENE
	MARKET ST, MARKET ST, NEWPORT				
NE61	04/02/2018	02:49:21	647	1350	02 - AVAILABLE
<b>ISR Relations</b>					
CALL CARD - REL.	GWP-20180204-0083 ASSOCIATED BY OPERATOR 402225				
NICHE OCC NUMBER - ISR RELATION	OCN 1800042697 SET AS CASE REF				
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800042697]				
<b>INC Comments (From Date From T</b>					
Allas CAMBRIAN ROAD used to find CAMBRIAN RD	04/02/2018	02:29:15	CONSOLE15	402135	
*Q* : CIRCUMSTANCES (THREAT AND RISK)	04/02/2018	02:30:16	CONSOLE15	402135	
*A* : CCTV HAVE HAD A CALL REPORTING A MEMEBR OF TEH DOOR STAFF AT ATLATNICA HAS BEEN ASSAULTED - NO FURTHER DETAILS AVAILABLE	04/02/2018	02:30:16	CONSOLE15	402135	
*Q* : OTHER PERSONS INVOLVED	04/02/2018	02:30:33	CONSOLE15	402135	
*A* : NOT KNOWN - NO FURTHER DETAILS	04/02/2018	02:30:33	CONSOLE15	402135	
*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR	04/02/2018	02:30:34	CONSOLE15	402135	
*A* :	04/02/2018	02:30:34	CONSOLE15	402135	
*Q* : SOLVABILITY	04/02/2018	02:30:37	CONSOLE15	402135	
*A* :	04/02/2018	02:30:37	CONSOLE15	402135	
*Q* : OUTCOME	04/02/2018	02:30:38	CONSOLE15	402135	
*A* :	04/02/2018	02:30:38	CONSOLE15	402135	
Final question automatically answered	04/02/2018	02:30:38	CONSOLE15	402135	
NO FURTHER DETAILS AVAILABLE	04/02/2018	02:30:48	CONSOLE15	402135	
Transfer To NEWPORT From Terminal CONSOLE15 Control	04/02/2018	02:30:53	CONSOLE15	402135	
REQUEST TO SEND INCIDENT TO NICHE	04/02/2018	02:31:15	CONSOLE15	402135	
Transfer Accepted At Terminal CONSOLE3 For Control	04/02/2018	02:32:03	CONSOLE3	401756	
FURTHER CALL FROM CCTV - ATLANTIC IS ON MARKET STREET	04/02/2018	02:33:35	CONSOLE15	402135	
MALE IS O THER MONITOR STILL HASSLING STAFF	04/02/2018	02:33:44	CONSOLE15	402135	
HE IS STILL RANTING AND RAVING	04/02/2018	02:33:57	CONSOLE15	402135	
Allas MARKET STREET used to find MARKET ST	04/02/2018	02:34:08	CONSOLE15	402135	
OCN 1800042697 RECEIVED FROM NICHE	04/02/2018	02:34:58	INT3	NICSRV	
CASE REFERENCE UPDATED TO 1800042697	04/02/2018	02:34:58	INT3	NICSRV	
NICHE OCCURRENCE NUMBER 1800042697 RECEIVED FOR INCIDENT GWP-20180204-0086	04/02/2018	02:34:58	INT3	NICSRV	
UNABLE TO SEND NICHE REFERENCE 1800042697 TO OIC	04/02/2018	02:34:58	INT3	NICSRV	
Cross Referenced By Incident GWP-20180204-0083 DUPLICATE CALL	04/02/2018	02:35:05	CONSOLE6	402225	

Warning: Unlikely to hit Arrival time Target	04/02/2018	02:35:09	APPSRV	APPSRV
Transfer To NEWPORT From Terminal CONSOLE15 Control	04/02/2018	02:35:22	CONSOLE15	402135
Transfer Accepted At Terminal CONSOLE2 For Control	04/02/2018	02:35:43	CONSOLE2	405241
Priority changed from EMERGENCY to RESOLUTION WITHOUT DEPLOYMENT - reason NEW INFORMATION RECEIVED	04/02/2018	02:35:54	CONSOLE6	402225
Transfer To MANAGERS From Terminal CONSOLE6 Action	04/02/2018	02:35:54	CONSOLE6	402225
Priority changed from RESOLUTION WITHOUT DEPLOYMENT to EMERGENCY - reason NEW INFORMATION RECEIVED	04/02/2018	02:36:22	CONSOLE6	402225
Disposal Codes were:D8 D80	04/02/2018	02:36:22	CONSOLE6	402225
Theme Changed - previous Value(S) of Theme: ADMIN AND INFO	04/02/2018	02:36:22	CONSOLE6	402225
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL	04/02/2018	02:36:30	CONSOLE6	402225
NE61 DISPATCHED BY DRAG/DROP	04/02/2018	02:37:18	CONSOLE2	405241
NE60 DISPATCHED BY DRAG/DROP	04/02/2018	02:37:27	CONSOLE2	405241
NE60 05 - EN ROUTE IN-VICINITY	04/02/2018	02:42:44	ARLSERVER	ARLSRV
Failure to hit Arrival time Target	04/02/2018	02:45:12	APPSRV	APPSRV
NE60 05 - EN ROUTE TO INCIDENT	04/02/2018	02:47:39	ARLSERVER	ARLSRV
NE60 06 - AT SCENE	04/02/2018	02:49:16	CONSOLE2	405241
NE60 02 - AVAILABLE	04/02/2018	02:49:17	CONSOLE2	405241
NE61 06 - AT SCENE	04/02/2018	02:49:20	CONSOLE2	405241
NE61 02 - AVAILABLE	04/02/2018	02:49:21	CONSOLE2	405241
Disposition code: 'C1','C10'	04/02/2018	02:49:41	CONSOLE2	405241
# Arrests # Cautions Inf. contact	04/02/2018	02:49:41	CONSOLE2	405241
Handling Officer 647	04/02/2018	02:49:41	CONSOLE2	405241
Qualifiers,NEIGHBOURHOOD POL	04/02/2018	02:49:41	CONSOLE2	405241
GWP-20180204-0086 HAS BEEN DISPOSED	04/02/2018	02:49:41	CONSOLE2	405241

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GWENT POLICE

**GWP-20180204-0087 (\* CLOSED INCIDENT \*)**

ISR Report:

04/02/2018 02:30:50	D-DUP, DUPLICATE	GWP-20180204-0087 / GWP	999	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	FEMALE REQUEST - DISTURBANCE	NC	Officer Dealing:1500	
Operator:405048	Dispatcher:	NC81 (330955,188226)	Creator Wkstrn:CONSOLE11	

<b>Address Information</b>	
BREEZE NIGHTCLUB, BREEZE	
11 CAMBRIAN RD, NEWPORT, NP20 4AD	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
BT, , CLI:	
WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	

<b>Disposition Codes</b>
DUPLICATE
DUPLICATE

Notes:

Date / Time Information			
CALL RECEIVED	04/02/2018		02:29:27
CALL ANSWERED	04/02/2018		02:30:45
INCIDENT CREATED	04/02/2018		02:30:50
ADDRESS VALIDATED	04/02/2018		02:31:22
INITIAL INPUT COMPLETE	04/02/2018		02:31:31
TRANSFER SENT	04/02/2018		02:32:46
TRANSFER ACCEPTED	04/02/2018		02:33:01
INCIDENT DISPOSED	04/02/2018		02:35:40
Qualifiers			
DISPOSAL QUALIFIERS	NO QUALIFIER APPLIES		
THEME	ADMIN AND INFO		
CAD Log			
04/02/2018	02:31:31	405048	CONSOLE11
			loc_id
			0/0
04/02/2018	02:31:50	405048	CONSOLE11
			loc_id
			0/686810
04/02/2018	02:31:51	405048	CONSOLE11
			nearest_hosp
			/()
04/02/2018	02:31:51	405048	CONSOLE11
			corporate_name
			/BREEZE NIGHTCLUB
04/02/2018	02:31:51	405048	CONSOLE11
			Street Type 1
			/RD
04/02/2018	02:31:51	405048	CONSOLE11
			Post Code
			/NP20 4AD
04/02/2018	02:31:51	405048	CONSOLE11
			Location Category
			/URBAN
04/02/2018	02:31:51	405048	CONSOLE11
			Intersection 1
			/GWP
04/02/2018	02:31:51	405048	CONSOLE11
			loc_id
			0/686810
04/02/2018	02:31:51	405048	CONSOLE11
			House No.
			0/11
04/02/2018	02:31:51	405048	CONSOLE11
			Mod.Time
			023131/023150
04/02/2018	02:31:51	405048	CONSOLE11
			Street Name 1
			07821477119/CAMBRIAN
04/02/2018	02:31:51	405048	CONSOLE11
			loc_name
			07821477119/BREEZE
04/02/2018	02:31:51	405048	CONSOLE11
			work_fid5
			100101035606/100101046421
04/02/2018	02:31:51	405048	CONSOLE11
			Latitude
			179685/188226
04/02/2018	02:31:51	405048	CONSOLE11
			Longitude
			341759/330955
04/02/2018	02:31:51	405048	CONSOLE11
			Validated on the Gazetteer
			False/True

04/02/2018	02:31:51	405048	CONSOLE11	Level 2
	OOF/EAST			
04/02/2018	02:31:51	405048	CONSOLE11	City/Town
	UNKNOWN/NEWPORT			
04/02/2018	02:31:51	405048	CONSOLE11	Section
	ZZ/NC			
04/02/2018	02:31:51	405048	CONSOLE11	Division
	ZZ/NC			
04/02/2018	02:31:51	405048	CONSOLE11	New Section
	ZZ/NC			
04/02/2018	02:31:51	405048	CONSOLE11	Beat
	ZZ00/NC81			
04/02/2018	02:32:01	405048	CONSOLE11	original priority
	0/4			
04/02/2018	02:32:01	405048	CONSOLE11	Mod.Time
	023150/023201			
04/02/2018	02:32:01	405048	CONSOLE11	timer_time
	143131/023501			
04/02/2018	02:32:01	405048	CONSOLE11	Priority
	4/1			
04/02/2018	02:32:01	405048	CONSOLE11	Priority Modified
	False/True			
04/02/2018	02:32:01	405048	CONSOLE11	Nature de l'appel modifi,e
	False/True			
04/02/2018	02:32:01	405048	CONSOLE11	Final Classification Code
	P-ABAND/C-VIOLENCE			
04/02/2018	02:32:01	405048	CONSOLE11	p_cat_serv final
	PUB.SAFETY/CRIME			
04/02/2018	02:32:46	405048	CONSOLE11	XFER1STDONE
	/NEWPORT			
04/02/2018	02:32:46	405048	CONSOLE11	XFERINIT
	1/NEWPORT			
04/02/2018	02:32:50	405048	CONSOLE11	QSET
	FINAL/THR			
04/02/2018	02:35:33	402225	CONSOLE6	Mod.Time
	023201/023533			
04/02/2018	02:35:33	402225	CONSOLE6	timer_time
	023501/143533			
04/02/2018	02:35:33	402225	CONSOLE6	Priority
	1/4			
04/02/2018	02:35:33	402225	CONSOLE6	Timer Count
	1/0			
04/02/2018	02:35:33	402225	CONSOLE6	Modified by
	12340/12253			
04/02/2018	02:35:33	402225	CONSOLE6	Modified at Workstation
	CONSOLE11/CONSOLE6			
04/02/2018	02:35:33	402225	CONSOLE6	p_cat_serv final
	CRIME/ADMIN			
04/02/2018	02:35:33	402225	CONSOLE6	Final Classification Code
	C-VIOLENCE/D-DUP			

	02:35:38	402225	CONSOLE6	Disposition Code 1
	/D8			
04/02/2018	02:35:38	402225	CONSOLE6	Disposition Code 2
	/D80			
04/02/2018	02:35:38	402225	CONSOLE6	olc_badge_no
	/1500			
04/02/2018	02:35:38	402225	CONSOLE6	olc_id
	0/12253			
04/02/2018	02:35:39	402225	CONSOLE6	status16_time
	/023539			
04/02/2018	02:35:39	402225	CONSOLE6	status16_date
	/20180204			
04/02/2018	02:35:39	402225	CONSOLE6	last_disposal_comment
	01/			
04/02/2018	02:35:39	402225	CONSOLE6	last_historical_comment
	01/			
04/02/2018	02:35:39	402225	CONSOLE6	Call Status
	03/16			
<b>ISR Relations</b>				
CALL CARD - REL.	GWP-20180204-0083 ASSOCIATED BY OPERATOR 402225			
MOBILE PHONE - ISR RELATION	331017,188490,1585,1585,90,0			
<b>INC Comments ( From Date From T</b>				
: 331017,188490,1585,1585,90,0,OSGB36, *MOB* 02,99,20180204022921,0,DATA AVAILABLE,20311 20180204 023045	04/02/2018	02:30:51	CONSOLE11	405048
Priority changed from RESOLUTION WITHOUT DEPLOYMENT to EMERGENCY - reason NEW INFORMATION RECEIVED	04/02/2018	02:32:01	CONSOLE11	405048
MALE WALKED OFF TOWARDS COURTYARD	04/02/2018	02:32:11	CONSOLE11	405048
MALE WALKED OFF WITH NO TOP	04/02/2018	02:32:25	CONSOLE11	405048
THE MALE HAS BEATEN A FEMALE UP NOW AND MADE OFF	04/02/2018	02:32:38	CONSOLE11	405048
CALLER WITH OFFICERS	04/02/2018	02:32:43	CONSOLE11	405048
Transfer To NEWPORT From Terminal CONSOLE11 Control	04/02/2018	02:32:46	CONSOLE11	405048
*Q* : CIRCUMSTANCES (THREAT AND RISK)	04/02/2018	02:32:49	CONSOLE11	405048
*A* : AS PER LOG	04/02/2018	02:32:49	CONSOLE11	405048
*Q* : OTHER PERSONS INVOLVED	04/02/2018	02:32:49	CONSOLE11	405048
*A* :	04/02/2018	02:32:49	CONSOLE11	405048
*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR	04/02/2018	02:32:50	CONSOLE11	405048
*A* :	04/02/2018	02:32:50	CONSOLE11	405048
*Q* : SOLVABILITY	04/02/2018	02:32:50	CONSOLE11	405048
*A* :	04/02/2018	02:32:50	CONSOLE11	405048
*Q* : OUTCOME	04/02/2018	02:32:50	CONSOLE11	405048
*A* :	04/02/2018	02:32:50	CONSOLE11	405048
Final question automatically answered	04/02/2018	02:32:50	CONSOLE11	405048
*Q* :	04/02/2018	02:32:50	CONSOLE11	405048
*A* :	04/02/2018	02:32:50	CONSOLE11	405048
Transfer Accepted At Terminal CONSOLE3 For Control	04/02/2018	02:33:01	CONSOLE3	401756
Cross Referenced By Incident GWP-20180204-0083 DUPLICATE CALL	04/02/2018	02:35:13	CONSOLE6	402225
Priority changed from EMERGENCY to RESOLUTION WITHOUT DEPLOYMENT - reason NEW INFORMATION RECEIVED	04/02/2018	02:35:32	CONSOLE6	402225
Transfer To MANAGERS From Terminal CONSOLE6 Action	04/02/2018	02:35:32	CONSOLE6	402225



Disposition code: 'D8' 'D80'	04/02/2018	02:35:39	CONSOLE6	402225
# Arrests # Cautions Inf. contact	04/02/2018	02:35:39	CONSOLE6	402225
Handling Officer 1500	04/02/2018	02:35:39	CONSOLE6	402225
Qualifiers NO QUALIFIER APPLIES	04/02/2018	02:35:39	CONSOLE6	402225
GWP-20180204-0087 HAS BEEN DISPOSED	04/02/2018	02:35:39	CONSOLE6	402225

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**Occurrence details**

Gwent Police

Printed: 15/05/2018 09:21 by GWP257

Occurrence: 1700500106

**Occurrence details:**

Report no.: 1700500106  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 24/12/2017 05:37 - 24/12/2017 05:37  
 Reported time: 24/12/2017 05:37  
 Occurrence address: STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 04/01/2018  
 Summary: PND issued for section 5 POA 1986  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	24/12/2017 05:47	24/12/2017 05:47	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	24/12/2017 06:33	24/12/2017 06:33	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	24/12/2017 06:37	24/12/2017 06:37	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	24/12/2017 22:09		#GWP1689 SHEPHERD, M.	No	

C08 - Investigation Update

Log entry: Investigation Update  
 NC81- Whilst on city safe duties on the 24th December 2017, people were leaving the Courtyard club on Cambrian Road at 06:30 hours. A gathering of people occurred and I could then see two males shouting at each other and using alarming body language. [redacted] who was directly in front of me and continued and people started being alerted to the behaviour around him. At 05:37 hours I reported [redacted] for section 5 Public Order Act 1986. [redacted] accepted this fixed penalty notice and has signed to acknowledge receipt of the notice. The fine and how payments work was fully explained to him and [redacted] was then conveyed home to his current address # [redacted]

Crime Registry 31/12/2017 20:37 #GWP402518 TAYLOR, N. No

Log entry: Occurrence has been crimed and MO. added from pro forma sent to cmu.

Victim contact 04/01/2018 03:54 #GWP622 DAVIES, J. No

VG6 - [S]upervisor

[S]upervisor

Log entry: I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes  
 I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1689 SHEPHERD, M. has provided the occurrence number and officer contact details to the victim. Yes  
 I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1689 SHEPHERD, M. has updated the victim in accordance with their preferences. Yes

1. 2000-2001  
2. 2001-2002  
3. 2002-2003

4.

5.

ISR Report

GWENT POLICE

ISR Report:

**GWP-20171224-0088 (\* CLOSED INCIDENT \*)**

24/12/2017 05:37:26	C-VIOLENCE, VIOLENCE	GWP-20171224-0088 / GWP	RADIO	GWENT
Grade:(1) EMERGENCY	FIGHTING	NC	Officer Dealing:756	
Operator:404879	Dispatcher:405038	NC81 (330989,188145)	Creator Wkstr:CONSOLE3	

<b>Address Information</b>	
CAMBRIAN RD	
CAMBRIAN RD, , NEWPORT, NP20 4AL	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
2018 , 0	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Date / Time Information</b>		
CALL RECEIVED	24/12/2017	05:37:26
CALL ANSWERED	24/12/2017	05:37:26
INCIDENT CREATED	24/12/2017	05:37:26
ADDRESS VALIDATED	24/12/2017	05:37:30
INITIAL INPUT COMPLETE	24/12/2017	05:37:53
RESOURCE DISPATCHED	24/12/2017	05:38:03
ARRIVED AT SCENE	24/12/2017	05:38:35
UNITS CLEARED	24/12/2017	06:31:52
INCIDENT DISPOSED	24/12/2017	06:32:17

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
24/12/2017	06:32:12	405891	CONSOLE2	Disposition Code 1
	/C1			
24/12/2017	06:32:12	405891	CONSOLE2	Disposition Code 2
	/C10			
24/12/2017	06:32:16	405891	CONSOLE2	status16_time
	/063216			
24/12/2017	06:32:16	405891	CONSOLE2	status16_date
	/20171224			
24/12/2017	06:32:16	405891	CONSOLE2	last_disposal_comment
	01/DEALT WITH BY OTHER DISPOSAL			
24/12/2017	06:32:16	405891	CONSOLE2	last_historical_comment

	01/				
24/12/2017	06:32:16	405891	CONSOLE2		Call Status
	14/16				
<b>Resource Activity</b>					
NE61	24/12/2017	05:38:03	756	614	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE61	24/12/2017	05:38:03	756	614	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 756 EVANS(#972246) VIOLENCE; GWP-20171224-0088;				
NE61	24/12/2017	05:38:03	756	614	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 614 DAVIES(#972247) VIOLENCE; GWP-20171224-0088				
NE61	24/12/2017	05:38:35	756	614	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE62	24/12/2017	05:40:53	2018		05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE62	24/12/2017	05:40:53	2018		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 2018 JOLLI(#972261) VIOLENCE; GWP-20171224-0088				
NE51	24/12/2017	05:40:59	1616	1343	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE51	24/12/2017	05:40:59	1616	1343	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1616 HADJIPETROU(#972263) VIOLENCE; GWP-2017122				
NE51	24/12/2017	05:40:59	1616	1343	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1343 LEWIS(#972264) VIOLENCE; GWP-20171224-0088				
NE60	24/12/2017	05:41:57	1730	SC348	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE60	24/12/2017	05:41:57	1730	SC348	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT SC348 WILLIAMS(#972266) VIOLENCE; GWP-20171224-				
NE60	24/12/2017	05:41:57	1730	SC348	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1730 CHESHIRE(#972267) VIOLENCE; GWP-20171224-0				
NE60	24/12/2017	05:41:57	1730	SC348	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1728 MORGAN(#972268) VIOLENCE; GWP-20171224-008				
NC61	24/12/2017	05:42:49	1538	1689	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC51	24/12/2017	05:42:54	250	1706	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1706 PARKER(#972270) VIOLENCE; GWP-20171224-008				
NC51	24/12/2017	05:42:54	250	1706	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 250 HOPKINS(#972271) VIOLENCE; GWP-20171224-008				
NC51	24/12/2017	05:42:55	250	1706	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC51	24/12/2017	05:43:19	250	1706	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC61	24/12/2017	05:43:23	1538	1689	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE51	24/12/2017	05:43:24	1616	1343	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE60	24/12/2017	05:43:25	1730	SC348	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE62	24/12/2017	05:43:27	2018		06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE51	24/12/2017	05:44:34	1616	1343	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				

NC51	24/12/2017	05:45:27	250	1706	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE61	24/12/2017	05:48:56	756	614	06 - AT SCENE
	MESSAGE SENT 756 EVANS( #972272) NICHE OCCURRENCE NUMBER 1700				
NE60	24/12/2017	05:49:21	1730	6C348	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE61	24/12/2017	05:52:53	756	614	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC51	24/12/2017	05:55:19	250	1706	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC51	24/12/2017	06:04:06	250	1706	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE62	24/12/2017	06:05:46	2018		06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC61	24/12/2017	06:07:26	1538	1689	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC61	24/12/2017	06:31:48	1538	1689	02 - AVAILABLE
NE51	24/12/2017	06:31:49	1616	1343	02 - AVAILABLE
NC51	24/12/2017	06:31:50	250	1706	02 - AVAILABLE
NE61	24/12/2017	06:31:51	756	614	02 - AVAILABLE
NE60	24/12/2017	06:31:51	1730	6C348	02 - AVAILABLE
NE62	24/12/2017	06:31:52	2018		02 - AVAILABLE

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1700500106 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1700500106]

**INC Comments (From Date From T**

QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL	24/12/2017	05:38:02	CONSOLE3	404879
NE61 DISPATCHED BY DRAG/DROP	24/12/2017	05:38:03	CONSOLE1	405038
NE61 06 - AT SCENE	24/12/2017	05:38:35	CONSOLE3	404879
NE62 DISPATCHED BY DRAG/DROP	24/12/2017	05:40:54	CONSOLE1	405038
NE51 DISPATCHED BY DRAG/DROP	24/12/2017	05:41:00	CONSOLE1	405038
1689 - ONE IN CUSTODY FOR ASSAULT	24/12/2017	05:41:27	CONSOLE1	405038
NE60 DISPATCHED BY DRAG/DROP	24/12/2017	05:41:57	CONSOLE1	405038
1538 - 2 IN CUSTODY FROM OUTSIDE COURTYARD	24/12/2017	05:42:20	CONSOLE1	405038
NC61 DISPATCHED BY DRAG/DROP	24/12/2017	05:42:50	CONSOLE1	405038
NC51 DISPATCHED BY DRAG/DROP	24/12/2017	05:42:55	CONSOLE1	405038
NC51 06 - AT SCENE	24/12/2017	05:43:19	CONSOLE1	405038
NC61 06 - AT SCENE	24/12/2017	05:43:23	CONSOLE1	405038
NE51 06 - AT SCENE	24/12/2017	05:43:24	CONSOLE1	405038
NE60 06 - AT SCENE	24/12/2017	05:43:26	CONSOLE1	405038
NE62 06 - AT SCENE	24/12/2017	05:43:27	CONSOLE1	405038
NE51 06 - AT SCENE DEPARTING	24/12/2017	05:44:34	ARLSERVER	ARLSRV

NC51 06 - AT SCENE DEPARTING	24/12/2017	05:45:27	ARLSERVER	ARLSRV
2018 -	24/12/2017	05:46:04	CONSOLE1	405038
REQUEST TO SEND INCIDENT TO NICHE	24/12/2017	05:46:20	CONSOLE3	404879
	24/12/2017	05:48:17	CONSOLE1	405038
24/12/17 05:47	24/12/2017	05:48:17	CONSOLE1	405038
24 POSSIBLES	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
SRCH	24/12/2017	05:48:17	CONSOLE1	405038
AS:2 AL:1 RECORD 1	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
NEWPORT	24/12/2017	05:48:17	CONSOLE1	405038
MALE WHITENORTHEURO	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
DNA E+W TAKE SAMPLE NO DNA PROFILE HELD ON NDNAD FOR E+W	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
LAST KNOWN ADDRESS AS AT 25/03/17 (HOME)	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
NEWPORT NEWPORT	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
RECORD LAST UPDATED 13/05/17 04:09	24/12/2017	05:48:17	CONSOLE1	405038
PAGE AS.... HELP .... ABANDON TRANSACTION? N..	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:17	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
24/12/17 05:47	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
SRCH	24/12/2017	05:48:27	CONSOLE1	405038
AS:2 AL:1 RECORD 1	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
NEWPORT MALE WHITENORTHEURO	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
ARREST/REMAND HISTORY PAGE 1 OF 1	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
CONT+ ON:				
. AS/REF: ** }* ARRESTED ON 25/03/17 FP DESTRUCTION	24/12/2017	05:48:27	CONSOLE1	405038
. REMANDED ON POLICE BAIL AT 61NC ON 25/03/17	24/12/2017	05:48:27	CONSOLE1	405038
TO 61NC ON 12/05/17	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
. COMMON ASSAULT ON 02/05/14	24/12/2017	05:48:27	CONSOLE1	405038
. AS/REF: ** ** REPORTED ON 02/05/14 FP NOT TAKEN	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038



	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
PAGE DS.... HELP .... ABANDON TRANSACTION? N..	24/12/2017	05:48:27	CONSOLE1	405038
	24/12/2017	05:48:27	CONSOLE1	405038
OCN 1700500106 RECEIVED FROM NICHE	24/12/2017	05:48:55	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700500106	24/12/2017	05:48:55	INT3	NICSRV
MESSAGE SENT TO : NE61(756 EVANS #972272): NICHE OCCURRENCE NUMBER 1700500106 RECEIVED FOR INCIDENT GWP-20171224-0088	24/12/2017	05:48:56	AWSERVER	AWSRV
NICHE OCCURRENCE NUMBER 1700500106 RECEIVED FOR INCIDENT GWP-20171224-0088	24/12/2017	05:48:56	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1700500106 TO OFFICER 756 NICHOLAS EVANS	24/12/2017	05:48:56	INT3	NICSRV
NE60 06 - AT SCENE DEPARTING	24/12/2017	05:49:21	ARLSERVER	ARLSRV
1423 - 2 MALES BEING DEALT WITH BY OTHER DISPOSALS NO REQUIREMENT FOR CELLS	24/12/2017	05:51:27	CONSOLE1	405038
NE61 06 - AT SCENE DEPARTING	24/12/2017	05:52:53	ARLSERVER	ARLSRV
NC51 06 - AT SCENE	24/12/2017	05:55:19	ARLSERVER	ARLSRV
NC51 06 - AT SCENE DEPARTING	24/12/2017	06:04:06	ARLSERVER	ARLSRV
NE62 06 - AT SCENE DEPARTING	24/12/2017	06:05:46	ARLSERVER	ARLSRV
NC61 06 - AT SCENE DEPARTING	24/12/2017	06:07:26	ARLSERVER	ARLSRV
1423 JONES/LIAM 08011988 NO TRACE PNC	24/12/2017	06:31:41	CONSOLE2	405891
1423 LOG CAN BE CLOSED	24/12/2017	06:31:46	CONSOLE2	405891
NC61 02 - AVAILABLE	24/12/2017	06:31:49	CONSOLE2	405891
NE51 02 - AVAILABLE	24/12/2017	06:31:49	CONSOLE2	405891
NC51 02 - AVAILABLE	24/12/2017	06:31:50	CONSOLE2	405891
NE60 02 - AVAILABLE	24/12/2017	06:31:51	CONSOLE2	405891
NE61 02 - AVAILABLE	24/12/2017	06:31:51	CONSOLE2	405891
NE62 02 - AVAILABLE	24/12/2017	06:31:52	CONSOLE2	405891
Disposition code: 'C1','C10'	24/12/2017	06:32:16	CONSOLE2	405891
# Arrests # Cautions Inf. contact	24/12/2017	06:32:16	CONSOLE2	405891
Handling Officer 756	24/12/2017	06:32:16	CONSOLE2	405891
Qualifiers,ALL CRIME,NEIGHBOURHOOD POL	24/12/2017	06:32:16	CONSOLE2	405891
DEALT WITH BY OTHER DISPOSAL	24/12/2017	06:32:17	CONSOLE2	405891
GWP-20171224-0088 HAS BEEN DISPOSED	24/12/2017	06:32:17	CONSOLE2	405891

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## Occurrence details

**Gwent Police**

*Printed:* 15/05/2018 09:22 by GWP257

*Occurrence:* **1700490867**

**Occurrence details:**

*Report no.:* 1700490867  
*Occurrence Type:* CR37 Violence Against The Person  
*Occurrence time:* -  
*Reported time:* 17/12/2017 01:46  
*Occurrence address:* 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
*Clearance status:* Allocated and finalised  
*Concluded:* Yes  
*Concluded date:* 23/01/2018  
*Summary:* COMPLAINING OF ASSAULT  
*Remarks:*

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	17/12/2017 01:47	17/12/2017 01:47	#CAD INTERFACE, C.	No	
<i>Log entry:</i>	Occurrence updated with information from Command and Control.				
	17/12/2017 01:51	17/12/2017 01:51	#CAD INTERFACE, C.	No	
<i>Log entry:</i>	Occurrence updated with information from Command and Control.				
<i>Investigator action</i>	17/12/2017 02:51		#GWP1661 CUMMINGS, D.	No	

COS - Investigation Update

Investigation Update

Taken the below details from a witness and a victim of a potential offence. The two males have stated that they will be contacting police about this incident, and have the crime number and log number to do it, they may be attended Newport Central Police Station and would benefit from a diary appointment.

*Log entry:* ... has stated that he was assaulted by a bouncer in the COURTYARD club. this witnessed by

Details will be linked on next shift.  
 Crime number 1700490867 has been sent to both males via text.

*Crime Registry* 17/12/2017 12:40 #GWP512 CHHETRI, D. No

CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS).  
 PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.  
 ALL crime must be recorded on the same day the report is received or in any case within 24 hours. The offence has been classified based on the information available at the time of recording.  
*Log entry:* OIC to note they have responsibility to add the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller.  
 PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE ADDED WITHIN 24 HOURS. OIC PLEASE ADD OCC BETWEEN TIMES, THANKS.

OIC PLEASE NOTE: IF THE AGGRIEVED HAS SUSTAINED INJURY THEN PLEASE RECLASSIFY, THANKS.

*Victim contact* 18/12/2017 22:22 #GWP1661 CUMMINGS, D. No

Official

Official

VG1 - [C]ontract

[C]ontract

I have reviewed the guidelines for minimum standards of investigation (available here): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. Yes

The victim personal statement has been explained to the victim. No

Log entry:

A victim personal statement has been completed by/on behalf of the victim. No

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? Yes/No

The OIC has changed to ( enter details here: of police officer / staff who is OIC ), and the victim has been updated.

I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency Click here to add VCM

Victim contact

18/12/2017 22:23

#GWP1661 CUMMINGS, D. No

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.

Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!

If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.

All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.

Any questions, please seek guidance from your Sergeant/local Inspector.

**Indicate your role**

Frontline Officers

**CAD Log Check**

Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?

Yes/No

**Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)**

Have you checked previous VRA system/NICHE RMFs?

Yes/No

**Neighbourhood Team Contact**

Is contact required from Neighbourhood team?

No, if Yes, CLICK HERE to generate the task.

**Additional Questions (to be ASKED TO VICTIM/CALLER)**

How severe have the incident(s) or crime(s) become?

NA

Official

How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	Na
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	NA
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	NA
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	No <a href="#">Click here to enter details</a>

<b>Hate Incident/Crime</b> <a href="#">Click here</a> for guidance regarding Hate Crime	
Is this a Hate Incident?	NO - This is NOT a Hate Incident
Hate Incident type:	<a href="#">Specify Hate Incident type here</a>

<b>Summary and assessment of risk (within NDM)</b> <a href="#">Click here</a> to view the Risk Assessment Matrix and National Decision Model	
---	--

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low/Medium/High risk.

<b>Enhanced Services Assessment (for victims of crime ONLY)</b>	
---	--

Log entry:

I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
---	---

The below factors identify those victims in need of an enhanced service:

Victims of the most serious crime

Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.

Persistently targeted victims

Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.

Vulnerable or intimidated victims

Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:

- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.
- have fear or distress about testifying in court
- behaviour towards victim by accused/family members/associates/other witnesses
- victims of a sexual offence or human trafficking
- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.

Victim contact

18/12/2017 22:24

#GWP1661 CUMMINGS, D. No

VG3 - [R]eports of Investigation Status

Official

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that -

He has stated that he is not sure at this time if he wants to make a complaint or not.  
He has stated that he wants to find out which bouncer did it before deciding if he is going to talk to one of his friends first and then get back to us to let us know.  
He will be contacting 101 to let us know.

*Log entry:* I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by

[enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Victim contact 22/01/2018 11:10 #GWP1661 CUMMINGS, D. No

VG4 - [E]nd of Investigation

[E]nd of Investigation

I have updated [enter name] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.  
Unable to get in touch with [enter name] } Originally he stated that he was not sure if he wanted to make a complaint as he wanted to see which bouncer it was.

*Log entry:* Since then I have tried to contact [enter name] and there has been no reply on mobile.

There is no other evidence to explore and the victim is not forthcoming.

This can be closed as there are no further avenues to follow.

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No  
I have advised them to contact the Police Prosecution Team on victimrighttoreview@gwent.pnn.police.uk or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

Victim contact 23/01/2018 11:21 #GWP2000 GILES, R. No T1800206054 For finalisation Closed

VG5 - [S]upervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

*Log entry:* I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1661 CUMMINGS, D. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1661 CUMMINGS, D. has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:  
no further action

ISR Report

GWENT POLICE

ISR Report: **GWP-20171217-0064 (\* CLOSED INCIDENT \*)**

17/12/2017 01:46:49	D-POLGEN, POLICE GENERATED RES ACTIVITY	GWP-20171217- 0064 / GWP	RADIO	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	COMPLAINING OF ASSAULT	NC	Officer Dealing:1661	
Operator:405291	Dispatcher:	NC81 (331001,188288)	Creator Wkstn:CONSOLE3	

<b>Address Information</b>	
THE COURTYARD, 50 HIGH ST, , NEWPORT, NP20 1YN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
1661 , 1661	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
POLICE GENERATED RES ACTIVITY
POLICE GENERATED RES ACTIVITY

<b>Date / Time Information</b>		
CALL RECEIVED	17/12/2017	01:46:49
CALL ANSWERED	17/12/2017	01:46:49
INCIDENT CREATED	17/12/2017	01:46:49
ADDRESS VALIDATED	17/12/2017	01:46:49
INITIAL INPUT COMPLETE	17/12/2017	01:46:51
INCIDENT DISPOSED	17/12/2017	01:47:24

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NO QUALIFIER APPLIES
THEME	ADMIN AND INFO

<b>CAD Log</b>				
17/12/2017	01:47:23	405291	CONSOLE3	Disposition Code 1
	/D7			
17/12/2017	01:47:23	405291	CONSOLE3	Disposition Code 2
	/D70			
17/12/2017	01:47:24	405291	CONSOLE3	status16_time
	/014724			
17/12/2017	01:47:24	405291	CONSOLE3	status16_date
	/20171217			
17/12/2017	01:47:24	405291	CONSOLE3	last_disposal_comment
	01/			
17/12/2017	01:47:24	405291	CONSOLE3	last_historical_comment
	01/			
17/12/2017	01:47:24	405291	CONSOLE3	Call Status
	03/16			

Resource Activity				
NC31	17/12/2017	01:49:50	1661	674
02 - AVAILABLE				
MESSAGE SENT 1661 CUMMINGS( #961370) NICHE OCCURRENCE NUMBER				
ISR Relations				
NICHE OCC NUMBER - ISR RELATION		OCN 1700490867 SET AS CASE REF		
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1700490867]		
INC Comments ( From Date From T				
Created from Shadow Incident	17/12/2017	01:46:49	CONSOLE3	405291
REQUEST TO SEND INCIDENT TO NICHE	17/12/2017	01:46:55	CONSOLE3	405291
COMPLAINING OF ASSAULT.	17/12/2017	01:47:03	CONSOLE3	405291
COMPLAINT AGAINST A BOUNCER	17/12/2017	01:47:10	CONSOLE3	405291
Disposition code: 'D7','D70'	17/12/2017	01:47:24	CONSOLE3	405291
# Arrests # Cautions Inf. contact	17/12/2017	01:47:24	CONSOLE3	405291
Handling Officer 1661	17/12/2017	01:47:24	CONSOLE3	405291
Qualifiers,NO QUALIFIER APPLIES	17/12/2017	01:47:24	CONSOLE3	405291
GWP-20171217-0064 HAS BEEN DISPOSED	17/12/2017	01:47:24	CONSOLE3	405291
OCN 1700490867 RECEIVED FROM NICHE	17/12/2017	01:49:49	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700490867	17/12/2017	01:49:50	INT3	NICSRV
MESSAGE SENT TO : NC31(1661 CUMMINGS #961370): NICHE OCCURRENCE NUMBER 1700490867 RECEIVED FOR INCIDENT GWP-20171217-0064	17/12/2017	01:49:50	AWSERVER	AWSRV
NICHE OCCURRENCE NUMBER 1700490867 RECEIVED FOR INCIDENT GWP-20171217-0064	17/12/2017	01:49:50	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1700490867 TO OFFICER 1661 DEAN CUMMINGS	17/12/2017	01:49:50	INT3	NICSRV

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**Occurrence details**

Gwent Police

Printed: 15/05/2018 13:20 by GWP257

Occurrence: 1700490977

**Occurrence details:**

Report no.: 1700490977  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 17/12/2017 03:42 -  
 Reported time: 17/12/2017 03:42  
 Occurrence address: 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 25/12/2017  
 Summary: FIGHT ONGOING  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	17/12/2017 03:47	17/12/2017 03:47	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	17/12/2017 04:09	17/12/2017 04:09	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	17/12/2017 04:11	17/12/2017 04:11	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	17/12/2017 04:59		#GWP700 MOTHERSOLE, A.	No	
C08 - Investigation Update					
Log entry:	<p><u>Investigation Update</u>                      officer's on patrol saw from a distance a group of males fighting. message past over the radio and police attended. three males identified as being involved in a possible assault arrested. booked into and awaiting interview once sober.</p> <p>there is no cctv of the fighting due to the location it has taken place.</p>				
Investigator action	17/12/2017 05:15		#GWP356 DERBYSHIRE, C.	No	
C08 - Investigation Update					
Log entry:	<p><u>Investigation Update</u>                      HAS GIVEN A SHORT VERBAL ACCOUNT THAT HE AND HIS FRIEND AND GIRL FRIEND WERE ABOUT TO CATCH A TAXI WHEN SET UPON BY THE THREE MALES FOR NO REASON AND HE HAS RECEIVED A INJURY TO HIS UPPER LIP AND BRUISING AS HAS HIS FRIEND.</p>				
Investigator action	17/12/2017 05:45		#GWP953 OLDHAM, L.	No	
Log entry:	<p>was one of the three individuals alleged to have been fighting on CAMBRIAN ROAD. He was arrested on suspicion of Assault but was found to be in possession of a small quantity of suspicious white powder when he was searched in the custody suite. It was found in his small front jeans pocket and WATE was further arrested for possession of a controlled drug. The drugs were seized and booked into the property management system P112471 - C198412 however they were kept available for the interviewing process and left clearly marked in the A1 Sgts Office.</p>				
Investigator action	17/12/2017 05:56		#GWP700 MOTHERSOLE, A.	No	
C08 - Investigation Update					

Official

Log entry: Investigation Update  
 does have trace. If there is no complaint of assault forth coming this morning....Interviewing officer to consider minor public order so that this matter can be resolved rather than RUI.

Investigator action 17/12/2017 11:48 #GWP1634 OWENS, A. No

PC 1634 and PC 532 GREENING allocated handover for listed three males in custody.

Attended home address's of both victims due to being unable to contact them. Both males were unwilling to make any formal complaint and have both made signed PNB entries which have been uploaded.

CCTV does not cover the area where the incident is alleged to have happened and officers statements do not detail any public order offences

Log entry: Custody sergeant made the decision to release the three males with NFA.

who was found with drugs has been cautioned (separate occurrence created)

Occurrence can be finalised

Crime Registry 17/12/2017 12:44 #GWP1083 STRINGER, J. No

CR02 - Crime Registry

CR2 Crime Registry

(for use only by Crime Registry).

Log entry: Based on the initial disclosure by the victim/caller, this incident has been classified as a crime at first point of contact in accordance with NCRS. ALL crime must be recorded on the same day the report is received or in any case within 24 hours.

The offence has been classified based on the information available at the time of recording.

OIC to note they have responsibility for updating the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller. PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE UPDATED WITHIN 24 HOURS

Victim contact 21/12/2017 07:43 #GWP700 MOTHERSOLE, A. No

VG1 - [C]ontract

[C]ontract

I have reviewed the guidelines for minimum standards of investigation (available here): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. Yes

The victim personal statement has been explained to the victim. No

Log entry: A victim personal statement has been completed by/on behalf of the victim. No

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? Yes/No

The OIC has changed to ( enter details here: of police officer / staff who is OIC ), and the victim has been updated.

I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency Click here to add VCM

Victim contact 21/12/2017 07:43 #GWP700 MOTHERSOLE, A. No

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.  
 Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
 All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.

Any questions, please seek guidance from your Sergeant/local Inspector.

**Indicate your role**

Frontline Officers

**CAD Log Check**

Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?

No

**Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)**

Have you checked previous VRA system/NICHE RMFs?

No

**Neighbourhood Team Contact**

Is contact required from Neighbourhood team?

Yes/No, if Yes, [CLICK HERE](#) to generate the task.

**Additional Questions (to be ASKED TO VICTIM/CALLER)**

Log entry:

How severe have the incident(s) or crime(s) become?

[Click here to enter reply](#)

How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?

[Click here to enter reply](#)

Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?

[Click here to enter reply](#)

Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?

[Click here to enter reply](#)

Are you/the victim disabled?

[Click here to select answer](#)

Have you been the victim of another crime/incident linked to this crime?

Yes/No

[Click here to enter details](#)

**Hate Incident/Crime**

[Click here for guidance regarding Hate Crime](#)

Is this a Hate Incident?

NO - This is NOT a Hate Incident

Hate Incident type:

[Specify Hate Incident type here](#)

**Summary and assessment of risk (within NDM)**

[Click here to view the Risk Assessment Matrix and National Decision Model](#)

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low Risk

**Enhanced Services Assessment (for victims of crime ONLY)**

<b>I have assessed the victim as eligible for:</b>	<b>STANDARD SERVICES (updates within 5 days)</b>
<p>The below factors identify those victims in need of an enhanced service:</p> <p><u>Victims of the most serious crime</u>                  Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.</p> <p><u>Persistently targeted victims</u>                  Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.</p> <p><u>Vulnerable or intimidated victims</u>                  Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:</p> <ul style="list-style-type: none"> <li>- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.</li> <li>- have fear or distress about testifying in court</li> <li>- behaviour towards victim by accused/family members/associates/other witnesses</li> <li>- victims of a sexual offence or human trafficking</li> <li>- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.</li> </ul>	

Victim contact 21/12/2017 07:44 #GWP700 MOTHERSOLE, A. No  
 VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - males arrested after altercation and awaiting interview. agg updated that officers would be in contact in the morning to progress the matter.

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Log entry: Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details].  
 investigation status is as follows:  
 [enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
 [enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
 Message left: YES/NO  
 [enter details of message left]

Victim contact 21/12/2017 07:46 #GWP700 MOTHERSOLE, A. No  
 VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry: I have updated [redacted] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.  
 no co-operation from agg so matter nfa'd. agg updated

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No  
 I have advised them to contact the Police Prosecution Team on victimrightoreview@gwent.pnn.police.uk or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

Investigator action 21/12/2017 07:47 #GWP700 MOTHERSOLE, A. No  
 C08 - Investigation Update

Official

Log entry: Investigation Update  
data entry sent email for mo to be added

Victim contact 22/12/2017 13:48 #GWP539 WILLIAMS, J. No T1703651476 For finalisation Closed

VG6 - [S]upervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

Log entry: I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP700 MOTHERSOLE, A. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP700 MOTHERSOLE, A. has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:  
all complete - caution administered.

Official



ISR Report

GWENT POLICE

ISR Report:

**GWP-20171217-0109 (\* CLOSED INCIDENT \*)**

17/12/2017 03:42:38	D-POLGEN, POLICE GENERATED RES ACTIVITY	GWP-20171217-0109 / GWP	RADIO	GWENT
Grade:(1) EMERGENCY	FIGHT ONGOING	NC	Officer Dealing:700	
Operator:405291	Dispatcher:405291	NC81 (331001,188288)	Creator Wkstrn:CONSOLE3	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST , NEWPORT, NP20 1YN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
POLICE GENERATED RES ACTIVITY
POLICE GENERATED RES ACTIVITY

<b>Complainant Information</b>	
700 , 700	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	17/12/2017	03:42:38
CALL ANSWERED	17/12/2017	03:42:38
INCIDENT CREATED	17/12/2017	03:42:38
ADDRESS VALIDATED	17/12/2017	03:42:38
INITIAL INPUT COMPLETE	17/12/2017	03:42:50
RESOURCE DISPATCHED	17/12/2017	03:45:08
ARRIVED AT SCENE	17/12/2017	04:07:11
UNITS CLEARED	17/12/2017	04:07:13
INCIDENT DISPOSED	17/12/2017	04:07:27

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NO QUALIFIER APPLIES
THEME	ADMIN AND INFO

<b>CAD Log</b>				
17/12/2017	03:47:43	404987	CONSOLE1	corporate_name
	/THE COURTYARD			
17/12/2017	03:47:43	404987	CONSOLE1	House No.
	0/50			
17/12/2017	03:47:43	404987	CONSOLE1	Mod.Time
	034250/034743			
17/12/2017	03:47:43	404987	CONSOLE1	work_fd5
	10010550694/100101055731			
17/12/2017	03:47:43	404987	CONSOLE1	Modified by
	12605/12328			
17/12/2017	03:47:43	404987	CONSOLE1	Latitude
	188145/188288			

17/12/2017	03:47:43	404987	CONSOLE1	Longitude
	330989/331001			
17/12/2017	03:47:43	404987	CONSOLE1	loc_id
	714823/688084			
17/12/2017	03:47:43	404987	CONSOLE1	loc_id
	714823/688084			
17/12/2017	03:47:43	404987	CONSOLE1	Street Name 1
	CAMBRIAN/HIGH			
17/12/2017	03:47:43	404987	CONSOLE1	loc_name
	CAMBRIAN RD/			
17/12/2017	03:47:43	404987	CONSOLE1	Modified at Workstation
	CONSOLE3/CONSOLE1			
17/12/2017	03:47:43	404987	CONSOLE1	Address Modified
	False/True			
17/12/2017	03:47:43	404987	CONSOLE1	Post Code
	NP20 4AL/NP20 1YN			
17/12/2017	03:47:43	404987	CONSOLE1	Street Type 1
	RD/ST			
17/12/2017	03:47:43	404987	CONSOLE1	Type de lieu
	STREET REC/			
17/12/2017	03:47:45	404987	CONSOLE1	Mod.Time
	034743/034744			
17/12/2017	04:07:23	405291	CONSOLE3	Disposition Code 1
	/D7			
17/12/2017	04:07:23	405291	CONSOLE3	Disposition Code 2
	/D70			
17/12/2017	04:07:26	405291	CONSOLE3	status16_time
	/040726			
17/12/2017	04:07:26	405291	CONSOLE3	status16_date
	/20171217			
17/12/2017	04:07:26	405291	CONSOLE3	last_disposal_comment
	01/			
17/12/2017	04:07:26	405291	CONSOLE3	last_historical_comment
	01/			
17/12/2017	04:07:26	405291	CONSOLE3	Call Status
	14/16			
<b>Resource Activity</b>				
NE60	17/12/2017	03:45:08	647	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT			
NE60	17/12/2017	03:45:10	647	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 647 DENT (#961494) POLICE GENERATED RES ACTIVITY			
NE50	17/12/2017	03:46:03	1587	1350 05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT			
NE50	17/12/2017	03:46:05	1587	1350 05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1587 VELASQUEZ-CRIPPS (#961496) POLICE GENERATED			
NE50	17/12/2017	03:49:03	1587	1350 02 - AVAILABLE
NC50	17/12/2017	03:49:04	700	899 02 - AVAILABLE
	MESSAGE SENT 700 MOTHERSOLE (#961500) NICHE OCCURRENCE NUMBER			
NE60	17/12/2017	04:07:10	647	06 - AT SCENE



CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE60	17/12/2017	04:07:12	647	02 - AVAILABLE
<b>ISR Relations</b>				
NICHE OCC NUMBER - ISR RELATION		OCN 1700490977 SET AS CASE REF		
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1700490977]		
<b>INC Comments (From Date From T</b>				
Created from Shadow Incident	17/12/2017	03:42:38	CONSOLE3	405291
CCTV AWARE	17/12/2017	03:42:52	CONSOLE1	404987
447 - WE ARE SPEAKING TO THEM NOW	17/12/2017	03:43:00	CONSOLE3	405291
INC1 - 3 COMING IN	17/12/2017	03:44:34	CONSOLE3	405291
NE60 DISPATCHED BY DRAG/DROP	17/12/2017	03:45:08	CONSOLE3	405291
NE50 DISPATCHED BY DRAG/DROP	17/12/2017	03:46:04	CONSOLE3	405291
NE60 AND NE50 - VAN ER	17/12/2017	03:46:13	CONSOLE3	405291
REQUEST TO SEND INCIDENT TO NICHE	17/12/2017	03:46:33	CONSOLE3	405291
REQUEST TO SEND INCIDENT TO NICHE	17/12/2017	03:46:37	CONSOLE3	405291
REQUEST TO SEND INCIDENT TO NICHE	17/12/2017	03:46:40	CONSOLE3	405291
1176 - APPEARS KICKED OUT OF COURTYARD FOR FIGHTING THEN CONTINUED FURTHER ALONG	17/12/2017	03:47:59	CONSOLE1	404987
Warning: Unlikely to hit Arrival time Target	17/12/2017	03:48:00	APPSRV	APPSRV
OCN 1700490977 RECEIVED FROM NICHE	17/12/2017	03:49:03	INT3	NICSRV
NE50 02 - AVAILABLE	17/12/2017	03:49:03	CONSOLE3	405291
CASE REFERENCE UPDATED TO 1700490977	17/12/2017	03:49:03	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1700490977 RECEIVED FOR INCIDENT GWP-20171217-0109	17/12/2017	03:49:03	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1700490977 TO OFFICER 700 ALAN MOTHERSOLE	17/12/2017	03:49:03	INT3	NICSRV
MESSAGE SENT TO : NC50(700 MOTHERSOLE #961500); NICHE OCCURRENCE NUMBER 1700490977 RECEIVED FOR INCIDENT GWP-20171217-0109	17/12/2017	03:49:04	AWSERVER	AWSRV
Failure to hit Arrival time Target	17/12/2017	03:58:01	APPSRV	APPSRV
NE60 06 - AT SCENE	17/12/2017	04:07:11	CONSOLE3	405291
NE60 02 - AVAILABLE	17/12/2017	04:07:13	CONSOLE3	405291
Disposition code: 'D7', 'D70'	17/12/2017	04:07:26	CONSOLE3	405291
# Arrests # Cautions Inf. contact	17/12/2017	04:07:27	CONSOLE3	405291
Handling Officer 700	17/12/2017	04:07:27	CONSOLE3	405291
Qualifiers NO QUALIFIER APPLIES	17/12/2017	04:07:27	CONSOLE3	405291
GWP-20171217-0109 HAS BEEN DISPOSED	17/12/2017	04:07:27	CONSOLE3	405291
THIS INCIDENT HAS BEEN CRIMED FOR NCRS PURPOSES ONLY. NO INVESTIGATION OR VICTIM CONTACT HAS BEEN CONDUCTED BY MYSELF. OFFICERS TO CONTINUE WITH INVESTIGATION AS NORMAL AND	17/12/2017	12:45:42	WEBSTM	403806
ENSURE ALL CRIMES, MO'S AND VICTIM DETAILS ARE UPDATED IN NICHE WITHIN 24 HRS'	17/12/2017	12:45:42	WEBSTM	403806
INCIDENT PRINTED IN WEBSTORM BY:	14/05/2018	14:35:43	WEBSTM	255020

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 DATA PROTECTION ACT 1998 .



## Occurrence details

Gwent Police

Printed: 22/05/2018 09:07 by GWP257

Occurrence: **1700490844**

**Occurrence details:**

Report no.: 1700490844  
 Occurrence Type: PS10 Concern for Safety  
 Occurrence time: 16/12/2017 21:51 - 17/12/2017 02:43  
 Reported time: 16/12/2017 21:51  
 Occurrence address: STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 22/12/2017  
 Summary: MALE COLLAPSED, OVER DOSE ON COCCAINE AT THE COURT YARD  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	17/12/2017 01:21	17/12/2017 01:21	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	17/12/2017 01:25	17/12/2017 01:25	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	17/12/2017 02:50		#GWP797 WAY, E.	No	T1703608732 Occurrence update Closed
Log entry:	Male over dosed on Cocaine , had been in the Court Yard prior to leaving . Ambulance called , admitted to RGH.				
Victim contact	17/12/2017 02:51		#GWP797 WAY, E.	No	T1703608732 Occurrence update Closed

VG2 RMF - [A]assessment of Needs

RMF Brief Guidance
<p>A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.                      Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!                      If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.                      All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.</p> <p>Any questions, please seek guidance from your Sergeant/local Inspector.</p>

Indicate your role
Frontline Officers

CAD Log Check	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of	<input checked="" type="checkbox"/> Yes

Official

contact?	
----------	--

**Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)**

Have you checked previous VRA system/NICHE RMFs?	Yes
--	-----

**Neighbourhood Team Contact**

Is contact required from Neighbourhood team?	No, if Yes, <a href="#">CLICK HERE</a> to generate the task.
--	--

**Additional Questions (to be ASKED TO VICTIM/CALLER)**

How severe have the incident(s) or crime(s) become?	N/A
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	N/A
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	N/A
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	N.A
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	Yes/No <a href="#">Click here to enter details</a>

Log entry:

**Hate Incident/Crime**  
[Click here for guidance regarding Hate Crime](#)

Is this a Hate Incident?	NO - This is NOT a Hate Incident
Hate Incident type:	<a href="#">Specify Hate Incident type here</a>

**Summary and assessment of risk (within NDM)**  
[Click here to view the Risk Assessment Matrix and National Decision Model](#)

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low/Medium/High risk.

**Enhanced Services Assessment (for victims of crime ONLY)**

I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
---	---

The below factors identify those victims in need of an enhanced service:

Victims of the most serious crime

Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.

Persistently targeted victims

Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.

Vulnerable or intimidated victims

Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:

- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.
- have fear or distress about testifying in court
- behaviour towards victim by accused/family members/associates/other witnesses
- victims of a sexual offence or human trafficking
- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.

Victim  
contact

17/12/2017 02:52

#GWP797 WAY, E.

No

T1703608732 Occurrence update  
Closed

VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry:

I have updated [enter victim details] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.

Male admitted to Royal Gwent Hospital , This is for information only

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No

I have advised them to contact the Police Prosecution Team on [victimrighttoreview@gwent.pnn.police.uk](mailto:victimrighttoreview@gwent.pnn.police.uk) or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.



ISR Report

GWENT POLICE

ISR Report:

**GWP-20171216-0576 (\* CLOSED INCIDENT \*)**

16/12/2017 21:51:21	D-POLGEN, POLICE GENERATED RES ACTIVITY	GWP-20171216-0576 / GWP	RADIO	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	MALE COLLAPSED	NC	Officer Dealing:797	
Operator:405291	Dispatcher:405291	NC81 (330989,188145)	Creator Wkstrn:CONSOLE3	

<b>Address Information</b>	
CAMBRIAN RD	
CAMBRIAN RD, NEWPORT, NP20 4AL	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
POLICE GENERATED RES ACTIVITY
POLICE GENERATED RES ACTIVITY

<b>Complainant Information</b>	
797, 797	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	16/12/2017	21:51:21
CALL ANSWERED	16/12/2017	21:51:21
INCIDENT CREATED	16/12/2017	21:51:21
ADDRESS VALIDATED	16/12/2017	21:51:21
INITIAL INPUT COMPLETE	16/12/2017	21:51:23
TRANSFER ACCEPTED	17/12/2017	01:21:02
RESOURCE DISPATCHED	16/12/2017	21:52:05
ARRIVED AT SCENE	16/12/2017	21:52:06
UNITS CLEARED	16/12/2017	23:23:16
INCIDENT RESTULTED	17/12/2017	01:20:58
INCIDENT DISPOSED	17/12/2017	01:21:09

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
DISPOSAL QUALIFIERS	OTHER AGENCY DEAL
THEME	ADMIN AND INFO

<b>CAD Log</b>				
16/12/2017	23:23:34	404987	CONSOLE1	Disposition Code 1
	/D7			
16/12/2017	23:23:34	404987	CONSOLE1	Disposition Code 2
	/D70			
16/12/2017	23:23:35	404987	CONSOLE1	status16_time
	/232335			
16/12/2017	23:23:35	404987	CONSOLE1	status16_date
	/20171216			
16/12/2017	23:23:35	404987	CONSOLE1	Call Status

	14/16				
17/12/2017	01:20:35	405291	CONSOLE3		differed
	/17/12/2017 01:00:00				
17/12/2017	01:20:58	405291	CONSOLE3		status15_time
	/012058				
17/12/2017	01:20:58	405291	CONSOLE3		status15_date
	/20171217				
17/12/2017	01:20:58	405291	CONSOLE3		timer_time
	/132058				
17/12/2017	01:20:58	405291	CONSOLE3		timer_date
	/20171217				
17/12/2017	01:20:58	405291	CONSOLE3		Status Note
	/RO				
17/12/2017	01:20:58	405291	CONSOLE3		Mod.Time
	012035/012058				
17/12/2017	01:20:59	405291	CONSOLE3		undiffered
	/manual				
17/12/2017	01:21:09	405291	CONSOLE3		last_historical_comment
	01/				
17/12/2017	01:21:09	405291	CONSOLE3		last_disposal_comment
	01/				
17/12/2017	01:21:09	405291	CONSOLE3		Call Status
	15/16				
17/12/2017	01:21:09	405291	CONSOLE3		status16_date
	20171216/20171217				
17/12/2017	01:21:09	405291	CONSOLE3		status16_time
	232335/012109				
<b>Resource Activity</b>					
NC34	16/12/2017	21:52:04	797		05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC34	16/12/2017	21:52:06	797		06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC34	16/12/2017	21:52:07	797		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 797 WAY(#960996) POLICE GENERATED RES ACTIVITY;				
PM01	16/12/2017	22:46:04	SO265		05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
PM01	16/12/2017	22:46:05	SO265		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT SO265 FARRINGTON-COX( #961064) POLICE GENERATED				
PM01	16/12/2017	22:46:09	SO265		06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC34	16/12/2017	23:23:15			02 - AVAILABLE
PM01	16/12/2017	23:23:16	SO265		02 - AVAILABLE
NC32	17/12/2017	01:23:54	1665	797	02 - AVAILABLE
	MESSAGE SENT 797 WAY( #961328) NICHE OCCURRENCE NUMBER 170049				
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1700490844 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1700490844]			



INC Comments (From Date From T				
Created from Shadow Incident	16/12/2017	21:51:22	CONSOLE3	405291
SECURITY MADE US AWARE.	16/12/2017	21:51:32	CONSOLE3	405291
PM01 AWARE	16/12/2017	21:51:42	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
16/12/17 21:50 61LIGW89 NE20/0002 JP400M02 61405291	16/12/2017	21:51:56	CONSOLE3	405291
2 POSSIBLES	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
SRCH	16/12/2017	21:51:56	CONSOLE3	405291
DD:1 AS:1 DNA:1 DH:1 AL:1 RECORD 2	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
DNA E+W NOT REQUIRED DNA PROFILE HELD ON NDNAD FOR E+W	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
MAY BE IDENTICAL TO	16/12/2017	21:51:56	CONSOLE3	405291
LAST KNOWN ADDRESS AS AT	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
RECORD LAST UPDATED 04/11/16 05:23	16/12/2017	21:51:56	CONSOLE3	405291
PAGE DD.... HELP .... ABANDON TRANSACTION? N..	16/12/2017	21:51:56	CONSOLE3	405291
	16/12/2017	21:51:56	CONSOLE3	405291
NC34 DISPATCHED BY DRAG/DROP	16/12/2017	21:52:05	CONSOLE3	405291
NC34 06 - AT SCENE	16/12/2017	21:52:06	CONSOLE3	405291
NC34 SHOWING TO NEAR RGH.	16/12/2017	22:22:01	CONSOLE3	405291
WILL GET UPDATE WHEN OFFICER IS SHOWING AWAY FROM RGH	16/12/2017	22:22:13	CONSOLE3	405291
FOR INFORMATION TAKEN TO RGH FOR TREATMENT , GRANDFATHER INFORMED OF LOG NUMBER AND LOCATION OF CONTACT NUMBER LOG CAN BE CLOSED	16/12/2017	22:35:33	WEBSTM	403757
PM01 DISPATCHED BY DRAG/DROP	16/12/2017	22:46:04	CONSOLE18	404883
PM01 06 - AT SCENE	16/12/2017	22:46:09	CONSOLE18	404883
NC34 02 - AVAILABLE	16/12/2017	23:23:15	CONSOLE1	404987
PM01 02 - AVAILABLE	16/12/2017	23:23:16	CONSOLE1	404987
Disposition code: 'D7', 'D70'	16/12/2017	23:23:35	CONSOLE1	404987
# Arrests # Cautions Inf. contact	16/12/2017	23:23:35	CONSOLE1	404987
Handling Officer 797	16/12/2017	23:23:35	CONSOLE1	404987
Qualifiers, NEIGHBOURHOOD POL, OTHER AGENCY DEAL	16/12/2017	23:23:35	CONSOLE1	404987
GWP-20171216-0576 HAS BEEN DISPOSED	16/12/2017	23:23:35	CONSOLE1	404987
CALL DEFERRED 17/12/2017 01:21:24	17/12/2017	01:20:35	CONSOLE3	405291
Reopened at: CONSOLE3	17/12/2017	01:20:59	CONSOLE3	405291
Transfer Accepted At Terminal CONSOLE3 For Control	17/12/2017	01:21:02	CONSOLE3	405291
REQUEST TO SEND INCIDENT TO NICHE	17/12/2017	01:21:05	CONSOLE3	405291

Disposition code: 'D7', 'D70'	17/12/2017	01:21:09	CONSOLE3	405291
# Arrests # Cautions Inf. contact	17/12/2017	01:21:09	CONSOLE3	405291
Handling Officer 797	17/12/2017	01:21:09	CONSOLE3	405291
Qualifiers, NEIGHBOURHOOD POL, OTHER AGENCY DEAL	17/12/2017	01:21:09	CONSOLE3	405291
GWP-20171216-0576 HAS BEEN DISPOSED	17/12/2017	01:21:09	CONSOLE3	405291
OCN 1700490844 RECEIVED FROM NICHE	17/12/2017	01:23:53	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700490844	17/12/2017	01:23:53	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1700490844 RECEIVED FOR INCIDENT GWP-20171216-0576	17/12/2017	01:23:53	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1700490844 TO OFFICER 797 EDMUND WAY	17/12/2017	01:23:53	INT3	NICSRV
MESSAGE SENT TO : NC32(797 WAY #961328): NICHE OCCURRENCE NUMBER 1700490844 RECEIVED FOR INCIDENT GWP-20171216-0576	17/12/2017	01:23:54	AWSERVER	AWSRV

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**Occurrence details**

Gwent Police

Printed: 15/05/2018 09:23 by GWP257

Occurrence: 1700482224

**Occurrence details:**

Report no.: 1700482224  
 Occurrence Type: AN18 ASB - Nuisance  
 Occurrence time: 10/12/2017 01:04 -  
 Reported time: 10/12/2017 01:04  
 Occurrence address: STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 05/01/2018  
 Summary: POLICE GENERATED RES ACTIVITY  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	10/12/2017 01:14	10/12/2017 01:14	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
	10/12/2017 01:26	10/12/2017 01:26	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
	10/12/2017 01:28	10/12/2017 01:28	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
Supervisor review	17/12/2017 13:42		#GWP269369 PRICE, D.	No	
Log entry:	Dispatch type amended to ASB (female arrested for D & D)				
Supervisor review	05/01/2018 13:29		#GWP545 O'DRISCOLL, C.	No	T1800031074 For finalisation Closed
Log entry:	REPORT OF A FEMALE CAUSING ISSUE OUT COURT YARD PUBLIC HOUSE, NEWPORT. FEMALE WAS SEEN BY POLICE ACTING DISORDERLY BY SHOUTING AND OFFERING VIOLENCE. DP IS INTOXICATED AND WAS ARRESTED FOR DRUNK AND DISORDERLY				



VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry: I have updated [redacted] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.  
Updated in person on the day of incident that the suspect had been charged and remanded

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme No  
I have advised them to contact the Police Prosecution Team on victimrightoreview@gwent.pnn.police.uk or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

Investigator action 17/12/2017 15:33 #GWP1488 LINES, C. No

C08 - Investigation Update

Log entry: Investigation Update

Remand file completed  
Upgrade file submitted

Victim contact 20/12/2017 01:35 #GWP919 CARRINGTON, L. No T1703613737 For finalisation Closed

VG5 - [S]upervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

Log entry: I am the supervising officer and I have reviewed this occurrence and am satisfied that [enter QIC] has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that [enter QIC] has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:

Upgrade file submitted, incident can be closed.

Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	one off incident
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	No Click here to enter details

<b>Hate Incident/Crime</b> Click here for guidance regarding Hate Crime	
Is this a Hate Incident?	NO - This is NOT a Hate Incident
Hate Incident type:	Specify Hate Incident type here

<b>Summary and assessment of risk (within NDM)</b> Click here to view the Risk Assessment Matrix and National Decision Model
---

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low Risk

<b>Enhanced Services Assessment (for victims of crime ONLY)</b>	
I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
<p>The below factors identify those victims in need of an enhanced service:</p> <p><u>Victims of the most serious crime</u> Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.</p> <p><u>Persistently targeted victims</u> Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.</p> <p><u>Vulnerable or intimidated victims</u> Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:                      - they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.                      - have fear or distress about testifying in court                      - behaviour towards victim by accused/family members/associates/other witnesses                      - victims of a sexual offence or human trafficking                      - victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.</p>	

Victim contact

17/12/2017 15:32

#GWP1488 LINES, C.

No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

N/A

ISR Report

GWENT POLICE

ISR Report:

**GWP-20171210-0047 (\* CLOSED INCIDENT \*)**

10/12/2017 01:03:06	D-POLGEN, POLICE GENERATED RES ACTIVITY	GWP-20171210- 0047 / GWP	RADIO	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	POLICE GENERATED RES ACTIVITY	NC	Officer Dealing:1703	
Operator:405229	Dispatcher:405229	NC81 (331001,188288)	Creator Wkstr:CONSOLE3	

<b>Address Information</b>	
THE COURTYARD, 50 HIGH ST, , NEWPORT, NP20 1YN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
1703 , 1703	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
POLICE GENERATED RES ACTIVITY
POLICE GENERATED RES ACTIVITY

<b>Date / Time Information</b>		
CALL RECEIVED	10/12/2017	01:03:06
CALL ANSWERED	10/12/2017	01:03:06
INCIDENT CREATED	10/12/2017	01:03:06
ADDRESS VALIDATED	10/12/2017	01:03:06
INITIAL INPUT COMPLETE	10/12/2017	01:04:02
TRANSFER SENT	10/12/2017	01:04:20
TRANSFER ACCEPTED	10/12/2017	01:04:22
RESOURCE DISPATCHED	10/12/2017	01:04:33
ARRIVED AT SCENE	10/12/2017	01:04:35
UNITS CLEARED	10/12/2017	01:23:42
INCIDENT DISPOSED	10/12/2017	01:23:44

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALCOHOL
THEME	ADMIN AND INFO

<b>CAD Log</b>				
10/12/2017	01:04:20	405229	CONSOLE3	XFER1STDONE
	/NEWPORT			
10/12/2017	01:04:20	405229	CONSOLE3	XFERINIT
	4/NEWPORT			
10/12/2017	01:23:39	404980	CONSOLE1	Disposition Code 1
	/D7			
10/12/2017	01:23:39	404980	CONSOLE1	Disposition Code 2
	/D70			
10/12/2017	01:23:44	404980	CONSOLE1	status16_time
	/012344			

10/12/2017	01:23:44	404980	CONSOLE1	status16 date	
	/20171210				
10/12/2017	01:23:44	404980	CONSOLE1	last_disposal_comment	
	01/				
10/12/2017	01:23:44	404980	CONSOLE1	last_historical_comment	
	01/				
10/12/2017	01:23:44	404980	CONSOLE1	Call Status	
	14/16				
<b>Resource Activity</b>					
NE05	10/12/2017	01:04:33	545	05 - EN ROUTE TO INCIDENT	
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NE05	10/12/2017	01:04:34	545	05 - EN ROUTE TO INCIDENT	
	MESSAGE SENT 545 O'DRISCOLL(#951937) POLICE GENERATED RES AC				
NE05	10/12/2017	01:04:34	545	06 - AT SCENE	
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NE64	10/12/2017	01:05:15	838	1722	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NE64	10/12/2017	01:05:16	838	1722	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NE64	10/12/2017	01:05:16	838	1722	06 - AT SCENE
	MESSAGE SENT 838 GOODWIN(#951939) POLICE GENERATED RES ACTIV				
NE64	10/12/2017	01:05:16	838	1722	06 - AT SCENE
	MESSAGE SENT 1722 MOORE(#951940) POLICE GENERATED RES ACTIVI				
NW51	10/12/2017	01:05:31	1575	1656	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NW51	10/12/2017	01:05:32	1575	1656	06 - AT SCENE
	MESSAGE SENT 1656 MEREDITH(#951942) POLICE GENERATED RES ACT				
NW51	10/12/2017	01:05:32	1575	1656	06 - AT SCENE
	MESSAGE SENT 1575 WILLAVISE(#951943) POLICE GENERATED RES AC				
NW51	10/12/2017	01:05:32	1575	1656	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
(1703)	10/12/2017	01:06:23	1703		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
(1703)	10/12/2017	01:06:24	1703		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1703 OATES(#951946) POLICE GENERATED RES ACTIVI				
(1703)	10/12/2017	01:06:25	1703		06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC33	10/12/2017	01:08:17	532		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC33	10/12/2017	01:08:18	532		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 532 GREENING(#951951) POLICE GENERATED RES ACTI				
NC33	10/12/2017	01:08:19	532		06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC05	10/12/2017	01:09:38	919		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC05	10/12/2017	01:09:39	919		06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC05	10/12/2017	01:09:40	919		06 - AT SCENE
	MESSAGE SENT 919 CARRINGTON(#951960) POLICE GENERATED RES AC				
NC50	10/12/2017	01:09:47	1793	1704	05 - EN ROUTE TO INCIDENT



THE COURTYARD, 50 HIGH ST, NEWPORT					
NC50	10/12/2017	01:09:48	1793	1704	05 - EN ROUTE TO INCIDENT
MESSAGE SENT 1704 JARVIS (#951962) POLICE GENERATED RES ACTIV					
NC50	10/12/2017	01:09:48	1793	1704	06 - AT SCENE
MESSAGE SENT 1793 HARD (#951963) POLICE GENERATED RES ACTIVIT					
NC50	10/12/2017	01:09:48	1793	1704	06 - AT SCENE
THE COURTYARD, 50 HIGH ST, NEWPORT					
NC50	10/12/2017	01:12:15	1793	1704	02 - AVAILABLE
(1703)	10/12/2017	01:16:20	1703		06 - AT SCENE
MESSAGE SENT 1703 OATES (#951978) NICHE OCCURRENCE NUMBER 170					
NE05	10/12/2017	01:18:47	545		06 - AT SCENE
MESSAGE SENT 545 O'DRISCOLL (#951979) 1700482224 - COURTYARD					
NW51	10/12/2017	01:22:17	1575	1656	02 - AVAILABLE
(1703)	10/12/2017	01:23:39	1703		02 - AVAILABLE
NC05	10/12/2017	01:23:40	919		02 - AVAILABLE
NC33	10/12/2017	01:23:40	532		02 - AVAILABLE
NE05	10/12/2017	01:23:41	545		02 - AVAILABLE
NE64	10/12/2017	01:23:41	838	1722	02 - AVAILABLE

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1700482224 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1700482224]

**INC Comments ( From Date From T**

Created from Shadow Incident	10/12/2017	01:03:07	CONSOLE3	405229
Transfer To NEWPORT From Terminal CONSOLE3 Control	10/12/2017	01:04:20	CONSOLE3	405229
Transfer Accepted At Terminal CONSOLE3 For Control	10/12/2017	01:04:22	CONSOLE3	405229
NE05 DISPATCHED BY DRAG/DROP	10/12/2017	01:04:34	CONSOLE3	405229
NE05 06 - AT SCENE	10/12/2017	01:04:35	CONSOLE3	405229
NE64 DISPATCHED BY DRAG/DROP	10/12/2017	01:05:15	CONSOLE3	405229
NE64 06 - AT SCENE	10/12/2017	01:05:16	CONSOLE3	405229
NW51 DISPATCHED BY DRAG/DROP	10/12/2017	01:05:31	CONSOLE3	405229
NW51 06 - AT SCENE	10/12/2017	01:05:32	CONSOLE3	405229
FEMALE DETAINED	10/12/2017	01:06:02	CONSOLE3	405229
545 EN ROUTE WITH VAN	10/12/2017	01:06:06	CONSOLE3	405229
(1703) DISPATCHED BY DRAG/DROP	10/12/2017	01:06:23	CONSOLE3	405229
(1703) 06 - AT SCENE	10/12/2017	01:06:25	CONSOLE3	405229
NC33 DISPATCHED BY DRAG/DROP	10/12/2017	01:08:17	CONSOLE3	405229
NC33 06 - AT SCENE	10/12/2017	01:08:19	CONSOLE3	405229
NC05 DISPATCHED BY DRAG/DROP	10/12/2017	01:09:38	CONSOLE3	405229
NC05 06 - AT SCENE	10/12/2017	01:09:39	CONSOLE3	405229
NC50 DISPATCHED BY DRAG/DROP	10/12/2017	01:09:47	CONSOLE3	405229
NC50 06 - AT SCENE	10/12/2017	01:09:48	CONSOLE3	405229
NC50 02 - AVAILABLE	10/12/2017	01:12:15	CONSOLE3	405229

REQUEST TO SEND INCIDENT TO NICHE	10/12/2017	01:13:42	CONSOLE1	404980
OCN 1700482224 RECEIVED FROM NICHE	10/12/2017	01:16:19	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700482224	10/12/2017	01:16:19	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1700482224 RECEIVED FOR INCIDENT GWP-20171210-0047	10/12/2017	01:16:19	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1700482224 TO OFFICER 1703 TOMOS OATES	10/12/2017	01:16:19	INT3	NICSRV
MESSAGE SENT TO : (1703)(1703 OATES #951978): NICHE OCCURRENCE NUMBER 1700482224 RECEIVED FOR INCIDENT GWP-20171210-0047	10/12/2017	01:16:20	AWSERVER	AWSRV
MESSAGE SENT TO : NE05(545 O'DRISCOLL #951979): 1700482224 - COURTYARD	10/12/2017	01:18:47	CONSOLE1	404980
NW51 02 - AVAILABLE	10/12/2017	01:22:18	CONSOLE1	404980
(1703) 02 - AVAILABLE	10/12/2017	01:23:39	CONSOLE1	404980
NC05 02 - AVAILABLE	10/12/2017	01:23:40	CONSOLE1	404980
NC33 02 - AVAILABLE	10/12/2017	01:23:40	CONSOLE1	404980
NE05 02 - AVAILABLE	10/12/2017	01:23:41	CONSOLE1	404980
NE64 02 - AVAILABLE	10/12/2017	01:23:42	CONSOLE1	404980
Disposition code: , 'D7', 'D70'	10/12/2017	01:23:44	CONSOLE1	404980
# Arrests # Cautions Inf. contact	10/12/2017	01:23:44	CONSOLE1	404980
Handling Officer 1703	10/12/2017	01:23:44	CONSOLE1	404980
Qualifiers,ALCOHOL	10/12/2017	01:23:44	CONSOLE1	404980
GWP-20171210-0047 HAS BEEN DISPOSED	10/12/2017	01:23:44	CONSOLE1	404980

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## Occurrence details

Gwent Police

Printed: 15/05/2018 09:25 by GWP257

Occurrence: **1700478353**

**Occurrence details:**

Report no.: 1700478353  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 07/12/2017 04:20 - 07/12/2017 04:20  
 Reported time: 07/12/2017 04:20  
 Occurrence address: STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 23/12/2017  
 Summary: HIT DOOR STAFF  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	07/12/2017 04:20	07/12/2017 04:20	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	07/12/2017 04:24	07/12/2017 04:24	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	07/12/2017 04:26	07/12/2017 04:26	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	07/12/2017 08:34		#GWP1410 HISCOX, M.	No	
	1410 - [REDACTED] has been witnessed assaulting COURTYARD Manager detained.				/ by PC1410 and PC1768, OMAR then ran off and was
	<b>Actions Completed.</b>				
	MG11 from both officers attached.				
Log entry:	MG11 from IP attached.				
	<b>Outstanding actions.</b>				
	CCTV.				
	Interview [REDACTED] interpreter will be required.				
Crime Registry	07/12/2017 14:19		#GWP537 GUNTER, M.	No	
	Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRS. No investigation or victim contact has been conducted by myself.				
Log entry:	CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.				
Investigator action	07/12/2017 14:23		#GWP1634 OWENS, A.	No	
Log entry:	WITS have been contacted and can provide an interpreter from around 1700. Their reference number is 74338				
Victim contact	17/12/2017 15:29		#GWP1488 LINES, C.	No	

VG1 - [C]ontract

Official

**Contract**

I have reviewed the guidelines for minimum standards of investigation (available here): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. Yes

The victim personal statement has been explained to the victim. No

A victim personal statement has been completed by/on behalf of the victim. No

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? No

The OIC has changed to ( enter details here: of police officer / staff who is OIC ), and the victim has been updated.

I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency [Click here to add VCM](#)

**VG2 RMF - [A]assessment of Needs**

RMF Brief Guidance	
<p>A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.                      Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!                      If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.                      All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.</p> <p>Any questions, please seek guidance from your Sergeant/local Inspector.</p>	

Indicate your role	
Frontline Officers	

Log entry:

CAD Log Check	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	<u>No</u>

Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)	
Have you checked previous VRA system/NICHE RMFs?	<u>Yes</u>

Neighbourhood Team Contact	
Is contact required from Neighbourhood team?	<u>No</u> , if Yes, <a href="#">CLICK HERE</a> to generate the task.

Additional Questions (to be ASKED TO VICTIM/CALLER)	
How severe have the incident(s) or crime(s) become?	one off incident
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	one off incident
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	one off incident

How severe have the incident(s) or crime(s) become?	N/a
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	N/A
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	N/a
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	N/A
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	No <a href="#">Click here to enter details</a>

<b>Hate Incident/Crime</b> <a href="#">Click here for guidance regarding Hate Crime</a>	
Is this a Hate Incident?	NO - This is NOT a Hate Incident
Hate Incident type:	<a href="#">Specify Hate Incident type here</a>

<b>Summary and assessment of risk (within NDM)</b> <a href="#">Click here to view the Risk Assessment Matrix and National Decision Model</a>	
---	--

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low Risk

Log entry:

<b>Enhanced Services Assessment (for victims of crime ONLY)</b>	
I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
<p>The below factors identify those victims in need of an enhanced service:</p> <p><u>Victims of the most serious crime</u> Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.</p> <p><u>Persistently targeted victims</u> Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.</p> <p><u>Vulnerable or intimidated victims</u> Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:</p> <ul style="list-style-type: none"> <li>- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.</li> <li>- have fear or distress about testifying in court</li> <li>- behaviour towards victim by accused/family members/associates/other witnesses</li> <li>- victims of a sexual offence or human trafficking</li> <li>- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.</li> </ul>	

IRReports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that the victim is REGINA, unable to update.

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/in person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

VG4 - [E]nd of Investigation

[E]nd of Investigation

I have updated REGINA, GWENT via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.  
As per VG3

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No  
I have advised them to contact the Police Prosecution Team on victimrightoreview@gwent.pnn.police.uk or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

ISR Report

GWENT POLICE

ISR Report:

**GWP-20171207-0036 (\* CLOSED INCIDENT \*)**

07/12/2017 04:19:53	C-VIOLENCE, VIOLENCE	GWP-20171207-0036 / GWP	RADIO	GWENT
Grade:(2) PRIORITY	HIT DOOR STAFF	NC	Officer Dealing :899	
Operator:405241	Dispatcher:405241	NC81 (330941,188206)	Creator Wkstr:CONSOLE2	

<b>Address Information</b>	
CAMBRIAN CENTRE	
CAMBRIAN RD, , NEWPORT, NP20 4AD	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
1410 , 1410	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Date / Time Information</b>		
CALL RECEIVED	07/12/2017	04:19:53
CALL ANSWERED	07/12/2017	04:19:53
INCIDENT CREATED	07/12/2017	04:19:53
ADDRESS VALIDATED	07/12/2017	04:19:53
INITIAL INPUT COMPLETE	07/12/2017	04:20:01
RESOURCE DISPATCHED	07/12/2017	04:20:56
ARRIVED AT SCENE	07/12/2017	04:21:00
UNITS CLEARED	07/12/2017	04:22:40
INCIDENT DISPOSED	07/12/2017	04:22:59

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
07/12/2017	04:22:57	405241	CONSOLE2	Disposition Code 1
	/C1			
07/12/2017	04:22:57	405241	CONSOLE2	Disposition Code 2
	/C10			
07/12/2017	04:22:58	405241	CONSOLE2	status16 time
	/042258			
07/12/2017	04:22:58	405241	CONSOLE2	status16_date
	/20171207			
07/12/2017	04:22:58	405241	CONSOLE2	last_disposal_comment
	01/			

07/12/2017	04:22:58	405241	CONSOLE2	last historical comment	
	01/				
07/12/2017	04:22:58	405241	CONSOLE2	Call Status	
	14/16				
<b>Resource Activity</b>					
NC50	07/12/2017	04:20:56	899	1410	05 - EN ROUTE TO INCIDENT
	CAMBRIAN CENTRE, CAMBRIAN RD, , NEWPORT				
NC50	07/12/2017	04:20:57	899	1410	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 899 PAINTER(#947100) VIOLENCE; GWP-20171207-003				
NC50	07/12/2017	04:20:57	899	1410	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1410 HISCOX(#947101) VIOLENCE; GWP-20171207-003				
NC50	07/12/2017	04:20:59	899	1410	06 - AT SCENE
	CAMBRIAN CENTRE, CAMBRIAN RD, , NEWPORT				
NC50	07/12/2017	04:22:21	899	1410	06 - AT SCENE
	MESSAGE SENT 899 PAINTER(#947102) NICHE OCCURRENCE NUMBER 17				
NC50	07/12/2017	04:22:40	899	1410	02 - AVAILABLE
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1700478353 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1700478353]			
<b>INC Comments (From Date From T</b>					
Created from Shadow Incident		07/12/2017	04:19:53	CONSOLE2	405241
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET ALREADY COMPLETED		07/12/2017	04:19:58	CONSOLE2	405241
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL		07/12/2017	04:20:05	CONSOLE2	405241
REQUEST TO SEND INCIDENT TO NICHE		07/12/2017	04:20:08	CONSOLE2	405241
ONE IN CUSTODY - MALE PUNCHED COURT YARD DOOR STAFD		07/12/2017	04:20:31	CONSOLE2	405241
NC50 DISPATCHED BY DRAG/DROP		07/12/2017	04:20:56	CONSOLE2	405241
NC50 06 - AT SCENE		07/12/2017	04:20:59	CONSOLE2	405241
OCN 1700478353 RECEIVED FROM NICHE		07/12/2017	04:22:20	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700478353		07/12/2017	04:22:20	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1700478353 RECEIVED FOR INCIDENT GWP-20171207-0036		07/12/2017	04:22:20	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1700478353 TO OFFICER 899 KARL PAINTER		07/12/2017	04:22:20	INT3	NICSRV
MESSAGE SENT TO : NC50(899 PAINTER #947102): NICHE OCCURRENCE NUMBER 1700478353 RECEIVED FOR INCIDENT GWP-20171207-0036		07/12/2017	04:22:21	AWSERVER	AWSRV
NC50 02 - AVAILABLE		07/12/2017	04:22:40	CONSOLE2	405241
Disposition code: 'C1','C10'		07/12/2017	04:22:58	CONSOLE2	405241
# Arrests # Cautions Inf. contact		07/12/2017	04:22:59	CONSOLE2	405241
Handling Officer 899		07/12/2017	04:22:59	CONSOLE2	405241
Qualifiers,ALCOHOL,ALL CRIME,NEIGHBOURHOOD POL		07/12/2017	04:22:59	CONSOLE2	405241
GWP-20171207-0036 HAS BEEN DISPOSED		07/12/2017	04:22:59	CONSOLE2	405241
1561 - CONVEYING TO RGH		07/12/2017	04:42:41	CONSOLE3	405453
INCIDENT PRINTED IN WEBSTORM BY:		15/12/2017	11:33:38	WEBSTM	402163
INCIDENT PRINTED IN WEBSTORM BY:		15/12/2017	11:39:01	WEBSTM	402163

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 DATA PROTECTION ACT 1998 .







## Occurrence details

Gwent Police

Printed: 15/05/2018 09:25 by GWP257

Occurrence: 1700478339

**Occurrence details:**

Report no.: 1700478339  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 07/12/2017 03:20 -  
 Reported time: 07/12/2017 03:20  
 Occurrence address: STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 25/01/2018  
 Summary: PUBLIC DISORDER  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	07/12/2017 03:22	07/12/2017 03:22	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	07/12/2017 04:22	07/12/2017 04:22	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	07/12/2017 04:26	07/12/2017 04:26	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Crime Registry	07/12/2017 14:04		#GWP537 GUNTER, M.	No	
	Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRS. No investigation or victim contact has been conducted by myself.				
Log entry:	CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.				
Victim contact	07/01/2018 17:13		#GWP1066 CLARKE, L.	No	
	VG5 - [S]upervisor				
	<u>[S]upervisor</u>				
	I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): <a href="#">Yes</a>				
Log entry:	I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP540 HILLS, G. has provided the occurrence number and officer contact details to the victim. <a href="#">Yes</a>				
	I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP540 HILLS, G. has updated the victim in accordance with their preferences. <a href="#">Yes</a>				
	I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken: Cautioned -for closure				
Crime Registry	07/01/2018 17:31		#GWP405697 PALMER, A.	No	T1703511431 Occurrence update Closed
Log entry:	<u>Hi. Could an MO please be added ready for closure- Thanks.</u>				
Investigator action	25/01/2018 00:56		#GWP540 HILLS, G.	No	
	C08 - Investigation Update				

Official

**Log entry:** Investigation Update  
 Whilst driving along the QUEENSWAY, Newport saw. \_\_\_\_\_ turn and shout "FUCK OFF" at the police car. Drove around and spoke to the male who was verbally abusing any one and every one. Male arrested for Section 5 Public order. Male issued with a caution for the offence by custody.

**Victim contact** 25/01/2018 00:58 #GWP540 HILLS, G. No  
 VG1 - [C]ontract

[C]ontract

I have reviewed the guidelines for minimum standards of investigation (available here): Yes  
 I confirm I have provided the victim with their occurrence number and my personal contact details. Yes  
 The victim personal statement has been explained to the victim. Yes  
 A victim personal statement has been completed by/on behalf of the victim. No  
 I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? No  
 The OIC has changed to ( enter details here: of police officer / staff who is OIC ), and the victim has been updated.  
 I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency Click here to add VCM

VG2 RMF - [A]ssessment of Needs

RMF Brief Guidance	
<p>A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.                      Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!                      If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.                      All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.</p> <p>Any questions, please seek guidance from your Sergeant/local Inspector.</p>	

Indicate your role	
Frontline Officers	

CAD Log Check	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	Yes

Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)	
Have you checked previous VRA system/NICHE RMFs?	Yes

Neighbourhood Team Contact	
Is contact required from Neighbourhood team?	No, if Yes, <a href="#">CLICK HERE</a> to generate the task.

Additional Questions (to be ASKED TO VICTIM/CALLER)	

Official

Official

contact

VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry:

I have updated \_\_\_\_\_ via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows. \_\_\_\_\_ was not in a position to sign my PNB and wishes for the matter to be finalised. Occurrence will be sent for finalisation.

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No  
I have advised them to contact the Police Prosecution Team on [victimrightoreview@gwent.pnn.police.uk](mailto:victimrightoreview@gwent.pnn.police.uk) or telephone number 01633 847033 should they wish to request a review of a Police decision not to prosecute the suspect.

Victim contact

06/01/2018 20:48 #GWP919 CARRINGTON, L. No T1800014883 For finalisation Closed

VG5 - [S]upervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation ([available here](#)): Yes

Log entry:

I am the supervising officer and I have reviewed this occurrence and am satisfied that [enter OIC] has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that [enter OIC] has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:  
For closure please.

Official

● 7/18/19 10:00 AM

● ●

ISR Report

GWENT POLICE

ISR Report:

**GWP-20171207-0028 (\* CLOSED INCIDENT \*)**

07/12/2017 03:19:14	A-NUIS, NUISANCE	GWP-20171207-0028 / GWP	RADIO	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	PUBLIC DISORDER	NC	Officer Dealing:540	
Operator:404987	Dispatcher:404987	NC81 (331107,188379)	Creator Wkstn:CONSOLE1	

<b>Address Information</b>	
HIGH ST	
HIGH ST, , NEWPORT, NP20 4AX	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
540 , RADIO	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
NUISANCE
NUISANCE

<b>Date / Time Information</b>		
CALL RECEIVED	07/12/2017	03:19:14
CALL ANSWERED	07/12/2017	03:19:14
INCIDENT CREATED	07/12/2017	03:19:14
ADDRESS VALIDATED	07/12/2017	03:19:31
INITIAL INPUT COMPLETE	07/12/2017	03:20:09
RESOURCE DISPATCHED	07/12/2017	03:20:24
ARRIVED AT SCENE	07/12/2017	04:21:31
UNITS CLEARED	07/12/2017	04:21:32
INCIDENT DISPOSED	07/12/2017	04:22:03

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	ANTI SOCIAL BEHAVIOUR

<b>CAD Log</b>				
07/12/2017	04:21:59	404987	CONSOLE1	nbr_arrest
	/1			
07/12/2017	04:21:59	404987	CONSOLE1	Disposition Code 1
	/A21			
07/12/2017	04:21:59	404987	CONSOLE1	Disposition Code 2
	/A210			
07/12/2017	04:22:02	404987	CONSOLE1	status16_time
	/042202			
07/12/2017	04:22:02	404987	CONSOLE1	status16_date
	/20171207			
07/12/2017	04:22:02	404987	CONSOLE1	last_disposal_comment
	01/			

07/12/2017	04:22:02	404987	CONSOLE1	last_historical_comment
	01/			
07/12/2017	04:22:02	404987	CONSOLE1	Call Status
	14/16			

**Resource Activity**

NW51	07/12/2017	03:20:24	540	1759	05 - EN ROUTE TO INCIDENT
	HIGH ST, HIGH ST, NEWPORT				
NW51	07/12/2017	03:20:25	540	1759	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 540 HILLS (#947072) NUISANCE; GWP-20171207-0028;				
NW51	07/12/2017	03:20:25	540	1759	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1759 HARRIS (#947073) NUISANCE; GWP-20171207-002				
NW51	07/12/2017	03:24:27	540	1759	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 540 HILLS (#947074) NICHE OCCURRENCE NUMBER 1700				
NW51	07/12/2017	04:21:31	540	1759	06 - AT SCENE
	HIGH ST, HIGH ST, NEWPORT				
NW51	07/12/2017	04:21:32	540	1759	02 - AVAILABLE

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1700478339 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1700478339]

**INC Comments (From Date From T**

QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL	07/12/2017	03:20:16	CONSOLE1	404987
NW51 DISPATCHED BY DRAG/DROP	07/12/2017	03:20:24	CONSOLE1	404987
540 - ONE IN CUSTODY	07/12/2017	03:20:35	CONSOLE1	404987
REQUEST TO SEND INCIDENT TO NICHE	07/12/2017	03:20:38	CONSOLE1	404987
OCN 1700478339 RECEIVED FROM NICHE	07/12/2017	03:24:26	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700478339	07/12/2017	03:24:26	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1700478339 RECEIVED FOR INCIDENT GWP-20171207-0028	07/12/2017	03:24:27	INT3	NICSRV
MESSAGE SENT TO : NW51(540 HILLS #947074): NICHE OCCURRENCE NUMBER 1700478339 RECEIVED FOR INCIDENT GWP-20171207-0028	07/12/2017	03:24:27	AWSERVER	AWSRV
REQUEST MADE TO SEND NICHE REFERENCE 1700478339 TO OFFICER 540 GARETH HILLS	07/12/2017	03:24:27	INT3	NICSRV
NW51 06 - AT SCENE	07/12/2017	04:21:31	CONSOLE1	404987
NW51 02 - AVAILABLE	07/12/2017	04:21:32	CONSOLE1	404987
# Arrests 1 # Cautions Inf. contact	07/12/2017	04:21:58	CONSOLE1	404987
Disposition code: 'A21','A210'	07/12/2017	04:22:02	CONSOLE1	404987
# Arrests 1 # Cautions Inf. contact	07/12/2017	04:22:02	CONSOLE1	404987
Handling Officer 540	07/12/2017	04:22:02	CONSOLE1	404987
Qualifiers, NEIGHBOURHOOD POL	07/12/2017	04:22:03	CONSOLE1	404987
GWP-20171207-0028 HAS BEEN DISPOSED	07/12/2017	04:22:03	CONSOLE1	404987

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ISR Report

GWENT POLICE

ISR Report:

**GWP-20171207-0027 (\* CLOSED INCIDENT \*)**

07/12/2017 03:05:19	D-POLGEN, POLICE GENERATED RES ACTIVITY	GWP-20171207- 0027 / GWP	RADIO	GWENT
Grade:(1) EMERGENCY	ASSISTANCE	NC	Officer Dealing:1186	
Operator:404987	Dispatcher:404987	NC81 (330989,188145)	Creator Wkstn:CONSOLE1	

<b>Address Information</b>	
CAMBRIAN RD	
CAMBRIAN RD, NEWPORT, NP20 4AL	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
1387, RADIO	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
POLICE GENERATED RES ACTIVITY
POLICE GENERATED RES ACTIVITY

<b>Date / Time Information</b>		
CALL RECEIVED	07/12/2017	03:05:19
CALL ANSWERED	07/12/2017	03:05:19
INCIDENT CREATED	07/12/2017	03:05:19
ADDRESS VALIDATED	07/12/2017	03:05:23
INITIAL INPUT COMPLETE	07/12/2017	03:05:42
RESOURCE DISPATCHED	07/12/2017	03:06:13
ARRIVED AT SCENE	07/12/2017	03:06:51
UNITS CLEARED	07/12/2017	05:08:16
INCIDENT DISPOSED	07/12/2017	05:08:31

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	ADMIN AND INFO

<b>CAD Log</b>				
07/12/2017	05:08:29	404987	CONSOLE1	Disposition Code 1
	/D7			
07/12/2017	05:08:29	404987	CONSOLE1	Disposition Code 2
	/D70			
07/12/2017	05:08:30	404987	CONSOLE1	status16_time
	/050830			
07/12/2017	05:08:30	404987	CONSOLE1	status16_date
	/20171207			
07/12/2017	05:08:30	404987	CONSOLE1	last_disposal_comment
	01/			
07/12/2017	05:08:30	404987	CONSOLE1	last_historical_comment
	01/			

07/12/2017	05:08:30	404987	CONSOLE1	Call Status	
	14/16				
<b>Resource Activity</b>					
NE61	07/12/2017	03:06:13	331	1770	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE61	07/12/2017	03:06:15	331	1770	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 331 MADLEY (#947044) POLICE GENERATED RES ACTIVI				
NE61	07/12/2017	03:06:15	331	1770	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1770 ASSIRATI (#947045) POLICE GENERATED RES ACT				
NE61	07/12/2017	03:06:39	331	1770	02 - AVAILABLE
	RESOURCE HAS BEEN REMOVED GWP-20171207-0027				
NE61	07/12/2017	03:06:42	331	1770	02 - AVAILABLE
	ALLOCATED CSGN - DIVERT ? GWP-20171207-0027 GWP-20171207-002				
SE55	07/12/2017	03:06:48	1186	1684	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
SE55	07/12/2017	03:06:50	1186	1684	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1684 TOWNSEND (#947053) POLICE GENERATED RES ACT				
SE55	07/12/2017	03:06:50	1186	1684	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1186 DAVIES (#947054) POLICE GENERATED RES ACTIV				
SE55	07/12/2017	03:06:50	1186	1684	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC51	07/12/2017	03:07:10	700	1756	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC51	07/12/2017	03:07:11	700	1756	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 700 MOTHERSOLE (#947056) POLICE GENERATED RES AC				
NC51	07/12/2017	03:07:11	700	1756	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1756 MARSHALL (#947057) POLICE GENERATED RES ACT				
NC50	07/12/2017	03:07:13	899	1410	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC50	07/12/2017	03:07:14	899	1410	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 899 PAINTER (#947059) POLICE GENERATED RES ACTIV				
NC50	07/12/2017	03:07:14	899	1410	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1410 HISCOX (#947060) POLICE GENERATED RES ACTIV				
IH5	07/12/2017	03:07:29	405842		05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
IH5	07/12/2017	03:07:30	405842		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 405842 FRANCIS (#947062) POLICE GENERATED RES AC				
NW52	07/12/2017	03:07:43	1387	1765	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW52	07/12/2017	03:07:45	1387	1765	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1387 WATTS (#947064) POLICE GENERATED RES ACTIVI				
NW52	07/12/2017	03:07:45	1387	1765	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1765 CHAPPELL (#947065) POLICE GENERATED RES ACT				
NW55	07/12/2017	03:11:09	1588	1758	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW55	07/12/2017	03:11:10	1588	1758	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1588 MADDEN (#947067) POLICE GENERATED RES ACTIV				
NW55	07/12/2017	03:11:10	1588	1758	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1758 BROWN (#947068) POLICE GENERATED RES ACTIVI				
NE05	07/12/2017	03:11:14	1536		05 - EN ROUTE TO INCIDENT

	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE05	07/12/2017	03:11:15	1536		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1536 WISE(#947070) POLICE GENERATED RES ACTIVIT				
IH5	07/12/2017	03:13:28	405842		06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC50	07/12/2017	03:13:29	899	1410	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC51	07/12/2017	03:13:32	700	1756	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NE05	07/12/2017	03:13:34	1536		06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW52	07/12/2017	03:13:35	1387	1765	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW55	07/12/2017	03:13:37	1588	1758	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW55	07/12/2017	03:13:41	1588	1758	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
SE55	07/12/2017	03:45:30	1186	1684	02 - AVAILABLE
NC50	07/12/2017	04:20:49	899	1410	02 - AVAILABLE
NW55	07/12/2017	04:20:55	1588	1758	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW55	07/12/2017	04:28:59	1588	1758	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW55	07/12/2017	04:29:24	1588	1758	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW55	07/12/2017	04:29:39	1588	1758	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
IH5	07/12/2017	05:05:12	405842		06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW55	07/12/2017	05:06:03	1588	1758	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW55	07/12/2017	05:06:14	1588	1758	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
IH5	07/12/2017	05:08:13	405842		02 - AVAILABLE
NC51	07/12/2017	05:08:13	700	1756	02 - AVAILABLE
NE05	07/12/2017	05:08:14	1536		02 - AVAILABLE
NW52	07/12/2017	05:08:15	1387	1765	02 - AVAILABLE
NW55	07/12/2017	05:08:16	1588	1758	02 - AVAILABLE
<b>INC Comments (From Date From T</b>					
Alias CAMBRIAN ROAD used to find CAMBRIAN RD		07/12/2017	03:05:23	CONSOLE1	404987
NE61 DISPATCHED BY DRAG/DROP		07/12/2017	03:06:13	CONSOLE1	404987
700 - ALL IN ORDER BIT OF A FIGHT OUTSIDE COURTYARD		07/12/2017	03:06:27	CONSOLE1	404987
NE61 02 - AVAILABLE		07/12/2017	03:06:39	CONSOLE1	404987

SE55 DISPATCHED BY DRAG/DROP	07/12/2017	03:06:49	CONSOLE1	404987
SE55 06 - AT SCENE	07/12/2017	03:06:51	CONSOLE1	404987
NC51 DISPATCHED BY DRAG/DROP	07/12/2017	03:07:10	CONSOLE1	404987
NC50 DISPATCHED BY DRAG/DROP	07/12/2017	03:07:13	CONSOLE1	404987
IH5 DISPATCHED BY DRAG/DROP	07/12/2017	03:07:29	CONSOLE1	404987
NW52 DISPATCHED BY DRAG/DROP	07/12/2017	03:07:43	CONSOLE1	404987
NW55 DISPATCHED BY DRAG/DROP	07/12/2017	03:11:09	CONSOLE1	404987
NE05 DISPATCHED BY DRAG/DROP	07/12/2017	03:11:14	CONSOLE1	404987
IH5 06 - AT SCENE	07/12/2017	03:13:28	CONSOLE1	404987
NC50 06 - AT SCENE	07/12/2017	03:13:30	CONSOLE1	404987
NC51 06 - AT SCENE	07/12/2017	03:13:32	CONSOLE1	404987
NE05 06 - AT SCENE	07/12/2017	03:13:34	CONSOLE1	404987
NW52 06 - AT SCENE	07/12/2017	03:13:35	CONSOLE1	404987
NW55 06 - AT SCENE	07/12/2017	03:13:37	CONSOLE1	404987
NW55 06 - AT SCENE DEPARTING	07/12/2017	03:13:41	ARLSERVER	ARLSRV
SE55 02 - AVAILABLE	07/12/2017	03:45:30	CONSOLE11	404883
700 - PRETTY MUCH ALL SORTED JUST FRACTIONS OF PEOPLE - STAY MOBILE	07/12/2017	04:19:03	CONSOLE3	405453
NC50 02 - AVAILABLE	07/12/2017	04:20:49	CONSOLE2	405241
NW55 06 - AT SCENE	07/12/2017	04:20:55	ARLSERVER	ARLSRV
NW55 06 - AT SCENE DEPARTING	07/12/2017	04:28:59	ARLSERVER	ARLSRV
NW55 06 - AT SCENE	07/12/2017	04:29:24	ARLSERVER	ARLSRV
NW55 06 - AT SCENE DEPARTING	07/12/2017	04:29:39	ARLSERVER	ARLSRV
IH5 06 - AT SCENE DEPARTING	07/12/2017	05:05:12	ARLSERVER	ARLSRV
NW55 06 - AT SCENE	07/12/2017	05:06:03	ARLSERVER	ARLSRV
NW55 06 - AT SCENE DEPARTING	07/12/2017	05:06:14	ARLSERVER	ARLSRV
1387 - LOG FOR CLOSURE. DIDNT GET TO BOTTOM OF IT - LOTS OF ACCUSATIONS AND ARMS FLAILING ABOUT BUT ALL DISPERSED	07/12/2017	05:07:54	CONSOLE1	404987
IH5 02 - AVAILABLE	07/12/2017	05:08:13	CONSOLE1	404987
NC51 02 - AVAILABLE	07/12/2017	05:08:14	CONSOLE1	404987
NE05 02 - AVAILABLE	07/12/2017	05:08:14	CONSOLE1	404987
NW52 02 - AVAILABLE	07/12/2017	05:08:15	CONSOLE1	404987
NW55 02 - AVAILABLE	07/12/2017	05:08:16	CONSOLE1	404987
Disposition code: 'D7','D70'	07/12/2017	05:08:30	CONSOLE1	404987
# Arrests # Cautions Inf. contact	07/12/2017	05:08:31	CONSOLE1	404987
Handling Officer 1186	07/12/2017	05:08:31	CONSOLE1	404987
Qualifiers,NEIGHBOURHOOD POL	07/12/2017	05:08:31	CONSOLE1	404987
GWP-20171207-0027 HAS BEEN DISPOSED	07/12/2017	05:08:31	CONSOLE1	404987

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DATA PROTECTION ACT 1998 .

## Occurrence details

Gwent Police

Printed: 15/05/2018 09:26 by GWP257

Occurrence: **1700467244**

**Occurrence details:**

Report no.: 1700467244  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 26/11/2017 03:00 -  
 Reported time: 27/11/2017 17:19  
 Occurrence address: 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 06/01/2018  
 Summary: I have been assaulted in The Blind Tiger / Courtyard by Ashley Rappell  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	28/11/2017 15:41	28/11/2017 15:41	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	28/11/2017 20:27	28/11/2017 20:27	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	28/11/2017 22:13		#GWP2080 SELMAN, M.	No	T1703426448 Occurrence update Closed
	Male was out with friends when he became aware of his wives new boyfriend in the pub trying to provoke him. The aggrieved has then left the pub to avoid any trouble and ended up in The Blind Tiger. At around 0300hrs on 28.11.17 they were stood opposite the bar when . who had followed them to the pub began dancing around him trying to provoke him further. He then slapped him to the face with an open palm before being restrained by staff.				
Log entry:	The incident should have been captured on CCTV.				
	Although a minor incident, the aggrieved wishes to make a formal complaint as the last year so feels now it has developed into physical assaults he will support a prosecution. ' has been constantly harassing him and his friends for				
Victim contact	28/11/2017 22:19		#GWP2080 SELMAN, M.	No	T1703426448 Occurrence update Closed

VG1 - [C]ontract

**[C]ontract**

I have reviewed the guidelines for minimum standards of investigation (available here): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. Yes

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.  
 Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**

Any questions, please seek guidance from your Sergeant/local Inspector.

**Indicate your role**

Frontline Officers

**CAD Log Check**

Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	Yes
--	-----

**Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)**

Have you checked previous VRA system/NICHE RMFs?	Yes
--	-----

**Neighbourhood Team Contact**

Is contact required from Neighbourhood team?	No, if Yes, <a href="#">CLICK HERE</a> to generate the task.
--	--

**Additional Questions (to be ASKED TO VICTIM/CALLER)**

Log entry:

How severe have the incident(s) or crime(s) become?	This is the first assault
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	No risk. Just relentless & Annoying
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	Feel anxious
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	No
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	No <a href="#">Click here to enter details</a>

**Hate Incident/Crime**  
Click here for guidance regarding Hate Crime

Is this a Hate Incident?	NO - This is NOT a Hate Incident
Hate Incident type:	<a href="#">Specify Hate Incident type here</a>

**Summary and assessment of risk (within NDM)**  
Click here to view the Risk Assessment Matrix and National Decision Model

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low Risk

**Enhanced Services Assessment (for victims of crime ONLY)**

I have assessed the victim as eligible for:	STANDARD SERVICES (updates
---	----------------------------

(within 5 days)

The below factors identify those victims in need of an enhanced service:

Victims of the most serious crime

Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.

Persistently targeted victims

Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.

Vulnerable or intimidated victims

Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:

- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.
- have fear or distress about testifying in court
- behaviour towards victim by accused/family members/associates/other witnesses
- victims of a sexual offence or human trafficking
- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.

Victim contact 05/12/2017 15:44 #GWP1563 PURCELL, J. No  
VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that -  
Email sent 5/12/17

This is PC 1563 Purcell from Gwent Police. I have been allocated your assault in Blind Tiger to investigate and I am currently completing enquiries. I will be in touch once these enquiries have been completed. In the meantime if you have any questions please do not hesitate to contact me.

Kind regards,

Log entry: PC 1563 Purcell  
Newport Central Police Station  
Eion, Symudol / Mobile: 07484 854513

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/in person/letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Investigator action 07/12/2017 10:29 #GWPCO07 MULLIS, J. No T1703495601 CCTV request Closed

Log entry: Attended Blind Tiger and the person responsible for CCTV did not have time to check it and was going to ask one of the other managers to check tonight at 8pm when he is due in and will call me to let me know when its available

Official

Official

Victim contact 14/12/2017 14:53 #GWP1563 PURCELL, J. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - Email sent below after task sent to CSO 07 for update re CCTV.

We are having some delays in accessing CCTV in relation to your assault. My colleague is making enquiries in my absence in the next couple of days. I will be in contact once this has been completed.

Kind regards,

PC 1563 Purcell
Newport Central Police Station
Ffôn symudol / Mobile: 07464 664513
Cyfeiriad / Address: Gorsaf Heddlu Casnewydd Canolog, 1 - 3 Heol Caerdydd, Casnewydd, NP20 2EH / Newport Central Police Station, 1-3 Cardiff Road, Newport, NP20 2EH
E-bost / E-mail: jack.purcell@cwent.pnn.police.uk

Log entry:

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/in person/Letter] on [enter date/time] by [enter OIC details]
Investigation status is as follows: [enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time] [enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]
Message left: YES/NO [enter details of message left]

Investigator action 15/12/2017 09:40 #GWPCO07 MULLIS, J. No T1703584292 For action Closed

Log entry: Attended the pub twice with no luck. I have left my details for them to contact me with regards to the CCTV but no response. I was told on both occasions that the person responsible was not in and the most likely day is a Tuesday after 20h00.

Investigator action 18/12/2017 10:55 #GWP1563 PURCELL, J. No

C08 - Investigation Update

Log entry:

Investigation Update
Email sent to E relief officers to collect CCTV tonight (Tuesday after 2000 hours) as per note from PCSO 07

Victim contact 20/12/2017 14:32 #GWP1563 PURCELL, J. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - Spoke to [redacted] and confirmed with him that nothing was captured on CCTV. The only assault on CCTV is unrelated and at the front of the club. [redacted] said he no longer wishes to make a complaint as the incident was minor (slap to face) and there have been no further problems since this incident.

I will arrange to speak in person with him to get a retraction statement when I am next on duty.

Log entry: I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/in person/Letter] on [enter date/time] by [enter OIC details]
Investigation status is as follows: [enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time] [enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]
Message left: YES/NO [enter details of message left]

Victim 02/01/2018 16:17 #GWP1563 PURCELL, J. No

Official



ISR Report

GWENT POLICE

ISR Report:

**GWP-20171127-0386 (\* CLOSED INCIDENT \*)**

27/11/2017 17:13:56	C-VIOLENCE, VIOLENCE	GWP-20171127-0386 / GWP	POL STN	GWENT
Grade: (3) SCHEDULED	VIOLENCE	NC	Officer Dealing:2080	
Operator:400023	Dispatcher:405232	NC81 (330968,188280)	Creator Wkstn:WEBSTM	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, NEWPORT, NP20 4AB	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
NEWPORT,	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	
Sex: M	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	27/11/2017	17:13:56
CALL ANSWERED	27/11/2017	17:13:56
INCIDENT CREATED	27/11/2017	17:13:56
ADDRESS VALIDATED	27/11/2017	17:14:14
INITIAL INPUT COMPLETE	27/11/2017	17:19:25
TRANSFER ACCEPTED	27/11/2017	17:20:00
RESOURCE DISPATCHED	28/11/2017	19:01:31
ARRIVED AT SCENE	28/11/2017	19:05:46
DIARISED	28/11/2017	15:38:41
UNITS CLEARED	28/11/2017	19:05:57
INCIDENT DISPOSED	28/11/2017	20:25:37

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
27/11/2017	17:19:31	400023	WEBSTM	XFERINIT
3/NEWPORT				
27/11/2017	17:20:40	400023	NM.ENQ	status10_date
/20171127				
27/11/2017	17:20:40	400023	NM.ENQ	status10_time
/172040				
27/11/2017	17:20:40	400023	NM.ENQ	diary_differed
/28/11/2017 19:00:00				
27/11/2017	17:20:40	400023	NM.ENQ	Status Note
/DIARY				

27/11/2017	17:20:40	400023	NM.ENQ	Call Status
	03/10			
27/11/2017	17:20:40	400023	NM.ENQ	timer_time
	051925/052040			
27/11/2017	17:21:56	400023	WEBSTM	QSET
	FINAL/THR			
28/11/2017	15:38:41	401801	CALL36	timer_time
	/033841			
28/11/2017	15:38:41	401801	CALL36	timer_date
	/20171129			
28/11/2017	15:38:41	401801	CALL36	Modified by
	11316/9900			
28/11/2017	15:38:41	401801	CALL36	Mod.Time
	172040/153841			
28/11/2017	15:38:41	401801	CALL36	status10_time
	172040/153841			
28/11/2017	15:38:41	401801	CALL36	status10_date
	20171127/20171128			
28/11/2017	15:38:41	401801	CALL36	Date Last Mod.
	20171127/20171128			
28/11/2017	15:38:41	401801	CALL36	owner_workstation
	CONSOLE1/CALL36			
28/11/2017	15:38:41	401801	CALL36	Status Note
	DIARY/RO			
28/11/2017	15:38:41	401801	CALL36	Modified at Workstation
	WEBSTM/CALL36			
28/11/2017	15:40:15	401801	CALL36	differed
	/28/11/2017 18:00:00			
28/11/2017	18:00:37	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
28/11/2017	20:25:29	405232	CONSOLE1	work_fid5
	/10010552255			
28/11/2017	20:25:29	405232	CONSOLE1	Mod.Time
	180037/202529			
28/11/2017	20:25:29	405232	CONSOLE1	Modified by
	9883/12536			
28/11/2017	20:25:29	405232	CONSOLE1	Modified at Workstation
	APPSRV/CONSOLE1			
28/11/2017	20:25:36	405232	CONSOLE1	Disposition Code 1
	/C1			
28/11/2017	20:25:36	405232	CONSOLE1	Disposition Code 2
	/C10			
28/11/2017	20:25:36	405232	CONSOLE1	status16_time
	/202536			
28/11/2017	20:25:36	405232	CONSOLE1	status16_date
	/20171128			
28/11/2017	20:25:36	405232	CONSOLE1	Call Status
	14/16			
28/11/2017	20:25:37	405232	CONSOLE1	last_disposal_comment
	01/			

	20:25:37	405232	CONSOLE1	last historical comment
	01/			
<b>Resource Activity</b>				
DNE3	28/11/2017	19:01:31	2080	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT			
DNE3	28/11/2017	19:01:32	2080	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 2080 SELMAN (#934935) VIOLENCE: GWP-20171127-038			
DNE3	28/11/2017	19:05:46	2080	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT			
DNE3	28/11/2017	19:05:57	2080	02 - AVAILABLE
<b>ISR Relations</b>				
NICHE OCC NUMBER - ISR RELATION		OCN 1700467244 SET AS CASE REF		
DIARY - DIARY		APPOINTMENT FOR NEWPORT EAST / 28/11/2017, 19:00:00 CREATED		
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1700467244]		
<b>INC Comments (From Date From T</b>				
CALLER REPORTING THAT HE HAS BEEN ASSAULTED WHILE ON A NIGHT OUT IN TOWN ON SATURDAY NIGHT	27/11/2017	17:14:58	WEBSTM	400023
THE INCIDENT HAS TAKEN PLACE IN THE BLIND TIGER AROUND 3AM	27/11/2017	17:15:44	WEBSTM	400023
CALLER STAES THEIR IS POSSIBLY CCTV OF THE INCIDENT	27/11/2017	17:18:15	WEBSTM	400023
THE OFFENDER IS WHO IS THE NEW PARTNER OF CALLER EX WIFE	27/11/2017	17:18:40	WEBSTM	400023
HERE HAS BEEN PREVIOUS INCIDENTS BETWEEN THEM	27/11/2017	17:18:54	WEBSTM	400023
LLER STATES THAT ONSATURDAY NIGHT THEY FOLLOWED THEM AND HE HAS THEN BEEN HIT BY	27/11/2017	17:19:21	WEBSTM	400023
TRANSFER TO NEWPORT FROM TERMINAL WEBSTM FOR CONTROL	27/11/2017	17:19:31	WEBSTM	400023
TRANSFERRED BY WEBCC3	27/11/2017	17:19:31	WEBSTM	400023
Transfer Accepted At Terminal CONSOLE1 For Control	27/11/2017	17:20:00	CONSOLE1	405112
Status changed Manually UNACTIONED->DIARISED	27/11/2017	17:20:40	NM.ENQ	400023
INCIDENT STATUS CHANGED AS A RESULT OF NEW DIARY APPOINTMENT	27/11/2017	17:20:40	NM.ENQ	400023
CALL DEFERRED 28/11/2017 18:00:00 Workstation group NEWPORT	27/11/2017	17:20:40	NM.ENQ	400023
INCIDENT SUCCESSFULLY DEFERRED ON DIARY SAVE WorkstationGroup NEWPORT 28/11/2017 18:00:00	27/11/2017	17:20:40	NM.ENQ	400023
DIARY ENTRY ADDED FOR NEWPORT EAST - 28/11/2017 19:00:00 FOR GWP-20171127-0386	27/11/2017	17:20:40	NM.ENQ	400023
*Q* : CIRCUMSTANCES (THREAT AND RISK)	27/11/2017	17:21:11	WEBSTM	400023
*A* : CALLER HIS BEEN HIT BY EX WIFE NEW PARTNER	27/11/2017	17:21:11	WEBSTM	400023
*Q* : OTHER PERSONS INVOLVED	27/11/2017	17:21:24	WEBSTM	400023
*A* :	27/11/2017	17:21:24	WEBSTM	400023
*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR	27/11/2017	17:21:35	WEBSTM	400023
*A* : THERE HAS BEEN PREVIOUS INCIDENTS	27/11/2017	17:21:35	WEBSTM	400023
*Q* : SOLVABILITY	27/11/2017	17:21:45	WEBSTM	400023
*A* : POSSIBLE CCTV OF INCIDENT	27/11/2017	17:21:46	WEBSTM	400023
*Q* : OUTCOME	27/11/2017	17:21:55	WEBSTM	400023
*A* : DIARY CAR BOOKED WITH OFFICERS	27/11/2017	17:21:55	WEBSTM	400023
FINAL QUESTION AUTOMATICALLY ANSWERED	27/11/2017	17:21:56	WEBSTM	400023
Reopened at: CALL36	28/11/2017	15:38:41	CALL36	401801
Transfer Accepted At Terminal CONSOLE2 For Control	28/11/2017	15:39:31	CONSOLE2	401269

REQUEST TO SEND INCIDENT TO NICHE	28/11/2017	15:39:50	CALL36	401801
CALL DEFERRED 28/11/2017 18:00:00 Workstation Group NEWPORT	28/11/2017	15:40:15	CALL36	401801
OCN 1700467244 RECEIVED FROM NICHE	28/11/2017	15:43:15	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700467244	28/11/2017	15:43:15	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1700467244 RECEIVED FOR INCIDENT GWP-20171127-0386	28/11/2017	15:43:15	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1700467244 TO OIC	28/11/2017	15:43:15	INT3	NICSRV
INCIDENT PRINTED IN WEBSTORM BY:	28/11/2017	15:47:12	WEBSTM	401402
Reopened at: APPSRV	28/11/2017	18:00:37	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE2 For Control	28/11/2017	18:01:41	CONSOLE2	405112
DNE3 DISPATCHED BY DRAG/DROP	28/11/2017	19:01:31	CONSOLE1	405232
DNE3 06 - AT SCENE	28/11/2017	19:05:46	CONSOLE1	405232
DNE3 02 - AVAILABLE	28/11/2017	19:05:57	CONSOLE1	405232
ALLOCATED TO WRONG LOG	28/11/2017	19:06:09	CONSOLE1	405232
2080 - PNC REQUEST RAPPELL ASHLEY 20/10/1990	28/11/2017	19:28:15	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
28/11/17 19:31 61LIGW89 NE58/0002 JP400M02 61405580	28/11/2017	19:31:38	CONSOLE3	405580
2 POSSIBLES	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
SRCH	28/11/2017	19:31:38	CONSOLE3	405580
AS:6 DNA:1 DH:6 AL:1 AB:1 RECORD 1	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
MALE WHITENORTHEURO	28/11/2017	19:31:38	CONSOLE3	405580
FILENAME:	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
TATT 3	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
DNA E+W NOT REQUIRED DNA PROFILE HELD ON NDNAD FOR E+W	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
LAST KNOWN ADDRESS AS AT 27/04/13 (HOME)	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
GWENT,	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
RECORD LAST UPDATED 22/06/16 16:18	28/11/2017	19:31:38	CONSOLE3	405580
PAGE AS.... HELP .... ABANDON TRANSACTION? N..	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:38	CONSOLE3	405580
	28/11/2017	19:31:46	CONSOLE3	405580
28/11/17 19:31:	28/11/2017	19:31:46	CONSOLE3	405580
	28/11/2017	19:31:46	CONSOLE3	405580
	28/11/2017	19:31:46	CONSOLE3	405580
SRCH.	28/11/2017	19:31:46	CONSOLE3	405580
	28/11/2017	19:31:46	CONSOLE3	405580
	28/11/2017	19:31:46	CONSOLE3	405580
	28/11/2017	19:31:46	CONSOLE3	405580
	28/11/2017	19:31:46	CONSOLE3	405580

ARREST/REMAND HISTORY PAGE 1 OF 5	28/11/2017	19:31:46	CONSOLE3	405580
	28/11/2017	19:31:46	CONSOLE3	405580
. ROBBERY ON 26/04/13	28/11/2017	19:31:46	CONSOLE3	405580
. ROBBERY ON 25/04/13	28/11/2017	19:31:46	CONSOLE3	405580
. AS/REF: **, ARRESTED ON 27/04/13 FP CONFIRMED	28/11/2017	19:31:46	CONSOLE3	405580
. REMANDED ON BAIL AT 61NC ON 27/04/13	28/11/2017	19:31:46	CONSOLE3	405580
TO GWENT MAGISTRATES ON 16/05/13	28/11/2017	19:31:46	CONSOLE3	405580
. REMANDED ON BAIL AT GWENT MAGISTRATES ON 16/05/13	28/11/2017	19:31:46	CONSOLE3	405580
TO CARDIFF CROWN ON 23/05/13	28/11/2017	19:31:46	CONSOLE3	405580
. REMANDED ON BAIL AT CARDIFF CROWN ON 23/05/13	28/11/2017	19:31:46	CONSOLE3	405580
TO CARDIFF CROWN ON 05/07/13	28/11/2017	19:31:46	CONSOLE3	405580
. REMANDED ON BAIL AT CARDIFF CROWN ON 05/07/13	28/11/2017	19:31:46	CONSOLE3	405580
TO CARDIFF CROWN ON 03/09/13	28/11/2017	19:31:46	CONSOLE3	405580
	28/11/2017	19:31:46	CONSOLE3	405580
PAGE +..... HELP .... ABANDON TRANSACTION? N..	28/11/2017	19:31:46	CONSOLE3	405580
	28/11/2017	19:31:46	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
28/11/17 19:31	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
ARREST/REMAND HISTORY PAGE 2 OF 5	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
(CONTINUED FROM PREVIOUS PAGE)	28/11/2017	19:31:54	CONSOLE3	405580
. REMANDED ON BAIL AT CARDIFF CROWN ON 03/09/13	28/11/2017	19:31:54	CONSOLE3	405580
TO CARDIFF CROWN ON 12/12/13	28/11/2017	19:31:54	CONSOLE3	405580
. REMANDED ON BAIL AT CARDIFF CROWN ON 12/12/13	28/11/2017	19:31:54	CONSOLE3	405580
TO CARDIFF CROWN	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
. COMMON ASSAULT ON	28/11/2017	19:31:54	CONSOLE3	405580
. AS/REF: **, ARRESTED ON 11/02/13 FP CONFIRMED	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
. FRAUD BY ABUSE OF POSITION ON 01/01/12	28/11/2017	19:31:54	CONSOLE3	405580
. THEFT BY EMPLOYEE ON 26/05/11	28/11/2017	19:31:54	CONSOLE3	405580
. AS/REF: **, ** ARRESTED ON 18/06/12 FP CONFIRMED	28/11/2017	19:31:54	CONSOLE3	405580
PAGE +..... HELP .... ABANDON TRANSACTION? N..	28/11/2017	19:31:54	CONSOLE3	405580
	28/11/2017	19:31:54	CONSOLE3	405580
2080 SEC 9 LOG TO BE CLOSED	28/11/2017	20:23:18	CONSOLE1	405232
REQUEST TO SEND INCIDENT TO NICHE	28/11/2017	20:25:29	CONSOLE1	405232
Disposition code: 'C1','C10'	28/11/2017	20:25:37	CONSOLE1	405232
# Arrests # Cautions Inf. contact	28/11/2017	20:25:37	CONSOLE1	405232
Handling Officer 2080	28/11/2017	20:25:37	CONSOLE1	405232
Qualifiers,NEIGHBOURHOOD POL	28/11/2017	20:25:37	CONSOLE1	405232
GWP-20171127-0386 HAS BEEN DISPOSED	28/11/2017	20:25:37	CONSOLE1	405232

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[REDACTED]

[REDACTED]

[REDACTED]

## Occurrence details

**Gwent Police**

*Printed:* 15/05/2018 09:27 by GWP257

*Occurrence:* **1700453655**

**Occurrence details:**

*Report no.:* 1700453655  
*Occurrence Type:* AN18 ASB - Nuisance  
*Occurrence time:* 18/11/2017 02:41 -  
*Reported time:* 18/11/2017 02:41  
*Occurrence address:* 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
*Clearance status:* Allocated and finalised  
*Concluded:* Yes  
*Concluded date:* 23/11/2017  
*Summary:* MALES EJECTED FROM CLUB  
*Remarks:*

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	18/11/2017 02:51	18/11/2017 02:51	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
	18/11/2017 02:55	18/11/2017 02:55	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	18/11/2017 05:54		#GWP1667 WILCE, D.	No	

C08 - Investigation Update

Investigation Update  
From PC 1667-

*Log entry:* Received a call from FCR in relation to CCTV being notified that there were males causing a disturbance outside the COURTYARD, CAMBRIAN ROAD, NEWPORT.

On arrival officers spoke to door staff who stated that two males had been removed after there was fighting inside the club, one of the males tried to leave with a glass bottle which was immediately removed from them, however once outside the club they refused to leave. Officers spoke to both males who were told to leave to town centre as they were both highly intoxicated through drink to prevent any BOP. No offences disclosed.





ISR Report

GWENT POLICE

ISR Report:

**GWP-20171118-0055 (\* CLOSED INCIDENT \*)**

18/11/2017 02:41:12	C-VIOLENCE, VIOLENCE	GWP-20171118-0055 / GWP	CCTV	GWENT
Grade:(1) EMERGENCY	VIOLENCE	NC	Officer Dealing:1667	
Operator:405113	Dispatcher:403936	NC81 (331001,188288)	Creator Wkstn:CONSOLE18	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, , NEWPORT, NP20 1YN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
CCTV , RADIO	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	18/11/2017	02:41:12
CALL ANSWERED	18/11/2017	02:41:12
INCIDENT CREATED	18/11/2017	02:41:12
ADDRESS VALIDATED	18/11/2017	02:41:17
INITIAL INPUT COMPLETE	18/11/2017	02:41:29
TRANSFER SENT	18/11/2017	02:41:31
TRANSFER ACCEPTED	18/11/2017	02:41:39
RESOURCE DISPATCHED	18/11/2017	02:41:45
ARRIVED AT SCENE	18/11/2017	02:43:15
UNITS CLEARED	18/11/2017	02:50:13
INCIDENT DISPOSED	18/11/2017	02:50:20

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
18/11/2017	02:41:31	405113	CONSOLE18	XFER1STDONE
	/NEWPORT			
18/11/2017	02:41:31	405113	CONSOLE18	XFERINIT
	1/NEWPORT			
18/11/2017	02:50:19	403936	CONSOLE2	Disposition Code 1
	/C1			
18/11/2017	02:50:19	403936	CONSOLE2	Disposition Code 2
	/C10			
18/11/2017	02:50:20	403936	CONSOLE2	status16 time
	/025020			

18/11/2017	02:50:20	403936	CONSOLE2	status16_date	
	/20171118				
18/11/2017	02:50:20	403936	CONSOLE2	last_disposal_comment	
	01/				
18/11/2017	02:50:20	403936	CONSOLE2	last_historical_comment	
	01/				
18/11/2017	02:50:20	403936	CONSOLE2	Call Status	
	14/16				
<b>Resource Activity</b>					
NE59	18/11/2017	02:41:45	1667	1395	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NE59	18/11/2017	02:41:46	1667	1395	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1667 WILCE (#919059) VIOLENCE; GWP-20171118-0055				
NE59	18/11/2017	02:41:46	1667	1395	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1395 EVANS (#919058) VIOLENCE; GWP-20171118-0055				
NC50	18/11/2017	02:41:49	797	1665	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC50	18/11/2017	02:41:50	797	1665	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1665 BARCLAY (#919061) VIOLENCE; GWP-20171118-00				
NC50	18/11/2017	02:41:50	797	1665	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 797 WAY (#919062) VIOLENCE; GWP-20171118-0055; 5				
NE59	18/11/2017	02:43:15	1667	1395	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC50	18/11/2017	02:50:11	797	1665	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC50	18/11/2017	02:50:12	797	1665	02 - AVAILABLE
NE59	18/11/2017	02:50:13	1667	1395	02 - AVAILABLE
NE59	18/11/2017	02:53:59	1667	1395	02 - AVAILABLE
	MESSAGE SENT 1667 WILCE (#919070) NICHE OCCURRENCE NUMBER 170				
<b>ISR Relations</b>					
CALL CARD - REL.		GWP-20171118-0054 ASSOCIATED BY OPERATOR 403936			
NICHE OCC NUMBER - ISR RELATION		OCN 1700453655 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1700453655]			
<b>INC Comments (From Date From T</b>					
Transfer To NEWPORT From Terminal CONSOLE18 Control	18/11/2017	02:41:31	CONSOLE18	405113	
Transfer Accepted At Terminal CONSOLE2 For Control	18/11/2017	02:41:39	CONSOLE2	403936	
NE59 DISPATCHED BY DRAG/DROP	18/11/2017	02:41:46	CONSOLE2	403936	
NC50 DISPATCHED BY DRAG/DROP	18/11/2017	02:41:49	CONSOLE2	403936	
Cross Referenced To Incident GWP-20171118-0054 DUPLICATE CALL	18/11/2017	02:42:13	CONSOLE2	403936	
MALE IN YELLOW COAT RAN PAST SECURITY AND HAS SECONDS LATER BY BOUNCERS WITH EXCESS FORCE	18/11/2017	02:42:43	CONSOLE18	405113	
NE59 06 - AT SCENE	18/11/2017	02:43:15	CONSOLE2	403936	
ALL IN ORDER	18/11/2017	02:49:38	CONSOLE2	403936	
MALE HAD A BOTTLE TAKEN OFF HIM AND HE WAS OT HAPPY ABOUT THAT	18/11/2017	02:49:58	CONSOLE2	403936	
REQUEST TO SEND INCIDENT TO NICHE	18/11/2017	02:50:05	CONSOLE2	403936	

NC50 06 - AT SCENE	18/11/2017	02:50:11	CONSOLE2	403936
NC50 02 - AVAILABLE	18/11/2017	02:50:12	CONSOLE2	403936
NE59 02 - AVAILABLE	18/11/2017	02:50:13	CONSOLE2	403936
Disposition code: 'C1' 'C10'	18/11/2017	02:50:20	CONSOLE2	403936
# Arrests # Cautions Inf. contact	18/11/2017	02:50:20	CONSOLE2	403936
Handling Officer 1667	18/11/2017	02:50:20	CONSOLE2	403936
Qualifiers, NEIGHBOURHOOD POL	18/11/2017	02:50:20	CONSOLE2	403936
GWP-20171118-0055 HAS BEEN DISPOSED	18/11/2017	02:50:20	CONSOLE2	403936
OCN 1700453655 RECEIVED FROM NICHE	18/11/2017	02:53:58	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700453655	18/11/2017	02:53:58	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1700453655 RECEIVED FOR INCIDENT GWP-20171118-0055	18/11/2017	02:53:58	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1700453655 TO OFFICER 1667 DANIEL WILCE	18/11/2017	02:53:58	INT3	NICSRV
MESSAGE SENT TO : NE59(1667 WILCE #919070); NICHE OCCURRENCE NUMBER 1700453655 RECEIVED FOR INCIDENT GWP-20171118-0055	18/11/2017	02:53:59	AWSERVER	AWSRV

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GWENT POLICE

**GWP-20171118-0054 (\* CLOSED INCIDENT \*)**

ISR Report:

18/11/2017 02:36:02	D-DUP, DUPLICATE	GWP-20171118-0054 / GWP	999	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	DUPLICATE	NB	Officer Dealing:1166	
Operator:405113	Dispatcher:	NB85 (330287, 188238)	Creator Wkstn:CONSOLE18	

**Address Information**

NEWPORT,	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

**Disposition Codes**

DUPLICATE
DUPLICATE

**Complainant Information**

WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>
Vulnerable <input type="checkbox"/> Repeat <input type="checkbox"/>
Notes:

Date / Time Information		
CALL RECEIVED	18/11/2017	02:36:02
CALL ANSWERED	18/11/2017	02:36:02
INCIDENT CREATED	18/11/2017	02:36:02
ADDRESS VALIDATED	18/11/2017	02:37:03
INITIAL INPUT COMPLETE	18/11/2017	02:37:18
TRANSFER SENT	18/11/2017	02:40:04

TRANSFER ACCEPTED		18/11/2017	02:40:48
INCIDENT DISPOSED		18/11/2017	02:42:25
<b>Qualifiers</b>			
DISPOSAL QUALIFIERS		NEIGHBOURHOOD POL	
THEME		ADMIN AND INFO	
<b>CAD Log</b>			
18/11/2017	02:37:18	405113	CONSOLE18
		loc_id	
		0/0	
18/11/2017	02:38:24	405113	CONSOLE18
		nearest_hosp	
		/()	
18/11/2017	02:38:24	405113	CONSOLE18
		Location Category	
		/URBAN	
18/11/2017	02:38:24	405113	CONSOLE18
		Post Code	
		/NP20 5BP	
18/11/2017	02:38:24	405113	CONSOLE18
		Intersection 1	
		/GWP	
18/11/2017	02:38:24	405113	CONSOLE18
		Type de lieu	
		/STREET REC	
18/11/2017	02:38:24	405113	CONSOLE18
		Street Type 1	
		/RD	
18/11/2017	02:38:24	405113	CONSOLE18
		loc_id	
		0/713439	
18/11/2017	02:38:24	405113	CONSOLE18
		loc_id	
		0/713439	
18/11/2017	02:38:24	405113	CONSOLE18
		Mod.Time	
		023718/023824	
18/11/2017	02:38:24	405113	CONSOLE18
		loc_name	
		07768267466/CLYTHA PARK RD	
18/11/2017	02:38:24	405113	CONSOLE18
		Street Name 1	
		07768267466/CLYTHA PARK	
18/11/2017	02:38:24	405113	CONSOLE18
		Latitude	
		179685/188238	
18/11/2017	02:38:24	405113	CONSOLE18
		Longitude	
		341759/330287	
18/11/2017	02:38:24	405113	CONSOLE18
		work_fid5	
		43082543/10010550857	
18/11/2017	02:38:24	405113	CONSOLE18
		Validated on the Gazette	
		False/True	
18/11/2017	02:38:24	405113	CONSOLE18
		Level 2	
		OOF/EAST	
18/11/2017	02:38:24	405113	CONSOLE18
		City/Town	
		UNKNOWN/NEWPORT	
18/11/2017	02:38:24	405113	CONSOLE18
		New Section	
		ZZ/NW	
18/11/2017	02:38:24	405113	CONSOLE18
		Section	
		ZZ/NB	
18/11/2017	02:38:24	405113	CONSOLE18
		Division	
		ZZ/NW	
18/11/2017	02:38:24	405113	CONSOLE18
		Beat	

	ZZ00/NB85			
18/11/2017	02:40:04	405113	CONSOLE18	XFER1STDONE
	/NEWPORT			
18/11/2017	02:40:04	405113	CONSOLE18	XFERINIT
	4/NEWPORT			
18/11/2017	02:40:10	405113	CONSOLE18	Complainant First Name
	/DANIELLE			
18/11/2017	02:40:10	405113	CONSOLE18	original_priority
	0/4			
18/11/2017	02:40:10	405113	CONSOLE18	Mod.Time
	023824/024010			
18/11/2017	02:40:10	405113	CONSOLE18	timer_time
	143718/024310			
18/11/2017	02:40:10	405113	CONSOLE18	Priority
	4/1			
18/11/2017	02:40:10	405113	CONSOLE18	description
	ABANDONED CALL/VIOLENCE			
18/11/2017	02:40:10	405113	CONSOLE18	Complainant Surname
	BT/CHIPLEY			
18/11/2017	02:40:10	405113	CONSOLE18	Priority Modified
	False/True			
18/11/2017	02:40:10	405113	CONSOLE18	Nature de l'appel modifi,e
	False/True			
18/11/2017	02:40:10	405113	CONSOLE18	Final Classification Code
	P-ABAND/C-VIOLENCE			
18/11/2017	02:40:10	405113	CONSOLE18	p_cat_serv_final
	PUB.SAFETY/CRIME			
18/11/2017	02:42:05	403936	CONSOLE2	Mod.Time
	024010/024205			
18/11/2017	02:42:05	403936	CONSOLE2	timer_time
	024310/144205			
18/11/2017	02:42:05	403936	CONSOLE2	Priority
	1/4			
18/11/2017	02:42:05	403936	CONSOLE2	Modified by
	12352/12320			
18/11/2017	02:42:05	403936	CONSOLE2	Modified at Workstation
	CONSOLE18/CONSOLE2			
18/11/2017	02:42:05	403936	CONSOLE2	p_cat_serv_final
	CRIME/ADMIN			
18/11/2017	02:42:05	403936	CONSOLE2	Final Classification Code
	C-VIOLENCE/D-DUP			
18/11/2017	02:42:05	403936	CONSOLE2	description
	VIOLENCE/DUPLICATE			
18/11/2017	02:42:24	403936	CONSOLE2	Disposition Code 1
	/D8			
18/11/2017	02:42:24	403936	CONSOLE2	Disposition Code 2
	/D80			
18/11/2017	02:42:24	403936	CONSOLE2	olc_badge_no
	/1166			
18/11/2017	02:42:24	403936	CONSOLE2	olc_id

	0/12320			
18/11/2017	02:42:25	403936	CONSOLE2	status16 time
	/024225			
18/11/2017	02:42:25	403936	CONSOLE2	status16 date
	/20171118			
18/11/2017	02:42:25	403936	CONSOLE2	last_historical_comment
	01/			
18/11/2017	02:42:25	403936	CONSOLE2	last_disposal_comment
	01/			
18/11/2017	02:42:25	403936	CONSOLE2	Call Status
	03/16			

**ISR Relations**

CALL CARD - REL. GWP-20171118-0055 ASSOCIATED BY OPERATOR 403936

**INC Comments (From Date From T**

CALLER HAS HAD A TEXT FROM HER FRIEND NAMED BRIAN SAYING "RING THE POLICE, THERE'S FIGHTING BY THE COURTS"	18/11/2017	02:39:57	CONSOLE18	405113
Transfer To NEWPORT From Terminal CONSOLE18 Control	18/11/2017	02:40:04	CONSOLE18	405113
Priority changed from RESOLUTION WITHOUT DEPLOYMENT to EMERGENCY - reason NEW INFORMATION RECEIVED	18/11/2017	02:40:10	CONSOLE18	405113
DID ASK IF CALLER MEANT COURTYARD BUT SHE SAID "NO IT WAS THE COURTS"	18/11/2017	02:40:33	CONSOLE18	405113
Transfer Accepted At Terminal CONSOLE2 For Control	18/11/2017	02:40:48	CONSOLE2	403936
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: CALLER DISCONNECTED	18/11/2017	02:40:58	CONSOLE18	405113
Priority changed from EMERGENCY to RESOLUTION WITHOUT DEPLOYMENT - reason DUPLICATE CALL	18/11/2017	02:42:05	CONSOLE2	403936
Transfer To MANAGERS From Terminal CONSOLE2 Action	18/11/2017	02:42:05	CONSOLE2	403936
Cross Referenced By Incident GWP-20171118-0055 DUPLICATE CALL	18/11/2017	02:42:13	CONSOLE2	403936
Disposition code: , 'D8', 'D80'	18/11/2017	02:42:25	CONSOLE2	403936
# Arrests # Cautions Inf. contact	18/11/2017	02:42:25	CONSOLE2	403936
Handling Officer 1166	18/11/2017	02:42:25	CONSOLE2	403936
Qualifiers, NEIGHBOURHOOD POL	18/11/2017	02:42:25	CONSOLE2	403936
GWP-20171118-0054 HAS BEEN DISPOSED	18/11/2017	02:42:25	CONSOLE2	403936

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## Occurrence details

**Gwent Police**

**Printed:** 15/05/2018 09:28 by GWP257

**Occurrence:** 1700403377

**Occurrence details:**

**Report no.:** 1700403377  
**Occurrence Type:** CR37 Violence Against The Person  
**Occurrence time:** 16/10/2017 20:39 -  
**Reported time:** 16/10/2017 20:39  
**Occurrence address:** 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
**Clearance status:** Allocated and finalised  
**Concluded:** Yes  
**Concluded date:** 23/10/2017  
**Summary:** ASSAULTED SATURDAY NIGHT  
**Remarks:**

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	16/10/2017 20:41	16/10/2017 20:41	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Crime Registry	17/10/2017 13:00		#GWP240178 DAVIES, A.	No	

CR02 - Crime Registry

CR2 Crime Registry

(for use only by Crime Registry).

Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRS. No investigation or victim contact has been conducted by myself.

Log entry:

**CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.**

**ALL crime must be recorded on the same day the report is received or in any case within 24 hours. The offence has been classified based on the information available at the time of recording.**

**OIC to note they have responsibility for updating the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller.**

**PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE UPDATED WITHIN 24 HOURS**

Victim contact	19/10/2017 19:39		#GWP405819 JAMES, A.	No	
----------------	------------------	--	----------------------	----	--

Log entry: /called to advise he no longer wants to go ahead with his complaint and wants to cancel the appointment. He did not give a specific reason other than he doesnt want the hassel. Advised I will cancel the appointment for monday and update OEL

	19/10/2017 19:41	19/10/2017 19:41	#CAD INTERFACE, C.	No	
--	------------------	------------------	--------------------	----	--

Log entry: Occurrence updated with information from Command and Control.

	19/10/2017 19:45	19/10/2017 19:45	#CAD INTERFACE, C.	No	
--	------------------	------------------	--------------------	----	--

Log entry: Occurrence updated with information from Command and Control.





ISR Report

GWENT POLICE

ISR Report:

**GWP-20171016-0549 (\* CLOSED INCIDENT \*)**

16/10/2017 20:37:24	C-VIOLENCE, VIOLENCE	GWP-20171016-0549 / GWP	101	GWENT
Grade: (3) SCHEDULED	ASSAULTED SATURDAY NIGHT	NC	Officer Dealing:402287	
Operator:405048	Dispatcher:	NC81 (331001,188288)	Creator Wkstn:CALL28	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, , NEWPORT, NP20 1YN	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Date of Birth:	Sex:
Notes:	

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Date / Time Information</b>		
CALL RECEIVED	16/10/2017	20:37:24
CALL ANSWERED	16/10/2017	20:37:24
INCIDENT CREATED	16/10/2017	20:37:24
ADDRESS VALIDATED	16/10/2017	20:37:33
INITIAL INPUT COMPLETE	16/10/2017	20:39:11
DIARISED	16/10/2017	20:45:26
INCIDENT DISPOSED	19/10/2017	19:40:23

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
16/10/2017	20:40:21	405048	CALL28	QSET
	FINAL/THR			
16/10/2017	20:40:23	405048	CALL28	Mod.Time
	203911/204023			
16/10/2017	20:40:36	405048	CALL28	Mod.Time
	204023/204036			
16/10/2017	20:45:26	402287	CALL27	status10_date
	/20171016			
16/10/2017	20:45:26	402287	CALL27	status10_time
	/204526			
16/10/2017	20:45:26	402287	CALL27	diary_differed
	/23/10/2017 18:00:00			
16/10/2017	20:45:26	402287	CALL27	Status Note
	/DIARY			

16/10/2017	20:45:26	402287	CALL27	Call Status
	03/10			
16/10/2017	20:45:26	402287	CALL27	timer_time
	083911/084526			
19/10/2017	19:39:35	405699	CALL23	Status Note
	/DIARY			
19/10/2017	19:39:35	405699	CALL23	timer_date
	/20171020			
19/10/2017	19:39:35	405699	CALL23	timer_time
	/073935			
19/10/2017	19:39:35	405699	CALL23	Call Status
	10/03			
19/10/2017	19:39:35	405699	CALL23	owner_workstation
	405699/CALL23			
19/10/2017	19:40:22	405699	CALL23	Disposition Code 1
	/C1			
19/10/2017	19:40:22	405699	CALL23	Disposition Code 2
	/C10			
19/10/2017	19:40:23	405699	CALL23	status16_time
	/194023			
19/10/2017	19:40:23	405699	CALL23	status16_date
	/20171019			
19/10/2017	19:40:23	405699	CALL23	last_disposal_comment
	01/			
19/10/2017	19:40:23	405699	CALL23	last_historical_comment
	01/			
19/10/2017	19:40:23	405699	CALL23	Call Status
	03/16			

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1700403377 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1700403377]

**INC Comments (From Date From T**

*Q* : Circumstances (Threat and Risk)	16/10/2017	20:39:57	CALL28	405048
*A* : CALLER STATES THAT APPROX 0300 ON SATURDAY 14/10, HE CAME OUT OF COURTYARD AND THERE WAS A SCUFFLE, HE WENT OVER TO SEE WHAT WAS HAPPENING AND WAS PUNCHED BY A BOUNCER AND WA	16/10/2017	20:39:57	CALL28	405048
AS KNOCKED OUT FOR A FEW SECONDS	16/10/2017	20:39:57	CALL28	405048
*Q* : Other Persons Involved	16/10/2017	20:40:09	CALL28	405048
*A* : UNKNOWN OFFENDER, POSSIBLY A BOUNCER	16/10/2017	20:40:09	CALL28	405048
*Q* : Vulnerability and History	16/10/2017	20:40:12	CALL28	405048
*A* : NO	16/10/2017	20:40:12	CALL28	405048
*Q* : Outcome	16/10/2017	20:40:18	CALL28	405048
*A* : POLICE TO SPEAK TO HIM	16/10/2017	20:40:18	CALL28	405048
*Q* : HAVE YOU COMPLETED THE QUESTION SET? ANSWERING YES WILL EXIT	16/10/2017	20:40:21	CALL28	405048
*A* : YES	16/10/2017	20:40:21	CALL28	405048
REQUEST TO SEND INCIDENT TO NICHE	16/10/2017	20:40:33	CALL28	405048
CALLER STATES THAT HE IS RINGING IN NOW BECAUSE HE WAS UNSURE IF IT WAS A BOUNCER THAT ASSAULTED HIM OR NOT	16/10/2017	20:41:00	CALL28	405048

CALLER STILL HAS A THICK LIP FROM IT	16/10/2017	20:41:32	CALL28	405048
OCN 1700403377 RECEIVED FROM NICHE	16/10/2017	20:42:13	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700403377	16/10/2017	20:42:13	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1700403377 RECEIVED FOR INCIDENT GWP-20171016-0549	16/10/2017	20:42:13	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1700403377 TO OIC	16/10/2017	20:42:13	INT3	NICSRV
Status changed Manually UNACTIONED->DIARISED	16/10/2017	20:45:26	CALL27	402287
INCIDENT STATUS CHANGED AS A RESULT OF NEW DIARY APPOINTMENT	16/10/2017	20:45:26	CALL27	402287
CALL DEFERRED 23/10/2017 17:00:00 Workstation group NEWPORT	16/10/2017	20:45:26	CALL27	402287
INCIDENT SUCCESSFULLY DEFERRED ON DIARY SAVE WorkstationGroup NEWPORT 23/10/2017 17:00:00	16/10/2017	20:45:26	CALL27	402287
DIARY ENTRY ADDED FOR TORFAEN - 23/10/2017 18:00:00 FOR GWP-20171016-0549	16/10/2017	20:45:26	CALL27	402287
DIARY SCHEDULE CHANGED TO 23/10/2017 18:00:00 BY 402287	16/10/2017	20:45:33	CALL27	402287
Status changed Manually DIARISED->UNACTIONED	19/10/2017	19:39:35	CALL23	405699
Reopened at: CALL23	19/10/2017	19:39:35	CALL23	405699
DIARY ENTRY DELETED:23/10/2017:18:00:00:BY:405699	19/10/2017	19:39:35	CALL23	405699
CALL RECEIVED FROM [REDACTED] - HE DOES NOT WANT TO PURSUE AN ALLEGATION OF ASSAULT AND DOES NOT WANT TO SEE OFFICERS ON MONDAY. APPT HAS BEEN CANCELLED	19/10/2017	19:40:14	CALL23	405699
Disposition code: 'C1','C10'	19/10/2017	19:40:23	CALL23	405699
# Arrests # Cautions Inf. contact	19/10/2017	19:40:23	CALL23	405699
Handling Officer 402287	19/10/2017	19:40:23	CALL23	405699
Qualifiers ALL CRIME	19/10/2017	19:40:23	CALL23	405699
GWP-20171016-0549 HAS BEEN DISPOSED	19/10/2017	19:40:23	CALL23	405699

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**Occurrence details**

Gwent Police

Printed: 15/05/2018 09:28 by GWP257

Occurrence: 1700390993

**Occurrence details:**

Report no.: 1700390993  
 Occurrence Type: AN18 ASB - Nuisance  
 Occurrence time: 07/10/2017 23:54 -  
 Reported time: 07/10/2017 23:54  
 Occurrence address: STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section:  
 NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 25/10/2017  
 Summary: MALE ARRESTED DRUNK/DISORDLEY  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	07/10/2017 23:57	07/10/2017 23:57	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	08/10/2017 00:01	08/10/2017 00:01	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	08/10/2017 00:03	08/10/2017 00:03	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	08/10/2017 03:00		#GWP797 WAY, E.	No	
Log entry:	Officers have been patrolling on Cambrian Road Newport . The offender has been annoying door staff at the Court Yard as he was refused entry . Officers have moved the male on however he has returned and started to pick fights with door staff. The male has left again minutes later door staff at the Greyhound Public house have detained the male on the floor due to his aggressive behaviour. Male arrested for Drunk and disorderly . Conveyed to Newport Central				



03/16					
<b>Resource Activity</b>					
NC52	07/10/2017	23:59:24	1387	1719	01 - ON DUTY, AT STATION
MESSAGE SENT 1719 CREFFIELD (#857491) NICHE OCCURRENCE NUMBER					
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1700390993 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1700390993]			
<b>INC Comments (From Date From T</b>					
Alas CAMBRIAN ROAD used to find CAMBRIAN RD	07/10/2017	23:54:07	CONSOLE2	405576	
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL	07/10/2017	23:54:59	CONSOLE2	405576	
MALE ARRESTED CAMBRIAN ROAD, DRUNK AND DISORDELY - NICHE TO 1719	07/10/2017	23:55:48	CONSOLE2	405576	
REQUEST TO SEND INCIDENT TO NICHE	07/10/2017	23:55:55	CONSOLE2	405576	
LOG CAN BE CLOSED	07/10/2017	23:56:45	CONSOLE2	405576	
OCN 1700390993 RECEIVED FROM NICHE	07/10/2017	23:59:23	INT3	NICSRV	
CASE REFERENCE UPDATED TO 1700390993	07/10/2017	23:59:23	INT3	NICSRV	
NICHE OCCURRENCE NUMBER 1700390993 RECEIVED FOR INCIDENT GWP-20171007-0569	07/10/2017	23:59:23	INT3	NICSRV	
REQUEST MADE TO SEND NICHE REFERENCE 1700390993 TO	07/10/2017	23:59:23	INT3	NICSRV	
MESSAGE SENT TO : NC52(1719 CREFFIELD #857491): NICHE OCCURRENCE NUMBER 1700390993 RECEIVED FOR INCIDENT GWP-20171007-0569	07/10/2017	23:59:24	AWSERVER	AWSRV	
Disposition code: 'A21','A210'	07/10/2017	23:59:46	CONSOLE2	405576	
# Arrests # Cautions Inf. contact	07/10/2017	23:59:46	CONSOLE2	405576	
Handling Officer 1719	07/10/2017	23:59:46	CONSOLE2	405576	
Qualifiers,NO QUALIFIER APPLIES	07/10/2017	23:59:46	CONSOLE2	405576	
GWP-20171007-0569 HAS BEEN DISPOSED	07/10/2017	23:59:46	CONSOLE2	405576	

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ISR Report

GWENT POLICE

ISR Report:

**GWP-20171007-0569 (\* CLOSED INCIDENT \*)**

07/10/2017 23:53:59	A-NUIS, NUISANCE	GWP-20171007-0569 / GWP	RADIO	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	MALE ARRESTED DRUNK/DISORDLEY	NC	Officer Dealing:1719	
Operator:405576	Dispatcher:	NC81 (330989,188145)	Creator Wkstrn:CONSOLE2	

**Address Information**

CAMBRIAN RD	
CAMBRIAN RD, , NEWPORT, NP20 4AL	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation

**Disposition Codes**

NUISANCE
NUISANCE

**Complainant Information**

797 , 797
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Vctlm Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat
Notes:

**Date / Time Information**

CALL RECEIVED	07/10/2017	23:53:59
CALL ANSWERED	07/10/2017	23:53:59
INCIDENT CREATED	07/10/2017	23:53:59
ADDRESS VALIDATED	07/10/2017	23:54:07
INITIAL INPUT COMPLETE	07/10/2017	23:54:52
INCIDENT DISPOSED	07/10/2017	23:59:46

**Qualifiers**

DISPOSAL QUALIFIERS	NO QUALIFIER APPLIES
THEME	ANTI SOCIAL BEHAVIOUR

**CAD Log**

07/10/2017	23:59:34	405576	CONSOLE2	Mod.Time
	235452/235934			
07/10/2017	23:59:45	405576	CONSOLE2	Disposition Code 1
	/A21			
07/10/2017	23:59:45	405576	CONSOLE2	Disposition Code 2
	/A210			
07/10/2017	23:59:46	405576	CONSOLE2	status16_time
	/235946			
07/10/2017	23:59:46	405576	CONSOLE2	status16_date
	/20171007			
07/10/2017	23:59:46	405576	CONSOLE2	last_disposal_comment
	01/			
07/10/2017	23:59:46	405576	CONSOLE2	last_historical comment
	01/			
07/10/2017	23:59:46	405576	CONSOLE2	Call Status



## Occurrence details

**Gwent Police**

**Printed:** 15/05/2018 08:35 by GWP257

**Occurrence:** 1800149967

**Occurrence details:**

**Report no.:** 1800149967  
**Occurrence Type:** CR37 Violence Against The Person  
**Occurrence time:** 29/04/2018 16:01 - 29/04/2018 16:01  
**Reported time:** 29/04/2018 16:01  
**Occurrence address:** 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
**Clearance status:** Allocated and finalised  
**Concluded:** Yes  
**Concluded date:** 01/05/2018  
**Summary:** I WAS JUMPED LAST NIGHT  
**Remarks:**

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
Log entry:	29/04/2018 16:19	29/04/2018 16:19	#CAD INTERFACE, C.	No	
Victim contact	29/04/2018 17:29		#GWP1736 JENKINS, K.	No	

VG1 - [C]ontract

[C]ontract

I have reviewed the guidelines for minimum standards of investigation ([available here](#)): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. Yes

The victim personal statement has been explained to the victim. Yes

A victim personal statement has been completed by/on behalf of the victim. No

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? No

I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency [Click here to add VCM](#)

This is an assault whereby the victim was assaulted by a group of, what he believes, was 5 or 6 males inside The Courtyard/Blind Tiger buildings. The incident apparently started inside the Courtyard and then moved into Blind Tiger. Blind Tiger is where the actual assault occurred.

The victim, [redacted], presented at A1 with to report the incident.

I met with [redacted] and talked through the incident. [redacted] insisted that he did not want to attend court. I explained special measures but [redacted] out emphasised that they could not be guaranteed by the police to be approved.

[redacted] reported the incident as being - An unknown male repeatedly walked past [redacted] girlfriend inside The Courtyard and called her name every time her passed her. His girlfriend claims to not know the male and does not understand how he knows her name.

After a while, [redacted] said to the unknown male, "WHY DO YOU KEEP SAYING MY GIRLFRIEND'S NAME?" The unknown male is then said to have said words to the effect of, "WHAT'S YOUR PROBLEM? DO YOU WANT TO MAKE SOMETHING OF IT?"

[redacted] then followed the male into Blind Tiger and an argument began. The unknown male's friends then became involved and reportedly started to assault [redacted] knocking him to the ground in the process.

Whilst on the ground [redacted] claims to have been repeatedly kicked, including to the head [redacted] thinks he may have been knocked unconscious but is not sure.

[redacted] said a doorman then picked him up and dragged him to the door and threw him out [redacted] said, "WHY AM I BEING KICKED OUT?" claims the doorman said, "YOU STARTED THAT YOU CUNT AND YOU GOT FILLED IN."

Official

Initially reported his injuries as being a fractured shoulder and cuts to various parts of his body. When I asked further questions about the shoulder injury, he said it might not be fractured. The doctors were going to look into it further at a later appointment. He said they had taken an x-ray and said it had looked like it COULD be fractured.

As I did not want to attend court and continue with his complaint, I have taken a EPNB to this effect.

I have provided [redacted] with my mobile number and his log number. He is going to have a think about it over the next few days and get back to me with his decision.

In the meantime I provided [redacted] with some safety planning, which he took on board.

If Tyler decides to take action then I will arrange to take a statement off him and for him to sign a medical records consent form.

VG2 RMF - [A]assessment of Needs

RMF Brief Guidance
<p>A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.                      Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!                      If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.                      All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.</p> <p>Any questions, please seek guidance from your Sergeant/local Inspector.</p>

Indicate your role
Frontline Officers

Log entry:

CAD Log Check	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	Yes

Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)	
Have you checked previous VRA system/NICHE RMFs?	Yes

Neighbourhood Team Contact	
Is contact required from Neighbourhood team?	No, if Yes, CLICK HERE to generate the task.

Additional Questions (to be ASKED TO VICTIM/CALLER)	
How severe have the incident(s) or crime(s) become?	isolated incident
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	isolated incident. unknown offenders
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	physical injuries only
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living,	No.

if so, in what way?	
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	Yes/No <a href="#">Click here to enter details</a>

<b>Hate Incident/Crime</b> <a href="#">Click here for guidance regarding Hate Crime</a>	
Is this a Hate Incident?	NO - This is NOT a Hate Incident
Hate Incident type:	<a href="#">Specify Hate Incident type here</a>

<b>Summary and assessment of risk (within NDM)</b> <a href="#">Click here to view the Risk Assessment Matrix and National Decision Model</a>	
---	--

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as [Low/Medium/High] risk.

<b>Enhanced Services Assessment (for victims of crime ONLY)</b>	
---	--

I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
---	---

The below factors identify those victims in need of an enhanced service:

Victims of the most serious crime  
Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.

Persistently targeted victims  
Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.

Vulnerable or intimidated victims  
Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:

- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.
- have fear or distress about testifying in court
- behaviour towards victim by accused/family members/associates/other witnesses
- victims of a sexual offence or human trafficking
- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.

VG4 - [E]nd of Investigation

[E]nd of Investigation

I have updated [ ] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.  
This occurrence will be closed pending a decision from the victim on whether or not he wants to take any further action and whether or not he will attend court.

If he wants to make a complaint the occurrence can be reopened.

29/04/2018 18:31    29/04/2018 18:31    #CAD INTERFACE, C.    No

Log entry: Occurrence updated with information from Command and Control.

Official

Official

	29/04/2018 18:39	29/04/2018 18:39	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	29/04/2018 20:51		#GWP1736 JENKINS, K.	No	
Log entry:	Crime Proforma sent to CMU for an MO to be added to occ.				
Victim contact	30/04/2018 19:44		#GWP1437 WAITE, D.	No	T1801172490 For finalisation Closed

VG6 - [S]upervisor

[Supervisor]

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

Log entry: I am the supervising officer and I have reviewed this occurrence and am satisfied that JENKINS, KRIS has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that JENKINS, KRIS has updated the victim in accordance with their preferences. Yes

XXXXXXXXXXXX

Official

ISR Report

GWENT POLICE

ISR Report:

**GWP-20180429-0309 (\* CLOSED INCIDENT \*)**

29/04/2018 15:58:34	C-VIOLENCE, VIOLENCE	GWP-20180429-0309 / GWP	POL STN	GWENT
Grade:(3) SCHEDULED	I WAS JUMPED LAST NIGHT	NC	Officer Dealing: 1736	
Operator:500189	Dispatcher:405290	NC81 (331001,188288)	Creator Wkstrn:NC.ENQ	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, , NEWPORT, NP20 1YN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	
Date of Birt	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	29/04/2018	15:58:34
CALL ANSWERED	29/04/2018	15:58:34
INCIDENT CREATED	29/04/2018	15:58:34
ADDRESS VALIDATED	29/04/2018	15:59:12
INITIAL INPUT COMPLETE	29/04/2018	16:01:52
TRANSFER ACCEPTED	29/04/2018	16:04:12
RESOURCE DISPATCHED	29/04/2018	16:15:34
ARRIVED AT SCENE	29/04/2018	18:26:46
UNITS CLEARED	29/04/2018	18:26:46
INCIDENT DISPOSED	29/04/2018	18:28:19

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
29/04/2018	16:04:01	500189	NC.ENQ	XFER/NIT
	3/NEWPORT			
29/04/2018	18:28:18	405041	CONSOLE2	Disposition Code 1
	/C1			
29/04/2018	18:28:18	405041	CONSOLE2	Disposition Code 2
	/C10			
29/04/2018	18:28:19	405041	CONSOLE2	status16_time
	/182819			
29/04/2018	18:28:19	405041	CONSOLE2	status16_date
	/20180429			

29/04/2018	18:28:19	405041	CONSOLE2	last_disposal_comment	
	01/				
29/04/2018	18:28:19	405041	CONSOLE2	last_historical_comment	
	01/				
29/04/2018	18:28:19	405041	CONSOLE2	Call Status	
	14/16				
<b>Resource Activity</b>					
NC33	29/04/2018	16:15:34	1736	05 - EN ROUTE TO INCIDENT	
	THE COURTYARD, 50 HIGH ST., NEWPORT				
NC33	29/04/2018	16:15:35	1736	05 - EN ROUTE TO INCIDENT	
	MESSAGE SENT 1736 JENKINS (#1153752) GWP-20180429-0309; VIOLE				
NC33	29/04/2018	16:22:41	1736	05 - EN ROUTE TO INCIDENT	
	MESSAGE SENT 1736 JENKINS (#1153757) NICHE OCCURRENCE NUMBER				
NC33	29/04/2018	18:26:45	1736	06 - AT SCENE	
	THE COURTYARD, 50 HIGH ST., NEWPORT				
NC33	29/04/2018	18:26:46	1736	02 - AVAILABLE	
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800149967 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800149967]			
<b>INC Comments (From Date From T</b>					
CALLER WAS JUMPED BY FIVE OR SIX MALES APPROX 2.00 AM TODAY IN THE COURT YARD. NO DESCRIPTIONS APART FROM ONE WAS MIXED RACE		29/04/2018	16:03:02	NC.ENQ	500189
HE WAS STAMPED ON, KICKED IN RIBS, GOT A LUMP ON THE BACK OF HIS HEAD AND FRACTURED SHOULDER. HE HAS BEEN TO THE ROYAL GWENT HOSPITAL		29/04/2018	16:03:47	NC.ENQ	500189
CAN AN OFFICER RETURN TO A1 PLEASE		29/04/2018	16:03:55	NC.ENQ	500189
TRANSFER TO NEWPORT FROM TERMINAL NC.ENQ FOR CONTROL		29/04/2018	16:04:01	NC.ENQ	500189
TRANSFERRED BY WEBCC3		29/04/2018	16:04:01	NC.ENQ	500189
Transfer Accepted At Terminal CONSOLE2 For Control		29/04/2018	16:04:12	CONSOLE2	405290
CALLER SAID HE LIVED IN SWANSEA BUT DID NOT WISH TO GIVE HIS ADDRESS SO GAVE HIS GIRLFRIENDS AS HE DIDN'T WANT HIS GRANDPARENTS TO KNOW		29/04/2018	16:04:32	NC.ENQ	500189
..		29/04/2018	16:06:19	CONSOLE2	405290
NW03 (444) - DUE TO RESOURCING ISSUES THIS WILL HAVE TO BE A DIARY CAR APPT		29/04/2018	16:07:59	CONSOLE2	405290
CALLER DOES NOT KNOW WHEN HE IS AVAILABLE TO CALL IN SO LOG NUMBER GIVEN TO HIM AND HE WILL RING US WHEN HE HAS DECIDED WHEN HE CAN ALL IN		29/04/2018	16:11:07	NC.ENQ	500189
NW03- THERE ARE NOW SEVERAL CENTRAL PM SHIFT OFFICERS ON - CAN ONE OF THOSE MAKE CONTACT WITH THE CALLER AND PROGRESS PLEASE.		29/04/2018	16:13:16	WEBSTM	269888
NC33 DISPATCHED BY DRAG/DROP		29/04/2018	16:15:34	CONSOLE2	405290
REQUEST TO SEND INCIDENT TO NICHE		29/04/2018	16:16:26	CONSOLE2	405290
CALLER IS ON HIS WAY BACK TO A1		29/04/2018	16:19:10	NC.ENQ	500189
OCN 1800149967 RECEIVED FROM NICHE		29/04/2018	16:22:40	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800149967		29/04/2018	16:22:40	INT3	NICSRV
MESSAGE SENT TO : NC33(1736 JENKINS #1153757): NICHE OCCURRENCE NUMBER 1800149967 RECEIVED FOR INCIDENT GWP-20180429-0309		29/04/2018	16:22:41	AWSERVER	AWSRV
NICHE OCCURRENCE NUMBER 1800149967 RECEIVED FOR INCIDENT GWP-20180429-0309		29/04/2018	16:22:41	INT3	NICSRV

REQUEST MADE TO SEND NICHE REFERENCE 1800149967 TO OFFICER 1736 KRIS JENKINS	29/04/2018	16:22:41	INT3	NICSRV
NC33 06 - AT SCENE	29/04/2018	18:26:46	CONSOLE2	405041
NC33 02 - AVAILABLE	29/04/2018	18:26:46	CONSOLE2	405041
1736- _____ S UNSURE WHETHER HE WANTS TO MAKE A COMPLAINT SO HE IS GOING TO CONTACT ME IN THE NEXT DAY OR SO. CAN BE MANAGED OFF NICHE	29/04/2018	18:28:06	CONSOLE2	405041
Disposition code: 'C1','C10'	29/04/2018	18:28:19	CONSOLE2	405041
# Arrests # Cautions Inf. contact	29/04/2018	18:28:19	CONSOLE2	405041
Handling Officer 1736	29/04/2018	18:28:19	CONSOLE2	405041
Qualifiers,ALL CRIME,NEIGHBOURHOOD POL	29/04/2018	18:28:19	CONSOLE2	405041
GWP-20180429-0309 HAS BEEN DISPOSED	29/04/2018	18:28:19	CONSOLE2	405041

GWENT POLICE INFORMATION SECURITY NOTICE  
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DATA PROTECTION ACT 1998 .

2018



## Occurrence details

Gwent Police

Printed: 15/05/2018 08:36 by GWP257

Occurrence: 1800149488

**Occurrence details:**

Report no.: 1800149488  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 29/04/2018 03:20 - 29/04/2018 03:35  
 Reported time: 29/04/2018 03:31  
 Occurrence address: STREET RECORD, HIGH STREET, NEWPORT, NEWPORT UK NP20 1FB (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 05/05/2018  
 Summary: FIGHTING  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	29/04/2018 04:43	29/04/2018 04:43	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	29/04/2018 04:48	29/04/2018 04:48	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	29/04/2018 04:52	29/04/2018 04:52	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Victim contact	30/04/2018 05:48		#GWP1749 GUNNING, L.	No	

VG1 - [C]ontract

**[C]ontract**

I have reviewed the guidelines for minimum standards of investigation ([available here](#)): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. No

The victim personal statement has been explained to the victim. Yes

Log entry: A victim personal statement has been completed by/on behalf of the victim. No

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? Yes/No

The OIC has changed to ( [enter details here: of police officer / staff who is OIC](#) ). and the victim has been updated.

I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency [Click here to add VCM](#)

Victim contact	30/04/2018 05:48	#GWP1749 GUNNING, L.	No
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VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.  
 Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an

Official

RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**  
 Any questions, please seek guidance from your Sergeant/local Inspector.

<b>Indicate your role</b>
Frontline Officers

<b>CAD Log Check</b>	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	<u>Yes</u>

<b>Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)</b>	
Have you checked previous VRA system/NICHE RMFs?	<u>Yes</u>

<b>Neighbourhood Team Contact</b>	
Is contact required from Neighbourhood team?	<u>No</u> , if Yes, <a href="#">CLICK HERE</a> to generate the task.

Log entry:

<b>Additional Questions (to be ASKED TO VICTIM/CALLER)</b>	
How severe have the incident(s) or crime(s) become?	<u>First incident</u>
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	<u>Not at risk</u>
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	<u>No</u>
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	<u>No</u>
Are you/the victim disabled?	<u>The caller/victim are NOT disabled</u>
Have you been the victim of another crime/incident linked to this crime?	<u>No</u> <a href="#">Click here to enter details</a>

<b>Hate Incident/Crime</b> <a href="#">Click here for guidance regarding Hate Crime</a>	
Is this a Hate Incident?	<u>NO - This is NOT a Hate Incident</u>
Hate Incident type:	<u>Specify Hate Incident type here</u>

<b>Summary and assessment of risk (within NDM)</b> <a href="#">Click here to view the Risk Assessment Matrix and National Decision Model</a>	
---	--

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that

they should be deemed as Low Risk

Enhanced Services Assessment (for victims of crime ONLY)	
I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
<p>The below factors identify those victims in need of an enhanced service:</p> <p><u>Victims of the most serious crime</u>                      Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.</p> <p><u>Persistently targeted victims</u>                      Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.</p> <p><u>Vulnerable or intimidated victims</u>                      Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:</p> <ul style="list-style-type: none"> <li>- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.</li> <li>- have fear or distress about testifying in court</li> <li>- behaviour towards victim by accused/family members/associates/other witnesses</li> <li>- victims of a sexual offence or human trafficking</li> <li>- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.</li> </ul>	

Victim contact 30/04/2018 05:52 #GWP1749 GUNNING, L. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

Log entry: Live Investigation Update: The investigation is on-going and the victim has been updated via in person on 29/04/2018 03:45 by PC 1749 GUNNING  
 Investigation status is as follows:  
 Victim has been unwilling to cooperate/ support police action and claims that he does not know what has happened. There is no complaint forthcoming and so there will be no further police action. as satisfied with this.

Investigator action 30/04/2018 05:55 #GWP1749 GUNNING, L. No

C08 - Investigation Update

Investigation Update

Officers on the town for CITY SAFE duty were dispatched to HIGH STREET, NEWPORT following report from CCTV that a fight was breaking out in the street.  
 Upon attendance, there were no fights happening and all seemed to be in order. No persons made themselves known to officers at this time.

Log entry: A short time later, a male appeared from inside THE MURENGER (which was by this time closed) with a tea towel held to his nose. The male; had blood covered over his hands and face, his top was blood stained and a friend as with him who was also covered in blood where he had been helping him.  
 Staff in THE MURENGER had taken him inside following a fight, but they could not provide details of what had happened. They had already called an ambulance to

stated that he had been started on in THE COURTYARD, but did not know what had happened or who was involved. This was corroborated by Taylor.  
 would not support police action and there was no complaint forthcoming. He did not consent for photographs to be taken of his injuries (bloody nose, swelling and bruising to the eyes and face). He stated "I'M YOUNG AREN'T I? I'VE BEEN OUT AND THESE THINGS JUST HAPPEN WHEN YOU'RE IN TOWN".

Officers left with his friend and staff at THE MURENGER, awaiting the arrival of other and ambulance.

Official

Victim contact

30/04/2018 06:04

#GWP1749 GUNNING, L.

No

VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry:

I have updated \_\_\_\_\_ their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.  
There is no complaint forthcoming from the victim and nobody has been named or identified as being involved in an incident, therefore no police action will be taken at the request of the victim.

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No  
I have advised them to contact the Police Prosecution Team on [victimrightoreview@gwent.pnn.police.uk](mailto:victimrightoreview@gwent.pnn.police.uk) or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

\* \* \*

ISR Report

GWENT POLICE

ISR Report:

**GWP-20180429-0085 (\* CLOSED INCIDENT \*)**

29/04/2018 03:30:28	D-POLGEN, POLICE GENERATED RES ACTIVITY	GWP-20180429-0085 / GWP	CCTV	GWENT
Grade:(1) EMERGENCY	FIGHTING	NC	Officer Dealing:1749	
Operator:401179	Dispatcher:401179	NC81 (331107,188379)	Creator Wkstr:CONSOLE1	

<b>Address Information</b>	
HIGH ST	
HIGH ST, , NEWPORT, NP20 4AX	
Proximity:BY THE MURRENGER	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
CCTV . .	
OTHER AGENCY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	29/04/2018	03:30:28
CALL ANSWERED	29/04/2018	03:30:28
INCIDENT CREATED	29/04/2018	03:30:28
ADDRESS VALIDATED	29/04/2018	03:30:55
INITIAL INPUT COMPLETE	29/04/2018	03:31:30
RESOURCE DISPATCHED	29/04/2018	03:31:46
ARRIVED AT SCENE	29/04/2018	03:33:53
UNITS CLEARED	29/04/2018	03:53:00
INCIDENT DISPOSED	29/04/2018	04:40:41

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	LICENSED PREMISES
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
29/04/2018	03:35:19	401179	CONSOLE1	Mod.Time
	033130/033519			
29/04/2018	03:35:19	401179	CONSOLE1	p_cat_serv_final
	CRIME/ADMIN			
29/04/2018	03:35:19	401179	CONSOLE1	Final Classification Code
	C-VIOLENCE/D-POLGEN			
29/04/2018	03:35:19	401179	CONSOLE1	Nature de l'appel modifie
	False/True			
29/04/2018	04:40:35	401179	CONSOLE1	Disposition Code 1
	/C1			
29/04/2018	04:40:35	401179	CONSOLE1	Disposition Code 2

	/C10				
29/04/2018	04:40:38	401179	CONSOLE1		status16_time
	/044038				
29/04/2018	04:40:38	401179	CONSOLE1		status16_date
	/20180429				
29/04/2018	04:40:38	401179	CONSOLE1		Call Status
	14/16				
29/04/2018	04:40:39	401179	CONSOLE1		last_disposal_comment
	01/				
29/04/2018	04:40:39	401179	CONSOLE1		last_historical_comment
	01/				
<b>Resource Activity</b>					
NC50	29/04/2018	03:31:45	1793	1749	05 - EN ROUTE TO INCIDENT
	HIGH ST, HIGH ST, , NEWPORT				
NC50	29/04/2018	03:31:47	1793	1749	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1793 HARD(#1152983) GWP-20180429-0085; VIOLENCE				
NC50	29/04/2018	03:31:47	1793	1749	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1749 GUNNING (#1152984) GWP-20180429-0085; VIOLE				
NC50	29/04/2018	03:33:52	1793	1749	06 - AT SCENE
	HIGH ST, HIGH ST, , NEWPORT				
NC50	29/04/2018	03:35:20	1793	1749	06 - AT SCENE
	HIGH ST, HIGH ST, , NEWPORT				
NC50	29/04/2018	03:38:05	1793	1749	06 - AT SCENE DEPARTING
	HIGH ST, HIGH ST, , NEWPORT				
NC50	29/04/2018	03:52:55	1793	1749	02 - AVAILABLE
	RESOURCE HAS BEEN REMOVED GWP-20180429-0085				
NC50	29/04/2018	03:53:00	1793	1749	02 - AVAILABLE
	ALLOCATED CSGN - DIVERT ?GWP-20180429-0091 GWP-20180429-0085				
NC50	29/04/2018	04:49:56	1793	1749	02 - AVAILABLE
	MESSAGE SENT 1749 GUNNING (#1153057) NICHE OCCURRENCE NUMBER				
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800149488 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800149488]			
<b>INC Comments ( From Date From T</b>					
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL	29/04/2018	03:31:40	CONSOLE1	401179	
NC50 DISPATCHED BY DRAG/DROP	29/04/2018	03:31:46	CONSOLE1	401179	
NC50 06 - AT SCENE	29/04/2018	03:33:52	CONSOLE1	401179	
NC50 06 - AT SCENE DEPARTING	29/04/2018	03:38:05	ARLSERVER	ARLSRV	
NC50 ALLOCATED CSGN - DIVERT ? GWP-20180429-0091	29/04/2018	03:53:01	CONSOLE1	401179	
NW01 - MALE CONFIRMED AN INCIDENT TOOK PLACE - HE DID NOT WANT ANYTHING DONE ABOUT IT	29/04/2018	04:40:04	CONSOLE1	401179	
WILL BE DEALT WITH FROM NICHE	29/04/2018	04:40:13	CONSOLE1	401179	
REQUEST TO SEND INCIDENT TO NICHE	29/04/2018	04:40:19	CONSOLE1	401179	
Disposition code: 'C1','C10'	29/04/2018	04:40:39	CONSOLE1	401179	
# Arrests # Cautions Inf. contact	29/04/2018	04:40:40	CONSOLE1	401179	
Handling Officer 1749	29/04/2018	04:40:40	CONSOLE1	401179	
Qualifiers,ALL CRIME,LICENSED PREMISES	29/04/2018	04:40:40	CONSOLE1	401179	
GWP-20180429-0085 HAS BEEN DISPOSED	29/04/2018	04:40:40	CONSOLE1	401179	

OCN 1800149488 RECEIVED FROM NICHE	29/04/2018	04:49:54	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800149488	29/04/2018	04:49:54	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800149488 RECEIVED FOR INCIDENT GWP-20180429-0085	29/04/2018	04:49:54	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800149488 TO OFFICER 1749 LYNSEY GUNNING	29/04/2018	04:49:54	INT3	NICSRV
MESSAGE SENT TO : NC50(1749 GUNNING #1153057): NICHE OCCURRENCE NUMBER 1800149488 RECEIVED FOR INCIDENT GWP-20180429-0085	29/04/2018	04:49:55	AWSERVER	AWSRV

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## Occurrence details

Gwent Police

Printed: 15/05/2018 08:40 by GWP257

Occurrence: 1800147712

**Occurrence details:**

Report no.: 1800147712  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 27/04/2018 18:23 -  
 Reported time: 27/04/2018 18:23  
 Occurrence address: 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 01/05/2018  
 Summary: VIOLENCE  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
Log entry:	27/04/2018 18:35	27/04/2018 18:35	#CAD INTERFACE, C.	No	
Investigator action	27/04/2018 22:12		#GWPSC307 BROOKS, C.	No	T1801154450 Occurrence update Closed

C08 - Investigation Update

Log entry: Investigation Update  
 The COURTYARD and spoke with the door staff. The male who had made the call to police had left the area. The door staff, stated that he had asked the caller to finish his drink and leave the premises as he was being disruptive. The caller refused to follow this direction and was lawfully removed from the COURTYARD. As the caller was no longer in the area and his phone did not connect, no offences were apparent.



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180427-0456 (\* CLOSED INCIDENT \*)**

27/04/2018 18:22:34	C-VIOLENCE, VIOLENCE	GWP-20180427-0456 / GWP	999	GWENT
Grade: (1) EMERGENCY	VIOLENCE	NC	Officer Dealing: SC307	
Operator: 401388	Dispatcher: 401179	NC81 (331001, 188288)	Creator Wkstn: CONSOLE15	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, NEWPORT, NP20 1YN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
, , CL.	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	27/04/2018	20:20:13
CALL ANSWERED	27/04/2018	20:20:13
INCIDENT CREATED	27/04/2018	18:22:34
ADDRESS VALIDATED	27/04/2018	18:22:58
INITIAL INPUT COMPLETE	27/04/2018	18:23:40
TRANSFER SENT	27/04/2018	18:23:44
TRANSFER ACCEPTED	27/04/2018	18:24:18
RESOURCE DISPATCHED	27/04/2018	18:25:15
ARRIVED AT SCENE	27/04/2018	18:33:12
UNITS CLEARED	27/04/2018	18:33:14
INCIDENT DISPOSED	27/04/2018	18:34:03

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	CALL - GOOD INTENT
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS*

<b>CAD Log</b>				
27/04/2018	18:23:44	401388	CONSOLE15	XFER1STDONE
/NEWPORT				
27/04/2018	18:23:44	401388	CONSOLE15	XFERINIT
1/NEWPORT				
27/04/2018	18:34:02	400858	CONSOLE2	Disposition Code 1
/C1				
27/04/2018	18:34:02	400858	CONSOLE2	Disposition Code 2
/C10				
27/04/2018	18:34:03	400858	CONSOLE2	status16_time

	/183403			
27/04/2018	18:34:03	400858	CONSOLE2	status16_date
	/20180427			
27/04/2018	18:34:03	400858	CONSOLE2	last_disposal_comment
	01/			
27/04/2018	18:34:03	400858	CONSOLE2	last_historical_comment
	01/			
27/04/2018	18:34:03	400858	CONSOLE2	Call Status
	14/16			
<b>Resource Activity</b>				
NC34	27/04/2018	18:25:15	SC307	SC109 05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NC34	27/04/2018	18:25:16	SC307	SC109 05 - EN ROUTE TO INCIDENT
	MESSAGE SENT SC109 LEE(#1150572) GWP-20180427-0456; VIOLENCE			
NC34	27/04/2018	18:25:16	SC307	SC109 05 - EN ROUTE TO INCIDENT
	MESSAGE SENT SC307 BROOKS(#1150573) GWP-20180427-0456; VIOLE			
NW03	27/04/2018	18:28:39	1012	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NW03	27/04/2018	18:28:40	1012	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1012 WELTI(#1150576) GWP-20180427-0456; VIOLENC			
NW03	27/04/2018	18:30:55	1012	05 - EN ROUTE IN-VICINITY
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NW03	27/04/2018	18:33:12	1012	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NC34	27/04/2018	18:33:13	SC307	SC109 02 - AVAILABLE
NW03	27/04/2018	18:33:13	1012	02 - AVAILABLE
NC34	27/04/2018	18:33:13	SC307	SC109 06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NC34	27/04/2018	18:39:00	SC307	SC109 02 - AVAILABLE
	MESSAGE SENT SC307 BROOKS(#1150589) NICHE OCCURRENCE NUMBER			
<b>ISR Relations</b>				
NICHE OCC NUMBER - ISR RELATION		OCN 1800147712 SET AS CASE REF		
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800147712]		
MOBILE PHONE - ISR RELATION		331168,188349,1501,1501,80,90.0		
<b>INC Comments (From Date From T</b>				
: 31168 ,188349 ,1501 ,1501, 80 ,90.0 ,OSGB36, *MOB* VODAFONE ,99,20180427182216,0 ,DATA AVAILABLE ,20 20180427 182231		27/04/2018	18:22:34	CONSOLE15 401388
Victim Services?=Y		27/04/2018	18:23:40	CONSOLE15 401388
Transfer To NEWPORT From Terminal CONSOLE15 Control		27/04/2018	18:23:44	CONSOLE15 401388
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET ALREADY COMPLETED		27/04/2018	18:23:49	CONSOLE15 401388
LOTS OF SHOUTING AND DISTURBANCES		27/04/2018	18:24:07	CONSOLE15 401388
Transfer Accepted At Terminal CONSOLE3 For Control		27/04/2018	18:24:18	CONSOLE3 405112
STUART BELL IS ON THE LINE SHOUTING AND SCREAMING		27/04/2018	18:24:40	CONSOLE15 401388
CALLER SAYING SOMEONE HAS MANHANDLED HIM AND IS SHOUTING		27/04/2018	18:25:10	CONSOLE15 401388
NC34 DISPATCHED BY DRAG/DROP		27/04/2018	18:25:16	CONSOLE1 401179

CCTV - NO CAMERAS COVERING COURTYARD	27/04/2018	18:25:24	CONSOLE3	405112
UNABLE TO GET DETAILS AS TOO MUSCH SHOUTING AND SCREAMING	27/04/2018	18:25:41	CONSOLE15	401388
PREVIOUS CALLS VIEWED 50 HIGH ST 07387705611 07387705611	27/04/2018	18:26:16	CONSOLE3	405112
BMW WHITE HAS JUST PULLED OFF AND SAID THEY WERE GOING TO PUT HIM IN THE BOOT	27/04/2018	18:26:55	CONSOLE15	401388
FCR - RANG CCTV BACK THERE IS CCTV, HOWEVER NOTHING GOING ON OUTSIDE AT THE MOMENT.	27/04/2018	18:27:01	CONSOLE3	405112
THE BLACK BOUNCER ON THE DOOR - CALLER SAID IT IS HIS MATES IN THE BMW WHO ARE GOING TO PUT CALLER IN THE BOOT	27/04/2018	18:28:09	CONSOLE15	401388
CALLER SAID HE WAS STRANGLERED BY THE BOUNCER	27/04/2018	18:28:35	CONSOLE15	401388
NW03 DISPATCHED BY DRAG/DROP	27/04/2018	18:28:39	CONSOLE2	400858
Warning: Unlikely to hit Arrival time Target	27/04/2018	18:29:14	APPSRV	APPSRV
CALLER IS HOMELESS	27/04/2018	18:29:21	CONSOLE15	401388
CALLER SAID HE COULD SEE THE POLICE CAR AND HAS TERMINATED THE CALL	27/04/2018	18:29:50	CONSOLE15	401388
NW03 05 - EN ROUTE IN-VICINITY	27/04/2018	18:30:55	ARLSERVER	ARLSRV
SC307 - NO PROBLEMS HERE. DOORSTAFF HAVE LEGALLY EJECTED A MALE, WHO DIDNOT LIKE IT.	27/04/2018	18:33:09	CONSOLE2	400858
NW03 06 - AT SCENE	27/04/2018	18:33:12	CONSOLE2	400858
NC34 06 - AT SCENE	27/04/2018	18:33:13	CONSOLE2	400858
NC34 02 - AVAILABLE	27/04/2018	18:33:13	CONSOLE2	400858
NW03 02 - AVAILABLE	27/04/2018	18:33:14	CONSOLE2	400858
Disposition code: 'C1','C10'	27/04/2018	18:34:03	CONSOLE2	400858
# Arrests # Cautions Inf. contact	27/04/2018	18:34:03	CONSOLE2	400858
Handling Officer SC307	27/04/2018	18:34:03	CONSOLE2	400858
Qualifiers, CALL - GOOD INTENT, NEIGHBOURHOOD POL	27/04/2018	18:34:03	CONSOLE2	400858
GWP-20180427-0456 HAS BEEN DISPOSED	27/04/2018	18:34:03	CONSOLE2	400858
OCN 1800147712 RECEIVED FROM NICHE	27/04/2018	18:38:59	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800147712	27/04/2018	18:38:59	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800147712 RECEIVED FOR INCIDENT GWP-20180427-0456	27/04/2018	18:38:59	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800147712 TO OFFICER SC307 COLIN BROOKS	27/04/2018	18:38:59	INT3	NICSRV
MESSAGE SENT TO : NC34(SC307 BROOKS #1150589): NICHE OCCURRENCE NUMBER 1800147712 RECEIVED FOR INCIDENT GWP-20180427-0456	27/04/2018	18:39:00	AWSERVER	AWSRV

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## Occurrence details

**Gwent Police**

Printed: 15/05/2018 08:41 by GWP257

Occurrence: **1800139882**

**Occurrence details:**

Report no.: 1800139882  
 Occurrence Type: AN18 ASB - Nuisance  
 Occurrence time: 22/04/2018 04:18 -  
 Reported time: 22/04/2018 04:18  
 Occurrence address: 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 10/05/2018  
 Summary: ONE IN CUSTODY D&D  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	22/04/2018 04:19	22/04/2018 04:19	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	22/04/2018 04:23	22/04/2018 04:23	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	22/04/2018 04:27	22/04/2018 04:27	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	22/04/2018 04:58		#GWP1179 ALLAM, C.	No	T1801093909 Occurrence update Closed

C08 - Investigation Update

Investigation Update

Log entry: [redacted] was ejected from Courtyard with 3 others by door staff. Upon being ejected the group were aggressive towards door staff, pointing and waving arms about and were moved away by Police and instructed to leave the area. The group remained in the area, continued to quarrelsome with door staff trying to calm them and Police, stating that door staff were dealing drugs inside the premises. [redacted] was pushed away several times by myself to prevent a further escalated BOP occurring but he continued with his behaviour for approximately half an hour, squaring up to me several times. [redacted]'s eyes were glazed, he smelt of intoxicating liquor and his behaviour erratic; he was drunk. [redacted] was continually 'chewing his gums' and had white stuff around his mouth; it was also strongly suspected he had also taken a controlled substance.

[redacted] was arrested at 0415hrs for being drunk and disorderly and handcuffed to the rear.

Investigator action 22/04/2018 05:04 #GWP1179 ALLAM, C. No T1801093909 Occurrence update Closed

UOF 01 General Use Of Force and TASER

Please complete all fields using only the answer options offered in the lists - If an answer option does not exactly match your requirements, please select the closest match as these are set by the Home Office.

**Staff details**

What is your gender?	Male
What is your age?	35 - 39
What is your length of service?	11 - 15 years
Length of time since personal safety training	7 - 12 months

Official

On which LPA are you currently based?	East
---------------------------------------	------

Subject details

Subject details	
Ethnicity of Subject (officer perceived)	White
Perceived age if DOB not available	18 - 34 years
Is the subject physically disabled? (officer perceived)	No
Is the subject mentally disabled? (officer perceived)	No

Incident level characteristics

On which LPA was this use of force carried out?	East
Incident location	Street / Highway / Public house
Time and date of use of force	22/04/2018 04:15
What main duty were you undertaking at the time of the incident	Mobile Patrol
Were you single crewed at the time of the incident where you had to use force?	No
Are you a specially trained Taser Officer?	No
Were you carrying Taser at the time of the incident?	No

Log entry:

Which of the following tactics did you use and in what order? (1st, 2nd, 3rd etc...). For each tactic, please indicate whether it was effective (Yes/No); additionally select the area where force was used. Only select Tactical Communications if it was followed by an 'actual' use of force (e.g. handcuffs as your 2nd tactic). A UoF form is not required for Tactical Communications only.

<b>Tactic 1</b> <i>If TASER used please complete TASER section below</i>	Compliant Handcuffing
Effective?	Yes
Body area - Please select the closest match	Select body area
<b>Tactic 2</b> <i>If TASER used please complete TASER section below</i>	Select tactic
Effective?	Yes/No
Body area - Please select the closest match	Select body area
<b>Tactic 3</b> <i>If TASER used please complete TASER section below</i>	Select tactic
Effective?	Yes/No
Body area - Please select the closest match	Select body area
<b>Tactic 4</b> <i>If TASER used please complete TASER section below</i>	Select tactic
Effective?	Yes/No



Body area - Please select the closest match	Select body area
---	------------------

<b>Tactic 5</b> If TASER used please complete TASER section below	Select tactic
Effective?	Yes/No
Body area - Please select the closest match	Select body area

If more than 1 tactic was used please provide a short justification for the escalation of tactics	Enter details here
---	--------------------

Were you threatened with a weapon? select all that apply	No
Were you assaulted by the subject?	No
Were you assaulted with a weapon? select all that apply	No
Were you spat at?	No
Impact factors - select all that apply	Alcohol / Drugs / Size / gender / build / Select impact factors
Primary conduct of subject behaviour	Passive Resistance
Reason for using force - select all that apply	Other / To handcuff

Injuries to staff

Were you physically injured during this incident?	No
Do you believe the injury you received was a direct result of the subject INTENTIONALLY attempting to assault you?	No
What was your level of injury?	
Please describe your injuries	N/A
Was medical assistance provided?	No

Injuries to subject

To the best of your knowledge and at the time of completing this form, did the subject receive injuries as a result of your use of force?	Yes Minor handcuff marks to both wrists If "yes" and arrested inform custody officer
To the best of your knowledge and at the time of completing this form, what level of injury did this subject receive from this incident, relevant specifically to your use of force?	Minor (i.e. Graze or Bruise)
Please describe the subject's injury (s)	As above
Was medical assistance provided?	No
Was medical assistance offered?	No

Outcome

What subsequently happened to the subject? (select all that apply)	Arrested / Select
--	-------------------

Use of Force - TASER

This section is only required if TASER is used (drawn, aimed, red-dotted, arced, used for drive-stun, fired or used for angled drive stun)

**Official**

TASER device	Select TASER	
Device serial number	Enter serial number	
Cartridge use 1 - select all that apply	Select all that apply	Enter cartridge serial number
Did you utilise any further cartridges?	Yes/No	
Cartridge use 2 - select all that apply	Select all that apply	Enter cartridge serial number
Cartridge use 3 - select all that apply	Select all that apply	Enter cartridge serial number
Cartridge use 4 - select all that apply	Select all that apply	Enter cartridge serial number

**Adverse Effect Type**

<b>Primary - possibly caused by direct effect of current flow</b>	Adverse effect description
First Aid given?	Yes/No/N/A
Ambulance / medical treatment at scene?	Yes/No/N/A
Treatment required in hospital?	Yes/No/N/A
Admitted to hospital?	Yes/No/N/A

<b>Secondary - as a result of an indirect delivery such as injuries from barbs or falls</b>	Adverse effect description
First Aid given?	Yes/No/N/A
Ambulance / medical treatment at scene?	Yes/No/N/A
Treatment required in hospital?	Yes/No/N/A
Admitted to hospital?	Yes/No/N/A

<b>Coincidental - injuries received in the incident not directly related to the TASER use. e.g. self-inflicted wounds, gunshot wounds, dog bites</b>	Adverse effect description
First Aid given?	Yes/No/N/A
Ambulance / medical treatment at scene?	Yes/No/N/A
Treatment required in hospital?	Yes/No/N/A
Admitted to hospital?	Yes/No/N/A

Victim contact

06/05/2018 08:20

#GWP1179 ALLAM, C. No

VG2 RMF - [A]assessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable. Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an

**Official**

RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**  
 Any questions, please seek guidance from your Sergeant/local Inspector.

Log entry:

**Indicate your role**

Frontline Officers - Other

**Frontline Officers - Other**

Specify reason for no risk assessment: D&D on the city centre, witnessed by Police.

**Summary and assessment of risk (within NDM)**

This assessment has been deemed as Low Risk

Supervisor review 06/05/2018 10:35 #GWP549 MYSON, L. No T1801239555 For finalisation Closed

Log entry: SR02 - PPN Examined - Satisfactory  
 Offender cautioned...I support finalisation of this occurrence



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180422-0102 (\* CLOSED INCIDENT \*)**

22/04/2018 04:17:07	A-NUIS, NUISANCE	GWP-20180422-0102 / GWP	RADIO	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	ONE IN CUSTODY D&D	NC	Officer Dealing:1179	
Operator:402623	Dispatcher:	NC81 (330989,188145)	Creator Wkstn:CONSOLE2	

<b>Address Information</b>	
CAMBRIAN RD	
CAMBRIAN RD, NEWPORT, NP20 4AL	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
NUISANCE
NUISANCE

<b>Complainant Information</b>	
1726, RADIO	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	22/04/2018	04:17:07
CALL ANSWERED	22/04/2018	04:17:07
INCIDENT CREATED	22/04/2018	04:17:07
ADDRESS VALIDATED	22/04/2018	04:17:15
INITIAL INPUT COMPLETE	22/04/2018	04:18:26
INCIDENT DISPOSED	22/04/2018	04:21:46

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	ANTI SOCIAL BEHAVIOUR

<b>CAD Log</b>				
22/04/2018	04:18:40	402623	CONSOLE2	QSET
FINAL/THR				
22/04/2018	04:21:44	402623	CONSOLE2	Disposition Code 1
/A21				
22/04/2018	04:21:44	402623	CONSOLE2	Disposition Code 2
/A210				
22/04/2018	04:21:44	402623	CONSOLE2	nbr_arrest
/1				
22/04/2018	04:21:46	402623	CONSOLE2	status16_time
/042146				
22/04/2018	04:21:46	402623	CONSOLE2	status16_date
/20180422				
22/04/2018	04:21:46	402623	CONSOLE2	last_disposal_comment
01/				

22/04/2018	04:21:46	402623	CONSOLE2	last_historical comment	
	01/				
22/04/2018	04:21:46	402623	CONSOLE2	Call Status	
	03/16				
<b>Resource Activity</b>					
NC53	22/04/2018	04:20:55	1179	1759	01 - ON DUTY, AT STATION
	MESSAGE SENT 1179 ALLAM(#1142305) NICHE OCCURRENCE NUMBER 18				
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800139882 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800139882]			
<b>INC Comments (From Date From T</b>					
Victim Services?=N	22/04/2018	04:18:26	CONSOLE2	402623	
*Q* : CIRCUMSTANCES (THREAT AND RISK)	22/04/2018	04:18:30	CONSOLE2	402623	
*A* :	22/04/2018	04:18:30	CONSOLE2	402623	
*Q* : OTHER PERSONS INVOLVED	22/04/2018	04:18:32	CONSOLE2	402623	
*A* :	22/04/2018	04:18:32	CONSOLE2	402623	
*Q* : VULNERABLE-VICTIM	22/04/2018	04:18:36	CONSOLE2	402623	
*A* :	22/04/2018	04:18:36	CONSOLE2	402623	
*Q* : REPEAT-VICTIM	22/04/2018	04:18:38	CONSOLE2	402623	
*A* :	22/04/2018	04:18:38	CONSOLE2	402623	
*Q* : SOLVABILITY	22/04/2018	04:18:40	CONSOLE2	402623	
*A* :	22/04/2018	04:18:40	CONSOLE2	402623	
*Q* : OUTCOME	22/04/2018	04:18:40	CONSOLE2	402623	
*A* :	22/04/2018	04:18:40	CONSOLE2	402623	
Final question automatically answered	22/04/2018	04:18:40	CONSOLE2	402623	
*Q* :	22/04/2018	04:18:40	CONSOLE2	402623	
*A* :	22/04/2018	04:18:40	CONSOLE2	402623	
REQUEST TO SEND INCIDENT TO NICHE	22/04/2018	04:18:49	CONSOLE2	402623	
1726..ONE IN CUSTODY FOR DRUNK & DISORDERLY	22/04/2018	04:19:06	CONSOLE2	402623	
1179 CONVEYING TO CUSTODY	22/04/2018	04:19:14	CONSOLE2	402623	
OCN 1800139882 RECEIVED FROM NICHE	22/04/2018	04:20:54	INT3	NICSRV	
CASE REFERENCE UPDATED TO 1800139882	22/04/2018	04:20:54	INT3	NICSRV	
NICHE OCCURRENCE NUMBER 1800139882 RECEIVED FOR INCIDENT GWP-20180422-0102	22/04/2018	04:20:54	INT3	NICSRV	
REQUEST MADE TO SEND NICHE REFERENCE 1800139882 TO OFFICER 1179 CHRISTOPHER ALLAM	22/04/2018	04:20:55	INT3	NICSRV	
MESSAGE SENT TO : NC53(1179 ALLAM #1142305): NICHE OCCURRENCE NUMBER 1800139882 RECEIVED FOR INCIDENT GWP-20180422-0102	22/04/2018	04:20:55	AWSERVER	AWSRV	
# Arrests 1 # Cautions Inf. contact	22/04/2018	04:21:44	CONSOLE2	402623	
Disposition code: 'A21','A210'	22/04/2018	04:21:46	CONSOLE2	402623	
# Arrests 1 # Cautions Inf. contact	22/04/2018	04:21:46	CONSOLE2	402623	
Handling Officer 1179	22/04/2018	04:21:46	CONSOLE2	402623	
Qualifiers,ALCOHOL,NEIGHBOURHOOD POL	22/04/2018	04:21:46	CONSOLE2	402623	
GWP-20180422-0102 HAS BEEN DISPOSED	22/04/2018	04:21:46	CONSOLE2	402623	

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 DATA PROTECTION ACT 1998 .

## Occurrence details

Gwent Police

Printed: 15/05/2018 08:42 by GWP257

Occurrence: 1800113637

**Occurrence details:**

Report no.: 1800113637  
 Occurrence Type: CR41 Theft & Handling  
 Occurrence time: 02/04/2018 03:00 - 02/04/2018 04:30  
 Reported time: 02/04/2018 04:36  
 Occurrence address: STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 08/04/2018  
 Summary: 1 IN FOR THEFT  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
Log entry:	02/04/2018 04:44	02/04/2018 04:44	#CAD INTERFACE, C.	No	
Investigator action	02/04/2018 05:01		#GWP1450 BLAKE, M.	No	

C08 - Investigation Update

~~Investigation Update~~

WAS IN THE BLIND TIGER/COURTYARD, SHE HAS PUT HER HANDBAG DOWN ON THE STEPS TO THE SIDE OF HER. SHE HAS REPORTED THIS TO DOORSTAFF, AND CONTINUED HER NIGHT.

AT APPROX 0330HRS BARSTAFF NOTICED THAT A MALE HAD BEEN USING A BARCLAYS BANK CARD. ON CHECKING THE CARD IT HAD A FEMALE'S NAME ON IT. HE WAS ASKED AND SAID IT WAS HIS GIRLFRIENDS BUT HE COULDN'T NAME HER. THE CARD WAS SEIZED AND POLICE WERE INFORMED.

THE NAME ON THE CARD WAS MISS J ANGEL. STAFF HAVE STATED THAT THIS MALE HAS USED THE CARD A NUMBER OF TIMES THROUGHOUT THE NIGHT. COST IS UNKNOWN BUT IT HAS BEEN 9 DIFFERENT TRANSACTIONS

Log entry: VICTIM I WAS LOCATED AND DETAILS OBTAINED. SHE CONFIRMED THAT HER GREY NEW LOOK HANDBAG IS MISSING. THE BAG CONTAINED HER HOUSE KEY, LIP GLOSS, A BLACK PURSE WITH BANK CARD AND DRIVING LICENCE. THE BANK CARD IS A BARCLAYS NAME MISS J ANGEL

SHE WAS A VERY INTOXICATED AND NOT FIT TO PROVIDE A SECTION 9. SHE IS WILL DO SO WHEN SOBER.

THE MALE WAS ARRESTED BY PC 1284 AT 0430HRS. THE OFFENDER IS WEARING A DISTINCTIVE JUMPER AND STAFF IN THE COURTYARD/BLIND TIGER HAVE STATED THERE IS CCTV AVAILABLE SHOWING THE MALE ARRESTED BEING CHALLENGED AND HAVING THE BANK CARD TAKEN OFF HIM. TAHIR KAHIM STATED TO PC 1284 I BOUGHT THE DRINKS

OUTSTANDING ACTIONS  
 SEC 9 FROM VICTIM  
 CCTV THE COURTYARD FROM: — ——. HE CAN BE CONTACTED ON 0787 747701. HE IS ALSO A WITNESS AND CAN PROVIDE A SECTION 9.  
 INTERVIEW MALE

Log entry:	02/04/2018 05:06	02/04/2018 05:06	#CAD INTERFACE, C.	No	
Log entry:	02/04/2018 05:15	02/04/2018 05:15	#CAD INTERFACE, C.	No	
Log entry:	02/04/2018 07:59		#GWP1665 BARCLAY, K.	No	

VG2 RMF - [A]assessment of Needs

Official

RMF Brief Guidance	
<p>A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.                      Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!                      If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.                      All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.</p> <p>Any questions, please seek guidance from your Sergeant/local Inspector.</p>	

Indicate your role
Frontline Officers

CAD Log Check	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	Yes

Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)	
Have you checked previous VRA system/NICHE RMFs?	Yes

Log entry:

Neighbourhood Team Contact	
Is contact required from Neighbourhood team?	No, if Yes, <a href="#">CLICK HERE</a> to generate the task.

Additional Questions (to be ASKED TO VICTIM/CALLER)	
How severe have the incident(s) or crime(s) become?	N/A
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	N/A
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	N/A
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	N/A
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	No <a href="#">Click here to enter details</a>

Hate Incident/Crime Click here for guidance regarding Hate Crime	
Is this a Hate Incident?	NO - This is NOT a Hate Incident

Official



Hate Incident type:

Specify Hate Incident type here

Summary and assessment of risk (within NDM)
Click here to view the Risk Assessment Matrix and National Decision Model

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low Risk

Enhanced Services Assessment (for victims of crime ONLY)

I have assessed the victim as eligible for:

STANDARD SERVICES (updates within 5 days)

The below factors identify those victims in need of an enhanced service:

Victims of the most serious crime

Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.

Persistently targeted victims

Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.

Vulnerable or intimidated victims

Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:

- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.
- have fear or distress about testifying in court
- behaviour towards victim by accused/family members/associates/other witnesses
- victims of a sexual offence or human trafficking
- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.

Investigator 02/04/2018 12:43 action

#GWP1665 BARCLAY, K. No

C08 - Investigation Update

Investigation Update

I have attended [redacted] and obtained a S9 from [redacted]. She has stated that she went into the COURTYARD with her friends she has put her bag next to her on the shelf. At about 3am she has been approached by door staff who are in possession of her mobile phone they have identified her from the screen saver picture. It is at this point that she has noticed that her grey clutch bag is missing. She has spent an hour looking for her bag and then staff have located it and given it back to her. on checking the contents she has noticed that her blue Barclay's card is missing along with her key. Staff have directed her to the front of the club where they have asked her name and looked through a bunch of cards. Her card has been found and staff have told her that a male had said that she was his girlfriend and he had her permission to use her card.

Log entry:

[redacted] as stated this is untrue and she has not given anyone permission to use her card. [redacted] has located her key it was posted on Facebook as lost in the COURTYARD today. She has positively identified the card as hers.

WITNESS:

[redacted] has stated that he had been out drinking heavily (whisky) with his brother and his cousin. He has been in the COURTYARD for around five hours and has said that an unknown male has handed him a card in the toilets and told him to go and buy a round of drinks. He has stated that he has gone to the bar and bought a round of drinks and admits this openly however he has denied the fact that he has taken the card committing theft.

When questioned about the card and shown it, [redacted] has admitted that the card was indeed the one he had used in the COURTYARD.

OWNER OF COURTYARD:

I have rang the witness about three times and each time it has been unsuccessful.

Official

Crime Registry 02/04/2018 13:43 #GWP15 CROWE, K. No

CR02 - Crime Registry

CR2 Crime Registry

(for use only by Crime Registry).

PLEASE NOTE I AM NOT THE OIC

ALL crime must be recorded on the same day the report is received or in any case within 24 hours.

Log entry: Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRS. No investigation or victim contact has been conducted by myself. CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.

The offence has been classified based on the information available at the time of recording. OIC to note they have responsibility for updating the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller. PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE UPDATED WITHIN 24 HOURS

Investigator action 02/04/2018 17:59 #GWP1665 BARCLAY, K. No

C08 - Investigation Update

Log entry: Investigation Update After interview the custody SGT has decided to release the suspect RUI as there are outstanding enquiries for CCTV/ S9 from Staff (unable to get hold of the owner of the COURTYARD). Also as he has denied the offence of theft but admitted the fraud element CPS advice needs to be obtained as to whether we have enough to charge from custody SGT.

Investigator action 02/04/2018 23:20 #GWP1284 BUCHANAN, A. No

C08 - Investigation Update

Log entry: Investigation Update The previous updates have been noted and there are further enquiries that need to be explored by myself prior to any charging decision being made such as: S.9 from staff members in the Courtyard, CCTV from the Courtyard and details from the victims bank as to how much was spent by the suspect. I have been unable to update the victim as yet due to the time of night. However I will speak with her tomorrow as well as staff from the Courtyard. Further updates to follow.

Victim contact 03/04/2018 18:40 #GWP1284 BUCHANAN, A. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have spoken with Miss [redacted] and updated her with regard to the suspect being released under investigation and the reasons for this. I have also provided her with the outstanding evidence that I am trying to collate. To that end she has informed me that her bank has indicated to her that her card was used on two occasions after it was stolen - one transaction for £19.00 at the Courtyard and one for £11.30 at Rooky's. Both transactions have been recorded at 23:13 but I suspect that this is when the funds have cleared as opposed to when the card was used exactly. She has also provided a bit more detail as to the circumstances as to how she discovered that her bag/card had been stolen in that she was approached by staff from the Courtyard who had her phone with them. She states that she has brightly coloured hair and staff were able to identify her due to a screen shot of her on her phone's wallpaper. It was only at this point that she realised her bag was missing. She has then approached door staff to report this and after their initial reluctance to assist her they have asked her her name and then proceeded to go through a bundle of bank cards that they had seized until they located one that was in her name, the Visa card that I seized from the suspect. The door staff then stated to her that they had seized this particular card from a male who had been using at the bar and who had stated that he was a boyfriend. Staff from the Courtyard have then again located the male and alerted the police.

Log entry: Following this I have spoken with Iman who is the CCTV operator within the Courtyard. He has requested that he speak with [redacted] directly in order to find out exactly [redacted] was so as to try and identify whether or not there is CCTV evidence of the bag theft/card usage. He has given me his phone number: [redacted] and I have in turn given this to [redacted] all be it on an answerphone message as I could not get through to her on the second occasion. I also left my contact details and will re-contact her again soon in order to ascertain if she has spoken with the staff from the Courtyard again. Further updates to follow

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]. Investigation status is as follows: [enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time] [enter details of message left]

Official

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Victim  
contact

08/04/2018 14:11

#GWP1284 BUCHANAN, A. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have spoken with [redacted] who stated that since we last spoke she has contacted [redacted] the CCTV operator in the Courtyard - and provided him with a number of photographs of her and her boyfriend in the hope of him trying to locate her on the Courtyard's CCTV system and thus identify whether there is any footage of the bag theft. From here I have again spoken with [redacted] who despite these efforts is still unable to provide any footage of the bag theft. This is solely due to the fact that on the night in question the club was so busy and the cameras were unable to pick up the theft in amongst the crowds. He has stated that there is footage of the suspect being spoken to by door staff and the card being taken from him and subsequently thrown out and I have asked for a copy of this which will be available to pick up on Wednesday (11/04/18). This footage does not add anything evidential to the case but does confirm what has been stated by the suspect in interview. It is not clear at this time which staff member has alerted the door staff to the suspect using the card in the first place but I will try and complete this enquiry when I collect the CCTV on Wednesday.

Log entry:

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/in person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Victim  
contact

08/04/2018 15:53

#GWP1423 SMITH, J. No

VG5 - [S]upervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1284 BUCHANAN, A. has provided the occurrence number and officer contact details to the victim. Yes

Log entry:

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1284 BUCHANAN, A. has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:

There is no CCTV or witnesses to the actual theft of the bag. We have one witness capturing the offender using the card once for a transaction of £19+. The offender was interviewed and he stated that he was given the card to buy a round of drinks. he denied theft / fraud. As such we have no evidence to prove or disprove his version of events.

Crime  
Registry

Occ. can be finalised.  
08/04/2018 16:08

#GWP402518 TAYLOR, N. No

T1800953040 For finalisation Closed

Log entry:

There is no mo. on the occurrence task sent to officer  
T1800953180



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180402-0086 (\* CLOSED INCIDENT \*)**

02/04/2018 04:36:32	C-THEFT, THEFT AND HANDLING	GWP-20180402-0086 / GWP	RADIO	GWENT
Grade: (3) SCHEDULED	1 IN FOR THEFT	NC	Officer Dealing: 1284	
Operator: 405242	Dispatcher: 405242	NC81 (330989,188145)	Creator Wkstn: CONSOLE6	

<b>Address Information</b>	
CAMBRIAN RD	
CAMBRIAN RD, , NEWPORT, NP20 4AL	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
THEFT & HANDLING STOLEN GOODS
THEFT OTHER

<b>Complainant Information</b>	
1284 , RADIO	
OTHER AGENCY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	02/04/2018	04:36:32
CALL ANSWERED	02/04/2018	04:36:32
INCIDENT CREATED	02/04/2018	04:36:32
ADDRESS VALIDATED	02/04/2018	04:36:32
INITIAL INPUT COMPLETE	02/04/2018	04:36:42
TRANSFER SENT	02/04/2018	04:42:11
TRANSFER ACCEPTED	02/04/2018	04:43:06
RESOURCE DISPATCHED	02/04/2018	04:36:49
ARRIVED AT SCENE	02/04/2018	04:36:50
UNITS CLEARED	02/04/2018	05:00:05
INCIDENT DISPOSED	02/04/2018	05:00:18

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
02/04/2018	04:42:11	405242	CONSOLE6	XFER1STDONE
	/NEWPORT			
02/04/2018	04:42:11	405242	CONSOLE6	XFERINIT
	3/NEWPORT			
02/04/2018	05:00:15	401296	CONSOLE3	Disposition Code 1
	/C5			
02/04/2018	05:00:15	401296	CONSOLE3	Disposition Code 2
	/C53			
02/04/2018	05:00:17	401296	CONSOLE3	status16 time
	/050017			

02/04/2018	05:00:17	401296	CONSOLE3	status16_date	
	/20180402				
02/04/2018	05:00:17	401296	CONSOLE3	last_disposal_comment	
	01/				
02/04/2018	05:00:17	401296	CONSOLE3	last_historical_comment	
	01/				
02/04/2018	05:00:17	401296	CONSOLE3	Call Status	
	14/16				
<b>Resource Activity</b>					
NC30	02/04/2018	04:36:49	1450	1284	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC30	02/04/2018	04:36:50	1450	1284	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC30	02/04/2018	04:36:51	1450	1284	06 - AT SCENE
	MESSAGE SENT 1111 FINCH(#1111587) GWP-20180402-0086; THEFT A				
NC30	02/04/2018	04:36:51	1450	1284	06 - AT SCENE
	MESSAGE SENT 1734 DALLIMORE(#1111588) GWP-20180402-0086; THE				
NC30	02/04/2018	04:36:52	1450	1284	06 - AT SCENE
	MESSAGE SENT 1605 POWELL(#1111589) GWP-20180402-0086; THEFT				
NC30	02/04/2018	04:36:52	1450	1284	06 - AT SCENE
	MESSAGE SENT 1284 BUCHANAN(#1111590) GWP-20180402-0086; THEF				
NC30	02/04/2018	04:36:52	1450	1284	06 - AT SCENE
	MESSAGE SENT 1450 BLAKE(#1111591) GWP-20180402-0086; THEFT A				
NC30	02/04/2018	04:49:36	1450	1284	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC30	02/04/2018	04:49:53	1450	1284	06 - AT SCENE DEPARTING
	MESSAGE SENT 1284 BUCHANAN(#1111600) NICHE OCCURRENCE NUMBER				
NC30	02/04/2018	05:00:05	1450	1284	02 - AVAILABLE
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800113637 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800113637]			
<b>INC Comments (From Date From T</b>					
Created from Shadow Incident		02/04/2018	04:36:33	CONSOLE6	405242
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET ALREADY COMPLETED		02/04/2018	04:36:40	CONSOLE6	405242
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET ALREADY COMPLETED		02/04/2018	04:36:47	CONSOLE6	405242
NC30 DISPATCHED BY DRAG/DROP		02/04/2018	04:36:49	CONSOLE6	405242
NC30 06 - AT SCENE		02/04/2018	04:36:50	CONSOLE6	405242
REQUEST TO SEND INCIDENT TO NICHE		02/04/2018	04:36:55	CONSOLE6	405242
Transfer To NEWPORT From Terminal CONSOLE6 Control		02/04/2018	04:42:11	CONSOLE6	405242
Transfer Accepted At Terminal CONSOLE6 For Control		02/04/2018	04:43:06	CONSOLE6	405242
REQUEST TO SEND INCIDENT TO NICHE		02/04/2018	04:43:23	CONSOLE6	405242
NC30 06 - AT SCENE DEPARTING		02/04/2018	04:49:35	ARLSERVER	ARLSRV
OCN 1800113637 RECEIVED FROM NICHE		02/04/2018	04:49:52	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800113637		02/04/2018	04:49:52	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800113637 RECEIVED FOR INCIDENT GWP-20180402-0086		02/04/2018	04:49:52	INT3	NICSRV

REQUEST MADE TO SEND NICHE REFERENCE 1800113637 TO OFFICER 1284 ANDREW BUCHANAN	02/04/2018	04:49:52	INT3	NICSRV
MESSAGE SENT TO : NC30(1284 BUCHANAN #1111600): NICHE OCCURRENCE NUMBER 1800113637 RECEIVED FOR INCIDENT GWP-20180402-0086	02/04/2018	04:49:53	AWSERVER	AWSRV
NC30 02 - AVAILABLE	02/04/2018	05:00:05	CONSOLE3	401296
Disposition code: 'C5','C53'	02/04/2018	05:00:17	CONSOLE3	401296
# Arrests # Cautions Inf. contact	02/04/2018	05:00:17	CONSOLE3	401296
Handling Officer 1284	02/04/2018	05:00:17	CONSOLE3	401296
Qualifiers,ALL CRIME	02/04/2018	05:00:18	CONSOLE3	401296
GWP-20180402-0086 HAS BEEN DISPOSED	02/04/2018	05:00:18	CONSOLE3	401296

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**Occurrence details**

Gwent Police

Printed: 15/05/2018 08:42 by GWP257

Occurrence: 1800112577

**Occurrence details:**

Report no.: 1800112577  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 01/04/2018 04:12 -  
 Reported time: 01/04/2018 04:12  
 Occurrence address: 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 03/04/2018  
 Summary: FIGHTING ON HIGH ST  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
Log entry:	01/04/2018 04:17	01/04/2018 04:17	#CAD INTERFACE, C.	No	
	Occurrence updated with information from Command and Control.				
Log entry:	01/04/2018 05:11	01/04/2018 05:11	#CAD INTERFACE, C.	No	
	Occurrence updated with information from Command and Control.				
Log entry:	01/04/2018 05:17	01/04/2018 05:17	#CAD INTERFACE, C.	No	
	Occurrence updated with information from Command and Control.				
Investigator action	01/04/2018 05:42		#GWP1726 WILLIAMS, A.	No	T1800877431 Occurrence update Closed
	Throughout the night my attention was drawn to a male unknown to myself who was shouting, swearing and being extremely aggressive to both officers and other members of the public. The male was involved in numerous fights throughout the night albeit these were with no complaints and had been ejected from The Courtyard Newport as a result of his behaviour and identified by the manager as the main aggressor.				
	The male was asked to leave the area on numerous occasions by several officers however continually antagonised and goaded officers using abusive language namely "CUNTS" and "PIGS" in front of numerous members of the public who were noticeably harassed, alarmed and distressed by his conduct with many stopping to film the incident. The male was again directed to leave and seemed to do so.				
Log entry:	At around 04:00 hours on this same day a call was received from CCTV via our tetra radios stating that two males were fighting on High Street in Newport. Upon arrival at the incident the one male was identified as the same male who had been involved in all the previous incidents throughout the night.				
	Again the male began shouting and swearing, lunging at officers on foot and also at a rear marked police van before running off. As a result of his behaviour the male was pursued by officers and detained by myself and PC 1736 on Skinner Street Newport. When attempting to arrest and handcuff the male he continually pulled away and lunged at myself and PC 1736, the male attempted to spit out at officers however this landed on himself rather than elsewhere. The male refused to release his arms in order for him to be handcuffed and continually pushed officers away.				
Crime Registry	01/04/2018 12:33		#GWP1083 STRINGER, J.	No	

CR02 - Crime Registry

**CR2 Crime Registry**

(for use only by Crime Registry).

Log entry:

Based on the initial disclosure by the victim/caller, this incident has been classified as a crime at first point of contact in accordance with NCRS. ALL crime must be recorded on the same day the report is received or in any case within 24 hours.

The offence has been classified based on the information available at the time of recording.

OIC to note they have responsibility for updating the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller. PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE

Official

Official

UPDATED WITHIN 24 HOURS

Victim contact 01/04/2018 21:37 #GWP1726 WILLIAMS, A. No

VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry:

The male received a police caution following the incident. Occurrence to be finalised.

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes  
I have advised them to contact the Police Prosecution Team on [victimrighttoreview@gwent.pnn.police.uk](mailto:victimrighttoreview@gwent.pnn.police.uk) or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

Victim contact 01/04/2018 21:47 #GWP1437 WAITE, D. No T1800883308 For finalisation Closed

VG5 - [S]upervisor

[S]upervisor

Log entry:

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation ([available here](#)): Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1726 WILLIAMS, A. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1726 WILLIAMS, A. has updated the victim in accordance with their preferences. Yes

Crime Registry 11/05/2018 13:31 #GWP402448 MILLWARD, S. No

Log entry:

NCRS Audit. CMU had applied D&D caution to Sec 5 without checking offence on caution (D&D). In addition to the audit the outcome has been reviewed by a DDM and due to material facts being same for public order offence confirmed and D&D lesser offence cautioned, the Alternate Offence Rule has been applied. CMU inputter reminded to send task to audit if crime and caution offence don't match.

Official

ISR Report

GWENT POLICE

ISR Report:

**GWP-20180401-0112 (\* CLOSED INCIDENT \*)**

01/04/2018 04:11:14	C-VIOLENCE, VIOLENCE	GWP-20180401-0112 / GWP	POL STN	GWENT
Grade:(1) EMERGENCY	FIGHTING ON HIGH ST	NC	Officer Deallng:1726	
Operator:405120	Dispatcher:405120	NC81 (331107,188379)	Creator Wkstn:CONSOLE2	

<b>Address Information</b>	
HIGH ST	
HIGH ST, , NEWPORT, NP20 4AX	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
405120 , RADIO	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	01/04/2018	04:11:14
CALL ANSWERED	01/04/2018	04:11:14
INCIDENT CREATED	01/04/2018	04:11:14
ADDRESS VALIDATED	01/04/2018	04:11:37
INITIAL INPUT COMPLETE	01/04/2018	04:12:17
TRANSFER SENT	01/04/2018	04:13:26
TRANSFER ACCEPTED	01/04/2018	04:13:29
RESOURCE DISPATCHED	01/04/2018	04:15:07
ARRIVED AT SCENE	01/04/2018	04:15:10
UNITS CLEARED	01/04/2018	05:06:10
INCIDENT DISPOSED	01/04/2018	05:06:30

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
01/04/2018	04:12:42	405120	CONSOLE2	Mod.Time
041217/041242				
01/04/2018	04:12:42	405120	CONSOLE2	description
VIOLENCE/FIGHTING ON HIGH ST				
01/04/2018	04:13:25	405120	CONSOLE2	XFER1STDONE
/NEWPORT				
01/04/2018	04:13:26	405120	CONSOLE2	XFERINIT
1/NEWPORT				
01/04/2018	05:06:26	405112	CONSOLE4	Disposition Code 1

	/C1				
01/04/2018	05:06:26	405112	CONSOLE4	Disposition Code 2	
	/C10				
01/04/2018	05:06:26	405112	CONSOLE4	nbr_arrest	
	/1				
01/04/2018	05:06:29	405112	CONSOLE4	status16_time	
	/050629				
01/04/2018	05:06:29	405112	CONSOLE4	status16_date	
	/20180401				
01/04/2018	05:06:29	405112	CONSOLE4	last_disposal_comment	
	01/				
01/04/2018	05:06:29	405112	CONSOLE4	last_historical_comment	
	01/				
01/04/2018	05:06:29	405112	CONSOLE4	Call Status	
	14/16				

**Resource Activity**

NC30	01/04/2018	04:15:07	1284	1582	05 - EN ROUTE TO INCIDENT
	HIGH ST, HIGH ST, , NEWPORT				
NC30	01/04/2018	04:15:08	1284	1582	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1284 BUCHANAN(#1109960) GWP-20180401-0112; VIOL				
NC30	01/04/2018	04:15:08	1284	1582	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1706 PARKER(#1109961) GWP-20180401-0112; VIOL				
NC30	01/04/2018	04:15:08	1284	1582	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1582 FLETCHER(#1109962) GWP-20180401-0112; VIOL				
NC30	01/04/2018	04:15:08	1284	1582	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1605 POWELL(#1109959) GWP-20180401-0112; VIOL				
NC30	01/04/2018	04:15:10	1284	1582	06 - AT SCENE
	HIGH ST, HIGH ST, , NEWPORT				
NC50	01/04/2018	04:23:38	1726	1736	02 - AVAILABLE
	MESSAGE SENT 1726 WILLIAMS(#1109974) NICHE OCCURRENCE NUMBER				
NC30	01/04/2018	04:24:48	1284	1582	06 - AT SCENE DEPARTING
	HIGH ST, HIGH ST, , NEWPORT				
NC30	01/04/2018	04:33:39	1284	1582	06 - AT SCENE
	HIGH ST, HIGH ST, , NEWPORT				
NC30	01/04/2018	04:39:38	1284	1582	06 - AT SCENE DEPARTING
	HIGH ST, HIGH ST, , NEWPORT				
NC30	01/04/2018	04:43:26	1284	1582	06 - AT SCENE
	HIGH ST, HIGH ST, , NEWPORT				
NC30	01/04/2018	04:48:22	1284	1582	06 - AT SCENE DEPARTING
	HIGH ST, HIGH ST, , NEWPORT				
NC30	01/04/2018	04:53:17	1284	1582	06 - AT SCENE
	HIGH ST, HIGH ST, , NEWPORT				
NC30	01/04/2018	05:02:35	1284	1582	06 - AT SCENE DEPARTING
	HIGH ST, HIGH ST, , NEWPORT				
NC30	01/04/2018	05:06:09	1284	1582	02 - AVAILABLE

**ISR Relations**

CALL CARD - REL.	GWP-20180401-0115 ASSOCIATED BY OPERATOR 405112
NICHE OCC NUMBER - ISR RELATION	OCN 1800112577 SET AS CASE REF

EXTERNAL - NICHE		NICHE SUPPLIED OCN (1800112577)		
<b>INC Comments (From Date From T</b>				
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: TO COMPLETE ANOTHER QSET	01/04/2018	04:12:30	CONSOLE2	405120
Transfer To NEWPORT From Terminal CONSOLE2 Control	01/04/2018	04:13:26	CONSOLE2	405120
Transfer Accepted At Terminal CONSOLE2 For Control	01/04/2018	04:13:29	CONSOLE2	405120
1 IN CUSTODY	01/04/2018	04:14:50	CONSOLE2	405120
NC30 DISPATCHED BY DRAG/DROP	01/04/2018	04:15:07	CONSOLE2	405120
NC30 06 - AT SCENE	01/04/2018	04:15:10	CONSOLE2	405120
REQUEST TO SEND INCIDENT TO NICHE	01/04/2018	04:16:06	CONSOLE2	405120
1726 HAS 1 IN FOR D&D	01/04/2018	04:16:21	CONSOLE2	405120
OCN 1800112577 RECEIVED FROM NICHE	01/04/2018	04:23:36	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800112577	01/04/2018	04:23:36	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800112577 RECEIVED FOR INCIDENT GWP-20180401-0112	01/04/2018	04:23:37	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800112577 TO OFFICER 1726 ABIGAIL WILLIAMS	01/04/2018	04:23:37	INT3	NICSRV
MESSAGE SENT TO : NC50(1726 WILLIAMS #1109974): NICHE OCCURRENCE NUMBER 1800112577 RECEIVED FOR INCIDENT GWP-20180401-0112	01/04/2018	04:23:38	AWSERVER	AWSRV
NC30 06 - AT SCENE DEPARTING	01/04/2018	04:24:48	ARLSERVER	ARLSRV
NC30 06 - AT SCENE	01/04/2018	04:33:39	ARLSERVER	ARLSRV
NC30 06 - AT SCENE DEPARTING	01/04/2018	04:39:38	ARLSERVER	ARLSRV
NC30 06 - AT SCENE	01/04/2018	04:43:25	ARLSERVER	ARLSRV
Cross Referenced By Incident GWP-20180401-0115 COUNTER COMPLAINT	01/04/2018	04:46:09	CONSOLE4	405112
NC30 06 - AT SCENE DEPARTING	01/04/2018	04:48:22	ARLSERVER	ARLSRV
NC30 06 - AT SCENE	01/04/2018	04:53:17	ARLSERVER	ARLSRV
NC30 06 - AT SCENE DEPARTING	01/04/2018	05:02:35	ARLSERVER	ARLSRV
NC30 02 - AVAILABLE	01/04/2018	05:06:10	CONSOLE4	405112
# Arrests 1 # Cautions Inf. contact	01/04/2018	05:06:26	CONSOLE4	405112
Disposition code: , 'C1', 'C10'	01/04/2018	05:06:29	CONSOLE4	405112
# Arrests 1 # Cautions Inf. contact	01/04/2018	05:06:29	CONSOLE4	405112
Handling Officer 1726	01/04/2018	05:06:29	CONSOLE4	405112
Qualifiers, ALL CRIME, NEIGHBOURHOOD POL	01/04/2018	05:06:29	CONSOLE4	405112
GWP-20180401-0112 HAS BEEN DISPOSED	01/04/2018	05:06:29	CONSOLE4	405112
THIS INCIDENT HAS BEEN CRIMED FOR NCRS PURPOSES ONLY. NO INVESTIGATION OR VICTIM CONTACT HAS BEEN CONDUCTED BY MYSELF. OFFICERS TO CONTINUE WITH INVESTIGATION AS NORMAL AND	01/04/2018	12:34:38	WEBSTM	403806
ENSURE ALL CRIMES, MO'S AND VICTIM DETAILS ARE UPDATED IN NICHE WITHIN 24 HRS'.	01/04/2018	12:34:38	WEBSTM	403806

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GWENT POLICE

**GWP-20180401-0115 (\* CLOSED INCIDENT \*)**

ISR Report:

01/04/2018 04:17:20	C-VIOLENCE, VIOLENCE	GWP-20180401-0115 / GWP	101	GWENT
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Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	3 FEMALES REFUSING TO GET OUT	NA	Officer Dealing:1268
Operator:405712	Dispatcher:	NAB6 (333211,185775)	Creator Wkstrn:CALL23

**Address Information**

Proximity:  Gazeteer Validation

**Complainant Information**

VICTIM  Media Consent  Not Used  Victim Services?  Vulnerable  Repeat

Notes:

**Disposition Codes**

VIOLENCE AGAINST THE PERSON

VIOLENCE AGAINST THE PERSON

**Date / Time Information**

CALL RECEIVED	01/04/2018	04:17:20
CALL ANSWERED	01/04/2018	04:17:20
INCIDENT CREATED	01/04/2018	04:17:20
ADDRESS VALIDATED	01/04/2018	04:17:29
INITIAL INPUT COMPLETE	01/04/2018	04:19:16
TRANSFER SENT	01/04/2018	04:22:01
TRANSFER ACCEPTED	01/04/2018	04:22:22
INCIDENT DISPOSED	01/04/2018	05:02:14

**Qualifiers**

DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

**CAD Log**

01/04/2018	04:21:44	405712	CALL23	QSET
			FINAL/THR	
01/04/2018	04:22:01	405712	CALL23	XFER1STDONE
			/NEWPORT	
01/04/2018	04:22:01	405712	CALL23	XFERINIT
			1/NEWPORT	
01/04/2018	04:46:23	405112	CONSOLE4	patient_age1
			.../.N.	
01/04/2018	04:46:23	405112	CONSOLE4	original_priority
			0/1	
01/04/2018	04:46:23	405112	CONSOLE4	Mod.Time
			041916/044623	
01/04/2018	04:46:23	405112	CONSOLE4	timer_time
			042216/164623	
01/04/2018	04:46:23	405112	CONSOLE4	Priority
			1/4	
01/04/2018	04:46:23	405112	CONSOLE4	Timer Count
			1/0	
01/04/2018	04:46:23	405112	CONSOLE4	Modified by
			13077/12373	

01/04/2018	04:46:23	405112	CONSOLE4	Modified at Workstation
	CALL23/CONSOLE4			
01/04/2018	04:46:23	405112	CONSOLE4	Priority Modified
	False/True			
01/04/2018	05:02:09	405112	CONSOLE4	Disposition Code 1
	/C1			
01/04/2018	05:02:09	405112	CONSOLE4	Disposition Code 2
	/C10			
01/04/2018	05:02:13	405112	CONSOLE4	status16 time
	/050212			
01/04/2018	05:02:13	405112	CONSOLE4	status16_date
	/20180401			
01/04/2018	05:02:13	405112	CONSOLE4	last_disposal_comment
	01/			
01/04/2018	05:02:13	405112	CONSOLE4	last_historical_comment
	01/			
01/04/2018	05:02:13	405112	CONSOLE4	Call Status
	03/16			

**ISR Relations**

CALL CARD - REL.	GWP-20180401-0112 ASSOCIATED BY OPERATOR 405112
NICHE OCC NUMBER - ISR RELATION	OCN 1800112582 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800112582]

**INC Comments ( From Date From T**

LINKED TO LOG 110	01/04/2018	04:21:20	CONSOLE21	401764
*Q* : CIRCUMSTANCES (THREAT AND RISK)	01/04/2018	04:21:33	CALL23	405712
*A* : CALLER REPORTING THAT 3 FEMALES HAVE ENTERED HIS TAXI IN CARDIFF AND ASKED HIM TO TAKE THEM TO NEWPORT. THE CALLER HAS CHARGED THEM £50 FROM CARDIFF TO NEWPORT. THE FEMALES	01/04/2018	04:21:33	CALL23	405712
HAVE THEN ASKED THE TAXI DRIVER TO TAKE THEM TO MULTIPLE DIFFERENT PLACES IN NEWPORT AND THEN ARE NOW REFUSING TO PAY THE EXCESS AND WILL NOT LEAVE THE CALLERS CAR. THE FEMALES CA	01/04/2018	04:21:33	CALL23	405712
AN BE HEARD SHOUTING IN THE BACKGROUND AND ARGUING WITH THE CALLER	01/04/2018	04:21:33	CALL23	405712
*Q* : OTHER PERSONS INVOLVED	01/04/2018	04:21:38	CALL23	405712
*A* : UNKNOWN FEMALES	01/04/2018	04:21:38	CALL23	405712
*Q* : VULNERABLE-VICTIM	01/04/2018	04:21:41	CALL23	405712
*A* : NO	01/04/2018	04:21:41	CALL23	405712
*Q* : REPEAT-VICTIM	01/04/2018	04:21:43	CALL23	405712
*A* : NO	01/04/2018	04:21:43	CALL23	405712
*Q* : SOLVABILITY	01/04/2018	04:21:44	CALL23	405712
*A* :	01/04/2018	04:21:44	CALL23	405712
*Q* : OUTCOME	01/04/2018	04:21:44	CALL23	405712
*A* :	01/04/2018	04:21:44	CALL23	405712
Final question automatically answered	01/04/2018	04:21:44	CALL23	405712
*Q* :	01/04/2018	04:21:44	CALL23	405712
*A* :	01/04/2018	04:21:44	CALL23	405712
THE VEHICLE IS CURRENTLY PARKED ON CASWELL WAY	01/04/2018	04:21:55	CALL23	405712
Transfer To NEWPORT From Terminal CALL23 Control	01/04/2018	04:22:01	CALL23	405712
Transfer Accepted At Terminal CONSOLE2 For Control	01/04/2018	04:22:22	CONSOLE2	405120

THE FEMALES ARE INTOXICATED AND ARE ARGUING WITH THE DRIVER	01/04/2018	04:22:30	CALL23	405712
Warning: Unlikely to hit Arrival time Target	01/04/2018	04:25:37	APPSRV	APPSRV
REQUEST TO SEND INCIDENT TO NICHE	01/04/2018	04:28:24	CALL23	405712
OCN 1800112582 RECEIVED FROM NICHE	01/04/2018	04:35:23	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800112582	01/04/2018	04:35:24	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800112582 RECEIVED FOR INCIDENT GWP-20180401-0115	01/04/2018	04:35:24	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800112582 TO OIC	01/04/2018	04:35:24	INT3	NICSRV
Failure to hit Arrival time Target	01/04/2018	04:35:46	APPSRV	APPSRV
Cross Referenced To Incident GWP-20180401-0112 COUNTER COMPLAINT	01/04/2018	04:46:08	CONSOLE4	405112
Priority changed from EMERGENCY to RESOLUTION WITHOUT DEPLOYMENT - reason DUPLICATE CALL	01/04/2018	04:46:23	CONSOLE4	405112
Transfer To MANAGERS From Terminal CONSOLE4 Action	01/04/2018	04:46:23	CONSOLE4	405112
Victim Services?=N	01/04/2018	04:46:23	CONSOLE4	405112
1268 - VERBAL ALTERCATION - WILL UPDATE FROM NICHE, LOG FOR CLOSURE.	01/04/2018	05:01:51	CONSOLE4	405112
REQUEST TO SEND INCIDENT TO NICHE	01/04/2018	05:02:03	CONSOLE4	405112
Disposition code: 'C1','C10'	01/04/2018	05:02:13	CONSOLE4	405112
# Arrests # Cautions Inf. contact	01/04/2018	05:02:13	CONSOLE4	405112
Handling Officer 1268	01/04/2018	05:02:14	CONSOLE4	405112
Qualifiers, NEIGHBOURHOOD POL	01/04/2018	05:02:14	CONSOLE4	405112
GWP-20180401-0115 HAS BEEN DISPOSED	01/04/2018	05:02:14	CONSOLE4	405112

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## Occurrence details

Gwent Police

Printed: 15/05/2018 08:43 by GWP257

Occurrence: **1800110316**

**Occurrence details:**

Report no.: 1800110316  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 30/03/2018 02:57 -  
 Reported time: 30/03/2018 02:57  
 Occurrence address: 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 31/03/2018  
 Summary: CALLER HAS BEEN ASSAULTED  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	30/03/2018 03:04	30/03/2018 03:04	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	30/03/2018 03:52	30/03/2018 03:52	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	30/03/2018 11:47	30/03/2018 11:47	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	30/03/2018 11:59	30/03/2018 11:59	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Crime Registry	30/03/2018 12:10		#GWP537 GUNTER, M.	No	
	Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRS. No investigation or victim contact has been conducted by myself.				
Log entry:	CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.				
Victim contact	30/03/2018 12:17		#GWP1468 PRICE, N.	No	

VG1 - [C]ontract

**[C]ontract**

I have reviewed the guidelines for minimum standards of investigation ([available here](#)): Yes  
 I confirm I have provided the victim with their occurrence number and my personal contact details. Yes  
 The victim personal statement has been explained to the victim. Yes  
 A victim personal statement has been completed by/on behalf of the victim. No  
 I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? No  
 The OIC has changed to ( [enter details here](#): of police officer / staff who is OIC ), and the victim has been updated.  
 I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency [Click here to add VCM](#)

Official

RMF Brief Guidance	
<p>A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.                  Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!                  If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.                  All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.</p> <p>Any questions, please seek guidance from your Sergeant/local Inspector.</p>	

Indicate your role	
Frontline Officers	

CAD Log Check	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	<u>Yes</u>

Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)	
Have you checked previous VRA system/NICHE RMFs?	<u>Yes</u>

Log entry:

Neighbourhood Team Contact	
Is contact required from Neighbourhood team?	<u>No</u> , if Yes, <a href="#">CLICK HERE</a> to generate the task.

Additional Questions (to be ASKED TO VICTIM/CALLER)	
How severe have the incident(s) or crime(s) become?	First of this type
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	Not at risk
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	No
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	No
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	No Click here to enter details

Hate Incident/Crime	
Click here for guidance regarding Hate Crime	

Is this a Hate Incident?	YES - This IS a Hate Incident
Hate Incident type:	Scottish Traveller

**Summary and assessment of risk (within NDM)**  
[Click here](#) to view the Risk Assessment Matrix and National Decision Model

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low Risk

**Enhanced Services Assessment (for victims of crime ONLY)**

I have assessed the victim as eligible for:	<a href="#">Click here to select ENHANCED or STANDARD</a>
---	---

The below factors identify those victims in need of an enhanced service:

Victims of the most serious crime

Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.

Persistently targeted victims

Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.

Vulnerable or intimidated victims

Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:

- they suffer from mental disorder, have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.
- have fear or distress about testifying in court
- behaviour towards victim by accused/family members/associates/other witnesses
- victims of a sexual offence or human trafficking
- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.

**VG3 - [R]eports of Investigation Status**

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - the incident would be logged/crimed as a hate incident/crime and that the details would be held should he have any further issues with staff from the Courtyard PH. He was also informed that the local licensing team would be made aware of the log.

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]

Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
 Message left: YES/NO  
[enter details of message left]

**VG4 - [E]nd of Investigation**

[E]nd of Investigation

Official

I have updated: \_\_\_\_\_ via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.  
As per previous OEL entries

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes  
I have advised them to contact the Police Prosecution Team on victimrightreview@gwent.pnn.police.uk or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

Hate crime 30/03/2018 12:21 #GWP1468 PRICE, N. No  
HC03 - OIC RMF Completion

OIC RMF Completion

I am the OIC of this occurrence which has been identified as a Hate Incident/Crime.

Log entry: I have spoken with the victim and completed the Risk Management Framework which has scored .Low

This makes the victim Low. I have attached a link to the Risk Assessment No.

I have sent a task to the Community Cohesion Team notifying them of this occurrence No.

I will update \_\_\_\_\_ on progression of the investigation as per the Victim's Charter. Mr Hendry did not wish any further police action in relation to this and has been updated accordingly.

Investigator action 30/03/2018 12:22 #GWP1468 PRICE, N. No  
C08 - Investigation Update

Investigation Update

(Add free text entry here; detailing Investigation Update)

Log entry: I have attended and spoken to \_\_\_\_\_ who confirmed that whilst he was out in The Courtyard PH, he witnessed some drug dealing taking place inside the premises, mainly the gents toilet upstairs. He stated that he informed \_\_\_\_\_ that they were not interested. Mr \_\_\_\_\_ left it and later in the night \_\_\_\_\_ saw more dealing so this time went to inform \_\_\_\_\_ the main door to the club of what he had witnessed. On telling him \_\_\_\_\_ states that \_\_\_\_\_ aggressive towards him and punched him to the face before ejecting him from the club for no apparent reason. This obviously angered \_\_\_\_\_ who contacted police at the time. He has since recovered from the effects of alcohol and decided not to pursue any formal action from police in relation to this. It was explained to him that this would still be crime and treated as a hate incident and that all the information would be logged accordingly. He was also informed that the local Licensing team would be made aware of the incident. \_\_\_\_\_ signed my ePNB confirming that he no longer wished to have any formal police action in relation to this. I did my best to reassure \_\_\_\_\_ who stated he was a Scottish traveller and was more upset with \_\_\_\_\_ that \_\_\_\_\_ called him a 'Gypsy'. Mr Hendry also stated that \_\_\_\_\_ insulted him in Polish which he understood as he spoke a little \_\_\_\_\_ and understood what was said, though he did not go into details of what was said.

Victim contact 30/03/2018 13:03 #GWP1423 SMITH, J. No T1800863579 For finalisation Closed  
VG6 - [S]supervisor

[S]supervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1468 PRICE, N. has provided the occurrence number and officer contact details to the victim. Yes

Log entry: I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1468 PRICE, N. has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:

The OIC has forwarded an email in relation to this (and another incident) to the licensing officer for Newport to look at further action in relation to licensing offences.

The victim has confirmed he does not want any further police action and does not want support of hate crime. The victim stated this when he contacted police on the log.

Closure  
Hate crime 20/04/2018 17:19 #GWPCO33 LOHFINK, P. No T1800926716 FYI Closed  
HC11 - Hate Crime Support Officer Update

Hate Crime Support Officer Update

Log entry: I am the Hate Crime Support Officer, I have made contact with [enter OIC details] and \_\_\_\_\_ and provide the following update:  
Have left a voice mail on Mr Hendry's phone with my details should he wish to contact me for further support. It does say on the occurrence that he wants no further support.  
[Enter update]

Official

ISR Report

GWENT POLICE

ISR Report:

**GWP-20180330-0044 (\* CLOSED INCIDENT \*)**

30/03/2018 02:56:00	C-VIOLENCE, VIOLENCE	GWP-20180330-0044 / GWP	999	GWENT
Grade:(2) PRIORITY	CALLER HAS BEEN ASSAULTED	NC	Officer Dealing:1468	
Operator:401179	Dispatcher:405112	NC81 (330968,188280)	Creator Wkstn:CONSOLE15	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	
Date of Birth:	ax: M
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	30/03/2018	03:53:59
CALL ANSWERED	30/03/2018	03:53:59
INCIDENT CREATED	30/03/2018	02:56:00
ADDRESS VALIDATED	30/03/2018	02:56:15
INITIAL INPUT COMPLETE	30/03/2018	02:57:32
TRANSFER SENT	30/03/2018	02:57:39
TRANSFER ACCEPTED	30/03/2018	02:57:48
RESOURCE DISPATCHED	30/03/2018	03:02:39
ARRIVED AT SCENE	30/03/2018	03:20:58
UNITS CLEARED	30/03/2018	11:41:42
INCIDENT DISPOSED	30/03/2018	11:41:46

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	DRUGS
DISPOSAL QUALIFIERS	LICENSED PREMISES
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
DISPOSAL QUALIFIERS	RACE
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
30/03/2018	02:57:39	401179	CONSOLE15	XFER1STDONE
/NEWPORT				
30/03/2018	02:57:39	401179	CONSOLE15	XFERINIT
2/NEWPORT				
30/03/2018	03:00:41	401179	CONSOLE15	QSET

	FINAL/THR				
30/03/2018	04:31:43	405039	CONSOLE1	Mod.Time	
	025732/043143				
30/03/2018	04:31:43	405039	CONSOLE1	Modified by	
	12199/12349				
30/03/2018	04:31:43	405039	CONSOLE1	Modified at Workstation	
	CONSOLE15/CONSOLE1				
30/03/2018	04:43:33	405039	CONSOLE1	differed	
	/30/03/2018 09:00:00				
30/03/2018	04:45:20	405039	CONSOLE1	Status Note	
	/RO				
30/03/2018	04:45:20	405039	CONSOLE1	timer time	
	/164520				
30/03/2018	04:45:20	405039	CONSOLE1	timer_date	
	/20180330				
30/03/2018	04:45:20	405039	CONSOLE1	status14_time	
	034929/044520				
30/03/2018	04:45:20	405039	CONSOLE1	Mod.Time	
	044332/044520				
30/03/2018	04:45:20	405039	CONSOLE1	owner_workstation	
	CONSOLE2/CONSOLE1				
30/03/2018	04:45:21	405039	CONSOLE1	undiffered	
	/manual				
30/03/2018	05:16:22	405112	CONSOLE2	differed	
	/30/03/2018 09:00:16				
30/03/2018	09:01:02	APPSRV	APPSRV	undiffered	
	/AppDivertedCheck				
30/03/2018	11:41:38	237970	CONSOLE10	Disposition Code 1	
	/C1				
30/03/2018	11:41:38	237970	CONSOLE10	Disposition Code 2	
	/C10				
30/03/2018	11:41:46	237970	CONSOLE10	status16 time	
	/114145				
30/03/2018	11:41:46	237970	CONSOLE10	status16_date	
	/20180330				
30/03/2018	11:41:46	237970	CONSOLE10	last_historical_comment	
	01/				
30/03/2018	11:41:46	237970	CONSOLE10	last_disposal_comment	
	01/				
30/03/2018	11:41:46	237970	CONSOLE10	Call Status	
	14/16				

**Resource Activity**

NC50	30/03/2018	03:02:39	1488	1732	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT				
NC50	30/03/2018	03:02:41	1488	1732	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1488 LINES( #1106702) GWP-20180330-0044; VIOLENC				
NC50	30/03/2018	03:02:41	1488	1732	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1732 MITCHELL( #1106703) GWP-20180330-0044; VIOL				
NC50	30/03/2018	03:09:38	1488	1732	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1488 LINES( #1106704) NICHE OCCURRENCE NUMBER 18				

NC50	30/03/2018	03:18:17	1488	1732	05 - EN ROUTE IN-VICINITY
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC50	30/03/2018	03:20:21	1488	1732	05 - EN ROUTE IN-VICINITY
	2761488				
NC50	30/03/2018	03:20:57	1488	1732	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC50	30/03/2018	03:23:43	1488	1732	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC50	30/03/2018	03:28:15	1488	1732	06 - AT SCENE DEPARTING
	Call Back TAG CALLBACK Deleted Automatically				
NC50	30/03/2018	03:49:27	1488	1732	02 - AVAILABLE
	RESOURCE HAS BEEN REMOVED GWP-20180330-0044				
NC50	30/03/2018	03:49:29	1488	1732	02 - AVAILABLE
	ALLOCATED CSGN - DIVERT ?GWP-20180330-0052 GWP-20180330-0044				
NC10	30/03/2018	09:32:07	1468		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC10	30/03/2018	09:32:08	1468		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1468 PRICE(#1106905) GWP-20180330-0044; VIOLENC				
NC10	30/03/2018	11:41:41	1468		06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC10	30/03/2018	11:41:42	1468		02 - AVAILABLE

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1800110316 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800110316]
MOBILE PHONE - ISR RELATION	331017,188493,1595,1595,90,0

**INC Comments (From Date From T**

:1 *MOB* 02 20180330 025553	30/03/2018	02:56:00	CONSOLE15	401179
Transfer To NEWPORT From Terminal CONSOLE15 Control	30/03/2018	02:57:39	CONSOLE15	401179
Transfer Accepted At Terminal CONSOLE2 For Control	30/03/2018	02:57:48	CONSOLE2	405112
*Q* : CIRCUMSTANCES (THREAT AND RISK)	30/03/2018	02:59:34	CONSOLE15	401179
*A* : CALLER STATES HE HAS BEEN HIT 4 TIMES INSIDE THE PUB AND HAS THEN BEEN EJECTED BY BOUNCERS. NOW SAYING THE BOUNCERS HAVE RACIALLY ABUSED HIM AS HE IS A GYPSY BOY. CALLER BELE	30/03/2018	02:59:34	CONSOLE15	401179
EIVES THE OFFENDER HAS LEFT AS TEH BOUNCERS LET HIM GO	30/03/2018	02:59:34	CONSOLE15	401179
*Q* : OTHER PERSONS INVOLVED	30/03/2018	02:59:37	CONSOLE15	401179
*A* : NOT KNOWN	30/03/2018	02:59:37	CONSOLE15	401179
*Q* : VULNERABLE-VICTIM	30/03/2018	02:59:40	CONSOLE15	401179
*A* : NO	30/03/2018	02:59:40	CONSOLE15	401179
*Q* : REPEAT-VICTIM	30/03/2018	02:59:47	CONSOLE15	401179
*A* : NO	30/03/2018	02:59:47	CONSOLE15	401179
*Q* : SOLVABILITY	30/03/2018	03:00:36	CONSOLE15	401179
*A* : NOT KNOWN	30/03/2018	03:00:36	CONSOLE15	401179
*Q* : OUTCOME	30/03/2018	03:00:41	CONSOLE15	401179
*A* : OFFICERS TO ATTEND	30/03/2018	03:00:41	CONSOLE15	401179
Final question automatically answered	30/03/2018	03:00:41	CONSOLE15	401179
REQUEST TO SEND INCIDENT TO NICHE	30/03/2018	03:00:49	CONSOLE15	401179

NC50 DISPATCHED BY DRAG/DROP	30/03/2018	03:02:39	CONSOLE2	405112
FCR - TRIED CONTACT CALLER BACK TO SEE IF HE NEEDED ANY MEDICAL ATTENTION NO ANSWER.	30/03/2018	03:03:55	CONSOLE2	405112
CALLER STATED THAT HE WAS NOT PREPARED TO WAIT AND SEE OFFICERS AND BECAME ARGUMENTATIVE	30/03/2018	03:05:21	CONSOLE15	401179
ADVISED OFFICER HAS BEEN DISPATCHED AND TO STAY WHERE HE WAS	30/03/2018	03:05:43	CONSOLE15	401179
CALLER DOES NOT REQUIRE MEDICAL HELP	30/03/2018	03:05:57	CONSOLE15	401179
OCN 1800110316 RECEIVED FROM NICHE	30/03/2018	03:09:37	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800110316	30/03/2018	03:09:37	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800110316 RECEIVED FOR INCIDENT GWP-20180330-0044	30/03/2018	03:09:37	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800110316 TO OFFICER 1488 COLIN LINES	30/03/2018	03:09:37	INT3	NICSRV
MESSAGE SENT TO : NC50(1488 LINES #1106704): NICHE OCCURRENCE NUMBER 1800110316 RECEIVED FOR INCIDENT GWP-20180330-0044	30/03/2018	03:09:38	AWSERVER	AWSRV
NC50 05 - EN ROUTE IN-VICINITY	30/03/2018	03:18:17	ARLSERVER	ARLSRV
NC50 06 - AT SCENE	30/03/2018	03:20:58	CONSOLE2	405112
NC50 - MALE HAS LEFT PRIOR TO OUR ARRIVAL.	30/03/2018	03:21:09	CONSOLE2	405112
WILL TRY AND CONTACT HIM FROM THE STATION.	30/03/2018	03:21:32	CONSOLE2	405112
NC50 06 - AT SCENE DEPARTING	30/03/2018	03:23:43	ARLSERVER	ARLSRV
FURTHER CALL SAYING HE HAS GONE HOME TO SEE OFFICERS	30/03/2018	03:35:20	CONSOLE15	401179
NC50 ALLOCATED CSGN - DIVERT ? GWP-20180330-0052	30/03/2018	03:49:30	CONSOLE1	405039
REQUEST TO SEND INCIDENT TO NICHE	30/03/2018	03:52:00	CONSOLE15	401179
UNITS DIVERTED TO EMERGENCY	30/03/2018	03:52:35	CONSOLE1	405039
IVE TRIED TO RING THE CALLER TO ARRANGE TO SEE HIM IN THE AM AS HE IS NOW HOME AND SAFE, HOWEVER, HIS PHONE IS GOING STRAIGHT TO V/M	30/03/2018	03:56:23	CONSOLE1	405039
FURTHER CALL FROM MICHAEL SAYING HE DOES NOT WANT TO SPEAK WITH OFFICERS ANYMORE AND THAT HE WILL BE SPEAKING WITH HIS MP JESSICA MOREDON	30/03/2018	03:59:38	CONSOLE15	401179
IN THE MORNING	30/03/2018	03:59:41	CONSOLE15	401179
I HAVE LEFT A V/M FOR THE CALLER EXPLAINING THAT OFFICERS HAVE BEEN DIVERTED TO AN EMERGENCY AND ASKED FOR THE CALLER TO RING BACK ON 101 TO ARRANGE TO SEE OFFICERS	30/03/2018	04:00:05	CONSOLE1	405039
HE HAS STATED THAT IF HE SPEAKS WITH OFFICERS HE WILL EITHER NOT OPEN THE DOOR OR HE WILL LIE TO THE OFFICER	30/03/2018	04:01:20	CONSOLE15	401179
AISEAST TAG ADDED	30/03/2018	04:20:38	CONSOLE1	405039
AISEAST TAG DELETED	30/03/2018	04:23:12	CONSOLE5	294029
AISEAST TAG ADDED	30/03/2018	04:23:21	CONSOLE5	294029
HATE TAG ADDED	30/03/2018	04:23:29	CONSOLE5	294029
AIS - IF THIS WASN'T A HATE CRIME I WOULD SAY SHUT IT DOWN. HOWEVER AS THERE IS AN ALLEGATION OF HATE DUE TO THE CALLER BEING A "GYPSY" THEN I THINK IT NEEDS TO BE DEFERRED UNTIL	30/03/2018	04:29:55	CONSOLE5	294029
LATER THIS MORNING FOR RE-CONTACT WHEN THE CALLER MAY BE THINKING MORE CLEARLY AND CALMED DOWN.	30/03/2018	04:29:55	CONSOLE5	294029
FIM TAG ADDED	30/03/2018	04:31:52	CONSOLE5	294029
CALL DEFERRED 30/03/2018 09:00:00 Workstation Group NEWPORT	30/03/2018	04:43:32	CONSOLE1	405039
Reopened at: CONSOLE1	30/03/2018	04:45:21	CONSOLE1	405039
Viewed from Transfer List by CONSOLE1	30/03/2018	04:45:23	CONSOLE1	405039
Transfer Accepted At Terminal CONSOLE1 For Control	30/03/2018	04:45:24	CONSOLE1	405039
FIM TAG DELETED	30/03/2018	04:52:22	CONSOLE14	400202
	30/03/2018	05:16:21	CONSOLE2	405112



CALL DEFERRED 30/03/2018 09:00:16 Workstation Group NEWPORT				
1488 - ON ARRIVAL THE MALE WAS NOT OUTSIDE COURTYARD. STAFF AT COURTYARD HAD CONFIRMED THAT HE HAD BEEN SEARCHED AND EJECTED AFTER HE WAS SEEN ON CCTV INVOLVED IN A POSSIBLE DRUG	30/03/2018	06:58:28	WEBSTM	402163
DEAL.	30/03/2018	06:58:42	WEBSTM	402163
Reopened at: APPSRV	30/03/2018	09:01:02	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE2 For Control	30/03/2018	09:02:30	CONSOLE2	267398
HAVE CONTACTED MICHAEL HE DOES NOT WISH TO PURSUE THIS NOW HE WAS JUST ANGRY ON FRIDAY NIGHT	30/03/2018	09:12:27	CONSOLE1	401977
HE SAID NOTHING WILL COME OF THIS AND THE OFFENDER IS UNKNOWN AS THE BOUNCERS LET HIM GO	30/03/2018	09:12:50	CONSOLE1	401977
AIS VIEWING AND WILL RING CALLER	30/03/2018	09:16:48	CONSOLE1	401977
NC10 DISPATCHED BY DRAG/DROP	30/03/2018	09:32:07	CONSOLE2	267398
I HAVE SPOKEN AT LENGTH WITH [REDACTED]. HE OUTLINES HE WAS IN THE COURTYARD LAST NIGHT WHEN H TOLD BOUNCERS ABOUT DRUG TAKING IN THE PREMISES. [REDACTED] ID THEY WERE NOT CONCERNED	30/03/2018	09:33:28	CONSOLE10	237970
INITIALLY BUT THE SECOND TIME HE APPROACHED THEM THEY BECAME AGGRESSIVE ACCUSING HIM OF DRUG TAKING PINCHED HIM IN THE FAC AND THREW HIM OUT OF THE CLUB CALLING HIM A GYPSEY BOY.	30/03/2018	09:33:28	CONSOLE10	237970
[REDACTED] DOES NOT WANT ANY FORMAL ACTION TAKEN, HE DOES NOT HAVE ANY PHYSICAL INJURIES. HE THINKS THAT ITS HIS WORD AGAINST THEM AND NO-ONE WILL BELIEVE HIM ANYWAY. I STRESSED TO	30/03/2018	09:37:21	CONSOLE10	237970
[REDACTED] THAT WE ARE WILLING TO TAKE A SEC 9 AND INVESTIGATE THIS MATTER. THERE ARE ISSUES THAT NEED TO BE ADDRESSED WITH THE STAFF WHICH INCLUDE RACILA COMMENTS AND ASSAULT.	30/03/2018	09:37:21	CONSOLE10	237970
AFTER OUT DISCUSSION [REDACTED] IS HAPPY TO SEE AN OFFICER THISMORNING BUT WILL UNLIKLEY MAKE A SEC 9 HE SAYS AT THIS TIME HE WILL SIGN THE OFFCIERS NOTEBOOK. I HAVE HOWEVER TOLD	30/03/2018	09:37:21	CONSOLE10	237970
HIM I WILL ADVISE THE LOCAL NEIGHBOURHOOD PS TO VISIT THE CLUB. THE CALLER WAS AHPPY WITH THIS AND WILL WAIT FOR OFFCIERS TO ATTEND HIS HOME. PS 943 AIS	30/03/2018	09:37:21	CONSOLE10	237970
DISCUSSED WITH PS 1423 WHO HAS ALLOCATED AN OFFCIER. THEY WILL EMAIL THE LICENCING OFFICER ANDY LEWIS WHO IS COLLATING INFORMATION ON ASB/OFFENCES IN THE COURTYARD /GREYHOUND	30/03/2018	09:57:42	CONSOLE10	237970
CHECK WITH PC 1468 IF LOG CANBE CLOSED AND RUN FROM NICHE PLS AIS	30/03/2018	11:31:36	CONSOLE10	237970
*	30/03/2018	11:39:58	CONSOLE10	237970
*	30/03/2018	11:39:58	CONSOLE10	237970
*	30/03/2018	11:39:59	CONSOLE10	237970
*	30/03/2018	11:40:00	CONSOLE10	237970
*	30/03/2018	11:40:00	CONSOLE10	237970
*	30/03/2018	11:40:00	CONSOLE10	237970
*	30/03/2018	11:40:00	CONSOLE10	237970
*	30/03/2018	11:40:01	CONSOLE10	237970
*	30/03/2018	11:40:01	CONSOLE10	237970
*	30/03/2018	11:40:01	CONSOLE10	237970
CALLER HAS BEEN SEEN AND SIGNED PNB THAT HE WANTED NO FORMAL POLICE ACTION.. OFFCIER WILL UPDATE LICENING OFFCIER	30/03/2018	11:41:05	CONSOLE10	237970
Qualifiers Changed - previous Value(S) of Qualifiers: ,ALL CRIME,LICENSED PREMISES,NEIGHBOURHOOD POL,RACE	30/03/2018	11:41:38	CONSOLE10	237970

NC10 06 - AT SCENE	30/03/2018	11:41:41	CONSOLE10	237970
NC10 02 - AVAILABLE	30/03/2018	11:41:42	CONSOLE10	237970
Disposition code: 'C1','C10'	30/03/2018	11:41:46	CONSOLE10	237970
# Arrests # Cautions Inf. contact	30/03/2018	11:41:46	CONSOLE10	237970
Handling Officer 1468	30/03/2018	11:41:46	CONSOLE10	237970
Qualifiers,ALCOHOL,ALL CRIME,DRUGS,LICENSED PREMISES,NEIGHBOURHOOD POL,RACE	30/03/2018	11:41:46	CONSOLE10	237970
GWP-20180330-0044 HAS BEEN DISPOSED	30/03/2018	11:41:46	CONSOLE10	237970

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## Occurrence details

Gwent Police

Printed: 15/05/2018 08:44 by GWP257

Occurrence: 1800108994

**Occurrence details:**

Report no.: 1800108994  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 29/03/2018 03:32 -  
 Reported time: 29/03/2018 03:32  
 Occurrence address: 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
 Clearance status: Under Investigation  
 Concluded: No  
 Concluded date:  
 Summary: FIGHT OUTSIDE COURTYARD  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
Log entry:	29/03/2018 03:49	29/03/2018 03:49	#CAD INTERFACE, C.	No	
Investigator action	29/03/2018 05:52		#GWP678 KHAN, S.	No	

C08 - Investigation Update

Investigation Update  
 (Add free text entry here: detailing Investigation Update)

At approximately 0335hrs on Thursday 29th March 2018, PC 1744 Clark and PC 678 Khan were asked to support officers PC 1598 Howell and PC 1601 Afzal who were attending Cambrian Road, Newport City Centre where there were some fighting ongoing on the street. On their arrival, PC Khan parked the police vehicle near to the traffic lights off Queensway, opposite the information station. He then saw PC Afzal speaking to a male who was later identified as [redacted]. This male appeared drunk as he was very loud and was seen to be taking some of his clothing off. PC Khan became concerned about the male's behaviour and then saw a female also being loud and directing her anger towards some door supervisors who PC Khan knew worked for the Courtyard public house located on Cambrian Road. After seeing the behaviour of the male known as [redacted] and the female who was later identified as his partner called Jade, PC Khan spoke to a door supervisor whom PC Khan knew as [redacted]. This door supervisor was a little breathless and PC Khan asked him what had occurred that he may have witnessed involving these people. It was at this point that [redacted] informed PC Khan that the female whom was identified as [redacted] had to cause problems for the door staff at Courtyard and she was refused admission into the public house. The male identified as [redacted] got involved with [redacted] his rejection of entry for [redacted] and he also started to cause problems for the door staff. [redacted] further stated that when both the male and female got verbally abusive, [redacted] started angering [redacted] him and other colleagues on [redacted] their behaviour was causing distress to other paying customers. [redacted] stated that he kept informing the male and the female to leave the area otherwise police would be called however they kept being loud and shouted abusive towards him. [redacted] by the front door of the club when the male and female took their verbal abuse to physical whereby they tried to attack him. [redacted] stated that he pushed the female away as she got close to his personal space and it was then that [redacted] was aggressive towards him. [redacted] then stated that both the male and female shouted some racial remarks at him. [redacted] stated that he heard the female shout "FLICK OFF YOU POLISH, RUSSIAN BASTARD". [redacted] stated that he then heard the male shout "YOU POLISH RUSSIAN CUNT". [redacted] stated that these comments upset him and he took the male away and restrained him on the floor. It was then the female kicked him a few times on his back as he was restraining the male. [redacted] then stated that police officers then arrived and took hold of the male however the female remained in the area. After receiving this information, PC Khan approached [redacted] who was with PC Afzal. He could see that he was agitated about what had happened so he decided to take out my handcuffs in preparation to place them on his wrists immediately after my intentions to arrest PC Khan then approached [redacted] and tried putting the handcuffs on him for control and he started resisting. He applied pressure of his hands and [redacted] PC Khan then waited for a police van to attend so that [redacted] could be transported to the station. At 0345hrs, PC Khan said to [redacted] "I AM ARRESTING YOU ON SUSPICION ON RACIALLY AGGRAVATED AFFRAY WHEREBY IT IS ALLEGED BY A DOOR SUPERVISOR THAT YOU ATTACKED HIM AND IN DOING SO YOU RACIALLY ABUSED HIM. I AM ALSO ARRESTING YOU FOR [redacted]"

Official

RESISTING ARREST.

... was then walked over to the police van which was parked on Queensway and he placed ... into the cage area. PC Khan then searched ... by looking into his pockets. It was at this point that he located a small clear zip bag containing Cannabis resin. PC Khan placed this bag into a police exhibit bag ref: NA00650347. He exhibit this item as SK/01.

At ... hrs he said to DAY:

... AM FURTHER ARRESTING YOU FOR BEING IN POSSESSION OF CANNABIS RESIN LOCATED IN YOUR JOGGING BOTTOMS POCKET.

He then cautioned ... for all offences and he replied:

"THAT'S ONLY A BIT ... BUD, JUST THROW IT AWAY OFFICER".

PC Khan then placed ... into the police cage of the van however DAY started head-butting the cage walls. He repeatedly kept informing ... to stop his actions as he would get injured however ... kept telling him to fuck off.

PC Khan then opened the cage door to speak to ... however he started to offer further violence towards me. PC Khan then closed the cage door to protect his colleagues and himself however ... again kept head-butting the cage walls. It was at this point that he split his forehead whereby PC Khan could see blood coming out of his head. A decision was then made to transport ... to the hospital due to his head injury which was self-inflicted.

Investigator action 29/03/2018 06:06 #GWP676 KHAN, S. No

C08 - Investigation Update

Investigation Update (Add free text entry here: detailing Investigation Update)

ACTIONS:

Please can statements be taken off the following people/witnesses:

Log entry:

... at 0900hrs to provide a statement. ... Newport. No mobile phone however he stated that he will attend Newport Central front office

CCTV has been obtained.

DAY was at the RGH at the time of preparing this OEL.

29/03/2018 07:13 29/03/2018 07:13 #CAD INTERFACE, C. No

Log entry: Occurrence updated with information from Command and Control.

29/03/2018 07:25 29/03/2018 07:25 #CAD INTERFACE, C. No

Log entry: Occurrence updated with information from Command and Control.

Investigator action 29/03/2018 10:28 #GWP1468 PRICE, N. No

C08 - Investigation Update

Investigation Update (Add free text entry here: detailing Investigation Update)

I have tried to contact the alleged victims/witnesses in relation to this and there has been no reply on the mobile numbers provided. These being:

Log entry:

... at Newport Central to provide a statement as previously arranged.

I also attempted to contact an appropriate adult for ... believed to be his brother, ... but there was no reply. As a result a member of Hafal was contacted and will attend to act as an appropriate adult...

Investigator action 29/03/2018 14:30 #GWP1468 PRICE, N. No

C08 - Investigation Update

Investigation Update (Add free text entry here: detailing Investigation Update)

... Initial interview conducted in relation to the offence. Interview commenced at 11:18am and she declined any legal representation. During interview Bridges denied any wrong doing stating she was trying to protect her boyfriend, ... and herself. Interview concluded at 11:39hrs.

... Initial interview conducted in relation to the offences. Interview commenced at 12:50hrs in the presence of his solicitor,

and his appropriate adult from [redacted] During interview, [redacted] denied any wrong doing stating he was trying to calm the situation down, between his girlfriend and the door staff member, [redacted] when he was punched in the face and pushed by him. As a result a scuffle started between them and then he was arrested by police. In relation to the cannabis [redacted] admitted it was his and for his own personal use. He was asked if he had anything to say in relation to the resist arrest but stated 'No.' Interview concluded at 1300hrs.

[redacted] had been placed on level 4 observations since his arrest and due to the fact that no statements could be obtained from the victim and witnesses during the morning, even though attempts were made to contact them, the decision was made to release under investigation. This includes the possession of cannabis also. Due to the lack of statement [redacted] was also released under investigation.

**Log entry:** For the attention of the OIC: Should MG05's be required let me know (PC1488 Price) and I will complete the interview sections for both.  
The handover package has been left in the 'D' relief tray in an envelope for allocation to an OIC for further investigation. This includes the CCTV discs.  
The cannabis has been booked into MPB at Newport Central and placed in the drop safe. Property details to follow.

**Crime Registry** 29/03/2018 14:35 #GWP86 ASHURST, R. No

**Log entry:** Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRS. No investigation or victim contact has been conducted by myself.

**Supervisor review** 02/04/2018 13:13 #GWP2000 GILES, R. No T1800855942 For action Closed

**SR07 - Further Actions Required**

**Log entry:** Further Actions Required  
I have reviewed the occurrence and have identified that there are further actions required. I will document these requirements on the Supervisors Action Plan.  
CCTV to be reviewed  
Door staff to be contacted to see if they wish to make a statement

**Victim contact** 12/04/2018 09:51 #GWP1665 BARCLAY, K. No

**VG3 - [R]eports of Investigation Status**

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - As below  
I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on 13/04/2018.

**Log entry:** Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
as below

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at 12/04/2018 09:52  
No facility to leave a message.  
I will contact [redacted] again tomorrow to establish whether he wants to make a complaint.

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

**Supervisor review** 17/04/2018 03:29 #GWP2000 GILES, R. No

**SR07 - Further Actions Required**

**Log entry:** Further Actions Required  
I have reviewed the occurrence and have identified that there are further actions required. I will document these requirements on the Supervisors Action Plan.

CCTV to be reviewed  
Door staff to be contacted to see if they wish to make a statement

**Victim contact** 23/04/2018 14:54 #GWP1665 BARCLAY, K. No

**VG3 - [R]eports of Investigation Status**

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that -  
I have spoken to [redacted] and he has stated that he does not wish to make a complaint. He has been approached by [redacted] and he has apologised for his actions towards [redacted] and he is happy for that to be the end of the matter.

**Official**

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via Mobile phone on 23/04/2018 14:55 by PC BARCLAY  
Investigation status is as follows:  
as above

Log entry:

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO

Hate crime 12/05/2018 11:53 12/05/2018 11:54 #GWP404883 NANCARROW, A. No T1800928742 For your attention  
Closed

HC11 - Hate Crime Support Officer Update

Hate Crime Support Officer Update

Log entry:

I am the Hate Crime Support Officer, I have made contact with IGNATOWICZ, SEBASTIAN and provide the following update:  
SEBASTIAN APPRECIATED THE CALL BUT SAID HE WAS NOT AFFECTED IN ANY WAY, SHAPE OR FORM BY THIS INCIDENT. HE IS CONFIDENT IN REPORTING HATE CRIME IN THE FUTURE BUT DIDN'T REQUIRE ANY ADDITIONAL SUPPORT SERVICES BUT HOWEVER IS CONFIDENT IN REPORTING ANY FURTHER INCIDENTS IF THEY OCCUR.

**Official**

ISR Report

GWENT POLICE

ISR Report:

**GWP-20180329-0044 (\* CLOSED INCIDENT \*)**

29/03/2018 03:31:29	C-VIOLENCE, VIOLENCE	GWP-20180329-0044 / GWP	999	GWENT
Grade:(1) EMERGENCY	FIGHT OUTSIDE COURTYARD	NC	Officer Dealing:678	
Operator:405888	Dispatcher:405113	NC81 (330968,188280)	Creator Wkstr:CONSOLE15	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, , NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
CCTV , .	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	29/03/2018	03:31:29
CALL ANSWERED	29/03/2018	03:31:29
INCIDENT CREATED	29/03/2018	03:31:29
ADDRESS VALIDATED	29/03/2018	03:32:07
INITIAL INPUT COMPLETE	29/03/2018	03:32:34
TRANSFER SENT	29/03/2018	03:32:50
TRANSFER ACCEPTED	29/03/2018	03:32:58
RESOURCE DISPATCHED	29/03/2018	03:34:18
ARRIVED AT SCENE	29/03/2018	03:38:46
UNITS CLEARED	29/03/2018	07:09:24
INCIDENT DISPOSED	29/03/2018	07:10:19

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
DISPOSAL QUALIFIERS	RACE
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
29/03/2018	03:32:50	405888	CONSOLE15	XFER1STDONE
	/NEWPORT			
29/03/2018	03:32:51	405888	CONSOLE15	XFERINIT
	1/NEWPORT			
29/03/2018	07:10:18	405290	CONSOLE3	Disposition Code 1
	/C1			
29/03/2018	07:10:18	405290	CONSOLE3	Disposition Code 2
	/C10			

29/03/2018	07:10:19	405290	CONSOLE3	status16_time	
	/071018				
29/03/2018	07:10:19	405290	CONSOLE3	status16_date	
	/20180329				
29/03/2018	07:10:19	405290	CONSOLE3	last_disposal_comment	
	01/				
29/03/2018	07:10:19	405290	CONSOLE3	last_historical_comment	
	01/				
29/03/2018	07:10:19	405290	CONSOLE3	Call Status	
	14/16				
<b>Resource Activity</b>					
NW61	29/03/2018	03:34:18	1601	1598	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW61	29/03/2018	03:34:19	1601	1598	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1598 HOWELL(#1105379) GWP-20180329-0044; VIOLEN				
NW61	29/03/2018	03:34:19	1601	1598	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1601 AFZAL(#1105380) GWP-20180329-0044; VIOLENC				
NW60	29/03/2018	03:35:01	678	1744	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW60	29/03/2018	03:35:03	678	1744	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 678 KHAN(#1105382) GWP-20180329-0044; VIOLENCE;				
NW60	29/03/2018	03:35:03	678	1744	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1744 CLARK(#1105383) GWP-20180329-0044; VIOLENC				
NW61	29/03/2018	03:36:26	1601	1598	05 - EN ROUTE IN-VICINITY
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW60	29/03/2018	03:38:46	678	1744	06 - AT SCENE
	2761744				
NW61	29/03/2018	03:38:55	1601	1598	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW50	29/03/2018	03:41:59	1578	639	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 639 PITT(#1105388) GWP-20180329-0044; VIOLENCE;				
NW50	29/03/2018	03:41:59	1578	639	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1578 MULLANE(#1105389) GWP-20180329-0044; VIOLE				
NW50	29/03/2018	03:41:59	1578	639	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW61	29/03/2018	03:51:47	1601	1598	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW60	29/03/2018	03:55:28	678	1744	06 - AT SCENE
	MESSAGE SENT 678 KHAN(#1105390) NICHE OCCURRENCE NUMBER 1800				
NW60	29/03/2018	04:04:35	678	1744	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW50	29/03/2018	06:31:48	1578	639	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW60	29/03/2018	06:32:18	678	1744	02 - AVAILABLE
NW50	29/03/2018	06:34:03	1578	639	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
(1284)	29/03/2018	07:08:38	1284		01 - ON DUTY, AT STATION
	MESSAGE SENT 1284 BUCHANAN(#1105408) OCCURRENCE - 1800108994				
(1284)	29/03/2018	07:08:45	1284		05 - EN ROUTE TO INCIDENT



	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT				
(1284)	29/03/2018	07:08:46	1284		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1284 BUCHANAN(#1105410) GWP-20180329-0044: VIOL				
NW50	29/03/2018	07:08:47	1578	639	02 - AVAILABLE
NW61	29/03/2018	07:08:48	1601	1598	02 - AVAILABLE
(1284)	29/03/2018	07:09:23	1284		06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT				
(1284)	29/03/2018	07:09:24	1284		02 - AVAILABLE

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1800108994 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800108994]

**INC Comments (From Date From T**

BIG FIGHT OUTSIDE COURTYARD	29/03/2018	03:32:47	CONSOLE15	405888
Transfer To NEWPORT From Terminal CONSOLE15 Control	29/03/2018	03:32:50	CONSOLE15	405888
Transfer Accepted At Terminal CONSOLE3 For Control	29/03/2018	03:32:58	CONSOLE3	405574
CCTV ADVISED LARGE GROUP OF PEOPLE INVOLVED	29/03/2018	03:33:00	CONSOLE15	405888
-	29/03/2018	03:33:04	CONSOLE15	405888
SECURITY GUARD HAS JUST BEEN PUNCHED IN FACE	29/03/2018	03:33:14	CONSOLE15	405888
-	29/03/2018	03:33:18	CONSOLE15	405888
SECURITY STAFF HAS RESTRAINED A MALE ON THE FLOOR	29/03/2018	03:33:46	CONSOLE15	405888
CCTV ADVISED NO WEAPONS	29/03/2018	03:34:03	CONSOLE15	405888
NW61 DISPATCHED BY DRAG/DROP	29/03/2018	03:34:19	CONSOLE1	405113
JUST PHYSICAL FIGHTING	29/03/2018	03:34:19	CONSOLE15	405888
CCTV HAD A RADIO CALL FROM SECURITY	29/03/2018	03:34:48	CONSOLE15	405888
-	29/03/2018	03:34:53	CONSOLE15	405888
NW60 DISPATCHED BY DRAG/DROP	29/03/2018	03:35:02	CONSOLE1	405113
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL	29/03/2018	03:35:23	CONSOLE15	405888
1601 GATSO KINGSWAY	29/03/2018	03:35:26	CONSOLE1	405113
CCTV HAD NO FURTHER INFO	29/03/2018	03:35:34	CONSOLE15	405888
LINE TERMINATED	29/03/2018	03:35:37	CONSOLE15	405888
NW61 05 - EN ROUTE IN-VICINITY	29/03/2018	03:36:26	ARLSERVER	ARLSRV
Warning: Unlikely to hit Arrival time Target	29/03/2018	03:38:26	APPSRV	APPSRV
NW60 06 - AT SCENE	29/03/2018	03:38:46	AWSERVER	AWSRV
NW61 06 - AT SCENE	29/03/2018	03:38:55	CONSOLE1	405113
NW50 DISPATCHED BY DRAG/DROP	29/03/2018	03:41:59	CONSOLE3	405574
CCTV WILL BURN OFF FOOTAGE	29/03/2018	03:44:55	CONSOLE1	405113
NW61 - MALE IS SMASHING HIS HEAD ON THE VAN	29/03/2018	03:46:38	CONSOLE1	405113
678 MALE ARRESTED SMASHED HIS HEAD IN CAGE- WILL ATTEND RGH	29/03/2018	03:47:47	CONSOLE1	405113
REQUEST TO SEND INCIDENT TO NICHE	29/03/2018	03:48:08	CONSOLE1	405113
678 - RACIALLY AGRIVATED AFFRAY	29/03/2018	03:48:33	CONSOLE1	405113
678-DOORMAN RACIALLY ABUSED	29/03/2018	03:49:31	CONSOLE1	405113
678 FEMALE MAY BE COMING IN	29/03/2018	03:50:04	CONSOLE1	405113
NW61 06 - AT SCENE DEPARTING	29/03/2018	03:51:47	ARLSERVER	ARLSRV
OCN 1800108994 RECEIVED FROM NICHE	29/03/2018	03:55:28	INT3	NICSRV

MESSAGE SENT TO : NW60(678 KHAN #1105390): NICHE OCCURRENCE NUMBER 1800108994 RECEIVED FOR INCIDENT GWP-20180329-0044	29/03/2018	03:55:28	AWSERVER	AWSRV
CASE REFERENCE UPDATED TO 1800108994	29/03/2018	03:55:28	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800108994 RECEIVED FOR INCIDENT GWP-20180329-0044	29/03/2018	03:55:28	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800108994 TO OFFICER 678 SAHIDUL KHAN	29/03/2018	03:55:28	INT3	NICSRV
NW60 06 - AT SCENE DEPARTING	29/03/2018	04:04:35	ARLSERVER	ARLSRV
678- MALE IS ON ROUTE TO RGH DUE TO HEAD INJURY	29/03/2018	04:06:32	CONSOLE1	405113
678 FEMALE HAS BEEN ARRESTED	29/03/2018	04:06:39	CONSOLE1	405113
678 - MALE IS STILL AT RGH WITH NIGHT SHIFT OFFICERS	29/03/2018	06:30:35	CONSOLE3	405574
THEY SHOULD BE RELIEVED BY MORNING SHIFT	29/03/2018	06:30:45	CONSOLE3	405574
MALE WILL THEN BE TAKEN TO CUSTODY	29/03/2018	06:30:56	CONSOLE3	405574
ONCE THAT HAPPENS LOG CAN BE CLOSED	29/03/2018	06:31:07	CONSOLE3	405574
NW50 06 - AT SCENE	29/03/2018	06:31:48	CONSOLE3	405574
NW60 02 - AVAILABLE	29/03/2018	06:32:18	CONSOLE3	405574
NW50 06 - AT SCENE DEPARTING	29/03/2018	06:34:03	ARLSERVER	ARLSRV
MESSAGE SENT TO : (1284)(1284 BUCHANAN #1105408); OCCURRENCE - 1800108994	29/03/2018	07:08:38	CONSOLE3	405290
(1284) DISPATCHED BY DRAG/DROP	29/03/2018	07:08:45	CONSOLE3	405290
NW50 02 - AVAILABLE	29/03/2018	07:08:47	CONSOLE3	405290
NW61 02 - AVAILABLE	29/03/2018	07:08:48	CONSOLE3	405290
(1284) 06 - AT SCENE	29/03/2018	07:09:23	CONSOLE3	405290
(1284) 02 - AVAILABLE	29/03/2018	07:09:24	CONSOLE3	405290
Disposition code: 'C1','C10'	29/03/2018	07:10:19	CONSOLE3	405290
# Arrests # Cautions Inf. contact	29/03/2018	07:10:19	CONSOLE3	405290
Handling Officer 678	29/03/2018	07:10:19	CONSOLE3	405290
Qualifiers,ALL CRIME,NEIGHBOURHOOD POL,RACE	29/03/2018	07:10:19	CONSOLE3	405290
GWP-20180329-0044 HAS BEEN DISPOSED	29/03/2018	07:10:19	CONSOLE3	405290

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DATA PROTECTION ACT 1998 .

**Occurrence details**

Gwent Police

Printed: 15/05/2018 08:45 by GWP257

Occurrence: 1800097031

**Occurrence details:**

Report no.: 1800097031  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 17/03/2018 21:00 - 17/03/2017 23:59  
 Reported time: 19/03/2018 19:45  
 Occurrence address: 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 25/04/2018  
 Summary: ASSAULTED ON SATURDAY  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	19/03/2018 19:53	19/03/2018 19:53	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Crime Registry	20/03/2018 08:47		#GWP537 GUNTER, M.	No	T1800756977 Crime - enquiry Closed

Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRS. No investigation or victim contact has been conducted by myself.

Log entry: CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.

Victim contact 21/03/2018 07:07 #GWP405048 RICHARDS, J. No T1800763081 For action Closed

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable. Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box! If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable. All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant. Any questions, please seek guidance from your Sergeant/local Inspector.

Log entry:

**Indicate your role**

Force Control Room - First Point of Contact

Force Control Room - First Point of Contact

Official

No further information is required for First Point of Contact.  
The codes are included here for reporting purposes: VG1 VG2 VG3 VG4 VG5

**Summary and assessment of risk (within NDM)**

This assessment has been deemed as Low Risk

Victim contact 21/03/2018 07:07 #GWP405048 RICHARDS, J. No T1800763081 For action Closed  
VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status To be used by TIU only

Golden Hour - Golden hour actions completed as follows:

- 1. Immediate action No
- 2. Scene (Including house to house enquiries) No

Log entry: 3. Forensic consideration No

4. Victim/Witness consideration No

5. Suspect Identified? Yes  
Documented in log, caller only reporting for info

6. CCTV No

I have informed the victim that local officers will be tasked to complete any tasks as described above.

Victim contact 21/03/2018 07:08 #GWP405048 RICHARDS, J. No T1800763081 For action Closed  
VG4 - [E]nd of Investigation

Log entry: [E]nd of Investigation To be used by TIU only

The First Point of Contact resource has informed the victim that there will not be further contact unless further information comes to light.

Victim contact 25/04/2018 09:35 #GWP269369 PRICE, D. No T1801123504 For finalisation Closed  
VG5 - [S]upervisor

[S]upervisor To be used by TIU only

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

Log entry:

I am the supervising officer and I have reviewed this occurrence and am satisfied that [ ] has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:  
Finalisation

ISR Report

GWENT POLICE

ISR Report:

GWP-20180319-0426 (\* CLOSED INCIDENT \*)

19/03/2018 19:44:28	C-VIOLENCE, VIOLENCE	GWP-20180319-0426 / GWP	101	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	ASSAULTED ON SATURDAY	NC	Officer Dealing:405048	
Operator:405048	Dispatcher:	NC81 (331001,188288)	Creator Wkstrn:CALL34	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, NEWPORT, NP20 1YN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Date of Birth	Sex: F
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	19/03/2018	19:44:28
CALL ANSWERED	19/03/2018	19:44:28
INCIDENT CREATED	19/03/2018	19:44:28
ADDRESS VALIDATED	19/03/2018	19:44:47
INITIAL INPUT COMPLETE	19/03/2018	19:45:36
INCIDENT DISPOSED	19/03/2018	19:50:00

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
19/03/2018	19:49:09	405048	CALL34	QSET
FINAL/THR				
19/03/2018	19:49:59	405048	CALL34	Disposition Code 2
/C10				
19/03/2018	19:49:59	405048	CALL34	status16_time
/194959				
19/03/2018	19:49:59	405048	CALL34	status16_date
/20180319				
19/03/2018	19:49:59	405048	CALL34	Disposition Code 1
/C1				
19/03/2018	19:49:59	405048	CALL34	last_disposal_comment
01/				
19/03/2018	19:49:59	405048	CALL34	last_historical_comment
01/				

19/03/2018	19:49:59	405048	CALL34	Call Status
	03/16			
<b>ISR Relations</b>				
NICHE OCC NUMBER - ISR RELATION		OCN 1800097031 SET AS CASE REF		
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800097031]		
<b>INC Comments (From Date From T</b>				
CALLER STATES THAT SHE WAS ASSAULTED BY A MALE NAMED COURTNEY DAVIES ON SATURDAY NIGHT	19/03/2018	19:45:57	CALL34	405048
HE PUNCHED HER ABOVE THE EYE	19/03/2018	19:46:25	CALL34	405048
CALLER WAS DANCING, WAS PUSHED BY COURTNEY AND SHE TURNED ROUND AND WAS PUNCHED BEFORE SHE COULD SAY ANYTHING	19/03/2018	19:46:53	CALL34	405048
CALLER HAS ALREADY SOUGHT MEDICAL ATTENTION	19/03/2018	19:47:03	CALL34	405048
NOT DOMESTIC RELATED	19/03/2018	19:47:13	CALL34	405048
CALLER IS ADAMENT THAT SHE DOESN'T WANT TO SEE ANYONE ABOUT THIS, JUST WANTS IT LOGGED	19/03/2018	19:47:42	CALL34	405048
CALLER STATES THAT HE LIVES IN	19/03/2018	19:48:04	CALL34	405048
CALLER STATES THAT HE HAS MESSAGED HER ON FACEBOOK TO SAY SHE'S A LIAR AND A JOKE	19/03/2018	19:48:34	CALL34	405048
STILL SAYING SHE DOESN'T WANT TO SEE ANYONE	19/03/2018	19:48:45	CALL34	405048
HAS BLOCKED HIM ON FACEBOOK	19/03/2018	19:48:57	CALL34	405048
*Q* : CIRCUMSTANCES (THREAT AND RISK)	19/03/2018	19:49:08	CALL34	405048
*A* : AS PER LOG	19/03/2018	19:49:08	CALL34	405048
*Q* : OTHER PERSONS INVOLVED	19/03/2018	19:49:08	CALL34	405048
*A* :	19/03/2018	19:49:08	CALL34	405048
*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR	19/03/2018	19:49:08	CALL34	405048
*A* :	19/03/2018	19:49:08	CALL34	405048
*Q* : SOLVABILITY	19/03/2018	19:49:08	CALL34	405048
*A* :	19/03/2018	19:49:08	CALL34	405048
*Q* : OUTCOME	19/03/2018	19:49:08	CALL34	405048
*A* :	19/03/2018	19:49:08	CALL34	405048
Final question automatically answered	19/03/2018	19:49:09	CALL34	405048
REQUEST TO SEND INCIDENT TO NICHE	19/03/2018	19:49:39	CALL34	405048
Disposition code: 'C1','C10'	19/03/2018	19:49:59	CALL34	405048
# Arrests # Cautions Inf. contact	19/03/2018	19:49:59	CALL34	405048
Handling Officer 405048	19/03/2018	19:49:59	CALL34	405048
Qualifiers,ALL CRIME,NEIGHBOURHOOD POL	19/03/2018	19:49:59	CALL34	405048
GWP-20180319-0426 HAS BEEN DISPOSED	19/03/2018	19:49:59	CALL34	405048
OCN 1800097031 RECEIVED FROM NICHE	19/03/2018	19:57:17	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800097031	19/03/2018	19:57:17	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800097031 RECEIVED FOR INCIDENT GWP-20180319-0426	19/03/2018	19:57:17	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800097031 TO OIC	19/03/2018	19:57:17	INT3	NICSRV

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 DATA PROTECTION ACT 1998 .

**Occurrence details**

Gwent Police

Printed: 15/05/2018 08:46 by GWP257

Occurrence: 1800095452

**Occurrence details:**

Report no.: 1800095452  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 18/03/2018 02:00 -  
 Reported time: 18/03/2018 11:01  
 Occurrence address: 54 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (OTT) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 01/04/2018  
 Summary: ASSAULTED BY BOUNCERS  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	18/03/2018 11:05	18/03/2018 11:05	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Crime Registry	18/03/2018 12:18		#GWP240178 DAVIES, A.	No	T1800742702 For action Closed

CR02 - Crime Registry

**CR2 Crime Registry**

(for use only by Crime Registry).

Log entry: CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.  
 ALL crime must be recorded on the same day the report is received or in any case within 24 hours. The offence has been classified based on the information available at the time of recording. OIC to note they have responsibility for updating the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller. PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE UPDATED WITHIN 24 HOURS

	20/03/2018 13:07	20/03/2018 13:07	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	20/03/2018 13:15	20/03/2018 13:15	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Victim contact	20/03/2018 13:58		#GWP1734 DALLIMORE, A.	No	

VG2 RMF - [A]assessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable. Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box! If you chose 'Other' you must specify the reason for this and why you have deemed that an

Official

RMF is not applicable.  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**  
 Any questions, please seek guidance from your Sergeant/local Inspector.

**Indicate your role**

Frontline Officers - Other

Log entry:

**Frontline Officers - Other**

Specify reason for no risk assessment: I rang [redacted] as he was due for an appointment at A1. On the phone he informed me that he does want to come in and report what had happened and he'll 'just drop it' I asked him are you sure to which he replied yes. Crime proforma sent and occ can be closed.

**Summary and assessment of risk (within NDM)**

This assessment has been deemed as Low Risk

Crime Registry	26/03/2018 07:42	#GWP405225 JOHN, L.	No	T1800763736 For finalisation Closed
Log entry:	Occurrence OEL needs to have cares completed. Tasked OIC. T1800818391			
Victim contact	29/03/2018 11:58	#GWP1734 DALLIMORE, A.	No	T1800818391 Data quality related Closed

VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry: I have updated [enter victim details] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows. [redacted] does not wish to follow up a complaint and did not attend A1.

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No  
 I have advised them to contact the Police Prosecution Team on [victimrighttoreview@gwent.pnn.police.uk](mailto:victimrighttoreview@gwent.pnn.police.uk) or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

Victim contact	31/03/2018 18:55	#GWP1423 SMITH, J.	No	T1800853527 For finalisation Closed
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VG5 - [S]upervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

Log entry: I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1734 DALLIMORE, A. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1734 DALLIMORE, A. has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:

Occ. for closure- victim not willing to make a complaint



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180318-0145 (\* CLOSED INCIDENT \*)**

18/03/2018 11:01:00	C-VIOLENCE, VIOLENCE	GWP-20180318-0145 / GWP	101	GWENT
Grade:(3) SCHEDULED	ASSAULTED BY BOUNCERS	NC	Officer Dealing:1734	
Operator:	Dispatcher:405709	NC81 (330968,188304)	Creator Wkstn:CALL33	

<b>Address Information</b>	
WAREHOUSE 54,	
54 CAMBRIAN RD, NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Date of Birth:	Sex: M
Notes:	

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Date / Time Information</b>		
CALL RECEIVED	18/03/2018	11:01:00
CALL ANSWERED	18/03/2018	11:01:00
INCIDENT CREATED	18/03/2018	11:01:00
ADDRESS VALIDATED	18/03/2018	11:01:00
INITIAL INPUT COMPLETE	18/03/2018	11:01:03
TRANSFER ACCEPTED	20/03/2018	12:17:12
RESOURCE DISPATCHED	20/03/2018	12:17:40
ARRIVED AT SCENE	20/03/2018	12:17:46
DIARISED	18/03/2018	11:09:28
UNITS CLEARED	20/03/2018	13:03:26
INCIDENT DISPOSED	20/03/2018	13:08:19

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>			
18/03/2018	11:06:25	CALL33	QSET
	FINAL/THR		
18/03/2018	11:09:28	CALL33	status10_date
	/20180318		
18/03/2018	11:09:28	CALL33	status10 time
	/110928		
18/03/2018	11:09:28	CALL33	Call Status
	03/10		
18/03/2018	11:09:28	CALL33	timer_time

	230103/230928			
18/03/2018	11:09:29		CALL33	diary_differed
	/20/03/2018 13:00:00			
18/03/2018	11:09:29		CALL33	Status Note
	/DIARY			
20/03/2018	12:00:40	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
20/03/2018	12:17:41	405709	CONSOLE2	Mod.Time
	120040/121741			
20/03/2018	12:17:41	405709	CONSOLE2	Modified by
	9883/13074			
20/03/2018	12:17:41	405709	CONSOLE2	Modified at Workstation
	APPSRV/CONSOLE2			
20/03/2018	12:17:49	405709	CONSOLE2	Mod.Time
	121741/121749			
20/03/2018	13:08:18	305924	CONSOLE1	Disposition Code 1
	/C1			
20/03/2018	13:08:18	305924	CONSOLE1	Disposition Code 2
	/C10			
20/03/2018	13:08:19	305924	CONSOLE1	status16_time
	/130819			
20/03/2018	13:08:19	305924	CONSOLE1	status16_date
	/20180320			
20/03/2018	13:08:19	305924	CONSOLE1	last_disposal_comment
	01/			
20/03/2018	13:08:19	305924	CONSOLE1	last_historical_comment
	01/			
20/03/2018	13:08:19	305924	CONSOLE1	Call Status
	14/16			

**Resource Activity**

DNC1	20/03/2018	12:17:40	1734		05 - EN ROUTE TO INCIDENT
	WAREHOUSE 54, 54 CAMBRIAN RD, NEWPORT				
DNC1	20/03/2018	12:17:43	1734		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1734 DALLIMORE(#1092835) GWP-20180318-0145; VIO				
DNC1	20/03/2018	12:17:46	1734		06 - AT SCENE
	WAREHOUSE 54, 54 CAMBRIAN RD, NEWPORT				
DNC1	20/03/2018	12:23:30	1734		06 - AT SCENE DEPARTING
	WAREHOUSE 54, 54 CAMBRIAN RD, NEWPORT				
DNC1	20/03/2018	13:03:26	1734		02 - AVAILABLE

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1800095452 SET AS CASE REF				
DIARY - DIARY	APPOINTMENT FOR NEWPORT SURGERY / 20/03/2018, 13:00:00 CREAT				
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800095452]				

**INC Comments (From Date From T**

Created from Shadow Incident	18/03/2018	11:01:01	CALL33	302648
REQUEST TO SEND INCIDENT TO NICHE	18/03/2018	11:01:11	CALL33	302648
*Q* : CIRCUMSTANCES (THREAT AND RISK)	18/03/2018	11:03:19	CALL33	302648
	18/03/2018	11:03:19	CALL33	302648

*A* : CALLER STATES THAT AT AROUND 02:00 HRS 18/03/18 HE WAS REFUSED ENTRY TO THE NIGHTCLUB, BY DOOR STAFF, ON THE GROUNDS THAT HE WAS TOO DRUNK. HE STILL TRIED TO GET				
*Q* : CIRCUMSTANCES (THREAT AND RISK)	18/03/2018	11:05:13	CALL33	302648
*A* : CALLER STATES THAT AT AROUND 02:00 HRS 18/03/18 HE WAS REFUSED ENTRY TO THE NIGHTCLUB, BY DOOR STAFF, ON THE GROUNDS THAT HE WAS TOO DRUNK. HE STILL TRIED TO GET IN. HE WAS T	18/03/2018	11:05:13	CALL33	302648
THEN GRABBED FROM BEHIND BY ONE OF THE DOORSTAFF AND THROWN TO THE GROUND. THE MALE PUT HIS KNEE INTO CALLER'S FACE	18/03/2018	11:05:13	CALL33	302648
*Q* : OTHER PERSONS INVOLVED	18/03/2018	11:05:26	CALL33	302648
*A* : NOT KNOWN AT THIS TIME	18/03/2018	11:05:26	CALL33	302648
*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR	18/03/2018	11:05:31	CALL33	302648
*A* : NO	18/03/2018	11:05:31	CALL33	302648
*Q* : SOLVABILITY	18/03/2018	11:05:48	CALL33	302648
*A* : OFFENDER NOT KNOWN AT THIS TIME. CCTV FOOTAGE AVAILABLE	18/03/2018	11:05:48	CALL33	302648
*Q* : OUTCOME	18/03/2018	11:06:25	CALL33	302648
*A* : CALLER WOULD LIKE THE OFFENDER IDENTIFIED AND PROSECUTED	18/03/2018	11:06:25	CALL33	302648
Final question automatically answered	18/03/2018	11:06:25	CALL33	302648
CALLER HAS FURTHER STATED THAT HE WAS INITIALLY ESCORTED FROM THE CLUB FOR AN ALTERCATION. INJURIES INCLUDE A BLACKENED RIGHT EYE AND GRAZING AND BRUISING TO RIGHT SIDE OF HIS FACE	18/03/2018	11:07:33	CALL33	302648
OCN 1800095452 RECEIVED FROM NICHE	18/03/2018	11:07:43	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800095452	18/03/2018	11:07:43	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800095452 RECEIVED FOR INCIDENT GWP-20180318-0145	18/03/2018	11:07:43	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800095452 TO OIC	18/03/2018	11:07:43	INT3	NICSRV
Status changed Manually UNACTIONED->DIARISED	18/03/2018	11:09:28	CALL33	302648
INCIDENT STATUS CHANGED AS A RESULT OF NEW DIARY APPOINTMENT	18/03/2018	11:09:28	CALL33	302648
CALL DEFERRED 20/03/2018 12:00:00 Workstation group NEWPORT	18/03/2018	11:09:29	CALL33	302648
INCIDENT SUCCESSFULLY DEFERRED ON DIARY SAVE WorkstationGroup NEWPORT 20/03/2018 12:00:00	18/03/2018	11:09:29	CALL33	302648
DIARY ENTRY ADDED FOR NEWPORT SURGERY - 20/03/2018 13:00:00 FOR GWP-20180318-0145	18/03/2018	11:09:29	CALL33	302648
Reopened at: APPSRV	20/03/2018	12:00:40	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE2 For Control	20/03/2018	12:17:12	CONSOLE2	405709
DNC1 DISPATCHED BY DRAG/DROP	20/03/2018	12:17:40	CONSOLE2	405709
DNC1 06 - AT SCENE	20/03/2018	12:17:46	CONSOLE2	405709
DNC1 06 - AT SCENE DEPARTING	20/03/2018	12:23:30	ARLSERVER	ARLSRV
DCN1 - CALLER NO LONGER WANTS TO PURSUE COMPLAINT	20/03/2018	13:03:14	CONSOLE3	401229
NO LONGER WANTS TO SEE AN OFFICER	20/03/2018	13:03:22	CONSOLE3	401229
DNC1 02 - AVAILABLE	20/03/2018	13:03:26	CONSOLE3	401229
REQUEST TO SEND INCIDENT TO NICHE	20/03/2018	13:07:22	CONSOLE1	305924
Disposition code: 'C1','C10'	20/03/2018	13:08:19	CONSOLE1	305924
# Arrests # Cautions Inf. contact	20/03/2018	13:08:19	CONSOLE1	305924
Handling Officer 1734	20/03/2018	13:08:19	CONSOLE1	305924
Qualifiers, ALL CRIME, NEIGHBOURHOOD POL	20/03/2018	13:08:19	CONSOLE1	305924
GWP-20180318-0145 HAS BEEN DISPOSED	20/03/2018	13:08:19	CONSOLE1	305924

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DATA PROTECTION ACT 1998 .**

## Occurrence details

Gwent Police

Printed: 15/05/2018 08:46 by GWP257

Occurrence: **1800089777**

**Occurrence details:**

Report no.: 1800089777  
 Occurrence Type: CR43 Damage  
 Occurrence time: 14/03/2018 03:05 -  
 Reported time: 14/03/2018 03:05  
 Occurrence address: 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 15/03/2018  
 Summary: WINDOW HAS BEEN SMASHED  
 Remarks:

**Reports:**

**Occurrence / Intelligence and entry log:**

Type	Entry time	Event time	Author	Link	Task
	14/03/2018 03:07	14/03/2018 03:07	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	14/03/2018 03:21	14/03/2018 03:21	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	14/03/2018 03:25	14/03/2018 03:25	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Supervisor review	14/03/2018 06:33		#GWP1423 SMITH, J.	No	

SR07 - Further Actions Required

**Further Actions Required**

Log entry:

I have reviewed the occurrence and have identified that there are further actions required. I will document these requirements on the Supervisors Action Plan.

Nathan - please take ownership of this one.

Crime Registry

14/03/2018 14:39 #GWP86 ASHURST, R. No

Log entry:

Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRS. No investigation or victim contact has been conducted by myself.

Victim contact

15/03/2018 01:30 #GWP1468 PRICE, N. No

VG2 RMF - [A]ssessment of Needs

### RMF Brief Guidance

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.  
 Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
**All high risk must be personally referred to an Inspector, all medium risk must be referred**

Official

to a Sergeant.

Any questions, please seek guidance from your Sergeant/local Inspector.

Indicate your role

Frontline Officers - Commercial

Log entry:

Frontline Officers - Commercial

No need for any further detail.

Summary and assessment of risk (within NDM)

This assessment has been deemed as Low Risk

Investigator action 15/03/2018 01:31

#GWP1468 PRICE, N. No

C08 - Investigation Update

Investigation Update

(Add free text entry here: detailing Investigation Update)

Log entry:

Reckless criminal damage caused to front glass door due to the intoxication levels of \_\_\_\_\_ and her friends, when they were being asked to leave the Courtyard PH.1 \_\_\_\_\_ door by pushing at the glass and in doing so, cracked the glass panel to the door. However on speaking with the manager, \_\_\_\_\_ he stated that he was happy for the incident to be crimed but did not wish to have any further police involvement, stating he knew the female and would speak to her and her friends at a later date and sort it out with them. As such he was advised that the occurrence will be submitted for finalisation pending any further issues and asked to re-contact us if needed.

Victim contact

15/03/2018 03:33

#GWP1423 SMITH, J. No

T1800709181 For finalisation Closed

VG6 - [S]upervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

Log entry:

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1468 PRICE, N. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1468 PRICE, N. has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:

Owner happy to deal with this as civil matter at this time.

Investigator action 15/03/2018 03:35

#GWP1468 PRICE, N. No

C08 - Investigation Update

Log entry:

Investigation Update

(Add free text entry here: detailing Investigation Update)

NICHE CRIME PROFORMA EMAILED FOR MO TO BE ADDED.

ISR Report

GWENT POLICE

ISR Report:

**GWP-20180314-0041 (\* CLOSED INCIDENT \*)**

14/03/2018 03:03:06	C-CRIMDAM, CRIMINAL DAMAGE	GWP-20180314-0041 / GWP	999	GWENT
Grade:(1) EMERGENCY	WINDOW HAS BEEN SMASHED	NC	Officer Dealing:1111	
Operator:402184	Dispatcher:405709	NC81 (330968,188280)	Creator Wkstrn:CONSOLE21	

**Address Information**

THE COURTYARD, THE COURTYARD  
46 CAMBRIAN RD, , NEWPORT, NP20 4AB

Proximity:  Gazeteer Validation

**Complainant Information**

THE COURTYARD, 46 CAMBRIAN RD NEWPORT, NP20 4AB

THIRD PARTY  Media Consent  Not Used  Victim Services?  Vulnerable  Repeat

Date of Birth:      Sex: M

Notes:

**Disposition Codes**

CRIMINAL DAMAGE
CRIMINAL DAMAGE

**Date / Time Information**

CALL RECEIVED	14/03/2018	03:03:06
CALL ANSWERED	14/03/2018	03:03:06
INCIDENT CREATED	14/03/2018	03:03:06
ADDRESS VALIDATED	14/03/2018	03:03:40
INITIAL INPUT COMPLETE	14/03/2018	03:05:37
TRANSFER SENT	14/03/2018	03:05:42
TRANSFER ACCEPTED	14/03/2018	03:05:47
RESOURCE DISPATCHED	14/03/2018	03:05:46
ARRIVED AT SCENE	14/03/2018	03:06:43
UNITS CLEARED	14/03/2018	03:19:30
INCIDENT DISPOSED	14/03/2018	03:20:24

**Qualifiers**

DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

**CAD Log**

14/03/2018	03:05:42	402184	CONSOLE21	XFER1STDONE
	/NEWPORT			
14/03/2018	03:05:42	402184	CONSOLE21	XFERINIT
	1/NEWPORT			
14/03/2018	03:06:07	402184	CONSOLE21	QSET
	FINAL/THR			
14/03/2018	03:06:36	405709	CONSOLE3	Mod.Time
	030537/030636			

14/03/2018	03:06:36	405709	CONSOLE3	Modified by
	12226/13074			
14/03/2018	03:06:36	405709	CONSOLE3	Modified at Workstation
	CONSOLE21/CONSOLE3			
14/03/2018	03:06:48	402184	CONSOLE21	Mod.Time
	030636/030648			
14/03/2018	03:06:48	402184	CONSOLE21	Modified by
	13074/12226			
14/03/2018	03:06:48	402184	CONSOLE21	Modified at Workstation
	CONSOLE3/CONSOLE21			
14/03/2018	03:11:33	405709	CONSOLE3	Mod.Time
	030648/031133			
14/03/2018	03:11:33	405709	CONSOLE3	Modified by
	12226/13074			
14/03/2018	03:11:33	405709	CONSOLE3	Modified at Workstation
	CONSOLE21/CONSOLE3			
14/03/2018	03:11:44	405709	CONSOLE3	Mod.Time
	031133/031144			
14/03/2018	03:19:14	405709	CONSOLE3	Mod.Time
	031144/031914			
14/03/2018	03:19:33	405709	CONSOLE3	Mod.Time
	031914/031933			
14/03/2018	03:19:46	405709	CONSOLE3	Disposition Code 1
	/C6			
14/03/2018	03:19:46	405709	CONSOLE3	Disposition Code 2
	/C60			
14/03/2018	03:20:24	405709	CONSOLE3	status16 time
	/032024			
14/03/2018	03:20:24	405709	CONSOLE3	status16 date
	/20180314			
14/03/2018	03:20:24	405709	CONSOLE3	last_disposal_comment
	01/			
14/03/2018	03:20:24	405709	CONSOLE3	last_historical_comment
	01/			
14/03/2018	03:20:24	405709	CONSOLE3	Call Status
	14/16			

**Resource Activity**

NC05	14/03/2018	03:05:46	1423		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC05	14/03/2018	03:05:47	1423		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1423 SMITH(#1084761) GWP-20180314-0041; CRIMINA				
NC50	14/03/2018	03:05:51	1468	1450	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC50	14/03/2018	03:05:52	1468	1450	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1468 PRICE(#1084763) GWP-20180314-0041; CRIMINA				
NC50	14/03/2018	03:05:52	1468	1450	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1450 BLAKE(#1084764) GWP-20180314-0041; CRIMINA				
NW51	14/03/2018	03:05:55	1111	1739	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW51	14/03/2018	03:05:56	1111	1739	05 - EN ROUTE TO INCIDENT



MESSAGE SENT TO : NW51(1111 FINCH #1084768): NICHE OCCURRENCE NUMBER 1800089777 RECEIVED FOR INCIDENT GWP-20180314-0041				
	14/03/2018	03:11:05	CONSOLE3	405709
14/03/18 03:10 61LIGW89 NE59/0002 JP400M02 61405709	14/03/2018	03:11:05	CONSOLE3	405709
17 POSSIBLES	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
SRCH	14/03/2018	03:11:05	CONSOLE3	405709
AS:3 DNA:1 DH:3 RECORD 1	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
FEMALE WHITENORTHEURO	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
TATT 3 MARK 1 PRCD 2	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
DNA E+W TAKE SAMPLE NO DNA PROFILE HELD ON NDNAD FOR E+W	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
LAST KNOWN ADDRESS AS AT 12/05/01 (HOME)	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
RECORD LAST UPDATED 23/02/09 15:25	14/03/2018	03:11:05	CONSOLE3	405709
PAGE AS.... HELP .... ABANDON TRANSACTION? N..	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:05	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
14/03/18 03:11 61LIGW89 NE59/0002 JA400M01 61405709	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
AS:3 DNA:1 DH:3 RECORD 1	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
21/07/82 NEWPORT SOUTH WALES FEMALE WHITENORTHEURO	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
ARREST/REMAND HISTORY PAGE 1 OF 1	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
. DESTROY OR DAMAGE PROPERTY ON 19/09/08	14/03/2018	03:11:13	CONSOLE3	405709
. AS/REF: ** NOT TAKEN	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
. THEFT - SHOPLIFTING ON 12/05/01	14/03/2018	03:11:13	CONSOLE3	405709
. AS/REF: ** CONFIRMED	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
. USE DISORDERLY BEHAVIOUR OR THREATENING/ABUSIVE/INSULTING W+ ON 21/01/01	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709

	MESSAGE SENT 1111 FINCH (#1084766) GWP-20180314-0041; CRIMINA				
NW51	14/03/2018	03:05:56	1111	1739	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1739 WEARE (#1084767) GWP-20180314-0041; CRIMINA				
NW51	14/03/2018	03:06:43	1111	1739	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW51	14/03/2018	03:09:11	1111	1739	06 - AT SCENE
	MESSAGE SENT 1111 FINCH (#1084768) NICHE OCCURRENCE NUMBER 18				
NC50	14/03/2018	03:11:25	1468	1450	05 - EN ROUTE IN-VICINITY
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NW51	14/03/2018	03:15:52	1111	1739	06 - AT SCENE DEPARTING
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC05	14/03/2018	03:19:28	1423		06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC05	14/03/2018	03:19:28	1423		02 - AVAILABLE
NC50	14/03/2018	03:19:29	1468	1450	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
NC50	14/03/2018	03:19:29	1468	1450	02 - AVAILABLE
NW51	14/03/2018	03:19:30	1111	1739	02 - AVAILABLE

<b>ISR Relations</b>	
CALL CARD - REL.	GWP-20180314-0042 ASSOCIATED BY OPERATOR 405234
NICHE OCC NUMBER - ISR RELATION	OCN 1800089777 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800089777]

<b>INC Comments (From Date From T</b>				
FEMALE HAS JUST SMASHED WINDOW AND DOORSTAFF ARE WITH HER NOW	14/03/2018	03:04:28	CONSOLE21	402184
Transfer To NEWPORT From Terminal CONSOLE21 Control	14/03/2018	03:05:42	CONSOLE21	402184
NC05 DISPATCHED BY DRAG/DROP	14/03/2018	03:05:46	CONSOLE3	405709
Transfer Accepted At Terminal CONSOLE2 For Control	14/03/2018	03:05:47	CONSOLE2	405038
*Q* : SOLVABILITY	14/03/2018	03:05:48	CONSOLE21	402184
*A* : NOT KNOWN	14/03/2018	03:05:48	CONSOLE21	402184
NC50 DISPATCHED BY DRAG/DROP	14/03/2018	03:05:52	CONSOLE3	405709
NW51 DISPATCHED BY DRAG/DROP	14/03/2018	03:05:55	CONSOLE2	405038
*Q* : OUTCOME	14/03/2018	03:06:07	CONSOLE21	402184
*A* : POLICE TO ATTEND	14/03/2018	03:06:07	CONSOLE21	402184
Final question automatically answered	14/03/2018	03:06:07	CONSOLE21	402184
NW51 06 - AT SCENE	14/03/2018	03:06:43	CONSOLE3	405709
OFFICERS HAVE JUST ARRIVED	14/03/2018	03:06:45	CONSOLE21	402184
REQUEST TO SEND INCIDENT TO NICHE	14/03/2018	03:07:04	CONSOLE21	402184
Cross Referenced By Incident GWP-20180314-0042 DUPLICATE CALL	14/03/2018	03:08:55	CONSOLE9	405234
OCN 1800089777 RECEIVED FROM NICHE	14/03/2018	03:09:10	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800089777	14/03/2018	03:09:10	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800089777 RECEIVED FOR INCIDENT GWP-20180314-0041	14/03/2018	03:09:10	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800089777 TO OFFICER 1111 DANIEL FINCH	14/03/2018	03:09:11	INT3	NICSRV
	14/03/2018	03:09:11	AWSERVER	AWSRV

. AS/REF: ** 01/0000/00/92754T ** REPORTED ON 21/01/01 FP MISSING				
	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
PAGE DN.... HELP .... ABANDON TRANSACTION? N..	14/03/2018	03:11:13	CONSOLE3	405709
	14/03/2018	03:11:13	CONSOLE3	405709
NC50 05 - EN ROUTE IN-VICINITY	14/03/2018	03:11:25	ARLSERVER	ARLSRV
NW51 06 - AT SCENE DEPARTING	14/03/2018	03:15:52	ARLSERVER	ARLSRV
NC05 - SECURITY STAFF AND THE FEMALE HAVE COME TO AN AGREEMENT THAT SHE WILL RETURN TO THE BAR TOMORROW TO PAY FOR THE DAMAGE.	14/03/2018	03:19:06	CONSOLE3	405709
NC05 06 - AT SCENE	14/03/2018	03:19:28	CONSOLE3	405709
NC05 02 - AVAILABLE	14/03/2018	03:19:28	CONSOLE3	405709
NC50 06 - AT SCENE	14/03/2018	03:19:29	CONSOLE3	405709
NC50 02 - AVAILABLE	14/03/2018	03:19:29	CONSOLE3	405709
NW51 02 - AVAILABLE	14/03/2018	03:19:30	CONSOLE3	405709
Disposition code: , 'C6', 'C60'	14/03/2018	03:20:24	CONSOLE3	405709
# Arrests # Cautions Inf. contact	14/03/2018	03:20:24	CONSOLE3	405709
Handling Officer 1111	14/03/2018	03:20:24	CONSOLE3	405709
Qualifiers ALCOHOL,ALL CRIME,NEIGHBOURHOOD POL	14/03/2018	03:20:24	CONSOLE3	405709
GWP-20180314-0041 HAS BEEN DISPOSED	14/03/2018	03:20:24	CONSOLE3	405709

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GWENT POLICE

**GWP-20180314-0042 (\* CLOSED INCIDENT \*)**

ISR Report:

14/03/2018 03:05:39	D-DUP, DUPLICATE	GWP-20180314-0042 / GWP	999	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	DUPLICATE	NC	Officer Dealing:405234	
Operator:405234	Dispatcher:	NC81 (330968,188280)	Creator Wkstn:CONSOLE9	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
NEWPORT CCTV , CCTV	
WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
DUPLICATE
DUPLICATE

<b>Date / Time Information</b>
--------------------------------

CALL RECEIVED	14/03/2018	03:05:39		
CALL ANSWERED	14/03/2018	03:05:39		
INCIDENT CREATED	14/03/2018	03:05:39		
ADDRESS VALIDATED	14/03/2018	03:06:32		
INITIAL INPUT COMPLETE	14/03/2018	03:08:47		
INCIDENT DISPOSED	14/03/2018	03:09:04		
<b>Qualifiers</b>				
DISPOSAL QUALIFIERS	NO QUALIFIER APPLIES			
THEME	ADMIN AND INFO			
<b>CAD Log</b>				
14/03/2018	03:09:02	405234	CONSOLE9	Disposition Code 1
	/D8			
14/03/2018	03:09:02	405234	CONSOLE9	Disposition Code 2
	/D80			
14/03/2018	03:09:02	405234	CONSOLE9	olc_badge_no
	/405234			
14/03/2018	03:09:02	405234	CONSOLE9	olc_id
	0/12538			
14/03/2018	03:09:03	405234	CONSOLE9	status16_time
	/030903			
14/03/2018	03:09:03	405234	CONSOLE9	status16_date
	/20180314			
14/03/2018	03:09:03	405234	CONSOLE9	last_disposal_comment
	01/			
14/03/2018	03:09:03	405234	CONSOLE9	last_historical_comment
	01/			
14/03/2018	03:09:03	405234	CONSOLE9	Call Status
	03/16			
<b>ISR Relations</b>				
CALL CARD - REL.	GWP-20180314-0041 ASSOCIATED BY OPERATOR 405234			
<b>INC Comments (From Date From T</b>				
THERES A BIT OF TROUBLE OUTSIDE THE COURTYARD - PEOPLE PUSHING AND SHOVING	14/03/2018	03:07:51	CONSOLE9	405234
ADVISED WE ALREADY HAVE A CALL RE DAMAGE AT THE CLUB	14/03/2018	03:08:10	CONSOLE9	405234
DURING THE CALL OFFICERS BOOKED OFF	14/03/2018	03:08:27	CONSOLE9	405234
CAMBRIAN ROAD SHOWING ON FCR CCTV	14/03/2018	03:08:45	CONSOLE9	405234
Cross Referenced To Incident GWP-20180314-0041 DUPLICATE CALL	14/03/2018	03:08:55	CONSOLE9	405234
Disposition code: ',D8','D80'	14/03/2018	03:09:03	CONSOLE9	405234
# Arrests # Cautions Inf. contact	14/03/2018	03:09:04	CONSOLE9	405234
Handling Officer 405234	14/03/2018	03:09:04	CONSOLE9	405234
Qualifiers,NO QUALIFIER APPLIES	14/03/2018	03:09:04	CONSOLE9	405234
GWP-20180314-0042 HAS BEEN DISPOSED	14/03/2018	03:09:04	CONSOLE9	405234

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## Occurrence details

Gwent Police

Printed: 15/05/2018 08:47 by GWP257

Occurrence: **1800081452**

**Occurrence details:**

Report no.: 1800081452  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 07/03/2018 16:18 - 07/03/2018 16:18  
 Reported time: 07/03/2018 16:18  
 Occurrence address: 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 18/04/2018  
 Summary: FEMALE HIT ME  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
Log entry:	07/03/2018 16:25	07/03/2018 16:25	#CAD INTERFACE, C.	No	
Victim contact	13/03/2018 19:59		#GWP1736 JENKINS, K.	No	

VG1 - [C]ontract

**[C]ontract**

I have reviewed the guidelines for minimum standards of investigation ([available here](#)): Yes  
 I confirm I have provided the victim with their occurrence number and my personal contact details. Yes  
 The victim personal statement has been explained to the victim. Yes  
 A victim personal statement has been completed by/on behalf of the victim. No  
 I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? No  
 The OIC has changed to ( [enter details here: of police officer / staff who is OIC](#) ), and the victim has been updated.  
 I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency [Click here to add VCM](#)

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.  
 Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**

Official

Any questions, please seek guidance from your Sergeant/local Inspector.

**Indicate your role**

Frontline Officers

**CAD Log Check**

Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?

**Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)**

Have you checked previous VRA system/NICHE RMFs?

**Neighbourhood Team Contact**

Is contact required from Neighbourhood team?

**Additional Questions (to be ASKED TO VICTIM/CALLER)**

How severe have the incident(s) or crime(s) become?	isolated incident
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	Nil - the offender is unknown
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	Cosmetic damage (hair pulled out) has caused distress
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	No
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	No <a href="#">Click here to enter details</a>

Log entry:

**Hate Incident/Crime**  
[Click here for guidance regarding Hate Crime](#)

Is this a Hate Incident?

Hate Incident type:

**Summary and assessment of risk (within NDM)**  
[Click here to view the Risk Assessment Matrix and National Decision Model](#)

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low Risk

**Enhanced Services Assessment (for victims of crime ONLY)**

I have assessed the victim as eligible for:

(within 5 days)

The below factors identify those victims in need of an enhanced service:

Victims of the most serious crime

Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.

Persistently targeted victims

Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.

Vulnerable or intimidated victims

Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:

- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.
- have fear or distress about testifying in court
- behaviour towards victim by accused/family members/associates/other witnesses
- victims of a sexual offence or human trafficking
- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.

**V03 - [R]eports of Investigation Status**

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that -

The victim came in for a diary car appointment in relation to an assault which occurred on the roof top terrace of the COURTYARD, Newport by an unknown female in the early hours of Sunday 4th March 2018.

The assault happened between 00:00 and 01:00 hours on the morning of 4th March 2018 and was reported to Police at 16:16 hours on 7th March 2018.

The victim made a formal complaint about the assault and an MG11 was completed during the diary car appointment. The VPS was explained to the victim but she chose not to complete one as she was in a rush to leave Newport Central. She stated that she may do one at a later date.

The victim has photographs of her injuries on her mobile phone which I have asked her to keep and email to the OIC at a later date.

The victim was with her sister at the time of the assault and I have obtained her details as a witness. They are:

The victim has contacted the COURTYARD security staff and they have advised her that the incident was captured on their CCTV system and that a copy is available for collection by Police.

The victim supports Police action and is willing to attend court.

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]

Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Official

Official

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Log entry: 13/03/2018 20:21 13/03/2018 20:21 #CAD INTERFACE, C. No  
Occurrence updated with information from Command and Control.  
13/03/2018 20:29 13/03/2018 20:29 #CAD INTERFACE, C. No

Log entry: Occurrence updated with information from Command and Control.  
Supervisor review 15/03/2018 10:48 #GWP919 CARRINGTON, L. No T1800696428 For your attention Closed

SR07 - Further Actions Required

Further Actions Required

Log entry: I have reviewed the occurrence and have identified that there are further actions required.  
I will document these requirements on the Supervisors Action Plan.

Allocated to PC 1732 for progression.

Investigator action 16/03/2018 13:57 #GWP1732 MITCHELL, P. No T1800712572 No type Closed

Log entry: Attended the Courtyard at 12:00 hours but managers were not present to produce the CCTV

Investigator action 26/03/2018 15:12 #GWP1732 MITCHELL, P. No

Log entry: Attended Courtyard again today. No managers present but contacted one to enquire what time she would be returning to the premises (Yanna ? spelling). She stated she has no access to CCTV and that only Gethin can do that and is not in again until tomorrow.

Log entry: I will attempt to get there tomorrow.

Victim contact 26/03/2018 15:23 #GWP1732 MITCHELL, P. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - Contacted the victim on her mobile phone - she advised she is too busy to speak as picking up her niece from school. She will ring me back so that I can update her. The update will explain the two unsuccessful attempts to secure the CCTV from the COURTYARD and that I will update her when I have been able to secure it.

Log entry: I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Investigator action 27/03/2018 21:49 #GWP1732 MITCHELL, P. No T1800712572 No type Closed

Reattended the COURTYARD to collect CCTV. However, the CCTV footage that the victim told officers was there to be picked up does not show the alleged incident.

Log entry: Management think the victim had complained about being "manhandled" by the door staff and so the footage saved was only to show how she was escorted appropriately from the property by them.

Gethin - manager, has asked the footage of the incident is burnt onto DVD for us today ready for collection.

Investigator action 30/03/2018 00:52 #GWP1732 MITCHELL, P. No

Log entry: CSO 07 attended on 28/3/2018 but the CCTV was not ready for collection

Investigator action 09/04/2018 18:50 #GWP1732 MITCHELL, P. No

Reviewed CCTV footage.

Log entry: There is an assault but it occurs under different circumstances to what had been reported by the victim. It shows a female who is sat down tapping a female who is walking past. The two females seem to engage in conversation before the female who is stood up suddenly throws a punch to the face of the female who is sat down before continuing to attack her.

This contradicts the victim who has signed a statement saying she was walking when a female stepped in between her and her sister then attacked her.

There is no clear footage that of the suspect. The footage showing the assault shows the incident well but the lighting has distorted colours. There appears to be no footage of the suspect being removed from the club which would have provided the best quality image.

Victim 14/04/2018 11:05 #GWP1732 MITCHELL, P. No

Official



Official

contact

VG4 - [E]nd of investigation

[E]nd of investigation

Log entry:

I have updated [redacted] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows. We are unable to identify the offender and as such will be unable to progress this case any further. Victim has confirmed they do not know the identity.

Victim contact

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No I have advised them to contact the Police Prosecution Team on victimrighttoreview@gwent.pnn.police.uk or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.  
15/04/2018 09:50 #GWP919 CARRINGTON, L. No T1801015732 No type Closed

VG5 - [S]upervisor

[S]upervisor

Log entry:

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes  
I am the supervising officer and I have reviewed this occurrence and am satisfied that [enter OIC] has provided the occurrence number and officer contact details to the victim. Yes  
I am the supervising officer and I have reviewed this occurrence and am satisfied that [enter OIC] has updated the victim in accordance with their preferences. Yes  
I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:  
The CCTV is not of a good enough quality to make any sort of identification. There are no witnesses and no forensics. Victim has been updated. For closure.

Official



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180307-0343 (\* CLOSED INCIDENT \*)**

07/03/2018 16:16:15	C-VIOLENCE, VIOLENCE	GWP-20180307-0343 / GWP	101	GWENT
Grade:(3) SCHEDULED	FEMALE HIT ME	NC	Officer Dealing:1736	
Operator:405886	Dispatcher:401105	NC81 (330968,188280)	Creator Wkstrn:CALL26	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, , NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Date of Birth:	Sex: F
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	07/03/2018	16:16:15
CALL ANSWERED	07/03/2018	16:16:15
INCIDENT CREATED	07/03/2018	16:16:15
ADDRESS VALIDATED	07/03/2018	16:16:28
INITIAL INPUT COMPLETE	07/03/2018	16:18:07
TRANSFER ACCEPTED	12/03/2018	13:02:01
RESOURCE DISPATCHED	12/03/2018	13:39:31
ARRIVED AT SCENE	12/03/2018	14:28:29
DIARISED	12/03/2018	14:48:20
UNITS CLEARED	13/03/2018	20:19:36
INCIDENT DISPOSED	13/03/2018	20:19:47

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
07/03/2018	16:23:54	405886	CALL26	status10_date
/20180307				
07/03/2018	16:23:54	405886	CALL26	status10_time
/162354				
07/03/2018	16:23:54	405886	CALL26	diary_differed
/12/03/2018 14:00:00				
07/03/2018	16:23:54	405886	CALL26	Status Note
/DIARY				
07/03/2018	16:23:54	405886	CALL26	Call Status

	03/10			
07/03/2018	16:23:54	405886	CALL26	timer_time
	041807/042354			
12/03/2018	13:00:57	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
12/03/2018	14:20:44	401249	CONSOLE7	corporate_name
	/THE COURTYARD			
12/03/2018	14:20:44	401249	CONSOLE7	loc_name
	/THE COURTYARD			
12/03/2018	14:20:44	401249	CONSOLE7	work_fld5
	100100801076/10009646566			
12/03/2018	14:20:44	401249	CONSOLE7	House No.
	12/46			
12/03/2018	14:20:44	401249	CONSOLE7	Mod.Time
	130057/142044			
12/03/2018	14:20:44	401249	CONSOLE7	Latitude
	199943/188280			
12/03/2018	14:20:44	401249	CONSOLE7	Longitude
	330097/330968			
12/03/2018	14:20:44	401249	CONSOLE7	loc_id
	660893/421584			
12/03/2018	14:20:44	401249	CONSOLE7	loc_id
	660893/421584			
12/03/2018	14:20:44	401249	CONSOLE7	Modified by
	9883/12295			
12/03/2018	14:20:44	401249	CONSOLE7	Modified at Workstation
	APPSRV/CONSOLE7			
12/03/2018	14:20:44	401249	CONSOLE7	Street Name 1
	!			
12/03/2018	14:20:44	401249	CONSOLE7	Address Modified
	False/True			
12/03/2018	14:20:44	401249	CONSOLE7	District
12/03/2018	14:20:44	401249	CONSOLE7	Post Code
12/03/2018	14:20:44	401249	CONSOLE7	City/Town
	VPORT			
12/03/2018	14:20:44	401249	CONSOLE7	Section
	TP/NC			
12/03/2018	14:20:44	401249	CONSOLE7	Beat
	TP92/NC81			
12/03/2018	14:20:44	401249	CONSOLE7	Division
	TR/NC			
12/03/2018	14:20:44	401249	CONSOLE7	New Section
	TR/NC			
12/03/2018	14:20:44	401249	CONSOLE7	Level 2
	WEST/EAST			
12/03/2018	14:28:57	401249	CONSOLE7	differed
	/12/03/2018 18:28:36			
12/03/2018	14:46:55	405893	CALL33	timer_time

	/024655			
12/03/2018	14:46:55	405893	CALL33	timer_date
	/20180313			
12/03/2018	14:46:55	405893	CALL33	Modified by
	12295/13323			
12/03/2018	14:46:55	405893	CALL33	status14_time
	142830/144655			
12/03/2018	14:46:55	405893	CALL33	Mod.Time
	142856/144655			
12/03/2018	14:46:55	405893	CALL33	Modified at Workstation
	CONSOLE7/CALL33			
12/03/2018	14:46:55	405893	CALL33	owner_workstation
	CONSOLE7/CALL33			
12/03/2018	14:46:55	405893	CALL33	Status Note
	DI/RO			
12/03/2018	14:48:20	405893	CALL33	Call Status
	14/10			
12/03/2018	14:48:21	405893	CALL33	diary_differed
	/13/03/2018 18:00:00			
12/03/2018	14:48:21	405893	CALL33	timer_time
	024655/024820			
12/03/2018	14:48:21	405893	CALL33	status10_time
	162354/144820			
12/03/2018	14:48:21	405893	CALL33	status10_date
	20180307/20180312			
12/03/2018	14:48:21	405893	CALL33	Status Note
	RO/DIARY			
13/03/2018	17:00:19	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
13/03/2018	17:09:48	404987	CONSOLE1	differed
	/13/03/2018 17:40:36			
13/03/2018	17:41:21	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
13/03/2018	18:26:47	255530	NC.ENQ1	XFERINIT
	3/NEWPORT			
13/03/2018	20:19:46	404987	CONSOLE1	Disposition Code 1
	/C1			
13/03/2018	20:19:46	404987	CONSOLE1	Disposition Code 2
	/C10			
13/03/2018	20:19:47	404987	CONSOLE1	status16_time
	/201946			
13/03/2018	20:19:47	404987	CONSOLE1	status16_date
	/20180313			
13/03/2018	20:19:47	404987	CONSOLE1	last_disposal_comment
	01/			
13/03/2018	20:19:47	404987	CONSOLE1	last_historical_comment
	01/			
13/03/2018	20:19:47	404987	CONSOLE1	Call Status
	14/16			
<b>Resource Activity</b>				

DTR1	12/03/2018	13:39:31	449		05 - EN ROUTE TO INCIDENT
	1				
DTR1	12/03/2018	13:39:32	449		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 449 MAYNE(#1082408) GWP-20180307-0343; VIOLENCE				
DTR1	12/03/2018	14:28:28	449		06 - AT SCENE
DTR1	12/03/2018	14:28:30	449		02 - AVAILABLE
DNC3	13/03/2018	17:44:07	1736		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , NEWPORT				
DNC3	13/03/2018	17:44:08	1736		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1736 JENKINS(#1084125) GWP-20180307-0343; VIOLE				
DNC3	13/03/2018	17:44:58	1736		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , N				
DNC3	13/03/2018	18:07:00	1736		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1736 JENKINS(#1084150) 101 CALL FROM NATALIE SH				
DNC3	13/03/2018	20:19:35	1736		06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, , N				
DNC3	13/03/2018	20:19:36	1736		02 - AVAILABLE
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800081452 SET AS CASE REF			
DIARY - DIARY		APPOINTMENT FOR TORFAEN / 12/03/2018, 14:00:00 CREATED BY			
DIARY - DIARY		APPOINTMENT FOR NEWPORT SURGERY / 13/03/2018, 18:00:00 CREAT			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800081452]			
<b>INC Comments (From Date From T</b>					
ON SATURDAY THE CALLER WENT TO COURTYARD IN NEWPORT AND SHE WAS WALKING UP TO THE ROOF GARDEN OF COURTYARD WHEN A FEMALE ATTACKED HER FOR NO REASON. SHE DOES NOT KNOW	07/03/2018	16:17:54	CALL26	405886	
THE NAME OF THE FEMALE.	07/03/2018	16:17:56	CALL26	405886	
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: TO COMPLETE ANOTHER QSET	07/03/2018	16:18:16	CALL26	405886	
SHE WAS A WHITE FEMALE APPROX 5 FT 8. AGE APPROX 25. THE ATTACK WAS UNPROVOKED	07/03/2018	16:19:04	CALL26	405886	
THE CALLER HAS A SPLIT LIP FROM THIS ATTACK AND A BALD PATCH. THE ATTACK WAS SPLIT UP BY PEOPLE AROUND.	07/03/2018	16:19:37	CALL26	405886	
SHE IS SURE A FEW OTHER GIRLS JUMPED INTO THE ATTACK-DESCRIPTION UNKNOWN.	07/03/2018	16:19:51	CALL26	405886	
THE BOUNCERS WERE AWARE OF THIS AND BROKE IT UP.	07/03/2018	16:20:05	CALL26	405886	
DIARY APP- SUPERVISOR AUTHORISED.	07/03/2018	16:23:46	CALL26	405886	
REQUEST TO SEND INCIDENT TO NICHE	07/03/2018	16:23:51	CALL26	405886	
Status changed Manually UNACTIONED->DIARISED	07/03/2018	16:23:54	CALL26	405886	
INCIDENT STATUS CHANGED AS A RESULT OF NEW DIARY APPOINTMENT	07/03/2018	16:23:54	CALL26	405886	
CALL DEFERRED 12/03/2018 13:00:00 Workstation group TORFAEN	07/03/2018	16:23:54	CALL26	405886	
INCIDENT SUCCESSFULLY DEFERRED ON DIARY SAVE WorkstationGroup TORFAEN 12/03/2018 13:00:00	07/03/2018	16:23:54	CALL26	405886	
DIARY ENTRY ADDED FOR TORFAEN - 12/03/2018 14:00:00 FOR GWP-20180307-0343	07/03/2018	16:23:54	CALL26	405886	
OCN 1800081452 RECEIVED FROM NICHE	07/03/2018	16:27:05	INT3	NICSRV	

CASE REFERENCE UPDATED TO 1800081452	07/03/2018	16:27:05	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800081452 RECEIVED FOR INCIDENT GWP-20180307-0343	07/03/2018	16:27:05	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800081452 TO OIC	07/03/2018	16:27:05	INT3	NICSRV
Reopened at: APPSRV	12/03/2018	13:00:57	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE7 For Control	12/03/2018	13:02:01	CONSOLE7	401249
DTR1 DISPATCHED BY DRAG/DROP	12/03/2018	13:39:31	CONSOLE16	401105
449 - FEMALE WANTS TO SPEAK TO A OFFICER AT NEWPORT - INCIDENT HAPPENED AT THE COURTYARD IN NEWPORT	12/03/2018	14:19:58	CONSOLE7	401249
FCR - RANG NATALIE TO MAKE THE APT AT NEWPORT BUT NO REPLY	12/03/2018	14:28:06	CONSOLE7	401249
MESSAGE LEFT TO RING BACK WITH LOG NUMBER SO WE CAN REBOOK	12/03/2018	14:28:25	CONSOLE7	401249
DTR1 06 - AT SCENE	12/03/2018	14:28:29	CONSOLE7	401249
DTR1 02 - AVAILABLE	12/03/2018	14:28:30	CONSOLE7	401249
CALL DEFERRED 12/03/2018 18:28:36 Workstation Group NEWPORT	12/03/2018	14:28:56	CONSOLE7	401249
AWAITING CALLBACK	12/03/2018	14:28:56	CONSOLE7	401249
Reopened at: CALL33	12/03/2018	14:46:55	CALL33	405893
Status changed Manually CLEARED->DIARISED	12/03/2018	14:48:21	CALL33	405893
INCIDENT STATUS CHANGED AS A RESULT OF NEW DIARY APPOINTMENT	12/03/2018	14:48:21	CALL33	405893
CALL DEFERRED 13/03/2018 17:00:00 Workstation group NEWPORT	12/03/2018	14:48:21	CALL33	405893
INCIDENT SUCCESSFULLY DEFERRED ON DIARY SAVE WorkstationGroup NEWPORT 13/03/2018 17:00:00	12/03/2018	14:48:21	CALL33	405893
DIARY ENTRY ADDED FOR NEWPORT SURGERY - 13/03/2018 18:00:00 FOR GWP-20180307-0343	12/03/2018	14:48:21	CALL33	405893
CALL FROM E, APPOINTMENT BOOKED FOR TOMORROW AT NEWPORT CENTRAL. ADVISED SHE HAS CALLED COURTYARD AND THEY HAVE CCTV OF THE ATTACK AND OK FOR OFFICERS TO COLLECT	12/03/2018	14:49:27	CALL33	405893
CALLER ATTENDED THE ORIGINAL APPOINTMENT AT CWMBRAN, SHE WAS VAGUE ABOUT WHAT HAPPENED OTHER THAN SOMEONE UNKNOWN TO HER HAD PULLED OUT HER HAIR AND GIVEN HER A SWOLLEN LIP AND	12/03/2018	15:27:04	WEBSTM	304185
THEY SHOULDN'T BE ALLOWED TO DO THAT, SHE STATED SHE WAS DRUNK AND DIDN'T REALLY REMEMBER MUCH AND AT THE TIME WAS NOT ABLE TO SAY ANYTHING MORE THAN SHE HAD HAD HER HAIR PULLED	12/03/2018	15:27:04	WEBSTM	304185
OUT AND A SWOLLEN LIP, ALL SHE WANTED TO KNOW WAS WHO IT WAS AND WHY THEY HAD DONE THIS TO HER AND SHE WANTED TO SEE THE CCTV. IT WAS EXPLAINED TO HER THAT WE CANT JUST SHOW HER	12/03/2018	15:27:04	WEBSTM	304185
THE CCTV AND THAT IF SHE WANTED TO MAKE A COMPLAINT I WOULD HAPPILY TAKE THE STATEMENT AND SEND IT TO NEWPORT TO INVESTIGATE. THE VARIOUS PROCEDURE'S WERE EXPLAINED - GUILTY NOT	12/03/2018	15:27:04	WEBSTM	304185
GUILTY CAUTION CHARGE ETC. IT WAS EXPLAINED TO HER THAT I WOULD HAPPILY TAKE A STATEMENT FROM HER AND FORWARD IT TO NEWPORT FOR INVESTIGATION AND THAT WE WOULD NEED TO ID THE	12/03/2018	15:27:04	WEBSTM	304185
OFFENDER IN ORDER TO PROGRESS HER COMPLAINT. IT WAS EXPLAINED TO HER THAT IF WE WERE NOT ABLE TO DO SO THEN UNFORTUNATELY WE WOULD NOT BE ABLE TO PROGRESS THIS. DESPITE THIS SHE	12/03/2018	15:27:04	WEBSTM	304185
WAS ADAMANT THAT WE WOULD BE ABLE TO ID THE OFFENDER JUST BECAUSE THEY WERE ON CCTV. IT WAS EXPLAINED TO HER THAT ALTHOUGH THE OFFENDER WAS ON CCTV IT DOES NOT ALWAYS MEAN THEY	12/03/2018	15:27:04	WEBSTM	304185

WILL BE IDENTIFIED. SHE COULD NOT GET HER HEAD AROUND OR ACCEPT THAT THIS MIGHT BE THE CASE. SHE THEN STATED SHE WANTED TO SPEAK TO ANOTHER OFFICER - NONE AVAILABLE AT THIS TIME	12/03/2018	15:27:04	WEBSTM	304185
SO SHE SPOKE WITH THE SGT PS 844 AND AGREED AN ALTERNATIVE APPOINTMENT AT NEWPORT.	12/03/2018	15:27:04	WEBSTM	304185
Reopened at: APPSRV	13/03/2018	17:00:19	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE1 For Control	13/03/2018	17:02:11	CONSOLE1	404987
CALL DEFERRED 13/03/2018 17:40:36 Workstation Group NEWPORT	13/03/2018	17:09:48	CONSOLE1	404987
1800HRS AT CENTRAL	13/03/2018	17:09:48	CONSOLE1	404987
Reopened at: APPSRV	13/03/2018	17:41:21	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE1 For Control	13/03/2018	17:42:50	CONSOLE1	404987
DNC3 DISPATCHED BY DRAG/DROP	13/03/2018	17:44:07	CONSOLE1	404987
MESSAGE SENT TO : DNC3(1736 JENKINS #1084150): 101 CALL FROM NATALIE SHE IS RUNNING 10MINS LATE	13/03/2018	18:07:00	CALL40	400861
FEMALE IS NOW AT NEWPORT CENTRAL - FOR ALLOCATION	13/03/2018	18:26:35	NC.ENQ1	255530
TRANSFER TO NEWPORT FROM TERMINAL NC.ENQ1 FOR CONTROL	13/03/2018	18:26:47	NC.ENQ1	255530
TRANSFERRED BY WEBCC3	13/03/2018	18:26:47	NC.ENQ1	255530
1736 INFORMED	13/03/2018	18:28:22	NC.ENQ1	255530
Transfer Accepted At Terminal CONSOLE3 For Control	13/03/2018	18:30:29	CONSOLE3	405289
1736 - FEMALE ATTENDED - TAKEN STATEMENT. UPDATES IN NICHE - LOG CAN BE CLOSED	13/03/2018	20:19:30	CONSOLE1	404987
DNC3 06 - AT SCENE	13/03/2018	20:19:35	CONSOLE1	404987
DNC3 02 - AVAILABLE	13/03/2018	20:19:36	CONSOLE1	404987
Disposition code: , 'C1', 'C10'	13/03/2018	20:19:47	CONSOLE1	404987
# Arrests # Cautions Inf. contact	13/03/2018	20:19:47	CONSOLE1	404987
Handling Officer 1736	13/03/2018	20:19:47	CONSOLE1	404987
Qualifiers, ALL CRIME, NEIGHBOURHOOD POL	13/03/2018	20:19:47	CONSOLE1	404987
GWP-20180307-0343 HAS BEEN DISPOSED	13/03/2018	20:19:47	CONSOLE1	404987

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DATA PROTECTION ACT 1998



**Occurrence details**

Gwent Police

Printed: 15/05/2018 09:11 by GWP257

Occurrence: 1800034006

**Occurrence details:**

Report no.: 1800034006  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 28/01/2018 13:27 -  
 Reported time: 28/01/2018 13:27  
 Occurrence address: 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Under investigation  
 Concluded: No  
 Concluded date:  
 Summary: ASSAULT  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	28/01/2018 14:59	28/01/2018 14:59	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	28/01/2018 15:01	28/01/2018 15:01	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	28/01/2018 15:03	28/01/2018 15:03	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Victim contact	28/01/2018 15:15		#GWP1734 DALLIMORE, A.	No	

VG1 - [C]ontract

[C]ontract

I have reviewed the guidelines for minimum standards of investigation ([available here](#)): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. Yes

The victim personal statement has been explained to the victim. Yes

Log entry: A victim personal statement has been completed by/on behalf of the victim. Yes

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? No

The OIC has changed to ([enter details here: of police officer / staff who is OIC](#)), and the victim has been updated.

I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency [Click here to add VCM](#)

Victim contact 28/01/2018 15:15 #GWP1734 DALLIMORE, A. No

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.  
 Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an

Official

**RMF to be completed in full. Please fill in every box!**  
**If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.**  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**

Any questions, please seek guidance from your Sergeant/local Inspector.

**Indicate your role**

Frontline Officers

**CAD Log Check**

Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?

Yes

**Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)**

Have you checked previous VRA system/NICHE RMFs?

Yes

**Neighbourhood Team Contact**

Is contact required from Neighbourhood team?

No, if Yes, [CLICK HERE](#) to generate the task.

Log entry:

**Additional Questions (to be ASKED TO VICTIM/CALLER)**

How severe have the incident(s) or crime(s) become?

Click here to enter reply

How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?

Click here to enter reply

Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?

Click here to enter reply

Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?

Are you/the victim disabled?

The caller/victim are NOT disabled

Have you been the victim of another crime/incident linked to this crime?

No  
Click here to enter details

**Hate Incident/Crime**

Click here for guidance regarding Hate Crime

Is this a Hate Incident?

NO - This is NOT a Hate Incident

Hate Incident type:

Specify Hate Incident type here

**Summary and assessment of risk (within NDM)**

Click here to view the Risk Assessment Matrix and National Decision Model

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that

they should be deemed as Low Risk

Enhanced Services Assessment (for victims of crime ONLY)	
I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
<p>The below factors identify those victims in need of an enhanced service:</p> <p><u>Victims of the most serious crime</u>                      Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.</p> <p><u>Persistently targeted victims</u>                      Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.</p> <p><u>Vulnerable or intimidated victims</u>                      Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:</p> <ul style="list-style-type: none"> <li>- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.</li> <li>- have fear or distress about testifying in court</li> <li>- behaviour towards victim by accused/family members/associates/other witnesses</li> <li>- victims of a sexual offence or human trafficking</li> <li>- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.</li> </ul>	

Victim contact 28/01/2018 15:17 #GWP1734 DALLIMORE, A. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have just taken a statement off Mr [redacted] with regards the assault that occurred at approximately 0430 hours on Sunday the 28th January 2018. I have told him that further enquiries will be done in regard in trying to locate the CCTV from The Courtyard with hope in trying to identify the male who assaulted [redacted]. I have asked him to email me the pictures that he took of the injuries. There are no known witnesses and no known suspects at this time.

Log entry:

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
 Investigation status is as follows:  
 [enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
 [enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
 Message left: YES/NO  
 [enter details of message left]

Investigator action 28/01/2018 15:35 #GWP1734 DALLIMORE, A. No

C08 - Investigation Update

Log entry:

Investigation Update  
 I have attempted to get hold of The Courtyard in order to enquire about the CCTV. Unfortunately there has been no answer. I will re-attempt tomorrow.

Investigator action 29/01/2018 14:37 #GWP1734 DALLIMORE, A. No

Official

Official

C08 - Investigation Update

Log entry:

Investigation Update

I have been to The Courtyard today in order to try and get a copy of the CCTV of the incident. I was informed by staff that there was nobody available to have a look at it so I have filled a request form in and will hear back from them tomorrow.

Victim contact

30/01/2018 15:01

#GWP1734 DALLIMORE, A.

No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have received an email off [redacted] with 5 pictures that he took whilst waiting in A&E of his injuries. The pictures were taken by himself on his personal mobile phone. He is aware that we are still waiting for the CCTV from The Courtyard.

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Log entry:

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Investigator action

31/01/2018 14:57

#GWP1734 DALLIMORE, A.

No

C08 - Investigation Update

Log entry:

Investigation Update

I have just emailed [redacted] back to inform him that I should have the CCTV this evening from The Courtyard. I informed him that I will be in contact once we have received and viewed the CCTV. From there if the CCTV shows the assault then I will look to identify the male in question and could then conduct arrest enquiries.

Victim contact

02/02/2018 19:48

#GWP1734 DALLIMORE, A.

No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have spoken to [redacted] this evening. I informed him that we have the CCTV which is overwhelming and shows the suspect committing the assault. He was really happy with this news. I also told him that I have been to the suspects address [redacted] whereby I spoke to [redacted] and he has agreed to come in to Newport Central on Wednesday the 7th Feb for a voluntary interview. [redacted] will pop to the station next week to sign the medical form so we can request the details from his injuries from the RGH. I also reiterated to [redacted] the possibility of this matter going to court, again he was more than willing to attend to see this out.

Log entry:

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Victim contact

08/02/2018 15:41

#GWP1734 DALLIMORE, A.

No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have spoken in person with [redacted] today when he came to Central to sign the medical form to release his notes. I briefly explained that Ashley is being interviewed tomorrow and I should hopefully have an update after this.

Official

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Log entry:

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Victim contact

09/02/2018 18:08 #GWP1734 DALLIMORE, A. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have informed \_\_\_\_\_ that I have interviewed Ashley in relation to the assault. I have explained that it will now go to CPS where they will advise what to charge Ashley with and that he has been reported.

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Log entry:

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Victim contact

13/03/2018 18:35 #GWP1734 DALLIMORE, A. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have had a phone call with \_\_\_\_\_ this evening regarding the investigation of the assault. I have asked him if his Girlfriend is willing to provide a statement but due to university work and deadlines he has explained that she could do without this. I have asked him to email this which he said he will do. I have again explained its a case of waiting to hear back from CPS and then I will get in contact to see what charge is laid down.

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Log entry:

Live Investigation Update: The investigation is on-going and the victim has been updated via Mobile phone on 13/03/2018 18:35 by #GWP1734 DALLIMORE, A.  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Victim contact

20/03/2018 10:18 #GWP1734 DALLIMORE, A. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have emailed \_\_\_\_\_ to chase up his email so that I can get CPS advice, he is aware that this is what's slowing down the process and it's in his best interest to reply to me.

Log entry:

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via Email on 20/03/2018 10:00 by #GWP1734 DALLIMORE, A.  
Investigation status is as follows:  
[enter investigation status]

Official

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]  
[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Investigator action 23/03/2018 18:20

#GWP1734 DALLIMORE, A.

No

C08 - Investigation Update

Log entry:

Investigation Update

I have emailed Elliot twice now but have had no reply. Even phone calls are not going through. On my next set I will attempt to make contact again.

Supervisor review 04/04/2018 01:31

#GWP1423 SMITH, J.

No

SR07 - Further Actions Required

Further Actions Required

I have reviewed the occurrence and have identified that there are further actions required.  
I will document these requirements on the Supervisors Action Plan.

The OIC is being messed around by the CPS who are requesting nonsensical actions. It is very clear from the CCTV footage that a charge of assault is appropriate. Also from the photographs n the injury that ABH is appropriate.

I have sent the following:

Hello,

With regards to the below email and the above case file. We are still waiting for this case to be reviewed by CPS having sent the initial file well over a month ago. Right now we are doing the victim a veryt great injustice in that we are not making a decleion on something which is incredibly simple and over complicating the matter.

We an assault which has occurred in a night club and has been captured on CCTV. We have a complaint from the victim who is of good character with no previous convictions. The CCTV has been described in great detail so that we could obtain the advice. The CCTV shows the victim pull the offender by the left shoulder whilst in a queue. There is then a pause of a few seconds whilst the offender comes face to face to the victim and squares up with him. He then punches him multiple times in the face when the victim offers no violence in return. There can be no reasonable argument of self-defence. It is clear there is an assault. Viewing the images of the injuries a charge of ABH is the only acceptable charge. There is a certainty of prosecution based upon the CCTV alone.

With regards to the below actions:

We have been unable to reach the girlfriend to provide a statement. However it is clear from the CCTV that she would not provide anything evidential given that she has walked off and is not facing the assault until the end. The CCTV has been described in great detail. There is no possibility of a successful argument of self-defence. The force used was far from reasonable in the circumstances.

Log entry:

Complainant has no convictions  
We have provided occ. log although this provides no evidence.  
Charging checklist has been submitted.

I have resent documents via CJIT again this evening.

I would be more than happy to charge for ABH myself had I not required CPS authorisation. Please forward this for a charging decision as a priority so as the victim is not further let down.

Regards,

PS 1423 Smith  
Rhingyl (Rh) / Sergeant (PS)  
Gwent Police / Heddiu Gwent  
Newport Central Police station / Gorsaf yr Heddiu Casnewydd Canolog  
3 Cardiff Rd / 3 Heol Caerdydd  
Newport / Casnewydd  
NP20 2EH

Tel/Ffôn 01633 245220 (Ext/Est. 720 3535)  
E-Mail/E-bost - [Joseph.Smith@gwent.pnn.police.uk](mailto:Joseph.Smith@gwent.pnn.police.uk)

From: Dallimore Alexander Sent: 04 April 2018 01:34To: Smith JosephSubject: FW: 61US0198718 Ashley WILLIAMS, EITHER WAY, 7 DAY ADVICE . VA CASE

From: SouthWalesCharging <[SouthWalesCharging@cps.pnn.police.uk](mailto:SouthWalesCharging@cps.pnn.police.uk)> Sent: 09 March 2018 13:37To: Dallimore Alexander <[Alexander.Dallimore@gwent.pnn.police.uk](mailto:Alexander.Dallimore@gwent.pnn.police.uk)>Cc: Malson-Ricketts Nicola <[Nicola.Malson-Ricketts@gwent.pnn.police.uk](mailto:Nicola.Malson-Ricketts@gwent.pnn.police.uk)>Subject: RE: 61US0198718 Ashley WILLIAMS, EITHER WAY, 7 DAY ADVICE . VA CASE

Official

**Official**

Good Afternoon,

This case has not been forwarded to a lawyer as we require the following:

- A statement from the complainant's girlfriend (she is a key witness) and any pre-cons recorded against her.
- A copy of the CCTV evidence – (there is the suggestion of self-defence raised in Interview).
- A copy of the complainant's previous convictions (if he has any).
- A copy of the occurrence log.
- A copy of the digital charging check-list . This should contain the o/c's and supervisor's details.

Please re-submit your request to this email box once these matters have been dealt with.

Thank you

Investigator 28/04/2018 07:49  
action

#GWP1734 DALLIMORE, A.

No

C08 - Investigation Update

Log entry:

Investigation Update

CCTV has now been submitted to CPS. I await their outcome. Mr GAIT is aware of this as I have sent him an email giving him an update.

Supervisor 28/04/2018 20:48  
review

#GWP1469 LANFEAR, D.

No

SR07 - Further Actions Required

Log entry:

Further Actions Required

I have reviewed the occurrence and have identified that there are further actions required. I will document these requirements on the Supervisors Action Plan.

Pending a decision from the CPS.

**Official**





ISR Report

GWENT POLICE

ISR Report:

**GWP-20180128-0240 (\* CLOSED INCIDENT \*)**

28/01/2018 13:25:52	C-VIOLENCE, VIOLENCE	GWP-20180128-0240 / GWP	POL STN	GWENT
Grade:(2) PRIORITY	ASSAULT	NC	Officer Dealing:1734	
Operator:245068	Dispatcher:405708	NC81 (331001,188288)	Creator Wkstn:NC.ENQ4	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, NEWPORT, NP20 1YN	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	
Date of Birth:	Sex: M
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	28/01/2018	13:25:52
CALL ANSWERED	28/01/2018	13:25:52
INCIDENT CREATED	28/01/2018	13:25:52
ADDRESS VALIDATED	28/01/2018	13:26:04
INITIAL INPUT COMPLETE	28/01/2018	13:27:13
TRANSFER ACCEPTED	28/01/2018	13:28:37
RESOURCE DISPATCHED	28/01/2018	13:31:36
ARRIVED AT SCENE	28/01/2018	14:59:14
UNITS CLEARED	28/01/2018	14:59:14
INCIDENT DISPOSED	28/01/2018	14:59:24

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
28/01/2018	13:28:28	245068	NC.ENQ4	XFERINTT
2/NEWPORT				
28/01/2018	14:59:23	405285	CONSOLE1	Disposition Code 1
/C1				
28/01/2018	14:59:23	405285	CONSOLE1	Disposition Code 2
/C10				
28/01/2018	14:59:24	405285	CONSOLE1	status16_time
/145924				
28/01/2018	14:59:24	405285	CONSOLE1	status16_date
/20180128				

28/01/2018	14:59:24	405285	CONSOLE1	last disposal comment	
	01/				
28/01/2018	14:59:24	405285	CONSOLE1	last historical comment	
	01/				
28/01/2018	14:59:24	405285	CONSOLE1	Call Status	
	14/16				
<b>Resource Activity</b>					
NC10	28/01/2018	13:31:36	1284	1734	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, NEWPORT				
NC10	28/01/2018	13:31:37	1284	1734	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1734 DALLIMORE (#1022418) VIOLENCE; GWP-20180128				
NC10	28/01/2018	13:31:37	1284	1734	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1284 BUCHANAN (#1022419) VIOLENCE; GWP-20180128-				
NC10	28/01/2018	14:59:14	1284	1734	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, NEWPORT				
NC10	28/01/2018	14:59:14	1284	1734	02 - AVAILABLE
NC10	28/01/2018	15:01:40	1284	1734	02 - AVAILABLE
	MESSAGE SENT 1734 DALLIMORE (#1022511) NICHE OCCURRENCE NUMBE				
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800034006 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800034006]			
<b>INC Comments (From Date From T</b>					
ASSAULTED EARLY HOURS OF THIS MORNING (0430 HOURS) IN THE COURTYARD NEWPORT BY PERSON UNKNOWN. CCTV AVAILABLE. VICTIM HAS BEEN TO THE RGH AND HAS STITCHES TO TOP LIP.	28/01/2018	13:28:16	NC.ENQ4	245068	
FOR OFFICER ALLOCATION TO A1 PLS	28/01/2018	13:28:22	NC.ENQ4	245068	
TRANSFER TO NEWPORT FROM TERMINAL NC.ENQ4 FOR CONTROL	28/01/2018	13:28:28	NC.ENQ4	245068	
TRANSFERRED BY WEBCC3	28/01/2018	13:28:28	NC.ENQ4	245068	
Transfer Accepted At Terminal CONSOLE2 For Control	28/01/2018	13:28:37	CONSOLE2	405708	
NC10 DISPATCHED BY DRAG/DROP	28/01/2018	13:31:36	CONSOLE2	405708	
Warning: Unlikely to hit Arrival time Target	28/01/2018	13:58:18	APPSRV	APPSRV	
Fallure to hit Arrival time Target	28/01/2018	14:28:22	APPSRV	APPSRV	
REQUEST TO SEND INCIDENT TO NICHE	28/01/2018	14:59:01	CONSOLE1	405285	
1734 - SEND TO NICHE AND CLOSE LOG	28/01/2018	14:59:09	CONSOLE1	405285	
NC10 06 - AT SCENE	28/01/2018	14:59:14	CONSOLE1	405285	
NC10 02 - AVAILABLE	28/01/2018	14:59:14	CONSOLE1	405285	
Disposition code: , 'C1', 'C10'	28/01/2018	14:59:24	CONSOLE1	405285	
# Arrests # Cautions Inf. contact	28/01/2018	14:59:24	CONSOLE1	405285	
Handling Officer 1734	28/01/2018	14:59:24	CONSOLE1	405285	
Qualifiers ALL CRIME, NEIGHBOURHOOD POL	28/01/2018	14:59:24	CONSOLE1	405285	
GWP-20180128-0240 HAS BEEN DISPOSED	28/01/2018	14:59:24	CONSOLE1	405285	
OCN 1800034006 RECEIVED FROM NICHE	28/01/2018	15:01:38	INT3	NICSRV	
CASE REFERENCE UPDATED TO 1800034006	28/01/2018	15:01:39	INT3	NICSRV	
NICHE OCCURRENCE NUMBER 1800034006 RECEIVED FOR INCIDENT GWP-20180128-0240	28/01/2018	15:01:39	INT3	NICSRV	
REQUEST MADE TO SEND NICHE REFERENCE 1800034006 TO OFFICER 1734 ALEXANDER DALLIMORE	28/01/2018	15:01:39	INT3	NICSRV	
	28/01/2018	15:01:40	AWSERVER	AWSRV	

MESSAGE SENT TO : NC10(1734 DALLIMORE #1022511): NICHE OCCURRENCE NUMBER 1800034006 RECEIVED FOR INCIDENT GWP-20180128-0240				
INCIDENT PRINTED IN WEBSTORM BY:	09/03/2018	15:18:56	WEBSTM	405760
GWP-20180128-0240 PRINT REPORT VIEWEDWEBSTM	09/03/2018	15:20:45	WEBSTM	405760

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**DATA PROTECTION ACT 1998**



## Occurrence details

**Gwent Police**

**Printed:** 15/05/2018 09:12 by GWP257

**Occurrence:** 1800033660

**Occurrence details:**

**Report no.:** 1800033660  
**Occurrence Type:** CR44 Miscellaneous  
**Occurrence time:** 28/01/2018 05:39 - 28/01/2018 05:39  
**Reported time:** 28/01/2018 05:39  
**Occurrence address:** STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
**Clearance status:** Allocated and finalised  
**Concluded:** Yes  
**Concluded date:** 01/02/2018  
**Summary:** 1 IN FOR D&D  
**Remarks:**

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	28/01/2018 05:41	28/01/2018 05:41	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	28/01/2018 05:53	28/01/2018 05:53	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	28/01/2018 05:55	28/01/2018 05:55	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	28/01/2018 06:35		#GWP1713 SUTCLIFFE, H.	No	
Log entry:	_____ was seen to be ejected from the Courtyard by bouncers and in doing so she has lunged towards the bouncer. She was warned by officers to leave the vicinity and became abusive and aggressive. She was arrested for drunk and disorderly and taken to Newport Central custody unit. She will be given a fixed penalty in the morning when sober.				
Supervisor review	28/01/2018 13:15		#GWP276 PURSEY, J.	No	
Log entry:	FPN issued at custody. Returned in internal mail to OIC for FPN to be signed by OIC and then submitted to CTO				
Investigator action	30/01/2018 10:30		#GWP1713 SUTCLIFFE, H.	No	
Log entry:	No investigation required, female arrested for non-recordable offence and issued a FPN.				
Supervisor review	30/01/2018 14:52		#GWP2043 RICHENS, S.	No	T1800282864 For finalisation Closed
Log entry:	NO VG CODES REQUIRED - POLICE WITNESSED DRUNK & DISORDERLY. VICTIM IS REGINA.				
Crime Registry	01/02/2018 12:19		#GWP402448 MILLWARD, S.	No	T1800304377 For finalisation Closed
Log entry:	H. Poulton tasks Audit to review this occ. Drunk & Disorderly is not a notifiable offence and an FPN for D&D would not normally be recorded. However on reviewing female's behaviour this is a Sec 5 POA and should have been recorded as a public order offence. Material facts the same and Alternate Offence rule applied to have D&D FPN applied to close.				



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180128-0115 (\* CLOSED INCIDENT \*)**

28/01/2018 05:38:41	D-POLGEN, POLICE GENERATED RES ACTIVITY	GWP-20180128- 0115 / GWP	RADIO	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	1 IN FOR D&D	NC	Officer Dealing:1795	
Operator:404981	Dispatcher:404981	NC81 (330989,188145)	Creator Wkstrn:CONSOLE1	

<b>Address Information</b>	
CAMBRIAN RD	
CAMBRIAN RD, , NEWPORT, NP20 4AL	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
1713 , 1713	
1	
STAFF ON DUTY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
POLICE GENERATED RES ACTIVITY
POLICE GENERATED RES ACTIVITY

<b>Date / Time Information</b>		
CALL RECEIVED	28/01/2018	05:38:41
CALL ANSWERED	28/01/2018	05:38:41
INCIDENT CREATED	28/01/2018	05:38:41
ADDRESS VALIDATED	28/01/2018	05:38:44
INITIAL INPUT COMPLETE	28/01/2018	05:39:04
RESOURCE DISPATCHED	28/01/2018	05:39:39
ARRIVED AT SCENE	28/01/2018	05:51:54
UNITS CLEARED	28/01/2018	05:51:55
INCIDENT DISPOSED	28/01/2018	05:52:09

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	ADMIN AND INFO

<b>CAD Log</b>				
28/01/2018	05:52:07	404981	CONSOLE1	Disposition Code 1
	/D7			
28/01/2018	05:52:07	404981	CONSOLE1	Disposition Code 2
	/D70			
28/01/2018	05:52:09	404981	CONSOLE1	status16_time
	/055209			
28/01/2018	05:52:09	404981	CONSOLE1	status16 date
	/20180128			
28/01/2018	05:52:09	404981	CONSOLE1	last_disposal_comment
	01/			
28/01/2018	05:52:09	404981	CONSOLE1	last_historical_comment
	01/			

28/01/2018	05:52:09	404981	CONSOLE1	Call Status	
14/16					
<b>Resource Activity</b>					
NW53	28/01/2018	05:39:39	1795	1713	05 - EN ROUTE TO INCIDENT
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NW53	28/01/2018	05:39:40	1795	1713	05 - EN ROUTE TO INCIDENT
MESSAGE SENT 1795 PRICE (#1022072) POLICE GENERATED RES ACTIV					
NW53	28/01/2018	05:39:40	1795	1713	05 - EN ROUTE TO INCIDENT
MESSAGE SENT 1713 SUTCLIFFE (#1022073) POLICE GENERATED RES A					
NW53	28/01/2018	05:43:05	1795	1713	05 - EN ROUTE TO INCIDENT
MESSAGE SENT 1795 PRICE (#1022075) NICHE OCCURRENCE NUMBER 18					
NW53	28/01/2018	05:51:54	1795	1713	06 - AT SCENE
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NW53	28/01/2018	05:51:55	1795	1713	02 - AVAILABLE
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800033660 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800033660]			
<b>INC Comments (From Date From T</b>					
Allas CAMBRIAN ROAD used to find CAMBRIAN RD	28/01/2018	05:38:44	CONSOLE1	404981	
REQUEST TO SEND INCIDENT TO NICHE	28/01/2018	05:39:14	CONSOLE1	404981	
NW53 DISPATCHED BY DRAG/DROP	28/01/2018	05:39:39	CONSOLE1	404981	
PLEASE TRANSFER TO NICHE (NW53 1713)	28/01/2018	05:39:51	AWSERVER	AWSRV	
OCN 1800033660 RECEIVED FROM NICHE	28/01/2018	05:43:04	INT3	NICSRV	
CASE REFERENCE UPDATED TO 1800033660	28/01/2018	05:43:04	INT3	NICSRV	
NICHE OCCURRENCE NUMBER 1800033660 RECEIVED FOR INCIDENT GWP-20180128-0115	28/01/2018	05:43:04	INT3	NICSRV	
REQUEST MADE TO SEND NICHE REFERENCE 1800033660 TO OFFICER 1795 ASHLEY PRICE	28/01/2018	05:43:04	INT3	NICSRV	
MESSAGE SENT TO : NW53(1795 PRICE #1022075): NICHE OCCURRENCE NUMBER 1800033660 RECEIVED FOR INCIDENT GWP-20180128-0115	28/01/2018	05:43:05	AWSERVER	AWSRV	
NW53 06 - AT SCENE	28/01/2018	05:51:54	CONSOLE1	404981	
NW53 02 - AVAILABLE	28/01/2018	05:51:55	CONSOLE1	404981	
Disposition code: 'D7','D70'	28/01/2018	05:52:09	CONSOLE1	404981	
# Arrests # Cautions Inf. contact	28/01/2018	05:52:09	CONSOLE1	404981	
Handling Officer 1795	28/01/2018	05:52:09	CONSOLE1	404981	
Qualifiers,NEIGHBOURHOOD POL	28/01/2018	05:52:09	CONSOLE1	404981	
GWP-20180128-0115 HAS BEEN DISPOSED	28/01/2018	05:52:09	CONSOLE1	404981	

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**Occurrence details**

Gwent Police

Printed: 15/05/2018 09:13 by GWP257

Occurrence: 1800032465

**Occurrence details:**

Report no.: 1800032465  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 27/01/2018 04:55 -  
 Reported time: 27/01/2018 04:55  
 Occurrence address: 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 30/01/2018  
 Summary: 8 PEOPLE FIGHTING  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	27/01/2018 06:15	27/01/2018 06:15	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	27/01/2018 06:17	27/01/2018 06:17	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	27/01/2018 06:19	27/01/2018 06:19	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Supervisor review	27/01/2018 08:23		#GWP2000 GILES, R.	No	T1800253821 Occurrence update Closed
Log entry:	All persons dispersed. One male ran from scene but was detained. However there were no visible injuries on any persons, no fighting seen and no one came forward to make any from of complaint. Therefore no crime and occurrence can be closed.				



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180127-0092 (\* CLOSED INCIDENT \*)**

27/01/2018 04:54:29	C-VIOLENCE, VIOLENCE	GWP-20180127-0092 / GWP	999	GWENT
Grade:(1) EMERGENCY	8 PEOPLE FIGHTING	NC	Officer Dealing:2000	
Operator:405699	Dispatcher:404981	NC81 (331001,188288)	Creator Wkstr:CONSOLE18	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, NEWPORT, NP20 1YN	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
CLI:	
WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	27/01/2018	04:53:59
CALL ANSWERED	27/01/2018	04:54:02
INCIDENT CREATED	27/01/2018	04:54:29
ADDRESS VALIDATED	27/01/2018	04:54:45
INITIAL INPUT COMPLETE	27/01/2018	04:55:12
TRANSFER SENT	27/01/2018	04:55:17
TRANSFER ACCEPTED	27/01/2018	04:55:26
RESOURCE DISPATCHED	27/01/2018	05:04:14
ARRIVED AT SCENE	27/01/2018	05:04:16
UNITS CLEARED	27/01/2018	06:14:04
INCIDENT DISPOSED	27/01/2018	06:14:12

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
27/01/2018	04:55:17	405699	CONSOLE18	XFER1STDONE
	/NEWPORT			
27/01/2018	04:55:17	405699	CONSOLE18	XFERINIT
	1/NEWPORT			
27/01/2018	04:56:22	405699	CONSOLE18	QSET
	FINAL/THR			
27/01/2018	06:14:11	404981	CONSOLE2	Disposition Code 1
	/C1			
27/01/2018	06:14:11	404981	CONSOLE2	Disposition Code 2
	/C10			

27/01/2018	06:14:11	404981	CONSOLE2	status16_time
	/061411			
27/01/2018	06:14:11	404981	CONSOLE2	status16_date
	/20180127			
27/01/2018	06:14:11	404981	CONSOLE2	last_disposal_comment
	01/			
27/01/2018	06:14:11	404981	CONSOLE2	last_historical_comment
	01/			
27/01/2018	06:14:11	404981	CONSOLE2	Call Status
	14/16			

Resource Activity					
NC05	27/01/2018	05:04:14	2000		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC05	27/01/2018	05:04:14	2000		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 2000 GILES (#1020071) VIOLENCE; GWP-20180127-009				
NC05	27/01/2018	05:04:15	2000		06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NE59	27/01/2018	05:04:24	1395	1733	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NE59	27/01/2018	05:04:25	1395	1733	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1733 ANDERSON (#1020073) VIOLENCE; GWP-20180127-				
NE59	27/01/2018	05:04:25	1395	1733	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1395 EVANS (#1020074) VIOLENCE; GWP-20180127-009				
NE59	27/01/2018	05:04:26	1395	1733	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NE59	27/01/2018	05:08:07	1395	1733	02 - AVAILABLE
	RESOURCE HAS BEEN REMOVED GWP-20180127-0092				
NE59	27/01/2018	05:08:07	1395	1733	02 - AVAILABLE
	ALLOCATED CSGN - DIVERT ?GWP-20180127-0095 GWP-20180127-0092				
NC05	27/01/2018	05:14:04	2000		06 - AT SCENE DEPARTING
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC05	27/01/2018	05:15:36	2000		06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC05	27/01/2018	05:21:23	2000		06 - AT SCENE DEPARTING
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC05	27/01/2018	05:30:11	2000		06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC05	27/01/2018	05:31:13	2000		06 - AT SCENE DEPARTING
	THE COURTYARD, 50 HIGH ST, , NEWPORT				
NC05	27/01/2018	06:14:04	2000		02 - AVAILABLE
NC05	27/01/2018	06:18:00	2000		02 - AVAILABLE
	MESSAGE SENT 2000 GILES (#1020101) NICHE OCCURRENCE NUMBER 18				

ISR Relations	
CALL CARD - REL.	GWP-20180127-0093 ASSOCIATED BY OPERATOR 402227
NICHE OCC NUMBER - ISR RELATION	OCN 1800032465 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800032465]
MOBILE PHONE - ISR RELATION	331145,195375,7318,7318,80,0,00

INC Comments (From Date From T

331145 ,195375 ,7318 ,7318, 80 ,0.00 ,OSGB36, *MOB* 1 MOBILE ,99,20180127045349,0 ,DATA AVAILABLE ,20564 20180127 045410	27/01/2018	04:54:29	CONSOLE18	405699
MALE ON THE FLOOR - HAS BEEN KNOCKED OUT	27/01/2018	04:55:15	CONSOLE18	405699
Transfer To NEWPORT From Terminal CONSOLE18 Control	27/01/2018	04:55:17	CONSOLE18	405699
Transfer Accepted At Terminal CONSOLE3 For Control	27/01/2018	04:55:26	CONSOLE3	405294
*Q* : CIRCUMSTANCES (THREAT AND RISK)	27/01/2018	04:56:04	CONSOLE18	405699
*A* : 8 PEOPLE FIGHTING - ALL MALES - BOUNCERS ARE NOW GETTING INVOLVED. ONE MALE ON THE FLOOR - UNSURE IF CONSCIOUS. UNKNOWN IF INJURED	27/01/2018	04:56:04	CONSOLE18	405699
*Q* : OTHER PERSONS INVOLVED	27/01/2018	04:56:12	CONSOLE18	405699
*A* : 8 MALES FIGHTING	27/01/2018	04:56:12	CONSOLE18	405699
*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR	27/01/2018	04:56:15	CONSOLE18	405699
*A* : N/A	27/01/2018	04:56:15	CONSOLE18	405699
*Q* : SOLVABILITY	27/01/2018	04:56:18	CONSOLE18	405699
*A* : CCTV	27/01/2018	04:56:18	CONSOLE18	405699
*Q* : OUTCOME	27/01/2018	04:56:22	CONSOLE18	405699
*A* : FOR OFFICERS TO ATTEND	27/01/2018	04:56:22	CONSOLE18	405699
Final question automatically answered	27/01/2018	04:56:22	CONSOLE18	405699
CALLER HAS CONFIRMED NO WEAPONS	27/01/2018	04:56:27	CONSOLE18	405699
Cross Referenced By Incident GWP-20180127-0093 DUPLICATE CALL	27/01/2018	04:57:12	CONSOLE8	402227
CCTV ARE MONITORING	27/01/2018	04:57:16	CONSOLE2	404981
2000- WE HAVE THE MALE DETAINED	27/01/2018	04:58:00	CONSOLE2	404981
ON THE OLD GREEN ROUNDABOUT	27/01/2018	04:58:10	CONSOLE2	404981
CCTV - THERE WAS A FIGHT, CAMERA RANGE IS SUCH THAT IDENTIFICATION IS NOT POSSIBLE.	27/01/2018	04:58:36	CONSOLE15	403113
200- THE MALE WE HAVE DETAINED IS WEARING BLACK TROUSERS NO TOP ON WHITE MALE	27/01/2018	05:00:24	CONSOLE2	404981
Warning: Unlikely to hit Arrival time Target	27/01/2018	05:01:30	APPSRV	APPSRV
NC05 DISPATCHED BY DRAG/DROP	27/01/2018	05:04:14	CONSOLE2	404981
NC05 06 - AT SCENE	27/01/2018	05:04:16	CONSOLE2	404981
NE59 DISPATCHED BY DRAG/DROP	27/01/2018	05:04:24	CONSOLE2	404981
NE59 06 - AT SCENE	27/01/2018	05:04:26	CONSOLE2	404981
NE59 ALLOCATED CSGN - DIVERT ? GWP-20180127-0095	27/01/2018	05:08:08	CONSOLE2	404981
NC05 06 - AT SCENE DEPARTING	27/01/2018	05:14:04	ARLSERVER	ARLSRV
NC05 06 - AT SCENE	27/01/2018	05:15:36	ARLSERVER	ARLSRV
NC05 06 - AT SCENE DEPARTING	27/01/2018	05:21:23	ARLSERVER	ARLSRV
NC05 06 - AT SCENE	27/01/2018	05:30:11	ARLSERVER	ARLSRV
NC05 06 - AT SCENE DEPARTING	27/01/2018	05:31:13	ARLSERVER	ARLSRV
NC05.... ALL PARTIES SPOKEN WITH AND NO ONE WISHED TO DISCLOSE WHAT HAD HAPPENED AND THERE WAS NO VISIBLE INJURY ON ANYONE. ALL PERSONS DISPERSED AND NO OFFENCES DISCLOSED. LOG	27/01/2018	05:57:58	WEBSTM	400782
CAN BE CLOSED.	27/01/2018	05:57:58	WEBSTM	400782
REQUEST TO SEND INCIDENT TO NICHE	27/01/2018	06:14:02	CONSOLE2	404981
NC05 02 - AVAILABLE	27/01/2018	06:14:04	CONSOLE2	404981
Disposition code: , 'C1', 'C10'	27/01/2018	06:14:11	CONSOLE2	404981
# Arrests # Cautions Inf. contact	27/01/2018	06:14:12	CONSOLE2	404981
Handling Officer 2000	27/01/2018	06:14:12	CONSOLE2	404981
Qualifiers, NEIGHBOURHOOD POL	27/01/2018	06:14:12	CONSOLE2	404981
GWP-20180127-0092 HAS BEEN DISPOSED	27/01/2018	06:14:12	CONSOLE2	404981
OCN 1800032465 RECEIVED FROM NICHE	27/01/2018	06:17:58	INT3	NICSRV

CASE REFERENCE UPDATED TO 1800032465	27/01/2018	06:17:58	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800032465 RECEIVED FOR INCIDENT GWP-20180127-0092	27/01/2018	06:17:58	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800032465 TO OFFICER 2000 ROLAND GILES	27/01/2018	06:17:58	INT3	NICSRV
MESSAGE SENT TO : NC05(2000 GILES #1020101): NICHE OCCURRENCE NUMBER 1800032465 RECEIVED FOR INCIDENT GWP-20180127-0092	27/01/2018	06:18:00	AWSERVER	AWSRV

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GWENT POLICE

**GWP-20180127-0093 (\* CLOSED INCIDENT \*)**

ISR Report:

27/01/2018 04:55:23	D-DUP, DUPLICATE	GWP-20180127-0093 / GWP	999	GWENT
Grade:(4) RESOLUTION WITHOUT DEPLOYMENT	30 PERSONS FIGHTING	NC	Officer Dealing:1495	
Operator:402227	Dispatcher:	NC81 (331001,188288)	Creator Wkstr:CONSOLE8	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, , NEWPORT, NP20 1YN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
MALE , 07393764388 CLI: 07393764388	
WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
DUPLICATE
DUPLICATE

<b>Date / Time Information</b>		
CALL RECEIVED	27/01/2018	04:55:03
CALL ANSWERED	27/01/2018	04:55:09
INCIDENT CREATED	27/01/2018	04:55:23
ADDRESS VALIDATED	27/01/2018	04:55:45
INITIAL INPUT COMPLETE	27/01/2018	04:57:04
INCIDENT DISPOSED	27/01/2018	04:57:21

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NO QUALIFIER APPLIES
THEME	ADMIN AND INFO

<b>CAD Log</b>				
27/01/2018	04:57:20	402227	CONSOLE8	Disposition Code 1
	/D8			
27/01/2018	04:57:20	402227	CONSOLE8	Disposition Code 2
	/D80			
27/01/2018	04:57:20	402227	CONSOLE8	olc_badge_no

	/1495			
27/01/2018	04:57:20	402227	CONSOLE8	olc_id
	0/12235			
27/01/2018	04:57:21	402227	CONSOLE8	status16_time
	/045721			
27/01/2018	04:57:21	402227	CONSOLE8	status16_date
	/20180127			
27/01/2018	04:57:21	402227	CONSOLE8	last_disposal_comment
	01/			
27/01/2018	04:57:21	402227	CONSOLE8	last_historical_comment
	01/			
27/01/2018	04:57:21	402227	CONSOLE8	Call Status
	03/16			

<b>ISR Relations</b>	
CALL CARD - REL.	GWP-20180127-0092 ASSOCIATED BY OPERATOR 402227
MOBILE PHONE - ISR RELATION	331105,187979,5001,5001,80,90.0

<b>INC Comments (From Date From T</b>				
: : *MOB* VODAFONE ,99,20180127045455,0 ,DATA AVAILABLE ,20589 20180127 045517	27/01/2018	04:55:23	CONSOLE8	402227
Cross Referenced To Incident GWP-20180127-0092 DUPLICATE CALL	27/01/2018	04:57:12	CONSOLE8	402227
Disposition code: 'D8','D80'	27/01/2018	04:57:21	CONSOLE8	402227
# Arrests # Cautions Inf. contact	27/01/2018	04:57:21	CONSOLE8	402227
Handling Officer 1495	27/01/2018	04:57:21	CONSOLE8	402227
Qualifiers,NO QUALIFIER APPLIES	27/01/2018	04:57:21	CONSOLE8	402227
GWP-20180127-0093 HAS BEEN DISPOSED	27/01/2018	04:57:21	CONSOLE8	402227

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## Occurrence details

Gwent Police

Printed: 15/05/2018 09:16 by GWP257

Occurrence: 1800032398

**Occurrence details:**

Report no.: 1800032398  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 27/01/2018 02:00 -  
 Reported time: 27/01/2018 03:10  
 Occurrence address: 46 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
 Clearance status: Finalised case screened  
 Concluded: Yes  
 Concluded date: 25/03/2018  
 Summary: BOUNCER ASSAULTED ME  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
Log entry:	27/01/2018 03:17	27/01/2018 03:17	#CAD INTERFACE, C.	No	
Crime Registry	27/01/2018 12:33		#GWP240178 DAVIES, A.	No	

CR02 - Crime Registry

CR2 Crime Registry

(for use only by Crime Registry).

Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCR8. No investigation or victim contact has been conducted by myself.

Log entry:

CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCR8). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.

ALL crime must be recorded on the same day the report is received or in any case within 24 hours. The offence has been classified based on the information available at the time of recording.

OIC to note they have responsibility for updating the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller.

PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE UPDATED WITHIN 24 HOURS

Log entry:	28/01/2018 15:17	28/01/2018 15:17	#CAD INTERFACE, C.	No	
Log entry:	28/01/2018 15:21	28/01/2018 15:21	#CAD INTERFACE, C.	No	
Victim contact	30/01/2018 08:31		#GWPCO25 REYNOLDS, F.	No	T1800265028 Occurrence update Closed

VG3 - [R]eports of Investigation Status

Log entry:

[R]eports of Investigation Status

Unsure why this has been sent to me? I have only put a note through the door of the caller for FCR I am unable to investigate this. He has not rang back in so unable to make the decision to whether this is for closure as its a crime. Will send to PS Back for further decision.

Investigator action	07/02/2018 16:55		#GWP246 HURST, R.	No	
---------------------	------------------	--	-------------------	----	--

Official

Log entry: 246 - when this occurrence is allocated, can officer please make contact with me to ascertain if there is any wrongdoing on the part of the bouncer and if there is anything that licensing can pick up? Thanks.

Victim contact 25/03/2018 12:47 #GWP269369 PRICE, D. No

Log entry: 25/03/2018 12:48 #GWP269369 PRICE, D. No

Victim contact

VG2 RMF - [A]ssessment of Needs

RMF Brief Guidance
<p>A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.</p> <p>Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!</p> <p>If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.</p> <p>All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.</p> <p>Any questions, please seek guidance from your Sergeant/local Inspector.</p>

Log entry:

Indicate your role
Force Control Room - First Point of Contact

Force Control Room - First Point of Contact
<p>No further information is required for First Point of Contact.</p> <p>The codes are included here for reporting purposes: VG1 VG2 VG3 VG4 VG5</p>

Summary and assessment of risk (within NDM)
This assessment has been deemed as Low Risk

Victim contact 25/03/2018 12:48 #GWP269369 PRICE, D. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status To be used by TIU only

Golden Hour - Golden hour actions completed as follows:

1. Immediate action No  
Following the FPOC the victim [ ] has failed to engage, the contact protocol has been met
  2. Scene (including house to house enquiries) No  
Following the FPOC the victim [ ] has failed to engage, the contact protocol has been met
  3. Forensic consideration No  
Following the FPOC the victim [ ] has failed to engage, the contact protocol has been met
  4. Victim/Witness consideration No  
Following the FPOC the victim [ ] has failed to engage, the contact protocol has been met
  5. Suspect identified? No  
Following the FPOC the victim [ ] has failed to engage, the contact protocol has been met, There is insufficient information known to identify the subject and add to the involvement tab
  6. CCTV No  
Following the FPOC the victim [ ] has failed to engage, the contact protocol has been met
- I have informed the victim that local officers will be tasked to complete any tasks as described above.

Victim contact 25/03/2018 12:50 #GWP269369 PRICE, D. No

VG4 - [E]nd of Investigation

Official

*Log entry:* End of Investigation To be used by TIU only

The First Point of Contact resource has informed the victim that there will not be further contact unless further information comes to light. Following the FPOC the victim# [redacted] has failed to engage, the contact protocol has been met  
Victim contact 25/03/2018 12:51 #GWP269369 PRICE, D. No

VG6 - [S]upervisor

Supervisor To be used by TIU only

*Log entry:* I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that [enter OIC] has provided the occurrence number and officer contact details to the victim. No as the victim has failed to engage following FPOC

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:  
Finalisation - contact protocol met (CO14 outcome)

Official



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180127-0076 (\* CLOSED INCIDENT \*)**

27/01/2018 03:08:23	C-VIOLENCE, VIOLENCE	GWP-20180127-0076 / GWP	101	GWENT
Grade:(3) SCHEDULED	BOUNCER ASSAULTED ME	NC	Officer Dealing:CO25	
Operator:405236	Dispatcher:405242	NC81 (330968,188280)	Creator Wkstn:CALL26	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, , NEWPORT, NP20 4AB	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
	CLI: 07
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Date of Birth:	Sex: M
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	27/01/2018	03:08:23
CALL ANSWERED	27/01/2018	03:08:23
INCIDENT CREATED	27/01/2018	03:08:23
ADDRESS VALIDATED	27/01/2018	03:09:18
INITIAL INPUT COMPLETE	27/01/2018	03:10:59
TRANSFER ACCEPTED	27/01/2018	14:32:35
RESOURCE DISPATCHED	27/01/2018	15:14:14
ARRIVED AT SCENE	27/01/2018	16:17:36
DIARISED	27/01/2018	03:17:46
UNITS CLEARED	28/01/2018	15:02:35
INCIDENT DISPOSED	28/01/2018	15:15:18

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	OTHER AGENCY DEAL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
27/01/2018	03:16:25	405236	CALL26	QSET
	FINAL/THR			
27/01/2018	03:17:46	405236	CALL26	status10_date
	/20180127			
27/01/2018	03:17:46	405236	CALL26	status10_time
	/031746			
27/01/2018	03:17:46	405236	CALL26	diary_differed
	/27/01/2018 15:30:00			
27/01/2018	03:17:46	405236	CALL26	Status Note

	/DIARY			
27/01/2018	03:17:46	405236	CALL26	Call Status
	03/10			
27/01/2018	03:17:46	405236	CALL26	timer_time
	151059/151746			
27/01/2018	14:30:28	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
27/01/2018	14:32:59	401179	CONSOLE3	differed
	/27/01/2018 15:10:49			
27/01/2018	15:11:30	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
27/01/2018	16:17:52	404312	CONSOLE3	differed
	/27/01/2018 19:17:38			
27/01/2018	19:17:43	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
27/01/2018	19:29:58	402354	CONSOLE2	differed
	/28/01/2018 09:00:00			
28/01/2018	09:00:08	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
28/01/2018	09:09:17	405577	CONSOLE1	differed
	/28/01/2018 12:30:00			
28/01/2018	12:30:16	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
28/01/2018	15:15:17	405577	CONSOLE1	Disposition Code 1
	/C1			
28/01/2018	15:15:17	405577	CONSOLE1	Disposition Code 2
	/C10			
28/01/2018	15:15:17	405577	CONSOLE1	status16_time
	/151517			
28/01/2018	15:15:17	405577	CONSOLE1	status16_date
	/20180128			
28/01/2018	15:15:17	405577	CONSOLE1	last_disposal_comment
	01/			
28/01/2018	15:15:17	405577	CONSOLE1	last_historical_comment
	01/			
28/01/2018	15:15:17	405577	CONSOLE1	Call Status
	14/16			
<b>Resource Activity</b>				
DNC1	27/01/2018	15:14:14	291	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT			
DNC1	27/01/2018	15:14:14	291	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 291 WILLIAMS(#1020787) VIOLENCE; GWP-20180127-0			
DNC1	27/01/2018	16:17:36	291	06 - AT SCENE
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT			
DNC1	27/01/2018	16:17:36	291	02 - AVAILABLE
(CO25)	28/01/2018	13:16:29	CO25	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT CO25 REYNOLDS(#1022408) VIOLENCE; GWP-20180127-			
(CO25)	28/01/2018	13:16:29	CO25	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT			

(CO25)	28/01/2018	15:02:34	CO25		06 - AT SCENE
THE COURTYARD, THE COURTYARD, 46 CAMBRIAN RD, NEWPORT					
(CO25)	28/01/2018	15:02:35	CO25		02 - AVAILABLE
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800032398 SET AS CASE REF			
DIARY - DIARY		APPOINTMENT FOR NEWPORT SURGERY / 27/01/2018, 15:30:00 CREAT			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800032398]			
<b>INC Comments (From Date From T</b>					
*Q* : CIRCUMSTANCES (THREAT AND RISK)		27/01/2018	03:14:05	CALL26	405236
*A* : AT APPROX 02:00 ON 27/01/18 THE CALLER WAS TALKING TO THE BOUNCER AT COURTYARD, AND TRIED TO GET IN AND THE BOUNCER SWIPPED THE CALLER OF HIS FEET CAUSING THE CALELR TO GO IN		27/01/2018	03:14:05	CALL26	405236
INTO THE RAILINGS AND HE BROKE HIS FINGER, THE BOUNCERS NAME WAS , AS THE CALLER WAS SWIPPED TO THE FLOOR THE BOUNCER SAID NO TRACKSUIT BOTTOMS AND TRAINERS, THE CALLER THE		27/01/2018	03:14:05	CALL26	405236
EN TOLD HIM HE WAS OUT OF ORDER AND WANTS TO REPORT AN ASSAULT BY THE BOUNCERS.		27/01/2018	03:14:05	CALL26	405236
*Q* : OTHER PERSONS INVOLVED		27/01/2018	03:14:29	CALL26	405236
*A* : CALLER ONLY KNOWS THAT THE BOUNCER WAS CALLED BUT BELIVES THAT THERE IS CCTV AT SCENE AND THINKS IT WOULD OF BEEN CAPTURED.		27/01/2018	03:14:29	CALL26	405236
*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR		27/01/2018	03:15:41	CALL26	405236
*A* : NEVER HAPPEND BEFORE, THE CALLER HAS BEEN DRINKING TONIGHT AND NOT SUITABLE, TO BE SPOKEN TO THIS EVENING.		27/01/2018	03:15:41	CALL26	405236
*Q* : SOLVABILITY		27/01/2018	03:16:15	CALL26	405236
*A* : CALLER WANTS TO SEE THE CCTV AND I HAVE EXPLAINED THAT THE CALLER WILL SPEAK TO THE OFFICERS FIRST AND GIVE A STAETMENT WHICH THE OFFICERS WILL THEN INVESTIGATE BUT THIS DOES		27/01/2018	03:16:15	CALL26	405236
SNT MEAN HE WILL 100% SEE THE CCTV DEPENDING ON THE SITUATION.		27/01/2018	03:16:15	CALL26	405236
*Q* : OUTCOME		27/01/2018	03:16:25	CALL26	405236
*A* : FOR OFFICERS TO MAKE A STATEMENT.		27/01/2018	03:16:25	CALL26	405236
Final question automatically answered		27/01/2018	03:16:25	CALL26	405236
MALE FROM THIS HAS BROKEN HIS LITTLE FINGER ON HIS RIGHT HAND WHEN HE HIT THE FLOOR.		27/01/2018	03:16:43	CALL26	405236
REQUEST TO SEND INCIDENT TO NICHE		27/01/2018	03:16:46	CALL26	405236
Status changed Manually UNACTIONED->DIARISED		27/01/2018	03:17:46	CALL26	405236
INCIDENT STATUS CHANGED AS A RESULT OF NEW DIARY APPOINTMENT		27/01/2018	03:17:46	CALL26	405236
CALL DEFERRED 27/01/2018 14:30:00 Workstation group NEWPORT		27/01/2018	03:17:46	CALL26	405236
INCIDENT SUCCESSFULLY DEFERRED ON DIARY SAVE WorkstationGroup NEWPORT 27/01/2018 14:30:00		27/01/2018	03:17:46	CALL26	405236
DIARY ENTRY ADDED FOR NEWPORT SURGERY - 27/01/2018 15:30:00 FOR GWP-20180127-0076		27/01/2018	03:17:46	CALL26	405236
OCN 1800032398 RECEIVED FROM NICHE		27/01/2018	03:18:59	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800032398		27/01/2018	03:18:59	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800032398 RECEIVED FOR INCIDENT GWP-20180127-0076		27/01/2018	03:18:59	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800032398 TO OIC		27/01/2018	03:18:59	INT3	NICSRV
Reopened at: APPSRV		27/01/2018	14:30:28	APPSRV	APPSRV

Transfer Accepted At Terminal CONSOLE3 For Control	27/01/2018	14:32:35	CONSOLE3	401179
CALL DEFERRED 27/01/2018 15:10:49 Workstation Group NEWPORT	27/01/2018	14:32:58	CONSOLE3	401179
Reopened at: APPSRV	27/01/2018	15:11:30	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE2 For Control	27/01/2018	15:11:40	CONSOLE2	405233
DNC1 DISPATCHED BY DRAG/DROP	27/01/2018	15:14:14	CONSOLE1	405242
RP HAS NOT ATTENDED THIS APPOINTMENT. NO REPLY ON MOBILE. FOR CLOSURE OR FURTHER ATTEMPTS AT CONTACT?	27/01/2018	16:06:26	WEBSTM	272239
DNC1 06 - AT SCENE	27/01/2018	16:17:36	CONSOLE3	404312
DNC1 02 - AVAILABLE	27/01/2018	16:17:36	CONSOLE3	404312
CALL DEFERRED 27/01/2018 19:17:38 Workstation Group NEWPORT	27/01/2018	16:17:51	CONSOLE3	404312
AWAITING FURTHER CONTACT	27/01/2018	16:17:51	CONSOLE3	404312
Reopened at: APPSRV	27/01/2018	19:17:43	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE3 For Control	27/01/2018	19:19:45	CONSOLE3	405288
MESSAGE LEFT FOR MR WRNE TO MAKE CONTACT ON 101 FOR FURTHER APPOINTMENT	27/01/2018	19:29:25	CONSOLE2	402354
CALL DEFERRED 28/01/2018 09:00:00 Workstation Group NEWPORT	27/01/2018	19:29:57	CONSOLE2	402354
AWAITING CONTACT	27/01/2018	19:29:57	CONSOLE2	402354
Reopened at: APPSRV	28/01/2018	09:00:08	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE1 For Control	28/01/2018	09:04:40	CONSOLE1	405577
FURTHER ATTEMPT MADE TO CONTACT CALLER - GOING STRAIGHT TO VOICEMAIL	28/01/2018	09:08:22	CONSOLE1	405577
WILL DEFER LOG FOR A FURTHER ATTEMPT LATER ON IN THE DAY	28/01/2018	09:09:05	CONSOLE1	405577
CALL DEFERRED 28/01/2018 12:30:00 Workstation Group NEWPORT	28/01/2018	09:09:16	CONSOLE1	405577
Reopened at: APPSRV	28/01/2018	12:30:16	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE2 For Control	28/01/2018	12:31:50	CONSOLE2	405708
ATTEMPTED TO CALL AGAIN, NO ANSWER	28/01/2018	12:32:26	CONSOLE1	405577
-	28/01/2018	12:37:48	CONSOLE2	405708
CO25 WILL ATTEND	28/01/2018	12:37:57	CONSOLE2	405708
(CO25) DISPATCHED BY DRAG/DROP	28/01/2018	13:16:29	CONSOLE1	405577
(CO25) 06 - AT SCENE	28/01/2018	15:02:34	CONSOLE1	405285
(CO25) 02 - AVAILABLE	28/01/2018	15:02:35	CONSOLE1	405285
CO25 - NOTE HAS BEEN DROPPED THROUGH THE DOOR	28/01/2018	15:02:47	CONSOLE1	405285
AISEAST TAG ADDED	28/01/2018	15:03:06	CONSOLE1	405285
AIS - CAN LOG BE CLOSED?	28/01/2018	15:03:15	CONSOLE1	405285
LOG FOR CLOSURE	28/01/2018	15:15:09	CONSOLE1	405577
Disposition code: 'C1','C10'	28/01/2018	15:15:17	CONSOLE1	405577
# Arrests # Cautions Inf. contact	28/01/2018	15:15:17	CONSOLE1	405577
Handling Officer CO25	28/01/2018	15:15:17	CONSOLE1	405577
Qualifiers,ALL CRIME,OTHER AGENCY DEAL	28/01/2018	15:15:17	CONSOLE1	405577
GWP-20180127-0076 HAS BEEN DISPOSED	28/01/2018	15:15:18	CONSOLE1	405577

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DATA PROTECTION ACT 1998



## Occurrence details

Gwent Police

Printed: 15/05/2018 09:17 by GWP257

Occurrence: 1800026130

**Occurrence details:**

Report no.: 1800026130  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 20/01/2018 18:58 - 21/01/2018 06:00  
 Reported time: 21/01/2018 18:58  
 Occurrence address: 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Finalised case screened  
 Concluded: Yes  
 Concluded date: 25/03/2018  
 Summary: ASSAULT  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	22/01/2018 13:41	22/01/2018 13:41	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Crime Registry	22/01/2018 13:44		#GWP787 CADDICK, J.	No	

CR02 - Crime Registry

**CR2 Crime Registry**

(for use only by Crime Registry).

Log entry: CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG. ALL crime must be recorded on the same day the report is received or in any case within 24 hours. The offence has been classified based on the information available at the time of recording. OIC to note they have responsibility to add the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller. PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE ADDED WITHIN 24 HOURS'.

	22/01/2018 17:27	22/01/2018 17:27	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	22/01/2018 17:29	22/01/2018 17:29	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Supervisor review	25/03/2018 12:31		#GWP269369 PRICE, D.	No	
Log entry:	OIC #GWP401084 JONES, E. amended to #GWP404983 LANIGAN, K. (operator who closed STORM log as per FCS policy)				
Victim contact	25/03/2018 12:33		#GWP269369 PRICE, D.	No	

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable. Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an

Official

RMF to be completed in full. Please fill in every box!  
If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.

Any questions, please seek guidance from your Sergeant/local Inspector.

Indicate your role

Force Control Room - First Point of Contact

Log entry:

Force Control Room - First Point of Contact

No further information is required for First Point of Contact.  
The codes are included here for reporting purposes: VG1 VG2 VG3 VG4 VG5

Summary and assessment of risk (within NDM)

This assessment has been deemed as Low Risk

Victim contact 25/03/2018 12:33 #GWP269369 PRICE, D. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status To be used by TIU only

Golden Hour - Golden hour actions completed as follows:

- 1. Immediate action No  
The victim has re-contacted police and no longer wants any police involvement
- 2. Scene (including house to house enquiries) No  
The victim has re-contacted police and no longer wants any police involvement
- 3. Forensic consideration No  
The victim has re-contacted police and no longer wants any police involvement
- 4. Victim/Witness consideration No  
The victim has re-contacted police and no longer wants any police involvement
- 5. Suspect identified? No  
The victim has re-contacted police and no longer wants any police involvement
- 6. CCTV No  
The victim has re-contacted police and no longer wants any police involvement

Log entry:

I have informed the victim that local officers will be tasked to complete any tasks as described above.

Victim contact 25/03/2018 12:34 #GWP269369 PRICE, D. No

VG4 - [E]nd of Investigation

Log entry: [E]nd of Investigation To be used by TIU only

The First Point of Contact resource has informed the victim that there will not be further contact unless further information comes to light.  
The victim has re-contacted police and no longer wants any police involvement

Victim contact 25/03/2018 12:35 #GWP269369 PRICE, D. No

VG5 - [S]upervisor

[S]upervisor To be used by TIU only

Log entry:

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that [enter OIC] has provided the occurrence number and officer contact details to the victim. No as

The victim has re-contacted police and no longer wants any police involvement  
I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken:

Official

ISR Report

GWENT POLICE

ISR Report:

**GWP-20180121-0389 (\* CLOSED INCIDENT \*)**

21/01/2018 18:57:59	C-VIOLENCE, VIOLENCE	GWP-20180121-0389 / GWP	POL STN	GWENT
Grade:(3) SCHEDULED	ASSAULT	NC	Officer Dealing:401084	
Operator:401084	Dispatcher:	NC81 (331001,188288)	Creator Wkstr:NC.ENQ1	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, , NEWPORT, NP20 1YN	
Proximity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
NEWPORT, I	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Date of Birth: :	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	21/01/2018	18:57:59
CALL ANSWERED	21/01/2018	18:57:59
INCIDENT CREATED	21/01/2018	18:57:59
ADDRESS VALIDATED	21/01/2018	18:58:11
INITIAL INPUT COMPLETE	21/01/2018	18:58:55
TRANSFER ACCEPTED	22/01/2018	17:01:35
DIARISED	22/01/2018	13:39:41
INCIDENT DISPOSED	22/01/2018	17:26:41

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
21/01/2018	18:59:39	401084	NC.ENQ1	status10_date
/20180121				
21/01/2018	18:59:39	401084	NC.ENQ1	status10_time
/185939				
21/01/2018	18:59:39	401084	NC.ENQ1	diary_differed
/22/01/2018 18:00:00				
21/01/2018	18:59:39	401084	NC.ENQ1	Status Note
/DIARY				
21/01/2018	18:59:39	401084	NC.ENQ1	Priority Modified
0/1				
21/01/2018	18:59:39	401084	NC.ENQ1	original_priority
0/4				

21/01/2018	18:59:39	401084	NC.ENQ1	Call Status
	03/10			
21/01/2018	18:59:39	401084	NC.ENQ1	timer_time
	065855/065939			
21/01/2018	18:59:39	401084	NC.ENQ1	Priority
	4/3			
22/01/2018	13:39:41	402323	STORMT3	timer_time
	/013941			
22/01/2018	13:39:41	402323	STORMT3	timer_date
	/20180123			
22/01/2018	13:39:41	402323	STORMT3	Modified by
	11395/11315			
22/01/2018	13:39:41	402323	STORMT3	Mod.Time
	185939/133941			
22/01/2018	13:39:41	402323	STORMT3	status10_time
	185939/133941			
22/01/2018	13:39:41	402323	STORMT3	status10_date
	20180121/20180122			
22/01/2018	13:39:41	402323	STORMT3	Date - Last Mod
	20180121/20180122			
22/01/2018	13:39:41	402323	STORMT3	Status Note
	DIARY/RO			
22/01/2018	13:39:41	402323	STORMT3	Modified at Workstation
	NC.ENQ1/STORMT3			
22/01/2018	13:39:41	402323	STORMT3	owner_workstation
	NC.ENQ1/STORMT3			
22/01/2018	13:40:19	402323	STORMT3	differed
	/22/01/2018 17:00:00			
22/01/2018	17:00:12	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
22/01/2018	17:18:39		CALL28	work_fid5
	/0			
22/01/2018	17:18:39		CALL28	Mod.Time
	170012/171839			
22/01/2018	17:18:39		CALL28	Modified by
	9883/12197			
22/01/2018	17:18:39		CALL28	Modified at Workstation
	APPSRV/CALL28			
22/01/2018	17:18:39		CALL28	Complainant First Name
	CHARLOTTE/CHELSEA			
22/01/2018	17:18:53		CALL28	patient_no1
	/19971031			
22/01/2018	17:18:53		CALL28	patient_sex1
	/F			
22/01/2018	17:18:53		CALL28	Mod.Time
	171839/171853			
22/01/2018	17:21:31		CALL28	Mod.Time
	171853/172131			
22/01/2018	17:22:33		CALL28	timer_time
	050012/052233			

22/01/2018	17:22:33		CALL28	Call Status
	10/03			
22/01/2018	17:23:33		CALL28	Mod.Time
	172233/172333			
22/01/2018	17:23:57		CALL28	Mod.Time
	172333/172357			
22/01/2018	17:26:38	404983	CONSOLE3	Disposition Code 1
	/C1			
22/01/2018	17:26:38	404983	CONSOLE3	Disposition Code 2
	/C10			
22/01/2018	17:26:40	404983	CONSOLE3	status16_time
	/172640			
22/01/2018	17:26:40	404983	CONSOLE3	status16_date
	/20180122			
22/01/2018	17:26:40	404983	CONSOLE3	last_disposal_comment
	01/BEING RUN ON NICHE			
22/01/2018	17:26:40	404983	CONSOLE3	last_historical_comment
	01/			
22/01/2018	17:26:40	404983	CONSOLE3	Call Status
	03/16			

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1800026130 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800026130]

**INC Comments (From Date From T**

Status changed Manually UNACTIONED->DIARISED	21/01/2018	18:59:39	NC.ENQ1	401084
INCIDENT STATUS CHANGED AS A RESULT OF NEW DIARY APPOINTMENT	21/01/2018	18:59:39	NC.ENQ1	401084
CALL DEFERRED 22/01/2018 17:00:00 Workstation group NEWPORT	21/01/2018	18:59:39	NC.ENQ1	401084
INCIDENT SUCCESSFULLY DEFERRED ON DIARY SAVE WorkstationGroup NEWPORT 22/01/2018 17:00:00	21/01/2018	18:59:39	NC.ENQ1	401084
DIARY ENTRY ADDED FOR NEWPORT NW & NC MOBILE ONLY - 22/01/2018 18:00:00 FOR GWP-20180121-0389	21/01/2018	18:59:39	NC.ENQ1	401084
WENT TO THE COURTYARD ON SATURDAY 20/01/18. SHE HAS ATTENDED A1 STATING THAT SHE WAS ASSULTED AND HER HEAD BASHED AGAINST THE FLOOR BY A MAN DRESSED UP	21/01/2018	19:09:38	NC.ENQ1	401084
AS A WOMAN. CHELSEA STATED THAT THE BOUNCERS WITNESSED THE INCIDENT AND INTERVENED. THE MANAGER OF THE COURTYARD WAS THAT CONCERNED FOR CHELSEA THAT HE WALKED HER TO THE TAXI RANK.	21/01/2018	19:11:40	NC.ENQ1	401084
CHELSEA DOES NOT RECOGNISE THE MALE THAT ATTACKED HER BUT STATES THAT THE BOUNCERS MIGHT KNOW AND THAT IT SHOULD ALL BE ON CCTV.	21/01/2018	19:12:20	NC.ENQ1	401084
Reopened at: STORMT3	22/01/2018	13:39:41	STORMT3	402323
REQUEST TO SEND INCIDENT TO NICHE	22/01/2018	13:39:52	STORMT3	402323
CALL DEFERRED 22/01/2018 17:00:00 Workstation Group NEWPORT	22/01/2018	13:40:18	STORMT3	402323
OCN 1800026130 RECEIVED FROM NICHE	22/01/2018	13:43:01	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800026130	22/01/2018	13:43:01	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800026130 RECEIVED FOR INCIDENT GWP-20180121-0389	22/01/2018	13:43:02	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1800026130 TO OIC	22/01/2018	13:43:02	INT3	NICSRV

Reopened at: APPSRV	22/01/2018	17:00:12	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE3 For Control	22/01/2018	17:01:35	CONSOLE3	404983
VICTIM RANG - SHE STATES THAT SHE WAS QUITE DRUNK ON THE NIGHT AND DOES NOT WANT TO TAKE THE MATTER ANY FURTHER - SHE SAYS SHE CANNOT GIVE THE OFFICERS ANY INFORMATION AND IS	22/01/2018	17:21:21	CALL28	239040
ADAMANT SHE WANTS TO CANCEL THE APPOINTMENT AND HAS NOT BEEN FORCED TO DO THIS IN ANY WAY	22/01/2018	17:21:21	CALL28	239040
Status changed Manually DIARISED->UNACTIONED	22/01/2018	17:22:33	CALL28	239040
DIARY ENTRY DELETED:22/01/2018:18:00:00:BY:239040	22/01/2018	17:22:34	CALL28	239040
Disposition code: 'C1','C10'	22/01/2018	17:26:40	CONSOLE3	404983
# Arrests # Cautions Inf. contact	22/01/2018	17:26:40	CONSOLE3	404983
Handling Officer 401084	22/01/2018	17:26:40	CONSOLE3	404983
Qualifiers,ALL CRIME,NEIGHBOURHOOD POL	22/01/2018	17:26:40	CONSOLE3	404983
BEING RUN ON NICHE	22/01/2018	17:26:40	CONSOLE3	404983
GWP-20180121-0389 HAS BEEN DISPOSED	22/01/2018	17:26:40	CONSOLE3	404983

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ISR Report

GWENT POLICE

ISR Report:

**GWP-20180121-0114 (\* CLOSED INCIDENT \*)**

21/01/2018 05:02:53	D-POLGEN, POLICE GENERATED RES ACTIVITY	GWP-20180121- 0114 / GWP	999	GWENT
Grade:(1) EMERGENCY	POLICE GENERATED RES ACTIVITY	NC	Officer Dealing:2042	
Operator:405242	Dispatcher:405242	NC81 (330989,188145)	Creator Wkstr:CONSOLE1	

<b>Address Information</b>	
CAMBRIAN RD	
CAMBRIAN RD, , NEWPORT, NP20 4AL	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
2042 , 2042	
WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
POLICE GENERATED RES ACTIVITY
POLICE GENERATED RES ACTIVITY

<b>Date / Time Information</b>		
CALL RECEIVED	21/01/2018	05:02:53
CALL ANSWERED	21/01/2018	05:02:53
INCIDENT CREATED	21/01/2018	05:02:53
ADDRESS VALIDATED	21/01/2018	05:02:57
INITIAL INPUT COMPLETE	21/01/2018	05:03:22
TRANSFER SENT	21/01/2018	05:03:49
TRANSFER ACCEPTED	21/01/2018	05:03:53
RESOURCE DISPATCHED	21/01/2018	05:04:03
ARRIVED AT SCENE	21/01/2018	05:04:05
UNITS CLEARED	21/01/2018	05:54:10
INCIDENT DISPOSED	21/01/2018	05:55:25

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NO QUALIFIER APPLIES
THEME	ADMIN AND INFO

<b>CAD Log</b>				
21/01/2018	05:03:49	405242	CONSOLE1	XFER1STDONE
	/NEWPORT			
21/01/2018	05:03:49	405242	CONSOLE1	XFERINIT
	1/NEWPORT			
21/01/2018	05:04:59	404312	CONSOLE2	Mod.Tlme
	050322/050459			
21/01/2018	05:04:59	404312	CONSOLE2	Modified by
	12546/12655			
21/01/2018	05:04:59	404312	CONSOLE2	p_cat_serv_final
	ADMIN/PUB.SAFETY			

21/01/2018	05:04:59	404312	CONSOLE2	Modified at Workstation
	CONSOLE1/CONSOLE2			
21/01/2018	05:04:59	404312	CONSOLE2	Final Classification Code
	D-POLGEN/P-CONCERN			
21/01/2018	05:04:59	404312	CONSOLE2	Nature de l'appel modifi,e
	False/True			
21/01/2018	05:04:59	404312	CONSOLE2	description
	MALE FALLEN/CONCERN FOR SAFETY			
21/01/2018	05:04:59	404312	CONSOLE2	Call Origin
	RADIO/999			
21/01/2018	05:04:59	404312	CONSOLE2	Complainant Telephone No.
	RADIO/2042			
21/01/2018	05:04:59	404312	CONSOLE2	compl_addinfo
	THIRD PARTY/WITNESS			
21/01/2018	05:55:15	404312	CONSOLE2	Mod.Time
	050459/055515			
21/01/2018	05:55:15	404312	CONSOLE2	description
	CONCERN FOR SAFETY/POLICE GENERATED RES ACTIVITY			
21/01/2018	05:55:15	404312	CONSOLE2	Final Classification Code
	P-CONCERN/D-POLGEN			
21/01/2018	05:55:15	404312	CONSOLE2	p_cat_serv_final
	PUB.SAFETY/ADMIN			
21/01/2018	05:55:25	404312	CONSOLE2	Disposition Code 1
	/D7			
21/01/2018	05:55:25	404312	CONSOLE2	Disposition Code 2
	/D70			
21/01/2018	05:55:25	404312	CONSOLE2	status16_time
	/055525			
21/01/2018	05:55:25	404312	CONSOLE2	status16_date
	/20180121			
21/01/2018	05:55:25	404312	CONSOLE2	last_disposal_comment
	01/			
21/01/2018	05:55:25	404312	CONSOLE2	last_historical_comment
	01/			
21/01/2018	05:55:25	404312	CONSOLE2	Call Status
	14/16			

Resource Activity					
NC50	21/01/2018	05:04:03	2042	SC343	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC50	21/01/2018	05:04:03	2042	SC343	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT SC343 WALDEN( #1011372) POLICE GENERATED RES ACT				
NC50	21/01/2018	05:04:03	2042	SC343	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 2042 REES(#1011373) POLICE GENERATED RES ACTIVI				
NC50	21/01/2018	05:04:05	2042	SC343	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC50	21/01/2018	05:04:59	2042	SC343	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC50	21/01/2018	05:25:35	2042	SC343	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC50	21/01/2018	05:54:10	2042	SC343	02 - AVAILABLE



<b>INC Comments (From Date From T</b>				
2042 - DRUNK MALE HAS COME OUT OF THE COURTYARD AND FALLEN AND HIT HIS HEAD - HE IS NOT RESPONSIVE TO US AT THIS TIME	21/01/2018	05:02:54	CONSOLE1	405242
2042 - NOT REALLY CONSCIOUS	21/01/2018	05:03:30	CONSOLE1	405242
MALE DOES HAVE EPILEPSY	21/01/2018	05:03:36	CONSOLE1	405242
AND HE DOES FIT WHEN HE DRINKS	21/01/2018	05:03:42	CONSOLE1	405242
HE IS BREATHING	21/01/2018	05:03:45	CONSOLE1	405242
Transfer To NEWPORT From Terminal CONSOLE1 Control	21/01/2018	05:03:49	CONSOLE1	405242
Transfer Accepted At Terminal CONSOLE1 For Control	21/01/2018	05:03:53	CONSOLE1	405242
NC50 DISPATCHED FROM FAST DISPATCH FORM	21/01/2018	05:04:03	CONSOLE1	405242
NC50 06 - AT SCENE	21/01/2018	05:04:05	CONSOLE1	405242
AMB REF 3136873	21/01/2018	05:04:41	CONSOLE2	404312
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: CALLER DISCONNECTED	21/01/2018	05:05:05	CONSOLE2	404312
2042 - MALE IS FITTING	21/01/2018	05:06:32	CONSOLE1	405242
2 FITS IN THE LAST 2 MINS	21/01/2018	05:06:44	CONSOLE1	405242
AMB - HIGHEST GRADING OF CALL	21/01/2018	05:07:19	CONSOLE2	404312
RED CALL	21/01/2018	05:07:24	CONSOLE2	404312
2ND IN STACK RED CALL.	21/01/2018	05:07:42	CONSOLE2	404312
NC05 - HE'S HAVING ANOTHER FIT	21/01/2018	05:09:18	CONSOLE1	405242
AMB OFF	21/01/2018	05:15:45	CONSOLE1	405242
NC50 06 - AT SCENE DEPARTING	21/01/2018	05:25:35	ARLSERVER	ARLSRV
NC50 02 - AVAILABLE	21/01/2018	05:54:10	CONSOLE2	404312
2042 -- LOG CAN BE CLOSED. GONE TO RGH.	21/01/2018	05:54:44	CONSOLE2	404312
2042 -- NO REQUIREMENT FOR NICHE	21/01/2018	05:55:09	CONSOLE2	404312
Disposition code: 'D7','D70'	21/01/2018	05:55:25	CONSOLE2	404312
# Arrests # Cautions Inf. contact	21/01/2018	05:55:25	CONSOLE2	404312
Handling Officer 2042	21/01/2018	05:55:25	CONSOLE2	404312
Qualifiers,NO QUALIFIER APPLIES	21/01/2018	05:55:25	CONSOLE2	404312
GWP-20180121-0114 HAS BEEN DISPOSED	21/01/2018	05:55:25	CONSOLE2	404312

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## Occurrence details

Gwent Police

Printed: 15/05/2018 09:18 by GWP257

Occurrence: 1800023580

**Occurrence details:**

Report no.: 1800023580  
 Occurrence Type: CR37 Violence Against The Person  
 Occurrence time: 20/01/2018 03:23 -  
 Reported time: 20/01/2018 03:23  
 Occurrence address: 48 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 21/03/2018  
 Summary: MALE BEING HELD DOWN  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	20/01/2018 03:25	20/01/2018 03:25	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
	20/01/2018 03:33	20/01/2018 03:33	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	20/01/2018 03:43	20/01/2018 03:43	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
	20/01/2018 03:45	20/01/2018 03:45	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
Victim contact	20/01/2018 05:01		#GWP1793 HARD, A.	No	

VG1 - [C]ontract

**[C]ontract**

I have reviewed the guidelines for minimum standards of investigation ([available here](#)): Yes

I confirm I have provided the victim with their occurrence number and my personal contact details. Yes

The victim personal statement has been explained to the victim. Yes/No

Log entry: A victim personal statement has been completed by/on behalf of the victim. Yes/No

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? Yes/No

The OIC has changed to ( [enter details here](#): of police officer / staff who is OIC ). and the victim has been updated.

I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency  
[Victim/witness contact management](#)

Victim contact 20/01/2018 05:03 #GWP1793 HARD, A. No

VG2 RMF - [A]ssessment of Needs

**RMF Brief Guidance**

Official

A VG2 (RMF) is required for **every** log and has recently been changed to allow you to select where the risk assessment is not applicable.  
 Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!  
 If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.  
**All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.**  
 Any questions, please seek guidance from your Sergeant/local Inspector.

<b>Indicate your role</b>
Frontline Officers

<b>CAD Log Check</b>	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	Yes

<b>Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)</b>	
Have you checked previous VRA system/NICHE RMFs?	No

Log entry:

<b>Neighbourhood Team Contact</b>	
Is contact required from Neighbourhood team?	No, if Yes, <a href="#">CLICK HERE</a> to generate the task.

<b>Additional Questions (to be ASKED TO VICTIM/CALLER)</b>	
How severe have the incident(s) or crime(s) become?	N/A
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	N/A
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	N/A
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	N/A
Are you/the victim disabled?	No
Have you been the victim of another crime/incident linked to this crime?	No <a href="#">Click here to enter details</a>

<b>Hate Incident/Crime</b> Click here for <a href="#">guidance regarding Hate Crime</a>	
Is this a Hate Incident?	No
Hate Incident type:	<a href="#">Specify Hate Incident type here</a>

**Summary and assessment of risk (within NDM)**  
**Click here to view the Risk Assessment Matrix and National Decision Model**

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low/Medium/High risk.

**Enhanced Services Assessment (for victims of crime ONLY)**

I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
---	---

The below factors identify those victims in need of an enhanced service:

Victims of the most serious crime

Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.

Persistently targeted victims

Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.

Vulnerable or intimidated victims

Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:

- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.
- have fear or distress about testifying in court
- behaviour towards victim by accused/family members/associates/other witnesses
- victims of a sexual offence or human trafficking
- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.

Investigator action 20/01/2018 05:05

#GWP1793 HARD, A.

No

Police have been called to the STREET RECORD, CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AL after door staff have ejected a member of the public from the premises when he has been causing issues inside the club and was ejected from the premises.

Staff have had to restrain him outside due to his aggressive nature. They have left him to go from this restraint and have asked for the door staffs earpiece which had fallen out. This is when he has then began to start throwing his fists around and has then kicked the door staff to the head which has caused a small cut to his hand.

Police have arrived and placed him into handcuffs to prevent any injury to himself or others. He was arrested for assault and has then been conveyed to police custody where his detention was authorised.

Victim has stated that he wishes to make a complaint about the matter as the male was told to calm down on many occasions and was told to leave but has then kicked out at staff.

Log entry:

There is CCTV of the matter which shows him and the door staff. Please note that it is shown on the CCTV that an unknown door staff is seen throwing punches when he is struggling on the floor and kicking out and the door staff have got up from the floor and he has grabbed an earpiece which is on the floor, he was asked to give it back and it is then shown on CCTV that he has thrown punches in the door staffs direction and has also kicked at the door staff.

He needs to be interviewed about the matter in the AM when he is sober.

After arrest has stated that it was in self defence as the door staff were much bigger than him.

He has stated that he will attend the station at 5am to provide a statement to support prosecution.

Council CCTV has been seized and is available to view.

There are no further enquiries to be done in relation to this matter. There is no trace on PNC.

Crime Registry

20/01/2018 12:32

#GWP15 CROWE, K.

No

CR02 - Crime Registry

Official

CR2 Crime Registry

(for use only by Crime Registry).

PLEASE NOTE I AM NOT THE OIC

ALL crime must be recorded on the same day the report is received or in any case within 24 hours.

Log entry: Based on the initial disclosure to the call handler by the victim/caller, this incident has been classified as a crime in accordance with NCRB. No investigation or victim contact has been conducted by myself. CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.

The offence has been classified based on the information available at the time of recording. OIC to note they have responsibility for updating the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller. PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE UPDATED WITHIN 24 HOURS

Victim contact 20/01/2018 15:48 #GWP899 PAINTER, K. No VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry: I have updated [redacted] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows. that after interview and the custody sergeant viewing the CCTV this has been filed as NFA as the DP stated that he has acted in self defence

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No I have advised them to contact the Police Prosecution Team on victimrightoreview@gwent.pnn.police.uk or telephone number [redacted] should they wish to request a review of a Police decision not to prosecute the suspect.

Investigator action 20/01/2018 15:50 #GWP899 PAINTER, K. No C08 - Investigation Update

Investigation Update

Log entry: [redacted] has been interviewed in relation to this incident and during interview stated that he was acting in self defence, after he was held down on the ground by door staff and he was being choked by door staff, then as the door staff has got off him they have punched and kicked the DP while he was on the floor. [redacted] has stated that he has kicked out at door staff when he got up as he was scared and intimidated by the door staff that were around him and feared that he was going to be taken to the ground again, which he was after he kicked out at the staff. The custody sergeant has viewed the CCTV footage and stated that it does show door staff acting in an unprofessional manner and because of this have past this incident as NFA.

Investigator action 20/01/2018 18:01 #GWP405285 SHEPHERD, J. No

Log entry: Call received from [redacted] regarding this incident. She says that she was contacted this afternoon by an officer regarding one of her bouncers. She'd like to be contacted again if possible to discuss further.

Victim contact 21/03/2018 00:01 #GWP919 CARRINGTON, L. No T1800758814 For finalisation Closed VG5 - [S]upervisor

[S]upervisor

Log entry: I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes I am the supervising officer and I have reviewed this occurrence and am satisfied that [enter OIC] has provided the occurrence number and officer contact details to the victim. Yes I am the supervising officer and I have reviewed this occurrence and am satisfied that [enter OIC] has updated the victim in accordance with their preferences. Yes I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken: Case NFA by the custody sgt. For closure please.

ISR Report

GWENT POLICE

ISR Report:

**GWP-20180120-0064 (\* CLOSED INCIDENT \*)**

20/01/2018 03:22:47	C-VIOLENCE, VIOLENCE	GWP-20180120-0064 / GWP	101	GWENT
Grade:(1) EMERGENCY	MALE BEING HELD DOWN	NC	Officer Dealing:1488	
Operator:402153	Dispatcher:405046	NC81 (330989,188145)	Creator Wkstn:CONSOLE21	

<b>Address Information</b>	
CAMBRIAN RD	
CAMBRIAN RD, , NEWPORT, NP20 4AL	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>
CCTV , .
WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat
Notes:

<b>Date / Time Information</b>		
CALL RECEIVED	20/01/2018	03:22:47
CALL ANSWERED	20/01/2018	03:22:47
INCIDENT CREATED	20/01/2018	03:22:47
ADDRESS VALIDATED	20/01/2018	03:23:11
INITIAL INPUT COMPLETE	20/01/2018	03:23:22
TRANSFER SENT	20/01/2018	03:23:30
TRANSFER ACCEPTED	20/01/2018	03:23:35
RESOURCE DISPATCHED	20/01/2018	03:23:43
ARRIVED AT SCENE	20/01/2018	03:29:17
UNITS CLEARED	20/01/2018	03:41:14
INCIDENT DISPOSED	20/01/2018	03:41:21

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
20/01/2018	03:23:30	402153	CONSOLE21	XFER1STDONE
	/NEWPORT			
20/01/2018	03:23:30	402153	CONSOLE21	XFERINIT
	1/NEWPORT			
20/01/2018	03:41:20	404980	CONSOLE1	Disposition Code 1
	/C1			
20/01/2018	03:41:20	404980	CONSOLE1	Disposition Code 2
	/C10			
20/01/2018	03:41:21	404980	CONSOLE1	status16 time
	/034121			

20/01/2018	03:41:21	404980	CONSOLE1	status16_date	
/20180120					
20/01/2018	03:41:21	404980	CONSOLE1	last_disposal_comment	
01/					
20/01/2018	03:41:21	404980	CONSOLE1	last_historical_comment	
01/					
20/01/2018	03:41:21	404980	CONSOLE1	Call Status	
14/16					
<b>Resource Activity</b>					
NC50	20/01/2018	03:23:43	1066	1732	05 - EN ROUTE TO INCIDENT
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC50	20/01/2018	03:23:44	1066	1732	05 - EN ROUTE TO INCIDENT
MESSAGE SENT 1066 CLARKE(#1009528) VIOLENCE; GWP-20180120-00					
NC50	20/01/2018	03:23:44	1066	1732	05 - EN ROUTE TO INCIDENT
MESSAGE SENT 1732 MITCHELL (#1009529) VIOLENCE; GWP-20180120-					
NC51	20/01/2018	03:24:03	1783	1793	05 - EN ROUTE TO INCIDENT
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC51	20/01/2018	03:24:04	1783	1793	05 - EN ROUTE TO INCIDENT
MESSAGE SENT 1793 HARD (#1009531) VIOLENCE; GWP-20180120-0064					
NC51	20/01/2018	03:24:04	1783	1793	05 - EN ROUTE TO INCIDENT
MESSAGE SENT 1783 DUNNE (#1009532) VIOLENCE; GWP-20180120-006					
NC51	20/01/2018	03:25:38	1783	1793	05 - EN ROUTE IN-VICINITY
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC50	20/01/2018	03:27:12	1066	1732	05 - EN ROUTE TO INCIDENT
MESSAGE SENT 1066 CLARKE(#1009533) NICHE OCCURRENCE NUMBER 1					
NC51	20/01/2018	03:29:17	1783	1793	06 - AT SCENE
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC50	20/01/2018	03:33:50	1066	1732	06 - AT SCENE
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC51	20/01/2018	03:37:59	1783	1793	06 - AT SCENE DEPARTING
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC50	20/01/2018	03:38:54	1066	1732	06 - AT SCENE DEPARTING
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC50	20/01/2018	03:40:09	1066	1732	06 - AT SCENE
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC50	20/01/2018	03:40:31	1066	1732	06 - AT SCENE DEPARTING
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC51	20/01/2018	03:41:02	1783	1793	06 - AT SCENE
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC50	20/01/2018	03:41:02	1066	1732	06 - AT SCENE
CAMBRIAN RD, CAMBRIAN RD, , NEWPORT					
NC50	20/01/2018	03:41:14	1066	1732	02 - AVAILABLE
NC51	20/01/2018	03:41:14	1783	1793	02 - AVAILABLE
<b>ISR Relations</b>					
NICHE OCC NUMBER - ISR RELATION		OCN 1800023580 SET AS CASE REF			
EXTERNAL - NICHE		NICHE SUPPLIED OCN [1800023580]			
<b>INC Comments (From Date From T</b>					



Alias CAMBRIAN ROAD used to find CAMBRIAN RD	20/01/2018	03:23:11	CONSOLE21	402153
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL	20/01/2018	03:23:28	CONSOLE21	402153
Transfer To NEWPORT From Terminal CONSOLE21 Control	20/01/2018	03:23:30	CONSOLE21	402153
Transfer Accepted At Terminal CONSOLE2 For Control	20/01/2018	03:23:35	CONSOLE2	405046
BOUNCERS FROM COURTYARD HOLDING MALE DOWN	20/01/2018	03:23:42	CONSOLE21	402153
NC50 DISPATCHED BY DRAG/DROP	20/01/2018	03:23:43	CONSOLE2	405046
THEY ARE ASKING FOR ASSISTANCE	20/01/2018	03:23:51	CONSOLE21	402153
NC51 DISPATCHED BY DRAG/DROP	20/01/2018	03:24:03	CONSOLE2	405046
REQUEST TO SEND INCIDENT TO NICHE	20/01/2018	03:24:58	CONSOLE2	405046
NC51 05 - EN ROUTE IN-VICINITY	20/01/2018	03:25:38	ARLSERVER	ARLSRV
OCN 1800023580 RECEIVED FROM NICHE	20/01/2018	03:27:11	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800023580	20/01/2018	03:27:11	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800023580 RECEIVED FOR INCIDENT GWP-20180120-0064	20/01/2018	03:27:11	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800023580 TO OFFICER 1066 LEWIS CLARKE	20/01/2018	03:27:11	INT3	NICSRV
MESSAGE SENT TO : NC50(1066 CLARKE #1009533); NICHE OCCURRENCE NUMBER 1800023580 RECEIVED FOR INCIDENT GWP-20180120-0064	20/01/2018	03:27:12	AWSERVER	AWSRV
Warning: Unlikely to hit Arrival time Target	20/01/2018	03:29:01	APPSRV	APPSRV
NC51 06 - AT SCENE	20/01/2018	03:29:17	CONSOLE1	404980
REQUEST TO SEND INCIDENT TO NICHE	20/01/2018	03:33:14	CONSOLE3	402267
1488...ONE IN FOR ASSAULT	20/01/2018	03:33:29	CONSOLE3	402267
NC50 06 - AT SCENE	20/01/2018	03:33:50	CONSOLE1	404980
NC51 06 - AT SCENE DEPARTING	20/01/2018	03:37:59	ARLSERVER	ARLSRV
NO EXACT MATCH ON THOMAS EVANS B. 01/08/96	20/01/2018	03:38:12	CONSOLE3	402267
ON PNC	20/01/2018	03:38:15	CONSOLE3	402267
NC50 06 - AT SCENE DEPARTING	20/01/2018	03:38:54	ARLSERVER	ARLSRV
NC50 06 - AT SCENE	20/01/2018	03:40:09	ARLSERVER	ARLSRV
NC50 06 - AT SCENE DEPARTING	20/01/2018	03:40:31	ARLSERVER	ARLSRV
NC51 06 - AT SCENE	20/01/2018	03:41:02	ARLSERVER	ARLSRV
NC50 06 - AT SCENE	20/01/2018	03:41:02	ARLSERVER	ARLSRV
NC50 02 - AVAILABLE	20/01/2018	03:41:14	CONSOLE1	404980
NC51 02 - AVAILABLE	20/01/2018	03:41:14	CONSOLE1	404980
Disposition code: , 'C1', 'C10'	20/01/2018	03:41:21	CONSOLE1	404980
# Arrests # Cautions Inf. contact	20/01/2018	03:41:21	CONSOLE1	404980
Handling Officer 1488	20/01/2018	03:41:21	CONSOLE1	404980
Qualifiers, ALL CRIME	20/01/2018	03:41:21	CONSOLE1	404980
GWP-20180120-0064 HAS BEEN DISPOSED	20/01/2018	03:41:21	CONSOLE1	404980

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DATA PROTECTION ACT 1998



## Occurrence details

**Gwent Police**

*Printed:* 15/05/2018 09:19 by GWP257

*Occurrence:* **1800023109**

**Occurrence details:**

*Report no.:* 1800023109  
*Occurrence Type:* CR37 Violence Against The Person  
*Occurrence time:* 19/01/2018 18:12 -  
*Reported time:* 19/01/2018 18:12  
*Occurrence address:* 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
*Clearance status:* Allocated and finalised  
*Concluded:* Yes  
*Concluded date:* 13/05/2018  
*Summary:* HAS BEEN ATTACKED  
*Remarks:*

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	19/01/2018 18:51	19/01/2018 18:51	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
	19/01/2018 18:55	19/01/2018 18:55	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with Information from Command and Control.				
Investigator action	19/01/2018 21:45		#GWP1726 WILLIAMS, A.	No	T1800181195 Occurrence update Closed
	Attended this call but it was not originally as it seemed: # stated that an unknown male and female inside The Courtyard had taken a photo of her and had attempted to kick her.				
	I went inside The Courtyard and spoke to the male and female about the situation and asked if I could view the males phone. The female identified herself to me as -# The male identified himself to me as -#				
Log entry:	The male handed me his phone and upon looking as it I could see that the male had taken one video and a photograph. These photos were deleted.				
	Both parties were suitably advised as requested by# This is documented by means of a pocket notebook entry.				
Victim contact	19/01/2018 21:57		#GWP1726 WILLIAMS, A.	No	T1800181195 Occurrence update Closed
	VG1 - [C]ontract				
	<u>[C]ontract</u>				
	I have reviewed the guidelines for minimum standards of investigation ( <a href="#">available here</a> ): <u>Yes</u>				
	I confirm I have provided the victim with their occurrence number and my personal contact details. <u>Yes</u>				
	The victim personal statement has been explained to the victim. <u>Yes</u>				
Log entry:	A victim personal statement has been completed by/on behalf of the victim. <u>No</u>				
	I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? <u>No</u>				
	The OIC has changed to ( <a href="#">enter details here</a> : of police officer / staff who is OIC ), and the victim has been updated.				
	I have completed the Victim Contact Management Form for the victim to record their preferred contact method and update frequency <a href="#">Click here to add VCM</a>				
Victim contact	19/01/2018 21:58		#GWP1726 WILLIAMS, A.	No	T1800181195 Occurrence update Closed

Official

<b>RMF Brief Guidance</b>	
<p>A VG2 (RMF) is required for <b>every</b> log and has recently been changed to allow you to select where the risk assessment is not applicable.                  Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!                  If you chose 'Other' you must specify the reason for this and <b>why</b> you have deemed that an RMF is not applicable.  <b>All high risk must be personally referred to an Inspector</b>, all medium risk must be referred to a Sergeant.</p> <p>Any questions, please seek guidance from your Sergeant/local Inspector.</p>	

<b>Indicate your role</b>	
Frontline Officers	

<b>CAD Log Check</b>	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	<u>Yes</u>

<b>Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)</b>	
Have you checked previous VRA system/NICHE RMFs?	<u>Yes</u>

Log entry:

<b>Neighbourhood Team Contact</b>	
Is contact required from Neighbourhood team?	<u>No</u> , If Yes, <a href="#">CLICK HERE</a> to generate the task.

<b>Additional Questions (to be ASKED TO VICTIM/CALLER)</b>	
How severe have the incident(s) or crime(s) become?	N/A
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	n/a
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	<a href="#">Click here to enter reply</a>
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	<a href="#">Click here to enter reply</a>
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	<u>No</u> <a href="#">Click here to enter details</a>

<b>Hate Incident/Crime</b>	
<a href="#">Click here for guidance regarding Hate Crime</a>	

Is this a Hate Incident?	NO - This is NOT a Hate Incident
Hate Incident type:	Specify Hate Incident type here

**Summary and assessment of risk (within NDM)**  
**Click here to view the Risk Assessment Matrix and National Decision Model**

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low/Medium/High risk.

**Enhanced Services Assessment (for victims of crime ONLY)**

I have assessed the victim as eligible for:	STANDARD SERVICES (updates within 5 days)
---	---

The below factors identify those victims in need of an enhanced service:

Victims of the most serious crime

Victims of domestic violence, hate crime, terrorism, sexual offences, human trafficking, attempted murder, kidnap, false imprisonment, arson with intent to endanger life and wounding or causing grievous bodily harm with intent.

Persistently targeted victims

Have been targeted repeatedly as a direct victim of crime over a period of time, and have been deliberately targeted or are a victim of a sustained campaign of harassment or stalking.

Vulnerable or intimidated victims

Under 18 years of age at the time of the offence, or the quality of their evidence is likely to be affected because:

- they suffer from mental disorder/have a significant impairment of intelligence and social functioning; or have a physical disability; or suffering from a physical disorder.
- have fear or distress about testifying in court
- behaviour towards victim by accused/family members/associates/other witnesses
- victims of a sexual offence or human trafficking
- victim's age, social/cultural background, religious beliefs or political opinions, ethnic origin, domestic and employment circumstances.

Victim contact 19/01/2018 22:00 #GWP1726 WILLIAMS, A. No T1800181195 Occurrence update Closed  
 VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry: I have updated [redacted] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.  
 That the photo and video were both deleted as requested. The male and female were suitably advised.

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No  
 I have advised them to contact the Police Prosecution Team on victimrightoreview@gwent.pnn.police.uk or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

Victim contact 20/01/2018 13:05 #GWP405292 ROBBINS, C. No

Log entry: Further call from Debra asking for the police officer in charge of this case to ring her as soon as possible because she would like to take this further and press charges if possible.  
 Debra would like to make a statement.

Supervisor review 22/01/2018 05:05 #GWP1437 WAITE, D. No

SR08 - Supervisor Victim Contact

Log entry: Supervisor Victim Contact

Official

I have made contact with the victim in this case:  
PC 1726 is aware of the last OEL update. Due to working nights it has not been possible to contact the caller. Will be progressed on the next set of shifts.

Victim contact 26/01/2018 10:41 #GWP1437 WAITE, D. No  
VG3 - [R]eports of Investigation Status

Log entry: [R]eports of Investigation Status  
I have contacted the victim via their preferred means and within agreed timescales. They were informed that -  
PC 1726 is on leave until Monday 29th January, and that she will make contact with [REDACTED] when back on duty.

Supervisor review 26/01/2018 10:43 #GWP1437 WAITE, D. No  
SR06 - Supervisor Victim Contact

Log entry: Supervisor Victim Contact  
I have made contact with the victim in this case:  
As per last OEL entry.

Supervisor review 05/02/2018 11:09 #GWP1437 WAITE, D. No  
SR06 - Supervisor Victim Contact

Log entry: Supervisor Victim Contact  
I have made contact with the victim in this case:  
Dialled telephone for [REDACTED] at 11:10 hrs 05/02/18. There was no answer to the call and no answer phone facility. I was going to update her that PC 1726 viewed the CCTV footage at the time and the incident was not captured on CCTV. There was a negative PNB taken on the night, and all parties were spoken to.  
Once I have contacted Deborah and updated her, this investigation can be finalised unless any new information comes to light.

Supervisor review 20/02/2018 03:30 #GWP1437 WAITE, D. No  
SR07 - Further Actions Required

Log entry: Further Actions Required  
I have reviewed the occurrence and have identified that there are further actions required.  
I will document these requirements on the Supervisors Action Plan.

Supervisor review 13/03/2018 04:50 #GWP1437 WAITE, D. No  
SR08 - Supervisor Victim Contact

Log entry: Supervisor Victim Contact  
I have not made contact with the victim in this case:  
I have tried contacting the victim to update her with this investigation. I will try again on 17/03/18 so that this can be finalised.

Victim contact 17/03/2018 15:27 #GWP1437 WAITE, D. No  
VG3 - [R]eports of Investigation Status

Log entry: [R]eports of Investigation Status  
Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at 17/03/2018 15:27  
No message facility. Will try again tomorrow.

Supervisor review 02/04/2018 07:06 #GWP1437 WAITE, D. No  
SR08 - Supervisor Victim Contact

Official

Supervisor Victim Contact

I have made contact with the victim in this case:

Log entry:

Have tried contact aggravated throughout the week to update. No message facility. Will try again next week, and will send a note if no answer to calls made.

Victim contact

06/05/2018 13:52

#GWP1437 WAITE, D.

No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

[enter investigation status]

Log entry:

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at 06/05/2018 13:52  
No answer and no answer phone facility.  
Letter to be sent to Deborah explaining that this will be finalised as there is no evidence.  
There have been no further calls received from [redacted]  
At this time it appears that she is not supporting an investigation. Should she return correspondence from the letter sent, then this can be re-investigated.  
To be finalised once letter sent.

Victim contact

07/05/2018 14:46

#GWP1726 WILLIAMS, A.

No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - I have messaged [redacted] via my work Samsung mobile and have said to this effect - The CCTV was viewed and showed no signs of any assault. As a result of this and no contact made from the victim despite numerous attempts from myself and PS 1437 the occurrence is due to be finalised. I have requested that if [redacted] has any reservations regarding this then to make contact with myself and I will return the call ASAP when I am on duty. The incident occurred in January and after [redacted] re-contacted police shortly after to pursue a further complaint of assault despite numerous attempts in the following months to clarify this she has not made any contact.

If nothing else comes to light then there are no further avenues of enquiry and this occurrence can be finalised.

Log entry:

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]

Investigation status is as follows:

[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time]

[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]

Message left: YES/NO

[enter details of message left]

Victim contact

09/05/2018 21:11

#GWP1726 WILLIAMS, A.

No

VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry:

I have updated [redacted] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows.

PRICE has made no contact in order to pursue a complaint. Occurrence to be finalised pending any further lines of enquiry or contact. [redacted] has had numerous phone calls and text messages encouraging her to make contact with police despite this she has made no attempts.

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes

I have advised them to contact the Police Prosecution Team on victimrightoreview@gwent.pnn.police.uk or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

Victim contact

09/05/2018 22:33

#GWP1437 WAITE, D.

No

T1801274870 For finalisation Closed

VG5 - [S]upervisor

Log entry:

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that WILLIAMS, ABIGAIL has provided the occurrence number

Official

**Official**

and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that  
with their preferences. Yes

| has updated the victim in accordance

**Official**



ISR Report

GWENT POLICE

ISR Report:

**GWP-20180119-0353 (\* CLOSED INCIDENT \*)**

19/01/2018 18:10:53	C-VIOLENCE, VIOLENCE	GWP-20180119-0353 / GWP	999	GWENT
Grade:(1) EMERGENCY	DEBROAH HAS BEEN ATTACKED	NC	Officer Dealing:1726	
Operator:404986	Dispatcher:405242	NC81 (331001,188288)	Creator Wkstr:CONSOLE21	

<b>Address Information</b>	
THE COURTYARD,	
50 HIGH ST, , NEWPORT, NP20 1YN	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
CLI: c	
VICTIM <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	19/01/2018	19:09:07
CALL ANSWERED	19/01/2018	19:09:07
INCIDENT CREATED	19/01/2018	18:10:53
ADDRESS VALIDATED	19/01/2018	18:11:15
INITIAL INPUT COMPLETE	19/01/2018	18:12:35
TRANSFER SENT	19/01/2018	18:13:56
TRANSFER ACCEPTED	19/01/2018	18:14:22
RESOURCE DISPATCHED	19/01/2018	18:15:43
ARRIVED AT SCENE	19/01/2018	18:27:17
UNITS CLEARED	19/01/2018	18:49:59
INCIDENT DISPOSED	19/01/2018	18:50:10

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALCOHOL
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
19/01/2018	18:13:47	404986	CONSOLE21	QSET
	FINAL/THR			
19/01/2018	18:13:56	404986	CONSOLE21	XFER1STDONE
	/NEWPORT			
19/01/2018	18:13:56	404986	CONSOLE21	XFERINIT
	1/NEWPORT			
19/01/2018	18:50:09	405118	CONSOLE3	Disposition Code 1
	/C1			

19/01/2018	18:50:09	405118	CONSOLE3	Disposition Code 2
	/C10			
19/01/2018	18:50:10	405118	CONSOLE3	status16_time
	/185010			
19/01/2018	18:50:10	405118	CONSOLE3	status16_date
	/20180119			
19/01/2018	18:50:10	405118	CONSOLE3	last_disposa_comment
	01/			
19/01/2018	18:50:10	405118	CONSOLE3	last_historical_comment
	01/			
19/01/2018	18:50:10	405118	CONSOLE3	Call Status
	14/16			
<b>Resource Activity</b>				
NC03	19/01/2018	18:15:43	1437	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NC03	19/01/2018	18:15:44	1437	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1437 WAITE(#1008806) VIOLENCE; GWP-20180119-035			
NC31	19/01/2018	18:15:46	1726	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NC31	19/01/2018	18:15:47	1726	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1726 WILLIAMS(#1008809) VIOLENCE; GWP-20180119-			
(SC302)	19/01/2018	18:17:31	SC302	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
(SC302)	19/01/2018	18:17:33	SC302	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT SC302 NOYES(#1008813) VIOLENCE; GWP-20180119-03			
NC31	19/01/2018	18:26:57	1726	05 - EN ROUTE IN-VICINITY
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NC31	19/01/2018	18:27:16	1726	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
(SC302)	19/01/2018	18:38:49	SC302	05 - EN ROUTE IN-VICINITY
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NC31	19/01/2018	18:45:31	1726	06 - AT SCENE DEPARTING
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
(SC302)	19/01/2018	18:46:59	SC302	05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NC31	19/01/2018	18:48:30	1726	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NC03	19/01/2018	18:49:57	1437	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
NC03	19/01/2018	18:49:58	1437	02 - AVAILABLE
NC31	19/01/2018	18:49:58	1726	02 - AVAILABLE
(SC302)	19/01/2018	18:49:59	SC302	06 - AT SCENE
	THE COURTYARD, 50 HIGH ST, , NEWPORT			
(SC302)	19/01/2018	18:49:59	SC302	02 - AVAILABLE
NC31	19/01/2018	18:53:55	1726	02 - AVAILABLE
	MESSAGE SENT 1726 WILLIAMS(#1008852) NICHE OCCURRENCE NUMBER			



OCN 1800023109 RECEIVED FROM NICHE	19/01/2018	18:53:54	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800023109	19/01/2018	18:53:54	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800023109 RECEIVED FOR INCIDENT GWP-20180119-0353	19/01/2018	18:53:54	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800023109 TO OFFICER 1726 ABIGAIL WILLIAMS	19/01/2018	18:53:54	INT3	NICSRV
MESSAGE SENT TO : NC31(1726 WILLIAMS #1008852): NICHE OCCURRENCE NUMBER 1800023109 RECEIVED FOR INCIDENT GWP-20180119-0353	19/01/2018	18:53:55	AWSERVER	AWSRV

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 DATA PROTECTION ACT 1998

## Occurrence details

**Gwent Police**

*Printed:* 15/05/2018 09:19 by GWP257

*Occurrence:* **1800006481**

**Occurrence details:**

*Report no.:* 1800006481  
*Occurrence Type:* CR37 Violence Against The Person  
*Occurrence time:* 06/01/2018 03:26 -  
*Reported time:* 06/01/2018 03:26  
*Occurrence address:* 48 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
*Clearance status:* Allocated and finalised  
*Concluded:* Yes  
*Concluded date:* 07/01/2018  
*Summary:* FIGHTING  
*Remarks:*

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	06/01/2018 03:33	06/01/2018 03:33	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	06/01/2018 04:59	06/01/2018 04:59	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	06/01/2018 05:01	06/01/2018 05:01	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	06/01/2018 05:22		#GWP899 PAINTER, K.	No	
	DP has been arrested for affray (having spoken to witness Sec 4 could be more appropriate), criminal damage and possession of cannabis.				
Log entry:	CCTV available from The Courtyard and NCC - Not collected yet. Statement obtained from doorman - One more available if required. Sec 9 from arresting officer on niche. Could not upload PNB as I have been locked out of my account tonight.				
Investigator action	06/01/2018 05:55		#GWP356 DERBYSHIRE, C.	No	
Log entry:	[REDACTED] IS AVAILABLE FROM 14:00HRS BUT LIVES IN WENVO WILL BE IN COURTYARD FROM 21:00HRS MOBILE				
Crime Registry	06/01/2018 14:22		#GWP512 CHHETRI, D.	No	
Log entry:	CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS). PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG. ALL crime must be recorded on the same day the report is received or in any case within 24 hours. The offence has been classified based on the information available at the time of recording. OIC to note they have responsibility to add the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller. PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE ADDED WITHIN 24 HOURS'. OIC PLEASE ADD OCC BETWEEN TIMES, THANKS.				
Investigator action	06/01/2018 14:41		#GWP532 GREENING, M.	No	
Log entry:	offender interviewed and fully admitted section 5. damage and possession of drugs. He received an adult caution.				
Victim contact	06/01/2018 14:49		#GWP532 GREENING, M.	No	

VG2 RMF - [A]assessment of Needs

Official

RMF Brief Guidance	
<p>A VG2 (RMF) is required for every log and has recently been changed to allow you to select where the risk assessment is not applicable.                      Every victim of crime and ASB (apart from R v Regina or large Commercial victims) require an RMF to be completed in full. Please fill in every box!                      If you chose 'Other' you must specify the reason for this and why you have deemed that an RMF is not applicable.                      All high risk must be personally referred to an Inspector, all medium risk must be referred to a Sergeant.</p> <p>Any questions, please seek guidance from your Sergeant/local Inspector.</p>	

Indicate your role	
Frontline Officers	

CAD Log Check	
Please confirm that you have checked the 'STORM' CAD log for information gained at first point of contact?	<u>Yes</u>

Previous Victim Risk Assessments (VRA) / Risk Management Framework (RMF)	
Have you checked previous VRA system/NICHE RMFs?	<u>Yes</u>

Log entry:

Neighbourhood Team Contact	
Is contact required from Neighbourhood team?	<u>No</u> , if Yes, <a href="#">CLICK HERE</a> to generate the task.

Additional Questions (to be ASKED TO VICTIM/CALLER)	
How severe have the incident(s) or crime(s) become?	N/A
How much do you perceive you/your family to be at risk of harm as a result of the incidents or crimes?	N/A
Have the crimes/incidents had an impact on your health or wellbeing, if so, in what way?	N/A
Have the crimes/incidents had an impact on your feeling of personal safety and activities of daily living, if so, in what way?	N/A
Are you/the victim disabled?	The caller/victim are NOT disabled
Have you been the victim of another crime/incident linked to this crime?	<u>Yes/No</u> <a href="#">Click here to enter details</a>

Hate Incident/Crime <a href="#">Click here for guidance regarding Hate Crime</a>	
Is this a Hate Incident?	<u>NO</u> - This is NOT a Hate Incident

Hate Incident type:

Specify Hate Incident type here

**Summary and assessment of risk (within NDM)**  
**Click here to view the Risk Assessment Matrix and National Decision Model**

I have assessed the victim based on the answers given above and reference to the initial questions asked at First Point of Contact. I believe that they should be deemed as Low/Medium/High risk.

**Enhanced Services Assessment (for victims of crime ONLY)**

I have assessed the victim as eligible for:

Click here to select ENHANCED or STANDARD

Victim contact

06/01/2018 18:25

#GWP1437 WAITE, D.

No

VG5 - [S]upervisor

[S]upervisor

Log entry:

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP532 GREENING, M. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP532 GREENING, M. has updated the victim in accordance with their preferences. Yes

No victim to update as this is all regina offences. To be finalised.

Victim contact

07/01/2018 11:12

#GWP1437 WAITE, D.

No

T1800052233 For finalisation Closed

VG1 - [C]ontract

[C]ontract

I have reviewed the guidelines for minimum standards of investigation (available here): Yes

PC 356 provided the victim with their occurrence number and my personal contact details. Yes

A victim personal statement has been completed by/on behalf of the victim. Yes

I have considered the eligibility of a restorative justice disposal for this matter. Is the use of RJ suitable in the circumstances? No

The OIC has changed to ( #GWP532 GREENING, M. ), and the victim has been updated.

VG4 - [E]nd of Investigation

Log entry:

[E]nd of Investigation

I have updated [ ] via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows. Updated that male received a caution.

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes  
 I have advised them to contact the Police Prosecution Team on victimrightoreview@gwent.pnn.police.uk or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

VG5 - [S]upervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP532 GREENING, M. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP532 GREENING, M. has updated the victim in

Official

accordance with their preferences. Yes





ISR Report

GWENT POLICE

ISR Report:

**GWP-20180106-0047 (\* CLOSED INCIDENT \*)**

06/01/2018 03:25:07	C-VIOLENCE, VIOLENCE	GWP-20180106-0047 / GWP	101	GWENT
Grade:(1) EMERGENCY	FIGHTING	NC	Officer Dealing:248	
Operator:402135	Dispatcher:405236	NC81 (330968,188280)	Creator Wkstr:CONSOLE21	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, NEWPORT, NP20 4AB	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
CCTV, .FIGHTING	
OTHER AGENCY <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Victim Services? <input type="checkbox"/> Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Date / Time Information</b>		
CALL RECEIVED	06/01/2018	03:25:07
CALL ANSWERED	06/01/2018	03:25:07
INCIDENT CREATED	06/01/2018	03:25:07
ADDRESS VALIDATED	06/01/2018	03:25:14
INITIAL INPUT COMPLETE	06/01/2018	03:26:20
TRANSFER SENT	06/01/2018	03:27:11
TRANSFER ACCEPTED	06/01/2018	03:28:05
RESOURCE DISPATCHED	06/01/2018	03:27:39
ARRIVED AT SCENE	06/01/2018	03:30:56
UNITS CLEARED	06/01/2018	04:56:32
INCIDENT DISPOSED	06/01/2018	04:57:36

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
06/01/2018	03:27:09	402135	CONSOLE21	Mod.Time
	032620/032709			
06/01/2018	03:27:11	402135	CONSOLE21	XFER1STDONE
	/NEWPORT			
06/01/2018	03:27:11	402135	CONSOLE21	XFERINIT
	1/NEWPORT			
06/01/2018	03:31:21	405236	CONSOLE1	work_fid4
	0/492890			
06/01/2018	03:31:21	405236	CONSOLE1	Mod.Time

	032709/033121			
06/01/2018	03:31:21	405236	CONSOLE1	work_fid5
	10010550694/10012934838			
06/01/2018	03:31:21	405236	CONSOLE1	Modified by
	12338/12540			
06/01/2018	03:31:21	405236	CONSOLE1	Latitude
	188145/201513			
06/01/2018	03:31:21	405236	CONSOLE1	Longitude
	330989/356176			
06/01/2018	03:31:21	405236	CONSOLE1	loc_id
	714823/426326			
06/01/2018	03:31:21	405236	CONSOLE1	loc_id
	714823/426326			
06/01/2018	03:31:21	405236	CONSOLE1	Street Name 1
	CAMBRIAN/ST(56152)			
06/01/2018	03:31:21	405236	CONSOLE1	loc_name
	CAMBRIAN RD/COURT YARD			
06/01/2018	03:31:21	405236	CONSOLE1	Modified at Workstation
	CONSOLE21/CONSOLE1			
06/01/2018	03:31:21	405236	CONSOLE1	Level 2
	EAST/OOF			
06/01/2018	03:31:21	405236	CONSOLE1	Address Modified
	False/True			
06/01/2018	03:31:21	405236	CONSOLE1	Section
	NC/ZZ			
06/01/2018	03:31:21	405236	CONSOLE1	Division
	NC/ZZ			
06/01/2018	03:31:21	405236	CONSOLE1	New Section
	NC/ZZ			
06/01/2018	03:31:21	405236	CONSOLE1	Beat
	NC81/ZZ00			
06/01/2018	03:31:21	405236	CONSOLE1	City/Town
	NEWPORT/HEWELSFIELD			
06/01/2018	03:31:21	405236	CONSOLE1	Post Code
	NP20 4AL/GL15 6UP			
06/01/2018	03:31:21	405236	CONSOLE1	Street Type 1
	RD/			
06/01/2018	03:31:21	405236	CONSOLE1	Type de lieu
	STREET REC/			
06/01/2018	03:31:21	405236	CONSOLE1	Location Category
	URBAN/RURAL			
06/01/2018	03:32:12	405236	CONSOLE1	corporate_name
	/THE COURTYARD			
06/01/2018	03:32:12	405236	CONSOLE1	Street Type 1
	/RD			
06/01/2018	03:32:12	405236	CONSOLE1	House No.
	0/46			
06/01/2018	03:32:12	405236	CONSOLE1	Mod.Time
	033121/033212			
06/01/2018	03:32:12	405236	CONSOLE1	work_fid5

	10012934838/10009646566			
06/01/2018	03:32:12	405236	CONSOLE1	Latitude
	201513/188280			
06/01/2018	03:32:12	405236	CONSOLE1	Longitude
	356176/330968			
06/01/2018	03:32:12	405236	CONSOLE1	loc_id
	426326/421584			
06/01/2018	03:32:12	405236	CONSOLE1	loc_id
	426326/421584			
06/01/2018	03:32:12	405236	CONSOLE1	work_fld4
	492890/0			
06/01/2018	03:32:12	405236	CONSOLE1	Location Type
	C/Z			
06/01/2018	03:32:12	405236	CONSOLE1	loc_name
	COURT YARD/THE COURTYARD			
06/01/2018	03:32:12	405236	CONSOLE1	Post Code
	GL15 6UP/NP20 4AB			
06/01/2018	03:32:12	405236	CONSOLE1	City/Town
	HEWELSFIELD/NEWPORT			
06/01/2018	03:32:12	405236	CONSOLE1	Level 2
	OOF/EAST			
06/01/2018	03:32:12	405236	CONSOLE1	Location Category
	RURAL/URBAN			
06/01/2018	03:32:12	405236	CONSOLE1	Street Name 1
	ST(56152)/CAMBRIAN			
06/01/2018	03:32:12	405236	CONSOLE1	New Section
	ZZ/NC			
06/01/2018	03:32:12	405236	CONSOLE1	Section
	ZZ/NC			
06/01/2018	03:32:12	405236	CONSOLE1	Division
	ZZ/NC			
06/01/2018	03:32:12	405236	CONSOLE1	Beat
	ZZ00/NC81			
06/01/2018	03:32:14	405236	CONSOLE1	Mod.Time
	033212/033214			
06/01/2018	04:57:35	404881	CONSOLE3	Disposition Code 1
	/C1			
06/01/2018	04:57:35	404881	CONSOLE3	Disposition Code 2
	/C10			
06/01/2018	04:57:36	404881	CONSOLE3	status16_time
	/045735			
06/01/2018	04:57:36	404881	CONSOLE3	status16_date
	/20180106			
06/01/2018	04:57:36	404881	CONSOLE3	last_disposal comment
	01/			
06/01/2018	04:57:36	404881	CONSOLE3	last_historical comment
	01/			
06/01/2018	04:57:36	404881	CONSOLE3	Call Status
	14/16			
<b>Resource Activity</b>				

NC52	06/01/2018	03:27:38	248	356	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC52	06/01/2018	03:27:39	248	356	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 356 DERBYSHIRE(#990143) VIOLENCE; GWP-20180106-				
NC52	06/01/2018	03:27:39	248	356	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 248 JORDAN(#990144) VIOLENCE; GWP-20180106-0047				
NW51	06/01/2018	03:28:43	540	1536	05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NW51	06/01/2018	03:28:44	540	1536	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1536 WISE(#990146) VIOLENCE; GWP-20180106-0047;				
NW51	06/01/2018	03:28:44	540	1536	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 540 HILLS(#990147) VIOLENCE; GWP-20180106-0047;				
NC05	06/01/2018	03:29:26	539		05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC05	06/01/2018	03:29:27	539		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 539 WILLIAMS(#990153) VIOLENCE; GWP-20180106-00				
NW51	06/01/2018	03:29:40	540	1536	02 - AVAILABLE
NC52	06/01/2018	03:30:55	248	356	06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC05	06/01/2018	03:33:11	539		05 - EN ROUTE IN-VICINITY
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC52	06/01/2018	03:34:50	248	356	06 - AT SCENE
	MESSAGE SENT 248 JORDAN(#990160) NICHE OCCURRENCE NUMBER 180				
NC05	06/01/2018	03:36:59	539		05 - EN ROUTE TO INCIDENT
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC52	06/01/2018	03:37:43	248	356	06 - AT SCENE DEPARTING
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC52	06/01/2018	04:39:08	248	356	06 - AT SCENE DEPARTING
	2760356				
NC52	06/01/2018	04:40:30	248	356	06 - AT SCENE DEPARTING
	Call Back TAG CALLBACK Deleted Automatically				
NC52	06/01/2018	04:45:02	248	356	06 - AT SCENE DEPARTING
	2760356				
NC52	06/01/2018	04:49:51	248	356	06 - AT SCENE DEPARTING
	Call Back TAG CALLBACK Deleted Automatically				
NC05	06/01/2018	04:56:31	539		02 - AVAILABLE
NC05	06/01/2018	04:56:31	539		06 - AT SCENE
	CAMBRIAN RD, CAMBRIAN RD, , NEWPORT				
NC52	06/01/2018	04:56:32	248	356	02 - AVAILABLE

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1800006481 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1800006481]

**INC Comments ( From Date From T**

Allas CAMBRIAN ROAD used to find CAMBRIAN RD	06/01/2018	03:25:27	CONSOLE21	402135
QUESTION SET HAS BEEN EXITED BEFORE COMPLETED: QSET NOT RELEVANT TO CALL	06/01/2018	03:26:28	CONSOLE21	402135

CCTV HAVE HAD A CALL FROM THE COURTYARD ASKING FOR ASSISTANCE - THEY BELIEVE THERE IS A FIGHT BUT HAVE NO FURTHER DETAILS	06/01/2018	03:27:07	CONSOLE21	402135
Transfer To NEWPORT From Terminal CONSOLE21 Control	06/01/2018	03:27:11	CONSOLE21	402135
FURTHER CALL FROM CCTV	06/01/2018	03:27:35	CONSOLE6	405241
NC52 DISPATCHED BY DRAG/DROP	06/01/2018	03:27:39	CONSOLE1	405236
ASKING FOR UNITS ON THE HURRY UP MALES BEING RESTRAINED	06/01/2018	03:27:46	CONSOLE6	405241
Transfer Accepted At Terminal CONSOLE1 For Control	06/01/2018	03:28:05	CONSOLE1	405236
NW51 DISPATCHED BY DRAG/DROP	06/01/2018	03:28:44	CONSOLE1	405236
NW51 ENROUTE WITH VAN.	06/01/2018	03:29:01	CONSOLE1	405236
NC05 DISPATCHED BY DRAG/DROP	06/01/2018	03:29:26	CONSOLE1	405236
NC05 ENROUTE WITH VAN	06/01/2018	03:29:33	CONSOLE1	405236
NW51 02 - AVAILABLE	06/01/2018	03:29:40	CONSOLE1	405236
NC52 06 - AT SCENE	06/01/2018	03:30:56	CONSOLE1	405236
REQUEST TO SEND INCIDENT TO NICHE	06/01/2018	03:32:17	CONSOLE1	405236
NC05 05 - EN ROUTE IN-VICINITY	06/01/2018	03:33:11	ARLSERVER	ARLSRV
OCN 1800006481 RECEIVED FROM NICHE	06/01/2018	03:34:49	INT3	NICSRV
CASE REFERENCE UPDATED TO 1800006481	06/01/2018	03:34:49	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1800006481 RECEIVED FOR INCIDENT GWP-20180106-0047	06/01/2018	03:34:49	INT3	NICSRV
REQUEST MADE TO SEND NICHE REFERENCE 1800006481 TO OFFICER 248 MATTHEW JORDAN	06/01/2018	03:34:49	INT3	NICSRV
MESSAGE SENT TO : NC52(248 JORDAN #990160): NICHE OCCURRENCE NUMBER 1800006481 RECEIVED FOR INCIDENT GWP-20180106-0047	06/01/2018	03:34:50	AWSERVER	AWSRV
NC05 05 - EN ROUTE TO INCIDENT	06/01/2018	03:36:59	ARLSERVER	ARLSRV
NC52 06 - AT SCENE DEPARTING	06/01/2018	03:37:43	ARLSERVER	ARLSRV
NC05 06 - AT SCENE	06/01/2018	04:56:31	CONSOLE3	404881
NC05 02 - AVAILABLE	06/01/2018	04:56:31	CONSOLE3	404881
NC52 02 - AVAILABLE	06/01/2018	04:56:32	CONSOLE3	404881
539 - CAN BE CLOSED	06/01/2018	04:57:27	CONSOLE3	404881
Disposition code: , 'C1', 'C10'	06/01/2018	04:57:36	CONSOLE3	404881
# Arrests # Cautions Inf. contact	06/01/2018	04:57:36	CONSOLE3	404881
Handling Officer 248	06/01/2018	04:57:36	CONSOLE3	404881
Qualifiers, ALL CRIME, NEIGHBOURHOOD POL	06/01/2018	04:57:36	CONSOLE3	404881
GWP-20180106-0047 HAS BEEN DISPOSED	06/01/2018	04:57:36	CONSOLE3	404881

GWENT POLICE INFORMATION SECURITY NOTICE  
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**Occurrence details**

Gwent Police

Printed: 15/05/2018 09:20 by GWP257

Occurrence: 1700502702

**Occurrence details:**

Report no.: 1700502702  
 Occurrence Type: CR38 Sexual Offences  
 Occurrence time: 27/12/2017 05:52 - 27/12/2017 05:52  
 Reported time: 27/12/2017 05:52  
 Occurrence address: 50 HIGH STREET, NEWPORT, NEWPORT UK NP20 1YN (THE COURTYARD)  
 (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL)  
 Clearance status: Allocated and finalised  
 Concluded: Yes  
 Concluded date: 11/03/2018  
 Summary: SEXUAL ASSAULT  
 Remarks:

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	27/12/2017 08:29	27/12/2017 06:29	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	27/12/2017 08:17		#GWP1726 WILLIAMS, A.	No	
	I have spoken to [redacted] and her and the witness are in work at [redacted] at 9.30am until 6pm as a result of this they are currently unwilling to see an officer until after work as the girls have gone back to bed to sleep. [redacted] clothes have been set aside with regards to evidence.				
Log entry:	I will attend Civic Centre CCTV this morning and then the Courtyard at around 12pm as this is when it opens today in order to make CCTV enquiries regarding the incident.				
	[redacted] and mother have been updated to this effect and are attending A1 at around 6.15/6.30pm this evening in order to speak to an officer.				
Crime Registry	27/12/2017 10:54		#GWP240178 DAVIES, A.	No	
	CR02 - Crime Registry				
	<u>CR2 Crime Registry</u>				
	(for use only by Crime Registry).				
Log entry:	<p>CLASSIFIED IN ACCORDANCE WITH THE HOME OFFICE COUNTING RULES (HOCR) AND THE NATIONAL CRIME RECORDING STANDARDS (NCRS).</p> <p>PLEASE NOTE I AM NOT THE OIC FOR THIS OCCURRENCE. IF I AM SHOWN AS THE OIC IT IS BECAUSE A NICHE OCCURRENCE NEEDED TO BE CREATED FROM THE STORM LOG.</p> <p>*****</p> <p>ALL crime must be recorded on the same day the report is received or in any case within 24 hours. The offence has been classified based on the information available at the time of recording.</p> <p>OIC to note they have responsibility for updating the MO with CMU and recording any additional crimes/re-classification of crimes/requests for no crime following any further disclosure from the victim/caller.</p> <p>PLEASE ENSURE MO, ADDITIONAL CRIMES AND VICTIM DETAILS ARE UPDATED WITHIN 24 HOURS</p>				
Investigator action	27/12/2017 11:10		#GWP1726 WILLIAMS, A.	No	
Log entry:	Collected CCTV from The Civic Centre, CO 51 is collecting CCTV from the courtyard if anything is shown/visible.				
	27/12/2017 20:29	27/12/2017 20:29	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	27/12/2017 20:31	27/12/2017 20:31	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator	27/12/2017 21:50		#GWP1488 LINES, C.	No	

Official

Official

action

C08 - Investigation Update

Investigation Update

Clothing seized from the victim and booked into property.  
Elimination swabs taken and booked into property.

Log entry:

Statement provided producing the CCTV.

The victim became distressed and upset whilst discussing the incident.

She will require JIVA interview. She has asked for a week to decide if she is willing to make a complaint or attend court.

Investigator action

01/01/2018 13:52

#GWP1410 HISCOX, M. No

Log entry:

1410 - I am aware of this crime allocation. I will allow the IP the time that she has requested and make contact with her Wednesday to discuss.

Victim contact

03/01/2018 19:30

#GWP1410 HISCOX, M. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - [enter free text]

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Log entry:

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter Investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at 03/01/2018 19:30  
no facility to leave message, land line number only listed for either person. will try again 04/01/2017

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Victim contact

04/01/2018 19:10

#GWP1410 HISCOX, M. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - [enter free text]

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Log entry:

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter Investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at 04/01/2018 19:11  
NO FACILITY TO LEAVE MESSAGE, FURTHER EFFORTS TO BE MADE.

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]  
Message left: YES/NO  
[enter details of message left]

Investigator action

05/01/2018 01:51

#GWP1410 HISCOX, M. No

Log entry:

1410 - unable to make contact with the victim at this time. I will attend victim home address 12/01/17 when afternoons and speak with her then to discuss further.

Supervisor review

05/01/2018 23:20

#GWP539 WILLIAMS, J. No

SR07 - Further Actions Required

Further Actions Required

Log entry:

I have reviewed the occurrence and have identified that there are further actions required.  
I will document these requirements on the Supervisors Action Plan.

noted -> appointment made for interview with suspect 12/1/18 - oic will re evaluate whether there is a complaint and likelihood of a prosecution.

Investigator action

10/01/2018 10:43

#GWP1410 HISCOX, M. No

Official



Official

Log entry: 1410 - Appt has not been made with suspect. Incorrect entry by PS539.  
Victim contact 10/01/2018 10:44 #GWP1410 HISCOX, M. No  
VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that - [enter free text]

I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Log entry: Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at 10/01/2018 10:44 my contact details and shift over next 2 days left on voicemail requesting contact. awaiting contact.

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]

Message left: YES/NO

[enter details of message left]

Victim contact 10/01/2018 14:43 10/01/2018 14:43 #GWP1410 HISCOX, M. No

MOBUPDATE :  
MOBUPDATE: Attend home address to speak with Victim.  
No answer.

Investigator action 11/01/2018 09:01 #GWP1410 HISCOX, M. No

1410 - I have noted PC1488 statement.

the CCTV that has been produced is from city centre CCTV of the Queensway, it shows a disturbance, Officers PC700 and PC358 attend the call, PC700 spoke with HALL who is clearly visible wearing a distinctive white top.

Log entry: At this time there is no specific time or location of the incident within the Courtyard, as such I am unable to conduct CCTV enquires effectively.  
PC1488 has stated that the IP is unsure if she wishes to make a complaint, I have made several attempts to contact her, leaving messages with my direct contact number, but no contact from the IP at this time.

PC1488 states that a JVA is required. At this time I believe an MG11 with a supporting MG2 will suffice.

At this time I am unable to progress without the assistance of the IP.

Investigator action 11/01/2018 17:54 #GWP1410 HISCOX, M. No

Log entry: 1410 - I have spoken with \_\_\_ on the phone, Helen has stated that \_\_\_ has decided she doesn't want to make a complaint, although \_\_\_ was not available I have arranged to visit PM 12/01/17 to discuss and obtain PNB or MG11 if applicable.

Victim contact 12/01/2018 22:15 #GWP1410 HISCOX, M. No

VG3 - [R]eports of Investigation Status

[R]eports of Investigation Status

I have contacted the victim via their preferred means and within agreed timescales. They were informed that -

Call recieved from IP's mother, although IP is 18, she would prefer her mother to be present when speaking with myself, appointment re-scheduled for 13/01/2018

Log entry: I have contacted the victim via their preferred means and within agreed timescales, however they were not available. I will attempt contact again on [enter date].

Live Investigation Update: The investigation is on-going and the victim has been updated via [Email/In person/Letter] on [enter date/time] by [enter OIC details]  
Investigation status is as follows:  
[enter investigation status]

Telephoned Victim - NO REPLY. There was no reply when I telephoned the victim at [enter date/time].

[enter details of message left]

Call made at home address - NO REPLY. There was no reply when I called at the address of [enter victim details]

Message left: YES/NO

[enter details of message left]

Investigator action 14/01/2018 22:40 #GWP1410 HISCOX, M. No

1410 - I have attended and spoken with the victim, she has decided NOT to make a complaint. Victim has stated that this decision is of her own free will and want to just forget about it.

Official

PNB account obtained.

Log entry:

e-mail sent to PC1488 LINES to return clothing.

Victim contact

matter can be finalised.

14/01/2018 22:42

#GWP1410 HISCOX, M.

No

VG4 - [E]nd of Investigation

[E]nd of Investigation

Log entry:

I have updated \_\_\_\_\_ via their preferred means and advised them that all enquiries are complete and the result of the investigation is as follows. No complaint forthcoming. for finalisation.

I can confirm that I HAVE advised the victim of the Victims' Right to Review scheme Yes/No I have advised them to contact the Police Prosecution Team on [victimrightoreview@gwent.pnn.police.uk](mailto:victimrightoreview@gwent.pnn.police.uk) or telephone number 01633 647033 should they wish to request a review of a Police decision not to prosecute the suspect.

Victim contact

15/01/2018 08:06

#GWP539 WILLIAMS, J.

No

T1800131005 For finalisation Closed

VG5 - [S]upervisor

[S]upervisor

I am satisfied that the investigation has been conducted in accordance with the minimum standards of investigation (available here): Yes- there is no complaint and thus no information on which to act - we have no cctv evidence and there are no witnesses to use as evidence in any case. suitable for closure

Log entry:

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1410 HISCOX, M. has provided the occurrence number and officer contact details to the victim. Yes

I am the supervising officer and I have reviewed this occurrence and am satisfied that #GWP1410 HISCOX, M. has updated the victim in accordance with their preferences. Yes

I am the supervising officer and having reviewed this occurrence I believe the following action(s) need to be taken: there is no complaint and thus no information on which to act - we have no cctv evidence and there are no witnesses to use as evidence in any case. suitable for closure

ISR Report

GWENT POLICE

ISR Report:

**GWP-20171227-0134 (\* CLOSED INCIDENT \*)**

27/12/2017 05:48:37	C-SEXUAL, SEXUAL OFFENCES	GWP-20171227-0134 / GWP	101	GWENT
Grade:(2) PRIORITY	SEXUAL ASSAULT	NC	Officer Dealing:1488	
Operator:405820	Dispatcher:401802	NC81 (331001,188288)	Creator Wkstrn:CALL22	

<b>Address Information</b>	
THE COURTYARD	
50 HIGH ST, , NEWPORT, NP20 1YN	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation
<b>Complainant Information</b>	
[?] Media Consent [?] Not Used [?] Victim Services? [?] Vulnerable [?] Repeat	
Date of Birth:	Sex:
Notes:	

<b>Disposition Codes</b>
SEXUAL OFFENCES
SEXUAL OFFENCES

<b>Date / Time Information</b>		
CALL RECEIVED	27/12/2017	05:48:37
CALL ANSWERED	27/12/2017	05:48:37
INCIDENT CREATED	27/12/2017	05:48:37
ADDRESS VALIDATED	27/12/2017	05:50:38
INITIAL INPUT COMPLETE	27/12/2017	05:52:26
TRANSFER SENT	27/12/2017	06:21:57
TRANSFER ACCEPTED	27/12/2017	06:22:04
RESOURCE DISPATCHED	27/12/2017	08:02:05
INCIDENT DISPOSED	27/12/2017	20:30:53

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	ALL CRIME
DISPOSAL QUALIFIERS	NEIGHBOURHOOD POL
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
27/12/2017	06:21:39	405820	CALL22	QSET
	FINAL/THR			
27/12/2017	06:21:57	405820	CALL22	XFER1STDONE
	/NEWPORT			
27/12/2017	06:21:57	405820	CALL22	XFERINIT
	2/NEWPORT			
27/12/2017	09:04:20	401296	CONSOLE3	12_date
	/20171227			
27/12/2017	09:04:20	401296	CONSOLE3	12_time
	/090420			
27/12/2017	09:04:20	401296	CONSOLE3	Call Status

	05/12				
27/12/2017	10:39:05	401802	CONSOLE2		differed
	/27/12/2017 18:15:00				
27/12/2017	17:39:52	405459	CONSOLE3		timer time
	/053952				
27/12/2017	17:39:52	405459	CONSOLE3		timer_date
	/20171228				
27/12/2017	17:39:52	405459	CONSOLE3		undiffered
	/manual				
27/12/2017	17:39:52	405459	CONSOLE3		status12_time
	090420/173952				
27/12/2017	17:39:52	405459	CONSOLE3		Mod.Time
	103903/173952				
27/12/2017	17:39:52	405459	CONSOLE3		Modified by
	12316/12789				
27/12/2017	17:39:52	405459	CONSOLE3		Modified at Workstation
	CONSOLE2/CONSOLE3				
27/12/2017	17:39:52	405459	CONSOLE3		Status Notes
	SU/RO				
27/12/2017	17:55:01	405459	CONSOLE3		Call Status
	05/03				
27/12/2017	20:30:52	405459	CONSOLE3		Disposition Code 1
	/C2				
27/12/2017	20:30:52	405459	CONSOLE3		Disposition Code 2
	/C20				
27/12/2017	20:30:53	405459	CONSOLE3		status16_time
	/203053				
27/12/2017	20:30:53	405459	CONSOLE3		status16_date
	/20171227				
27/12/2017	20:30:53	405459	CONSOLE3		last_disposal_comment
	01/				
27/12/2017	20:30:53	405459	CONSOLE3		last_historical_comment
	01/				
27/12/2017	20:30:53	405459	CONSOLE3		Call Status
	03/16				
<b>Resource Activity</b>					
NC11	27/12/2017	08:02:05	1726		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST. , NEWPORT				
NC11	27/12/2017	08:02:06	1726		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1726 WILLIAMS(#976200) SEXUAL OFFENCES; GWP-201				
NC11	27/12/2017	08:54:57	1726		05 - EN ROUTE IN-VICINITY
	THE COURTYARD, 50 HIGH ST. , NEWPORT				
NC11	27/12/2017	08:55:08	1726		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST. , NEWPORT				
NC11	27/12/2017	09:04:08	1726		02 - AVAILABLE
	RESOURCE HAS BEEN REMOVED GWP-20171227-0134				
NC11	27/12/2017	09:04:20	1726		02 - AVAILABLE
NC32	27/12/2017	17:40:08	1488		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST. , NEWPORT				

NC32	27/12/2017	17:40:10	1488		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1488 LINES (#976890) SEXUAL OFFENCES; GWP-201712				
NC32	27/12/2017	17:52:56	1488		05 - EN ROUTE TO INCIDENT
	2761488				
NC32	27/12/2017	17:54:57	1488		02 - AVAILABLE
	RESOURCE HAS BEEN REMOVED GWP-20171227-0134				
NC32	27/12/2017	17:55:01	1488		02 - AVAILABLE
NC32	27/12/2017	17:56:39	1488		05 - EN ROUTE TO INCIDENT
	THE COURTYARD, 50 HIGH ST., NEWPORT				
NC32	27/12/2017	17:56:41	1488		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1488 LINES (#976912) SEXUAL OFFENCES; GWP-201712				
NC32	27/12/2017	19:25:30	1488		02 - AVAILABLE
	RESOURCE HAS BEEN REMOVED GWP-20171227-0134				

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1700502702 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1700502702]

**INC Comments (From Date From T**

*Q* : CIRCUMSTANCES (THREAT AND RISK)	27/12/2017	06:04:48	CALL22	405820
*A* : CALI FR S DAUGHTER I WAS SEXUALLY ASSAULTED AT 04:45 HRS IN THE COURTYARD CLUB IN NEWPORT. MIA WAS DANCING ON THE GROUND FLOOR AND A A MALE CAME OVER AND STARTED GRABBING HER, PULLING HER TO HIM, HE GRABBED HER VAGINA, THEN HER BREASTS, THEN BACKSIDE, THEN HER VAGINA AGAIN. SHE TRIED TO PUSH HIM OFF, HE PULLED HER TO HIM AGAIN, SHE TRIED WALKING OFF AND HE PULLED HER TO HIM,SAYING REPEATEDLY " YOU'RE COMING HOME WITH ME" SO SHE TRIED TO HIT HIM. AT THE SAME TIME HIS FRIEND TO PULL HER AWAY FROM HIM TOO. THEN WENT OUTSIDE TO THE FRONT. HE FOLLOWED MIA OUTSIDE, AND TRIED AGAIN TO GRAB MIA, HE BECAME AGGRESSIVE, SCREAMING AT THE GIRLS THAT "HE WAS GOING TO BANG THEM". OTHER PEOPLE WERE PULLING HIM AWAY AND THE GIRLS LEFT TO GET A LIFT HOME.	27/12/2017	06:04:48	CALL22	405820
*Q* : OTHER PERSONS INVOLVED	27/12/2017	06:06:09	CALL22	405820
*A* : OFFENDER IS KNOWN. BELIEVED TO LIVE AGED YEARS OLD.	27/12/2017	06:06:09	CALL22	405820
*Q* : OTHER PERSONS INVOLVED	27/12/2017	06:08:22	CALL22	405820
*A* : OFFENDER IS KNOWN. BELIEVED TO LIVE RINGLAND CIRCLE. AGED : JUST KNOWS HIM FROM GOING OUT AS ONE OF THE BOYS. FRIEND	27/12/2017	06:08:22	CALL22	405820
9/98 - AT THE HOUSE WITH THE CALLER.	27/12/2017	06:08:22	CALL22	405820
*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR	27/12/2017	06:09:07	CALL22	405820
*A* : IS EXTREMELY UPSET. SHE CAN'T TALK TO ME BUT IS SITTING NEXT TO HER MUM TELLING HER AS I AM ON THE PHONE.	27/12/2017	06:09:07	CALL22	405820
*Q* : SOLVABILITY	27/12/2017	06:09:24	CALL22	405820
*A* : CCTV AT THE COURTYARD.	27/12/2017	06:09:24	CALL22	405820
WAS SPOKEN WITH IN RELATION TO A SEPERATE MATTER PRIOR TO THIS BEING REPORTED. HE IS A WHITE MALE, SLIM BUILD, 5FT 9" TALL,	27/12/2017	06:14:46	WEBSTM	401061

MOUSEY COLOURED HAIR WEARING DENIM JEANS AND AT THE TIME HE WAS SPOKEN WITH A WHITE LONG SLEEVED JACKET.	27/12/2017	06:15:27	WEBSTM	401061
MALE HAS WARNING MARKERS FOR ESCAPER, VIOLENT AND DRUGS ON NICHE	27/12/2017	06:16:38	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
27/12/17 06:17 61LIGW89 NE18/0002 JP400M02 61403936	27/12/2017	06:17:37	CONSOLE16	403936
BEST 50 OF 152 POSSIBLES	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
SRCH HALL/KARL:15101993:::	27/12/2017	06:17:37	CONSOLE16	403936
DD:1 AS:20 IP:1 DNA:1 DH:19 AB:1 RECORD 1	27/12/2017	06:17:37	CONSOLE16	403936
HALL, KARL PNCID 07/426903F	27/12/2017	06:17:37	CONSOLE16	403936
15/10/93 NEWPORT CRO 77539/07B	27/12/2017	06:17:37	CONSOLE16	403936
MALE WHITENORTHEURO	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
TATT 19	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
DNA E+W NOT REQUIRED DNA PROFILE HELD ON NDNAD FOR E+W	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
LAST KNOWN ADDRESS AS AT 02/12/17 (HOME)	27/12/2017	06:17:37	CONSOLE16	403936
11 BEATTY ROAD NEWPORT	27/12/2017	06:17:37	CONSOLE16	403936
NEWPORT NP19 9GG (61NA)	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
RECORD LAST UPDATED 06/12/17 13:42	27/12/2017	06:17:37	CONSOLE16	403936
PAGE DD.... HELP .... ABANDON TRANSACTION? N..	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:37	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
27/12/17 06:17 61LIGW89 NE18/0002 JV400M01 61403936	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
SRCH HALL/KARL:15101993:::	27/12/2017	06:17:49	CONSOLE16	403936
DD:1 AS:20 IP:1 DNA:1 DH:19 AB:1 RECORD 1	27/12/2017	06:17:49	CONSOLE16	403936
HALL, KARL PNCID 07/426903F	27/12/2017	06:17:49	CONSOLE16	403936
15/10/93 NEWPORT MALE WHITENORTHEURO CRO 77539/07B.	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
1 DISQUALIFIED DRIVER REPORT(S) PAGE 1 OF 1	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
DISQUALIFIED UNTIL 12/06/18	27/12/2017	06:17:49	CONSOLE16	403936
DATE EFFECTIVE FROM : 13/06/17	27/12/2017	06:17:49	CONSOLE16	403936
FS/REF:61FC/COURT-REG COURT: CARDIFF CROWN COURT ON 18/10/17	27/12/2017	06:17:49	CONSOLE16	403936
TEXT :	27/12/2017	06:17:49	CONSOLE16	403936
NOTE : DVLA UNCONFIRMED	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936

	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
PAGE AS..... HELP .... ABANDON TRANSACTION? N..	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:17:49	CONSOLE16	403936
	27/12/2017	06:18:02	CONSOLE16	403936
27/12/17 06:17 61LIGW89 NE18/0002 JA400M01 61403936	27/12/2017	06:18:02	CONSOLE16	403936
	27/12/2017	06:18:02	CONSOLE16	403936
	27/12/2017	06:18:02	CONSOLE16	403936
SRCH ::	27/12/2017	06:18:02	CONSOLE16	403936
DD:1 AS:20 IP:1 DNA:1 DH:19 AB:1 RECORD 1	27/12/2017	06:18:02	CONSOLE16	403936
	27/12/2017	06:18:02	CONSOLE16	403936
'NEWPORT MALE WHITENORTHEURO'	27/12/2017	06:18:02	CONSOLE16	403936
	27/12/2017	06:18:02	CONSOLE16	403936
ARREST/REMAND HISTORY PAGE 1 OF 15	27/12/2017	06:18:02	CONSOLE16	403936
	27/12/2017	06:18:02	CONSOLE16	403936
. FAIL TO ATTEND FOR/REMAIN FOR DURATION OF FOLLOW UP ASSESSM+ ON 14/09/17	27/12/2017	06:18:02	CONSOLE16	403936
. AS/REF: **, ** ARRESTED ON 02/12/17 FP CONFIRMED	27/12/2017	06:18:02	CONSOLE16	403936
. REMANDED ON BAIL AT 61NC ON 02/12/17	27/12/2017	06:18:02	CONSOLE16	403936
TO GWENT MAGISTRATES ON 02/01/18	27/12/2017	06:18:02	CONSOLE16	403936
	27/12/2017	06:18:02	CONSOLE16	403936
. POSSESSING CONTROLLED DRUG - CLASS A - COCAINE ON 11/09/17	27/12/2017	06:18:02	CONSOLE16	403936
. AS/REF: ** ** ARRESTED ON 11/09/17 FP CONFIRMED	27/12/2017	06:18:02	CONSOLE16	403936
. REMANDED ON BAIL AT 61NC ON 11/09/17	27/12/2017	06:18:02	CONSOLE16	403936
TO GWENT MAGISTRATES ON 03/10/17	27/12/2017	06:18:02	CONSOLE16	403936
	27/12/2017	06:18:02	CONSOLE16	403936
. ASSAULT W/I TO RESIST ARREST ON 12/11/16	27/12/2017	06:18:02	CONSOLE16	403936
. DRIVE A MOTOR VEHICLE WITH THE PROPORTION OF SPECIFIED CONT+ ON 12/11/16	27/12/2017	06:18:02	CONSOLE16	403936
PAGE +..... HELP .... ABANDON TRANSACTION? N..	27/12/2017	06:18:02	CONSOLE16	403936
	27/12/2017	06:18:02	CONSOLE16	403936
THE COURTYARD IS NOW CLOSED SO CCTV ENQ ONCE FULL DETAILS ARE KNOWN CAN COMMENCE IMMEDIATELY. ENQ INTO THIS SHOULD CONTINUE TO LOCATE/ARREST THE SUSPECT AS THIS HAS CAUSED SERIOUS	27/12/2017	06:18:21	WEBSTM	401061
UPSET TO THE VICTIM.	27/12/2017	06:18:28	WEBSTM	401061
*Q* : OUTCOME	27/12/2017	06:21:39	CALL22	405820
*A* : CALLER AND/ HAVE TO GO TO WORK AND HAVE REQUESTED AN SAS THIS EVENING. I HAVE SPOKEN TO AIS WHO HAS AGREED. HAVE REQUESTED THAT MIA PUTS ASIDE HER CLOTHES AS EVIDENCE. **	27/12/2017	06:21:39	CALL22	405820
*****SAS FULLY BOOKED, HAS AGREED TO AN OFFICER ATTENDING NOW *****	27/12/2017	06:21:39	CALL22	405820
Final question automatically answered	27/12/2017	06:21:39	CALL22	405820
Transfer To NEWPORT From Terminal CALL22 Control	27/12/2017	06:21:57	CALL22	405820
OFFICER TO ATTEND AS SOON AS POSSIBLE	27/12/2017	06:21:57	CALL22	405820
Transfer Accepted At Terminal CONSOLE3 For Control	27/12/2017	06:22:04	CONSOLE3	404987
Warning: Unlikely to hit Arrival time Target	27/12/2017	06:23:21	APPSRV	APPSRV
	27/12/2017	06:24:37	CALL22	405820

CALLER WOULD LIKE AN OFFICER TO ATTEND HOME ADDRESS AS SOON AS POSSIBLE. CAN CONFIRM NAME SPELLED I . AND HE IS BORN IN,				
DS1070 MADE AWARE - WILL VIEW	27/12/2017	06:26:03	CONSOLE3	404987
REQUEST TO SEND INCIDENT TO NICHE	27/12/2017	06:29:10	CALL22	405820
OCN 1700502702 RECEIVED FROM NICHE	27/12/2017	06:30:57	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700502702	27/12/2017	06:30:57	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1700502702 RECEIVED FOR INCIDENT GWP-20171227-0134	27/12/2017	06:30:57	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1700502702 TO OIC	27/12/2017	06:30:57	INT3	NICSRV
NOTED BY 1070 - IT APPEARS THAT THIS IS A CASE OF SEXUAL TOUCHING WHICH WOULD SIT WITH UNIFORM FOR INVESTIGATION. PLEASE UPDATE DUTY PS TO ENSURE HANDOVER, THANKS.	27/12/2017	06:37:02	WEBSTM	401108
UNABLE TO RAISE PS	27/12/2017	06:42:48	CONSOLE3	404987
Failure to hit Arrival time Target	27/12/2017	06:53:25	APPSRV	APPSRV
NC11 DISPATCHED BY DRAG/DROP	27/12/2017	08:02:05	CONSOLE2	401802
I HAVE CONTACTED BULLOCK AND SHE IS IN WORK ALONGSIDE THE WITNESS UNTIL 6	27/12/2017	08:02:46	WEBSTM	405672
AS A RESULT THEY ARE ATTENDING A1 AFTER 6, AT AROUND 6.15/6.30	27/12/2017	08:03:14	WEBSTM	405672
IN ORDER TO SPEAK TO AN OFFICER	27/12/2017	08:03:38	WEBSTM	405672
- FROM 1726	27/12/2017	08:03:44	WEBSTM	405672
- COURTYARD OPENS AT 12 WILL MAKE CCTV ENQUIRIES THEN, WILL ATTEND TOWN CCTV THIS MORNING	27/12/2017	08:17:02	WEBSTM	405672
NC11 05 - EN ROUTE IN-VICINITY	27/12/2017	08:54:57	ARLSERVER	ARLSRV
NC11 05 - EN ROUTE TO INCIDENT	27/12/2017	08:55:08	ARLSERVER	ARLSRV
Status changed Manually DISPATCHED->FURTHER ACTION REQUIRED FURTHER ENQUIRIES REQUIRED CCTV ENQS	27/12/2017	09:04:20	CONSOLE3	401296
NC11 02 - AVAILABLE	27/12/2017	09:04:20	CONSOLE3	401296
CALL DEFERRED 27/12/2017 18:15:00 Workstation Group NEWPORT	27/12/2017	10:39:03	CONSOLE2	401802
FEMALE ATTENDING A1	27/12/2017	10:39:03	CONSOLE2	401802
FEMALE AT A1 FRONT DESK	27/12/2017	17:36:36	NC.ENQ1	401006
Reopened at: CONSOLE3	27/12/2017	17:39:52	CONSOLE3	405459
Transfer Accepted At Terminal CONSOLE3 For Control	27/12/2017	17:39:55	CONSOLE3	405459
NC32 DISPATCHED BY DRAG/DROP	27/12/2017	17:40:08	CONSOLE3	405459
Status changed Manually DISPATCHED->UNACTIONED OTHER REASON	27/12/2017	17:55:01	CONSOLE3	405459
NC32 02 - AVAILABLE	27/12/2017	17:55:01	CONSOLE3	405459
NC32 DISPATCHED BY DRAG/DROP	27/12/2017	17:56:39	CONSOLE3	405459
INCIDENT PRINTED IN WEBSTORM BY:	27/12/2017	17:58:45	WEBSTM	402163
NC32 02 - AVAILABLE	27/12/2017	19:25:34	CONSOLE1	402267
1488 WILL UPDATE FROM STATION	27/12/2017	20:24:23	CONSOLE2	405232
CLOTHING HAS BEEN SEIZED FROM THE VICTIM.	27/12/2017	20:26:33	WEBSTM	402163
JIVA INTERVIEW WOULD NEED TO BE ARRANGED	27/12/2017	20:26:55	WEBSTM	402163
CRIME INVESTIGATION WILL NOW BE RUN VIA NICHE	27/12/2017	20:27:12	WEBSTM	402163
LOG TO BE CLOSED	27/12/2017	20:27:20	WEBSTM	402163
REQUEST TO SEND INCIDENT TO NICHE	27/12/2017	20:28:41	CONSOLE3	405459
Disposition code: , 'C2', 'C20'	27/12/2017	20:30:53	CONSOLE3	405459
# Arrests # Cautions Inf. contact	27/12/2017	20:30:53	CONSOLE3	405459
Handling Officer 1488	27/12/2017	20:30:53	CONSOLE3	405459
Qualifiers, ALL CRIME, NEIGHBOURHOOD POL	27/12/2017	20:30:53	CONSOLE3	405459
GWP-20171227-0134 HAS BEEN DISPOSED	27/12/2017	20:30:53	CONSOLE3	405459



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## Occurrence details

Gwent Police

Printed: 15/05/2018 09:21 by GWP257

Occurrence: **1700502740**

**Occurrence details:**

**Report no.:** 1700502740  
**Occurrence Type:** AN19 ASB - Personal  
**Occurrence time:** 27/12/2017 05:31 -  
**Reported time:** 27/12/2017 05:31  
**Occurrence address:** 48 CAMBRIAN ROAD, NEWPORT, NEWPORT UK NP20 4AB (THE COURTYARD) (Loc. auth.: NEWPORT, Force: GWP, LPU/BCU: NEWPORT, Section: NEWPORT CENTRAL, Sector: NC, Beat: NC81, Ward: STOW HILL) (Conferred with Newport LLPG who states THE COURTYARD retains a separate  
**Clearance status:** Allocated and finalised  
**Concluded:** Yes  
**Concluded date:** 21/02/2018  
**Summary:** LARGE AMOUNT OF PEOPLE  
**Remarks:**

**Reports:**

**Occurrence / Intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
	27/12/2017 08:03	27/12/2017 08:03	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	27/12/2017 08:05	27/12/2017 08:05	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
	27/12/2017 08:07	27/12/2017 08:07	#CAD INTERFACE, C.	No	
Log entry:	Occurrence updated with information from Command and Control.				
Investigator action	28/12/2017 10:19		#GWPCO51 FLEMING, U.	No	
			C08 - Investigation Update		
Log entry:	<u>Investigation Update</u> I went to courtyard yesterday, requested CCTV, it will be ready this afternoon.				
Investigator action	28/12/2017 19:30		#GWPCO51 FLEMING, U.	No	
Log entry:	I went to pick up CCTV at 3pm they said that it will be ready tomorrow afternoon.				
Investigator action	14/02/2018 21:16		#GWP356 DERBYSHIRE, C.	No	
Log entry:	CCTV REVIEWED NO CRIME FOR CLOSURE.				



ISR Report

GWENT POLICE

ISR Report:

**GWP-20171227-0131 (\* CLOSED INCIDENT \*)**

27/12/2017 05:30:59	C-VIOLENCE, VIOLENCE	GWP-20171227-0131 / GWP	CCTV	GWENT
Grade:(1) EMERGENCY	LARGE AMOUNT OF PEOPLE	NC	Officer Dealing:403818	
Operator:403818	Dispatcher:405453	NC81 (330968,186280)	Creator Wkstr:CONSOLE12	

<b>Address Information</b>	
THE COURTYARD, THE COURTYARD	
46 CAMBRIAN RD, , NEWPORT, NP20 4AB	
Proxlmity:	<input checked="" type="checkbox"/> Gazeteer Validation

<b>Disposition Codes</b>
VIOLENCE AGAINST THE PERSON
VIOLENCE AGAINST THE PERSON

<b>Complainant Information</b>	
CCTV , CCTV	
WITNESS <input type="checkbox"/> Media Consent <input type="checkbox"/> Not Used <input type="checkbox"/> Vctm Services? <input type="checkbox"/>	
Vulnerable <input type="checkbox"/> Repeat	
Notes:	

<b>Date / Time Information</b>		
CALL RECEIVED	27/12/2017	05:30:59
CALL ANSWERED	27/12/2017	05:30:59
INCIDENT CREATED	27/12/2017	05:30:59
ADDRESS VALIDATED	27/12/2017	05:31:04
INITIAL INPUT COMPLETE	27/12/2017	05:31:30
TRANSFER SENT	27/12/2017	05:31:38
TRANSFER ACCEPTED	27/12/2017	05:31:52
RESOURCE DISPATCHED	27/12/2017	05:32:36
ARRIVED AT SCENE	27/12/2017	05:37:44
UNITS CLEARED	27/12/2017	05:55:20
INCIDENT RESTULTED	27/12/2017	08:01:45
INCIDENT DISPOSED	27/12/2017	08:01:48

<b>Qualifiers</b>	
DISPOSAL QUALIFIERS	NO QUALIFIER APPLIES
DISPOSAL QUALIFIERS	ALL CRIME
THEME	CRIME RELATED INCIDENTS

<b>CAD Log</b>				
27/12/2017	05:31:38	403818	CONSOLE12	XFER1STDONE
	/NEWPORT			
27/12/2017	05:31:38	403818	CONSOLE12	XFERINIT
	1/NEWPORT			
27/12/2017	05:32:27	403818	CONSOLE12	QSET
	FINAL/THR			
27/12/2017	05:39:30	404881	CONSOLE1	corporate_name
	/THE COURTYARD			

27/12/2017	05:39:30	404881	CONSOLE1	Street Type 1
	/RD			
27/12/2017	05:39:30	404881	CONSOLE1	House No.
	0/46			
27/12/2017	05:39:30	404881	CONSOLE1	Mod.Time
	053130/053930			
27/12/2017	05:39:30	404881	CONSOLE1	work_fid5
	10010552032/10009646566			
27/12/2017	05:39:30	404881	CONSOLE1	Modified by
	12208/12353			
27/12/2017	05:39:30	404881	CONSOLE1	Latitude
	188122/188280			
27/12/2017	05:39:30	404881	CONSOLE1	Longitude
	330758/330968			
27/12/2017	05:39:30	404881	CONSOLE1	loc_id
	714220/421584			
27/12/2017	05:39:30	404881	CONSOLE1	loc_id
	714220/421584			
27/12/2017	05:39:30	404881	CONSOLE1	Modified at Workstation
	CONSOLE12/CONSOLE1			
27/12/2017	05:39:30	404881	CONSOLE1	Address Modified
	False/True			
27/12/2017	05:39:30	404881	CONSOLE1	Post Code
	NP20 4BH/NP20 4AB			
27/12/2017	05:39:30	404881	CONSOLE1	Street Name 1
	QUEENSWAY/CAMBRIAN			
27/12/2017	05:39:30	404881	CONSOLE1	loc_name
	QUEENSWAY/THE COURTYARD			
27/12/2017	05:39:30	404881	CONSOLE1	Type de lieu
	STREET REC/			
27/12/2017	05:39:39	404881	CONSOLE1	Mod.Time
	053930/053939			
27/12/2017	05:55:40	405453	CONSOLE2	differed
	/27/12/2017 08:00:24			
27/12/2017	08:00:37	APPSRV	APPSRV	undiffered
	/AppDivertedCheck			
27/12/2017	08:01:44	401802	CONSOLE2	Disposition Code 1
	/C1			
27/12/2017	08:01:44	401802	CONSOLE2	Disposition Code 2
	/C10			
27/12/2017	08:01:45	401802	CONSOLE2	status15_time
	/080145			
27/12/2017	08:01:45	401802	CONSOLE2	status15_date
	/20171227			
27/12/2017	08:01:45	401802	CONSOLE2	Call Status
	14/15			
27/12/2017	08:01:48	401802	CONSOLE2	status16_time
	/080148			
27/12/2017	08:01:48	401802	CONSOLE2	status16_date
	/20171227			

	08:01:48	401802	CONSOLE2		last historical comment
	01/				
27/12/2017	08:01:48	401802	CONSOLE2		last disposal comment
	01/				
27/12/2017	08:01:48	401802	CONSOLE2		Call Status
	15/16				
<b>Resource Activity</b>					
NC51	27/12/2017	05:32:36	356	700	05 - EN ROUTE TO INCIDENT
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC51	27/12/2017	05:32:37	356	700	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 700 MOTHERSOLE(#976111) VIOLENCE; GWP-20171227-				
NC51	27/12/2017	05:32:37	356	700	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 356 DERBYSHIRE(#976112) VIOLENCE; GWP-20171227-				
NC50	27/12/2017	05:33:40	1410	1684	05 - EN ROUTE TO INCIDENT
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC50	27/12/2017	05:33:42	1410	1684	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1410 HISCOX(#976114) VIOLENCE; GWP-20171227-013				
NC50	27/12/2017	05:33:42	1410	1684	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1684 TOWNSEND(#976115) VIOLENCE; GWP-20171227-0				
NW51	27/12/2017	05:36:39	1719	1658	05 - EN ROUTE TO INCIDENT
	QUEENSWAY, QUEENSWAY, NEWPORT				
NW51	27/12/2017	05:36:40	1719	1658	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1658 MATTHEWS(#976119) VIOLENCE; GWP-20171227-0				
NW51	27/12/2017	05:36:40	1719	1658	05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 1719 CREFFIELD(#976120) VIOLENCE; GWP-20171227-				
NC50	27/12/2017	05:37:04	1410	1684	05 - EN ROUTE IN-VICINITY
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC50	27/12/2017	05:37:44	1410	1684	06 - AT SCENE
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC51	27/12/2017	05:37:54	356	700	06 - AT SCENE
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC52	27/12/2017	05:38:13	953		05 - EN ROUTE TO INCIDENT
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC52	27/12/2017	05:38:13	953		05 - EN ROUTE TO INCIDENT
	MESSAGE SENT 953 OLDHAM(#976123) VIOLENCE; GWP-20171227-0131				
NC52	27/12/2017	05:38:15	953		06 - AT SCENE
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC50	27/12/2017	05:38:17	1410	1684	06 - AT SCENE DEPARTING
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC52	27/12/2017	05:38:43	953		06 - AT SCENE DEPARTING
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC50	27/12/2017	05:42:55	1410	1684	06 - AT SCENE
	QUEENSWAY, QUEENSWAY, NEWPORT				
NW51	27/12/2017	05:43:04	1719	1658	05 - EN ROUTE IN-VICINITY
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC52	27/12/2017	05:45:50	953		06 - AT SCENE
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC50	27/12/2017	05:46:17	1410	1684	06 - AT SCENE DEPARTING
	QUEENSWAY, QUEENSWAY, NEWPORT				
NC50	27/12/2017	05:46:38	1410	1684	06 - AT SCENE

	QUEENSWAY, QUEENSWAY, , NEWPORT				
NC50	27/12/2017	05:47:44	1410	1684	06 - AT SCENE DEPARTING
	QUEENSWAY, QUEENSWAY, , NEWPORT				
NC52	27/12/2017	05:47:48	953		06 - AT SCENE DEPARTING
	QUEENSWAY, QUEENSWAY, , NEWPORT				
NW51	27/12/2017	05:49:24	1719	1658	05 - EN ROUTE TO INCIDENT
	QUEENSWAY, QUEENSWAY, , NEWPORT				
NC50	27/12/2017	05:55:16	1410	1684	02 - AVAILABLE
NC51	27/12/2017	05:55:17	356	700	02 - AVAILABLE
NC52	27/12/2017	05:55:18	953		02 - AVAILABLE
NW51	27/12/2017	05:55:20	1719	1658	06 - AT SCENE
	QUEENSWAY, QUEENSWAY, , NEWPORT				
NW51	27/12/2017	05:55:20	1719	1658	02 - AVAILABLE

**ISR Relations**

NICHE OCC NUMBER - ISR RELATION	OCN 1700502740 SET AS CASE REF
EXTERNAL - NICHE	NICHE SUPPLIED OCN [1700502740]

**INC Comments (From Date From T**

Transfer To NEWPORT From Terminal CONSOLE12 Control	27/12/2017	05:31:38	CONSOLE12	403818
FIGHTING	27/12/2017	05:31:41	CONSOLE12	403818
MIXED GROUP	27/12/2017	05:31:48	CONSOLE12	403818
Transfer Accepted At Terminal CONSOLE2 For Control	27/12/2017	05:31:52	CONSOLE2	405453
SEEMS TO BE CALMING DOWN	27/12/2017	05:31:58	CONSOLE12	403818
MIXED GROUP	27/12/2017	05:32:01	CONSOLE12	403818
NO WEAPONS	27/12/2017	05:32:03	CONSOLE12	403818
FIGHTING AGAIN ON CCTV	27/12/2017	05:32:15	CONSOLE12	403818
*Q* : CIRCUMSTANCES (THREAT AND RISK)	27/12/2017	05:32:20	CONSOLE12	403818
*A* : FIGHT	27/12/2017	05:32:20	CONSOLE12	403818
*Q* : OTHER PERSONS INVOLVED	27/12/2017	05:32:25	CONSOLE12	403818
*A* : LARGE GROUP	27/12/2017	05:32:25	CONSOLE12	403818
*Q* : VULNERABILITY/HISTORY/ESCALATION OF BEHAVIOUR	27/12/2017	05:32:26	CONSOLE12	403818
*A* :	27/12/2017	05:32:26	CONSOLE12	403818
*Q* : SOLVABILITY	27/12/2017	05:32:26	CONSOLE12	403818
*A* :	27/12/2017	05:32:26	CONSOLE12	403818
*Q* : OUTCOME	27/12/2017	05:32:27	CONSOLE12	403818
*A* :	27/12/2017	05:32:27	CONSOLE12	403818
Final question automatically answered	27/12/2017	05:32:27	CONSOLE12	403818
NC51 DISPATCHED BY DRAG/DROP	27/12/2017	05:32:36	CONSOLE2	405453
NC50 DISPATCHED BY DRAG/DROP	27/12/2017	05:33:41	CONSOLE2	405453
NW51 DISPATCHED BY DRAG/DROP	27/12/2017	05:36:39	CONSOLE2	405453
NC50 05 - EN ROUTE IN-VICINITY	27/12/2017	05:37:04	ARLSERVER	ARLSRV
Warning: Unlikely to hit Arrival time Target	27/12/2017	05:37:17	APPSRV	APPSRV
NC50 06 - AT SCENE	27/12/2017	05:37:44	CONSOLE2	405453
NC51 06 - AT SCENE	27/12/2017	05:37:54	CONSOLE2	405453
NC52 DISPATCHED BY DRAG/DROP	27/12/2017	05:38:13	CONSOLE2	405453
NC52 06 - AT SCENE	27/12/2017	05:38:15	CONSOLE2	405453



NC50 06 - AT SCENE DEPARTING	27/12/2017	05:38:17	ARLSERVER	ARLSRV
NC52 06 - AT SCENE DEPARTING	27/12/2017	05:38:43	ARLSERVER	ARLSRV
NW51 GATSO BETTWS LANE	27/12/2017	05:41:03	CONSOLE2	405453
1719- GATSO BETTWS LANE	27/12/2017	05:41:08	CONSOLE3	404987
356 - LOADS OF PEOPLE MILLING AROUND BUT NO FIGHTING AT MOMENT	27/12/2017	05:41:33	CONSOLE2	405453
356 - CAN UNITS MAKE THERE WAY AS LOADS AT COURTYARD	27/12/2017	05:41:57	CONSOLE2	405453
NC50 06 - AT SCENE	27/12/2017	05:42:55	ARLSERVER	ARLSRV
NW51 05 - EN ROUTE IN-VICINITY	27/12/2017	05:43:04	ARLSERVER	ARLSRV
NC52 06 - AT SCENE	27/12/2017	05:45:50	ARLSERVER	ARLSRV
NC50 06 - AT SCENE DEPARTING	27/12/2017	05:46:17	ARLSERVER	ARLSRV
NC50 06 - AT SCENE	27/12/2017	05:46:38	ARLSERVER	ARLSRV
NC50 06 - AT SCENE DEPARTING	27/12/2017	05:47:44	ARLSERVER	ARLSRV
NC52 06 - AT SCENE DEPARTING	27/12/2017	05:47:48	ARLSERVER	ARLSRV
NW51 05 - EN ROUTE TO INCIDENT	27/12/2017	05:49:24	ARLSERVER	ARLSRV
356 - LEAVE LOG OPEN & DEFER FOR CO51 - WILL ASK HER TO GO UP THE CIVIC TO GO GET THE CTTV. NOBODY IS MAKING ANY COMPLAINTS. NO COMPLAINTS. CO51 IN AT 0800HRS	27/12/2017	05:55:05	CONSOLE2	405453
NC50 02 - AVAILABLE	27/12/2017	05:55:17	CONSOLE2	405453
NC51 02 - AVAILABLE	27/12/2017	05:55:18	CONSOLE2	405453
NC52 02 - AVAILABLE	27/12/2017	05:55:19	CONSOLE2	405453
NW51 06 - AT SCENE	27/12/2017	05:55:20	CONSOLE2	405453
NW51 02 - AVAILABLE	27/12/2017	05:55:20	CONSOLE2	405453
CALL DEFERRED 27/12/2017 08:00:24 Workstation Group NEWPORT	27/12/2017	05:55:40	CONSOLE2	405453
FAO CO51	27/12/2017	05:55:40	CONSOLE2	405453
Reopened at: APPSRV	27/12/2017	08:00:37	APPSRV	APPSRV
Transfer Accepted At Terminal CONSOLE1 For Control	27/12/2017	08:00:44	CONSOLE1	405242
REQUEST TO SEND INCIDENT TO NICHE	27/12/2017	08:01:38	CONSOLE2	401802
Call Resulted (MANAGERS) Disposition code: C1,C10, , , ,	27/12/2017	08:01:45	CONSOLE2	401802
TRANSFER REPLACES EXISTING TRANSFER	27/12/2017	08:01:48	CONSOLE2	401802
Disposition code: ,'C1','C10'	27/12/2017	08:01:48	CONSOLE2	401802
# Arrests # Cautions Inf. contact	27/12/2017	08:01:48	CONSOLE2	401802
Handling Officer 403818	27/12/2017	08:01:48	CONSOLE2	401802
Qualifiers,NO QUALIFIER APPLIES,ALL CRIME	27/12/2017	08:01:48	CONSOLE2	401802
GWP-20171227-0131 HAS BEEN DISPOSED	27/12/2017	08:01:48	CONSOLE2	401802
OCN 1700502740 RECEIVED FROM NICHE	27/12/2017	08:05:47	INT3	NICSRV
CASE REFERENCE UPDATED TO 1700502740	27/12/2017	08:05:47	INT3	NICSRV
NICHE OCCURRENCE NUMBER 1700502740 RECEIVED FOR INCIDENT GWP-20171227-0131	27/12/2017	08:05:47	INT3	NICSRV
UNABLE TO SEND NICHE REFERENCE 1700502740 TO OIC	27/12/2017	08:05:47	INT3	NICSRV

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DATA PROTECTION ACT 1998 .



### WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

Occurrence No:

URN: 

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Statement of: Andrew Lewis

Age if under 18    Over 18

Occupation: PC 257

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

E-Signature:



Date:

22/5/18

Tick if witness evidence is visually recorded  (supply witness details on MG09)

I am PC 257 Andrew Lewis and I am the Licensing Officer for the East Gwent Local Policing Area.

On Friday 18<sup>th</sup> May 2018 I spoke to a manager of a licensed premises on Newport City Centre who provided me with information regarding incidents that they had witnessed.

I produce this information in the form of hearsay evidence as this person did not wish to attend any possible licensing hearing.

This witness informed me that they had seen numerous drunken fights, they have seen persons being thrown out of the Courtyard fire door onto High Street by door staff who have then continued to push this person to the floor resulting in them receiving injuries. The witness has then intervened, taken the injured party to a place of safety and telephoned for their parents to come and collect them.

This witness will say that on one occasion there was so much fighting in the street that the door staff working at their premises have stopped patrons leaving the premises for fear of their safety, and they said that they have witnessed extremely drunk persons trying to get into the Courtyard as they were the latest venue open at the time.

This witness informed me that they regularly see mini buses of drunken persons arriving on Newport City centre after 3am, who then attempt to get into the late night venues. The witness said that if they do not get into the clubs then they are hanging around the streets causing problems.

This witness informed me that when they come home for the night, the area outside of their premises is left tidy. Regularly when they return they have to repair damage, clean up smashed glass, urine and vomit from their doorway.

Signature:

Continuation of Statement of: **Andrew Lewis**

The witness said that they can't attribute this to any particular premises/ location, but they did say that in their opinion if alcohol was stopped serving at a reasonable time and into the early hours of the morning then some of these problems would be alleviated.

This witness finally added that in their opinion Newport City Centre had gone back to the old days, when all you heard about was the fighting that went on with drunken persons late at night.



Signature:

**WITNESS STATEMENT****Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B**

Occurrence No:

URN:

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Statement of: Ian Roberts

Age If under 18 Over 18

Occupation: Police Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

E-Signature: 

Date:

23<sup>rd</sup> May 2018Tick if witness evidence is visually recorded  (supply witness details on MG09)

I am the above named person. I am a Police Sergeant currently working on the Neighbourhood Policing Team for the Stow Hill Ward.

At about midday on Thursday 10<sup>th</sup> May 2018 I spoke to the duty manager at Tesco Express, Cambrian Road, Newport to enquire if the store and staff have experienced anti-social or crime related incidents from persons that have remained on the city centre beyond the closing time of late hour licensed premises.

I was given information about a number of incidents suffered by staff which include abuse and intimidating behaviour from persons under the influence of drugs, alcohol or both causing them to have to close the shop just after opening time and then only re-open when it was safe to do so. Threats of violence and abuse to staff resulting in one young female member of staff refusing to open the store alone at 5.30am on a weekend morning due to her being terrified that she would be caused harm. Delivery drivers who have suffered threats and abuse from persons remaining on the city centre and having to avoid fights as they drive their vehicles (HGV's) along the one way street to exit the city centre.

In addition to the above I was informed that any late deliveries, hiring of additional staff or forced closure due to staff feeling unsafe has an effect on the trading figures for the business and carries the risk of losing customers who no longer come to the store due to feeling intimidated having to walk through groups of night time revellers and past those intoxicated through drink or drugs.

Signature:



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**Courtyard  
46 Cambrian Road  
Newport  
NP20 4AD**

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Hearing on 24 May 2018**

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# Induction NP Clubs

## Training Book 1

Name: .....

Phone number: .....

Email: .....

Signed: .....

Date: .....

Training done by :-.....

Date: .....

Signed: .....

Name: \_\_\_\_\_

## Manual Handling

Manual handling is defined as any transporting or supporting of a load. This includes lifting, pulling, putting down, pushing, pulling, carrying or moving, whether it is by hand or bodily force. The legislation which relates to manual handling is known as The Manual Handling Operations Regulations 1992.

### **How can I reduce the risk of manual handling injuries?**

Many of the accidents associated with manual handling can be prevented by training employees to handle loads correctly. Lifting something by hand is hard work, but by providing equipment to assist them with the job, such as trolleys, hoists etc you can help to reduce the risk of accidents and injuries occurring. The Health and Safety Executive recommend that employees use machines and tools to take the strain, this could include investing in a trolley to move cases of drinks about or installing a barrel hoist in your cellar. The solution could be as simple as reducing the size of barrels you have in your cellar.

### **There are a few simple rules to remember when lifting:**

**Keep it close to the body** The further away the load, the more stress on your lower back. Holding a load at arms length puts five times more weight on your back than holding it close to you. Keeping it close to your chest makes you more stable.

**Stand correctly** Get close to the job: Stand square to the load, facing the direction you're going to move in next.

**Use your legs** If you have to bend down to pick something up, bend the legs, and use your leg muscles to take the weight. It is not a good idea to handle loads when sitting down - you can't use your leg muscles, you can't use your body weight as a counter balance, and you're asking too much of your arms and upper body.

### **Pushing or pulling?**

You have more power when pulling or pushing if your footing is secure - make sure the floor is dry and solid. Grip the load between waist and shoulder to ease strain on the back and the arms. Even better, turn your back to it and push with your legs.

### **Size**

Make sure that the load is small enough to enable you to get a good grip, and see where you're going. If any side of what you're carrying - length, width or height - is more than 75cm then you run a greater chance of injuring yourself.

### **Distance**

If you can lift a load and carry it easily against your body, you'll also be able to carry it safely. Don't carry it too far, however: more than 10m and you'll probably be using all your energy in carrying the load, and have none left to put it down safely.

### **How heavy?**

It is difficult to give precise guidelines about how much weight people should be carrying, because people vary so much. Weight is only one of the risk factors to manual handlers. If in doubt ask for help. It is your responsibility to know your limits.

### **Don't twist**

You could hurt your back. Lift, carry and place in one direction where possible.

Signed: ..... Date: .....

Name: .....

## Noise Regulations

The aim of the Noise Regulations is to ensure that workers' hearing is protected from excessive noise at their place of work, which could cause them to lose their hearing and/or to suffer from tinnitus (permanent ringing in the ears).

Exposure to excessive noise is regarded as a major health hazard as it may cause temporary or permanent loss of hearing or tinnitus. The ear is able to cope with some intermittent exposures to loud noise although there may be some temporary changes to perception or a short-term ringing in the ears. Permanent damage can be caused immediately by sudden extremely loud noises, e.g. from cartridge-operated machines. But permanent hearing loss is usually gradual, caused by prolonged exposure over many years.

Ear Protection must be worn, if the employee is exposed to loud noises for long periods of time. All staff should know the areas and time lengths where sound protection is imperative.

Locations such as DJ Booths, Dance floors, Bottle Bins and Bars are all at high risk of the damaging effects that noise can cause. All areas of the club are exposed and therefore as an employee I am fully aware that it is my responsibility to wear hearing protection such as noise reduction earplugs due to the noise levels in a club.

I have been provided with the right training and equipment to ensure that my personal safety is protected and agree to use the correct protection when necessary.

You can calculate your daily and weekly exposure to noise at

<http://www.hse.gov.uk/noise/calculator.htm>

During club nights where noise levels are high we provide ear protection

Arco Classic SNR=28 H=30 M=24 L=22 EN352-2

**ALL STAFF MUST USE EAR PROTECTION ON CLUB NIGHTS.**

Failure to use protective equipment will result in disciplinary action

Signed: ..... Date: .....

Name: .....

### **Sale of alcohol to persons who are drunk**

You must refuse to serve a person who is drunk or appears to be drunk. It is illegal for you to serve a person who is the companion of a drunk who is trying to buy alcohol for that drunk person.

If caught by the relevant authority, you face an on the spot fine of £80 for serving someone who is or appears to be drunk, or for serving the person who is trying to buy drink for a drunken person, with alcohol.

In the event of discovering someone who is drunk, or under age, you are to refuse serving, inform your immediate manager on duty. In a night club environment, there will most likely be a door security operator who can deal with the situation once you inform him/her.

If a customer does not have identification, suggest they return with some and they will be served when they do. Do not serve a customer without identification if the customer appears to be under 25. If a customer becomes aggressive and/or refuses to leave inform the manager.

**Staff are required to record instances where service has been refused for any reason, a refusals register is kept behind every bar for this purpose.**

Signed: ..... Date: .....

### **Fire Training**

Everyone must.

1. Ensuring that escape routes and doors are kept clear and are available for use.

#### **If a fire is discovered,**

2. Ensure that the alarm has been raised.

3. Inform Management.

4. Evacuate staff and customers from the building or area involved and check that any staff or visitors with disabilities are assisted as planned – check all refuge areas.

5. Go to the designated fire assembly point **TRAIN STATION CAR PARK**.

6. Remain in assembly point so a register of persons present can be conducted.

7. Ensure all persons have been accounted for and remain in the fire assembly point area until instructed otherwise.

8. Report to the senior manager to confirm all persons are accounted for and report any persons missing.

### **STAFF MUST NEVER PUT THEMSELVES AT RISK WHILE UNDERTAKING THEIR ROLE**

Signature: ..... Date: .....

Name: .....

### Night time booklet

Please initial each topic to indicate you have fully understood the material in the night time booklet and have had the opportunity to ask questions.

Picking up glasses off the floor .....

Picking glasses off tables .....

Collecting glass from all other areas .....

Depositing glasses in the washroom.....

Moving tables and chairs.....

Breaks.....

Drying the floor .....

Cleaning vomit .....

Sweeping the floor.....

Dealing with broken glass .....

Checking the toilet .....

Reporting unusual behaviour .....

Reporting damage or maintenance.....

I have read the night time booklet and have understood all topics:-

Signed: ..... Date: .....

Name: .....

## Allergen Training

I have read and understood the Allergen information for loose foods (Food Standards Agency) and have understood the procedures outlined within. I have had a opportunity to ask questions and had the contents explained.

I am aware there is a procedure in place that must be followed when handling requests for allergen information. There is a notice on all bars informing customers that if they have allergies or intolerances they must ask staff before placing an order. When staff receive an enquiry of this nature, they must be referred to a manager/supervisor every time (never guess). A folder with a list of all products sold and associated information will be kept in Blind tiger Kitchen. If you think someone is having an allergic reaction contact a first Aider immediately.

Signature: ..... Date: .....

Name: .....

## Glass Handling

When clearing glass vessels you are to use glass carriers at all times, do not overfill or stack glasses in the carrier. Be especially careful around customers as they may not be aware of what you are doing or the hazards involved to both them and yourself. Once you have arrived back at the dedicated glass washing area for your venue, you are to dispose of the disposable vessels as outlined below.

Reusable vessels are to be placed top down in the glass wash tray, as shown and demonstrated in your training. They are then to be cleaned in the glass wash machine and placed in the glass storage shelving within the venue, as soon as the cycle has completed. Any broken vessels should be disposed of using gloves and following the procedure below.

All unbroken glass is to be disposed of carefully in the dedicated bins located within the assigned refuse area for your venue. Broken glass should be disposed of as outlined below.

Bottle bins are provided behind each bar. These are to be used to temporarily dispose of glass vessels during trading hours. Glass vessels that are to be disposed of are to be carefully placed in the bin and not thrown. This minimizes the risk of the glass breaking and will minimize any risk to persons transporting the bins. When the bins are full, they are to be carefully transported with a minimum of 2 people to the refuse area using the dedicated glass bin. If public areas have to be accessed whilst transporting, extra staff may be required to keep the public from harm. At no time are you to transport glass in any other container.

No glass is to be put in general paper waste bins or plastic bags.

### Broken Glass

When dealing with any broken glass, you are to use protective gloves at all times, available within the venue. Gloves for glass handling are puncture/cut resistant.

Any broken glass is to be cleared using the long handle dust pan and brush with a closing lid. The broken material is to be immediately disposed of in the refuse area whilst adhering to the glass handling procedure.

Signature: ..... Date: .....

Name: .....

## Newport Venues sale of alcohol policy

Newport Venues is committed to the responsible retailing of alcohol. All employees must ensure the conditions of the Premises Licence are met. Part B of a premise license should be displayed at all times for every venue, this is a legal requirement. This contains the opening hours, operating schedule and the licensing conditions for that premises. Employees should be aware of the law governing the sale and supply of alcohol and uphold the law at all times. Staff under 18 years of age must get each and every sale of alcohol authorised by their Manager/ Supervisor. They must not pour the alcohol but can deliver alcohol to the customer once authorised. Employees should at all times observe the law and do everything possible to ensure that alcohol is not served to people who are under 18 years old.

Newport Venues operates a No ID – no sale policy for all transactions that require the customer to be over 18 years of age. All venues observe a 'Challenge 25 policy'. **You must not sell alcohol to any person until you have received Challenge 25 training and you have read, understood and learnt Newport Venues Challenge 25 policy.**

If a customer appears to be under 25 then you should ask for proof that he/she is over 18. In these circumstances staff are required to:

- Explain that it is against the law to sell alcohol to under 18's.
- Ask for identification.

Examples of valid proof of age are:



Only three types are acceptable; Proof of age card with 'PASS' accredited hologram, a current International passport or a UK photograph driving licence

If a customer does not have identification, suggest they return with some and they will be served when they do. Do not serve a customer without identification if the customer appears to be under 25. If a customer becomes aggressive and/or refuses to leave inform the manager. It is best practice for staff to record instances where service has been refused for any reason.



**If you fail to adhere to the policy your actions may constitute gross misconduct and disciplinary action may be taken against you.**

**Sale of alcohol to persons under 18 years**

**It is an offence to sell alcohol to any person under 18 years of age or to permit a person under 18 to consume intoxicating liquor in a bar.** If you think somebody is under 18 or is buying for somebody who is under 18, you must not serve them without having seen a valid proof of age.

**Penalties – under 18 alcohol sales**

- The maximum penalty for selling alcohol to a person under 18 is a fine of £5,000.
- If you sell to under 18's 'persistently', that is twice in any 3-month period, the maximum penalty - currently £10,000 - is being doubled to £20,000.
- Fixed Penalty notices can be issued by the police to persons who sell alcohol to under 18's and also to those who buy for under 18s.

**Remember:**

These laws exist to safeguard the health of young people.

Offenders are prosecuted to the full extent of the law without warning.

If you are caught selling alcohol to a child you will face a legal interview.

Signed: .....

Date: .....

**Staff Handbook**

Staff have been given the web address where the "staff handbook" can be found and shown where a printed copy can be found. The staff have read and understood all sections of the handbook and had a opportunity to ask questions about any aspects they are unclear about. It has been made clear to the staff they are expected to follow the guidelines laid out in the handbook and are free to refresh themselves on the contents of the handbook at regular intervals.

**[Newportvenues.com/staffhandbook.pdf](http://Newportvenues.com/staffhandbook.pdf)**

Signed: ..... Date: .....

Name: .....

## Weights and Measures Act (Intoxicating Liquor) Order 1988

The Weights and Measures Act (1988) lays down specific rules about the measures in which some drinks are to be dispensed and the type of glasses in which some of them must be sold. If you are unsure how you should serve a drink in one of our venues, please ask you manager.

It is company policy that all drinks must be dispensed in the sight of the customer in the part of the public house where the customer ordered the drink.

There is to be **no free pouring** of alcohol in our venues under any circumstances. Under and over pouring, that is to serve a measurement of alcohol other than a predetermined quantity, is a criminal offence that carries up to a £5,000 fine to the person responsible.

### **Draught Beer and Cider**

Draught beer and cider **must** be sold in measures of  $\frac{1}{3}$  pint,  $\frac{1}{2}$  pint or multiples of  $\frac{1}{2}$  pint. The drink must be served in a **brim measure** glass and may consist of liquid and a reasonable head. It is agreed that the liquid content of beer and cider served in brim measure glasses, once the head has collapsed, should not be less than 95% of any of the permissible measures. If a drink does not meet this criteria, we are bound to 'top up' a drink if requested by the customer, but only **before** they have drunk any of the contents. If they have drank from it, it is a tacit agreement by the customer that the product meets the above criteria.

Also, when sold for drinking on the premises, draught alcohol must be served in a glass corresponding to the measure, and is **government stamped** to confirm this. **This makes the practice of adding half a pint of beer into a pint glass illegal.**

This does not apply when the drinks are dispensed by a stamped measuring instrument designed to dispense predetermined quantities, such as a measuring device or certain machine equipment.

When beer or cider is sold as an ingredient of a mixture containing two or more drinks, such as shandy, the drink may be served in either metric or imperial measures. It is permissible to use pint and half pint glasses to serve such drinks and they must be described on the price list using the relevant measures.

### **Whisky, Gin, Rum and Vodka**

Whisky, Gin, Rum and Vodka must be sold for consumption in a public house in measures of 25 ml or multiples thereof, or 35 ml or multiples thereof.

Across Newport Venues, we serve measures of Whiskey, Gin, Rum and Vodka in multiples of **25 ml** (i.e. 25ml and 50ml) using metal jiggers kept on each bar. **These are brim measure devices.** Please ask your manager if you are unsure how to use these devices. They should be filled to the brim for each serving and cleaned after each use. These measure requirements for Whisky, Gin, Rum and Vodka do not apply under the following circumstances:

- When a drink including whisky, gin, rum or vodka contains a mixture of three or more liquids, for example a cocktail.
- When a customer specifies the quantity of any of these spirits required in a mixed drink.

**There are no prescribed measures for any other spirits or liqueurs. However, only metric measures may be used on price lists.**

## Wine

When sold by the glass, wine must be in measures of 125 ml or 175 ml or multiples thereof. Both measures may be used in the same premises. The operator must display a statement setting out the measures that are in use. The statement may be included on the menu or wine list. There is no requirement to serve the wine in a lined glass.

Across Newport Venues, we serve measures of wine in measures of **125 ml, 175ml and 250ml** using metal jiggers kept on each bar. **These are brim measure devices.** Please ask your manager if you are unsure how to use these devices

I have been trained and understood the importance of adhering to the law regarding weights and measures. Staff are aware if there are any questions a manager will be on hand to advise them on the correct procedure.

Signed: ..... Date: .....

## Passing off

We are legally bound to tell guests if the product we offer is different to the one they have asked for and we must seek their approval prior to dispensing the drink. For example, if a customer asks for Pepsi or Coke but we serve Cola. Coke is a brand name, whereas, Cola is a description of the product. **You must familiarise yourself with the Newport Venues product range.** Passing off is illegal and you could be prosecuted and fined

Signed: ..... Date: .....

## TIPS

- Never accept tips over the value of £3 from 1 customer each order.
- All tips must be recorded on a tip sheet including Bar, time, date and amount of tip.
- All tips to go in a glass on the back bar NOT in your pocket.
- Tip slips must be taken to your manager at the end of your shift.
- Tips must not be taken in the form of drinks (after or during a shift)
- Tips must be taken in cash and must never be put through the till.
- Change left on the bar is not a tip unless the customer says it is. Every effort must be made to return this money to the customer if this is not possible then the money must be passed on to your manager for safe keeping.
- You must always attempt to return any money found on the floor. If this is not possible then you must inform a manager ASAP. Any money found behind the bar that is not accompanied with a tip slip is assumed to belong to the bar and will be put in the nearest till with note indicating the amount and circumstances the money was found.

Signed: ..... Date: .....

Name: .....

## DRESS CODE

There is a minimum standard of dress code suitable for work.

- Black clothing
- skirts acceptable with tights or black shorts.
- No vests, hoodies or tracksuit bottoms.
- sensible closed toe footwear – no heels

There are venues and times when you will be required to dress smartly and project a more professional and mature image to the customers. You will be informed about these times by your manager. Failure to adhere to the dress code may result in you being sent home to change before you are allowed to start work. There are special events where you will be encouraged to dress up in fancy dress and the dress code will be relaxed to accommodate

Signed: ..... Date: .....

## Personal Mobile Telephones

Apart from breaks, you may not use your own mobile telephones during working hours. Personal mobile phones are not permitted on the bar or floor during your shift. Unless you have been given expressed consent from your manager, you are not to use your phone.

### Personal Calls

In the interest of safety and peace of mind, we will permit the use of company telephones under some circumstances, such as calling a family member in an emergency, or calling for a taxi or a lift home. This will be dealt with and is solely at the discretion of your manager.

**Use of Mobile Telephones while at work will result in a disciplinary action.**

Signed: ..... Date: .....

Name: .....

## Panic Button

Location of panic buttons differs on every bar. If it's your first time on that bar, or if you don't know where it is, ask at the start of your shift.

Only use the panic button in the event of an emergency. Do not use the panic button if you are out of change, vodka, glasses ect. The panic button is connected to the buzzers on the front door and security. Only use if you require an immediate security response.

To use a panic button press and hold button for 10 seconds (long enough for the front door to identify which bar requires assistance but not excessively so as not to alarm customers coming in).

Signed: ..... Date: .....

## Importance of Punctuality and Rotas:

Rotas are produced 2 weeks in advance, if there are any issues let us know ASAP. Only the Management can make changes to the rota, it is not acceptable to swap shifts without authorisation. The start time indicated on the rota for your shift indicates the time you should be at your post and ready for work.

You should make sure you have been to the shop, toilet and put your things away before this time. If you are going to be late your manager needs to be contacted. It is not acceptable to contact another member of staff, **YOU MUST CONTACT YOUR MANAGER**. All manager numbers are available in **BLIND TIGER**.

If you are late it is your responsibility to amend the rota to reflect your actual start time. **FAILURE TO DO THIS IS THEFT**. If you are consistently late for your shifts you will be given a disciplinary warning, at risk of losing your job.

It is your responsibility to sign out at the end of your shift, if not your pay may not reflect the hours worked.

Signed: ..... Date: .....

Name: .....

## Dealing with Card payments.

Payments must be over £10 on credit cards.

We only accept Chip and Pin. It is not possible to accept swipe and signature.

Always monitor the level of paper in the machine when it is starting to run low a red line will appear on the paper. Always return the machine to the base after each use.

A transaction has been successful only if there is a authorisation code at the bottom of the receipt.

Merchants copy must go in the till. All card transactions must be processed correctly on the till (not cashed off)

Never take a customer's card out of there field of vision, also never allow the customer to take the card machine out of your sight. When finishing the transaction the first copy of receipt belongs to the customer the second goes in the till. Please make sure you press EFT and not cash. Always ask if the customer is ok with contactless transaction never assume.

With contactless there is normally only one receipt and that goes in the till. If the customer requires a receipt you will have to print a duplicate.

Signed: ..... Date: .....

## Breaks

By law you have the right to one uninterrupted 20 minute rest break during their working day (this could be a tea or lunch break), if you work more than 6 hours a day. You don't have the right to get paid for rest breaks but we chose to pay you during this time please make sure you are back at work when your time is up. Managers can say when employees take rest breaks during work time as long as the break is taken in one go. You don't have the right to take smoking breaks. If you intend on leaving the venue for your brake please inform your manager/colleges for fire safety reasons.

Signed: ..... Date: .....

## Nighttime

### **Picking up glasses off the floor**

Glasses on the floor are to be removed as soon as you see them they are a trip hazard and will cause an accident. If there is an obvious owner standing by the glass and it still has liquid in it ask them politely not place it on the floor. Drinks on the floor get spilled very easily and cause a trip or slip hazard. If a customer continually leaves a drink on the floor then ask a door person/bar staff / manager to explain the rules about drinks on the floor.

### **Picking up glasses off tables.**

If there is a drink on a table and it has been there a long time then you can take it away but only if you ask the people nearest if the drink is still in use. Never take glasses with liquid in them if there are signs it may still be in use. (Fresh drinks, still cold or if there are belongings on chairs or table or bar mats placed on top of the glass indicating they will return shortly). Leave the drinks until you pass again and only then can you take the glass. Unattended drinks should be removed but please try and find out if the drink has been left unattended before doing so.

### **Collecting glass from all areas.**

Check all areas within your section. It is very important to collect from all areas in your section. A spot that accumulates glasses will lead to them falling to the floor. Glasses and liquid on the floor can cause an accident and extra work for yourself. You should attempt to check the floor in your area every 5 min during busy periods. This is why time in the washroom must be kept to a minimum.

### **Depositing glasses in the washroom.**

Only when your basket is full take it to the washroom. When you get to the washroom leave the full basket and pick up a fresh one. Time spent in the washroom is time not on the floor looking after your area and must be kept to a minimum. Bottles should be taken out the back and put in the glass bin.

### **Moving tables and chairs**

When asked to move tables and chairs, always get help to move tables. When they are put away stack them tidily and in the most space conscious way, this leaves enough room for the rest of the furniture and prevents damage to the furniture. Be aware that the tables and chairs may be in use when you are asked to move them. Always be courteous, and if the customer requires an explanation get another member of staff to explain the situation. Drinks and belongings on tables and chairs being moved should always be treated with care and their owners found so misunderstandings can be minimised. If no owner can be found, put them on the bench as close to where they were. Never block the fire exit at any time with furniture, this is a fire hazard and will get us closed down.

### **Breaks**

By law you have the right to one uninterrupted 20 minute rest break during your working day (this could be a tea or lunch break), if you work more than 6 hours a day. You don't have the right to get paid for rest breaks but we chose to pay you during this time. Please make sure you are back at work when your time is up. Managers can say when employees take rest breaks during work time as long as the break is taken in one go. Your rest break will be timed so as not to leave the rest of your colleagues overstretched, so between midnight and 3am there will be no breaks. You don't have the right to take smoking breaks. If you intend on leaving the venue for your break please inform your manager/colleagues for fire safety reasons.

### **Drying the floor**

The floor must be kept dry at all times. A mop can be used for large spills and then finished off with blue roll. Blue roll will be used for most spills because it dries the floor unlike a mop. Your area should be checked completely for spills every 5 min in busy periods taking extra attention to danger spots doorways and stairs and steps. Please use blue roll until it is completely used and wet before disposing of it. Blue roll is expensive and if we run out on a night it will cause a lot of problems and extra work for you.

### **Cleaning up vomit**

If you see vomit it must be cleaned up immediately. Never leave it for someone else to deal with it straight away.

Cover the vomit with blue roll and sweep into a dust pan with a brush. While this will get most of it use gloves from the washroom and some clean blue roll to finish the floor to dry. Place all dirty blue roll in a bin bag and tie a knot in it to prevent spillage. After the clean up spray some air freshener in the area to get rid of the smell. Wash your hands after.

### **Sweeping the floor**

Periodically the floor in all areas must be swept for straws and rubbish. Even the smallest amount of rubbish when left on the floor can be a slip or trip hazard and will cause someone an injury. It also looks messy.

### **Dealing with broken glass**

Broken glass must be dealt with immediately. There is nothing that is more important than dealing with broken glass. The damage that can be done by broken glass is serious. Never pick up broken glass with your hands. Always know where the dust pan and brush can be found in your area. If you are working in an area with someone else collect the glass together and stand over it preventing customers from spreading it, or injuring themselves on it. Ask another member of staff to get the pan and brush. If you are alone in an area move the glass with a piece of blue roll, to



the edge of the room keeping it away from your hands at all times, and get the pan and brush immediately. When taking broken glass through the venue to a glass bin take special care to protect the safety of the customers and yourself. Broken glass goes in a glass bin and not a general waste bin.

#### **Cleaning vomit outside**

If the vomit is outside the front or back door a bucket of water and a brush can be used to remove the vomit down the drain. Remember to clean the brush afterwards.

### **Checking the toilets**

#### **Replacing toilet paper**

At the start and end of the shift the toilet paper in all toilets must be checked and filled up to the top. During the night the level of the toilet roll should be checked and topped up. When the toilet roll runs out customers are likely to complain and generate a mess that will need to be cleaned up by you. Never leave toilet rolls outside dispensers where customers can get hold of them. You will find they are used to block toilets/urinals or sinks that will have to be cleaned by you.

#### **Unblocking the sink**

Sinks should be checked every time you check the Men's/Ladies or disabled toilets. A blocked sink can cause the floor to become flooded. If this water runs out of the bathroom (and is upstairs) it will start to drip through the floor to the main room, causing extra work for everyone and a dangerous floor for the customers. This is why all tissue and blockages in sinks must be dealt with as soon as you see them.

#### **Removing rubbish and glasses**

Rubbish and glasses should be removed every time the area is checked. If not they will be broken or used to block toilets.

#### **Unblocking the toilet**

There are a few ways to solve a blocked toilet. The best way is regular checks so problems are found early. If the toilet is blocked with a mass of toilet roll it can be solved by using a plunger to push the mass through the u-bend. If the toilet is blocked with a glass or bottle or full toilet roll then the item must be removed. This can be done by removing the object with a plastic bag. We recommend using gloves and 2 plastic bags. This must be done slowly and carefully if there is broken glass involved it can cause a cut that will get infected because of the material involved. Always make sure any waste removed is disposed of out of the building and into the main bin. Always wash your hands after cleaning the bathrooms.

#### **Unblocking the urinal**

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There are 2 main ways to unblock the urinal one is with the plunger. If this does not work, then the sump under the urinal needs to be cleared. This is done by removing the stainless steel cover with a drill and unscrewing the sump. Before doing this make sure there is a red bucket underneath to catch the water. Once the blockage is removed the sump can be replaced and then the cover. Always use gloves for this and dispose of the water in the toilet. Wash your hands thoroughly afterwards.

**Reporting unusual behaviour**

If you see anything that looks out of place report it to door staff or a manager.

**Reporting damage or maintenance issues.**

If you see anything damaged or broken in the venue report it immediately to a manager.

# House Rules NP Clubs

## Training Book 2

Name: .....

Signed: .....

Date: .....

Training done by :- .....

Date: .....

Signed: .....

Name: .....

## Rota

The rota is NP clubs method of determining which shifts are allocated to each member of staff. This will include the start and finish times. This information is used to determine the hours you have worked and the pay you receive. It is your responsibility to check the rota to be present for work at the allotted time. It is also your responsibility to ensure this information is complete (start and finish times) and correct for each shift worked.

**Failure to do this will result in disciplinary action and if determined to be deliberate will result in dismissal.**

Signed: ..... Date: .....

## IMPORTANCE OF PUNCTUALITY AND THE ROTA

Rotas are produced 2 weeks in advance, if there are any issues let us know ASAP. Only the Management can make changes to the rota, it is not acceptable to swap shifts without authorisation. The start time indicated on the rota for your shift indicates the time you should be at your post and ready for work.

You should make sure you have been to the shop, toilet and put your things away before this time. If you are going to be late your manager needs to be contacted. It is not acceptable to contact another member of staff, **YOU MUST CONTACT YOUR MANAGER**. All manager numbers are available in BLIND TIGER.

If you are late it is your responsibility to amend the rota to reflect your actual start time. **FAILURE TO DO THIS IS THEFT**. If you are consistently late for your shifts you will be given a disciplinary warning, at risk of losing your job.

It Is your responsibility to sign out at the end of your shift, if not your pay may not reflect the hours worked.

Signed: ..... Date: .....

Name: .....

## Absences.

In the event of your absence, for whatever reason, you or someone on your behalf should contact your manager no later than 4 hours before your shift is due to begin, inform him/her of the reason for your absence.

You must contact a manager for each and every shift you are scheduled for.

In the event the manager is not available, a text message should be sent and you should then attempt to call head office: 01633259144 or another manager. You should think about talking to a manager about being taken off the rota until you are able to return to work. A medical certificate signed by your doctor confirming the reason for a sick absence must be handed in or sent to NP Clubs if you are absent for a period of 7 days or more. A new medical certificate should be sent each week thereafter.

Unauthorised absence may lead to disciplinary action being taken. In such circumstances, medical certificates may be requested for all subsequent periods of absence.

Signed: ..... Date: .....

## Staff Drinks

Staffs while on shift are allowed Water or squash for free. Soft drinks must be paid for. All staff drinks must be kept out of the sight of customers.

Staff prices can only be charged for working staff only.

**No alcohol to be consumed by staff before or during work.**

Drinks after work must be authorised by management.

Staff drinks must be added to the waste sheet.

Signed: ..... Date: .....

Name: .....

## Replacing Drinks

Only managers and supervisors are authorised to replace drinks for customers. If it is our fault the drink needs replacing them with authorisation can be replaced. If the customer has changed their minds or their friend has ordered them the wrong drink and there is no fault on our behalf then you must explain to the customer that it's not our policy to replace that drink. All replaced drinks must be recorded with time on a waste sheet with a full description of reasons. This is very important as it will safeguard your position and avoid any suspicion that you are giving away free drinks. Failure to record such incidents can result in disciplinary action.

Signed: ..... Date: .....

## DRUG REPORTING

We at NP CLUBS have zero tolerance of drug use within our venue.

If you discover any substances you believe to be illegal you must bring it to your manager/or door staffs attention.

If you see or hear about drug use or sale within your venues you must bring it to the attention of your manager immediately. This includes times you are off shift. All substances must be handed in to door staff/manager immediately with a report of when and where they were found.

Anyone seen abusing substances or caught in possession within the venue will be asked to leave.

Only door staff can search a customer with customer consent.

Signed: ..... Date: .....

Name: .....

## Personal Mobile Telephones

Apart from breaks, you may not use your own mobile telephones during working hours. Personal mobile phones are not permitted on the bar or floor during your shift. Unless you have been given expressed consent from your manager, you are not to use your phone.

### Personal Calls

In the interest of safety and peace of mind, we will permit the use of company telephones under some circumstances, such as calling a family member in an emergency, or calling for a taxi or a lift home. This will be dealt with and is solely at the discretion of your manager.

**Use of Mobile Telephones while at work will result in a disciplinary action.**

Signed: ..... Date: .....

## Breaks

By law you have the right to one uninterrupted 20 minute rest break during their working day (this could be a tea or lunch break), if you work more than 6 hours a day. You don't have the right to get paid for rest breaks but we chose to pay you during this time please make sure you are back at work when your time is up. Managers can say when employees take rest breaks during work time as long as the break is taken in one go. You don't have the right to take smoking breaks. If you intend on leaving the venue for your brake please inform your manager/colleges for fire safety reasons.

Signed: ..... Date: .....

Name: .....

### Accident reporting

Accident reporting is a very important part of the business. We must do everything we can to prevent any accidents but accidents will happen, and when they do we must inform a first aider and a manager immediately and record the details in the accident book. All accidents to customers or staff must be recorded with details location and action taken even if it's just a case of a small plasters given it all needs to be logged. If it is a serious accident then further evidence needs to be taken for the insurance company, this is done by the manager so it is important to inform your manager immediately. There are 2 accident books in courtyard one in Blind tiger kitchen and one in the cctv office.

Signed: ..... Date: .....

### Hand Washing Guide

Use warm water and a liquid soap. Work up a good lather, making sure you wash your wrists, hands, fingers, thumbs, fingernails Rinse the soap off your hands and dry them thoroughly using disposable towels .Use the paper towel to turn off the faucet and discard the paper towel in the trash.

Effective cleaning gets rid of bacteria on the hands, equipment and surfaces, helping to stop bacteria from spreading onto foods.

**When Should Hands Be Washed** After taking out the garbage or trash After clearing tables or washing dirty dishes After touching soiled aprons or clothing After touching anything that may contaminate the hands (any surface not sanitized) After sneezing, coughing or using a tissue After smoking, eating, drinking or chewing gum or tobacco After using any cleaning, polishing or sanitizing chemical After using the restroom Before and after handling raw food After touching the hair, face or body

**Hand Hygiene** Fingernails should be kept short and clean. Nail polish, false nails and acrylic nails should not be worn while handling food. Cuts and sores should be treated and kept covered with clean bandages.

Signed: ..... Date: .....



Name: .....

## DRESS CODE

There is a minimum standard of dress code suitable for work.

- Black clothing
- skirts acceptable with tights or black shorts.
- No vests, hoodies or tracksuit bottoms.
- sensible closed toe footwear – no heels

There are venues and times when you will be required to dress smartly and project a more professional and mature image to the customers. You will be informed about these times by your manager. Failure to adhere to the dress code may result in you being sent home to change before you are allowed to start work. There are special events where you will be encouraged to dress up in fancy dress and the dress code will be relaxed to accommodate.

Signed: ..... Date: .....

## Card machine

When using a card machine you must make sure there is paper in it. Always monitor the level of paper in the machine when it is starting to run low a red line will appear on the paper. If there is no paper you can replace with one from the office. Make sure it is in the right way otherwise it will not print. If the card machine runs out during a transaction you can replace the paper and reprint by pressing menu or printing a duplicate. Card payments must be £10 or over. Please notify customers of the minimum charge As soon as you are aware that a card will be used. There will be signs on the bar informing the customer of the minimum but it's always better to tell them before completing the transaction. When processing a transaction the card must never be taken out of the customer's sight and the card machine must remain in your hand. When finishing the transaction the first copy of receipt belongs to the customer the second goes in the till. Please make sure you press EFT and not cash. Always ask if the customer is ok with contactless transaction never assume. With contactless there is normally only one receipt and that goes in the till. If the customer requires a receipt you will have to print a duplicate. We only accept Chip and Pin. It is not possible to accept swipe and signature. Always return the machine to the base after each use. A transaction has been successful only if there is a authorisation code at the bottom of the receipt. Never take a customer's card out of there field of vision, also never allow the customer to take the card machine out of your sight.

Signed: ..... Date: .....

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DATE: \_\_\_\_\_

NAME: \_\_\_\_\_

CLASS: \_\_\_\_\_

SECTION: \_\_\_\_\_

TEACHER: \_\_\_\_\_

SUBJECT: \_\_\_\_\_

TOPIC: \_\_\_\_\_

OBJECTIVES: \_\_\_\_\_

CONTENTS: \_\_\_\_\_

REFERENCES: \_\_\_\_\_

REMARKS: \_\_\_\_\_

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DATE: \_\_\_\_\_

NAME: \_\_\_\_\_

CLASS: \_\_\_\_\_

SECTION: \_\_\_\_\_

TEACHER: \_\_\_\_\_

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OBJECTIVES: \_\_\_\_\_

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# Dealing with Customers NP Clubs

## Training Book 3

Name: .....

Signed: .....

Date: .....

Training done by :-.....

Date: .....

Signed: .....

Name: .....

## How to deal with customer complaints and Aggressive Behaviour.

Having read the "How to Deal With Aggressive Customers" please initial each topic to indicate you have fully understood the material in the night time booklet and have had the opportunity to ask questions.

Defusing the Situation .....

Stay calm .....

Control your body language .....

Don't enter a customer's physical space .....

Listen to a customer's grievance .....

Ask questions to better understand the problem .....

Try and find a solution to the problem.....

Ejecting a Customer .....

Layout the repercussions for their behaviour .....

Explain why you're asking them to leave .....

Escort the customer out of the establishment .....

Don't put your hands on the customer .....

Call security or the police if necessary .....

Use discretion when asking a customer to leave.....

Signed: ..... Date: .....

Name: .....

## Bookings

When someone has a booking enquiry it is important to deal with it professionally. It is important to make it understood that we offer many different packages. When taking details please pass on the following information to your manager.

Name

telephone

email

date and time

number of people

basic information about requirements

Give them the office number 01633259144 to the customer.

Make sure they know that the booking needs to be confirmed (there might be a existing booking for that day and time). Any fee is to be determined by Iffy and/or management only.

Signed: ..... Date: .....

## Hospitality

This is defined as "hospitality is beyond excellent service and requires individuals to engage with their customers in a unique and insightful way"

Hospitality means you have to move beyond service standard manuals and basic service levels and contribute something of yourself. Genuine hospitality moments are unique experiences between a guest and a "host". Whereas great service is a professional transaction between a guest and a "servant".

Great service can and is standardised and should be consistent. Genuine hospitality is always tailor made, insightful and must come from the heart. Hospitality cannot be standardised.

Signed: ..... Date: .....

Name: .....

## Bottle serve

It is important to know and be able to serve a full bottle of spirits when a customer request's it. A full bottle of spirits is a high price item and a certain amount of care must be taken when serving a customer. There are many bottles already on the till in the full bottle section. If the bottle the customer requires is a bottle that is not on the list a manager must be consulted. All full bottles of spirits are for sale but the price must be agreed with a manager.

Full bottles are served with 2\* 2 pint jugs of draught soft drinks or juice. Enquire how many glasses are required and the same number of shot glasses if appropriate. The bottle is opened in front of the customer and placed in a champagne bucket with half ice half soda water with a speed pourer (the pourer must be all plastic not metal). If the bottle you are about to serve has a price from the cash and carry displayed on it all effort must be made to remove the price. Remember you are always governed by your legal obligations to check ID and not serve a drunken person who may be a danger to themselves or others.

Signed: ..... Date: .....

## Champagne

Champagne must be properly chilled before it's served. Of course there are always situations where it will suddenly need to be chilled down, and the best way to do that is to fill up an ice bucket with half soda water, and half ice. This will actually chill the Champagne down a lot more quickly than just being in a bucket full of ice alone. It should reach the right temperature in about fifteen to thirty minutes."

"Opening Champagne is a step-by-step procedure: whilst holding the bottle at the base, peel back the foil wrap on the cork end and unwind. Next, place a thumb on top of the capsule whilst keeping the pressure on the cork. Remove the wire covering. Take the capsule off and quickly put a thumb on top of the cork because there may be pressure building up in the bottle - this avoids having the cork fly across the room. Hold the cork firmly, and then twist the bottle not the cork. Gradually turn the bottle in order to slowly ease the cork out. Keep the pressure on the bottle to get a little sigh rather than a podium pop."

"The Champagne glass must be absolutely clean - any detergent remaining will kill off the bubbles. Then take the Champagne bottle, tilt the glass, and pour it in very gently. The mousse will rise up the glass. Wait a moment for it to go down, pour a drop more Champagne into the glass, and then get it to the level where you want to serve it."

Signed: ..... Date: .....

Name: .....

## **Wine**

It is important when serving wine to dispense the correct product. Talk to the customer to determine which wine they require. Make sure that the wine selected is available by the glass or in full bottles only. If you are unsure ask a supervisor or manager. Wine is served in quantities of 125ml, 175ml and 250ml and full bottles (750ml)

Use a measure or a lined glass to dispense the correct quantity

When selling a full bottle open the bottle in front of the customer and serve in a wine bucket with half water half ice.

Signed: ..... Date: .....

## **CUSTOMER'S CHANGE**

A customer's change is exactly that. It is not to be considered a tip. In the event that a customer has left his/her change, you are to make every effort to give that money to him/her. In the event that you are unsuccessful in doing so, you are to print a copy of the receipt (login to your till, go to the tabs page, click 'print last receipt' in the top right hand corner of your screen), hand a write a note of how much change was left, place in to a coin bag and put in to the till. This over payment will then be dealt with by your manager. This is a decent and honest request and any breach of this is considered gross misconduct and could result in immediate dismissal.

Signed: ..... Date: .....

Name: .....

## TIPS

- Never accept tips over the value of £3 from 1 customer
- All tips must be recorded on a tip sheet including Bar, time, date and amount of tip.
- All tips to go in a glass on the back bar NOT in your pocket.
- Tip slips must be taken to your manager at the end of your shift.
- Tips must not be taken in the form of drinks (after or during a shift)
- Tips must be taken in cash and must never be put through the till.
- Change left on the bar is not a tip unless the customer says it is. Every effort must be made to return this money to the customer if this is not possible then the money must be passed on to your manager for safe keeping.
- You must always attempt to return any money found on the floor. If this is not possible then you must inform a manager ASAP. Any money found behind the bar that is not accompanied with a tip slip is assumed to belong to the bar and will be put in the nearest till with note indicating the amount and circumstances the money was found

Signed: ..... Date: .....

## Cloakroom.

The cloakroom looks after customers possessions. Every transaction is important and procedures must be followed at all times. Mistakes can cause incident and bad feelings when a drunken customer comes to retrieve their belongings.

- 1, one item per hanger, one ticket.
- 2, take the money and give change.
- 3, take name and this goes on our ticket give the other one to the customer.
- 4, our ticket gets fastened to the sleeve of the item with a clip
- 5, if you run out of clips, hanger, space no further items can be taken
- 6, only customer items to be stored in the cloakroom
- 7 no ticket no item. They must come back at the very end of the night or next day for their item.

Only a Manager can give out Items without a ticket. ID must be produced and details of the customer taken in case of disputes.

8 Items will be retained for 7 days then given to charity

9 There will be a charge of £5 admin fee for the return of lost property

Signed: ..... Date: .....



Name: .....

## Refusal of service

If a customer is excessively drunk and attempting to purchase alcohol it is required that you refuse service. You will be trained on how to spot the signs. If a customer at the bar is abusive or grossly insulting you can chose to refuse service but remember they will be likely to remain at the bar for longer if they are refused.

When refusing a customer service it is always a good idea to have the support of your colleges in the decision and get someone else to explain to the customer the reason for the refusal. Handling this incorrectly can turn a simple refusal into an incident that has to be dealt with by the manager and/or security.

Every refusal should be logged on the refusal sheet that is given to every bar at the start of the shift. You must record a brief description of the customer the reason for refusal, time and date and bar

Signed: ..... Date: .....

## HOW TO POUR THE PERFECT PINT.

With lager you need to show some care as the product is very gassy and frothing will occur if you simply open the tap and allow the lager to flow in the glass.

For best results follow these steps.

**Step 1.** Position the glass at an angle so that the tap touches the side of the glass,

**Step 2.** Allow the lager to flow until roughly  $\frac{1}{2}$  way up the glass and,

**Step 3.** Gradually straighten the glass until it is upright and full.

If you do not have a decent head lower the glass while the lager is flowing just before it reaches full.

Bitter is not as gassy as lager so it is easier to pour.

**Step 1.** Position the glass at an angle so that the tap touches the side of the glass,

**Step 2.** Allow the bitter to flow until roughly  $\frac{1}{4}$  way up the glass to from the head and,

**Step 3.** Straighten the glass and let it fill.

There should be no head at all on pints of cider.

With Guinness only difference to bitter is that you stop when  $\frac{3}{4}$  full and let it settle for 60-90seconds before topping up by pressing the tap forward do not over pour the Guinness there should be no wastage with a well poured pint of Guinness.

Signed: ..... Date: .....

BLANK

## How to Deal With Aggressive Customers

Aggressive customers can be a nightmare. Don't confuse them with asser ve customers who simply insist on their rights; this article is about the customers who issue threats, shout, ruin the experience for other customers, and make unreasonable demands. They may even grow physically aggressive by putting their hands on employees or causing damage to property. If you work in the service sector, it's smart to educate yourself on how to deal with aggressive customers.

### Defusing the Situation

**Stay calm.** The worst thing you can do in this situation is to raise your energy level to theirs, at it might turn a combustible situation into an all-out explosion. However, because you, as an employee, cannot simply walk away from the situation, you must stay engaged with the customer without letting your own temper get out of hand.

- The most obvious thing to avoid is raising your voice.
- Don't be sarcastic with the customer.
- Do your best to maintain a soothing voice and mask any frustration you might feel.

**Control your own body language.** It's easy to read the nonverbal cues of aggression and anger in other people's bodies, but be aware of the messages your own body is sending to the customer. It's not enough to simply keep your voice down — you must soothe the customer's mood with all the communicative devices in your toolbox. Some nonverbal cues to control and avoid include:<sup>[1]</sup>

- Pacing
- Drumming your fingers or tapping your feet
- Clenching your fists
- Clenching your jaw
- Rolling your eyes
- Furrowing your eyebrows
- Staring the customer down
- Crossing your arms or putting your hands on your hips

**Don't enter the customer's physical space.**<sup>[2]</sup> Even when everyone's calm, violating someone's personal space can be interpreted as a show of aggression or lack of care for someone's level of comfort. When people get angry, they need a larger area of personal space, so give aggressive customers wide berth. Otherwise, they may think you're trying to

show aggression of your own, or that you're not taking the situation seriously by failing to recognize how agitated they've grown.

- For your own personal safety, try to stand behind a counter, table, or other barrier to reinforce the physical distance between you and the customer.

**Listen to the customer's grievance.**<sup>[3]</sup> Understand that no matter how unreasonable the customer is being in terms of the scale of their anger, there may very well be a kernel of truth to what they're saying. By letting the customer air their grievance, you're letting them vent off some of their frustration and hopefully stopping the situation from getting worse. Furthermore, you're showing them that you, as an employee, care about the customer's experience, gaining you good will.

- Don't ever interrupt the customer, even if you want to respond to something they've said.
- Even if they're being unreasonable, allow them to talk themselves out.
- Use positive nonverbal communication cues to demonstrate that you're actively listening and engaging with the customer. Examples include maintaining eye contact (but not staring), nodding along, and demonstrating concern on the customer's behalf at the appropriate moments with facial expressions.

**Ask questions to better understand the problem.**<sup>[4]</sup> In order to calm a customer down, you need to understand why they're upset in the first place. If the customer is so worked up that they're ranting instead of providing you with useful information that you could use to assess and resolve the situation, wait until there's a gap in the conversation to ask guided questions that will help you understand what's going on. Again, don't cut the customer off — wait for an opportunity for you to speak. Some questions you might ask include:

- "Is this the first time you've had this issue at our business? Can you tell me more about your previous frustrations, so I know specifically how to instruct our staff how to improve customer experience?"
- "Tell me exactly what happened today, from the beginning. What was the exact employee behavior that triggered your bad experience?"
- "Was there a single action that ruined your experience with us, or are you frustrated by the buildup of several small problems? Is there one large thing we need to change, or several small adjustments?"

- "Which employee or employees are you upset with right now? Is there one person in particular, or does our whole staff need to be addressed about their attitudes and performance?"
- If another employee is involved, use your discretion to determine whether or not it would calm the customer down to involve that employee in the conversation.

**Try to find a solution to the problem.** Ask the customer what you could do to make them feel better about the situation. If what they ask is reasonable and within your power, give them what they ask for. However, aggressive customers are sometimes irrational in their demands, or ask you to do something you are not authorized to do.

- Try to strike a compromise. Explain to the customer that you would give them what they want if you were authorized to do so, but that you would be punished yourself if you did that. Instead, offer them whatever you're authorized to give.
- Call a manager. If the customer would like something that you're not authorized to provide, call a manager or supervisor to see if it can be authorized.

#### Part 2 of 2: Ejec ng a Customer

**Lay out the repercussions for their behavior.** If you feel like a situation is getting out of control and either threatening your personal safety or the positive experience of your other customers, tell the angry customer that you will ask them to leave if they don't control their frustration. Everyone loses their temper from time to time, so give them a chance to get a handle on it. Remain respectful and calm; don't raise your voice or point your finger at them. Simply tell them what the next steps will be if their behavior doesn't change. Some things you might say include:

- "I understand that you're frustrated, but we both need to be calm to resolve this situation."
- "Your frustration at your bad experience is now making the experience worse for the rest of our customers. We'd like to work with you to fix the situation, but don't you agree that the rest of the people here have a right to a pleasant experience too?"

**Explain why you're asking them to leave.** Customers often take the slogan "the customer is always right" to heart, not realizing that the customer can very often be wrong.<sup>[5]</sup> Explain to the customer that their abusive behavior is personally threatening, and that they are ruining

the experience for all of their other customers, who have just as much right to good service as they do.<sup>[6]</sup>

- "While you have a right to voice your concerns, you do not have a right to be abusive towards our staff."
- "I am happy to work with you to resolve this situation, but your behavior is making me feel uncomfortable."
- "As an employee, it's my job to protect my colleagues and patrons, so I have to ask you to leave the building."
- "If you don't remove yourself from this situation voluntarily, I'll have to call the police to protect my staff and customers."

**Escort the customer out of the establishment.** To reinforce your verbal ejection of the customer, move toward the exit yourself and ask the customer to follow you. Even if the customer does not initially respond to the ejection, lead the way. Do this even if the customer does not take your lead and move toward the exit at first; when they see that the object of their anger is moving away, they will likely follow you toward the exit.

- The objective is to remove the customer from the premises in order to protect both the safety and the experience of the people in your business.
- Often, when the customer finds themselves removed from the business, they will move on even if they are still upset.
- Allow them to move away from the business on their own before you return to work. If they see you immediately go back inside, they might follow you back in.

**Don't put your hands on the customer.** Unless you feel that the customer has grown physically threatening to you, other employees, other customers, or themselves, avoid touching the customer. Touching someone who is overly agitated could cause them to react very poorly, and potentially violently.

- However, if the customer becomes physically aggressive either to you, someone else, or to themselves, you are within your rights to try to prevent injury by subduing them.

**Call security or the police if necessary.** If you don't feel safe around the customer or if the situation is disrupting your business and doesn't have an end in sight, call the police or a security service if your business pays for one. Try to limit the customer's impact by getting

them outside of your business. Don't try to physically detain the customer, as you don't have any legal right to do so unless they physically attack someone.

- If the customer puts their hands on someone or breaks property, do your best to get them out of your establishment. If they won't leave, move employees and customers away from the aggressive customer to protect them from physical harm.
- Stay calm and respectful, but do not try to engage the customer any further. You've done everything you can to resolve the situation, and you should just disengage and wait for the authorities.
- Keep the phone numbers for security easily accessible for the entire staff instead of keeping them in the back office. When customers get out of hand, employees almost always call the onsite manager to deal with the situation. If the situation truly gets out of hand, there's a good chance the manager is already busy with it, so all employees need to know how to reach out for help.
- Post the phone numbers somewhere out of the way of customer traffic, but regularly visited by employees — behind a cash register, or in an employee break room, for example.
- Make sure the number is clearly legible. If you have bad handwriting, print the number out using a computer.

**Use discretion when asking a drunk customer to leave.** If you work in a restaurant or bar that served enough alcohol to a customer to get them to that state, you may be held responsible for that person's actions once they leave your establishment.<sup>[7]</sup>

- If the customer seems drunk, offer to call them a cab while they wait outside.
- If they are with a group, ask a sober friend to drive them home.
- If they insist on driving themselves, write down a description of the car including the number plate, and call the police immediately with that information.

BLANK.



# NP Clubs Paper Work

## Training Book 4

Name: .....

Signed: .....

Date: .....

Training done by :-.....

Date: .....

Signed: .....

Name: .....

## PPE

PPE is equipment that will protect the user against health or safety risks at work. It can include items such as safety helmets, gloves, eye protection, high-visibility clothing, safety footwear and safety harnesses. It also includes respiratory protective equipment (RPE). Staff have read and understood the **PPE Doc**. There is always a manager on hand to advise if you are unsure of any aspects of the use of PPE. It is your responsibility to ensure you use PPE. Failure to use PPE or request PPE when needed will result in disciplinary action.

Signature: ..... Date: .....

## How to identify fake notes

Please initial each topic to indicate you have fully understood the material in the **take a closer look** booklet and have had the opportunity to ask questions.

When should I check banknotes?.....

What features should I check?.....

What should I do if I think I have a counterfeit note?.....

What type of ultra-violet (UV) lamp should I use to check a banknote is genuine?.....

Can I use a detector pen to check whether a banknote is genuine?.....

I have read the night time booklet and have understood all topics:-

Signed: ..... Date: .....

Name: .....

## STOCKING FRIDGES AND ROTATING STOCK IN THE FRIDGES

When re-stocking from the cellar always use stock that has the shortest date on it. This will prevent stock from going out of date in the cellar. If all the stock is of the same date always take loose bottles and open cases first this will keep the cellar tidy.

When putting stock in the fridge always place new stock at the back of the fridge. This will bring older stock to the front and ensure that we always sell cold products.

Bottles must be placed in neat lines from back to front with the product label pointing forward.

Stock must be kept within the same positions within the fridge this reflects the popularity of the product and products we are attempting to promote increase in sales. How the fridges look and the positions of the products have a significant effect on the sales. If you discover any out of date stock inform the cellar team and your manager ASAP.

Signed: ..... Date: .....

## CCTV

CCTV and audio recording is used for monitoring and surveillance in all Newport Venues premises. This is primarily for security and to further protect you as an employee. It should not be viewed as spying rather than to protect your innocence by way of evidence for any discrepancy. Your privacy is protected under UK Law. Use of such equipment may be used as the basis of disciplinary action following regular monitoring. Please be advised that all actions and potential conversations during work areas will be recorded and monitored.

Signed: ..... Date: .....

Name: .....

### Safe use of ladders and stepladders

Please initial each topic to indicate you have fully understood the material in the **Safe use of ladders and stepladders** booklet and have had the opportunity to ask questions.

When is a ladder the most suitable equipment?.....

Who can use a ladder at work?.....

Check your ladder before you use it.....

Using your ladder safely.....

What about the place of work where the ladder will be used?.....

What are the options for securing ladders?.....

What about ladders used for access?.....

What about the condition of the equipment?.....

I have read the safe use of ladders and stepladders booklet and have understood all topics:-

Signed: ..... Date: .....

### Barrels

#### Monday night

All empty barrels must be brought up on this day for pickup on the Tuesday morning.

Only completely empty barrels should be brought up any part barrels should be ladled "use me next" or "faulty" if you think a barrel is faulty you must report it to a manager. Only managers can label a barrel faulty.

Signed: ..... Date: .....

Name: .....

## **BIN SCHEDULE**

**GENERAL WASTE WILL BE EMPTIED ON MONDAY AND THURSDAY MORNING  
GLASS AND CARDBOARD WILL BE EMPTIED EVERY TUESDAY AND THURSDAY MORNING  
BINS MUST GO OUT THE NIGHT BEFORE**

Rubbish must be in a bag.

Bags must be inside a bin, not on top or on the floor.

Bins must not block fire exits at any time.

Bins must be brought in at the start of the next day if they have been emptied.

If a bin pickup is missed/not put out/not picked up you must inform a manager.

Bin area must be kept clean and clear at all times.

Signed: ..... Date: .....

## **Accident reporting**

Accident reporting is a very important part of the business. We must do everything we can to prevent any accidents but accidents will happen, and when they do we must inform a first aider and a manager immediately and record the details in the accident book. All accidents to customers or staff must be recorded with details location and action taken even if it's just a case of a small plasters given it all needs to be logged. If it is a serious accident then further evidence needs to be taken for the insurance company, this is done by the manager so it is important to inform your manager immediately. There are 2 accident books in courtyard one in Blind tiger kitchen and one in the cctv office.

Signed: ..... Date: .....

Name: .....

## Maintenance reporting

When things brake or are damaged in any way we need to get them fixed as soon as possible. For this to happen there is a procedure that must be followed. Protect the public and staff from injury. Cordon off area until it is safe, use tape and cardboard for windows, water needs to be turned off locally when there is a leak and electricity needs to be switched off when there is a electrical problem. Inform a manager immediately, how to resolve these serious problems is a manager's job the wrong decision can make a bad situation worse. Your job is to cordon off the area and inform a manager as soon as possible. If there is no manager then call one or call iffy for instructions. If the maintenance problem is of a less serious nature then as always ensure there is no danger to staff or the public and report it to a manager/ leave a note of problem date and location with the rota so the maintenance team can have a look next day.

Signed: ..... Date: .....

## Cloakroom.

The cloakroom looks after customers possessions. Every transaction is important and procedures must be followed at all times. Mistakes can cause incident and bad feelings when a drunken customer comes to retrieve their belongings.

- 1, one item per hanger, one ticket.
- 2, take the money and give change.
- 3, take name and this goes on our ticket give the other one to the customer.
- 4, our ticket gets fastened to the sleeve of the item with a clip
- 5, if you run out of clips, hanger, space no further items can be taken
- 6, only customer items to be stored in the cloakroom
- 7 no ticket no item. They must come back at the very end of the night or next day for their item.
- Only a Manager can give out Items without a ticket. ID must be produced and details of the customer taken in case of disputes.
- 8 Items will be retained for 7 days then given to charity
- 9 There will be a charge of £5 admin fee for the return of lost property

Signed: ..... Date: .....

Name: .....

### Daily log sheets.

It is essential that Daily log sheets are filled out during the day.

It is part of the opening up procedure to ensure that a daily log sheet is started before the venue is opened to the public. The venue and date must be filled in clearly. The open up checks must be done including checking fire exits are clear, emergency lighting and fire equipment is present. The first check of every area of the venue should be done before the venue is opened.

After this the toilets must be checked every 20min and the venue checked every 30min for the period the venue is open. The daily log sheet must be updated after each check is done. Any damage/hazard or issues should be rectified immediately or reported to the duty manager. Spills on the floor should be dried up as soon as it is spotted, hazards removed and issues dealt with. Toilet checks should include toilet roll and hand soap dispensers. During the checks the cleanliness and presentation of the venue can be maintained

The staff have been trained and understood the importance of the daily log sheet and the procedures and checks that must be carried out during the time the venue is open. The staff have been informed of the damage, hazards and issues they should check for during the inspection of the venue. Including slip and trips hazards and wet floors, damage to venue, electrical hazards, blocked fire exits, damaged furniture, broken lights, fire hazards, blocked toilets or sinks. The staff have also been taught that the venue and toilet checks are a chance to tidy the venue keeping the high standards of presentation customers expect of our venue.

Signed: ..... Date: .....

### WASTAGE RECORDING

All waste must be recorded on a waste sheet. This includes mispours that cannot be sold, out of date stock, spills, breakages (on the bar and cellar) and drip trays.

Only managers can authorise a replacement drink for a customer complaint.

Always attempt to sell mispours within a reasonable time to preserve quality of the drink.

Signed: ..... Date: .....

Name: .....

## CHANGING KEGS

Please initial each topic to indicate you have fully understood the material in the **CHANGING KEGS** booklet and have had the opportunity to ask questions.

CHANGING KEGS.....

CHANGING THE GAS.....

CHANGING THE POST MIX.....

I have read the **CHANGING KEGS** booklet and have understood all topics:-

Signed: ..... Date: .....



# NP Clubs Extras

## Training Book 5

Name: .....

Signed: .....

Date: .....

Training done by :- .....

Date: .....

Signed: .....

Name: .....

## Posters

When posters come in they must be taken up to Ben's desk. It is not acceptable to just leave them anywhere on the bar in the washroom or in the office. They must be placed on Ben's desk. If this is not possible then they can be left on top of the big fridge in blind tiger with a note left for Ben. Posters must be checked and distributed to all the venues and it is Ben's job to do this. If posters are lost they might not be found before an event happens and this is a massive waste of money. When Ben hands you some posters that need to go up in our venue they must go up immediately, and it is your responsibility to make sure they go up.

Signature: ..... Date: .....

## Fire Training

You have fully understood the material in the fire extinguishers booklet and have had the opportunity to ask questions.

Fire escapes/exits.

Fire exit obstructions

Fire alarm test

Procedure when fire is found

Location and types of fire fighting equipment and their use

Leaving the building

Assembly point

Why keep rota up to date and informing your manager if you leave THE BUILDING

Never put yourself at risk

Disabled persons

Staffs trained and understand the importance of keeping fire escapes clear and unlocked. Staffs also know what fire alarm sounds like and how to set it off. Staffs know the location of fire points and fire fighting equipment. They also know what fire fighting equipment to use and on what types of fire. Staff know procedure when fire is found, leaving the building and assembly points. Staffs know never to put themselves at risk. Staffs have been trained to help disabled persons out of the building.

Signature: ..... Date: .....

Name: .....

### Free Pouring Alcohol

At absolutely no point are you to free pour anything from spirit and liqueur bottles. These are always to be measured into a glass using your jiggers. (One Jigger at 25ml, the other at 50ml).

This applies to both the making of any cocktails and or regular spirit serves. Here at NP Clubs we can NOT put anymore than 50ml of spirit in a single glass. If a customer orders a "triple" (or more) for example, you are NOT allowed to put a 75ml measure of spirit into their glass, you can however, put a 50ml measure of spirit into their glass, then serve a 25ml measure in a shot glass next to their serve. It is then the customers' choice to put that extra shot into their drink. Please insure you measure each spirit accordingly.

The only exceptions to the rule, whereby single and double measurements change are with the likes of Baileys or Martini. Where a single measure is 50ml and a double measure is 100ml; if you're ever unsure, please ask your Supervisor or Manager.

Signature: ..... Date: .....

### Wastage reporting and mispouring drinks

If you mispoure a drink for a customer there is a procedure that must be followed.

- 1 You must inform the customer of the mistake.
- 2 You can offer the drink to the customer at full price. (sometimes they will be ok with cola instead of lemonade)
- 3 If the customer does not want the drink it must be replaced.
- 4 The drink should be put on the back bar and all staff informed what it is (put a note under the drink so we know what it is and it is not a staff drink)
- 5 If you can sell it in less than 10min then please do so. (at full price)
- 6 If you cannot sell it must be disposed of in the sink and recorded on the waste sheet.

All waste must be recorded on a waste sheet mispoures, out of date stock, spills, breakages (on the bar and cellar) and drip trays.

Only managers can authorise a replacement drink for a customer complaint (If the customer has a complaint about his/her drink). Drip trays and wastage from barrel changes must be recorded on the waste sheet.

Signature: ..... Date: .....

Name: .....

### How to use a police Radio

Please initial each topic to indicate you have fully understood the material in the radio Scheme booklet and have had the opportunity to ask questions.

Basic Radio Etiquette rules.....

The four golden rules of radio communication.....

Phonetic Alphabet.....

Speaking the language.....

Making a call.....

I have read the radio sceme booklet and have understood all topics:-

Signature: ..... Date: .....

### How to spot fake ID

Licensing Law Awareness (do you know how to spot a fake ID?) booklet has been read and understood

Signature: ..... Date: .....

### How to deal with needles

Strict no-drugs policy, enforced by club security procedures.

If you find a needle or any sharp object prevent any staff or customers from getting injured by remaining with the object with out touching it. Try as best you can not to draw undue attention to the object. Inform a member of management or door staff who will dispose of the object safely. Never try and pick it up yourself.

- Staff trained in collecting discarded needles using 'sharps kit' - puncture-resistant gloves, tongs and sharps box.
- Staff trained to dispose of sharps container as clinical waste.

Signature: ..... Date: .....

Name: .....

## SLIPS, TRIPS AND FALLS

You have fully understood the material relating to slip's trips and fall's in the staff handbook and have had the opportunity to ask questions.

**Newportvenues.com/staffhandbook.pdf**

Signature: ..... Date: .....

## Receiving Deliveries

When taking in a delivery always check the delivery note given to you with the items being delivered to make sure they match and undamaged.

Do not sign a delivery note unless you are 100% sure it is correct. If in doubt ask a supervisor or a member of management.

If there is any difference between the delivery note and the actual items delivery make a manager aware immediately and let them sign for the delivery.

Once the delivery has been made make sure it is kept in a secure and safe place and making sure it will not be a trip hazard to anyone if left on the floor.

If money is to be given to the delivery man you are not authorised to give money unless a manager has gave you permission to do so, if not find the duty manager to make a payment.

Invoices must then be passed onto the duty manager and filed correctly.

Signature: ..... Date: .....

Name: .....

### Spirits and shots service

When pouring always hold the spirit bottle by the neck with the lable facing the customer. Always serve on the front of the bar so the customer can see what you are doing, it is a rule at NP Clubs that all drinks must be served on the bar front as it looks very unprofessional serving on the back bar.

When pouring a shot place the 25ml shot glass onto the front of the bar and pour making sure of no wastage.

Under Pouring is unacceptable so make sure the shot glass is full to the rim.

If it's a busy night and you find you are out of shot glasses get a Jager glass and pour one single shot into the glass using the 25ml jigger.

Signature: ..... Date: .....

### Accused of short changing

From time to time everyone is accused by a customer of short changing them. It is to be expected so don't panic. The procedure in this regard is well tested. First you talk to the customer without getting excited, the customer may be sober or drunk we deal with it the same way.

- First you inform a supervisor or manager.
- Need to take a note of the time, till, transaction and customers name and contact number.
- Cctv can be checked. (this is where dealing with money in a open way helps so we can see what's going on.)
- If its possible the till will be checked there and then and the customer informed straight away.
- If this is not possible then the till will be checked at the end of the night and any money owed will be returned.
- Never just give out money because the customer is adamant the till must be checked.

Signature: ..... Date: .....

Name: .....

### **Dealing with the Police**

Find the designated manager and let them know the police are waiting.

Do not volunteer any information without talking to a manager.

If no manager is available take details including the date of the incident, time and where in the venue the incident took place. (If they say downstairs dance floor try and ask if they know what area of the dance floor it was) also take the police officers contact telephone number and pass it on to the next manager you see.

Signature: ..... Date: .....

### **Reporting theft of stock or money**

It is imperative you inform a manager of any incident you may see or hear about where a member of staff is stealing from the company. This would be money or stock. Giving free or cheep drinks out is considered stealing also. When informing a manager please do so in private and the manager will ensure your anonymity. If we later find out you were aware of such an incident and fail to inform us we will consider you as equally responsible. There are very good cctv on every bar and we have experienced operators who on a regular basis check random shifts. If you receive a free/cheep drink on a night out they are not doing you a favour they are endangering your job.

Signature: ..... Date: .....

### **Terrorism and the night time economy**

Crowded Places Guidance night time economy booklet has been read and understood.

Signature: ..... Date: .....

Name: .....

## Taking orders and serving drinks

### The welcome

- Be warm and friendly always smile to the customer
- Try and acknowledge every customer as soon as you can
- Even if you are busy acknowledge every customer and let them know you will be with them as soon as you can

### Question time

- Get the whole drinks order in one go
- Offer a glass if you are serving the customer a bottled drink
- Ask if they would like ice in the drink
- Finish by asking "would you like anything else?"
- Repeat the order back to the customer. This confirms the order and helps you to remember it.

### Prepare glass

- Make sure the glass is cold, clean and chip free.
- Put the glass onto the front bar so you are serving the drink in front of the customer
- If you have more than one drink line up the number of glasses you need ready, this saves time which means a faster service
- Place the ice into the glass making sure you use a ice scoop
- Fill the glass up half way with ice so it's not too much

### Make drinks

- Always pour on the front of the bar
- Make sure you spirit label is facing the customer so they can see what you are pouring
- If the drink is a single fill the glass up  $\frac{3}{4}$  with the mixer
- If the drink is a double fill the glass up to the rim with the mixer

### Deliver

- Handel the glass correctly (by the base or the stem)
- Let the customer know which is which saving them having to guess

### Payment

- Take the payment and always remember to say thank you and goodbye.
- If its quiet check that the customers are happy with the drinks
- Offer further drinks if appropriate

Signature: ..... Date: .....





## NPCLUBS

54 Cambrian Road  
Newport  
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Tel: 01633 259144  
Email:  
[info@newportvenues.com](mailto:info@newportvenues.com)

## DRUG POLICY

Use of queuing system covered by cctv to monitor and assess customers before entering venue. Observing behaviour and attitude of customers while in queue help inform our targeted searches on the door.

Searches are done on the front door. Searches are random and targeted. Male and female SIA door staff are used to search their own gender.

All staff are trained to identify and report any suspicious behaviour or customers who are in any distress. Bar's are placed in every room and garden not only to serve customers but to oversee the area and operate as a additional supervision of customer conduct.

Floor staff check toilets a minimum of every 20min. They are trained to identify and report any suspicious behaviour or customers in distress.

Managers enter and check toilet area on a regular basis.

Door staff stationed outside toilets where they can monitor entry and exit checking inside on a regular basis.

Have sign within the toilets informing customers of our 1 person per cubical policy.

Doors to cubical in (male toilet only) have bottom of door raised off the ground to enable the number of occupants to be seen.

All toilets have very good lighting

We have number of cameras covering customer areas with a CCTV operator watching live.

CCTV sign in men's toilets only, informing customers of the CCTV camera covering the entrance, sink's and doors to cubical to identify suspicious behaviour and customers in distress. This camera and all others is monitored live by our CCTV operator. We are also registered with the information commission of London.

Any persons suspected of possession/use of illicit substances are given the opportunity to consent to a search. As it states at the entrance "Consenting to a search is a condition of entry". They have the right to refuse a search but are politely asked to leave as it's a condition of entry.

All SIA staff, managers and CCTV operators have 2 way internal radio allowing for good communication and the direction of staff to suspicious/problem behaviour.

All substances believed to be drugs are logged and put in drug safe supplied by Gwent Police.



## NPCLUBS

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Protocol and procedure with the police

Any drugs found at any time are seized.

Drug book supplied by Gwent Police is filled out.

Item and original from the drug book are placed in a police evidence bag with the bag number recorded in the book. The book retains the carbon duplicate of the sheet within the sealed bag.

Bag is then placed in the drug safe provided by Gwent Police and they only have access to the contents.

When the police empty the safe they counter sign the drug book to indicate they have received all items logged.

BLANK



## **NPCLUBS**

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**Email:**

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### **DISSIPERSAL POLICY**

Sign on entrance/exit informing customers to leave quietly and in an orderly manner and to respect our neighbours. Please don't loiter on the town centre.

Bar service is stopped at least 30 min before the end of the night. Bar serve only free water till customer leave the venue.

We have a staggered closing process where satellite rooms are closed which reduces the number of people within the venue at the end of the night.

Once the lights are switched on and the music turned off customers are give plenty of time to make their way to the exit minimising any friction or aggravation. SIA staff and managers are stationed at the exit to ensure no bottles and glasses are removed from the venue.

Customers are reminded on their way out not to loiter on the city streets. Any customers who engage in loitering or cause trouble outside the venue are captured on CCTV and are refused entry to the venue in the future.

Door staff and managers mingle with the exiting customers at the end of the night encouraging them to go home and help find taxis for people. All the time reminding customers that any problems caused by them outside the venue will impact their ability to enter the venue in the future.

BLANK.

## Dispersal Policy

### Transport

Probably the biggest single factor triggering disorder and disturbance is a lack of public and private transport at the end of the evening, preventing the swift dispersal of customers away from the venue. There are a number of steps operators can take to reduce transport related problems:

- promote safety on leaving, for example through operating a concierge service and providing a safe place for customers to wait for taxis (particularly lone females);
- advertise reliable services by providing free phone numbers for licensed mini-cabs and details of nearby taxi ranks, bus timetables or other local transport networks;
- agree an operating policy with local private and public hire vehicles, for example banning the sounding of horns after 11 pm;
- discuss with the council the location of taxi ranks to ensure they are easily accessible without causing bottlenecks outside venues;
- consider, in discussion with the police and council, the use of stewards to act as marshalls at bus stops and taxi ranks; and
- work with the local authority and transport providers to agree bus routes, stops and timetables.

### Road Safety

Should the venue exit onto a public highway, operators should ensure separation of customers and traffic—if necessary by the installation of permanent or removable barriers.

### Car Parking

If appropriate, operators could advise customers of the best car park to use (either through their website or on printed material) so that they leave in a direction with minimum disturbance to local residents. Operators might also be able to negotiate with local car park operators to allow customer usage.

### Staffing

During the last half hour of trading, the service points in each bar may be reduced and some staff reallocated to collect glasses or work in the cloakroom. This will assist customer departure and reduces the potential for people to carry glassware out of the premises.

### Cloakroom

The cloakroom should be set up in order to assist the swift return of coats with staffing and control systems increased in the period prior to closure.

### Music and Lighting (internal)

Supplemental Notes

Page 1

The following notes are intended to provide additional information regarding the various aspects of the project. It is important to note that the information provided here is for informational purposes only and should not be used as a substitute for the primary documents.

The project was initiated in 2010 and has since then been a continuous effort to improve the efficiency and effectiveness of the current system. The primary goal of the project is to ensure that all data is accurate and up-to-date, and that the system is able to handle the increasing volume of information being generated.

The project has been divided into several phases, each with its own set of objectives and tasks. The first phase was focused on the initial assessment and planning, while the second phase was dedicated to the development and implementation of the new system. The third phase is currently underway and involves the final testing and deployment of the system.

Throughout the project, it has been essential to maintain clear communication and collaboration between all stakeholders. Regular meetings and reports have been used to ensure that everyone is aware of the progress and any potential issues. It is hoped that these notes will provide a clear and concise overview of the project's history and current status.

Page 2

The project has been a significant success, and the new system is now fully operational. The data is more accurate and up-to-date, and the system is able to handle the increasing volume of information being generated. This has resulted in a more efficient and effective system, which has allowed the organization to better manage its resources and improve its overall performance.

The project has also provided an opportunity to identify and address some of the key challenges facing the organization. By working closely with the stakeholders, we have been able to develop solutions that are tailored to the organization's needs and goals. This has helped to build trust and confidence in the project team, and has ensured that the project is completed on time and within budget.

As the project moves forward, it is important to continue to monitor the system's performance and to address any issues that may arise. This will involve regular testing and evaluation, as well as ongoing communication and collaboration with the stakeholders. It is hoped that these notes will provide a clear and concise overview of the project's progress and future plans.

Page 3

The project has been a significant success, and the new system is now fully operational. The data is more accurate and up-to-date, and the system is able to handle the increasing volume of information being generated. This has resulted in a more efficient and effective system, which has allowed the organization to better manage its resources and improve its overall performance.



During the last 20 minutes of trading, the DJ may typically play slower music and reduce the volume of the music played. In addition, lighting levels can be manipulated to encourage the gradual dispersal of patrons during the last part of trading and the drinking up period (see winding down).

#### Lighting (external)

Operators have found that the use of bright lights at the exit of the venue encourages customers to leave more quietly. Operators should liaise with the local council to establish guidelines on the positioning of these lights which will also prompt customers to leave the area quickly and enhance CCTV coverage.

#### Minimising Noise on Exit

If possible, a manager should be in the area close to the main exit to oversee the end of night departure period. DJ announcements should be used to remind customers to be considerate on leaving the premises. While highly visible notices can be placed in the foyer requesting exiting customers to leave quietly and to respect neighbours and their properties.

#### Bottles or glasses

Signage should make clear that customers will not be allowed to leave the premises with bottles or glasses. This policy should be supported by a vigilant door team searching customers where necessary. If appropriate, bins can be provided at exits for use by customers. Operators could also provide advice on any drinking ban in the area.

#### Litter

Operators should send out a "Rubbish Patrol" following closure. This patrol will pick up bottles, flyers, food wrappings etc in the immediate vicinity of the premises. As well as clearing rubbish, the patrol acts as another set of eyes and ears identifying potential disorder. Their activity, particularly sweeping the pavement, will also encourage customers to vacate the area outside the premises.

#### Door staff

The door team play a key role in the implementation of several aspects of any dispersal policy:

- encouraging customers to drink-up and progress to the exit within a venue throughout the latter part of drinking-up time;
- drawing the attention of exiting customers to the notices in the foyer and ask them to be considerate;
- ensuring the removal of all bottles and glasses from departing customers;
- actively encouraging customers not to congregate outside the venue;
- and



— directing customers to the nearest taxi ranks or other transportation away from the area.

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**NPCLUBS**  
54 Cambrian Road  
Newport  
NP20 4AB

Tel: 01633 259144  
Email:  
info@newportvenues.com

## Wristband policy

NP Clubhop and multivenue wristbands offer our patrons access to 5 NP Clubs venues for a single fee. These wristbands can only be brought from Warehouse54 and more recently from the Courtyard.

The benefit of a multi venue wristband and for having internal access routes between 3 of the 5 venues (namely Warehouse54, blind tiger, the courtyard) lies first and foremost in patron safety. This setup allows for our patrons to move freely between our 3 main venues without ever having to go back onto the street, where there is an increased risk of anti-social behaviour, and other potential safety risks.

It is a trend that people choose not to stay in a single venue all night, with many choosing to move between several venues. Without internal movement between venues this can encourage the rushing of drinks, with people rushing to finish one drink before moving to the next venue and buying another. Having linked venues means our patrons can carry their drinks through and it is discouraging irresponsible drinking.

Our two door entry system (one in warehouse54 and the courtyard) as part of the multi venue wristband policy means we can better monitor attendees with a team of at least 4 licensed door supervisors, and a manager at all POS (wh54 and cy) points at all times. Charging for entry allows us to interact with patrons at the point of entry; this allows us to make an assessment on whether or not this person should be in our venue. Places without a charge at point of entry have less of an opportunity to do so.

If our patrons leave wh54-blind tiger-courtyard complex, they can re-enter, however they may be subject to another search and id check. We will also check the validity of their wristband, in the past there have been cases of people removing a wristband and someone gluing it back together around their wrist, in order to either share a single wristband and avoid paying entry or to gain entry using an old wristband.

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*This is to certify that*

**ZARA ASHRAF**

*has successfully completed assessment in the following subject for the purposes of the Health & Safety  
(First Aid) Regulations 1981 and Health & Safety (First Aid) Regulations (Northern Ireland) 1982*

**QA LEVEL 2 AWARD IN  
EMERGENCY FIRST AID AT WORK (QCF)**

*Date of achievement*

**14 July 2016**

*This certificate is valid for 3 years.*

*Refresher training is recommended as follows:*

**3 hour annual update 1 - due July 2017**

**3 hour annual update 2 - due July 2018**

**1 day EFAW course - due before 14 July 2019**

*Certificate Number*

**1119347**

*Qualification Number*

**600/7620/3**

**Safeguard Medical Services Ltd**

Uskside Business Park, Church Street, Newport, Gwent NP20 2TX  
03330 065439

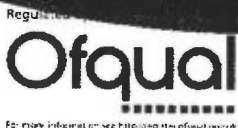
**Registered Centre 906144**



**QUALSAFE AWARDS**

Anita Goodfellow, Chief Executive  
Qualsafe Awards

[www.qualsafeawards.org](http://www.qualsafeawards.org)



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**CLOVER**

# **CERTIFICATE OF COMPETENCE**

This is to certify that

***Zara Ashraf***

*Has attended a training course in*

***Understanding COSHH  
and Safety Data Sheets***

***Safe and correct use of  
Clover Chemicals products.***

***Correct use of cleaning  
schedules.***

***On behalf of Clover Chemicals Ltd***

**James Tobias, Sales Director**

**Date: 31/03/2016**

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## The Importance of Night Time Economy in Newport

Night life is a huge part of any functioning city, both culturally and financially. According to the Forward Into The Night report, which was produced by the Night Time Industries Association (NTIA), 6% of the UK's gross domestic product is generated by night-time businesses, which employ around 1.3m people. This importance is evident in Newport, NP Clubs currently employs over 90 staff both full and part time with an average annual wage bill of over £780,000. That is a large portion of money that is in turn being spent in businesses throughout the city. On top of our regular staff we often bring in contractors for maintenance and upkeep work again contributing to the local economy by using local trades people.

Far from fuelling binge-drinking and alcohol and drug-related crime, the NTIA claimed that the night-time economy is partly to thank for improving crime rates. Recorded crime is now 38% lower than in 2002/03. "Venues are now safer than ever," argued the report. "And most bars and pubs are careful to ensure that their customers enjoy a safe evening out."

**"The attempt to extend regulation of the night-time economy or curb its activities will do very little to reduce the problem of alcoholism or violent crime," it added. "Most alcohol is consumed outside licensed pubs and bars."**

"Lighting up our streets, employing 8% of our workforce - a large proportion of whom are young - paying business rates and as active stakeholders in our local communities, our industry simply makes Britain better," said Alan D Miller, founder of the Old Truman Brewery in London's East End and chairman of the NTIA.

Below I have listed to NTIA's recommendations in full:

1. For the night-time economy (NTE) to flourish in the UK, the industry needs to work together to collectively gain favour with policymakers and the police.
2. The evident social and cultural readjustment to the night-time economy should be accounted for through fair regulation across licensing, planning, entry procedures, and crime. The police and local authorities need to realise the value of the NTE to the local communities.
3. Nationally, licensing frameworks should work with operators to better support venues while ensuring the safe and effective operation of the industry.
4. Crime classifications need to be revisited to recognise that crime associated with the night-time economy is not committed by venues, but against them.
5. We should be encouraging a nationally accepted code of conduct for the industry, which ensures best practice, and protects the individual venues that are operating to the standards imposed and accepted by the industry.
6. The nature of the conversation around the industry needs to change - to support and champion one of the UK's most culturally significant industries, rather than belittle and stifle it.
7. Regular research into the quantitative value of the NTE should be undertaken, to ensure that policymakers and industry are made aware of the contribution to UK culture, economy and society.

One of the main criticisms of the NTE in Newport is the alleged negative correlation with crime statistics, I have considered these allegations and the figures I found where surprising to say the least:

**PUBLIC ORDER OFFENCES (England and Wales):**<sup>1</sup>

2006/2007 – 236,661

2014/2015 – 159, 528

**VIOLENCE WITH INJURY (England and Wales):**<sup>2</sup>

2006/2007 – 506,325

2014/2015 – 374,216

**DRUG OFFENCES (England and Wales):**<sup>3</sup>

2006/2007 – 194,233

2014/2015 – 169,964

This shows a clear decrease in the crimes most commonly associated with the NTE, contrary to the claims of local authorities within Newport. Below are some crime statistics comparing March 2015 to March 2018, these stats are for Newport and are provided by Gwent Police.

**ANTI-SOCIAL BEHAVIOUR**<sup>4</sup>

March 2015 – 1,783

March 2018 – 739

**DRUG OFFENCES**<sup>5</sup>

March 2015 – 145

March 2018 – 116

**TOTAL CRIME INCLUDING ASB AND PUBLIC ORDER OFFENCES**<sup>6</sup>

March 2015 – 5,367

March 2018 – 4,985

Again, this shows a decrease in crimes that are commonly associated with the NTE in Newport. It may be a case of sensationalism - with the advent of social media and people choosing to pull their phones out and record any incidences and share on social platforms that is causing a larger concern around crime during NTE trading hours. However, the facts are that the number of reported crimes has decreased in recent years, contrary to the dialogue of the masses on social media. However, this doesn't mean that this conversation about crime is detrimental to the NTE, it's quite the opposite. This sort of dialogue should be encouraged and contributed to by NTE businesses, emergency services and local authorities, by encouraging a regular and pro-active dialogue around these issues we can work together as a city and a community to combat them. Finger pointing and blame laying is detrimental to Newport, both financially and culturally. Historically, Newport has been known for its NTE but over the years it has lost large portions of it, historic venues such as TJ's falling to ruin and left abandoned and rotting. The cultural significance of the NTE should be recognised and should be a source of pride. Collaboration and transparency will ensure a safe and enjoyable environment for

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<sup>1</sup> <https://www.gov.uk/government/statistics/historical-crime-data>

A summary of recorded crime data from year ending Mar 2003 to year ending Mar 2015

<sup>2</sup> <https://www.gov.uk/government/statistics/historical-crime-data>

A summary of recorded crime data from year ending Mar 2003 to year ending Mar 2015

<sup>3</sup> <https://www.gov.uk/government/statistics/historical-crime-data>

A summary of recorded crime data from year ending Mar 2003 to year ending Mar 2015

<sup>4</sup> [http://www.ukcrimestats.com/Police\\_Force/Gwent\\_Police](http://www.ukcrimestats.com/Police_Force/Gwent_Police)

<sup>5</sup> [http://www.ukcrimestats.com/Police\\_Force/Gwent\\_Police](http://www.ukcrimestats.com/Police_Force/Gwent_Police)

<sup>6</sup> [http://www.ukcrimestats.com/Police\\_Force/Gwent\\_Police](http://www.ukcrimestats.com/Police_Force/Gwent_Police)

years to come. This in hand will ensure the people of our city remain in employment, and the money generated by the NTE is circulated back into the wider economy of Newport. Whilst many people state that they don't understand the need for late night (beyond 2/3am) bars and clubs, the figures show that there is a need. Once again, I direct you to the NTIA report 'Forward Into The Night'.

"There are more people awake and socialising at night-time than ever before, the study claimed, with 10% of UK employees regularly working a night shift, 500,000 more than in 2002."

To summarise, the NTE in Newport is responsible for a large portion of employment within the city, particularly amongst younger people, who maybe need a part time job to support themselves during further or higher education. The money generated by the NTE is circulated back into the wider economy of the city, helping it grow and flourish. Admittedly yes, where there is alcohol being served there will be crime, but with the correct procedures and the support of the local authorities and emergency services we can keep this to a minimum and will hopefully see the current downward trend continue. Culturally and financially the benefits far outweigh the negatives, it is in the best interests of the city of Newport to preserve and improve its NTE. Regarding the growth of our daytime economy, this would see a major slump if the NTE of Newport was left to fade away or be restricted by licencing, they both complement each other. Likewise, if the DTE was to take a hit in Newport our NTE would feel the effects of that. The one hand washes the other.

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DATED: 02.05.2018

**FAO,**

Chair of Cabinet, Newport City Council - Cllr Debbie Wilcox  
Chief Executive, Newport City Council - Mr Will Godfrey  
Chief Constable, Cwent Police - Mr Julian Williams  
Police and Crime Commissioner - Mr Jeff Cuthbert  
Councillors of Stow Hill Ward - Cllr Kate Thomas & Cllr Miqdad Alnuaimi  
Chair of Newport BID - Mr Alan Edwards  
Newport Members of Parliament - MP Jessica Morden & MP Paul Flynn  
Assembly Members Newport East & West - AM John Griffiths & AM Jayne Bryant  
Newport Now BID Manager - Mr Kevin Ward  
Lord Mayor, Newport City Council - David Fouweather  
Newport Political Party Leaders

Following our latest pubwatch meeting on 02.05.2018, and discussing the events on the morning of 29.04.2018 we have drawn up the following action plan. Whilst we appreciate this plan is very high level, and that some of the points may take a little while to implement. We are in agreement that the closure of Cambrian Road and High Street to unauthorised vehicles during peak club hours, must be implemented with immediate effect and be in force for the upcoming bank holiday weekend. You will find below the action points highlighted in the meeting, that we agreed will be a great step in improving the safety of patrons, the public and staff during night time trading hours, and in reducing anti-social behaviour.

1. The closure of Cambrian Road and High Street for cars and other motor vehicles, for the following time periods: Every Friday from 10pm until 5am, Every Saturday 10pm until 6am, any special dates throughout the year where a large number of people will be present at these hours (bank holidays, christmas, etc). Closure on Wednesdays could also be an option.

**NB. This closure would only apply to the public, access will be available for deliveries and other business services. There will also be access for emergency vehicles.**

2. A taxi rank should be provided on Queensway, enabling the pub and club goers to get from the venues into a taxi and home, quickly, efficiently and most importantly, safely.
3. To man the taxi rank there should be a taxi marshal(s) put in place, we believe this should be funded by Newport BID. We propose a taxi marshal in place from 11pm until 5am (Friday nights) or 6am (Saturday nights).
4. We propose the introduction (or enforcement) of fixed penalty notices for the following:
  - Consumption of alcohol in the street, including being in possession of an open alcohol container.
  - Illegal parking on Cambrian Road and High Street
  - Unauthorised vehicles entering Cambrian Road, or High Street during pedestrianised hours.
5. There should be a tougher stance on anti-social behaviour, including from those who are not customers of any of the night time businesses on Cambrian Road or High Street. There should also be a tougher stance on aggressive begging in the area, particularly around cash points.

6. All venues in the area should make it clear to their customers that when leaving the premises, they are not to loiter around the city centre, and should make their way home quickly, quietly and safely. Those who fail to do so, should face bans from the appropriate venues.
7. All venues should make a bigger effort to communicate with one another via radionet. Communication is key in making the city centre a safe and enjoyable area. We also believe all venues without exception should be represented at pubwatch meetings.
8. Cambrian Centre/Admiral has become a hotspot for drug use, drug dealing, and street drinking. We propose an increased police presence in order to cut down on this. This will make the surrounding area safer for both those working in the area and the general public.

To summarise, we propose the immediate closure of Cambrian Road and High Street during peak club hours. We will be banning customers that loiter around the area after leaving the venues. Most importantly now though, is to close down the area to vehicles immediately.

We look forward to hearing from you.



**Iftekhar Haris**  
Chairman Newport Pubwatch

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## LIST OF ACTION PLAN SIGNATORIES

Christopher Chick	NP Clubs
Bob Bevan	NBAC
Will Pannell	Tiny Rebel
Colin Simpson	Breeze
John Risani	Breeze
Jack Bannister	Greyhound
Trish Dixon	Safetec Security
Jim H	Safetec Security
Jason Dowling	Crosskeys
Gethin Hughes	The Courtyard
Gemma Roberts	NP Clubs
Jana Colosikova	The Courtyard
Shannon Chambers	La Bamba
Chloe Fitzgerald	Rootys

*\*Also in attendance and in agreement with the action plan but not signatories due to not being members of Newport Pubwatch were James Holliday and Barbara Watts of Newport City Council.*





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### Antisocial behaviour on city centre

Confrontation caused by large gangs of youths (on foot, push bikes or driving) happens all day and night showing there is no link with timing.

The large gangs of youths congregate in various places in the town centre. During the night time the main places they seem to congregate is outside the Admiral building and the steps to leading to the Admiral building from Cambrian Road. They are suspected to be dealing drugs, taking drugs and participating in underage drinking on the streets. It would seem that the police are turning a blind eye to the inappropriate behaviour these youths display.

Day and night, the youths are often seen riding around town with their faces covered (hiding their identity) intimidating and offering drugs to innocent by passers.

From the 16<sup>th</sup> May to the 18<sup>th</sup> May 2018 eight street robberies were reported in Newport City Centre. 'All the crimes were committed between 2pm and 11pm, and involved a group of youth approaching victims and demanding money or belongings.' (South Wales Argus, 2018)

Large gangs of youths, aggressive beggars, homeless, and people that fail our strict door policy (No Baseball caps, tracksuits, sports clothing, attitude, level of intoxication or have been previously banned from the venue) plague the streets due to low police presence.

There are a large number of vehicles driving around the City Centre throughout the night, many of which are suspected to be involved with the dealing of drugs. Cambrian Road being open throughout the night makes it a prime location for these vehicles to operate.

Vehicles having access to Cambrian Road during the night time poses a threat to the large number of pedestrians, especially with many of them being under the influence of alcohol.

Throughout the early evening there is a small police presence (That is sporadic). From 2:30 onwards the police presence in the area drops dramatically. Resulting in the Door staff and Managers of the venues being forced to deal with policing the areas surrounding the venues.

Managers and Door staff however have little influence on the behaviour of people that are not customers of the venue, due to them knowing there are no consequences for their actions.

Managers and Door staff have a positive influence on the patrons of our venues due to them knowing that failure to cooperate and follow our rules will result in them being banned from our venues.

People (whether their patrons or not) tend to congregate outside the venue . This is partly due to the fact the area is closely monitored by CCTV, door staff and managers (Both are known to intervene if a problem occurs outside the venue and in the surrounding areas). This is also due to the large amount of seating and shelters that the area surrounding the venue provides.

The City Centres alcohol exclusion area is not being enforced by the police.

The Council has recognised that there is a problem with youths riding bikes through the City Centre and instituted a ban on riding bikes in the City Centre. This ban is also not being enforced by the police.

Parking regulations along Cambrian Road are not being enforced. This is resulting in cars being parked on the pavements forcing pedestrians to walk on the road (putting their lives in danger).

#### Sources

South Wales Argus. (19/05/2018) *Eight muggings in Newport in just Two Day*. Available at: [http://www.southwalesargus.co.uk/news/16237221.Eight muggings in Newport in just two days/?ref=mr&lp=1](http://www.southwalesargus.co.uk/news/16237221.Eight+muggings+in+Newport+in+just+two+days/?ref=mr&lp=1) (Accessed 22/05/2018)